North Carolina Rate Bureau



August 14, 2019

Honorable Mike Causey Commissioner of Insurance North Carolina Department of Insurance Raleigh, North Carolina

Re: Revision of Dwelling Insurance Rates

Dear Sir:

Enclosed herewith for filing on behalf of all member companies of the North Carolina Rate Bureau are revised premium rates and relativities for dwelling insurance subject to the jurisdiction of the North Carolina Rate Bureau.

The enclosed memoranda and exhibits set forth and explain the calculations for needed rate level changes that have been capped by coverage and by territory to produce an overall filed statewide average rate level change of +19.2% for dwelling insurance. The filing shows revised rate levels varying by territory, revised relativities for amount of insurance, a new rating variable for age of construction, revised windstorm and hail exclusion credits, and revised wind mitigation credits.

The foregoing changes were calculated based on rates currently in force and reflect consideration, duly given, to data for the experience period set forth herein. In preparing this filing, due consideration has been given to the factors specified in G.S. 58-36-10(2).

Information and statistical data required pursuant to G.S. 58-36-15 and 11 NCAC 10.1105 are shown and referenced in Section E. Additionally, the prefiled testimony of (a) Paul Ericksen, ISO; (b) Matthew Berry, Chairman, Property Rating Subcommittee; (c) Elizabeth Henderson, Aon; (d) Stephen Fiete, Aon; (e) Paul Anderson, Milliman; (f) Dr. James Vander Weide – Financial Strategy Associates; and (g) Dr. George Zanjani, University of Alabama are submitted herewith.

We propose that the revised rates and territory definitions become effective according to the following rule of application:

These changes are applicable to all new and renewal policies becoming effective on or after July 1, 2020.

Your approval of these changes is respectfully requested.

Sincérely

Raymond F. Evans, Jr. CRCU General Manager

RFE:ko Enclosures

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DWELLING PROPERTY INSURANCE

SECTION A - SUMMARY OF REVISION

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DWELLING PROPERTY INSURANCE

STATEWIDE RATE LEVEL CHANGES

Coverage	Latest-Year Earned Premium ^(a)	Indicated Change	Filed Change ^(b)
Fire	\$83,923,771	+13.0%	+4.6%
Extended Coverage	\$241,506,295	+60.6%	+24.3%
Combined	\$325,430,066	+48.3%	+19.2%

 ^(a) Year-ended 12/31/2017 aggregate earned premiums at current manual rates.
 ^(b) The filed statewide changes are the result of weighting the filed territory changes shown on page A-3.

DWELLING PROPERTY INSURANCE

INDICATED AND FILED RATE LEVEL CHANGES BY TERRITORY

	Latest-Year	st-Year Earned Premium Indicated Rate Level Change							evel Change	
			Fi	re	Extended	Coverage	Fire	<u>e</u> ^(a)	Extended C	Coverage ^(b)
Territory	Fire	Extended Coverage	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents
110	2,486,611	27,881,935	+13.3%	-2.4%	+110.2%	+71.3%	+5.0%	-2.4%	+30.0%	+30.0%
120	2,639,630	35,217,357	+16.6%	+0.5%	+124.1%	+82.7%	+5.0%	+0.5%	+30.0%	+30.0%
130	897,166	3,994,752	+7.0%	-7.8%	+72.1%	+40.2%	+5.0%	-7.8%	+30.0%	+30.0%
140	4,475,092	28,701,372	+12.7%	-2.9%	+106.3%	+68.1%	+5.0%	-2.9%	+30.0%	+30.0%
150	2,819,321	14,167,834	+17.9%	+1.6%	+15.1%	-6.2%	+5.0%	+1.6%	+15.1%	-6.2%
160	3,038,461	15,320,519	+18.1%	+1.8%	+25.0%	+1.9%	+5.0%	+1.8%	+25.0%	+1.9%
170	443,325	777,162	+13.9%	-1.9%	+16.3%	-5.2%	+5.0%	-1.9%	+16.3%	-5.2%
180	3,760,796	7,959,178	+12.0%	-3.5%	+50.2%	+22.4%	+5.0%	-3.5%	+30.0%	+22.4%
190	1,411,362	2,696,308	+20.3%	+3.6%	+103.6%	+65.9%	+5.0%	+3.6%	+30.0%	+30.0%
200	1,108,651	1,637,784	+12.5%	-3.1%	+110.9%	+71.8%	+5.0%	-3.1%	+30.0%	+30.0%
210	1,058,580	2,037,315	+22.4%	+5.4%	+50.6%	+22.8%	+5.0%	+5.0%	+30.0%	+22.8%
220	5,786,484	11,751,818	+12.7%	-2.9%	+53.7%	+25.2%	+5.0%	-2.9%	+30.0%	+25.2%
230	2,438,682	3,652,543	+17.7%	+1.4%	+72.0%	+40.1%	+5.0%	+1.4%	+30.0%	+30.0%
240	3,502,061	6,324,740	+22.7%	+5.7%	+37.6%	+12.1%	+5.0%	+5.0%	+30.0%	+12.1%
250	2,591,707	5,779,356	+14.3%	-1.5%	+14.2%	-6.9%	+5.0%	-1.5%	+14.2%	-6.9%
260	1,798,547	2,480,160	+10.2%	-5.1%	+8.5%	-11.6%	+5.0%	-5.1%	+8.5%	-11.6%
270	5,675,969	12,522,249	+10.7%	-4.7%	+23.0%	+0.2%	+5.0%	-4.7%	+23.0%	+0.2%
280	974,823	2,083,630	+16.3%	+0.2%	+13.0%	-7.9%	+5.0%	+0.2%	+13.0%	-7.9%
290	1,376,188	3,020,500	+5.8%	-8.8%	+7.0%	-12.8%	+5.0%	-8.8%	+7.0%	-12.8%
300	1,184,087	1,301,319	+20.9%	+4.1%	+54.2%	+25.6%	+5.0%	+4.1%	+30.0%	+25.6%
310	8,762,082	12,771,403	+11.3%	-4.1%	+22.5%	-0.2%	+5.0%	-4.1%	+22.5%	-0.2%
320	4,058,276	6,645,057	+21.6%	+4.7%	+15.3%	-6.0%	+5.0%	+4.7%	+15.3%	-6.0%
330	309,022	426,051	+18.1%	+1.8%	+12.1%	-8.6%	+5.0%	+1.8%	+12.1%	-8.6%
340	8,443,664	14,007,398	+8.4%	-6.7%	+21.8%	-0.8%	+5.0%	-6.7%	+21.8%	-0.8%
350	3,672,609	4,986,161	+18.6%	+2.2%	+12.5%	-8.3%	+5.0%	+2.2%	+12.5%	-8.3%
360	6,276,893	9,624,037	+14.7%	-1.2%	+6.7%	-13.1%	+5.0%	-1.2%	+6.7%	-13.1%
370	447,969	593,109	+14.3%	-1.5%	+5.3%	-14.2%	+5.0%	-1.5%	+5.3%	-14.2%
380	1,208,010	1,560,536	+9.4%	-5.8%	+11.0%	-9.5%	+5.0%	-5.8%	+11.0%	-9.5%
390	1,277,703	1,584,712	+11.3%	-4.1%	+8.8%	-11.3%	+5.0%	-4.1%	+8.8%	-11.3%
Statewide ^(c)	83,923,771	241,506,295	+14.1%	-1.7%	+61.5%	+31.6%	+5.0%	-1.8%	+24.4%	+13.6%

^(a) For Fire, rate level changes were capped at +5.0%.
 ^(b) For Extended Coverage, rate level changes were capped at +30.0%.
 ^(c) The filed statewide changes are the result of weighting the filed territory changes. The territory weights are the latest-year earned premiums at current manual rates.

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CURRENT AND FILED BASE RATE	5
FIRE	

	(1	1)	(2	2)	(3	3)	(4	·)	(5	5)
									=(1)x(2)	x(4)/(3)
	Current Manua	al Base Rate ^(a)	Rebasing	Factor ^(b)	Off-Balanc	e Factor (c)	Filed Rate Lev	vel Change ^(d)	Filed Bas	e Rate ^(e)
Territory	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents
110	\$17	\$4	4.400	2.170	0.769	1.000	1.050	0.976	\$102	\$8
120	\$17	\$4 \$4	4.400	2.170	0.784	1.000	1.050	1.005	\$102	\$8 \$9
120	\$31	\$4 \$9	4.400	2.170	0.784	1.000	1.050	0.922	\$162	\$18
140	\$28	\$9 \$9	4.400	2.170	0.856	1.000	1.050	0.922	\$151	\$18 \$19
140	\$28 \$29	\$9 \$9	4.400	2.170	0.850	1.000	1.050	1.016	\$147	\$19 \$20
160	\$32	\$11	4.400	2.170	0.913	1.000	1.050	1.018	\$169	\$20 \$24
170	\$32 \$44	\$13	4.400	2.170	0.975	1.000	1.050	0.981	\$208	\$24 \$28
180	\$45	\$13	4.400	2.170	0.975	1.000	1.050	0.965	\$208 \$222	\$28 \$29
180	\$46	\$14	4.400	2.170	0.935	1.000	1.050	1.036	\$222 \$217	\$31
200	\$40 \$62	\$14 \$16	4.400	2.170	1.008	1.000	1.050	0.969	\$284	\$34
200	\$02 \$41	\$13	4.400	2.170	0.966	1.000	1.050	1.050	\$284 \$196	\$34 \$30
210	\$41 \$41	\$13	4.400	2.170	0.900	1.000	1.050	0.971	\$190	\$30 \$25
		\$12 \$17		2.170						
230	\$64 \$42		4.400		1.020	1.000	1.050	1.014	\$290 \$205	\$37
240	\$42	\$13	4.400	2.170	0.945	1.000	1.050	1.050	\$205	\$30
250	\$38	\$12	4.400	2.170	0.829	1.000	1.050	0.985	\$212	\$26
260	\$47	\$13	4.400	2.170	0.979	1.000	1.050	0.949	\$222	\$27
270	\$30	\$10	4.400	2.170	0.832	1.000	1.050	0.953	\$167	\$21
280	\$28	\$9	4.400	2.170	0.866	1.000	1.050	1.002	\$149	\$20
290	\$35	\$11	4.400	2.170	0.845	1.000	1.050	0.912	\$191	\$22
300	\$47	\$15	4.400	2.170	1.014	1.000	1.050	1.041	\$214	\$34
310	\$35	\$11	4.400	2.170	0.926	1.000	1.050	0.959	\$175	\$23
320	\$34	\$11	4.400	2.170	0.917	1.000	1.050	1.047	\$171	\$25
330	\$36	\$12	4.400	2.170	0.979	1.000	1.050	1.018	\$170	\$27
340	\$31	\$9	4.400	2.170	0.869	1.000	1.050	0.933	\$165	\$18
350	\$35	\$11	4.400	2.170	0.930	1.000	1.050	1.022	\$174	\$24
360	\$29	\$9	4.400	2.170	0.901	1.000	1.050	0.988	\$149	\$19
370	\$32	\$10	4.400	2.170	0.911	1.000	1.050	0.985	\$162	\$21
380	\$29	\$9	4.400	2.170	0.886	1.000	1.050	0.942	\$151	\$18
390	\$30	\$10	4.400	2.170	0.888	1.000	1.050	0.959	\$156	\$21

^(a) The current Base Class is Protection Class 5 with Frame construction; \$15,000 Coverage A, \$6,000 Coverage C.

^(b) The rebasing factor for Buildings is the key factor for \$100,000 Coverage A. The rebasing factor for Contents is the key factor for \$15,000 Coverage C.

(c) The off-balance factors are applied to introduce the proposed Amount of Insurance and Age of Construction relativities on a revenue-neutral basis.

 $^{(d)}$ For Fire, the territory rate level changes were capped at +5.0%.

^(e) The filed Base Class is Protection Class 5 with Frame construction; \$100,000 Coverage A, \$15,000 Coverage C.

DWELLING PROPERTY INSURANCE

CURRENT AND FILED BASE RATES EXTENDED COVERAGE

	(*	1)	(2	2)	(3	3)	(4	4)	(5	5)
									=(1)x(2)	x(4)/(3)
	Current Manua	al Base Rate ^(a)	Rebasing	Factor (b)	Off-Balanc	e Factor (c)	Filed Rate Le	vel Change ^(d)	Filed Bas	e Rate ^(e)
Territory	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents
110	\$156	\$22	5.290	2.500	0.962	0.993	1.300	1.300	\$1,115	\$72
120	\$174	\$26	5.290	2.500	0.957	0.994	1.300	1.300	\$1,250	\$85
130	\$128	\$19	5.290	2.500	0.951	0.995	1.300	1.300	\$926	\$62
140	\$134	\$19	5.290	2.500	0.940	0.995	1.300	1.300	\$980	\$62
150	\$126	\$12	5.290	2.500	0.960	0.995	1.151	0.938	\$799	\$28
160	\$130	\$14	5.290	2.500	0.942	0.995	1.250	1.019	\$913	\$36
170	\$62	\$5	5.290	2.500	0.973	0.995	1.163	0.948	\$392	\$12
180	\$62	\$6	5.290	2.500	0.964	0.994	1.300	1.224	\$442	\$18
190	\$62	\$7	5.290	2.500	0.974	0.995	1.300	1.300	\$438	\$23
200	\$77	\$10	5.290	2.500	0.973	0.996	1.300	1.300	\$544	\$33
210	\$52	\$4	5.290	2.500	0.975	0.995	1.300	1.228	\$367	\$12
220	\$46	\$3	5.290	2.500	0.964	0.992	1.300	1.252	\$328	\$9
230	\$73	\$9	5.290	2.500	0.966	0.996	1.300	1.300	\$520	\$29
240	\$51	\$3	5.290	2.500	0.967	0.995	1.300	1.121	\$363	\$8
250	\$52	\$3	5.290	2.500	0.921	0.994	1.142	0.931	\$341	\$7
260	\$50	\$2	5.290	2.500	0.977	0.995	1.085	0.884	\$294	\$4
270	\$37	\$2	5.290	2.500	0.952	0.992	1.230	1.002	\$253	\$5
280	\$37	\$2	5.290	2.500	0.970	0.993	1.130	0.921	\$228	\$5
290	\$46	\$2	5.290	2.500	0.945	0.993	1.070	0.872	\$276	\$4
300	\$39	\$4	5.290	2.500	0.980	0.996	1.300	1.256	\$274	\$13
310	\$31	\$1	5.290	2.500	0.982	0.993	1.225	0.998	\$205	\$3
320	\$34	\$1	5.290	2.500	0.977	0.994	1.153	0.940	\$212	\$2
330	\$37	\$1	5.290	2.500	0.985	0.995	1.121	0.914	\$223	\$2
340	\$29	\$1	5.290	2.500	0.966	0.993	1.218	0.992	\$193	\$2
350	\$30	\$1	5.290	2.500	0.978	0.994	1.125	0.917	\$183	\$2
360	\$29	\$2	5.290	2.500	0.977	0.994	1.067	0.869	\$168	\$4
370	\$31	\$2	5.290	2.500	0.974	0.994	1.053	0.858	\$177	\$4
380	\$27	\$1	5.290	2.500	0.969	0.993	1.110	0.905	\$164	\$2
390	\$27	\$1	5.290	2.500	0.972	0.994	1.088	0.887	\$160	\$2

^(a) The current Base Class is Form DP-001; \$15,000 Coverage A, \$6,000 Coverage C.

^(b) The rebasing factor for Buildings is the key factor for \$100,000 Coverage A. The rebasing factor for Contents is the key factor for \$15,000 Coverage C.

^(c) The off-balance factors are applied to introduce the proposed Amount of Insurance and Age of Construction relativities on a revenue-neutral basis.

^(d) For Extended Coverage, the territory rate level changes were capped at +30.0%.

^(e) The filed Base Class is Form DP-001; \$100,000 Coverage A, \$15,000 Coverage C.

DWELLING PROPERTY INSURANCE

DETERMINATION OF RATES TO BE CHARGED INDIVIDUAL INSUREDS

The filed base rates by territory are shown on pages A-4 and A-5. These are the filed manual rates for the classification carrying a unity differential. The revised rates for the remaining classifications are determined by applying the established classification rate differentials to the base rates by territory.

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SECTION B - MATERIAL TO BE IMPLEMENTED

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DWELLING PROPERTY INSURANCE

REVISED RULES

- 1. The base rates underlying the Rule 301. Key Premium tables have been revised to reflect the filed rate level changes, the changes in the base amounts of insurance, and the introduction of age of construction credit factors. See page B-3 for the revised base rates.
- 2. The Windstorm or Hail Exclusion Credits have been revised to reflect the filed rates. See page B-4 for the Windstorm or Hail Exclusion Credits.
- 3. Rule A9. Windstorm Mitigation Program has been reformatted to simplify the structure of the rule. See pages B-5-7 for the revised rule.
- 4. The Windstorm Loss Mitigation Credits have been revised to reflect the filed rates. See pages B-8-9 for the Windstorm Loss Mitigation Credits.
- 5. The Key Factors for Fire Coverage A have been revised and rebased to \$100,000. The Key Factors for Extended Coverage Coverage A have also been rebased to \$100,000. The Key Factors for Fire Coverage C and Extended Coverage Coverage C have been rebased to \$15,000. See pages B-10-13 for the Key Factors.
- 6. Age of Construction Factors have been introduced for Fire Coverage A and Extended Coverage Coverage A. See page B-14 for the Age of Construction Factors.

DWELLING PROPERTY INSURANCE

FILED TERRITORY BASE RATES

	Filed Base Rate						
	Fire	e ^(a)	Extended C	Coverage ^(b)			
Territory	Buildings	<u>Contents</u>	Buildings	<u>Contents</u>			
110	\$102	\$8	\$1,115	\$72			
120	\$100	\$9	\$1,250	\$85			
130	\$162	\$18	\$926	\$62			
140	\$151	\$19	\$980	\$62			
150	\$147	\$20	\$799	\$28			
160	\$169	\$24	\$913	\$36			
170	\$208	\$28	\$392	\$12			
180	\$222	\$29	\$442	\$18			
190	\$217	\$31	\$438	\$23			
200	\$284	\$34	\$544	\$33			
210	\$196	\$30	\$367	\$12			
220	\$217	\$25	\$328	\$9			
230	\$290	\$37	\$520	\$29			
240	\$205	\$30	\$363	\$8			
250	\$212	\$26	\$341	\$7			
260	\$222	\$27	\$294	\$4			
270	\$167	\$21	\$253	\$5			
280	\$149	\$20	\$228	\$5			
290	\$191	\$22	\$276	\$4			
300	\$214	\$34	\$274	\$13			
310	\$175	\$23	\$205	\$3			
320	\$171	\$25	\$212	\$2			
330	\$170	\$27	\$223	\$2			
340	\$165	\$18	\$193	\$2			
350	\$174	\$24	\$183	\$2			
360	\$149	\$19	\$168	\$4			
370	\$162	\$21	\$177	\$4			
380	\$151	\$18	\$164	\$2			
390	\$156	\$21	\$160	\$2			

^(a) The Base Class is Protection Class 5 with Frame construction; \$100,000 Coverage A, \$15,000 Coverage C.

^(b) The Base Class is Form DP-001; \$100,000 Coverage A, \$15,000 Coverage C.

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES WINDSTORM OR HAIL EXCLUSION CREDITS

RULE A3. WINDSTORM OR HAIL EXCLUSION – TERRITORIES 110, 120, 130, 140, 150 AND 160 ONLY

Territory	Const.*	Building Credit	Contents Credit
110	М	\$ 940	\$ 55
	F	989	58
	MH	1,236	73
120	М	1,064	71
	F	1,120	75
	MH	1,400	94
130	М	736	54
	F	775	57
	MH	969	71
140	М	789	48
	F	831	51
	MH	1,039	64
150	М	649	22
	F	683	23
	MH	854	29
160	М	747	28
	F	786	29
	MH	983	36
* M = Masonry, F = Masonry Veneer i plastic siding over	s rated as n	nasonry. Alum	

Table A3.B.2.(R) Windstorm Or Hail Exclusion – Territories 110, 120, 130, 140, 150 and 160 Only

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES WINDSTORM MITIGATION PROGRAM

RULE A9. WINDSTORM MITIGATION PROGRAM

A. Introduction

With respect to risks located in Territories 110, 120, 130, 140, 150 and 160, premium credits shall be made available for insureds who build, rebuild or retrofit certain residential dwellings, in accordance with specified standards, to better resist hurricanes and other catastrophic windstorm events.

B. Eligibility

- 1. A dwelling may be eligible for a premium credit if:
 - a. The dwelling has been designed and constructed in conformity with, and has been certified as meeting, the Hurricane, Tornado and Hail and High Wind requirements of the Hurricane Fortified for Safer Living[®] (Fortified) program promulgated by the Institute for Business and Home Safety[®] (IBHS) prior to March 31, 2019;
 - b. The dwelling has been certified as meeting either the Bronze, Silver or Gold hurricane mitigation measures in the Hurricane Fortified for Existing Homes[®] program promulgated by the IBHS prior to March 31, 2019;
 - c. The dwelling has been designed and constructed in conformity with, and has been certified as meeting, the Hurricane, Tornado and Hail and High Wind requirements of the FORTIFIED for Safer Living[®] program promulgated by the IBHS for use on or after March 31, 2019;
 - d. The dwelling has been certified as meeting either the Roof, Silver or Gold hurricane mitigation measures in the FORTIFIED Home™ program promulgated by the IBHS for use on or after March 31, 2019;
 - e. The dwelling contains Opening Protection in accordance with the qualification requirements set forth in Paragraph D.1.c.; or
 - f. The dwelling contains a Total Hip Roof.
- **2.** The provisions of this rule do not apply:
 - a. To condominiums or tenant policies.
 - b. If the policy excludes the peril of Windstorm or Hail.
 - **c.** To dwellings under construction.
 - d. To Coverage C Personal Property unless the policy also provides Coverage A Dwelling.
 - e. To mobile homes certified under the Hurricane Fortified for Safer Living[®] or Hurricane Fortified for Existing Homes[®] programs promulgated by the IBHS prior to March 31, 2019.
- 3. To be eligible for a premium credit, mitigation features are not required for adjacent structures including, but not limited to, detached garages, storage sheds, barns, apartments, etc. located on the insured premises.

C. Proof of Compliance

The named insured must submit proof that the windstorm loss mitigation features and/or construction techniques have been implemented for each of the following:

- 1. IBHS Hurricane Fortified for Safer Living®
 - The named insured shall provide a copy of the proper designation certificate from the IBHS issued for the dwelling.
- 2. IBHS Hurricane Fortified for Existing Homes®

The named insured shall provide a copy of the proper designation certificate from the IBHS issued for the dwelling. The credit will apply for five years from the date of designation. In order to continue receiving the mitigation credit after five years, the dwelling must be re-inspected and re-designated by the IBHS. If the IBHS designation expires, the applicable mitigation credit will expire upon renewal.

3. IBHS FORTIFIED for Safer Living®

The named insured shall provide a copy of the proper designation certificate from the IBHS issued for the dwelling.

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES WINDSTORM MITIGATION PROGRAM

RULE A9. WINDSTORM MITIGATION PROGRAM (Cont'd)

4. IBHS FORTIFIED Home™

The named insured shall provide a copy of the proper designation certificate from the IBHS issued for the dwelling. The credit will apply for five years from the date of designation. In order to continue receiving the mitigation credit after five years, the dwelling must be re-inspected and re-designated by the IBHS. If the IBHS designation expires, the applicable mitigation credit will expire upon renewal.

5. Opening Protection

The existence of Opening Protection may be verified by proof of installation.

6. Total Hip Roof

The existence of a hip roof may be verified through photographs of the roof.

D. Description of Mitigation Credit Tables

With respect to dwellings to which this rule applies and subject to all other provisions of this Windstorm Mitigation Program, the following approved and properly maintained windstorm mitigation features shall be recognized for a premium credit.

- 1. Mitigation Features
 - a. IBHS Hurricane Fortified Homes (designations prior to March 31, 2019):
 - (1) A home designated by the IBHS as Hurricane Fortified for Safer Living[®].
 - (2) A home designated by the IBHS as Hurricane Fortified for Existing Homes[®], including:
 - (i) Hurricane Fortified for Existing Homes Bronze, Option 1
 - (ii) Hurricane Fortified for Existing Homes Bronze, Option 2
 - (iii) Hurricane Fortified for Existing Homes Silver, Option 1
 - (iv) Hurricane Fortified for Existing Homes Silver, Option 2
 - (v) Hurricane Fortified for Existing Homes Gold, Option 1
 - (vi) Hurricane Fortified for Existing Homes Gold, Option 2
 - b. IBHS FORTIFIED programs (designations on or after March 31, 2019):
 - (1) A home designated by the IBHS as FORTIFIED for Safer Living[®].
 - (2) A home designated by the IBHS as FORTIFIED Home[™], including:
 - (i) FORTIFIED Roof Hurricane Existing Roof
 - (ii) FORTIFIED Roof Hurricane New Roof
 - (iii) FORTIFIED Home Hurricane Silver Existing Roof
 - (iv) FORTIFIED Home Hurricane Silver New Roof
 - (v) FORTIFIED Home Hurricane Gold Existing Roof
 - (vi) FORTIFIED Home Hurricane Gold New Roof
 - c. Opening Protection
 - (1) Building opening protective features must have been certified as having met the Large Missile Test (Missile D) of the American Society for Testing and Materials ASTM E 1886 (standard test method) and ASTM E 1996 (standard specification) or other standards that are determined to be equivalent, including the American Architectural Manufacturers Association (AAMA), AAMA 506 or the Florida Building Code Testing Application Standards TAS 201 and 203. Such opening protective features shall be considered qualified.

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES WINDSTORM MITIGATION PROGRAM

RULE A9. WINDSTORM MITIGATION PROGRAM (Cont'd)

- (2) Qualifying opening protection must be present at all exterior envelope openings (such as windows, garage doors, sliding doors, swinging doors, glass block, door sidelights, and skylights) on the dwelling structure. For the credit to apply, the following conditions must be met:
 - (i) In accordance with the qualification requirements set forth in Paragraph D.1.c.(1):
 - (a) All exterior building envelope openings with glazing (e.g. glass) shall have qualified impact-resistant and wind pressure-resistant opening protection;
 - (b) All exterior building envelope openings without glazing shall have qualified wind pressure-resistant opening protection; and
 - (c) All garage doors (with and without glazing) shall meet or exceed a qualified minimum pressure resistance.
 - (ii) Opening protection must be installed by a qualified contractor, according to the manufacturer's specifications.
 - (iii) Impact-resistant protective devices must not be made of wood structural panels, such as OSB or plywood, or be homemade.
- d. Total Hip Roof

A Total Hip Roof is a roof that slopes in four directions such that the end formed by the intersection of slopes is a triangle.

E. Premium Determination

- 1. To compute the Extended Coverage Non-seasonal or Seasonal Base Premium or the Broad or Special Form Nonseasonal Base Premium:
 - a. Determine the Extended Coverage, Broad or Special Form Key Premium as described in Rule 301.
 - b. Subtract the Coverage A Windstorm Loss Mitigation Credit shown on the state rates from the Coverage A Extended Coverage, Broad or Special Form Key Premium. If applicable, also subtract the Coverage C Windstorm Loss Mitigation Credit, shown on the state rates from the Coverage C Extended Coverage, Broad or Special Form Key Premium.
 - c. Multiply the Extended Coverage, Broad or Special Form Key Premium excluding Windstorm Loss Mitigation Coverage developed in Paragraph E.1.b. by the Key Factor for the desired limit of liability.
- 2. To compute the Seasonal Broad or Special Form Base Premium:
 - a. Determine the DP 00 01 Extended Coverage Key Premium as described in Rule 301.
 - b. Multiply the DP 00 01 Extended Coverage Key Premium by the appropriate Seasonal factor shown in Table 301.A.#42(R) or Table 301.A.#45(R) to determine the Seasonal Broad or Special Form Key Premium.
 - c. Subtract the Coverage A Windstorm Loss Mitigation Credit shown in the state rates from the Coverage A Seasonal Broad or Special Form Key Premium determined in Paragraph E.2.b. If applicable, also subtract the Coverage C Windstorm Loss Mitigation Credit, shown on the state rates from the Coverage C Seasonal Broad or Special Form Key Premium.
 - **d.** Multiply the Seasonal Broad or Special Form Key Premium excluding Windstorm Loss Mitigation Coverage developed in Paragraph **E.2.c.** by the Key Factor for the desired limit of liability.
- 3. Mitigation Feature credits cannot be combined, except for Total Hip Roof and Opening Protection.
- 4. If mitigation measures are installed midterm, premium adjustment is required on a pro rata basis.

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES <u>WINDSTORM LOSS MITIGATION CREDITS</u>

RULE A9. WINDSTORM MITIGATION PROGRAM

Mitigation Feature	Const.	Territory 110	Territory 120	Territory 130	Territory 140	Territory 150	Territory 160
Total Hip Roof	М	\$ 49	\$51	\$ 32	\$ 32	\$ 35	\$ 30
	F	52	54	34	34	37	32
Opening Protection	М	49	51	32	32	35	30
	F	52	54	34	34	37	32
Total Hip Roof and Opening Protection	М	98	102	73	73	63	69
	F	103	107	77	77	66	73
IBHS Designation prior to March 31, 2019:							
Hurricane Fortified for Safer Living®	М	168	189	82	130	84	124
	F	177	199	86	137	88	130
Hurricane Fortified for Existing Homes®	М	35	36	25	25	28	23
Bronze Option 1	F	37	38	26	26	29	24
Hurricane Fortified for Existing Homes®	М	63	66	32	48	35	47
Bronze Option 2	F	66	69	34	51	37	49
Hurricane Fortified for Existing Homes [®] Silver	М	98	117	49	82	42	77
Option 1	F	103	123	52	86	44	81
Hurricane Fortified for Existing Homes® Silver	М	119	139	57	98	48	92
Option 2	F	125	146	60	103	51	97
Hurricane Fortified for Existing Homes® Gold	М	126	139	73	98	63	92
Option 1	F	133	146	77	103	66	97
Hurricane Fortified for Existing Homes® Gold	М	141	167	82	123	69	116
Option 2	F	148	176	86	129	73	122
IBHS Designation on or after March 31, 2019:							
FORTIFIED for Safer Living®	М	168	189	82	130	84	124
	F	177	199	86	137	88	130
FORTIFIED Roof – Hurricane – Existing Roof	М	35	36	25	25	28	23
	F	37	38	26	26	29	24
FORTIFIED Roof – Hurricane – New Roof	М	63	66	32	48	35	47
	F	66	69	34	51	37	49
FORTIFIED Home – Hurricane – Silver –	М	98	117	49	82	42	77
Existing Roof	F	103	123	52	86	44	81
FORTIFIED Home – Hurricane – Silver – New	М	119	139	57	98	48	92
Roof	F	125	146	60	103	51	97
FORTIFIED Home – Hurricane – Gold –	М	126	139	73	98	63	92
Existing Roof	F	133	146	77	103	66	97
FORTIFIED Home – Hurricane – Gold – New	М	141	167	82	123	69	116
Roof	F	148	176	86	129	73	122

Table A9.E.#1(R) – Windstorm Loss Mitigation Credit – Coverage A – Dwelling

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES <u>WINDSTORM LOSS MITIGATION CREDITS</u>

RULE A9. WINDSTORM MITIGATION PROGRAM

Mitigation Feature	Const.	Territo 110	ory	Territory 120	Territory 130	Territory 140	Territory 150	Territory 160
Total Hip Roof	М	\$ 3		\$4	\$5	\$4	\$2	\$2
	F	3		4	5	4	2	2
Opening Protection	М	3		4	5	4	2	2
	F	3		4	5	4	2	2
Total Hip Roof and Opening Protection	М	3		8	5	4	2	2
	F	3		8	5	4	2	2
IBHS Designation prior to March 31, 2019:								_
Hurricane Fortified for Safer Living®	M	13		14	10	12	4	7
	F	14		15	10	13	4	7
Hurricane Fortified for Existing Homes® Bronze Option 1	М	3		4	5	4	2	2
	F	3		4	5	4	2	2
Hurricane Fortified for Existing Homes® Bronze Option 2	M F	3		8	5	4	2	2
	 М	3		8	5	4	2	2
Hurricane Fortified for Existing Homes [®] Silver Option 1	F	7		8 8	5 5	9 9	2 2	5 5
Hurricane Fortified for Existing Homes [®] Silver	<u>г</u> М	7		10	5	9	2	5
Option 2	F	7		10 11	5	9	2	5
Hurricane Fortified for Existing Homes [®] Gold	M	10		10	5	9	2	5
Option 1	F	10		10	5	9	2	5
Hurricane Fortified for Existing Homes [®] Gold	M	10		10	10	9	4	5
Option 2	F	10		10	10	9	4	5
IBHS Designation on or after March 31, 2019:		10			10	0		•
FORTIFIED for Safer Living [®]	М	13		14	10	12	4	7
	F	14		15	10	13	4	7
FORTIFIED Roof – Hurricane – Existing Roof	М	3		4	5	4	2	2
5	F	3		4	5	4	2	2
FORTIFIED Roof – Hurricane – New Roof	М	3		8	5	4	2	2
	F	3		8	5	4	2	2
FORTIFIED Home – Hurricane – Silver –	М	7		8	5	9	2	5
Existing Roof	F	7		8	5	9	2	5
FORTIFIED Home – Hurricane – Silver – New	М	7		10	5	9	2	5
Roof	F	7		11	5	9	2	5
FORTIFIED Home – Hurricane – Gold –	М	10		10	5	9	2	5
Existing Roof	F	10		11	5	9	2	5
FORTIFIED Home – Hurricane – Gold – New	М	10		10	10	9	4	5
Roof	F	10		11	10	9	4	5

Table A9.E.#2(R) – Windstorm Loss Mitigation Credit – Coverage C – Personal Property

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES KEY FACTORS

RULE 301. BASE PREMIUM COMPUTATION

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal										
Key Factors										
Limit Of Liability (000's)	Limit Of Liability Coverage A (000's) Coverage									
\$ 1*	.087	\$ 60	.703							
2	.101	70	.780							
3	.116	80	.855							
4	.129	90	.928							
5	.144	100	1.000							
6	.157	125	1.175							
7	.173	150	1.346							
8	.186	175	1.514							
9	.201	200	1.679							
10	.214	225	1.843							
11	.227	250	2.006							
12	.243	275	2.168							
13	.257	300	2.328							
14	.271	325	2.488							
15	.284	350	2.648							
16	.297	375	2.807							
17	.309	400	2.965							
18	.322	425	3.123							
19	.334	450	3.281							
20	.345	475	3.438							
25	.399	500	3.594							
30	.449									
35	.495									
40	.540									
45	.582	Each Addi-								
50	.623	tional \$1,000	.006							

* Use this limit of liability to develop premiums for policy amounts less than \$1,000.

Table 301.A Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES KEY FACTORS

RULE 301. BASE PREMIUM COMPUTATION

Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
	Key F	actors		
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.161	\$ 27	1.719	
2	.221	28	1.779	
3	.281	29	1.839	
4	.341	30	1.899	
5	.401	31	1.959	
6	.461	32	2.018	
7	.521	33	2.078	
8	.581	34	2.138	
9	.641	35	2.198	
10	.700	36	2.258	
11	.760	37	2.318	
12	.820	38	2.378	
13	.880	39	2.438	
14	.940	40	2.498	
15	1.000	41	2.558	
16	1.060	42	2.618	
17	1.120	43	2.677	
18	1.180	44	2.737	
19	1.240	45	2.797	
20	1.300	46	2.857	
21	1.359	47	2.917	
22	1.419	48	2.977	
23	1.479	49	3.037	
24	1.539	50	3.097	
25	1.599	Each Addi-		
26	1.659	tional \$1,000	.060	

* Use this limit of liability to develop premiums for policy amounts less than \$1,000.

Table 301.A Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES <u>KEY FACTORS</u>

RULE 301. BASE PREMIUM COMPUTATION

Extended Coverage, Broad And Special Forms – Coverage A					
Key Factors					
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A		
\$ 1*	.050	\$ 60	.616		
2	.060	70	.712		
3	.069	80	.808		
4	.079	90	.904		
5	.089	100	1.000		
6	.098	125	1.240		
7	.108	150	1.480		
8	.117	175	1.720		
9	.127	200	1.959		
10	.137	225	2.199		
11	.146	250	2.439		
12	.156	275	2.679		
13	.165	300	2.919		
14	.175	325	3.159		
15	.185	350	3.399		
16	.194	375	3.638		
17	.204	400	3.878		
18	.213	425	4.118		
19	.223	450	4.358		
20	.232	475	4.598		
25	.280	500	4.838		
30	.328				
35	.376				
40	.424				
45	.472	Each Addi-			
50	.520	tional \$1,000	.010		

amounts less than \$1,000.

Table 301.A Extended Coverage, Broad And Special Forms – Coverage A Key Factors

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES KEY FACTORS

RULE 301. **BASE PREMIUM COMPUTATION**

Extended Coverage, Broad And Special Forms – Coverage C				
		actors		
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.064	\$ 27	1.803	
2	.131	28	1.869	
3	.197	29	1.936	
4	.264	30	2.003	
5	.331	31	2.070	
6	.398	32	2.137	
7	.465	33	2.204	
8	.532	34	2.271	
9	.599	35	2.338	
10	.666	36	2.404	
11	.732	37	2.471	
12	.799	38	2.538	
13	.866	39	2.605	
14	.933	40	2.672	
15	1.000	41	2.739	
16	1.067	42	2.806	
17	1.134	43	2.873	
18	1.201	44	2.939	
19	1.268	45	3.006	
20	1.334	46	3.073	
21	1.401	47	3.140	
22	1.468	48	3.207	
23	1.535	49	3.274	
24	1.602	50	3.341	
25	1.669	Each Addi-		
26	1.736	tional \$1,000	.067	
* Use this lin	nit of liability to o	develop premiur	ms for policy	

amounts less than \$1,000.

Table 301.A Extended Coverage, Broad And Special Forms – Coverage C Key Factors

DWELLING PROPERTY INSURANCE

DWELLING POLICY PROGRAM MANUAL CHANGES AGE OF CONSTRUCTION FACTORS

RULE Axx. AGE OF CONSTRUCTION

- A. Determine the age of construction based on the calendar year that the dwelling was completed and first occupied. If the year first occupied is different than the year completed, the later year would apply.
- **B.** Multiply the Coverage A Base Premium by the appropriate factor selected from the following table:

Age Of Construction	Fire	E.C., Broad & Special Forms			
0 *	.685	.778			
1	.696	.786			
2	.706	.794			
3	.717	.802			
4	.728	.810			
5	.739	.818			
6	.750	.826			
7	.762	.835			
8	.773	.843			
9	.785	.851			
10	.797	.860			
11	.809	.869			
12	.822	.878			
13	.834	.886			
14	.847	.895			
15	.860	.904			
16	.873	.914			
17	.886	.923			
18	.900	.932			
19	.913	.941			
20	.927	.951			
21	.941	.961			
22	.956	.970			
23	.970	.980			
24	.985	.990			
25 +	1.000	1.000			
 * Age "0" applies to homes built within the last year as well as homes still under construction. + Applies to dwellings built at least 25 years ago. 					

Table Axx.B. Age Of Construction Factors

DWELLING PROPERTY INSURANCE

SECTION C - SUPPORTING MATERIAL

Calculation of Indicated Statewide Rate Level Change	C-2-6
Fire	C-2-3
Extended Coverage	C-4-6
Calculation of Indicated Class Rate Level Changes	C-7-8
Fire	C-7
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Calculation of Indicated Territory Rate Level Changes	C-9-12
1	C-9-10
Extended Coverage	C-11-12
Calculation of Filed Territory Base Class Rates	
2 411411.65	C-14
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Derivation of Wind Exclusion Credits	C-16-17
Derivation of Windstorm Loss Mitigation Credits	C-18-20
	C-18
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DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED STATEWIDE RATE LEVEL CHANGE <u>FIRE</u>

Accident Year Ended	(1) Adjusted Incurred Losses ^(a)	(2) Adjusted Incurred Losses Including LAE ^(b)	(3) Current Cost/Amount Factor ^(c)	(4) Earned House Years		
2013 2014 2015 2016 2017	43,325,869 45,727,708 45,999,860 54,958,191 45,821,162	47,181,871 49,797,474 50,093,848 59,849,470 49,899,245	1.036 1.033 1.040 1.040 1.036	662,128 685,588 713,116 729,146 738,742		
Accident Year Ended	(5) Trended Loss Cost ^(d) (2)×(3)×CPF/(4)	(6) Average Rating Factor ^(e)	(7) Trended Base Class Loss Cost (5) / (6)	(8) Accident Year Weights		
2013 2014 2015 2016 2017	75.96 77.21 75.17 87.84 72.01	4.259 4.332 4.400 4.350 4.387	17.84 17.82 17.08 20.19 16.41	0.10 0.15 0.20 0.25 0.30		
(9)	Weighted Trended Base Class		17.84			
(10)	Credibility (3,528,720 House	Credibility (3,528,720 House Years) ^(g)				
(11)	Fixed Expense per Policy ^(h)			3.94		
(12)	Base Class Loss Cost with Fiz	xed Expense, (9) + (11)		21.78		
(13)	Expected Loss and Fixed Exp	ense Ratio ⁽ⁱ⁾		0.764		
(14)	Base Class Rate Excluding Co	omp. for Assess. Risk & I	Dev., (12) / (13)	28.51		
(15)	Compensation for Assessmen	-		1.03		
(16)	Base Class Rate Excluding De	eviations, $(14) + (15)$		29.54		
(17)	Selected Deviation ^(k)	0.0000				
(18)	Deviation Amount per Policy	0.00				
(19)	Required Base Class Rate per	29.54				
(20)	Current Average Base Class F	26.14				
(21)	Indicated Rate Level Change,			+13.0%		
(22)	Filed Rate Level Change ⁽¹⁾			+4.6%		

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED STATEWIDE RATE LEVEL CHANGE <u>FIRE</u>

(a) Incurred losses have been adjusted by the following loss development factors:

Year Ended	Loss Development Factor
12/31/2013	1.000
12/31/2014	1.000
12/31/2015	0.999
12/31/2016	0.996
12/31/2017	0.970

- (b) The trended loss adjustment expenses have been calculated to be 8.9% of the incurred losses for Fire. This factor is developed on pages D-26 and D-29.
- (c) The development of the Current Cost/Amount Factors is shown on page D-18.
- (d) The development of the Composite Projection Factor (CPF) is shown on page D-19.
- (e) The Average Rating Factor is the ratio of average rate at current manual level and average current base class rate.
- (f) The Weighted Trended Base Class Loss Cost is the sum of the products, by year, of the Trended Base Class Loss Costs and the accident year weights.
- (g) The standard for full credibility is 500,000 house years for Fire. This review is fully credible. The statewide credibility procedure is based on the "frequency with severity modification" model discussed in "Credibility of the Pure Premium" by Mayerson, Bowers and Jones. The full credibility standard is based on a normal distribution with a 90% probability of meeting the test and a 10% maximum departure from the expected value, translated to house year standards. Partial credibility (Z_p) is calculated as follows:

$$Z_p = \sqrt{\frac{Five-Year House Years}{Full Credibility Standard}}$$
(truncated to the nearest tenth)

- (h) The development of the Fixed Expense per Policy is shown on page D-29.
- (i) The development of the Expected Loss and Fixed Expense Ratio is shown on page D-25.
- (j) The Compensation for Assessment Risk loading is 3.4% of premium and is based on an analysis done by P. Anderson. The provision per policy is calculated as (0.034 × Current Average Base Class Rate)/(1-Provisions for Commission & Taxes). The commission and tax provisions are those shown on page D-25 for Fire.
- (k) A 0% deviation loading was selected by the North Carolina Rate Bureau.
- (1) The filed rate level change is the weighted average of the filed territory rate level changes weighted by latest-year earned premium at present rates. For Fire, the territory rate level changes have been capped at +5.0%.

DWELLING PROPERTY INSURANCE

	(1) Non-Modeled	(2) Non-Modeled	(3) Losses Including LAE	(4)	(5)		
Accident	Adjusted	Adjusted	Adjusted for Excess	Current	Earned		
Year	Incurred	Excess	$[(1)-(2)] \times LAE \times$	Cost/Amount	House		
Ended	Losses ^(a) *	Losses ^(b)	Excess Factor (c) (d)	Factor ^(e)	Years		
2013	37,729,915	0	44,382,642	1.052	660,085		
2014	47,705,324	0	56,116,965	1.046	688,942		
2015	47,537,446	0	55,919,486	1.049	718,460		
2016	49,255,283	0	57,940,221	1.047	735,537		
2017	57,518,715	0	67,660,702	1.042	744,286		
	(6)	(7)	(8)	(9)			
Accident	Trended	Average	Trended Base	Accident			
Year	Loss Cost	Rating	Class Loss Cost	Year			
Ended	(3)×(4)×CPF/(5) ^(f)	Factor (g)	(6) / (7)	Weights			
2013	75.61	7.086	10.67	0.20			
2014	91.08	7.197	12.66	0.20			
2015	87.28	7.324	11.92	0.20			
2016	88.17	7.322	12.04	0.20			
2017	101.26	7.370	13.74	0.20			
(10)	Weighted Trended Non-Hurr	icane Base Class Loss C	Cost ^(h)		12.21		
(11)	Credibility (3,547,310 House	Years) ⁽ⁱ⁾			1.00		
(12)	Trended Modeled Hurricane	Trended Modeled Hurricane Base Class Loss Cost ^(j)					
(13)	Total Base Class Loss Cost (1	10) + (12)			29.71		
(14)	Fixed Expense per Policy ^(k)				4.45		
(15)		Base Class Loss Cost with Fixed Expense, (13) + (14)					
(16)	Expected Loss and Fixed Exp	ense Ratio ⁽¹⁾			0.775		

CALCULATION OF INDICATED STATEWIDE RATE LEVEL CHANGE EXTENDED COVERAGE

(11)	Credibility (3,547,310 House Years) ⁽ⁱ⁾	1.00
(12)	Trended Modeled Hurricane Base Class Loss Cost (i)	17.50
(13)	Total Base Class Loss Cost (10) + (12)	29.71
(14)	Fixed Expense per Policy ^(k)	4.45
(15)	Base Class Loss Cost with Fixed Expense, (13) + (14)	34.16
(16)	Expected Loss and Fixed Expense Ratio ^(I)	0.775
(17)	Base Rate Excluding Comp. for Assess. Risk, Net Reins. & Dev., (15) / (16)	44.07
(18)	Compensation for Assessment Risk per Policy ^(m)	1.72
(19)	Net Cost of Reinsurance per Policy ⁽ⁿ⁾	25.48
(20)	Base Class Rate Excluding Deviations, $(17) + (18) + (19)$	71.27
(21)	Selected Deviation ^(o)	0.000
(22)	Deviation Amount per Policy, [(20) / (1.0 - (21))] - (20)	0.00
(23)	Required Base Class Rate per Policy, (20) + (22)	71.27
(24)	Current Average Base Class Rate	44.37
(25)	Indicated Rate Level Change, (23) / (24) - 1	+60.6%
(26)	Filed Rate Level Change ^(p)	+24.3%

* Actual Hurricane losses of \$3,250,532 were removed from 2014, \$3,874,157 were removed from 2015, \$65,758,824 were removed from 2016, and \$259,435 were removed from 2017.

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED STATEWIDE RATE LEVEL CHANGE EXTENDED COVERAGE

(a) Incurred losses excluding hurricane have been adjusted by the following loss development factors:

Year Ended	Loss Development Factor
12/31/2013	1.000
12/31/2014	1.001
12/31/2015	1.001
12/31/2016	1.003
12/31/2017	1.028

- (b) Excess losses are calculated on pages D-32-34.
- (c) The trended loss adjustment expenses have been calculated to be 11.5% of the non-hurricane incurred losses for Extended Coverage. This factor is developed on pages D-28 and D-29.
- (d) The excess factor is calculated on pages D-32-33.
- (e) The development of the Current Cost/Amount Factors is shown on page D-21.
- (f) The development of the Composite Projection Factor (CPF) is shown on page D-22.
- (g) The Average Rating Factor is the ratio of average rate at current manual level and average current base class rate.
- (h) The Weighted Trended Base Class Loss Cost is the sum of the products, by year, of the Trended Base Class Loss Costs and the accident year weights.
- (i) The standard for full credibility is 330,000 house years for Extended Coverage. This review is fully credible. The statewide credibility procedure is based on the "frequency with severity modification" model discussed in "Credibility of the Pure Premium" by Mayerson, Bowers and Jones. The full credibility standard is based on a normal distribution with a 90% probability of meeting the test and a 10% maximum departure from the expected value, translated to house year standards. Partial credibility (Z_p) is calculated as follows:

$$Z_p = \sqrt{\frac{Five-Year House Years}{Full Credibility Standard}}$$
 (truncated to the nearest tenth)

- (j) The modeled hurricane base class loss cost is calculated by dividing modeled losses of \$99,073,353 by the product of latest year Earned House Years, Average Rating Factor, Current Amount Factor and Premium Projection Factor. Using the latest year exposures, Aon developed modeled losses by blending the results of the AIR and RMS hurricane models. The resulting losses are adjusted by Aon for trend and hurricane-specific LAE. The development of the Trended Modeled Hurricane Base Class Loss Cost is shown on page D-37.
- (k) The development of the Fixed Expense per Policy is shown on page D-29.
- (1) The development of the Expected Loss and Fixed Expense Ratio is shown on page D-27.

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED STATEWIDE RATE LEVEL CHANGE EXTENDED COVERAGE

- (m) The Compensation for Assessment Risk loading is 3.4% of premium and is based on an analysis done by P. Anderson. The provision per policy is calculated as (0.034 × Current Average Base Class Rate)/(1-Provisions for Commission & Taxes). The commission and tax provisions are those shown on page D-27 for Extended Coverage.
- (n) The derivations of the statewide Net Cost of Reinsurance per Policy provisions are provided on page D-39. These loadings are based on an analysis done by Aon.
- (o) A 0% deviation loading was selected by the North Carolina Rate Bureau.
- (p) The filed rate level change is the weighted average of the filed territory rate level changes weighted by latest-year earned premium at present rates. For Extended Coverage, the territory rate level changes have been capped at +30.0%.

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED CLASS RATE LEVEL CHANGES FIRE

<u>Class</u>	(1) Trended Adjusted <u>Incurred Losses</u>	(2) Five-Year Earned <u>House Years</u>	(3) Trended Average <u>Rating Factor</u>	(4) Base Class Loss Cost (1) / [(2) × (3)]	(5) <u>Credibility</u>	(6) Credibility- Weighted Loss Cost
Buildings	251,931,121	2,317,599	4.989	21.79	1.00	21.79
Contents	14,383,057	1,211,121	2.228	5.33	1.00	5.33
Total	266,314,178	3,528,720	4.622	16.33		16.33
<u>Class</u>	(7) Indicated Base Class Loss Cost ^(a)	(8) Current Latest- Year Average <u>Base Class Rate</u>	(9) Expected Loss and Fixed Expense Ratio	(10) Indicated Base Class <u>Rate</u> ^(b)	(11) Compensation for Assessment <u>Risk per Policy</u>	(12) Base Class Rate Excluding Deviations (10) + (11)
Buildings	23.80	34.53	0.764	38.02	1.36	39.38
Contents	5.82	10.30	0.764	9.67	0.40	10.07
Total	17.84	25.90	0.764	28.50	1.03	29.53
	(13)	(14) Deviation Amount	(15) Required Base Class	(16) Current Five-	(17) Indicated Base Class	(18) Indicated Rate Change
	Selected	per Policy	Rate	Year Average	Rate Change	Balanced to
Class	Deviation	(12) / [1.0 - (13)] - (12)	(12) + (14)	Base Class Rate	<u>(15) / (16) - 1</u>	Statewide Level (c)
Buildings	0.000	0.00	39.38	34.45	+14.3%	+14.0%
Contents	0.000	0.00	10.07	10.23	-1.6%	-1.8%
Total	0.000	0.00		26.14	+13.3%	+13.0%

^(a) Column (7) = (6) / Total (6) × Statewide Indication page row (9)

^(b) Column (10) = $[(7) + (8) \times$ Trended fixed expense ratio] / (9). Trended fixed expense ratio is shown in on page D-29. ^(c) Column (18) = $[1 + (17)] / [1 + (17) \text{ total}] \times (1 + \text{Statewide indicated rate level change}) - 1$

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED CLASS RATE LEVEL CHANGES EXTENDED COVERAGE

<u>Class</u>	(1) Trended Adjusted Incurred <u>Non-Modeled Losses</u>	(2) Five-Year Earned <u>House Years</u>	(3) Trended Average <u>Rating Factor</u>	(4) Base Class Loss Cost = (1) / [(2) × (3)]	(5) <u>Credibility</u>	(6) Credibility- Weighted <u>Loss Cost</u>
Buildings	270,667,351	2,458,747	7.790	14.13	1.00	14.13
Contents	6,636,261	1,088,563	4.198	1.45	1.00	1.45
Total	277,303,612	3,547,310	7.594	10.29		10.29
<u>Class</u>	(7) Modeled Base Class <u>Loss Cost</u>	(8) Total Base Class <u>Loss Cost</u>	(9) Indicated Base Class Loss Cost ^(a)	(10) Current Latest- Year Average <u>Base Class Rate</u>	(11) Expected Loss and Fixed <u>Expense Ratio</u>	
Buildings	24.06	38.19	40.83	60.17	0.775	
Contents	2.53	3.98	4.25	7.86	0.775	
Total	17.50	27.79	29.71	44.03	0.775	
	(12)	(13)	(14)	(15) Base Class	(16)	
	Indicated Net Base	Compensation for Assessment Risk	Net Cost of Reinsurance	Rate Excluding Deviations	Selected	
<u>Class</u>	Class Rate ^(b)	per Policy	per Policy	(12)+(13)+(14)	Deviation	
Buildings	60.53	2.34	35.05	97.92	0.000	
Contents	6.51	0.31	3.64	10.46	0.000	
Total	44.07	1.72	25.48	71.27	0.000	
<u>Class</u>	(17) Deviation Amount per Policy (15) / [1.0 - (16)] - (15)	(18) Required Base Class Rate (15) + (17)	(19) Current Five- Year Average Base Class Rate	(20) Indicated Base Class Rate Change (18) / (19) - 1	(21) Indicated Rate Change Balanced to <u>Statewide Level ^(c)</u>	
Buildings	0.00	97.92	60.50	+61.9%	+61.5%	
C						
Contents	0.00	10.46	7.93	+31.9%	+31.6%	
Total	0.00		44.37	+61.0%	+60.6%	

^(a) Column (9) = (8) / Total (8) × Statewide Indication page row (13).

^(b) Column (12) = [(9) + (10) × Trended fixed expense ratio] / (11). Trended fixed expense ratio is shown on page D-29.

(c) Column (21) = $[1 + (20)] / [1 + (20) \text{ total}] \times (1 + \text{Statewide indicated rate level change) - 1$

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED TERRITORY RATE LEVEL CHANGES FIRE

	(1)	(2)	(3) Five-Year	(4)	(5)	(6) Credibility-	(7)	(8) Indicated	(9) Trended	(10) Trended
	Latest-Year	Current	Experience	Five-Year		Weighted	Indicated	Base Class	Fixed	Loss and
	Earned Premium at	Average Base	Base Class	Earned		Base Class	Relativity	Loss Cost	Expense	Fixed Expense
<u>Territory</u>	Current Level	Class Rate	Loss Cost	House Years	Credibility	Loss Cost (a)	<u>(6) / SW (6)</u>	$(7) \times 17.84^{(b)}$	per Policy (c)	(8) + (9)
110	2,486,611	10.79	6.06	113,670	0.40	6.23	0.407	7.26	1.66	8.92
120	2,639,630	10.64	5.66	154,876	0.50	5.96	0.389	6.94	2.13	9.07
130	897,166	22.54	7.44	38,751	0.20	12.10	0.790	14.09	3.48	17.57
140	4,475,092	20.62	10.36	243,911	0.60	11.07	0.723	12.90	4.06	16.96
150	2,819,321	21.84	12.40	143,678	0.50	12.63	0.824	14.70	4.13	18.83
160	3,038,461	24.51	15.10	136,139	0.50	14.76	0.963	17.18	3.98	21.16
170	443,325	32.63	19.89	16,984	0.10	19.27	1.258	22.44	4.70	27.14
180	3,760,796	34.06	19.42	145,647	0.50	19.73	1.288	22.98	4.86	27.84
190	1,411,362	34.92	24.35	60,369	0.30	21.69	1.416	25.26	5.45	30.71
200	1,108,651	43.08	27.86	38,976	0.20	25.85	1.687	30.10	5.28	35.38
210	1,058,580	31.97	22.79	47,941	0.30	20.00	1.305	23.28	5.36	28.64
220	5,786,484	31.25	19.27	185,731	0.60	18.92	1.235	22.03	3.68	25.71
230	2,438,682	46.07	30.01	101,486	0.40	28.27	1.845	32.91	6.76	39.67
240	3,502,061	32.67	22.68	144,892	0.50	20.95	1.367	24.39	4.94	29.33
250	2,591,707	29.46	18.81	88,064	0.40	17.92	1.170	20.87	3.72	24.59
260	1,798,547	36.86	20.35	64,600	0.30	21.29	1.390	24.80	4.83	29.63
270	5,675,969	23.25	13.40	204,084	0.60	13.51	0.882	15.73	3.04	18.77
280	974,823	21.37	13.71	42,205	0.20	12.80	0.836	14.91	3.26	18.17
290	1,376,188	27.00	12.45	49,444	0.30	14.86	0.970	17.30	3.51	20.81
300	1,184,087	36.14	25.17	54,102	0.30	22.44	1.465	26.14	5.82	31.96
310	8,762,082	27.94	15.90	358,725	0.80	16.01	1.045	18.64	4.05	22.69
320	4,058,276	27.71	19.18	164,853	0.50	17.74	1.158	20.66	3.99	24.65
330	309,022	28.22	18.66	15,434	0.10	16.81	1.097	19.57	4.82	24.39
340	8,443,664	24.07	13.24	337,846	0.80	13.42	0.876	15.63	3.37	19.00
350	3,672,609	28.64	18.66	153,586	0.50	17.76	1.159	20.68	4.17	24.85
360	6,276,893	22.29	12.72	298,892	0.70	12.84	0.838	14.95	3.73	18.68
370	447,969	23.78	12.81	19,854	0.10	13.87	0.905	16.15	3.71	19.86
380	1,208,010	22.09	10.41	52,316	0.30	12.22	0.798	14.24	3.37	17.61
390	1,277,703	22.81	12.27	51,664	0.30	13.08	0.854	15.24	3.28	18.52
Statewide:	83,923,771	26.14	15.38	3,528,720		15.32			3.94	

^(a) Column (6) = (5) × (3) + [1.00 - (5)] × Statewide (3) × (2) / Statewide (2) ^(b) Column (8) = (7) × Indicated Statewide Base Class Loss Cost

^(c) The derivation of the territory Trended Fixed Expense per Policy is on page D-30.

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED TERRITORY RATE LEVEL CHANGES FIRE

Territory	(11) Expected Loss and Fixed <u>Expense Ratio</u>	(12) Indicated Net Base Class Rate (10)/(11)	(13) Compensation for Assessment Risk <u>Cost per Policy</u>	(14) Base Class Rate Excluding Deviations (12) + (13)	(15) Selected <u>Deviation</u>	(16) Deviation Amount per Policy (<u>14) / (1.0 - (15)) - (14)</u>	(17) Indicated Required Base Class Rate (14) + (16)	(18) Indicated Rate Level Change (17) / (2) - 1	(19) Indicated Rate Level Change Balanced to Statewide <u>Indicated Level</u> ^(d)	(20) Indicated Buildings Rate Level <u>Change</u> ^(e)	(21) Indicated Contents Rate Level <u>Change</u> ^(t)
110	0.764	11.68	0.43	12.11	0.000	0.00	12.11	+12.2%	+12.3%	+13.3%	-2.4%
120	0.764	11.87	0.42	12.29	0.000	0.00	12.29	+15.5%	+15.6%	+16.6%	+0.5%
130	0.764	23.00	0.89	23.89	0.000	0.00	23.89	+6.0%	+6.1%	+7.0%	-7.8%
140	0.764	22.20	0.81	23.01	0.000	0.00	23.01	+11.6%	+11.7%	+12.7%	-2.9%
150	0.764	24.65	0.86	25.51	0.000	0.00	25.51	+16.8%	+16.9%	+17.9%	+1.6%
160	0.764	27.70	0.97	28.67	0.000	0.00	28.67	+17.0%	+17.1%	+18.1%	+1.8%
170	0.764	35.52	1.29	36.81	0.000	0.00	36.81	+12.8%	+12.9%	+13.9%	-1.9%
180	0.764	36.44	1.34	37.78	0.000	0.00	37.78	+10.9%	+11.0%	+12.0%	-3.5%
190	0.764	40.20	1.38	41.58	0.000	0.00	41.58	+19.1%	+19.2%	+20.3%	+3.6%
200	0.764	46.31	1.70	48.01	0.000	0.00	48.01	+11.4%	+11.5%	+12.5%	-3.1%
210	0.764	37.49	1.26	38.75	0.000	0.00	38.75	+21.2%	+21.3%	+22.4%	+5.4%
220	0.764	33.65	1.23	34.88	0.000	0.00	34.88	+11.6%	+11.7%	+12.7%	-2.9%
230	0.764	51.92	1.82	53.74	0.000	0.00	53.74	+16.6%	+16.7%	+17.7%	+1.4%
240	0.764	38.39	1.29	39.68	0.000	0.00	39.68	+21.5%	+21.6%	+22.7%	+5.7%
250	0.764	32.19	1.16	33.35	0.000	0.00	33.35	+13.2%	+13.3%	+14.3%	-1.5%
260	0.764	38.78	1.45	40.23	0.000	0.00	40.23	+9.1%	+9.2%	+10.2%	-5.1%
200	0.764	24.57	0.92	25.49	0.000	0.00	25.49	+9.6%	+9.7%	+10.2%	-4.7%
280	0.764	23.78	0.92	24.62	0.000	0.00	24.62	+15.2%	+15.3%	+16.3%	+0.2%
280 290	0.764	27.24	1.06	28.30	0.000	0.00	28.30	+4.8%	+4.9%	+5.8%	-8.8%
300	0.764	41.83	1.42	43.25	0.000	0.00	43.25	+19.7%	+19.8%	+20.9%	+4.1%
310	0.764	29.70	1.42	30.80	0.000	0.00	30.80	+10.2%	+10.3%	+11.3%	-4.1%
320	0.764	32.26	1.09	33.35	0.000	0.00	33.35	+20.4%	+20.5%	+21.6%	+4.7%
320	0.764	31.92	1.11	33.03	0.000	0.00	33.03	+17.0%	+17.1%	+18.1%	+1.8%
340	0.764	24.87	0.95	25.82	0.000	0.00	25.82	+7.3%	+7.1%	+8.4%	-6.7%
340	0.764	32.53	1.13	33.66	0.000	0.00	33.66	+17.5%	+17.6%	+18.6%	+2.2%
360	0.764	24.45	0.88	25.33	0.000	0.00	25.33	+17.5%	+13.7%	+14.7%	-1.2%
300	0.764	24.45	0.88	26.93	0.000	0.00	26.93	+13.0%	+13.3%	+14.7% +14.3%	-1.5%
370	0.764	23.99	0.94	23.92	0.000	0.00	23.92	+13.2%	+13.5%	+14.3%	-1.3% -5.8%
380 390	0.764	23.03	0.90	25.92	0.000	0.00	25.92	+0.3%	+0.4%	+9.4%	-3.8%
390	0.704	24.24	0.90	23.14	0.000	0.00	25.14	+10.2%	+10.3%	+11.3%	-4.1 %

Statewide:

^(f) Column (21) = $[1 + (19)] \times [1 + Class page Contents (18)] / [1 + Class page Total (18)] - 1$

+12.9%

+13.0%

+14.1%

-1.7%

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED TERRITORY RATE LEVEL CHANGES EXTENDED COVERAGE

Territory	(1) Latest-Year Earned Premium at <u>Current Level</u>	(2) Current Average Base <u>Class Rate</u>	(3) Five-Year Non-Modeled Experience Base <u>Class Loss Cost</u>	(4) Five-Year Earned House <u>Years</u>	(5) <u>Credibility</u>	(6) Credibility- Weighted Base Class Loss Cost ^(a)	(7) Modeled Hurricane Base Class <u>Loss Cost</u>	(8) Total Base Class Loss Cost <u>(6) + (7)</u>	(9) Indicated Relativity (8) / SW (8)	(10) Indicated Base Class Loss Cost $(9) \times 29.71$ ^(b)	(11) Trended Fixed Expense <u>per Policy</u> ^(c)	(12) Trended Loss and Fixed Expense (10) + (11)	Territory
110	27,881,935	92.90	5.85	113,979	0.50	7.39	57.80	65.19	2.715	80.65	2.42	83.07	110
120	35,217,357	105.63	5.65	163,033	0.70	6.63	64.31	70.94	2.955	87.78	3.17	90.95	120
130	3,994,752	86.33	7.36	38,585	0.30	8.45	38.65	47.10	1.962	58.29	5.72	64.01	130
140	28,701,372	90.77	6.98	252,200	0.80	7.37	49.17	56.54	2.355	69.96	5.47	75.43	140
150	14,167,834	85.51	10.51	142,442	0.60	9.87	21.24	31.11	1.296	38.50	6.08	44.58	150
160	15,320,519	89.32	7.77	138,690	0.60	8.23	24.72	32.95	1.372	40.76	5.54	46.30	160
170	777,162	41.64	6.89	17,003	0.20	8.51	7.53	16.04	0.668	19.84	6.53	26.37	170
180	7,959,178	42.90	7.95	147,004	0.60	8.34	11.95	20.29	0.845	25.10	5.58	30.68	180
190	2,696,308	43.51	8.44	60,498	0.40	8.73	17.85	26.58	1.107	32.89	6.81	39.70	190
200	1,637,784	49.76	9.66	38,878	0.30	9.14	22.22	31.36	1.306	38.80	7.93	46.73	200
210	2,037,315	37.74	8.12	48,370	0.30	8.68	9.38	18.06	0.752	22.34	6.34	28.68	210
220	11,751,818	34.48	13.89	182,362	0.70	12.40	7.42	19.82	0.825	24.51	3.76	28.27	220
230	3,652,543	49.00	8.38	101,996	0.50	8.65	16.27	24.92	1.038	30.84	9.15	39.99	230
240	6,324,740	36.83	10.35	146,689	0.60	9.78	7.32	17.10	0.712	21.15	5.94	27.09	240
250	5,779,356	37.19	10.23	89,222	0.50	9.58	5.74	15.32	0.638	18.95	4.03	22.98	250
260	2,480,160	37.41	9.13	64,214	0.40	9.00	4.56	13.56	0.565	16.78	6.80	23.58	260
270	12,522,249	27.17	10.63	203,769	0.70	10.12	3.33	13.45	0.560	16.64	3.13	19.77	270
280	2,083,630	26.45	7.48	42,052	0.30	8.49	2.97	11.46	0.477	14.17	3.57	17.74	280
290	3,020,500	32.41	9.28	49,365	0.30	9.03	3.97	13.00	0.541	16.07	3.68	19.75	290
300	1,301,319	27.65	9.37	54,679	0.40	9.10	5.02	14.12	0.588	17.47	7.70	25.17	300
310	12,771,403	23.79	9.41	357,744	1.00	9.41	2.01	11.42	0.476	14.14	4.57	18.71	310
320	6,645,057	26.69	10.17	164,091	0.70	9.80	2.39	12.19	0.508	15.09	4.48	19.57	320
330	426,051	27.26	8.92	15,612	0.20	8.92	1.99	10.91	0.454	13.49	6.48	19.97	330
340	14,007,398	21.82	9.18	336,627	1.00	9.18	1.92	11.10	0.462	13.72	3.63	17.35	340
350	4,986,161	23.97	9.09	154,767	0.60	9.02	1.65	10.67	0.444	13.19	4.98	18.17	350
360	9,624,037	21.41	8.16	300,010	0.90	8.24	0.96	9.20	0.383	11.38	4.52	15.90	360
370	593,109	21.72	6.20	20,167	0.20	8.38	0.70	9.08	0.378	11.23	5.01	16.24	370
380	1,560,536	19.38	7.49	51,874	0.30	8.49	0.57	9.06	0.377	11.20	4.42	15.62	380
390	1,584,712	19.00	6.84	51,388	0.30	8.30	0.50	8.80	0.367	10.90	4.22	15.12	390
Statewide:	241,506,295	44.37	8.92	3,547,310		9.00		24.01			4.45		Statewide:

^(a) Column (6) = $(5) \times (3) + [1.00 - (5)] \times$ Statewide (3)

^(b) Column (10) = $(9) \times$ Indicated Statewide Base Loss Cost

^(c) The derivation of the territory Trended Fixed Expense per Policy is on page D-31.

^(d) Column (: ^(e) Column (: ^(f) Column (:

DWELLING PROPERTY INSURANCE

CALCULATION OF INDICATED TERRITORY RATE LEVEL CHANGES EXTENDED COVERAGE

(13) Expected	(14) Indicated	(15) Compensation	(16)	(17) Base Class	(18)	(19) Deviation	(20) Indicated	(21) Indicated	(22) Indicated Rate Level	(23) Indicated	(24) Indicated
Loss and	Net Base	for Assessment	Net Cost of	Rate Excluding		Amount	Required Base	Rate Level	Change Balanced	Buildings	Contents
Fixed Expense	Class Rate	Risk	Reinsurance	Deviations	Selected	per Policy	Class Rate	Change	to Statewide	Rate Level	Rate Level
Ratio	<u>(12) / (13)</u>	Cost per Policy	per Policy	(14) + (15) + (16)	Deviation	(17) / (1.0 - (18)) - (17)	(17) + (19)	(20)/(2) - 1	Indicated Level (d)	Change (e)	Change (f)
0.775	107.19	3.60	83.23	194.02	0.000	0.00	194.02	+108.8%	+109.0%	+110.2%	+71.3%
0.775	117.35	4.09	113.85	235.29	0.000	0.00	235.29	+122.7%	+122.9%	+124.1%	+82.7%
0.775	82.59	3.34	61.68	147.61	0.000	0.00	147.61	+71.0%	+71.1%	+72.1%	+40.2%
0.775	97.33	3.52	85.28	186.13	0.000	0.00	186.13	+105.1%	+105.2%	+106.3%	+68.1%
0.775	57.52	3.31	37.04	97.87	0.000	0.00	97.87	+14.5%	+14.5%	+15.1%	-6.2%
0.775	59.74	3.46	47.79	110.99	0.000	0.00	110.99	+24.3%	+24.3%	+25.0%	+1.9%
0.775	34.03	1.61	12.50	48.14	0.000	0.00	48.14	+15.6%	+15.7%	+16.3%	-5.2%
0.775	39.59	1.66	22.80	64.05	0.000	0.00	64.05	+49.3%	+49.4%	+50.2%	+22.4%
0.775	51.23	1.68	35.12	88.03	0.000	0.00	88.03	+102.3%	+102.5%	+103.6%	+65.9%
0.775	60.30	1.93	42.04	104.27	0.000	0.00	104.27	+109.5%	+109.7%	+110.9%	+71.8%
0.775	37.01	1.46	18.02	56.49	0.000	0.00	56.49	+49.7%	+49.8%	+50.6%	+22.8%
0.775	36.48	1.34	14.84	52.66	0.000	0.00	52.66	+52.7%	+52.8%	+53.7%	+25.2%
0.775	51.60	1.90	30.25	83.75	0.000	0.00	83.75	+70.9%	+71.0%	+72.0%	+40.1%
0.775	34.95	1.43	13.96	50.34	0.000	0.00	50.34	+36.7%	+36.8%	+37.6%	+12.1%
0.775	29.65	1.44	11.14	42.23	0.000	0.00	42.23	+13.5%	+13.6%	+14.2%	-6.9%
0.775	30.43	1.45	8.48	40.36	0.000	0.00	40.36	+7.9%	+7.9%	+8.5%	-11.6%
0.775	25.51	1.05	6.66	33.22	0.000	0.00	33.22	+22.3%	+22.3%	+23.0%	+0.2%
0.775	22.89	1.02	5.80	29.71	0.000	0.00	29.71	+12.3%	+12.4%	+13.0%	-7.9%
0.775	25.48	1.26	7.72	34.46	0.000	0.00	34.46	+6.3%	+6.4%	+7.0%	-12.8%
0.775	32.48	1.07	8.80	42.35	0.000	0.00	42.35	+53.2%	+53.3%	+54.2%	+25.6%
0.775	24.14	0.92	3.90	28.96	0.000	0.00	28.96	+21.8%	+21.8%	+22.5%	-0.2%
0.775	25.25	1.03	4.32	30.60	0.000	0.00	30.60	+14.6%	+14.7%	+15.3%	-6.0%
0.775	25.77	1.06	3.54	30.37	0.000	0.00	30.37	+11.4%	+11.5%	+12.1%	-8.6%
0.775	22.39	0.84	3.18	26.41	0.000	0.00	26.41	+21.1%	+21.1%	+21.8%	-0.8%
0.775	23.45	0.93	2.42	26.80	0.000	0.00	26.80	+11.8%	+11.9%	+12.5%	-8.3%
0.775	20.52	0.83	1.35	22.70	0.000	0.00	22.70	+6.0%	+6.1%	+6.7%	-13.1%
0.775	20.95	0.84	0.95	22.74	0.000	0.00	22.74	+4.7%	+4.7%	+5.3%	-14.2%
0.775	20.15	0.75	0.49	21.39	0.000	0.00	21.39	+10.4%	+10.4%	+11.0%	-9.5%
0.775	19.51	0.74	0.30	20.55	0.000	0.00	20.55	+8.2%	+8.2%	+8.8%	-11.3%
								+60.5%	+60.6%	+61.5%	+31.6%

22) = $[1 + (21)] / [1 + \text{Statewide } (21)] \times (1 + \text{Statewide indicated rate level change}) - 1$

23) = [1 + (22)] × [1 + Class page Buildings (21)] / [1 + Class page Total (21)] - 1

24) = [1 + (22)] × [1 + Class page Contents (21)] / [1 + Class page Total (21)] - 1

DWELLING PROPERTY INSURANCE

CALCULATION OF FILED TERRITORY BASE CLASS RATES

In order to mitigate the effects of large rate changes on policyholders, the Governing Committee selected maximum Fire and Extended Coverage rate changes for each class in each territory as follows:

- For each territory, the Fire change was capped at +5.0%.
- For each territory, the Extended Coverage change was capped at +30.0%.

In addition to the filed rate level changes, the filed base class rates are being adjusted to reflect the new base Amounts of Insurance and off-balanced to introduce the new Amount of Insurance and Age of Construction rating factors on a revenue-neutral basis.

DWELLING PROPERTY INSURANCE

CALCULATION OF FILED TERRITORY BASE CLASS RATES BUILDINGS

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)
				Fire						I	Extended Covera	ge			Combined
<u>Territory</u>	Latest-Year Earned Premium at Current Level	Current Base <u>Class Rate</u>	Rebasing <u>Factor</u> ^(a)	Off-Balance Factor ^(b)	Indicated Buildings <u>Rate Change</u>	Capped at: 5.0% Selected <u>Rate Change</u>	Filed Base <u>Class Rate</u>	Latest-Year Earned Premium at <u>Current Level</u>	Current Base Class Rate	Rebasing Factor ^(a)	Off-Balance <u>Factor</u> ^(b)	Indicated Buildings <u>Rate Change</u>	Capped at: 30.0% Selected Rate Change	Filed Base <u>Class Rate</u>	Indicated Rate Level <u>Change</u> ^(c)
110	2,486,611	\$17	4.400	0.769	+13.3%	+5.0%	\$102	27,881,935	\$156	5.290	0.962	+110.2%	+30.0%	\$1,115	+28.0%
120	2,639,630	\$17	4.400	0.784	+16.6%	+5.0%	\$100	35,217,357	\$174	5.290	0.957	+124.1%	+30.0%	\$1,250	+28.3%
130	897,166	\$31	4.400	0.884	+7.0%	+5.0%	\$162	3,994,752	\$128	5.290	0.951	+72.1%	+30.0%	\$926	+25.4%
140	4,475,092	\$28	4.400	0.856	+12.7%	+5.0%	\$151	28,701,372	\$134	5.290	0.940	+106.3%	+30.0%	\$980	+26.6%
150	2,819,321	\$29	4.400	0.913	+17.9%	+5.0%	\$147	14,167,834	\$126	5.290	0.960	+15.1%	+15.1%	\$799	+13.4%
160	3,038,461	\$32	4.400	0.874	+18.1%	+5.0%	\$169	15,320,519	\$130	5.290	0.942	+25.0%	+25.0%	\$913	+21.7%
170	443,325	\$44	4.400	0.975	+13.9%	+5.0%	\$208	777,162	\$62	5.290	0.973	+16.3%	+16.3%	\$392	+12.2%
180	3,760,796	\$45	4.400	0.935	+12.0%	+5.0%	\$222	7,959,178	\$62	5.290	0.964	+50.2%	+30.0%	\$442	+22.0%
190	1,411,362	\$46	4.400	0.980	+20.3%	+5.0%	\$217	2,696,308	\$62	5.290	0.974	+103.6%	+30.0%	\$438	+21.4%
200	1,108,651	\$62	4.400	1.008	+12.5%	+5.0%	\$284	1,637,784	\$77	5.290	0.973	+110.9%	+30.0%	\$544	+19.9%
210	1,058,580	\$41	4.400	0.966	+22.4%	+5.0%	\$196	2,037,315	\$52	5.290	0.975	+50.6%	+30.0%	\$367	+21.5%
220	5,786,484	\$41	4.400	0.872	+12.7%	+5.0%	\$217	11,751,818	\$46	5.290	0.964	+53.7%	+30.0%	\$328	+21.8%
230	2,438,682	\$64	4.400	1.020	+17.7%	+5.0%	\$290	3,652,543	\$73	5.290	0.966	+72.0%	+30.0%	\$520	+20.0%
240	3,502,061	\$42	4.400	0.945	+22.7%	+5.0%	\$205	6,324,740	\$51	5.290	0.967	+37.6%	+30.0%	\$363	+21.1%
250	2,591,707	\$38	4.400	0.829	+14.3%	+5.0%	\$212	5,779,356	\$52	5.290	0.921	+14.2%	+14.2%	\$341	+11.4%
260	1,798,547	\$47	4.400	0.979	+10.2%	+5.0%	\$222	2,480,160	\$50	5.290	0.977	+8.5%	+8.5%	\$294	+7.0%
270	5,675,969	\$30	4.400	0.832	+10.7%	+5.0%	\$167	12,522,249	\$37	5.290	0.952	+23.0%	+23.0%	\$253	+17.4%
280	974,823	\$28	4.400	0.866	+16.3%	+5.0%	\$149	2,083,630	\$37	5.290	0.970	+13.0%	+13.0%	\$228	+10.5%
290	1,376,188	\$35	4.400	0.845	+5.8%	+5.0%	\$191	3,020,500	\$46	5.290	0.945	+7.0%	+7.0%	\$276	+6.4%
300	1,184,087	\$47	4.400	1.014	+20.9%	+5.0%	\$214	1,301,319	\$39	5.290	0.980	+54.2%	+30.0%	\$274	+18.1%
310	8,762,082	\$35	4.400	0.926	+11.3%	+5.0%	\$175	12,771,403	\$31	5.290	0.982	+22.5%	+22.5%	\$205	+15.4%
320	4,058,276	\$34	4.400	0.917	+21.6%	+5.0%	\$171	6,645,057	\$34	5.290	0.977	+15.3%	+15.3%	\$212	+11.4%
330	309,022	\$36	4.400	0.979	+18.1%	+5.0%	\$170	426,051	\$37	5.290	0.985	+12.1%	+12.1%	\$223	+9.1%
340	8,443,664	\$31	4.400	0.869	+8.4%	+5.0%	\$165	14,007,398	\$29	5.290	0.966	+21.8%	+21.8%	\$193	+15.5%
350	3,672,609	\$35	4.400	0.930	+18.6%	+5.0%	\$174	4,986,161	\$30	5.290	0.978	+12.5%	+12.5%	\$183	+9.3%
360	6,276,893	\$29	4.400	0.901	+14.7%	+5.0%	\$149	9,624,037	\$29	5.290	0.977	+6.7%	+6.7%	\$168	+6.0%
370	447,969	\$32	4.400	0.911	+14.3%	+5.0%	\$162	593,109	\$31	5.290	0.974	+5.3%	+5.3%	\$177	+5.2%
380	1,208,010	\$29	4.400	0.886	+9.4%	+5.0%	\$151	1,560,536	\$27	5.290	0.969	+11.0%	+11.0%	\$164	+8.4%
390	1,277,703	\$30	4.400	0.888	+11.3%	+5.0%	\$156	1,584,712	\$27	5.290	0.972	+8.8%	+8.8%	\$160	+7.1%
Statewide	83,923,771				+14.1%	+5.0%		241,506,295				+61.5%	+24.4%		+19.4%

^(a) The rebasing factor for Buildings is the key factor for \$100,000 Coverage A. ^(b) The off-balance factors are applied to introduce the proposed Amount of Insurance and Age of Construction relativities on a revenue-neutral basis.

DWELLING PROPERTY INSURANCE

CALCULATION OF FILED TERRITORY BASE CLASS RATES CONTENTS

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)
				Fire					Combined						
<u>Territory</u>	Latest-Year Earned Premium at <u>Current Level</u>	Current Base Class Rate	Rebasing <u>Factor</u> ^(a)	Off-Balance Factor ^(b)	Indicated Contents <u>Rate Change</u>	Capped at: 5.0% Selected Rate Change	Filed Base <u>Class Rate</u>	Latest-Year Earned Premium at <u>Current Level</u>	Current Base <u>Class Rate</u>	Rebasing <u>Factor</u> ^(a)	Off-Balance Factor ^(b)	Indicated Contents <u>Rate Change</u>	Capped at: 30.0% Selected <u>Rate Change</u>	Filed Base <u>Class Rate</u>	Indicated Rate Level <u>Change</u> ^(c)
110	2,486,611	\$4	2.170	1.000	-2.4%	-2.4%	\$8	27,881,935	\$22	2.500	0.993	+71.3%	+30.0%	\$72	+27.3%
120	2,639,630	\$4	2.170	1.000	+0.5%	+0.5%	\$9	35,217,357	\$26	2.500	0.994	+82.7%	+30.0%	\$85	+27.9%
130	897,166	\$9	2.170	1.000	-7.8%	-7.8%	\$18	3,994,752	\$19	2.500	0.995	+40.2%	+30.0%	\$62	+23.1%
140	4,475,092	\$9	2.170	1.000	-2.9%	-2.9%	\$19	28,701,372	\$19	2.500	0.995	+68.1%	+30.0%	\$62	+25.6%
150	2,819,321	\$9	2.170	1.000	+1.6%	+1.6%	\$20	14,167,834	\$12	2.500	0.995	-6.2%	-6.2%	\$28	-4.9%
160	3,038,461	\$11	2.170	1.000	+1.8%	+1.8%	\$24	15,320,519	\$14	2.500	0.995	+1.9%	+1.9%	\$36	+1.9%
170	443,325	\$13	2.170	1.000	-1.9%	-1.9%	\$28	777,162	\$5	2.500	0.995	-5.2%	-5.2%	\$12	-4.0%
180	3,760,796	\$14	2.170	1.000	-3.5%	-3.5%	\$29	7,959,178	\$6	2.500	0.994	+22.4%	+22.4%	\$18	+14.1%
190	1,411,362	\$14	2.170	1.000	+3.6%	+3.6%	\$31	2,696,308	\$7	2.500	0.995	+65.9%	+30.0%	\$23	+20.9%
200	1,108,651	\$16	2.170	1.000	-3.1%	-3.1%	\$34	1,637,784	\$10	2.500	0.996	+71.8%	+30.0%	\$33	+16.6%
210	1,058,580	\$13	2.170	1.000	+5.4%	+5.0%	\$30	2,037,315	\$4	2.500	0.995	+22.8%	+22.8%	\$12	+16.7%
220	5,786,484	\$12	2.170	1.000	-2.9%	-2.9%	\$25	11,751,818	\$3	2.500	0.992	+25.2%	+25.2%	\$9	+15.9%
230	2,438,682	\$17	2.170	1.000	+1.4%	+1.4%	\$37	3,652,543	\$9	2.500	0.996	+40.1%	+30.0%	\$29	+18.5%
240	3,502,061	\$13	2.170	1.000	+5.7%	+5.0%	\$30	6,324,740	\$3	2.500	0.995	+12.1%	+12.1%	\$8	+9.6%
250	2,591,707	\$12	2.170	1.000	-1.5%	-1.5%	\$26	5,779,356	\$3	2.500	0.994	-6.9%	-6.9%	\$7	-5.2%
260	1,798,547	\$13	2.170	1.000	-5.1%	-5.1%	\$27	2,480,160	\$2	2.500	0.995	-11.6%	-11.6%	\$4	-8.9%
270	5,675,969	\$10	2.170	1.000	-4.7%	-4.7%	\$21	12,522,249	\$2	2.500	0.992	+0.2%	+0.2%	\$5	-1.3%
280	974,823	\$9	2.170	1.000	+0.2%	+0.2%	\$20	2,083,630	\$2	2.500	0.993	-7.9%	-7.9%	\$5	-5.3%
290	1,376,188	\$11	2.170	1.000	-8.8%	-8.8%	\$22	3,020,500	\$2	2.500	0.993	-12.8%	-12.8%	\$4	-11.5%
300	1,184,087	\$15	2.170	1.000	+4.1%	+4.1%	\$34	1,301,319	\$4	2.500	0.996	+25.6%	+25.6%	\$13	+15.4%
310	8,762,082	\$11	2.170	1.000	-4.1%	-4.1%	\$23	12,771,403	\$1	2.500	0.993	-0.2%	-0.2%	\$3	-1.8%
320	4,058,276	\$11	2.170	1.000	+4.7%	+4.7%	\$25	6,645,057	\$1	2.500	0.994	-6.0%	-6.0%	\$2	-1.9%
330	309,022	\$12	2.170	1.000	+1.8%	+1.8%	\$27	426,051	\$1	2.500	0.995	-8.6%	-8.6%	\$2	-4.2%
340	8,443,664	\$9	2.170	1.000	-6.7%	-6.7%	\$18	14,007,398	\$1	2.500	0.993	-0.8%	-0.8%	\$2	-3.0%
350	3,672,609	\$11	2.170	1.000	+2.2%	+2.2%	\$24	4,986,161	\$1	2.500	0.994	-8.3%	-8.3%	\$2	-3.8%
360	6,276,893	\$9	2.170	1.000	-1.2%	-1.2%	\$19	9,624,037	\$2	2.500	0.994	-13.1%	-13.1%	\$4	-8.4%
370	447,969	\$10	2.170	1.000	-1.5%	-1.5%	\$21	593,109	\$2	2.500	0.994	-14.2%	-14.2%	\$4	-8.7%
380	1,208,010	\$9	2.170	1.000	-5.8%	-5.8%	\$18	1,560,536	\$1	2.500	0.993	-9.5%	-9.5%	\$2	-7.9%
390	1,277,703	\$10	2.170	1.000	-4.1%	-4.1%	\$21	1,584,712	\$1	2.500	0.994	-11.3%	-11.3%	\$2	-8.1%
Statewide	83,923,771				-1.7%	-1.8%		241,506,295				+31.6%	+13.6%		+9.7%

^(a) The rebasing factor for Contents is the key factor for \$15,000 Coverage C. ^(b) The off-balance factors are applied to introduce the proposed Amount of Insurance relativities on a revenue-neutral basis. ^(c) Column (15) = $[(1) \times (6) + (8) \times (13)] / [(1) + (8)]$

DWELLING PROPERTY INSURANCE

DERIVATION OF WIND EXCLUSION CREDITS

The filed wind exclusion credits on page B-4 are based on the following formula:

$$C_X = \left[I - \frac{\frac{Ldi' + Fi}{(1-V)} + d'R + dB}{(1-D)} \right] * r_x$$

 $\mathcal{L}_{X} = \text{Indicated credit for construction type x (Frame, Masonry or Mobile Home)}$

- I = Indicated rate
- F = Provision in filed rates for fixed expenses (territory trended fixed expense ratio divided by the filed territory buildings or contents rate level change)
- V = Provision in filed rates for variable expenses
- L = Provision in filed rates for losses and loss adjustment expenses = 1.0-V-F
- d = Percentage of losses remaining after wind losses are excluded
- i = Indicated rate excluding compensation for assessment risk and deviations
- i' = Indicated rate excluding compensation for assessment risk, deviations and the net cost of reinsurance
- B =Compensation for assessment risk
- D = Deviation loading
- d' = The portion of the reinsurance cost attributable to non-wind related perils
- R = Reinsurance provision

 r_x = The construction relativity (Frame = 1.00, Masonry = 0.95, Mobile Homes = 1.25)

The *d* value is calculated as:

$$\frac{N}{N + X + Y}$$

Where N = 5-year average annual non-wind losses; X = latest-year modeled hurricane losses and Y = 5-year average annual non-hurricane wind losses.

The d' value is calculated as:

$$\frac{W}{W+O+H}$$

Where each variable represents the reinsurance cost attributable to a particular peril (W = Winter Storm, O = Other Wind, and H = Hurricane Wind).

DWELLING PROPERTY INSURANCE

DERIVATION OF WIND EXCLUSION CREDITS

The following displays the variables described above and the indicated credit, C:

	Territo	ry 110	Territo	ry 120	Territo	ry 130	Territo	ry 140	Territo	ry 150	Territo	ory 160
	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents
_												
С	\$305.09	\$32.40	\$366.48	\$43.84	\$192.78	\$25.05	\$249.52	\$27.78	\$123.99	\$8.87	\$140.46	\$11.19
I	\$328	\$38	\$390	\$48	\$220	\$27	\$276	\$32	\$145	\$11	\$163	\$14
F	0.020	0.020	0.023	0.023	0.052	0.052	0.047	0.047	0.063	0.077	0.050	0.062
V	0.225	0.225	0.225	0.225	0.225	0.225	0.225	0.225	0.225	0.225	0.225	0.225
L	0.755	0.755	0.752	0.752	0.723	0.723	0.728	0.728	0.712	0.698	0.725	0.713
d	0.080	0.218	0.062	0.115	0.106	0.014	0.071	0.140	0.116	0.154	0.142	0.214
i	\$322.00	\$37.00	\$383.00	\$46.00	\$215.00	\$26.00	\$271.00	\$31.00	\$140.00	\$11.00	\$157.00	\$14.00
i'	\$181.00	\$21.00	\$195.00	\$24.00	\$124.00	\$15.00	\$145.00	\$17.00	\$85.00	\$7.00	\$88.00	\$8.00
В	\$6.04	\$0.85	\$6.74	\$1.01	\$4.96	\$0.74	\$5.19	\$0.74	\$4.88	\$0.46	\$5.03	\$0.54
D	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
d'	0.000055	0.000056	0.000035	0.000035	0.000061	0.000053	0.000048	0.000049	0.000083	0.000083	0.000072	0.000074
R	\$141.00	\$16.00	\$188.00	\$22.00	\$91.00	\$11.00	\$126.00	\$14.00	\$55.00	\$4.00	\$69.00	\$6.00
Ν	1,484,672	126,436	1,391,928	95,958	218,552	707	1,222,441	67,298	584,286	17,507	769,488	19,469
Х	16,865,464	451,975	20,715,335	723,705	1,761,185	48,306	15,313,154	411,038	3,494,382	69,133	4,237,205	66,558
Y	125,305	577	309,093	11,740	83,081	706	690,273	3,392	941,340	27,322	416,139	5,100
W	1,074	27	1,029	26	138	3	1,028	26	402	10	466	12
0	34,905	869	19,737	491	915	23	18,436	459	15,063	375	25,920	645
Н	19,428,122	483,532	29,604,171	736,796	2,252,952	56,072	21,270,459	529,384	4,835,287	120,342	6,469,180	161,007
	.,,		.,.,.,	,	,,,	, - ,	,,	,- • •	,,	- ,	., .,	. ,

In order to derive the filed dollar credit, the indicated non-wind frame rate is subtracted from filed base rate.

	Territo	ry 110	Territo	Territory 120 Territory 1		ry 130	ry 130 Territory 140		Territory 150		Territo	Territory 160	
	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents	Buildings	Contents	
(1) Indicated Frame Credit	\$305	\$32	\$366	\$44	\$193	\$25	\$250	\$28	\$124	\$9	\$140	\$11	
(2) Indicated Frame Base Rate	\$328	\$38	\$390	\$48	\$220	\$27	\$276	\$32	\$145	\$11	\$163	\$14	
(3) Indicated Non-Wind Frame	\$23	\$6	\$24	\$4	\$27	\$2	\$26	\$4	\$21	\$2	\$23	\$3	
Base Rate = $(2) - (1)$													
(4) Rebasing Factor	5.290	2.500	5.290	2.500	5.290	2.500	5.290	2.500	5.290	2.500	5.290	2.500	
(5) Off-Balance Factor	0.962	0.993	0.957	0.994	0.951	0.995	0.940	0.995	0.960	0.995	0.942	0.995	
(6) Indicated Rebased Non-Wind	\$126	\$14	\$130	\$10	\$151	\$5	\$149	\$11	\$116	\$5	\$127	\$7	
Frame Base Rate = $(3) \times (4) / (5)$													
(7) Filed Frame Base Rate	\$1,115	\$72	\$1,250	\$85	\$926	\$62	\$980	\$62	\$799	\$28	\$913	\$36	
(8) Filed Frame Credit = $(7) - (6)$	\$989	\$58	\$1,120	\$75	\$775	\$57	\$831	\$51	\$683	\$23	\$786	\$29	
(9) Filed Masonry Credit = $(8) \times 0.95$	\$940	\$55	\$1,064	\$71	\$736	\$54	\$789	\$48	\$649	\$22	\$747	\$28	
(10) Filed Mobile Home Credit = $(8) \times 1.25$	\$1,236	\$73	\$1,400	\$94	\$969	\$71	\$1,039	\$64	\$854	\$29	\$983	\$36	

DWELLING PROPERTY INSURANCE

DERIVATION OF WINDSTORM LOSS MITIGATION CREDITS BUILDINGS

	Territory					
	110	120	130	140	150	160
(1) Current Wind Exclusion Credit	134	146	90	97	93	97
(2) Filed Wind Exclusion Credit	989	1,120	775	831	683	786
(3) Ratio of Filed and Current Wind Credits = $(2)/(1)^{(a)}$	7.381	7.671	8.611	8.567	7.344	8.103
(4) Current Windstorm Loss Mitigation Credits - Frame						
Total Hip Roof	7	7	4	4	5	4
Opening Protection	7	7	4	4	5	4
Total Hip Roof and Opening Protection	14	14	9	9	9	9
IBHS Designation on or after March 31, 2019:						
FORTIFIED for Safer Living®	24	26	10	16	12	16
FORTIFIED Roof - Hurricane - Existing Roof	5	5	3	3	4	3
FORTIFIED Roof - Hurricane - New Roof	9	9	4	6	5	б
FORTIFIED Home - Hurricane - Silver - Existing Roof	14	16	6	10	6	10
FORTIFIED Home - Hurricane - Silver - New Roof	17	19	7	12	7	12
FORTIFIED Home - Hurricane - Gold - Existing Roof	18	19	9	12	9	12
FORTIFIED Home - Hurricane - Gold - New Roof	20	23	10	15	10	15
(5) Revised Windstorm Loss Mitigation Credits - Frame = (4) ×	×(3)					
Total Hip Roof	52	54	34	34	37	32
Opening Protection	52	54	34	34	37	32
Total Hip Roof and Opening Protection	103	107	77	77	66	73
IBHS Designation on or after March 31, 2019:						
FORTIFIED for Safer Living®	177	199	86	137	88	130
FORTIFIED Roof - Hurricane - Existing Roof	37	38	26	26	29	24
FORTIFIED Roof - Hurricane - New Roof	66	69	34	51	37	49
FORTIFIED Home - Hurricane - Silver - Existing Roof	103	123	52	86	44	81
FORTIFIED Home - Hurricane - Silver - New Roof	125	146	60	103	51	97
FORTIFIED Home - Hurricane - Gold - Existing Roof	133	146	77	103	66	97
FORTIFIED Home - Hurricane - Gold - New Roof	148	176	86	129	73	122
(6) New Windstorm Loss Mitigation Credits - Masonry = (5)×(0.95					
Total Hip Roof	49	51	32	32	35	30
Opening Protection	49	51	32	32	35	30
Total Hip Roof and Opening Protection	98	102	73	73	63	69
IBHS Designation:						
FORTIFIED for Safer Living®	168	189	82	130	84	124
FORTIFIED Roof - Hurricane - Existing Roof	35	36	25	25	28	23
FORTIFIED Roof - Hurricane - New Roof	63	66	32	48	35	47
FORTIFIED Home - Hurricane - Silver - Existing Roof	98	117	49	82	42	77
FORTIFIED Home - Hurricane - Silver - New Roof	119	139	57	98	48	92
FORTIFIED Home - Hurricane - Gold - Existing Roof	126	139	73	98	63	92
FORTIFIED Home - Hurricane - Gold - New Roof	141	167	82	123	69	116

(a) This ratio includes the effect of the rebasing and off-balance factors applied to (2).

DWELLING PROPERTY INSURANCE

DERIVATION OF WINDSTORM LOSS MITIGATION CREDITS CONTENTS

	Territory					
	110	120	130	140	150	160
(1) Current Wind Exclusion Credit	17	20	12	12	11	12
(2) Filed Wind Exclusion Credit	58	75	57	51	23	29
(3) Ratio of Filed and Current Wind Credits = $(2)/(1)^{(a)}$	3.412	3.750	4.750	4.250	2.091	2.417
(4) Current Windstorm Loss Mitigation Credits - Frame						
Total Hip Roof	1	1	1	1	1	1
Opening Protection	1	1	1	1	1	1
Total Hip Roof and Opening Protection	1	2	1	1	1	1
IBHS Designation on or after March 31, 2019:						
FORTIFIED for Safer Living®	4	4	2	3	2	3
FORTIFIED Roof - Hurricane - Existing Roof	1	1	1	1	1	1
FORTIFIED Roof - Hurricane - New Roof	1	2	1	1	1	1
FORTIFIED Home - Hurricane - Silver - Existing Roof	2	2	1	2	1	2
FORTIFIED Home - Hurricane - Silver - New Roof	2	3	1	2	1	2
FORTIFIED Home - Hurricane - Gold - Existing Roof	3	3	1	2	1	2
FORTIFIED Home - Hurricane - Gold - New Roof	3	3	2	2	2	2
(5) Revised Windstorm Loss Mitigation Credits - Frame = (4):	×(3)					
Total Hip Roof	3	4	5	4	2	2
Opening Protection	3	4	5	4	2	2
Total Hip Roof and Opening Protection	3	8	5	4	2	2
IBHS Designation on or after March 31, 2019:						
FORTIFIED for Safer Living®	14	15	10	13	4	7
FORTIFIED Roof - Hurricane - Existing Roof	3	4	5	4	2	2
FORTIFIED Roof - Hurricane - New Roof	3	8	5	4	2	2
FORTIFIED Home - Hurricane - Silver - Existing Roof	7	8	5	9	2	5
FORTIFIED Home - Hurricane - Silver - New Roof	7	11	5	9	2	5
FORTIFIED Home - Hurricane - Gold - Existing Roof	10	11	5	9	2	5
FORTIFIED Home - Hurricane - Gold - New Roof	10	11	10	9	4	5
(6) New Windstorm Loss Mitigation Credits - Masonry = (5)×	0.95					
Total Hip Roof	3	4	5	4	2	2
Opening Protection	3	4	5	4	2	2
Total Hip Roof and Opening Protection	3	8	5	4	2	2
IBHS Designation:						
FORTIFIED for Safer Living®	13	14	10	12	4	7
FORTIFIED Roof - Hurricane - Existing Roof	3	4	5	4	2	2
FORTIFIED Roof - Hurricane - New Roof	3	8	5	4	2	2
FORTIFIED Home - Hurricane - Silver - Existing Roof	7	8	5	9	2	5
FORTIFIED Home - Hurricane - Silver - New Roof	7	10	5	9	2	5
FORTIFIED Home - Hurricane - Gold - Existing Roof	10	10	5	9	2	5
FORTIFIED Home - Hurricane - Gold - New Roof	10	10	10	9	4	5

(a) This ratio includes the effect of the rebasing and off-balance factors applied to (2).

DWELLING PROPERTY INSURANCE

DERIVATION OF WINDSTORM LOSS MITIGATION CREDITS

The filed credits displayed on pages C-18 and C-19 apply to the current IBHS designations effective on or after March 31, 2019. The same filed credits apply to the previous IBHS designations according to the following mappings:

Current IBHS Designation:

FORTIFIED for Safer Living® FORTIFIED Roof - Hurricane - Existing Roof FORTIFIED Roof - Hurricane - New Roof FORTIFIED Home - Hurricane - Silver - Existing Roof FORTIFIED Home - Hurricane - Sold - Existing Roof FORTIFIED Home - Hurricane - Gold - New Roof

Previous IBHS Designation:

Hurricane Fortified for Safer Living®

Hurricane Fortified for Existing Homes® Bronze Option 1 Hurricane Fortified for Existing Homes® Bronze Option 2 Hurricane Fortified for Existing Homes® Silver Option 1 Hurricane Fortified for Existing Homes® Silver Option 2 Hurricane Fortified for Existing Homes® Gold Option 1 Hurricane Fortified for Existing Homes® Gold Option 2

DWELLING PROPERTY INSURANCE

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DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

This memorandum supplements the filing letter and supporting exhibits setting forth a revision of dwelling insurance rates in the State of North Carolina. It is the purpose of this memorandum to describe the source data used and to set forth in detail the insurance ratemaking procedures reflected in the filing. Certain pages in the filing and accompanying material contain a notation "all carriers" or other similar wording. This indicates that the data are combined ISO, ISS and NISS data. Data for certain companies are not included, as noted in Section E.

Premium and Loss Experience

This revision is based upon the combined premium and loss experience of all licensed companies writing residential dwelling insurance in this State, except as noted in Section E. In order to have this experience available in all detail necessary for rate review and ratemaking in accordance with accepted standards, all such companies are required to file each year their total dwelling insurance experience with the official statistical agents. Experience is recorded pursuant to the officially approved statistical plans and reported by the companies in accordance with instructions issued by the statistical agents under the Official Calls for Experience.

The Commissioner appointed the following statistical agents for the collection of dwelling insurance experience in North Carolina: Insurance Services Office (ISO), Independent Statistical Service, Inc. (ISS), American Association of Insurance Services, Inc. (AAIS), and National Independent Statistical Service (NISS).

Experience utilized in the filing was collected under the Personal Lines Statistical Plan (Other Than Automobile), Personal Lines Statistical Agent Plan (Other Than Automobile) and the 2017 Official Statistical Programs of ISO, the Personal Lines Statistical Plan and the 2017 Statistical Programs of ISS, and the Dwelling Statistical Plan and the 2017 Statistical Programs of all statistical agents are similar in North Carolina, and provide for the recording and reporting of the experience in the detail required for ratemaking and in such form that the experience of all companies can be combined. The experience collected by AAIS and in the ISO Statistical Agent Plan is collected in lesser detail and has not been used in this review.

The licensing of an organization and its appointment as a statistical agent in North Carolina is predicated upon demonstration by the organization of its ability to perform this function. Moreover, the performance of the statistical agents is reviewed periodically through examination by personnel of state insurance departments under the convention examinations of the National Association of Insurance Commissioners. From time to time such organizations are called upon by Insurance Department examiners to verify, and do verify, the data consolidated by them as statistical agents.

The insurance companies likewise are subject to a variety of checks and controls. Effective controls are maintained within the company over the activities of company employees connected with the company's statistics. Companies are required by statute to submit directly to the Insurance Department statistical and accounting information to be found in the Annual Statement and the Insurance Expense Exhibit. These documents are scrutinized by experienced Insurance Department personnel throughout the country. The insurance companies are also subject to examination by the Insurance Department, which examinations extend into the statistical records of the companies.

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

Tabulations of experience reported to the ISS and NISS are provided to ISO. ISO combines the experience and develops the analysis included in this filing. This work is performed at the direction of the North Carolina Rate Bureau.

Statewide Rate Level Exhibits (pages C-2-6)

1. Experience

Dwelling insurance experience was compiled on a calendar accident year basis for the years ended December 31, 2017, 2016, 2015, 2014, and 2013. For any twelve-month period, the accident year experience brings together the losses resulting from accidents occurring during that period with the premiums and number of dwellings "earned" during the same period. Since this filing utilizes catastrophe models to measure losses attributable to hurricanes, actual hurricane losses have been removed from the ratemaking experience.

2. Average Rating Factors

Earned premiums at present rates are used to determine average rating factors. The average rating factor is the ratio of the average rate (earned premium at manual level divided by corresponding house-years) and the average current manual base rate. The average rating factor is used to convert the pure-premiums incurred during the experience period to the base-class level.

For data which was available in sufficient detail, the earned premiums at present manual rates for the Dwelling insurance coverages are calculated by multiplying the number of insured dwellings earned during the experience period by the rates in effect at the time of review.

3. Losses

Losses compiled for any accident year include paid losses as well as loss reserves. The amounts that will ultimately be required as payments of claims on open cases are carefully determined by the claim departments of the companies, and experience has shown that these determinations are highly accurate in the aggregate. Since, however, there are differences between the total incurred losses so determined and the amounts ultimately paid, the ratemaking procedure provides for a "development" of the incurred losses to a basis which, for all practical purposes, can be considered as the ultimate basis. This development is accomplished as follows:

Each year the experience is compiled for the latest five years, all valued as of three months after the close of the latest accident year period. Thus, the experience is reported for the latest year as of 15 months, the preceding year as of 27 months, the next preceding year as of 39 months, the third preceding year as of 51 months and the fourth preceding year as of 63 months all measured from the beginning of each accident year respectively.

From reports of prior years, similarly aged experience was obtained so that there are available five successive reports for the earliest year, four successive reports for the next earliest year, three successive reports for the middle year and two successive reports for the second most recent year.

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

Dwelling claims generally are settled at, and are therefore sufficiently matured, as of 87 months, by which time nearly all incurred losses have been paid. From a comparison of the incurred losses for each year at successive valuation dates, it is determined what the rate of development has been in the past in order to calculate the development of less mature losses. This development is reflected in the incurred losses for the less mature years by the application of loss development factors. In this filing, loss development factors have been calculated based on the statewide experience of companies reporting to ISO, and are as follows:

Factor to I	Develop to 87 Months
Fire	Extended Coverage
1.000	1.000
1.000	1.001
0.999	1.001
0.996	1.003
0.970	1.028
	<u>Fire</u> 1.000 1.000 0.999 0.996

The derivation of the factors shown above is shown on pages D-12 and D-13. By applying these factors, the reported incurred losses have been adjusted to the amounts at which it is believed they will ultimately be settled.

In order to insure stability in rate levels while maintaining adequacy in the event of wide swings in hurricane and other losses, an excess procedure and hurricane loss models have been utilized for Extended Coverage. Hence, extreme shifts in rate level (both upward and downward), which might result from reflecting large hurricane and other losses only in the year in which they occur will be avoided. The incurred non-modeled excess losses are those losses which result from unusually severe loss activity (other than hurricane). They are removed from the experience used in developing rates. In order to reflect the impact of excess losses (that are not related to hurricanes and not accounted for in the hurricane models) on a long-term basis, the non-modeled losses are multiplied by an excess factor of 1.055. The derivation of the excess factor is shown on pages D-32 and D-33. The derivation of the excess non-modeled losses is shown on page D-34. The modeled losses used in this filing are based on analysis performed by Aon on behalf of the North Carolina Rate Bureau. See page D-37 for details.

4. Loss Adjustment Expense

The dwelling loss adjustment expenses, prior to trend considerations, are determined as an average percentage of the North Carolina incurred losses for calendar accident years 2013-2017 for Fire and Extended Coverage, based on a North Carolina expense call. The average is calculated using the five year period, removing the high and low values, and averaging the remaining three years. See pages D-26 and D-28.

A separate Loss Adjustment Expense factor was used for modeled hurricane losses. (See testimony of S. Fiete.)

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

5. Fixed Expense

The fixed expense (general expenses and other acquisition expenses) loading is determined as an average percentage of North Carolina earned premiums for calendar accident years 2015-2017, based on a North Carolina expense call. See pages D-25 and D-27. The development of fixed expense per policy is shown on page D-29.

6. Loss Trend

Loss Trend is based on two indices; the CoreLogic Residential Index and the Modified Consumer Price Index. These indices are averaged (weighted 95% and 5%, respectively) and comprise the Current Cost Index.

The loss trending procedure is accomplished in two steps. In the first step, Current Cost Factors are applied to each year's losses. The Current Cost Factors are derived from the external indices and, when applied to a given year's losses, translate these losses to a cost level which represents November 15, 2018. In order to trend losses from November 15, 2018 to one year beyond the assumed trend effective date of July 1, 2020, a Loss Projection Factor is applied. This projection factor is based on the annual change inherent in the latest twelve quarterly points of the Current Cost Index.

Since the external indices necessarily ignore the effect of policy deductibles, a First Dollar procedure to trend from the first dollar of loss is incorporated into the calculation of the Loss Projection Factor.

While the index trend constitutes part of the loss trend methodology, the information provided by the historical experience is not ignored. To incorporate the historical information, pure-premiums are calculated by year for Fire and Extended Coverage and fitted least-squares annual rates of change are computed. Based on a comparison of the external index rates of change and the fitted changes for the historical pure-premiums, "Loss Trend Adjustment" factors of -1% and 0% were selected for Fire and Extended Coverage, respectively, and incorporated into the projection calculations.

The procedures described above are displayed on pages D-14, D-15, D-16, D-19 and D-22.

7. Expense Trend

The average annual change in expenses is based on an average of the All Items Consumer Price Index, the All Items - Less Energy Consumer Price Index and the Compensation Cost Index. The expected average annual change in expenses has been selected to be 2.0% by the Property Rating Subcommittee based on analysis and review of these data, which are displayed on pages D-23 to D-24.

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

8. Premium Trend

The historical average relativities are used to calculate an average annual change. This change is not based on a consistent set of insureds, since some of the growth is due to the addition of new homes. This rate of change is used to estimate the average relativity at the point in time corresponding to the midpoint of the latest quarter of the Current Cost Index (November 15, 2018). The Current Amount Factor for a given year is calculated as the ratio of the November 15, 2018 average relativity and the given year's average relativity. In order to calculate the Premium Projection Factor, the adjusted annual rate of change is compounded over the time period between November 15, 2018 and January 1, 2021 (six months beyond the assumed trend effective date). The calculation is shown on pages D-17-18 and D-20-21.

9. Trend Period

The effective date assumed in this filing for trend purposes is July 1, 2020¹. Given this trend effective date, the trend periods for premiums, losses and expenses are as follows:

- premiums are trended from January 1 of the given year to January 1, 2021.
- losses are trended from July 1 of the given year to July 1, 2021.
- general expense and other acquisition expense percentages, since they are based on 2015-2017 data, are trended from July 1, 2016 to January 1, 2021.
- loss adjustment expense percentages, since they are based on 2013-2017 data, are trended from July 1, 2015 to July 1, 2021.
- 10. Expected Loss and Fixed Expense Ratio

These quantities represent the portion of the premium income available for losses, loss adjustment expenses, general expenses and other acquisition expenses. They are determined from special calls for North Carolina expense experience and reflect the 2015, 2016, and 2017 results as reported by all companies licensed in North Carolina during those years. The breakdown of the expected loss and fixed expense ratios is set forth on page D-25 for Fire and page D-27 for Extended Coverage.

11. Net Cost of Reinsurance per Policy

The provision for the net cost of reinsurance is based on an analysis provided by Aon. This analysis generates the total dollars required by territory based on latest-year house years. The conversion to the required base-class level is shown on page D-39. (See testimony of S.Fiete.)

¹ The effective date of implementation of these rates may differ from the trend effective date.

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

Class Rate Level Exhibits - Fire and Extended Coverage (pages C-7 and C-8)

1. Trended Adjusted Incurred Losses (column 1)

Incurred losses for the latest five years, trended by year using Current Cost Factors and a Loss Projection Factor. For Extended Coverage, the excess loss procedure is incorporated into the indication through column (21).

2. Trended Average Rating Factor (column 3)

The Average Rating Factor trended by Current Amount Factors and a Premium Projection Factor.

3. Credibility (column 5)

The five year loss cost by class is assigned a credibility value based on the number of house years underlying this loss cost. The standard for full credibility is 500,000 house years for Fire and 330,000 house years for Extended Coverage, with partial credibility equal to

 $\sqrt{\text{five year house years / full credibility standard}}$

truncated to the nearest tenth. The complement of credibility is assigned to the statewide five year base loss cost adjusted by the ratio of the class' current base rate and the statewide average current base rate.

4. Modeled Base Class Loss Cost (column 7 - Extended Coverage)

The modeled hurricane base-class loss cost is derived by dividing trended modeled class hurricane losses by the product of the average rating factor, house-years for the latest year, 2017 Current Amount Factors and Premium Projection Factors by class.

5. Indicated Base Class Loss Cost (column 7 - Fire, column 9 - Extended Coverage)

The indicated base-class loss cost by class is the statewide base-class loss cost (computed on the statewide indications pages) adjusted by the class relativity indicated by the credibility-weighted loss cost (ratio of class to statewide of column 6 for Fire or column 8 for Extended Coverage).

6. Indicated Net Base Class Rate (column 10 - Fire, column 12 - Extended Coverage)

The indicated net base-class rate is the sum of the loss cost and fixed expense divided by the expected loss and fixed expense ratio derived on page D-25 for Fire and page D-27 for Extended Coverage. The fixed expense is calculated as the average current base-class rate multiplied by the fixed expense ratio developed on page D-29.

7. Compensation for Assessment Risk per Policy (column 11 - Fire, column 13 - Extended Coverage)

The compensation for assessment risk is reflected as a percentage of the base-class rate by class and is loaded for the effects of taxes and commission.

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

8. Net Cost of Reinsurance per Policy (column 14 - Extended Coverage)

The net cost of reinsurance was allocated to class in proportion to modeled hurricane losses.

9. Indicated Base Class Rate Change (column 17 - Fire, column 20 - Extended Coverage)

The indicated base-class rate level change is the ratio of required base-class rate and current base-class rate, minus 1.

10. Indicated Rate Change Balanced to Statewide (column 18 - Fire, column 21 - Extended Coverage)

These are indicated base-class rate level changes adjusted to balance to the statewide indicated change.

Territory Rate Level Exhibits - Fire (pages C-9-10)

1. Latest-Year Earned Premium at Current Level (column 1)

Earned premium for the latest year (2017), adjusted to the manual rate level currently in effect.

2. Five-Year Experience Base Class Loss Cost (column 3)

A five-year experience base-class loss cost by territory is derived by dividing five year territory losses by the product of the five-year average rating factor and five-year house years.

3. Credibility (column 5)

The five-year loss cost is assigned a credibility value based upon the number of house years underlying this loss cost. The standard for full credibility is 500,000 house years, with partial credibility equal to

 $\sqrt{\text{five year house years / full credibility standard}}$

truncated to the nearest tenth. The complement of credibility is assigned to the statewide five-year experience base-class loss cost adjusted by the ratio of the territory's current base-class rate and the statewide average current base-class rate.

4. Indicated Base Class Loss Cost (column 8)

The Indicated Base Class loss cost for each territory is the indicated statewide base-class loss cost (row 9 from the statewide indication) multiplied by each territory's indicated relativity (column 7).

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

5. Trended Fixed Expense per Policy (column 9)

The trended fixed expense per policy by territory is calculated by first distributing the statewide trended fixed expense ratio to territory. This is accomplished by multiplying the statewide trended fixed expense ratio by the ratio of the statewide latest-year average rate to the territory latest-year average rate. Finally, the trended fixed expense per policy by territory is calculated as the product of the territory trended fixed expense ratio and the latest-year average territory base rate. This calculation can be found on page D-30.

6. Expected Loss and Fixed Expense Ratio (column 11)

These quantities represent the portion of the premium income available for losses, loss adjustment expenses, general expenses and other acquisition expenses.

7. Compensation for Assessment Risk Cost per Policy (column 13)

The compensation for assessment risk is reflected as a percentage of the base-class rate by class and is loaded for the effects of taxes and commission.

8. Indicated Rate Level Change (column 18)

The indicated rate level change is the ratio of required base-class rate and current base-class rate, minus 1.

9. Indicated Rate Level Change Balanced to Statewide (column 19)

These are indicated base-class rate level changes adjusted to balance to the statewide indicated change.

10. Indicated Buildings Rate Level Change (column 20)

The indicated buildings rate level change is the product of the indicated rate level change balanced to statewide and the class relativity embedded in the indicated buildings base rate change balanced to statewide (column 18) on the class indications page.

11. Indicated Contents Rate Level Change (column 21)

The indicated contents rate level change is the product of the indicated rate level change balanced to statewide and the class relativity embedded in the indicated contents base rate change balanced to statewide (column 18) on the class indications page.

Territory Rate Level Exhibits - Extended Coverage (pages C-11-12)

1. Latest-Year Earned Premium at Current Level (column 1)

Earned premium for the latest year (2017), adjusted to the manual rate level currently in effect.

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

2. Five-Year Non-Modeled Experience Base Class Loss Cost (column 3)

A five-year experience base-class loss cost by territory is derived by dividing five-year territory losses by the product of the five-year average rating factor and five-year house years. The territory losses exclude hurricane losses and include an excess loss provision.

3. Credibility (column 5)

The five-year loss cost is assigned a credibility value based upon the number of house years underlying this loss cost. The standard for full credibility is 330,000 house years, with partial credibility equal to

 $\sqrt{\text{five year house years / full credibility standard}}$

truncated to the nearest tenth. The complement of credibility is assigned to the statewide five-year non-modeled experience base-class loss cost.

4. Modeled Hurricane Base Class Loss Cost (column 7)

The modeled hurricane base-class loss cost is derived by dividing modeled hurricane territory losses by the product of the average rating factor and house years for the latest year. The development of these costs is presented on page D-38.

5. Indicated Base Class Loss Cost (column 10)

The Indicated Base Class loss cost for each territory is the indicated statewide base-class loss cost (row 13 from the statewide indication) multiplied by each territory's indicated relativity (column 9).

6. Trended Fixed Expense per Policy (column 11)

The trended fixed expense per policy by territory is calculated by first distributing the statewide trended fixed expense ratio to territory. This is accomplished by multiplying the statewide trended fixed expense ratio by the ratio of the statewide latest-year average rate to the territory latest-year average rate. Finally, the trended fixed expense per policy by territory is calculated as the product of the territory trended fixed expense ratio and the latest-year average territory base rate. This calculation can be found on page D-31.

7. Expected Loss and Fixed Expense Ratio (column 13)

These quantities represent the portion of the premium income available for losses, loss adjustment expenses, general expenses and other acquisition expenses.

8. Compensation for Assessment Risk Cost per Policy (column 15)

The compensation for assessment risk is reflected as a percentage of the base-class rate by class and is loaded for the effects of taxes and commission.

DWELLING PROPERTY INSURANCE

EXPLANATORY MEMORANDUM

9. Net Cost of Reinsurance per Policy (column 16)

The provisions for the net cost of reinsurance are based on analysis provided by Aon. This analysis generates the total dollars required by policy form to cover the cost of the expense and profit components of the reinsurance premium paid by the primary insurers. The development of these provisions is presented on page D-39. (See testimony of S.Fiete.)

10. Indicated Rate Level Change (column 21)

The indicated rate level change is the ratio of required base-class rate and current base-class rate, minus 1.

11. Indicated Rate Level Change Balanced to Statewide (column 22)

These are indicated base-class rate level changes adjusted to balance to the statewide indicated change.

12. Indicated Buildings Rate Level Change (column 23)

The indicated buildings rate level change is the product of the indicated rate level change balanced to statewide and the class relativity embedded in the indicated buildings base rate change balanced to statewide (column 21) on the class indications page.

13. Indicated Contents Rate Level Change (column 24)

The indicated contents rate level change is the product of the indicated rate level change balanced to statewide and the class relativity embedded in the indicated contents base rate change balanced to statewide (column 21) on the class indications page.

Credibility Factor Determination

Credibility considerations enter into the dwelling insurance ratemaking formulas.

The credibility procedure is based on the 'frequency with severity modification' model discussed in "Credibility of the Pure Premium" by Mayerson, Bowers and Jones. The full credibility standard is based on a normal distribution with a 90% probability of meeting the test and a 10% maximum departure from the expected value, translated to house year standards. Partial credibility (Zp) is calculated as follows:

$$Z_p = \sqrt{\text{five year house years / full credibility standard}}$$
 (truncated to the nearest tenth)

The full credibility standards are 500,000 house years for Fire and 330,000 house years for Extended Coverage.

On a statewide and class basis, both Fire and Extended Coverage are fully credible. On a territory basis, partial credibility may be employed. In that case, the calculation of the rate level indication incorporates credibility as follows: credibility is applied to the five-year (non-hurricane for Extended Coverage) territory loss costs and (1 - credibility) to the complement of credibility.

DWELLING PROPERTY INSURANCE

LOSS DEVELOPMENT <u>FIRE</u>

			Inc	curred Losses as	of:					
Accident										
Year	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months			
2006	9,688,897	9,395,075	9,308,597	9,304,787	9,304,654	9,304,654	9,304,654			
2007	9,603,370	9,405,033	9,376,609	9,325,026	9,325,026	9,324,962	9,324,882			
2008	11,186,111	11,143,883	11,087,871	11,054,090	11,051,547	11,051,822	11,051,613			
2009	9,419,535	9,061,401	9,016,364	8,991,440	8,991,440	8,991,440	8,991,440			
2010	10,420,030	10,153,918	10,237,813	10,241,149	10,239,999	10,239,999	10,240,019			
2011	9,620,090	9,375,148	9,370,232	9,404,063	9,404,063	9,404,063	9,404,063			
2012	10,243,577	9,858,584	9,630,358	9,629,068	9,629,067	9,629,067				
2013	9,609,120	9,287,968	9,335,943	9,308,667	9,322,871					
2014	8,089,647	7,908,076	7,900,208	7,902,976						
2015	8,601,845	8,353,236	8,394,173							
2016	11,369,713	11,104,147								
2017	9,806,151									
Link Ratios										
Accident			LIIIK	Katios						
<u>Year</u>	27:15	39:27	51:39	63:51	75:63	87:75				
2006	0.970	0.991	1.000	1.000	1.000	1.000				
2000	0.979	0.997	0.994	1.000	1.000	1.000				
2007	0.996	0.995	0.997	1.000	1.000	1.000				
2000	0.962	0.995	0.997	1.000	1.000	1.000				
2009	0.974	1.008	1.000	1.000	1.000	1.000				
2010	0.974	0.999	1.000	1.000	1.000	1.000				
2011	0.975	0.977	1.004	1.000	1.000	1.000				
2012	0.967	1.005	0.997	1.002	1.000					
2013	0.978	0.999	1.000	1.002						
2015	0.971	1.005	1.000							
2015	0.977	1.005								
2010	0.777									
	27:15	39:27	<u>51:39</u>	<u>63:51</u>	75:63	<u>87:75</u>				
Average	0.974	0.997	0.999	1.000	1.000	1.000				
-										
Selected	0.974	0.997	0.999	1.000	1.000	1.000				
Link Ratio										
-	2012		Loss Developmen		2017					
Fire	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>					
	1.000	1.000	0.999	0.996	0.970					

DWELLING PROPERTY INSURANCE

LOSS DEVELOPMENT EXTENDED COVERAGE

			Inc	curred Losses as	of:		
Accident							
Year	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months
2006	5,086,581	5,287,207	5,235,629	5,237,195	5,237,260	5,241,203	5,241,204
2007	5,542,190	5,578,997	5,580,859	5,584,553	5,584,553	5,580,798	5,581,417
2008	9,936,797	10,247,436	10,311,726	10,314,285	10,351,484	10,350,401	10,350,401
2009	9,860,426	10,053,769	9,992,757	9,969,052	9,973,115	9,973,305	9,973,305
2010	12,239,859	12,291,029	12,384,093	12,386,590	12,381,180	12,378,680	12,381,601
2011	43,536,177	43,636,842	43,637,532	43,676,294	43,676,341	43,676,341	43,680,178
2012	15,664,787	16,589,119	16,742,307	16,779,445	16,782,538	16,786,166	
2013	13,993,956	14,220,315	14,281,750	14,302,074	14,316,431		
2014	17,775,294	18,171,326	18,301,840	18,312,227			
2015	18,015,460	18,326,174	18,396,478				
2016	27,659,788	29,182,041					
2017	20,600,230						
			Link	Ratios			
Accident							
Year	27:15	<u>39:27</u>	51:39	63:51	75:63	87:75	
2006	1.039	0.990	1.000	1.000	1.001	1.000	
2007	1.007	1.000	1.001	1.000	0.999	1.000	
2008	1.031	1.006	1.000	1.004	1.000	1.000	
2009	1.020	0.994	0.998	1.000	1.000	1.000	
2010	1.004	1.008	1.000	1.000	1.000	1.000	
2011	1.002	1.000	1.001	1.000	1.000	1.000	
2012	1.059	1.009	1.002	1.000	1.000		
2013	1.016	1.004	1.001	1.001			
2014	1.022	1.007	1.001				
2015	1.017	1.004					
2016	1.055						
	27:15	39:27	51:39	<u>63:51</u>	75:63	<u>87:75</u>	
Average	1.025	1.002	1.000	1.001	1.000	1.000	
Selected	1.025	1.002	1.000	1.001	1.000	1.000	
Link Ratio	1.025	1.002	1.000	1.001	1.000	1.000	
	2012			evelopment Facto			
<u>EC</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>		
	1.000	1.001	1.001	1.003	1.028		

DWELLING PROPERTY INSURANCE

DEVELOPMENT OF CURRENT COST FACTORS (CCF)

Quarter Ending December 31, 2018

Part A: Establishment Of Monthly Current Cost Index (CCI) With:

5% Weight To Modified Consumer Price Index (MCPI)^(a)
95% Weight to CoreLogic Residential Index (CRI) For N.C.^(b) (MCPI Base: 2012 = 100 CRI Base: 2012 = 100)

Month	CRI	MCPI	CCI	QCCI	Month	CRI	MCPI	CCI	QCCI	Month	CRI	MCPI	CCI	QCCI
1/16	106.0	89.4	105.2		1/17	106.2	86.3	105.2		1/18	110.5	83.1	109.1	
2/16	106.1	89.7	105.3		2/17	106.1	86.9	105.1		2/18	110.5	83.6	109.2	
3/16	106.3	89.7	105.5	105.3	3/17	106.3	87.1	105.3	105.2	3/18	111.0	83.8	109.6	109.3
4/16	106.1	89.6	105.3		4/17	107.1	86.7	106.1		4/18	111.6	84.2	110.2	
5/16	106.3	89.3	105.5		5/17	107.1	86.2	106.1		5/18	111.8	83.4	110.4	
6/16	106.2	88.2	105.3	105.4	6/17	107.4	85.6	106.3	106.2	6/18	112.3	82.4	110.8	110.5
7/16	106.2	87.4	105.3		7/17	108.7	84.4	107.5		7/18	113.6	81.7	112.0	
8/16	106.2	87.1	105.2		8/17	108.8	84.3	107.6		8/18	113.8	81.1	112.2	
9/16	106.3	87.5	105.4	105.3	9/17	109.2	84.7	108.0	107.7	9/18	114.2	82.1	112.6	112.3
10/16	106.1	87.9	105.2		10/17	109.5	84.8	108.3		10/18	114.8	82.9	113.2	
11/16	106.2	86.6	105.2		11/17	109.6	83.6	108.3		11/18	114.8	81.6	113.1	
12/16	106.0	85.4	105.0	105.1	12/17	109.7	82.5	108.3	108.3	12/18	114.6	80.3	112.9	113.1

Part B: Use Of Average Annual CCI To Calculate Current Cost Factors (CCF)

				Current Cost Factors				
Caler	ndar Year Av	verage CCI		Based On Average CCI Value For				
 Year	CRI	MCPI	CCI	Quarter Ending $12/31/2018 = 113.1$				
2013	102.4	97.6	102.2	1.107				
2014	104.9	94.3	104.4	1.083				
2015	106.7	91.3	105.9	1.068				
2016	106.2	88.2	105.3	1.074				
2017	108.0	85.3	106.9	1.058				

^(a) Source: Bureau of Labor Statistics. Weights are applied to individual Consumer Price Index components as follows: 70% House Furnishings

20% Apparel Commodities

10% Entertainment Commodities

^(b) The figures shown were calculated using the CoreLogic Insurance Solutions Index, modified by application of certain actuarial formulas and combined with data available through various governmental sources.

DWELLING PROPERTY INSURANCE

DEVELOPMENT OF LOSS PROJECTION FACTOR

Quarter Ending December 31, 2018

Part C: Computation Of Loss Projection Factor

Calendar	Quarter		Quarterly
Year	Ending		<u>CCI</u>
2016	Mar. 31		105.3
2016	Jun. 30		105.4
2016	Sep. 30		105.3
2016	Dec. 31		105.1
2017	Mar. 31		105.2
2017	Jun. 30		106.2
2017	Sep. 30		107.7
2017	Dec. 31		108.3
2018	Mar. 31		109.3
2018	Jun. 30		110.5
2018	Sep. 30		112.3
2018	Dec. 31		113.1
Fitted Quarterly Rate of G	Change	=	0.007
Annual Rate of Change =	= (1 + 0.007)^4	=	1.028
Loss Trend Adjustment F	Factor		
Fire:		=	0.990
EC:		=	1.000
	Change		
Adjusted Annual Rate of Fire:	= 1.028 * 0.990	_	1.018
EC:		=	
EC.	= 1.028 * 1.000	=	1.028
Loss Projection Factor ^(a)			
Fire:	= 1.018^(31.5 / 12)	=	1.048
EC:	= 1.028^(31.5 / 12)	=	1.075

 ^(a) To project losses from 11/15/2018 TO 7/1/2021 (Assuming 7/1/2020 effective date)

DWELLING PROPERTY INSURANCE

ANNUAL PURE PREMIUM RATES OF CHANGE

FIRE Pure Premium Year House Years Losses 2013 662,128 43,325,869 65.43 685,588 66.70 2014 45,727,708 2015 713,116 45,999,860 64.51 2016 729,146 54,958,191 75.37 2017 738,742 45,821,162 62.03 Fitted Rate of Change 0.15% 2.80% External Index Rate of Change Selected Loss Trend Adjustment -1.0%

EXTENDED COVERAGE

Excluding Hurricane Losses

Year	House Years	Losses	Pure Premium
2013	660,085	37,729,915	57.16
2014	688,942	47,705,324	69.24
2015	718,460	47,537,446	66.17
2016	735,537	49,255,283	66.97
2017	744,286	57,518,715	77.28

5.86%

Fitted Rate of Change

Excluding Hurricane and PCS Catastrophe Losses (a)

Year	House Years	Losses	Pure Premium
2013	660,085	28,000,320	42.42
2014	688,942	41,432,521	60.14
2015	718,460	34,978,447	48.69
2016	735,537	35,214,865	47.88
2017	2017 744,286 39,		52.85
Fitted Rate of Change	2.14%		
External Index Rate o	2.80%		
Selected Loss Trend A	Adjustment		0.00%

^(a) Excludes losses from hurricanes as well as other catastrophes as categorized by Property Claims Services (PCS)

DWELLING PROPERTY INSURANCE

CALCULATION OF PREMIUM PROJECTION FACTORS <u>FIRE</u>

(1) Average Policy Size Relativity

	Year	Buildings	Contents
	2013	5.031	1.894
	2014	5.122	1.987
	2015	5.218	2.056
	2016	5.184	2.080
	2017	5.246	2.106
(2) Fitted Annual Rate of Change		0.010	0.026
(3) Selected Annual Rate of Change		0.010	0.026
(4) Premium Projection Factor to trend from			
11/15/2018 to 1/1/2021 (25.5 months)		1.021	1.056

DWELLING PROPERTY INSURANCE

CALCULATION OF CURRENT COST/AMOUNT FACTORS <u>FIRE</u>

	Build	lings	
	Average	Current	Latest-Year
	Policy Size	Amount	Premium
Year	Relativity	Factor ^(b)	Distribution
2013	5.031	1.062	0.9354
2014	5.122	1.044	0.9354
2015	5.218	1.024	0.9354
2016	5.184	1.031	0.9354
2017	5.246	1.019	0.9354
11/15/2018 ^(a)	5.345	5.345	
	Cont	ents	
	Average	Current	Latest-Year
	Policy Size	Amount	Premium
Year	<u>Relativity</u>	Factor ^(b)	Distribution
2013	1.894	1.167	0.0646
2014	1.987	1.112	0.0646
2015	2.056	1.075	0.0646
2016	2.080	1.063	0.0646
2017	2.106	1.049	0.0646
11/15/2018 ^(a)	2.210		
	Buildings &	& Contents	
	Current	Current	Current
	Amount	Cost	Cost/Amount
Year	Factor ^(c)	<u>Factor</u>	<u>Factor</u>
2013	1.069	<u>1.107</u>	1.036
2013	1.048	1.083	1.033
2014	1.048	1.068	1.040
2015			
2016	1.0331.0741.1.0211.0581.		

^(a) A * [(1+B)^(22.5/12)], where A is the average relativity at 1/1/2017, B is the average annual rate of change, and 22.5 is the number of months between 1/1/2017 and 11/15/2018.

- ^(b) The Current Amount Factor equals the average relativity at 11/15/2018 divided by the yearly relativity.
- ^(c) Weighted average of buildings and contents factors based on the latest year (2017) premium distribution.

DWELLING PROPERTY INSURANCE

CALCULATION OF COMPOSITE PROJECTION FACTORS FIRE

(1)	Buildings Premium Projection Factor	1.021
(2)	2017 Buildings Premium Distribution	0.9354
(3)	Contents Premium Projection Factor	1.056
(4)	2017 Contents Premium Distribution	0.0646
(5)	Total Premium Projection Factor [(1) x (2)] + [(3) x (4)]	1.023
(6)	Loss Projection Factor	1.048
(7)	Trend From First Dollar ^(a)	1.004
(8)	Composite Projection Factor [(6) x (7)] / (5)	1.029

 $^{(a)}$ First dollar factor calculated as [A * (B + C) - B] / (A * C) where:

A = average yearly loss trend factor

B = loss eliminated by deductible

C = five year losses after application of deductible

DWELLING PROPERTY INSURANCE

CALCULATION OF PREMIUM PROJECTION FACTORS EXTENDED COVERAGE

(1) Average Policy Size Relativity

Year	Buildings	<u>Contents</u>
2013	5.781	2.282
2014	5.865	2.435
2015	5.959	2.544
2016	5.907	2.611
2017	5.967	2.666
	0.007	0.039
	0.007	0.039
	1.015	1.085
	2013 2014 2015 2016	2013 5.781 2014 5.865 2015 5.959 2016 5.907 2017 5.967 0.007 0.007

DWELLING PROPERTY INSURANCE

CALCULATION OF CURRENT COST/AMOUNT FACTORS EXTENDED COVERAGE

	Build	lings	
	Average	Current	Latest-Year
	Policy Size	Amount	Premium
Year	<u>Relativity</u>	Factor ^(b)	Distribution
2013	5.781	1.046	0.9734
2012	5.865	1.031	0.9734
2015	5.959	1.015	0.9734
2016	5.907	1.024	0.9734
2017	5.967	1.013	0.9734
11/15/2018 ^(a)	6.046		
	Cont	ents	
	Average	Current	Latest-Year
	Policy Size	Amount	Premium
Year	<u>Relativity</u>	Factor ^(b)	Distribution
2013	2.282	1.255	0.0266
2014	2.435	1.176	0.0266
2015	2.544	1.126	0.0266
2016	2.611	1.097	0.0266
2017	2.666	1.074	0.0266
11/15/2018 ^(a)	2.864		
	Buildings &	& Contents	
	Current	Current	Current
	Amount	Cost	Cost/Amount
Year	Factor ^(c)	Factor	<u>Factor</u>
2013	1.052	1.107	1.052
2013	1.032	1.083	1.046
2014	1.018	1.068	1.040
			1.045
2016	1.026 1.074 1.0 1.015 1.058 1.0		

^(a) A * [(1+B)^(22.5/12)], where A is the average relativity at 1/1/2017, B is the average annual rate of change, and 22.5 is the number of months between 1/1/2017 and 11/15/2018.

- ^(b) The Current Amount Factor equals the average relativity at 11/15/2018 divided by the yearly relativity.
- ^(c) Weighted average of buildings and contents factors based on the latest year (2017) premium distribution.

DWELLING PROPERTY INSURANCE

CALCULATION OF COMPOSITE PROJECTION FACTORS EXTENDED COVERAGE

(1)	Buildings Premium Projection Factor	1.015
(2)	2017 Buildings Premium Distribution	0.9734
(3)	Contents Premium Projection Factor	1.085
(4)	2017 Contents Premium Distribution	0.0266
(5)	Total Premium Projection Factor [(1) x (2)] + [(3) x (4)]	1.017
(6)	Loss Projection Factor	1.075
(7)	Trend From First Dollar ^(a)	1.011
(8)	Composite Projection Factor [(6) x (7)] / (5)	1.069

 $^{(a)}$ First dollar factor calculated as [A * (B + C) - B] / (A * C) where:

A = average yearly loss trend factor

B = loss eliminated by deductible

C = five year losses after application of deductible

DWELLING PROPERTY INSURANCE

DETERMINATION OF TREND FOR EXPENSES

Month	All Items CPI Index	All Items (Less Energy) <u>CPI Index</u>	Compensation Cost Index
Jan-15	233.7	239.7	
Feb-15	234.7	240.4	123.7
Mar-15	236.1	241.1	
Apr-15	236.6	241.8	
May-15	237.8	242.0	124.7
Jun-15	238.6	242.3	
Jul-15	238.7	242.4	
Aug-15	238.3	242.7	125.0
Sep-15	237.9	243.5	
Oct-15	237.8	244.1	
Nov-15	237.3	244.0	126.1
Dec-15	236.5	243.7	
Jan-16	236.9	244.5	
Feb-16	237.1	245.5	126.9
Mar-16	238.1	245.9	
Apr-16	239.3	246.5	
May-16	240.2	246.9	128.2
Jun-16	241.0	247.1	
Jul-16	240.6	247.0	
Aug-16	240.8	247.5	129.5
Sep-16	241.4	247.9	
Oct-16	241.7	248.4	
Nov-16	241.4	248.3	129.5
Dec-16	241.4	248.2	
Jan-17	242.8	249.1	
Feb-17	243.6	250.1	130.8
Mar-17	243.8	250.3	
Apr-17	244.5	250.7	
May-17	244.7	250.9	132.8
Jun-17	245.0	251.0	
Jul-17	244.8	251.0	
Aug-17	245.5	251.5	132.5
Sep-17	246.8	252.0	
Oct-17	246.7	252.6	
Nov-17	246.7	252.4	132.6
Dec-17	246.5	252.5	
Jan-18	247.9	253.6	
Feb-18	249.0	254.6	134.1
Mar-18	249.6	255.3	
Apr-18	250.5	255.8	
May-18	251.6	256.1	136.3
Jun-18	252.0	256.3	
Jul-18	252.0	256.5	
Aug-18	252.1	256.7	135.9
Sep-18	252.4	257.1	
Oct-18	252.9	257.7	
Nov-18	252.0	257.7	135.7
Dec-18	251.2	257.8	

DWELLING PROPERTY INSURANCE

DETERMINATION OF TREND FOR EXPENSES

 Annual Change in indices based on exponential curve of best fit for the latest 48 points (or 16 quarters) 	<u>All Items</u> ^(a) 1.95%	All Items - <u>Less Energy</u> ^(b) 1.85%	<u>CCI</u> ^(c) 2.72%	Combined ^(d) 2.31%
(2) Annual Change in indices based on exponential curve of best fit for the latest 36 points (or 12 quarters)	2.24%	1.83%	2.60%	2.32%
(3) Annual Change in indices based on exponential curve of best fit for the latest 24 points (or 8 quarters)	2.26%	1.90%	2.26%	2.17%
(4) Annual Change in indices based on exponential curve of best fit for the latest 12 points (or 4 quarters)	1.67%	1.65%	1.31%	1.49%
(5) Average Annual Index ^(e)				
<u>Year Ended</u> Jun-16	<u>All Items</u> 238.27	All Items- Less Energy 244.73	<u>CCI</u> 126.55	

Jun-16	238.27	244.73	126.55
Dec-16	240.01	246.96	128.53
Jun-17	242.66	249.10	130.65
Dec-17	245.12	251.16	132.18
Jun-18	248.13	253.63	133.88
Dec-18	251.11	256.26	135.50

(6) Current Cost Factor (Latest Index Value Divided by Average Annual Index)

		All Items -		
Year Ended	All Items	Less Energy	CCI	Combined
Jun-16	1.054	1.053	1.072	1.063
Dec-16	1.047	1.044	1.056	1.051
Jun-17	1.035	1.035	1.039	1.037
Dec-17	1.025	1.026	1.027	1.026
Jun-18	1.013	1.016	1.014	1.014
Dec-18	1.001	1.006	1.001	1.002

(7) Selected Annual Change = 2.0%

^(a) All Items CPI index (urban). Source: Bureau of Labor Statistics.
 ^(b) All Items - Less Energy CPI index (urban). Source: Bureau of Labor Statistics.

^(c) Total Compensation Cost Index - Insurance Carriers, Agent Brokers, and Service.

Source: Bureau of Labor Statistics.

^(d) Weighted average determined as .25 (All Items) +.25 (All Items - Less Energy) + .50 (CCI).

^(e) Average year ended index for period shown.

DWELLING PROPERTY INSURANCE

EXPENSE, DIVIDENDS, PROFIT AND CONTINGENCIES <u>FIRE</u>

Commission and Brokerage Written Premium Including Deviations Ratio			<u>2015</u> 5,604,994 49,249,492 0.114	<u>2016</u> 5,256,786 49,448,623 0.106	<u>2017</u> 5,305,706 49,021,465 0.108	<u>Average</u> 0.109	<u>Selected</u> 0.109
Other Acquisition Earned Premium at Current Manual Level Ratio			3,288,017 39,723,826 0.083	3,433,552 40,334,416 0.085	3,661,942 38,420,882 0.095	0.088	0.088
General Expense Earned Premium at Current Manual Level Ratio			2,288,922 39,723,826 0.058	2,333,769 40,334,416 0.058	2,302,910 38,420,882 0.060	0.059	0.059
Taxes, Licenses and Fees Written Premium Including Deviations Ratio			1,448,544 49,249,492 0.029	1,403,800 49,448,623 0.028	1,347,953 49,021,465 0.027	0.028	0.028
Fire (AS Line 1) Data Direct Written Premium (Statutory Page 14) Total Dividends Ratio of Dividends to Direct Written Premium	<u>2013</u> 239,870,414 1,065,877 0.44%	<u>2014</u> 232,446,665 1,089,747 0.47%	<u>2015</u> 231,979,117 1,052,727 0.45%	<u>2016</u> 230,039,100 942,866 0.41%	<u>2017</u> 216,292,373 1,025,053 0.47%	<u>Average</u> 0.45%	<u>Selected</u> 0.4%

Expected Loss and Fixed Expense Ratio

Commission and Brokerage	10.9%
Taxes, Licenses and Fees	2.8%
Dividends	0.4%
Contingencies	1.0%
Profit	8.5%
Total	23.6%
1 - variable expense	76.4%

DWELLING PROPERTY INSURANCE

LOSS ADJUSTMENT EXPENSE FIRE

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	Average
Allocated LAE	255,044	148,504	-18,056	347,819	119,012	
Unallocated LAE	1,495,187	1,973,729	1,441,438	1,785,761	1,304,713	
Total LAE	1,750,231	2,122,233	1,423,382	2,133,580	1,423,725	
Incurred Losses	20,972,133	19,863,918	16,344,009	24,378,203	15,419,622	
Ratio	0.083	0.107	0.087	0.088	0.092	0.091

Average excluding highest and lowest years 0.089

Selected 0.089

DWELLING PROPERTY INSURANCE

EXPENSE, DIVIDENDS, PROFIT AND CONTINGENCIES EXTENDED COVERAGE

Commission and Brokerage Written Premium Including Deviations Ratio			<u>2015</u> 6,344,348 66,181,393 0.096	<u>2016</u> 6,425,057 67,210,898 0.096	<u>2017</u> 5,523,945 59,711,040 0.093	<u>Average</u> 0.095	<u>Selected</u> 0.095
Other Acquisition Earned Premium at Current Manual Level Ratio			4,724,555 82,251,953 0.057	4,877,455 84,568,602 0.058	4,772,787 74,081,311 0.064	0.060	0.060
General Expense Earned Premium at Current Manual Level Ratio			2,920,093 82,251,953 0.036	2,913,560 84,568,602 0.034	2,756,285 74,081,311 0.037	0.036	0.036
Taxes, Licenses and Fees Written Premium Including Deviations Ratio			1,817,583 66,181,393 0.027	1,815,109 67,210,898 0.027	1,597,135 59,711,040 0.027	0.027	0.027
<u>Allied Lines (AS Line 2) Data</u> Direct Written Premium (Statutory Page 14) Total Dividends Ratio of Dividends to Direct Written Premium	2013 213,969,859 1,736,243 0.81%	<u>2014</u> 231,681,785 1,842,043 0.80%	<u>2015</u> 236,369,201 1,973,389 0.83%	<u>2016</u> 252,303,794 1,972,015 0.78%	<u>2017</u> 250,342,902 2,076,235 0.83%	<u>Average</u> 0.81%	<u>Selected</u> 0.8%

Expected Loss and Fixed Expense Ratio

Commission and Brokerage	9.5%
Taxes, Licenses and Fees	2.7%
Dividends	0.8%
Contingencies	1.0%
Profit	8.5%
Total	22.5%
1 - variable expense	77.5%

DWELLING PROPERTY INSURANCE

LOSS ADJUSTMENT EXPENSE EXTENDED COVERAGE

	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>Average</u>
Allocated LAE	192,020	225,185	187,738	386,211	258,266	
Unallocated LAE	2,981,491	3,196,904	3,639,097	5,228,606	4,412,716	
Total LAE	3,173,511	3,422,089	3,826,835	5,614,817	4,670,982	
Incurred Losses	26,725,329	32,427,998	31,430,172	50,486,998	36,323,342	
Ratio	0.119	0.106	0.122	0.111	0.129	0.117

- Average excluding highest and lowest years 0.117
 - Selected 0.117

DWELLING PROPERTY INSURANCE

CALCULATION OF TRENDED EXPENSE PROVISIONS

(1) Factor t	o trend losses b	ased on annual	l rate of	change:				
	(0.007	0 (31.5	/ 3)	(31.5 /	12)		
Fire:	e			0.990			1.068 =	1.120
_ ~	(0.007	70 (31.5	/ 3)		31.5 /	12)		
EC:	e		*	1.000		*	1.068 =	1.149
(2) Easter t	o trand I AE ha	and on Cumons	Europa	a Indaw				
(2) Factor t	o trend LAE ba	sed on Current	Expens	,	72 /	12)		
Fire:				(121	12)	=	1.126
1 110.				(72 /	12)	_	1.120
EC:				1.02	, _ ,)	=	1.126
(3) Factor t	o trend premiur	n based on gro	wth in p	oremium re	evenue:			
	-	C	-	(25.5 /	12)		
Fire:				1.011		*	1.033 =	1.057
				(25.5 /	12)		
EC:				1.008		*	1.026 =	1.044
(4) Factor t	o trend expense	based on Curi	rent Exp					
				(54 /	12)		1.000
Fire:				1.02	E 4 /	10)	=	1.093
EC.				(54 /	12)		1.002
EC:				1.02			=	1.093
(5) Trendec	l Expenses							
D'								
Fire:	Trended LAE	Factor	1 + (0.089 *	1 126 /	1.12)	=	1.089
	Trended GE		1 + (0.059 *	1.093 /	1.057	=	0.061
	Trended OA I			0.088 *	1.093 /	1.057	=	0.001
		est Year Curre	nt Base		1.075 /	1.007	=	25.90
	Fixed Expense						=	3.94
		2						
EC:								
	Trended LAE		1 + (0.117 *	1.126 /	1.149)	=	1.115
	Trended GE F			0.036 *	1.093 /	1.044	=	0.038
	Trended OA I			0.06 *	1.093 /	1.044	=	0.063
		est Year Curre	nt Base	Rate			=	44.03
	Fixed Expense	e Per Policy					=	4.45

DWELLING PROPERTY INSURANCE

DERIVATION OF TERRITORY FIXED EXPENSE PER POLICY <u>FIRE</u>

	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Latest-Year		Statewide		Territory		
	Earned		Average	Statewide	Trended		Trended
	Premium	Latest-Year	Relativity to	Trended Fixed	Fixed	Latest-Year	Fixed
	at Current	Earned	Territory	Expense	Expense Ratio	Average Base	Expense
Territory	Level	House Years	$= \{ Statewide[(1)/(2)] \}/(1)/(2) \}$	<u>Ratio</u>	=(4) x (3)	Class Rate	per Policy
110	2,486,611	22,191	1.014	0.152	0.154	10.80	1.66
120	2,639,630	30,688	1.321	0.152	0.201	10.58	2.13
130	897,166	8,127	1.029	0.152	0.156	22.29	3.48
140	4,475,092	51,617	1.310	0.152	0.199	20.42	4.06
150	2,819,321	31,239	1.259	0.152	0.191	21.62	4.13
160	3,038,461	28,869	1.079	0.152	0.164	24.26	3.98
170	443,325	3,753	0.962	0.152	0.146	32.20	4.70
180	3,760,796	31,416	0.949	0.152	0.144	33.75	4.86
190	1,411,362	12,950	1.042	0.152	0.158	34.50	5.45
200	1,108,651	7,928	0.812	0.152	0.123	42.94	5.28
210	1,058,580	10,368	1.113	0.152	0.169	31.71	5.36
220	5,786,484	40,156	0.788	0.152	0.120	30.67	3.68
230	2,438,682	20,919	0.974	0.152	0.148	45.65	6.76
240	3,502,061	31,079	1.008	0.152	0.153	32.28	4.94
250	2,591,707	19,163	0.840	0.152	0.128	29.05	3.72
260	1,798,547	13,858	0.875	0.152	0.133	36.29	4.83
270	5,675,969	43,748	0.876	0.152	0.133	22.85	3.04
280	974,823	8,760	1.021	0.152	0.155	21.03	3.26
290	1,376,188	10,513	0.868	0.152	0.132	26.61	3.51
300	1,184,087	11,153	1.070	0.152	0.163	35.69	5.82
310	8,762,082	74,395	0.965	0.152	0.147	27.56	4.05
320	4,058,276	34,365	0.962	0.152	0.146	27.33	3.99
330	309,022	3,092	1.137	0.152	0.173	27.87	4.82
340	8,443,664	69,583	0.936	0.152	0.142	23.75	3.37
350	3,672,609	31,329	0.969	0.152	0.147	28.34	4.17
360	6,276,893	61,830	1.119	0.152	0.170	21.93	3.73
370	447,969	4,076	1.034	0.152	0.157	23.60	3.71
380	1,208,010	10,879	1.023	0.152	0.155	21.77	3.37
390	1,277,703	10,698	0.951	0.152	0.145	22.59	3.28
Statewide	83,923,771	738,742			0.152	25.90	3.94

DWELLING PROPERTY INSURANCE

DERIVATION OF TERRITORY FIXED EXPENSE PER POLICY EXTENDED COVERAGE

	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Latest-Year		Statewide		Territory		
	Earned		Average	Statewide	Trended		Trended
	Premium	Latest-Year	Relativity to	Trended Fixed	Fixed	Latest-Year	Fixed
	at Current	Earned	Territory	Expense	Expense Ratio	Average Base	Expense
Territory	Level	House Years	$= \{ Statewide[(1)/(2)] \}/(1)/(2) \}$	Ratio	=(4) x (3)	Class Rate	per Policy
110	27,881,935	22,242	0.259	0.101	0.026	93.06	2.42
120	35,217,357	32,451	0.299	0.101	0.030	105.64	3.17
130	3,994,752	8,140	0.661	0.101	0.067	85.34	5.72
140	28,701,372	53,375	0.603	0.101	0.061	89.75	5.47
150	14,167,834	31,094	0.712	0.101	0.072	84.45	6.08
160	15,320,519	29,343	0.621	0.101	0.063	87.99	5.54
170	777,162	3,765	1.572	0.101	0.159	41.08	6.53
180	7,959,178	31,791	1.296	0.101	0.131	42.61	5.58
190	2,696,308	13,017	1.566	0.101	0.158	43.08	6.81
200	1,637,784	7,949	1.575	0.101	0.159	49.85	7.93
210	2,037,315	10,481	1.669	0.101	0.169	37.54	6.34
220	11,751,818	38,464	1.062	0.101	0.107	35.14	3.76
230	3,652,543	20,968	1.863	0.101	0.188	48.66	9.15
240	6,324,740	31,455	1.614	0.101	0.163	36.42	5.94
250	5,779,356	19,396	1.089	0.101	0.110	36.65	4.03
260	2,480,160	13,886	1.817	0.101	0.184	36.93	6.80
270	12,522,249	43,774	1.134	0.101	0.115	27.25	3.13
280	2,083,630	8,742	1.361	0.101	0.137	26.08	3.57
290	3,020,500	10,585	1.137	0.101	0.115	32.00	3.68
300	1,301,319	11,183	2.788	0.101	0.282	27.29	7.70
310	12,771,403	74,735	1.899	0.101	0.192	23.81	4.57
320	6,645,057	34,366	1.678	0.101	0.169	26.53	4.48
330	426,051	3,133	2.386	0.101	0.241	26.88	6.48
340	14,007,398	70,436	1.632	0.101	0.165	21.98	3.63
350	4,986,161	31,799	2.069	0.101	0.209	23.83	4.98
360	9,624,037	62,036	2.092	0.101	0.211	21.40	4.52
370	593,109	4,134	2.262	0.101	0.228	21.99	5.01
380	1,560,536	10,849	2.256	0.101	0.228	19.38	4.42
390	1,584,712	10,697	2.190	0.101	0.221	19.11	4.22
Statewide	241,506,295	744,286			0.101	44.03	4.45

DWELLING PROPERTY INSURANCE

DERIVATION OF EXCESS LOSS FACTOR EXTENDED COVERAGE

	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Reported	Developed			Excess	Total Excess	
	Earned	Incurred	Loss Ratio	Normal	Loss Ratio	Losses	
Year	Premium	Losses	<u>(2)/(1)</u>	Loss Ratio	<u>(3)-(4)</u>	(1)x(5)	<u>(6)/(2)</u>
1950	1 200 167	312,200	0.225	0.225	0.000	0	0.000
	1,388,467	290,780	0.223	0.223	0.000	0 0	0.000
1951 1952	1,422,207		0.204	0.204	0.000	72,008	0.000
1952 1956	1,440,159 2,297,877	792,365 1,928,925	0.550	0.500	0.030	72,008 778,980	0.091
1936 1957	2,297,877 2,117,102	839,255	0.839	0.300	0.339	//8,980 0	0.404
1957 1961	2,117,102 2,448,500	839,255 779,573	0.396	0.396	0.000	0	0.000
1961 1962						0	0.000
	2,342,116	672,396	0.287	0.287	0.000		
1963 1964	2,304,330	1,094,763	0.475	0.475	0.000	0 0	0.000
	2,333,802	713,168	0.306	0.306	0.000	0	0.000
1965	2,461,063	671,381	0.273	0.273 0.249	0.000 0.000	0 0	0.000
1966	2,592,580	646,405	0.249				0.000
1967	2,765,447	624,920	0.226	0.226	0.000	0	0.000
1968	3,684,951	571,095	0.155	0.155	0.000	0	0.000
1969	3,727,782	595,281	0.160	0.160	0.000	0	0.000
1970	3,809,666	755,021	0.198	0.198	0.000	0	0.000
1971	4,500,088	1,314,056	0.292	0.292	0.000	0	0.000
1972	6,175,223	848,369	0.137	0.137	0.000	0	0.000
1973	6,830,111	1,179,331	0.173	0.173	0.000	0	0.000
1974	5,341,091	2,504,466	0.469	0.469	0.000	0	0.000
1975	5,781,924	1,495,851	0.259	0.259	0.000	0	0.000
1976	6,310,907	1,045,882	0.166	0.166	0.000	0	0.000
1977	6,923,905	1,128,249	0.163	0.163	0.000	0	0.000
1978	7,371,068	2,656,163	0.360	0.360	0.000	0	0.000
1979	8,204,305	1,935,938	0.236	0.236	0.000	0	0.000
1980	9,409,413	1,851,000	0.197	0.197	0.000	0	0.000
1981	11,618,787	2,025,113	0.174	0.174	0.000	0	0.000
1982	12,703,938	2,672,646	0.210	0.210	0.000	0	0.000
1983	12,782,050	2,811,342	0.220	0.220	0.000	0	0.000
1984	13,378,072	5,069,761	0.379	0.379	0.000	0	0.000
1985	15,586,661	5,416,799	0.348	0.348	0.000	0	0.000
1986	18,573,125	3,624,751	0.195	0.195	0.000	0	0.000
1987	20,970,707	3,207,305	0.153	0.153	0.000	0	0.000
1988	22,803,120	6,816,348	0.299	0.299	0.000	0	0.000
1989	24,622,966	13,459,214	0.547	0.500	0.047	1,157,279	0.086
1990	25,923,637	5,278,639	0.204	0.204	0.000	0	0.000

DWELLING PROPERTY INSURANCE

DERIVATION OF EXCESS LOSS FACTOR EXTENDED COVERAGE

	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Reported	Developed			Excess	Total Excess	
	Earned	Incurred	Loss Ratio	Normal	Loss Ratio	Losses	
Year	<u>Premium</u>	Losses	<u>(2)/(1)</u>	Loss Ratio	<u>(3)-(4)</u>	(1)x(5)	<u>(6)/(2)</u>
1991	28,100,632	4,332,959	0.154	0.154	0.000	0	0.000
1992	29,900,438	4,742,564	0.159	0.159	0.000	0	0.000
1992	31,889,553	16,886,073	0.530	0.500	0.030	956,687	0.057
1994	34,062,149	8,139,204	0.239	0.239	0.000	0	0.000
1995	36,469,795	7,946,434	0.239	0.218	0.000	0	0.000
1996	40,105,731	10,177,932	0.210	0.254	0.000	0	0.000
1997	45,956,155	8,042,733	0.175	0.175	0.000	0	0.000
1998	50,483,351	19,677,761	0.390	0.390	0.000	0	0.000
1999	57,917,971	26,401,571	0.456	0.456	0.000	0	0.000
2000	64,276,450	14,556,461	0.226	0.226	0.000	0	0.000
2000	58,472,402	9,227,560	0.158	0.158	0.000	0	0.000
2001	62,801,958	15,725,972	0.250	0.250	0.000	0	0.000
2002	70,166,881	19,351,691	0.276	0.276	0.000	0	0.000
2004	77,384,514	15,018,657	0.194	0.194	0.000	0	0.000
2005	86,660,735	15,298,940	0.177	0.177	0.000	0	0.000
2006	93,459,391	16,657,822	0.178	0.178	0.000	0	0.000
2007	107,421,691	18,390,566	0.171	0.171	0.000	0	0.000
2008	88,217,778	13,999,208	0.159	0.159	0.000	0	0.000
2009	111,244,031	29,274,749	0.263	0.263	0.000	0	0.000
2010	112,338,979	36,014,031	0.321	0.321	0.000	0	0.000
2011	111,845,007	106,994,195	0.957	0.500	0.457	51,113,168	0.478
2012	114,730,408	43,404,563	0.378	0.378	0.000	0	0.000
2013	130,312,911	36,515,999	0.280	0.280	0.000	0	0.000
2014	147,927,104	45,104,452	0.305	0.305	0.000	0	0.000
2015	164,116,476	44,479,804	0.271	0.271	0.000	0	0.000
2016	171,119,555	45,963,152	0.269	0.269	0.000	0	0.000
2017	171,692,366	53,353,655	0.311	0.311	0.000	0	0.000
Total	2,582,021,557	763,307,459	17.761	16.838	0.923	54,078,122	
Average			0.286	0.272	0.015		
Average Excess Loss Ratio = Avg of column (5)					0.015		
Average N	Jormal Loss Ratio	0.272					
Excess Fa	$\operatorname{ctor} = 1.0 + (\operatorname{avg})$	(5)/avg (4)) =					
	= 1.0 + (0.015 /	1.055					

DWELLING PROPERTY INSURANCE

DEVELOPMENT OF EXCESS LOSSES ON A \$500 DEDUCTIBLE LEVEL EXTENDED COVERAGE

Accident Year	Non Modeled Adjusted <u>Incurred Losses</u>	Excess <u>Loss Ratio</u>	Adjusted Excess <u>Losses</u>
2013	37,729,915	0.000	0
2014	47,705,324	0.000	0
2015	47,537,446	0.000	0
2016	49,255,283	0.000	0
2017	57,518,715	0.000	0

DWELLING PROPERTY INSURANCE

DEVIATIONS

FIRE

Year	FPBP Written Premium Adjusted to Manual	Written Premium Adjusted to Manual	FPBP Direct <u>Written Premium</u>	Direct Written Premium	Average Deviation
2013	27,262,832	53,799,744	27,262,832	51,943,798	2.29%
2014	30,864,155	53,947,873	30,864,155	52,002,246	2.29%
2015	33,698,569	49,824,446	33,698,569	49,249,492	0.69%
2016	35,769,542	49,856,014	35,769,542	49,448,623	0.48%
2017	38,087,407	49,447,003	38,087,407	49,021,465	0.49%
5-year Average					1.25%
Selection					0.00%

EXTENDED COVERAGE

	FPBP		FPBP		
	Written Premium	Written Premium	Direct	Direct	Average
Year	Adjusted to Manual	Adjusted to Manual	Written Premium	Written Premium	Deviation
2013	82,411,695	60,138,109	83,236,893	57,812,576	1.05%
2014	96,439,471	66,255,067	97,383,956	63,630,797	1.03%
2015	104,871,489	68,559,234	105,866,410	66,181,393	0.80%
2016	107,914,578	70,151,902	108,896,497	67,210,898	1.10%
2017	112,841,280	59,533,113	113,832,855	59,711,040	-0.68%
5-year Average					0.66%
Selection					0.00%

DWELLING PROPERTY INSURANCE

ACTUAL HURRICANE LOSSES (EXCLUDED FROM EXPERIENCE)

Territory	Year ^(a)	Losses ^(b)	Territory	Year (a)	Losses (b)	Territory	Year (a)	Losses (b)
110	2014	1,659,612	210	2014	12,595	310	2014	18,761
	2015	57,219		2015	27,628		2015	275,610
	2016	5,115,790		2016	837,587		2016	577,034
	2017	11,133		2017	1,995		2017	0
120	2014	317,178	220	2014	82,400	320	2014	4,764
	2015	282,005		2015	242,879		2015	144,634
	2016	2,963,198		2016	11,255,753		2016	116,518
	2017	5,265		2017	38,874		2017	0
130	2014	103,058	230	2014	7,867	330	2014	4,756
	2015	32,658		2015	103,159		2015	11,721
	2016	1,587,686		2016	9,329,666		2016	1,775
	2017	15,732		2017	1,199		2017	0
140	2014	596,471	240	2014	14,809	340	2014	70,681
	2015	491,220		2015	97,600		2015	607,343
	2016	5,060,069		2016	2,567,084		2016	803,629
	2017	4,852		2017	12,028		2017	107,824
150	2014	76,385	250	2014	13,582	350	2014	10,882
	2015	104,404		2015	100,107		2015	101,051
	2016	2,860,111		2016	2,867,421		2016	32,471
	2017	13,081		2017	14,099		2017	9,066
160	2014	44,860	260	2014	986	360	2014	15,211
	2015	242,590		2015	28,798		2015	327,451
	2016	4,045,357		2016	177,313		2016	66,521
	2017	0		2017	0		2017	281
170	2014	3,806	270	2014	8,958	370	2014	0
	2015	4,974		2015	153,659		2015	6,516
	2016	249,523		2016	1,772,797		2016	442
	2017	0		2017	8,619		2017	0
180	2014	60,189	280	2014	2,420	380	2014	36,558
	2015	98,756		2015	26,091		2015	13,422
	2016	4,656,419		2016	91,800		2016	5,959
	2017	5,386		2017	0		2017	0
190	2014	74,460	290	2014	7,058	390	2014	582
	2015	37,808		2015	59,623		2015	5,654
	2016	3,036,672		2016	1,016,027		2016	29,099
	2017	0		2017	10,001		2017	0
200	2014	0	300	2014	1,643			
	2015	128,057		2015	61,520			
	2016	4,141,510		2016	493,593			
	2017	0		2017	0			

^(a) There are no actual hurricane losses for 2013.
 ^(b) Loss amounts reflect adjustments to base deductible level and application of loss development factors.

DWELLING PROPERTY INSURANCE

DERIVATION OF STATEWIDE MODELED HURRICANE BASE-CLASS LOSS COST

All Classes

a.	Trended Modeled Hurricane Losses (including LAE)	\$99,073,353
b.	Latest-Year House Years	744,286
c.	Latest-Year Average Rating Factor	7.370
d.	Latest-Year Current Amount Factor	1.015
e.	Premium Projection Factor	1.017
f.	Modeled Base-Class Loss Cost = (a) / $[(b) (c) (d) (e)] =$	\$17.50

DWELLING PROPERTY INSURANCE

DERIVATION OF TERRITORY MODELED HURRICANE BASE CLASS LOSS COST

	(1)	(2)	(3)	(4)
		Latest-Year Earned	Latest-Year Average	Modeled BCLC ^(a)
Territory	Modeled Losses	House Years	Rating Factor	=(1) / [(2)x(3)]
110	17 217 420	22.242	12 470	57.90
110 120	17,317,439 21,439,040	22,242 32,451	13.470 10.273	57.80 64.31
120	1,809,490	8,140	5.751	38.65
	1,809,490			
140		53,375	5.992 5.205	49.17
150	3,563,516	31,094	5.395	21.24
160 170	4,303,763	29,343	5.934	24.72
170	142,549	3,765	5.025	7.53
180	2,232,720	31,791	5.876	11.95
190	1,117,292	13,017	4.809	17.85
200	729,942	7,949	4.133	22.22
210	509,256	10,481	5.178	9.38
220	2,481,588	38,464	8.695	7.42
230	1,221,028	20,968	3.580	16.27
240	1,271,939	31,455	5.521	7.32
250	905,673	19,396	8.131	5.74
260	306,413	13,886	4.836	4.56
270	1,530,649	43,774	10.499	3.33
280	237,133	8,742	9.140	2.97
290	374,869	10,585	8.919	3.97
300	239,446	11,183	4.264	5.02
310	1,079,131	74,735	7.176	2.01
320	597,874	34,366	7.287	2.39
330	31,501	3,133	5.060	1.99
340	1,222,660	70,436	9.049	1.92
350	345,707	31,799	6.581	1.65
360	433,400	62,036	7.250	0.96
370	18,992	4,134	6.526	0.70
380	45,952	10,849	7.423	0.57
390	41,127	10,697	7.754	0.50
Statewide	81,274,285	744,286		

^(a) Modeled base-class loss cost excluding LAE loading of 6.0% and net trend of +15.0%, for use on page C-11, Column (7).

DWELLING PROPERTY INSURANCE

DERIVATION OF NET COST OF REINSURANCE

	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Territory	Trended Net Cost of <u>Reinsurance</u>	Latest-Year Earned <u>House Years</u>	Latest-Year Average <u>Rating Factor</u>	Latest-Year Current <u>Amount Factor</u>	Premium Projection Factor	Expected Loss and Fixed Expense Ratio	Net Cost of Reinsurance per Policy ^(a) = (1) / [(2)x(3)x(4)x(5)x(6)]
110	19,948,528	22,242	13.470	1.015	1.017	77.5%	83.23
120	30,362,249	32,451	10.273	1.015	1.017	77.5%	113.85
130	2,310,103	8,140	5.751	1.015	1.017	77.5%	61.68
140	21,819,792	53,375	5.992	1.015	1.017	77.5%	85.28
150	4,971,478	31,094	5.395	1.015	1.017	77.5%	37.04
160	6,657,229	29,343	5.934	1.015	1.017	77.5%	47.79
170	189,160	3,765	5.025	1.015	1.017	77.5%	12.50
180	3,407,574	31,791	5.876	1.015	1.017	77.5%	22.80
190	1,758,863	13,017	4.809	1.015	1.017	77.5%	35.12
200	1,104,969	7,949	4.133	1.015	1.017	77.5%	42.04
210	782,445	10,481	5.178	1.015	1.017	77.5%	18.02
220	3,970,242	38,464	8.695	1.015	1.017	77.5%	14.84
230	1,816,508	20,968	3.580	1.015	1.017	77.5%	30.25
240	1,939,525	31,455	5.521	1.015	1.017	77.5%	13.96
250	1,405,268	19,396	8.131	1.015	1.017	77.5%	11.14
260	455,374	13,886	4.836	1.015	1.017	77.5%	8.48
270	2,447,481	43,774	10.499	1.015	1.017	77.5%	6.66
280	371,044	8,742	9.140	1.015	1.017	77.5%	5.80
290	582,778	10,585	8.919	1.015	1.017	77.5%	7.72
300	335,769	11,183	4.264	1.015	1.017	77.5%	8.80
310	1,675,113	74,735	7.176	1.015	1.017	77.5%	3.90
320	865,269	34,366	7.287	1.015	1.017	77.5%	4.32
330	44,924	3,133	5.060	1.015	1.017	77.5%	3.54
340	1,623,243	70,436	9.049	1.015	1.017	77.5%	3.18
350	405,382	31,799	6.581	1.015	1.017	77.5%	2.42
360	484,004	62,036	7.250	1.015	1.017	77.5%	1.35
370	20,441	4,134	6.526	1.015	1.017	77.5%	0.95
380	31,617	10,849	7.423	1.015	1.017	77.5%	0.49
390	19,842	10,697	7.754	1.015	1.017	77.5%	0.30
Statewide	111,806,215	744,286	7.370	1.015	1.017	77.5%	25.48

^(a) For use on page C-12 Column (16)

DWELLING PROPERTY INSURANCE

SECTION E - SUPPLEMENTAL MATERIAL

North Carolina G.S. 58-36-15(h) specifies that the following information must be included in all policy form, rule and rate filings filed under Article 36. 11 NCAC 10.1105 specifies that additional detail be provided under each of these items. These materials are contained on the pages indicated.

Iter	em	<u>F</u>	Page			
1.	. North Carolina earned premiums at actual and current rate levels; losses and loss adjustment expenses, each on a paid and incurred basis; the loss ratio anticipated at the time rates were promulgated for the experience period E					
	Earned premiums at collected and current rate levels Paid/incurred losses and loss adjustment expense Anticipated loss ratios	F	E-4			
	(a) Companies excluded - rate level, trend, loss development, relativity investment income		E-6			
	 (b) Not applicable to dwelling insurance (c) Adjustments to premium, losses, loss adjustment expenses, expe exposures. 	nses and				
	 (d) Actual earned premiums and calculation of earned premium at p (e) Written and earned premiums and market shares for the ten large (f) Not applicable to dwelling insurance (g) Not applicable to dwelling insurance 	resent rates E	E-8			
	 (h) Not applicable to dwelling insurance (i) Losses and loss adjustment expenses	F	E-11			
	(k) Excess (catastrophe) and non-excess (non-catastrophe) losses(l) Losses by cause					
2.	Credibility factor development and application	H	E-29			
3.	 Loss development factor derivation and application on both paid and incurred bases and in both dollars and numbers of claims E 					
4.	4. Trending factor development and application E					
5.	Changes in premium base resulting from rating exposure trends	F	E-32			
6.	6. Limiting factor development and application E-33					

DWELLING PROPERTY INSURANCE

7.	Overhead expense development and application of commission and brokerage, other acquisition expenses, general expenses, taxes, licenses and fees	E-34-36
8.	Percent rate change	E-37
9.	Final proposed rates	E-38
10.	Investment earnings, consisting of investment income and realized plus unrealized capital gains, from loss, loss expense and unearned premium reserves	E-39-64
11.	Identification of applicable statistical plans and programs and a certification of compliance with them	E-65-70
12.	Investment earnings on capital and surplus	E-71
13.	Level of capital and surplus needed to support premium writings without endangering the solvency of member companies	E-72
14.	Additional supplemental information (as per 11 NCAC 10.1105)	E-73-74

DWELLING PROPERTY INSURANCE

EARNED PREMIUMS AT ACTUAL AND CURRENT RATE LEVELS

I. Earned Premium at Collected Rate Level

Year	Fire	Extended Coverage
2013	\$ 93,285,959	\$ 146,045,956
2014	96,859,567	166,561,837
2015	100,426,198	184,591,462
2016	101,745,763	191,936,528
2017	104,435,760	192,157,336

II. Earned Premium at Current Rate Level

Fire	Extended Coverage
\$ 74,748,229	\$ 207,682,519
77,840,627	221,419,960
81,972,756	234,170,031
82,462,092	238,476,178
83,923,771	241,506,295
	\$ 74,748,229 77,840,627 81,972,756 82,462,092

DWELLING PROPERTY INSURANCE

PAID/INCURRED LOSSES AND ALLOCATED LOSS ADJUSTMENT EXPENSE

I. Paid Losses

The Rate Bureau is advised by ISO that paid loss and loss adjustment expenses are not available for the experience period of this filing.

II. Incurred Losses ^(a)

Year	Fire	Extended Coverage
2013	\$ 43,325,869	\$ 37,729,915
2014	45,727,708	50,955,856
2015	45,999,860	51,411,603
2016	54,958,191	115,014,107
2017	45,821,162	57,778,150

^(a) Incurred losses are developed, adjusted to a common deductible of \$500, include actual hurricane losses and do not include loss adjustment expense.

DWELLING PROPERTY INSURANCE

ANTICIPATED LOSS AND LOSS ADJUSTMENT EXPENSE RATIOS

The anticipated loss and LAE ratios included in the 2011 filing for rates effective during the experience period 2013 - 2017 were 0.539 for Fire and 0.166 for Extended Coverage.

DWELLING PROPERTY INSURANCE

EXCLUDED COMPANIES

(The market shares shown are based on 2017 Dwelling Fire and Extended Coverage written premium.)

The historical experience used to develop the statewide rate-level indications, territory rate-level indications and class indications is based on the experience of companies and residual market entities reporting to the Insurance Services Office (full statistical plan), the Independent Statistical Service, and the National Insurance Statistical Service. The historical premium and loss experience utilized in this filing, after accounting for the premium and loss experience of reporting companies whose data were not included (as described below) accounts for 99.23% of the total North Carolina Dwelling insurance market. The experience reported to the American Association of Insurance Services and to Insurance Services Office under the Statistical Agent Plan is excluded because it is not available in sufficient detail. This experience accounts for approximately 0.23% of the total North Carolina Dwelling insurance market.

Premium and loss experience for the following insurers is not included in the filed experience: Bankers Standard Insurance Company, Federal Insurance Company, Hanover Insurance Company, Massachusetts Bay Insurance Company, Pacific Indemnity Company, State Auto Property and Casualty Insurance Company, and Vigilant Insurance Company. The experience for these companies was not included pending resolution of data anomalies.

Expense experience for American Security Insurance Company is not included in this filing.

The loss development factors used in the calculation of the statewide rate level indications are based on ISO North Carolina experience. This experience represents 22.10% of the market. See also the prefiled testimony of P. Anderson, M. Berry, and P. Ericksen.

DWELLING PROPERTY INSURANCE

ADJUSTMENTS TO PREMIUMS, LOSSES, LOSS ADJUSTMENT EXPENSES, EXPENSES AND EXPOSURES

Adjustments made to premiums, losses, loss adjustment expenses, and expenses are set forth below and in the prefiled testimony of P. Anderson, M. Berry, S. Fiete, E. Henderson and P. Ericksen.

Losses are adjusted to the \$500 base deductible level by application of loss elimination ratios. These factors are applied on a record-by-record basis and vary by cause of loss.

Losses were developed to an ultimate basis through the application of loss development factors.

Additionally, due to the volatile nature and the catastrophic potential of hurricane losses, they have been removed from the actual data. A separate provision for hurricane losses was included based on modeled hurricane losses developed by Aon.

DWELLING PROPERTY INSURANCE

EARNED PREMIUM AT PRESENT RATES CALCULATION

Earned premium at present rates by coverage is calculated by the following formula for each exposure:

Fire Premium = Territory Base Rate × Amount of Insurance Factor × Optional Coverage Factor

Extended Coverage Premium = Territory Base Rate × Amount of Insurance Factor × Optional Coverage Factor

The results are then summed to generate the aggregate earned premium at present rates used in the rate review.

A sample calculation for a single insured is shown below. This sample insured is in Territory 230, Coverage A, \$30,000 amount of insurance, protection class 8, masonry construction, Extended Coverage policy form 1.

Fire:

(1)	Territory 230, Coverage A, protection class 8, masonry construction base rate	\$61
(2)	Amount of insurance factor for \$30,000	1.60
(3)	Optional Coverage Factor	1.00
(4)	Earned premium at present rates $(1)\times(2)\times(3)$	\$97.60
Extended	Coverage:	
(1)	Territory 230, Coverage A, masonry construction, policy form 1 base rate	\$69
(2)	Amount of insurance factor for \$30,000	1.79
(3)	Optional Coverage Factor	1.00
(4)	Earned premium at present rates $(1)\times(2)\times(3)$	\$123.51

DWELLING PROPERTY INSURANCE

TOP TEN DWELLING FIRE INSURANCE WRITERS

	2017 (a)	2017 Written	2017 (a)	2017 Earned
	Written	Premium	Earned	Premium
Company Name	<u>Premium</u>	Market Share	Premium	Market Share
			10 100 001	27 4004
North Carolina Farm Bureau Mutual Insurance Company	11,767,612	24.01%	12,192,391	25.40%
United Services Automobile Association	8,672,383	17.69%	7,956,758	16.58%
Nationwide Mutual Fire Insurance Company	6,075,671	12.39%	5,997,430	12.50%
American Modern Select Insurance Company	4,822,975	9.84%	4,304,878	8.97%
USAA Casualty Insurance Company	2,375,408	4.85%	2,155,733	4.49%
USAA General Indemnity Company	1,535,254	3.13%	1,351,278	2.82%
American Strategic Insurance Company	1,437,118	2.93%	1,280,803	2.67%
The Cincinnati Insurance Company	1,275,559	2.60%	1,057,653	2.20%
Liberty Mutual Fire Insurance Company	1,062,004	2.17%	1,074,175	2.24%
Pennsylvania National Mutual Casualty Insurance Company	1,057,557	2.16%	1,023,669	2.13%
Total	40,081,541	81.76%	38,394,768	80.00%
Grand Total	49,021,465		47,992,199	

(a) NCRB Expense Experience data call, based on 2017 Annual Statement, Statutory Page 14, Line 1.0 (Residential Only).

Notes:

The Beach and Fair Plan are not included in this report.

DWELLING PROPERTY INSURANCE

TOP TEN DWELLING EXTENDED COVERAGE INSURANCE WRITERS

	2017 (a)	2017 Written	2017 (a)	2017 Earned
	Written	Premium	Earned	Premium
Company Name	<u>Premium</u>	Market Share	Premium	Market Share
	14 715 742	04 6404	15 005 575	25 500/
United Services Automobile Association	14,715,743	24.64%	15,895,567	25.59%
North Carolina Farm Bureau Mutual Insurance Company	9,866,211	16.52%	9,981,114	16.07%
Nationwide Mutual Fire Insurance Company	7,245,941	12.14%	7,516,567	12.10%
American Modern Select Insurance Company	5,032,062	8.43%	5,342,902	8.60%
USAA Casualty Insurance Company	3,067,647	5.14%	3,119,484	5.02%
USAA General Indemnity Company	2,083,939	3.49%	2,117,330	3.41%
Liberty Mutual Fire Insurance Company	1,721,128	2.88%	1,555,259	2.50%
American Strategic Insurance Company	1,693,840	2.84%	1,514,835	2.44%
Pennsylvania National Mutual Casualty Insurance Co	1,564,901	2.62%	1,758,422	2.83%
The Cincinnati Insurance Company	1,521,963	2.55%	1,312,167	2.11%
Total	48,513,375	81.25%	50,113,647	80.69%
Grand Total	59,711,040		62,105,976	

(a) NCRB Expense Experience data call, based on 2017 Annual Statement, Statutory Page 14, Line 2.1 (Residential Only).

Notes:

The Beach and Fair Plan are not included in this report.

DWELLING PROPERTY INSURANCE

LOSSES AND LOSS ADJUSTMENT EXPENSE

The data requested by 11 NCAC 10.1105(1)(i)(i,ii) were not being collected or reported in the experience period. The response to 11 NCAC 10.1105(1), page E-4, provides incurred loss and loss adjustment expense information. The response to 11 NCAC 10.1105(1)(1) provides incurred data by cause of loss. Additional information concerning loss adjustment expenses is provided in the response to 11 NCAC 10.1105(7). Additional information concerning loss trend is provided in Section D and in the prefiled testimony of P. Anderson, M. Berry, and P. Ericksen.

(iii)	Applied Loss Development Factor					
Year	Fire	Extended Coverage				
2013	1.000	1.000				
2014	1.000	1.001				
2015	0.999	1.001				
2016	0.996	1.003				
2017	0.970	1.028				
(iv)	Loss Adjustment	Expense Factor				
	Fire	Extended Coverage				
Non-Hurricane	1.089	1.115				
Hurricane	-	1.060				
(v)	Applied Loss	Trend Factor				
Year	Fire	Extended Coverage				
2013	1.165	1.203				
2014	1.140	1.177				
2015	1.124	1.161				
2016	1.130	1.167				
2017	1.113	1.150				
(vi)	Trended Incurred	Losses and LAE				
Year	Fire	Extended Coverage				
2013	\$ 54,966,880	\$ 50,608,833				
2013	56,769,120	66,872,172				
2014	56,305,485	66,553,091				
2015	67,629,901	149,656,931				
2017	55,537,860	74,086,033				
2017	55,557,000	77,000,055				

(vii) This information is given in the response to 11 NCAC 10.1105(1), page E-5.

DWELLING PROPERTY INSURANCE

EXCESS LOSS PROCEDURE

See Section D and prefiled testimony of P. Anderson, M. Berry, S. Fiete, E. Henderson and P. Ericksen.

DWELLING PROPERTY INSURANCE

CAUSE OF LOSS DATA

Loss experience by cause of loss is provided on the attached Exhibit (1)(l).

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	<u>Premium</u>
110	Wind and Hail	2013	74,268	11	6,752	0.05	3.24
		2014	1,688,057	311	5,428	1.35	73.33
		2015	43,861	10	4,386	0.04	1.91
		2016	5,238,520	944	5,549	4.14	229.94
		2017	296,252	31	9,557	0.14	13.32
-	Water Damage and Freezing	2013	452,858	65	6,967	0.28	19.75
	<u> </u>	2014	1,141,623	122	9,358	0.53	49.59
		2015	2,049,533	183	11,200	0.80	89.06
		2016	1,679,429	115	14,604	0.50	73.72
		2017	1,964,331	131	14,995	0.59	88.32
_	All Other Physical Damage	2013	189,547	22	8,616	0.10	8.27
		2014	113,102	17	6,653	0.07	4.91
		2015	220,470	24	9,186	0.10	9.58
		2016	206,464	26	7,941	0.11	9.06
		2017	69,480	11	6,316	0.05	3.12
-	Vandalism & Malicious Mischief	2013	45,865	6	7,644	0.03	2.00
		2013	5,448	1	5,448	0.00	0.24
		2015	17,004	6	2,834	0.03	0.74
		2016	32,590	3	10,863	0.01	1.43
		2010	0	0	10,005	0.00	0.00
-	Total	2013	762,538	104	7,332	0.11	8.32
	lotal	2013	2,948,230	451	6,537	0.49	32.02
		2015	2,330,868	223	10,452	0.24	25.32
		2015	7,157,003	1,088	6,578	1.19	78.54
		2010	2,330,063	1,000	13,469	0.19	26.19
120	Wind and Hail	2017	168,843	36	4,690	0.15	5.28
120	wind and han	2013	427,547	117	3,654	0.36	13.04
		2014	815,765	161	5,054	0.30	24.76
		2015	3,179,864	674	4,718	2.05	24.70 96.80
		2010	500,783	94	5,327	0.29	15.43
-	Water Damage and Freezing	2017	1,834,993	93	19,731	0.29	57.35
	Water Damage and Freezing	2013	1,834,993 1,675,873	130	19,731	0.29	51.10
		2014	1,439,257	130	10,429	0.40	43.69
		2013	1,439,237 916,977	138	8,413	0.42	43.09 27.91
		2010					
-	All Other Develoal Damage		1,353,612	114	11,874	0.35	41.71
	All Other Physical Damage	2013	21,211	9	2,357	0.03	0.66
		2014	18,240	7	2,606	0.02	0.56
		2015	128,011	13	9,847	0.04	3.89
		2016	52,231	10	5,223	0.03	1.59
-		2017	47,987	10	4,799	0.03	1.48
	Vandalism & Malicious Mischief	2013	6,985	5	1,397	0.02	0.22
		2014	5,827	2	2,914	0.01	0.18
		2015	9,171	3	3,057	0.01	0.28
		2016	4,153	3	1,384	0.01	0.13
-		2017	3,915	3	1,305	0.01	0.12
	Total	2013	2,032,032	143	14,210	0.11	15.88
		2014	2,127,487	256	8,310	0.20	16.22
		2015	2,392,204	315	7,594	0.24	18.15
		2016	4,153,225	796	5,218	0.61	31.61
		2017	1,906,297	221	8,626	0.17	14.69

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	Premium
130	Wind and Hail	2013	32,870	13	2,528	0.19	4.76
		2014	178,536	51	3,501	0.67	23.48
		2015	81,585	21	3,885	0.27	10.31
		2016	1,653,320	313	5,282	3.90	206.07
		2017	186,437	31	6,014	0.38	22.90
-	Water Damage and Freezing	2013	31,549	7	4,507	0.10	4.57
		2014	133,914	12	11,160	0.16	17.61
		2015	479,347	33	14,526	0.42	60.58
		2016	232,356	19	12,229	0.24	28.96
		2017	125,687	18	6,983	0.22	15.44
-	All Other Physical Damage	2013	32,122	2	16,061	0.03	4.65
		2014	40,871	3	13,624	0.04	5.38
		2015	450	0	0	0.00	0.06
		2016	16,845	6	2,808	0.07	2.10
		2017	15,189	7	2,170	0.09	1.87
-	Vandalism & Malicious Mischief	2013	0	0	0	0.00	0.00
		2014	8,501	1	8,501	0.01	1.12
		2015	0	0	0	0.00	0.00
		2016	4,785	1	4,785	0.01	0.60
		2017	0	0	0	0.00	0.00
-	Total	2013	96,541	22	4,388	0.08	3.49
		2014	361,822	67	5,400	0.22	11.90
		2015	561,382	54	10,396	0.17	17.74
		2016	1,907,306	339	5,626	1.06	59.43
		2017	327,313	56	5,845	0.17	10.05
140	Wind and Hail	2013	412,683	91	4,535	0.20	9.18
		2014	1,016,730	274	3,711	0.56	20.64
		2015	1,001,752	213	4,703	0.41	19.32
		2016	5,750,882	1,242	4,630	2.35	109.00
		2017	1,181,324	219	5,394	0.41	22.13
-	Water Damage and Freezing	2013	509,762	90	5,664	0.20	11.34
		2014	1,066,801	145	7,357	0.29	21.65
		2015	1,142,319	175	6,528	0.34	22.03
		2016	969,070	145	6,683	0.27	18.37
_		2017	1,428,534	179	7,981	0.34	26.76
_	All Other Physical Damage	2013	219,586	40	5,490	0.09	4.89
		2014	520,205	84	6,193	0.17	10.56
		2015	212,764	36	5,910	0.07	4.10
		2016	254,713	42	6,065	0.08	4.83
		2017	233,622	40	5,841	0.07	4.38
-	Vandalism & Malicious Mischief	2013	32,423	9	3,603	0.02	0.72
		2014	60,626	9	6,736	0.02	1.23
		2015	16,780	11	1,525	0.02	0.32
		2016	20,893	7	2,985	0.01	0.40
		2017	18,170	6	3,028	0.01	0.34
-	Total	2013	1,174,454	230	5,106	0.13	6.53
		2014	2,664,362	512	5,204	0.26	13.52
		2015	2,373,615	435	5,457	0.21	11.45
		2016	6,995,558	1,436	4,872	0.68	33.15
		2017	2,861,650	444	6,445	0.21	13.40

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	Claims	Loss	per-100	Premium
150	Wind and Hail	2013	325,197	110	2,956	0.46	13.48
		2014	3,065,896	468	6,551	1.70	111.18
		2015	382,917	145	2,641	0.49	13.06
		2016	3,379,147	842	4,013	2.78	111.43
		2017	701,566	154	4,556	0.50	22.56
-	Water Damage and Freezing	2013	351,765	49	7,179	0.20	14.58
	<u> </u>	2014	403,016	65	6,200	0.24	14.62
		2015	782,654	107	7,315	0.36	26.69
		2016	279,900	56	4,998	0.18	9.23
		2017	432,488	69	6,268	0.22	13.91
-	All Other Physical Damage	2013	130,575	23	5,677	0.10	5.41
		2014	151,168	29	5,213	0.11	5.48
		2015	141,646	31	4,569	0.11	4.83
		2016	141,185	43	3,283	0.14	4.66
		2017	149,578	40	3,739	0.13	4.81
-	Vandalism & Malicious Mischief	2013	25,174	5	5,035	0.02	1.04
		2014	13,834	5	2,767	0.02	0.50
		2015	36,210	5	7,242	0.02	1.23
		2015	8,141	1	8,141	0.02	0.27
		2010	4,202	1	4,202	0.00	0.14
-	Total	2013	832,711	187	4,453	0.19	8.63
	lotal	2014	3,633,914	567	6,409	0.51	32.95
		2015	1,343,427	288	4,665	0.25	11.45
		2015	3,808,373	942	4,043	0.23	31.40
		2010	1,287,834	264	4,878	0.21	10.35
160	Wind and Hail	2017	240,781	75	3,210	0.21	9.85
100	wind and han	2013	362,473	108	3,356	0.40	13.32
		2014	583,574	100	4,081	0.50	20.40
		2015	4,612,007	1,051	4,388	3.61	158.60
		2010	560,462	1,051	4,632	0.41	19.10
-	Water Damage and Freezing	2017	337,655	65	5,195	0.41	13.81
	Water Damage and Heezing	2013	600,267	95	6,319	0.27	22.06
			•	127		0.35	22.00
		2015	593,876 476 851	70	4,676 6 812		
		2016 2017	476,851 694,704	70 89	6,812 7,806	0.24 0.30	16.40 23.68
-	All Other Physical Damage			15			
	All Other Physical Damage	2013	103,711		6,914 7,240	0.06	4.24
		2014	398,684	55	7,249	0.20	14.65
		2015	238,077	43	5,537	0.15	8.32
		2016	235,713	41	5,749	0.14	8.11
-	Vandaliana Q. Ma-lisissa Missis f	2017	179,940	38	4,735	0.13	6.13
	Vandalism & Malicious Mischief	2013	26,247	10	2,625	0.04	1.07
		2014	34,559	6	5,760	0.02	1.27
		2015	39,815	8	4,977	0.03	1.39
		2016	31,001	8	3,875	0.03	1.07
_		2017	33,394	8	4,174	0.03	1.14
	Total	2013	708,394	165	4,293	0.17	7.24
		2014	1,395,983	264	5,288	0.24	12.83
		2015	1,455,342	321	4,534	0.28	12.72
		2016	5,355,572	1,170	4,577	1.01	46.04
		2017	1,468,500	256	5,736	0.22	12.51

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	<u>per-100</u>	Premium
170	Wind and Hail	2013	49,396	19	2,600	0.62	16.13
		2014	29,254	14	2,090	0.45	9.30
		2015	67,249	31	2,169	0.91	19.76
		2016	325,387	101	3,222	2.79	89.74
		2017	100,143	29	3,453	0.77	26.60
_	Water Damage and Freezing	2013	9,069	2	4,535	0.07	2.96
		2014	37,967	7	5,424	0.22	12.07
		2015	78,108	14	5,579	0.41	22.95
		2016	15,628	8	1,954	0.22	4.31
		2017	24,663	7	3,523	0.19	6.55
_	All Other Physical Damage	2013	9,716	4	2,429	0.13	3.17
		2014	16,636	4	4,159	0.13	5.29
		2015	11,634	5	2,327	0.15	3.42
		2016	20,177	9	2,242	0.25	5.56
		2017	2,981	1	2,981	0.03	0.79
_	Vandalism & Malicious Mischief	2013	1,030	1	1,030	0.03	0.34
		2014	1,677	1	1,677	0.03	0.53
		2015	114	0	0	0.00	0.03
		2016	75	0	0	0.00	0.02
		2017	994	1	994	0.03	0.26
_	Total	2013	69,211	26	2,662	0.21	5.65
		2014	85,534	26	3,290	0.21	6.80
		2015	157,105	50	3,142	0.37	11.54
		2016	361,267	118	3,062	0.81	24.91
		2017	128,781	38	3,389	0.25	8.55
180	Wind and Hail	2013	515,602	158	3,263	0.58	18.94
		2014	735,176	211	3,484	0.76	26.49
		2015	518,090	141	3,674	0.48	17.63
		2016	5,339,136	1,316	4,057	4.27	173.11
		2017	638,712	155	4,121	0.49	20.09
_	Water Damage and Freezing	2013	252,203	66	3,821	0.24	9.26
		2014	477,811	96	4,977	0.35	17.22
		2015	605,677	119	5,090	0.40	20.61
		2016	421,012	105	4,010	0.34	13.65
		2017	414,356	84	4,933	0.26	13.03
_	All Other Physical Damage	2013	143,956	32	4,499	0.12	5.29
		2014	282,242	46	6,136	0.17	10.17
		2015	137,731	47	2,930	0.16	4.69
		2016	153,947	57	2,701	0.18	4.99
		2017	205,660	42	4,897	0.13	6.47
_	Vandalism & Malicious Mischief	2013	41,558	11	3,778	0.04	1.53
		2014	44,825	14	3,202	0.05	1.62
		2015	48,622	16	3,039	0.05	1.65
		2016	32,015	11	2,910	0.04	1.04
		2017	16,755	7	2,394	0.02	0.53
_	Total	2013	953,319	267	3,570	0.25	8.75
		2014	1,540,054	367	4,196	0.33	13.88
		2015	1,310,120	323	4,056	0.27	11.14
		2016	5,946,110	1,489	3,993	1.21	48.20

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	Premium
190	Wind and Hail	2013	173,979	51	3,411	0.45	15.42
		2014	246,270	64	3,848	0.55	21.35
		2015	191,394	57	3,358	0.47	15.89
		2016	3,438,575	907	3,791	7.19	272.58
		2017	286,789	71	4,039	0.55	22.03
-	Water Damage and Freezing	2013	88,813	20	4,441	0.18	7.87
		2014	85,224	23	3,705	0.20	7.39
		2015	147,921	34	4,351	0.28	12.28
		2016	63,068	29	2,175	0.23	5.00
		2017	164,588	21	7,838	0.16	12.64
-	All Other Physical Damage	2013	32,869	7	4,696	0.06	2.91
		2014	77,201	21	3,676	0.18	6.69
		2015	215,597	21	10,267	0.17	17.90
		2016	92,150	32	2,880	0.25	7.30
		2017	42,693	18	2,372	0.14	3.28
-	Vandalism & Malicious Mischief	2013	10,773	1	10,773	0.01	0.95
		2014	3,493	2	1,747	0.02	0.30
		2015	7,602	2	3,801	0.02	0.63
		2016	3,316	4	829	0.03	0.26
		2017	6,729	3	2,243	0.02	0.52
-	Total	2013	306,434	79	3,879	0.18	6.79
		2014	412,188	110	3,747	0.24	8.93
		2015	562,514	114	4,934	0.24	11.67
		2016	3,597,109	972	3,701	1.93	71.29
		2017	500,799	113	4,432	0.22	9.62
200	Wind and Hail	2013	165,647	58	2,856	0.75	21.48
		2014	179,090	59	3,035	0.78	23.54
		2015	250,093	76	3,291	0.98	32.15
		2016	4,310,112	957	4,504	12.22	550.32
		2017	195,135	42	4,646	0.53	24.55
-	Water Damage and Freezing	2013	23,375	4	5,844	0.05	3.03
		2014	110,824	23	4,818	0.30	14.57
		2015	96,394	24	4,016	0.31	12.39
		2016	82,998	14	5,928	0.18	10.60
		2017	45,199	14	3,229	0.18	5.69
_	All Other Physical Damage	2013	4,300	2	2,150	0.03	0.56
		2014	28,509	11	2,592	0.14	3.75
		2015	33,338	5	6,668	0.06	4.29
		2016	73,064	15	4,871	0.19	9.33
		2017	12,613	5	2,523	0.06	1.59
-	Vandalism & Malicious Mischief	2013	0	0	0	0.00	0.00
		2014	11,398	3	3,799	0.04	1.50
		2015	15,689	6	2,615	0.08	2.02
		2016	870	2	435	0.03	0.11
		2017	9,378	1	9,378	0.01	1.18
-	Total	2013	193,322	64	3,021	0.21	6.27
		2014	329,821	96	3,436	0.32	10.84
		2015	395,514	111	3,563	0.36	12.71
		2016	4,467,044	988	4,521	3.15	142.59
		2017	262,325	62	4,231	0.19	8.25

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	Premium
210	Wind and Hail	2013	317,727	73	4,352	0.81	35.34
		2014	106,511	35	3,043	0.38	11.71
		2015	188,993	53	3,566	0.55	19.66
		2016	1,054,277	253	4,167	2.48	103.47
		2017	249,114	38	6,556	0.36	23.77
_	Water Damage and Freezing	2013	69,418	15	4,628	0.17	7.72
		2014	74,058	18	4,114	0.20	8.14
		2015	103,685	19	5,457	0.20	10.79
		2016	136,087	20	6,804	0.20	13.36
		2017	118,703	22	5,396	0.21	11.33
-	All Other Physical Damage	2013	23,400	12	1,950	0.13	2.60
	, 0	2014	64,538	12	5,378	0.13	7.10
		2015	24,010	14	1,715	0.15	2.50
		2016	73,450	23	3,193	0.23	7.21
		2017	68,093	14	4,864	0.13	6.50
-	Vandalism & Malicious Mischief	2013	10,351	3	3,450	0.03	1.15
		2014	18,628	4	4,657	0.04	2.05
		2015	33,681	4	8,420	0.04	3.50
		2016	5,577	4	1,394	0.04	0.55
		2017	4,144	0	0	0.00	0.40
-	Total	2013	420,896	103	4,086	0.29	11.70
	. otal	2014	263,735	69	3,822	0.19	7.25
		2015	350,369	90	3,893	0.23	9.11
		2016	1,269,391	300	4,231	0.74	31.15
		2017	440,054	74	5,947	0.18	10.50
220	Wind and Hail	2013	1,396,199	306	4,563	0.92	41.89
220		2013	2,064,045	384	5,375	1.09	58.82
		2014	1,600,525	309	5,180	0.82	42.63
		2015	13,211,850	2,458	5,375	6.48	348.35
		2010	2,192,801	351	6,247	0.48	57.01
_	Water Damage and Freezing	2017	1,133,509	171	6,629	0.51	34.01
	Water Damage and receing	2013	1,933,670	276	7,006	0.79	55.10
		2014	2,616,676	323	8,101	0.86	69.69
		2015	2,244,524	348	6,450	0.92	59.18
		2010	1,914,504	215	8,905	0.56	49.77
-	All Other Physical Damage	2017	424,207	145	2,926	0.30	12.73
	All Other Physical Damage	2013	1,020,543	234	4,361	0.44	29.08
		2014	359,898	103	3,494	0.07	9.59
		2016	761,722 704,740	155	4,914	0.41	20.08
-	Vandalism & Malicious Mischief	2017	,	118	5,972	0.31	18.32
	vanualism & Malicious Mischlet	2013	47,076	23 63	2,047	0.07	1.41 ° E °
		2014	300,975		4,777	0.18	8.58 8.25
		2015	309,847	77	4,024	0.21	8.25
		2016	169,390	28	6,050 7,016	0.07	4.47 5.25
-	Tetal	2017	205,804	26	7,916	0.07	5.35
	Total	2013	3,000,991	645	4,653	0.48	22.51
		2014	5,319,233	957	5,558	0.68	37.89
		2015	4,886,946	812	6,018	0.54	32.54
		2016	16,387,486	2,989	5,483	1.97	108.02
		2017	5,017,849	710	7,067	0.46	32.61

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	Premium
230	Wind and Hail	2013	263,323	107	2,461	0.54	13.20
		2014	294,261	135	2,180	0.68	14.84
		2015	497,277	147	3,383	0.72	24.30
		2016	9,848,285	2,348	4,194	11.30	473.86
		2017	132,283	52	2,544	0.25	6.31
-	Water Damage and Freezing	2013	79,606	22	3,618	0.11	3.99
		2014	133,163	32	4,161	0.16	6.71
		2015	162,598	41	3,966	0.20	7.95
		2016	204,242	41	4,982	0.20	9.83
		2017	47,138	13	3,626	0.06	2.25
-	All Other Physical Damage	2013	24,354	10	2,435	0.05	1.22
		2014	106,112	23	4,614	0.12	5.35
		2015	51,490	18	2,861	0.09	2.52
		2016	174,892	45	3,886	0.22	8.42
		2017	109,236	24	4,552	0.11	5.21
-	Vandalism & Malicious Mischief	2013	29,293	4	7,323	0.02	1.47
		2014	8,804	4	2,201	0.02	0.44
		2015	6,682	6	1,114	0.03	0.33
		2016	30,567	14	2,183	0.07	1.47
		2017	31,785	9	3,532	0.04	1.52
-	Total	2013	396,576	143	2,773	0.18	4.97
		2014	542,340	194	2,796	0.24	6.84
		2015	718,047	212	3,387	0.26	8.77
		2016	10,257,986	2,448	4,190	2.94	123.39
		2017	320,442	98	3,270	0.12	3.82
240	Wind and Hail	2013	719,247	188	3,826	0.68	25.96
		2014	678,072	151	4,491	0.55	24.49
		2015	3,059,655	526	5,817	1.80	104.83
		2016	3,452,143	637	5,419	2.08	112.63
		2017	762,382	189	4,034	0.60	24.24
-	Water Damage and Freezing	2013	82,552	27	3,057	0.10	2.98
		2014	495,043	63	7,858	0.23	17.88
		2015	355,676	65	5,472	0.22	12.19
		2016	431,978	86	5,023	0.28	14.09
		2017	493,213	77	6,405	0.24	15.68
_	All Other Physical Damage	2013	107,350	32	3,355	0.12	3.87
		2014	128,945	37	3,485	0.13	4.66
		2015	158,571	48	3,304	0.16	5.43
		2016	264,281	55	4,805	0.18	8.62
		2017	327,031	36	9,084	0.11	10.40
-	Vandalism & Malicious Mischief	2013	54,981	14	3,927	0.05	1.98
		2014	31,815	10	3,182	0.04	1.15
		2015	93,301	6	15,550	0.02	3.20
		2016	13,103	7	1,872	0.02	0.43
		2017	20,714	5	4,143	0.02	0.66
-	Total	2013	964,130	261	3,694	0.24	8.70
		2014	1,333,875	261	5,111	0.24	12.04
		2015	3,667,203	645	5,686	0.55	31.41
		2016	4,161,505	785	5,301	0.64	33.94
		2017	1,603,340	307	5,223	0.24	12.74

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	Claims	Loss	per-100	Premium
250	Wind and Hail	2013	345,946	95	3,642	0.59	21.43
		2014	355,821	92	3,868	0.55	21.27
		2015	522,312	114	4,582	0.63	28.90
		2016	3,621,839	778	4,655	4.12	191.92
		2017	650,749	123	5,291	0.63	33.55
_	Water Damage and Freezing	2013	329,070	51	6,452	0.32	20.38
		2014	549,389	55	9,989	0.33	32.83
		2015	757,050	101	7,496	0.56	41.88
		2016	585,199	86	6,805	0.46	31.01
		2017	636,234	71	8,961	0.37	32.80
-	All Other Physical Damage	2013	138,269	33	4,190	0.20	8.56
		2014	274,334	44	6,235	0.26	16.40
		2015	200,696	29	6,921	0.16	11.10
		2016	135,209	47	2,877	0.25	7.16
		2010	163,433	35	4,670	0.18	8.43
_	Vandalism & Malicious Mischief	2013	44,889	9	4,988	0.06	2.78
		2013	44,005 61,162	14	4,369	0.08	3.66
		2014	133,395	21	4,309 6,352	0.08	7.38
		2013	25,095	8	0,332 3,137	0.12	1.33
		2010	33,826	° 5	6,765	0.04	1.55
-	Total	2017	858,174	188	4,565	0.03	13.29
	Total	2013	1,240,706	205	4,303 6,052	0.29	13.29
		2015	1,613,453	265	6,089	0.37	22.31
		2016	4,367,342	919	4,752	1.22	57.85
200	Mind and Upil	2017	1,484,242	234	6,343	0.30	19.13
260	Wind and Hail	2013	244,532	73	3,350	0.61	20.44
		2014	184,547	52	3,549	0.42	15.03
		2015	429,256	122	3,518	0.96	33.64
		2016	1,869,656	385	4,856	2.89	140.29
-		2017	259,058	58	4,467	0.42	18.66
	Water Damage and Freezing	2013	14,742	6	2,457	0.05	1.23
		2014	203,869	15	13,591	0.12	16.61
		2015	117,406	20	5,870	0.16	9.20
		2016	39,263	8	4,908	0.06	2.95
-		2017	51,579	15	3,439	0.11	3.71
	All Other Physical Damage	2013	31,291	12	2,608	0.10	2.61
		2014	29,307	14	2,093	0.11	2.39
		2015	56,540	28	2,019	0.22	4.43
		2016	212,092	34	6,238	0.26	15.91
_		2017	104,233	16	6,515	0.12	7.51
	Vandalism & Malicious Mischief	2013	17,919	2	8,960	0.02	1.50
		2014	5,534	3	1,845	0.02	0.45
		2015	70,061	3	23,354	0.02	5.49
		2016	16,819	2	8,410	0.02	1.26
_		2017	20,789	2	10,395	0.01	1.50
	Total	2013	308,484	93	3,317	0.19	6.45
		2014	423,257	84	5,039	0.17	8.62
		2015	673,263	173	3,892	0.34	13.19
		2016	2,137,830	429	4,983	0.80	40.10
		2017	435,659	91	4,787	0.16	7.84

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	Premium
270	Wind and Hail	2013	1,193,274	163	7,321	0.44	32.02
		2014	1,063,252	199	5,343	0.51	27.37
		2015	1,116,425	181	6,168	0.44	27.08
		2016	3,925,881	644	6,096	1.51	92.04
		2017	3,991,264	482	8,281	1.10	91.18
_	Water Damage and Freezing	2013	874,332	154	5,677	0.41	23.46
		2014	1,992,071	217	9,180	0.56	51.29
		2015	2,058,219	221	9,313	0.54	49.92
		2016	1,843,924	204	9,039	0.48	43.23
		2017	2,384,206	230	10,366	0.53	54.47
-	All Other Physical Damage	2013	849,857	151	5,628	0.41	22.80
		2014	858,100	136	6,310	0.35	22.09
		2015	917,400	138	6,648	0.33	22.25
		2016	1,030,858	165	6,248	0.39	24.17
		2010	1,485,268	137	10,841	0.31	33.93
_	Vandalism & Malicious Mischief	2017	38,073	10	3,807	0.03	1.02
		2013	208,266	23	9,055	0.06	5.36
		2014	155,499	23	5,554	0.00	3.77
		2015	65,272	28	9,325	0.07	1.53
		2010	22,675	, 11	9,323 2,061	0.02	0.52
-	Total	2017	2,955,536	478	6,183	0.32	19.82
	Total	2013	2,933,530 4,121,689	478 575	7,168	0.32	26.53
				568			
		2015	4,247,543		7,478	0.34	25.76
		2016	6,865,935	1,020	6,731	0.60	40.24
200	Matter di anciele 11-11	2017	7,883,413	860	9,167	0.49	45.02
280	Wind and Hail	2013	132,472	39	3,397	0.50	17.03
		2014	249,638	45	5,548	0.57	31.49
		2015	198,979	34	5,852	0.39	22.96
		2016	409,085	69	5,929	0.77	45.78
-		2017	239,389	39	6,138	0.45	27.38
	Water Damage and Freezing	2013	153,788	15	10,253	0.19	19.76
		2014	149,387	20	7,469	0.25	18.85
		2015	148,885	23	6,473	0.27	17.18
		2016	129,393	19	6,810	0.21	14.48
_		2017	482,291	28	17,225	0.32	55.17
	All Other Physical Damage	2013	104,698	18	5,817	0.23	13.46
		2014	110,662	29	3,816	0.37	13.96
		2015	47,706	10	4,771	0.12	5.50
		2016	63,623	14	4,545	0.16	7.12
_		2017	156,394	19	8,231	0.22	17.89
	Vandalism & Malicious Mischief	2013	9,271	2	4,636	0.03	1.19
		2014	3,133	0	0	0.00	0.40
		2015	42,841	4	10,710	0.05	4.94
		2016	0	0	0	0.00	0.00
_		2017	0	0	0	0.00	0.00
-	Total	2013	400,229	74	5,409	0.24	12.86
		2014	512,820	94	5,456	0.30	16.17
		2015	438,411	71	6,175	0.20	12.65
		2016	602,101	102	5,903	0.29	16.84
		2017	878,074	86	10,210	0.25	25.11

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	<u>Premium</u>
290	Wind and Hail	2013	280,281	60	4,671	0.67	31.42
		2014	315,595	61	5,174	0.65	33.53
		2015	263,531	47	5,607	0.47	26.34
		2016	1,275,046	184	6,930	1.76	122.10
		2017	284,249	42	6,768	0.40	26.85
	Water Damage and Freezing	2013	175,597	19	9,242	0.21	19.68
		2014	468,289	50	9,366	0.53	49.75
		2015	460,708	56	8,227	0.56	46.05
		2016	253,593	31	8,180	0.30	24.28
		2017	348,787	30	11,626	0.28	32.95
	All Other Physical Damage	2013	70,032	18	3,891	0.20	7.85
		2014	219,062	23	9,524	0.24	23.27
		2015	88,552	14	6,325	0.14	8.85
		2016	99,961	20	4,998	0.19	9.57
		2017	63,945	14	4,568	0.13	6.04
_	Vandalism & Malicious Mischief	2013	16,164	4	4,041	0.04	1.81
		2014	8,790	1	8,790	0.01	0.93
		2015	39,647	8	4,956	0.08	3.96
		2016	26,334	4	6,584	0.04	2.52
		2017	40,533	4	10,133	0.04	3.83
	Total	2013	542,074	101	5,367	0.28	15.19
		2014	1,011,736	135	7,494	0.36	26.87
		2015	852,438	125	6,820	0.31	21.30
		2016	1,654,934	239	6,924	0.57	39.62
		2017	737,514	90	8,195	0.21	17.42
300	Wind and Hail	2013	561,842	131	4,289	1.28	55.09
		2014	186,095	58	3,209	0.54	17.18
		2015	329,146	85	3,872	0.76	29.47
		2016	733,181	162	4,526	1.43	64.91
		2017	361,675	87	4,157	0.78	32.34
	Water Damage and Freezing	2013	42,221	12	3,518	0.12	4.14
		2014	9,168	4	2,292	0.04	0.85
		2015	102,931	29	3,549	0.26	9.22
		2016	66,524	14	4,752	0.12	5.89
		2017	74,682	15	4,979	0.13	6.68
	All Other Physical Damage	2013	26,656	10	2,666	0.10	2.61
	,	2014	32,839	14	2,346	0.13	3.03
		2015	64,914	22	2,951	0.20	5.81
		2016	104,086	31	3,358	0.27	9.22
		2017	32,902	10	3,290	0.09	2.94
_	Vandalism & Malicious Mischief	2013	2,490	1	2,490	0.01	0.24
		2014	1,417	2	709	0.02	0.13
		2015	1,080	1	1,080	0.01	0.10
		2015	25,489	4	6,372	0.04	2.26
		2017	314	2	157	0.02	0.03
_	Total	2013	633,209	154	4,112	0.38	15.52
				78	2,943	0.18	5.30
		2014	229.519	/0			
		2014 2015	229,519 498.071				
		2014 2015 2016	498,071 929,280	137 211	2,943 3,636 4,404	0.31 0.47	11.15 20.57

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
<u>Territory</u>	Cause of Loss	Year	Losses	Claims	Loss	per-100	Premium
310	Wind and Hail	2013	2,328,030	535	4,351	0.80	34.90
		2014	1,785,596	457	3,907	0.66	25.75
		2015	1,748,390	393	4,449	0.54	24.09
		2016	3,499,994	726	4,821	0.98	47.06
		2017	2,919,705	533	5,478	0.71	39.07
_	Water Damage and Freezing	2013	826,148	121	6,828	0.18	12.38
		2014	1,647,081	225	7,320	0.32	23.75
		2015	1,558,953	189	8,248	0.26	21.48
		2016	1,040,245	144	7,224	0.19	13.99
		2017	1,455,372	164	8,874	0.22	19.47
_	All Other Physical Damage	2013	985,048	204	4,829	0.31	14.77
	,	2014	1,343,997	316	4,253	0.46	19.38
		2015	882,434	169	5,222	0.23	12.16
		2016	806,830	181	4,458	0.24	10.85
		2017	887,262	172	5,159	0.23	11.87
-	Vandalism & Malicious Mischief	2013	44,803	16	2,800	0.02	0.6
		2013	93,777	25	3,751	0.04	1.3
		2015	131,050	28	4,680	0.04	1.8
		2015	26,987	13	2,076	0.02	0.3
		2010	109,479	19	5,762	0.02	1.4
-	Total	2013	4,184,029	876	4,776	0.33	15.6
	Total	2013	4,870,451	1,023	4,761		17.5
		2014	4,320,827	779	5,547		17.5
		2015	5,374,056	1,064	5,051		14.8
		2010	5,374,030 5,371,818	888	6,049		18.0
320	Wind and Hail	2017	1,675,201	303	5,529		55.1
520		2013	1,104,238	219	5,042		34.8
		2014					29.5
			983,327	238	4,132		
		2016	1,551,421	298	5,206		45.1
_	Mater Development and Exception	2017	1,574,064	281	5,602		45.8
	Water Damage and Freezing	2013	310,241	55	5,641		10.2
		2014	487,678	87	5,605		15.3
		2015	575,306	67	8,587	0.33 0.37 0.27 0.36 0.30 1.00 0.69 0.71 0.87 0.82 0.18 0.27 0.20 0.17 0.18 0.29	17.2
		2016	428,629	60	7,144		12.4
_		2017	386,991	61	6,344		11.2
	All Other Physical Damage	2013	365,645	89	4,108		12.0
		2014	693,520	172	4,032	0.54	21.8
		2015	727,921	112	6,499	0.34	21.8
		2016	369,300	91	4,058	0.27	10.7
_		2017	596,980	91	6,560	0.26	17.3
	Vandalism & Malicious Mischief	2013	33,998	8	4,250	0.03	1.1
		2014	13,412	3	4,471	0.01	0.4
		2015	27,693	8	3,462	0.02	0.8
		2016	137,149	8	17,144	0.02	3.9
_		2017	31,197	9	3,466	0.03	0.9
	Total	2013	2,385,085	455	5,242	0.37	19.6
		2014	2,298,848	481	4,779	0.38	18.1
		2015	2,314,247	425	5,445	0.32	17.3
		2016	2,486,499	457	5,441	0.33	18.10
		2017	2,589,232	442	5,858	0.32	18.84

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	Premium
330	Wind and Hail	2013	146,805	35	4,194	1.18	49.61
		2014	95,351	29	3,288	0.95	31.23
		2015	57,219	16	3,576	0.50	17.80
		2016	143,538	49	2,929	1.51	44.12
		2017	118,901	25	4,756	0.80	37.95
-	Water Damage and Freezing	2013	7,639	1	7,639	0.03	2.58
		2014	15,602	4	3,901	0.13	5.11
		2015	12,184	1	12,184	0.03	3.79
		2016	5,171	2	2,586	0.06	1.59
		2017	142,534	3	47,511	0.10	45.49
-	All Other Physical Damage	2013	77,980	15	5,199	0.51	26.35
		2014	28,891	6	4,815	0.20	9.46
		2015	22,011	9	2,446	0.28	6.85
		2016	47,854	6	7,976	0.18	14.71
		2017	82,148	7	11,735	0.22	26.22
-	Vandalism & Malicious Mischief	2013	831	0	0	0.00	0.28
		2014	0	0	0	0.00	0.00
		2015	0	0	0	0.00	0.00
		2016	146	0	0	0.00	0.04
		2017	380	0	0	0.00	0.12
-	Total	2013	233,255	51	4,574	0.43	19.71
		2014	139,844	39	3,586	0.32	11.45
		2015	91,414	26	3,516	0.20	7.11
		2016	196,709	57	3,451	0.44	15.12
		2017	343,963	35	9,828	0.28	27.45
340	Wind and Hail	2013	4,737,702	871	5,439	1.37	74.56
		2014	3,088,558	589	5,244	0.89	46.68
		2015	3,339,633	539	6,196	0.80	49.33
		2016	4,394,029	737	5,962	1.07	63.89
		2017	4,393,482	727	6,043	1.03	62.38
-	Water Damage and Freezing	2013	1,238,263	199	6,222	0.31	19.49
		2014	1,753,723	248	7,071	0.37	26.50
		2015	2,234,291	262	8,528	0.39	33.00
		2016	1,778,835	222	8,013	0.32	25.87
_		2017	1,917,947	214	8,962	0.30	27.23
_	All Other Physical Damage	2013	1,499,781	301	4,983	0.47	23.60
		2014	2,010,408	311	6,464	0.47	30.38
		2015	1,870,422	274	6,826	0.40	27.63
		2016	2,435,059	329	7,401	0.48	35.41
_		2017	1,712,899	248	6,907	0.35	24.32
-	Vandalism & Malicious Mischief	2013	149,506	38	3,934	0.06	2.35
		2014	281,871	62	4,546	0.09	4.26
		2015	267,509	42	6,369	0.06	3.95
		2016	134,959	36	3,749	0.05	1.96
		2017	170,076	36	4,724	0.05	2.41
-	Total	2013	7,625,252	1,409	5,412	0.55	30.00
		2014	7,134,560	1,210	5,896	0.46	26.96
		2015	7,711,855	1,117	6,904	0.41	28.48
		2016	8,742,882	1,324	6,603	0.48	31.78
		2017	8,194,404	1,225	6,689	0.43	29.08

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	per-100	Premium
350	Wind and Hail	2013	859,210	203	4,233	0.71	29.93
		2014	652,716	144	4,533	0.48	21.73
		2015	721,721	165	4,374	0.52	22.73
		2016	963,035	216	4,458	0.67	29.67
		2017	1,729,847	271	6,383	0.85	54.40
-	Water Damage and Freezing	2013	266,962	50	5,339	0.17	9.30
		2014	455,521	63	7,230	0.21	15.16
		2015	722,013	67	10,776	0.21	22.74
		2016	402,792	50	8,056	0.15	12.41
		2017	445,245	58	7,677	0.18	14.00
-	All Other Physical Damage	2013	409,093	68	6,016	0.24	14.25
		2014	333,725	65	5,134	0.22	11.11
		2015	248,571	56	4,439	0.18	7.83
		2016	289,480	63	4,595	0.19	8.92
		2017	454,083	79	5,748	0.25	14.28
-	Vandalism & Malicious Mischief	2013	26,768	9	2,974	0.03	0.93
		2014	72,903	17	4,288	0.06	2.43
		2015	71,654	9	7,962	0.03	2.26
		2016	67,607	10	6,761	0.03	2.08
		2017	68,714	13	5,286	0.04	2.16
-	Total	2013	1,562,033	330	4,733	0.29	13.60
		2014	1,514,865	289	5,242	0.24	12.61
		2015	1,763,959	297	5,939	0.23	13.89
		2016	1,722,914	339	5,082	0.26	13.27
		2017	2,697,889	421	6,408	0.33	21.21
360	Wind and Hail	2013	1,822,925	436	4,181	0.76	31.72
		2014	1,307,479	311	4,204	0.53	22.09
		2015	1,076,712	251	4,290	0.42	17.92
		2016	1,610,412	352	4,575	0.57	26.30
		2017	3,440,928	577	5,963	0.93	55.47
-	Water Damage and Freezing	2013	584,333	84	6,956	0.15	10.17
		2014	1,095,335	133	8,236	0.22	18.50
		2015	996,608	116	8,591	0.19	16.59
		2016	664,913	101	6,583	0.16	10.86
_		2017	1,148,740	107	10,736	0.17	18.52
_	All Other Physical Damage	2013	706,013	125	5,648	0.22	12.29
		2014	913,166	141	6,476	0.24	15.43
		2015	822,927	122	6,745	0.20	13.70
		2016	699,699	120	5,831	0.20	11.43
_		2017	785,063	94	8,352	0.15	12.65
_	Vandalism & Malicious Mischief	2013	31,556	12	2,630	0.02	0.55
		2014	74,948	13	5,765	0.02	1.27
		2015	62,278	7	8,897	0.01	1.04
		2016	30,261	7	4,323	0.01	0.49
		2017	46,337	10	4,634	0.02	0.75
-	Total	2013	3,144,827	657	4,787	0.29	13.68
		2014	3,390,928	598	5,670	0.25	14.32
		2015	2,958,525	496	5,965	0.21	12.31
		2016	3,005,285	580	5,182	0.24	12.27
		2017	5,421,068	788	6,880	0.32	21.85

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	<u>per-100</u>	Premium
370	Wind and Hail	2013	68,345	18	3,797	0.46	17.49
		2014	64,663	17	3,804	0.43	16.26
		2015	33,475	6	5,579	0.15	8.30
		2016	63,869	16	3,992	0.39	15.52
		2017	51,651	15	3,443	0.36	12.49
	Water Damage and Freezing	2013	13,180	3	4,393	0.08	3.37
		2014	60,477	6	10,080	0.15	15.21
		2015	165,645	11	15,059	0.27	41.07
		2016	19,428	7	2,775	0.17	4.72
		2017	57,200	8	7,150	0.19	13.84
-	All Other Physical Damage	2013	11,281	3	3,760	0.08	2.89
		2014	40,775	6	6,796	0.15	10.25
		2015	31,445	5	6,289	0.12	7.80
		2016	39,563	4	9,891	0.10	9.61
		2017	40,644	2	20,322	0.05	9.83
-	Vandalism & Malicious Mischief	2013	1,504	0	0	0.00	0.38
		2014	1,146	0	0	0.00	0.29
		2015	718	0	0	0.00	0.18
		2016	798	0	0	0.00	0.19
		2017	2,659	1	2,659	0.02	0.64
-	Total	2013	94,310	24	3,930	0.15	6.03
		2014	167,061	29	5,761	0.18	10.50
		2015	231,283	22	10,513	0.14	14.34
		2016	123,658	27	4,580	0.16	7.51
		2017	152,154	26	5,852	0.16	9.20
380	Wind and Hail	2013	222,954	54	4,129	0.55	22.69
		2014	111,867	31	3,609	0.30	11.00
		2015	208,123	32	6,504	0.31	19.95
		2016	233,488	32	7,297	0.30	22.03
		2017	382,956	52	7,365	0.48	35.30
-	Water Damage and Freezing	2013	163,103	25	6,524	0.25	16.60
		2014	321,303	33	9,736	0.32	31.61
		2015	231,321	31	7,462	0.30	22.17
		2016	217,586	21	10,361	0.20	20.53
		2017	190,362	19	10,019	0.18	17.55
-	All Other Physical Damage	2013	42,928	12	3,577	0.12	4.37
		2014	125,533	17	7,384	0.17	12.35
		2015	106,543	11	9,686	0.11	10.21
		2015	98,412	15	6,561	0.14	9.29
		2017	92,056	15	5,415	0.14	8.49
-	Vandalism & Malicious Mischief	2013	13,373	2	6,687	0.02	1.36
		2013	3,388	1	3,388	0.02	0.33
		2014	3,104	1	3,104	0.01	0.30
		2015	2,370	1	2,370	0.01	0.22
		2010	2,370 1,063	1 0	2,370	0.01	0.22
-	Total	2017	442,358	93	4,757	0.24	11.25
	iotai	2013	562,091	82	4,737 6,855	0.24	13.82
		2014	562,091 549,091	82 75	0,855 7,321	0.20	13.82
		2016	551,856 666 427	69	7,998	0.16	13.02
		2017	666,437	88	7,573	0.20	15.36

DWELLING PROPERTY INSURANCE

			Incurred	Incurred	Average	Frequency	Pure
Territory	Cause of Loss	Year	Losses	<u>Claims</u>	Loss	<u>per-100</u>	Premium
390	Wind and Hail	2013	193,532	52	3,722	0.54	19.94
		2014	85,986	22	3,908	0.22	8.55
		2015	213,361	25	8,534	0.24	20.63
		2016	220,731	35	6,307	0.33	20.85
		2017	302,289	57	5,303	0.53	28.26
	Water Damage and Freezing	2013	147,143	15	9,810	0.15	15.16
		2014	204,309	26	7,858	0.26	20.31
		2015	225,571	26	8,676	0.25	21.81
		2016	96,586	9	10,732	0.09	9.12
		2017	221,009	20	11,050	0.19	20.66
_	All Other Physical Damage	2013	105,003	18	5,834	0.19	10.82
		2014	70,560	15	4,704	0.15	7.02
		2015	188,832	24	7,868	0.23	18.26
		2016	65,350	18	3,631	0.17	6.17
		2017	197,627	20	9,881	0.19	18.47
_	Vandalism & Malicious Mischief	2013	3,835	1	3,835	0.01	0.40
		2014	18,057	4	4,514	0.04	1.80
		2015	14,803	2	7,402	0.02	1.43
		2016	45,222	5	9,044	0.05	4.27
		2017	1,053	0	0	0.00	0.10
_	Total	2013	449,513	86	5,227	0.22	11.58
		2014	378,912	67	5,655	0.17	9.42
		2015	642,567	77	8,345	0.19	15.53
		2016	427,889	67	6,386	0.16	10.10
		2017	721,978	97	7,443	0.23	16.87
Statewide	Wind and Hail	2013	19,668,813	4,364	4,507	0.66	29.80
		2014	21,723,320	4,708	4,614	0.68	31.53
		2015	20,524,340	4,281	4,794	0.60	28.57
		2016	89,308,710	18,726	4,769	2.55	121.42
		2017	28,684,390	4,946	5,800	0.66	38.54
	Water Damage and Freezing	2013	10,403,889	1,506	6,908	0.23	15.76
		2014	17,782,456	2,293	7,755	0.33	25.81
		2015	21,020,812	2,622	8,017	0.36	29.26
		2016	15,726,201	2,143	7,338	0.29	21.38
		2017	19,164,899	2,096	9,144	0.28	25.75
_	All Other Physical Damage	2013	6,890,479	1,432	4,812	0.22	10.44
		2014	10,051,875	1,892	5,313	0.27	14.59
		2015	8,210,601	1,431	5,738	0.20	11.43
		2016	9,018,210	1,697	5,314	0.23	12.26
		2017	9,023,780	1,365	6,611	0.18	12.12
_	Vandalism & Malicious Mischief	2013	766,736	206	3,722	0.03	1.16
		2014	1,398,214	293	4,772	0.04	2.03
		2015	1,655,850	312	5,307	0.04	2.30
		2016	960,984	198	4,853	0.03	1.31
		2017	905,079	182	4,973	0.02	1.22
_	Total	2013	37,729,917	7,508	5,025	0.28	14.29
		2014	50,955,865	9,186	5,547	0.33	18.49
		2015	51,411,603	8,646	5,946	0.30	17.89
		2016	115,014,105	22,764	5,052	0.77	39.09
		2017	57,778,148	8,589	6,727	0.29	19.41

DWELLING PROPERTY INSURANCE

2. CREDIBILITY FACTOR DEVELOPMENT AND APPLICATION

The volume of North Carolina data is sufficiently large that it is fully credible in both the statewide and class rate level reviews.

To distribute the statewide change by territory, a credibility procedure was used on the five year (non-hurricane for Extended Coverage) loss costs. The credibility standard used was based on the 'frequency with severity modification' model discussed in "Credibility of the Pure Premium" by Mayerson, Bowers and Jones. The full credibility standard is based on a normal distribution with a 90% probability of meeting the test and a 10% maximum departure from the expected value, translated to house years. The full credibility standards are 500,000 house years for Fire and 330,000 house years for Extended Coverage. Partial credibility is calculated using the square root rule:

 $\sqrt{\text{five year house years / full credibility standard}}$

The Rate Bureau made a dwelling insurance rate filing in 2018 that used the same credibility procedure.

See Section D and prefiled testimony of P. Ericksen, P. Anderson and M. Berry.

DWELLING PROPERTY INSURANCE

3. LOSS DEVELOPMENT FACTOR DERIVATION AND APPLICATION ON BOTH PAID AND INCURRED BASES AND IN BOTH NUMBERS AND DOLLARS OF CLAIMS

See Section D and prefiled testimony of P. Ericksen and M. Berry.

Paragraphs (3)(a) through (3)(g) are not applicable to dwelling insurance.

DWELLING PROPERTY INSURANCE

4. TRENDING FACTOR DEVELOPMENT AND APPLICATION

- (a) See Section D and prefiled testimony of P. Ericksen, P. Anderson and M. Berry. The Rate Bureau made a dwelling insurance rate level filing in 2018 that used the same loss trend procedure.
- (b) See prefiled testimony of P. Ericksen, P. Anderson and M. Berry.
- (c) Not applicable for dwelling insurance.

DWELLING PROPERTY INSURANCE

5. CHANGES IN PREMIUM BASE RESULTING FROM RATING EXPOSURE TRENDS

- (a) See Section D and prefiled testimony of P. Ericksen, P. Anderson and M. Berry. The Rate Bureau made a dwelling insurance rate level filing in 2018 that used the same exposure trend procedure.
- (b) Not applicable to dwelling insurance.

DWELLING PROPERTY INSURANCE

6. LIMITING FACTOR DEVELOPMENT AND APPLICATION

- (a) There were no limitations.
- (b) There were no limitations.
- (c) See pages C-13-15.
- (d) There were no limitations.

DWELLING PROPERTY INSURANCE

7. OVERHEAD EXPENSE DEVELOPMENT AND APPLICATION OF COMMISSION AND BROKERAGE, OTHER ACQUISITION EXPENSES, GENERAL EXPENSES, TAXES, LICENSES, AND FEES

- (a) Exhibit (7)(a) provides all information relating to expense provisions contained in the filing. The Rate Bureau made a dwelling insurance rate level filing in 2018 that used the same procedure for overhead expense development and application of commission and brokerage, other acquisition expense, general expenses, taxes, licenses and fees.
- (b) Not applicable to dwelling insurance.
- (c) Not applicable to dwelling insurance.

DWELLING PROPERTY INSURANCE

The following provides a description of the derivation of dwelling insurance expense provisions. The underlying expense data are provided by the North Carolina Rate Bureau and are displayed on pages D-25-28.

The filed expense provision methodology makes a distinction between those provisions that require trending and those that do not. For example, since commission and brokerage, and taxes, licenses and fees vary directly with premium, no additional trend is required. In contrast, general expense, other acquisition expense, and loss adjustment expense do not vary directly with premium and are subject to trend.

The provisions for commission and brokerage expenses, 10.9% of written premium for Fire and 9.5% of written premium for Extended Coverage, and the provisions for taxes, licenses, and fees, 2.8% of written premium for Fire and 2.7% of written premium for Extended Coverage, are based on the data shown on pages D-25 and D-27 for the years 2015-2017.

Since general expenses and other acquisition expenses are relative to earned premiums and loss adjustment expenses are relative to losses, separate trend factors are required for premiums, losses, and expenses.

<u>General Expense and Other Acquisition Expense</u> - Based on the 2015-2017 experience on pages D-25 and D-27, general expenses average 5.9% of earned premium for Fire and 3.6% of earned premium for Extended Coverage, and other acquisition expenses average 8.8% of earned premium for Fire and 6.0% of earned premium for Extended Coverage. Since these expenses are incurred throughout the twelve-month effective period, both the numerator and denominator of these factors are trended to 1/1/2021 (six months beyond the 7/1/2020 trend effective date).

The average date of payment of the 2015-2017 expenses used to calculate the provisions is 7/1/2016. Similarly, the average date of earning of the 2015-2017 premiums is 7/1/2016. Assuming policies are written with an effective period of one year, the average date of writing is therefore six months earlier, or 1/1/2016. The average date of writing of policies under the proposed rates, and the average date of payment of the expenses on these policies, is six months after the assumed effective date of 7/1/2020, or 1/1/2021. Therefore, the expenses in the numerator are projected 54 months (from 7/1/2016 to 1/1/2021) and the premiums in the denominator are projected 60 months (from 1/1/2021).

The trend factor for expenses in the numerator is based on the rates of change inherent in the Consumer Price Index - All Items, the Consumer Price Index - All Items less Energy and the Compensation Cost Index, displayed on pages D-23-24. Based on a weighted average of the rates of change in these indices, an average annual change of 2.0% was selected. This average annual change is projected 54 months (from 7/1/2016 to 1/1/2021).

To trend the premiums in the denominator, two multiplicative factors are applied: the 2016 Current Amount Factor and the Premium Projection Factor. Those factors are shown on pages D-18-19 and D-21-22.

DWELLING PROPERTY INSURANCE

Loss Adjustment Expense

Fire: Based on the 2013-2017 experience shown on page D-26, loss adjustment expenses (both allocated and unallocated) average 8.9% of incurred losses, after excluding the highest- and lowest-valued years. The average date of loss in these data is 7/1/2015. Both the numerator and denominator are trended 72 months, from 7/1/2015 to 7/1/2021 (12 months beyond the trend effective date of 7/1/2020).

Extended Coverage: Based on the 2013-2017 experience shown on page D-28, loss adjustment expenses (both allocated and unallocated) average 11.7% of incurred losses, after excluding the highest- and lowest-valued years. The average date of loss in these data is 7/1/2015. Both the numerator and denominator are trended 72 months, from 7/1/2015 to 7/1/2021 (12 months beyond the trend effective date of 7/1/2020).

Please note that a separate loss adjustment expense factor is used for modeled hurricane losses. (See prefiled testimony of P. Anderson and S. Fiete.)

The trend factor used for expenses in the numerator is determined in a similar way as for general and other acquisition expenses. The 2.0% selected average annual change is projected 72 months for Fire and Extended Coverage (from 7/1/2015 to 7/1/2021).

To trend the losses in the denominator, quantities that are calculated in the loss trend procedure are used. Two factors are applied. The first is the 2015 Current Cost Factor shown on page D-14. The second is the adjusted annual rate of change based on the CCI (page D-15). The adjusted annual rate of change is applied over the 31.5 month period from 11/15/2018 to 7/1/2021.

No alternate expense trend methodology has been considered within the last three years.

DWELLING PROPERTY INSURANCE

8. PERCENT RATE CHANGE

The overall statewide rate change by coverage is shown on page A-2. The statewide rate changes are applied uniformly by coverage amount, protection class, construction and deductible.

The proposed rate changes are dependent on the actual implementation date of the new rates, because any such change will affect all of the trending periods used in the filing. Any change in the trending periods will affect all of the losses, fixed expenses, and premiums used in the calculation of the rate level indication.

If the effective date were to be changed, advance notice of one hundred twenty (120) days is required for an orderly implementation of the change in rates. This is the amount of time required to calculate the new rates based on the new effective date, and distribute the necessary information to member companies.

DWELLING PROPERTY INSURANCE

9. FINAL PROPOSED RATES

The proposed rates are shown in Section B.

DWELLING PROPERTY INSURANCE

10. INVESTMENT EARNINGS, CONSISTING OF INVESTMENT INCOME AND REALIZED PLUS UNREALIZED CAPITAL GAINS, FROM LOSS, LOSS EXPENSE AND UNEARNED PREMIUM RESERVES

- (a) See attached Exhibit (10)(a) and the prefiled testimony of P. Ericksen, P. Anderson and G. Zanjani.
- (b) Not applicable to dwelling insurance.
- (c) Not applicable to dwelling insurance.

DWELLING FIRE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/17	\$47,992,199
	2.	Mean Unearned Premium Reserve, (1) x 0.5437	\$25,661,429
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	10.82%
		Taxes, Licenses and Fees	2.29%
		1/2 General Expenses	2.40%
		1/2 Other Acquisition	3.82%
		Total	19.33%
	4.	(2) x (3)	\$4,960,354
	5.	Net Subject to Investment, (2) - (4)	\$20,701,075
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$47,992,199
	2.	Average Agents' Balances	0.212
	3.	Delayed Remission, (1) x (2)	\$10,174,346
C.	Loss	s Reserve	
	1.	Direct Earned Premium (A-1)	\$47,992,199
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.5967	\$28,636,945
	3.	Expected Mean Loss Reserves, (2) x 0.522	\$14,948,485
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$25,475,214
E.	Ave	rage Rate of Return	3.05%
F.	Inve	estment Earnings on Net Subject to	
	Inve	estment, (D) x (E)	\$776,994
G.	Ave	rage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	1.62%
H.	Ave	rage Rate of Return as a Percent of Direct Earned	
	Pren	nium after Federal Income Taxes, (G) x (1 - 0.234)	1.24%

DWELLING EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/17	\$62,105,976
	2.	Mean Unearned Premium Reserve, (1) x 0.4914	\$30,518,877
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	9.25%
		Taxes, Licenses and Fees	2.23%
		1/2 General Expenses	2.22%
		1/2 Other Acquisition	3.84%
		Total	17.54%
	4.	(2) x (3)	\$5,353,011
	5.	Net Subject to Investment, (2) - (4)	\$25,165,866
B.	Del	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$62,105,976
	2.	Average Agents' Balances	0.193
	3.	Delayed Remission, (1) x (2)	\$11,986,453
C.	Los	s Reserve	
	1.	Direct Earned Premium (A-1)	\$62,105,976
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.2562	\$15,911,551
	3.	Expected Mean Loss Reserves, (2) x 0.886	\$14,097,634
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$27,277,047
E.	Ave	erage Rate of Return	3.05%
F.	Inve	estment Earnings on Net Subject to	
	Inve	estment, (D) x (E)	\$831,950
G.	Ave	erage Rate of Return as a Percent of Direct	
	Ear	ned Premium, (F) / (A-1)	1.34%
H.	Ave	erage Rate of Return as a Percent of Direct Earned	
	Prei	mium after Federal Income Taxes, (G) x (1 - 0.234)	1.03%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A-1

Direct earned premiums are the earned premiums for dwelling insurance in North Carolina from Statutory Page 14 of the Annual Statement.

Line A-2

The mean unearned premium reserve is determined by multiplying the direct earned premiums in line (1) by the ratio of the mean unearned premium reserve to the collected earned premium for calendar year ended 12/31/17 for all companies writing dwelling insurance in North Carolina. These data are from Statutory Page 14 of the Annual Statement.

	<u>Fire</u>	<u>EC</u>
1. Collected Earned Premium for Calendar Year ended 12/31/17	\$213,782,422	\$249,790,305
2. Unearned Premium Reserve as of 12/31/16	\$116,086,201	\$124,686,420
3. Unearned Premium Reserve as of 12/31/17	\$112,545,362	\$120,812,171
4. Mean Unearned Premium Reserve, $1/2 [(2) + (3)]$	\$114,315,782	\$122,749,296
5. Ratio, $(4) \div (1)$	0.5347	0.4914

Line A-3

Deduction for prepaid expenses:

Production costs and a large part of the other company expenses in connection with the writing and handling of dwelling policies, exclusive of claim adjustment expenses, are incurred when the policy is written and before the premium is paid. The deduction for these expenses is determined from data provided by the NCRB for the year ended 12/31/17.

Line B-2

Delayed remission of premium:

This deduction is necessary because of delay in remission and collection of premium to the companies, which amounts to approximately 50-75 days after the effective dates of the policies. Therefore, funds for the unearned premium reserve required during the initial days of all policies must be taken from the company's surplus.

1. Agents' balances for premiums due less than 90 days as a ratio to net		
written premium (based on data for all companies writing dwelling		
insurance in North Carolina)	0.2076	0.1886
2. Factor to include effect of agents' balances or uncollected premiums overdue		
for more than 90 days (based on data provided by A. M. Best)	1.021	1.021
3. Factor for agents' balances, (1) x (2)	0.212	0.193

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line C-2

The expected loss and loss adjustment expense ratio reflects the expense provisions for the year ended 12/31/17.

Line C-3

The mean loss reserve is determined by multiplying the incurred losses in line (2) by the North Carolina ratio of the mean loss reserves to the incurred losses in 2017 for dwelling insurance. This ratio is based on North Carolina companies' Statutory Page 14 annual statement data and has been adjusted to include loss adjustment expense reserves.

	Fire	<u>EC</u>
1. Incurred Losses for Calendar Year 2017	\$123,225,922	\$74,001,415
2. Loss Reserves as of 12/31/16	\$55,733,024	\$68,978,452
3. Loss Reserves as of 12/31/17	\$66,350,617	\$55,475,077
4. Mean Loss Reserve 2017, 1/2 [(2) + (3)]	\$61,041,821	\$62,226,765
5. Ratio, $(4) \div (1)$	0.495	0.841
6. Ratio of LAE Reserves to Loss Reserves (a)	0.197	0.197
7. Ratio of Incurred LAE to Incurred Losses (a)	0.136	0.136
8. Loss and LAE Reserve, [(5)x(1.0+(6))/(1.0+(7))]	0.522	0.886

(a) Based on 2017 All-Industry Insurance Expense Exhibit (source: A.M. Best)

Line E

The rate of return is the ratio of net investment income earned to mean cash and invested assets. Net investment income is computed for all companies writing dwelling insurance in North Carolina as follows:

	Net Investment	Mean Cash and	
Year	Income Earned	Invested Assets	Rate of Return
2017	\$51,107,683	\$1,677,898,594	3.05%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line H

The average rate of Federal income tax was determined by applying the average tax rate for net investment income and the current tax rate applicable to realized capital gains (or losses) to the rates of return as calculated above.

		Federal Income
	Rate of Return	Tax Rate
Net Investment Income Earned	3.05%	0.234

The average rate of Federal income tax was determined by applying current tax rates to the distribution of investment income earned for all companies. These data are for 2017 from Best's Aggregates and Averages, Underwriting and Investment Exhibit, Part 1, Column 8.

Bonds	Taxable	\$23,381,907	0.350
	Non-Taxable	\$9,714,478	-
	Sub-Total	\$33,096,385	0.247
Stocks	Taxable (a)	\$7,611,742	0.105
	Non-Taxable	\$1,789,178	-
	Sub-Total	\$9,400,920	0.085
Mortgage Loans		\$755,495	
Real Estate		\$1,839,630	
Collateral Loans		\$672	
Cash on Deposit		\$980,787	
Short Term Investments		(\$156,684)	
All Other		\$10,385,406	
Sub-Total		\$13,805,306	0.350
Total		\$56,302,611	0.245
Investment Deductions		\$5,186,771	0.350
Net Investment Income Earned		\$51,115,840	0.234

(a) Only 30% of dividend income on stock is subject to the full corporate income tax rate of 35%. The applicable tax rate is thus 10.5% (.35 x .3 = 10.5%)

DWELLING FIRE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/16	\$50,573,659
	2.	Mean Unearned Premium Reserve, (1) x 0.5107	\$25,827,968
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	10.63%
		Taxes, Licenses and Fees	2.37%
		1/2 General Expenses	2.31%
		1/2 Other Acquisition	3.39%
		Total	18.70%
	4.	(2) x (3)	\$4,829,830
	5.	Net Subject to Investment, (2) - (4)	\$20,998,138
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$50,573,659
	2.	Average Agents' Balances	0.201
	3.	Delayed Remission, (1) x (2)	\$10,165,305
C.	Loss	s Reserve	
	1.	Direct Earned Premium (A-1)	\$50,573,659
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.6089	\$30,794,301
	3.	Expected Mean Loss Reserves, (2) x 1.033	\$31,810,513
D.	Net	Subject to Investment, (A-5) - (B-3) + (C-3)	\$42,643,346
E.	Ave	rage Rate of Return	3.01%
F.	Inve	stment Earnings on Net Subject to	
		estment, (D) x (E)	\$1,283,565
G.	Ave	rage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	2.54%
H.	Ave	rage Rate of Return as a Percent of Direct Earned	
	Pren	nium after Federal Income Taxes, (G) x (1 - 0.221)	1.98%

DWELLING EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/16	\$68,124,747
	2.	Mean Unearned Premium Reserve, (1) x 0.4971	\$33,864,812
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	9.56%
		Taxes, Licenses and Fees	2.25%
		1/2 General Expenses	2.14%
		1/2 Other Acquisition	3.58%
		Total	17.53%
	4.	(2) x (3)	\$5,936,502
	5.	Net Subject to Investment, (2) - (4)	\$27,928,310
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$68,124,747
	2.	Average Agents' Balances	0.182
	3.	Delayed Remission, (1) x (2)	\$12,398,704
C.	Loss	s Reserve	
	1.	Direct Earned Premium (A-1)	\$68,124,747
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.2603	\$17,732,872
	3.	Expected Mean Loss Reserves, (2) x 0.442	\$7,837,929
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$23,367,535
E.	Ave	rage Rate of Return	3.01%
F.	Inve	estment Earnings on Net Subject to	
	Inve	estment, (D) x (E)	\$703,363
G.	Ave	rage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	1.03%
H.	Ave	rage Rate of Return as a Percent of Direct Earned	
	Pren	nium after Federal Income Taxes, (G) x (1 - 0.221)	0.80%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A-1

Direct earned premiums are the earned premiums for dwelling insurance in North Carolina from Statutory Page 14 of the Annual Statement.

Line A-2

The mean unearned premium reserve is determined by multiplying the direct earned premiums in line (1) by the ratio of the mean unearned premium reserve to the collected earned premium for calendar year ended 12/31/16 for all companies writing dwelling insurance in North Carolina. These data are from Statutory Page 14 of the Annual Statement.

	Fire	EC
1. Collected Earned Premium for Calendar Year ended 12/31/16	\$221,593,784	\$241,893,067
2. Unearned Premium Reserve as of 12/31/15	\$110,269,649	\$115,797,891
3. Unearned Premium Reserve as of 12/31/16	\$116,086,201	\$124,686,420
4. Mean Unearned Premium Reserve, $1/2 [(2) + (3)]$	\$113,177,925	\$120,242,156
5. Ratio, $(4) \div (1)$	0.5107	0.4971

Line A-3

Deduction for prepaid expenses:

Production costs and a large part of the other company expenses in connection with the writing and handling of dwelling policies, exclusive of claim adjustment expenses, are incurred when the policy is written and before the premium is paid. The deduction for these expenses is determined from data provided by the NCRB for the year ended 12/31/16.

Line B-2

Delayed remission of premium:

This deduction is necessary because of delay in remission and collection of premium to the companies, which amounts to approximately 50-75 days after the effective dates of the policies. Therefore, funds for the unearned premium reserve required during the initial days of all policies must be taken from the company's surplus.

1. Agents' balances for premiums due less than 90 days as a ratio to net		
written premium (based on data for all companies writing dwelling		
insurance in North Carolina)	0.1965	0.1784
2. Factor to include effect of agents' balances or uncollected premiums overdue		
for more than 90 days (based on data provided by A. M. Best)	1.021	1.021
3. Factor for agents' balances, (1) x (2)	0.201	0.182

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line C-2

The expected loss and loss adjustment expense ratio reflects the expense provisions for the year ended 12/31/16.

Line C-3

The mean loss reserve is determined by multiplying the incurred losses in line (2) by the North Carolina ratio of the mean loss reserves to the incurred losses in 2016 for dwelling insurance. This ratio is based on North Carolina companies' Statutory Page 14 annual statement data and has been adjusted to include loss adjustment expense reserves.

	Fire	<u>EC</u>
1. Incurred Losses for Calendar Year 2016	\$70,550,363	\$126,737,675
2. Loss Reserves as of 12/31/15	\$78,177,895	\$33,833,302
3. Loss Reserves as of 12/31/16	\$55,733,024	\$68,978,452
4. Mean Loss Reserve 2016, 1/2 [(2) + (3)]	\$66,955,460	\$51,405,877
5. Ratio, $(4) \div (1)$	0.949	0.406
6. Ratio of LAE Reserves to Loss Reserves (a)	0.261	0.261
7. Ratio of Incurred LAE to Incurred Losses (a)	0.158	0.158
8. Loss and LAE Reserve, [(5)x(1.0+(6))/(1.0+(7))]	1.033	0.442

(a) Based on 2016 All-Industry Insurance Expense Exhibit (source: A.M. Best)

Line E

The rate of return is the ratio of net investment income earned to mean cash and invested assets. Net investment income is computed for all companies writing dwelling insurance in North Carolina as follows:

	Net Investment	Mean Cash and	
Year	Income Earned	Invested Assets	Rate of Return
2016	\$48,019,546	\$1,597,666,290	3.01%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line H

The average rate of Federal income tax was determined by applying the average tax rate for net investment income and the current tax rate applicable to realized capital gains (or losses) to the rates of return as calculated above.

		Federal Income
	Rate of Return	Tax Rate
Net Investment Income Earned	3.01%	0.221

The average rate of Federal income tax was determined by applying current tax rates to the distribution of investment income earned for all companies. These data are for 2016 from Best's Aggregates and Averages, Underwriting and Investment Exhibit, Part 1, Column 8.

Bonds	Taxable	\$22,730,939	0.350
	Non-Taxable	\$10,564,051	-
	Sub-Total	\$33,294,990	0.239
	— 11 ()		0.405
Stocks	Taxable (a)	\$7,489,366	0.105
	Non-Taxable	\$1,972,096	-
	Sub-Total	\$9,461,462	0.083
Mortgage Loans		\$665,613	
Real Estate		\$1,810,152	
Collateral Loans		\$780	
Cash on Deposit		\$378,097	
Short Term Inves	stments	(\$17,642)	
All Other		\$7,536,112	
Sub-Total		\$10,373,112	0.350
Total		\$53,129,564	0.233
Investment Dedu	ctions	\$5,107,215	0.350
Net Investment In	ncome Earned	\$48,022,349	0.221

(a) Only 30% of dividend income on stock is subject to the full corporate income tax rate of 35%. The applicable tax rate is thus 10.5% (.35 x .3 = 10.5%)

DWELLING FIRE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/15	\$49,930,252
	2.	Mean Unearned Premium Reserve, (1) x 0.4902	\$24,475,810
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	11.38%
		Taxes, Licenses and Fees	2.45%
		1/2 General Expenses	2.29%
		1/2 Other Acquisition	3.29%
		Total	19.41%
	4.	(2) x (3)	\$4,750,755
	5.	Net Subject to Investment, (2) - (4)	\$19,725,055
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$49,930,252
	2.	Average Agents' Balances	0.204
	3.	Delayed Remission, (1) x (2)	\$10,185,771
C.	Los	s Reserve	
	1.	Direct Earned Premium (A-1)	\$49,930,252
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.6023	\$30,072,991
	3.	Expected Mean Loss Reserves, (2) x 0.586	\$17,622,773
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$27,162,057
E.	Ave	erage Rate of Return	3.15%
F.	Inve	estment Earnings on Net Subject to	
	Inve	estment, (D) x (E)	\$855,605
G.	Ave	erage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	1.71%
H.	Ave	erage Rate of Return as a Percent of Direct Earned	
	Prei	nium after Federal Income Taxes, (G) x (1 - 0.223)	1.33%

DWELLING EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/15	\$65,057,929
	2.	Mean Unearned Premium Reserve, (1) x 0.4976	\$32,372,825
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	9.59%
		Taxes, Licenses and Fees	2.29%
		1/2 General Expenses	2.24%
		1/2 Other Acquisition	3.63%
		Total	17.75%
	4.	(2) x (3)	\$5,746,176
	5.	Net Subject to Investment, (2) - (4)	\$26,626,649
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$65,057,929
	2.	Average Agents' Balances	0.186
	3.	Delayed Remission, (1) x (2)	\$12,100,775
C.	Loss	s Reserve	
	1.	Direct Earned Premium (A-1)	\$65,057,929
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.2604	\$16,941,085
	3.	Expected Mean Loss Reserves, (2) x 0.511	\$8,656,894
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$23,182,768
E.	Ave	rage Rate of Return	3.15%
F.	Inve	estment Earnings on Net Subject to	
		estment, (D) x (E)	\$730,257
G.	Ave	rage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	1.12%
H.	Ave	rage Rate of Return as a Percent of Direct Earned	
	Pren	nium after Federal Income Taxes, (G) x (1 - 0.223)	0.87%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A-1

Direct earned premiums are the earned premiums for dwelling insurance in North Carolina from Statutory Page 14 of the Annual Statement.

Line A-2

The mean unearned premium reserve is determined by multiplying the direct earned premiums in line (1) by the ratio of the mean unearned premium reserve to the collected earned premium for calendar year ended 12/31/15 for all companies writing dwelling insurance in North Carolina. These data are from Statutory Page 14 of the Annual Statement.

	Fire	EC
1. Collected Earned Premium for Calendar Year ended 12/31/15	\$223,334,819	\$226,811,458
2. Unearned Premium Reserve as of 12/31/14	\$108,709,303	\$109,909,322
3. Unearned Premium Reserve as of 12/31/15	\$110,269,649	\$115,797,891
4. Mean Unearned Premium Reserve, $1/2 [(2) + (3)]$	\$109,489,476	\$112,853,607
5. Ratio, $(4) \div (1)$	0.4902	0.4976

Line A-3

Deduction for prepaid expenses:

Production costs and a large part of the other company expenses in connection with the writing and handling of dwelling policies, exclusive of claim adjustment expenses, are incurred when the policy is written and before the premium is paid. The deduction for these expenses is determined from data provided by the NCRB for the year ended 12/31/15.

Line B-2

Delayed remission of premium:

This deduction is necessary because of delay in remission and collection of premium to the companies, which amounts to approximately 50-75 days after the effective dates of the policies. Therefore, funds for the unearned premium reserve required during the initial days of all policies must be taken from the company's surplus.

1. Agents' balances for premiums due less than 90 days as a ratio to net		
written premium (based on data for all companies writing dwelling		
insurance in North Carolina)	0.2001	0.1818
2. Factor to include effect of agents' balances or uncollected premiums overdue		
for more than 90 days (based on data provided by A. M. Best)	1.021	1.021
3. Factor for agents' balances, (1) x (2)	0.204	0.186

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line C-2

The expected loss and loss adjustment expense ratio reflects the expense provisions for the year ended 12/31/15.

Line C-3

The mean loss reserve is determined by multiplying the incurred losses in line (2) by the North Carolina ratio of the mean loss reserves to the incurred losses in 2015 for dwelling insurance. This ratio is based on North Carolina companies' Statutory Page 14 annual statement data and has been adjusted to include loss adjustment expense reserves.

5 5 1	Fire	EC
1. Incurred Losses for Calendar Year 2015	\$104,490,797	\$70,202,684
2. Loss Reserves as of 12/31/14	\$34,562,766	\$32,119,812
3. Loss Reserves as of 12/31/15	\$78,177,895	\$33,833,302
4. Mean Loss Reserve 2015, 1/2 [(2) + (3)]	\$56,370,331	\$32,976,557
5. Ratio, $(4) \div (1)$	0.539	0.470
6. Ratio of LAE Reserves to Loss Reserves (a)	0.269	0.269
7. Ratio of Incurred LAE to Incurred Losses (a)	0.167	0.167
8. Loss and LAE Reserve, [(5)x(1.0+(6))/(1.0+(7))]	0.586	0.511

(a) Based on 2015 All-Industry Insurance Expense Exhibit (source: A.M. Best)

Line E

The rate of return is the ratio of net investment income earned to mean cash and invested assets. Net investment income is computed for all companies writing dwelling insurance in North Carolina as follows:

	Net Investment	Mean Cash and	
Year	Income Earned	Invested Assets	Rate of Return
2015	\$49,322,923	\$1,567,857,478	3.15%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line H

The average rate of Federal income tax was determined by applying the average tax rate for net investment income and the current tax rate applicable to realized capital gains (or losses) to the rates of return as calculated above.

		Federal Income
	Rate of Return	Tax Rate
Net Investment Income Earned	3.15%	0.223

The average rate of Federal income tax was determined by applying current tax rates to the distribution of investment income earned for all companies. These data are for 2015 from Best's Aggregates and Averages, Underwriting and Investment Exhibit, Part 1, Column 8.

Bonds	Taxable	\$22,250,842	0.350
	Non-Taxable	\$11,053,799	-
	Sub-Total	\$33,304,641	0.234
Stocks	Taxable (a)	\$7,417,666	0.105
Brooks	Non-Taxable	\$1,536,107	-
	Sub-Total		0.097
	Sub-Total	\$8,953,773	0.087
Mortgage Loans		\$559,969	
Real Estate		\$1,696,990	
Collateral Loans		\$730	
Cash on Deposit		\$176,196	
Short Term Inves	stments	\$80,094	
All Other		\$9,524,324	
Sub-Total		\$12,038,303	0.350
Total		\$54,296,717	0.235
Investment Dedu	ctions	\$4,970,931	0.350
Net Investment In	ncome Earned	\$49,325,786	0.223

(a) Only 30% of dividend income on stock is subject to the full corporate income tax rate of 35%. The applicable tax rate is thus 10.5% (.35 x .3 = 10.5%)

DWELLING FIRE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/14	\$52,952,754
	2.	Mean Unearned Premium Reserve, (1) x 0.4827	\$25,560,294
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	11.10%
		Taxes, Licenses and Fees	2.52%
		1/2 General Expenses	2.44%
		1/2 Other Acquisition	3.38%
		Total	19.44%
	4.	(2) x (3)	\$4,968,921
	5.	Net Subject to Investment, (2) - (4)	\$20,591,373
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$52,952,754
	2.	Average Agents' Balances	0.201
	3.	Delayed Remission, (1) x (2)	\$10,643,504
C.	Loss	s Reserve	
	1.	Direct Earned Premium (A-1)	\$52,952,754
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.5995	\$31,745,176
	3.	Expected Mean Loss Reserves, (2) x 1.759	\$55,839,765
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$65,787,634
E.	Ave	rage Rate of Return	3.57%
F.	Inve	estment Earnings on Net Subject to	
	Inve	estment, (D) x (E)	\$2,348,619
G.	Ave	rage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	4.44%
H.	Ave	rage Rate of Return as a Percent of Direct Earned	
	Pren	nium after Federal Income Taxes, (G) x (1 - 0.194)	3.58%

DWELLING EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/14	\$60,828,799
	2.	Mean Unearned Premium Reserve, (1) x 0.4812	\$29,270,818
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	9.70%
		Taxes, Licenses and Fees	2.31%
		1/2 General Expenses	2.33%
		1/2 Other Acquisition	3.84%
		Total	18.18%
	4.	(2) x (3)	\$5,321,435
	5.	Net Subject to Investment, (2) - (4)	\$23,949,383
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$60,828,799
	2.	Average Agents' Balances	0.188
	3.	Delayed Remission, (1) x (2)	\$11,435,814
C.	Loss	s Reserve	
	1.	Direct Earned Premium (A-1)	\$60,828,799
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.2536	\$15,426,183
	3.	Expected Mean Loss Reserves, (2) x 0.481	\$7,419,994
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$19,933,563
E.	Ave	rage Rate of Return	3.57%
F.	Inve	estment Earnings on Net Subject to	
	Inve	estment, (D) x (E)	\$711,628
G.	Ave	rage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	1.17%
H.	Ave	rage Rate of Return as a Percent of Direct Earned	
	Pren	nium after Federal Income Taxes, (G) x (1 - 0.194)	0.94%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A-1

Direct earned premiums are the earned premiums for dwelling insurance in North Carolina from Statutory Page 14 of the Annual Statement.

Line A-2

The mean unearned premium reserve is determined by multiplying the direct earned premiums in line (1) by the ratio of the mean unearned premium reserve to the collected earned premium for calendar year ended 12/31/14 for all companies writing dwelling insurance in North Carolina. These data are from Statutory Page 14 of the Annual Statement.

	Fire	EC
1. Collected Earned Premium for Calendar Year ended 12/31/14	\$224,767,028	\$215,645,897
2. Unearned Premium Reserve as of 12/31/13	\$108,296,002	\$97,612,198
3. Unearned Premium Reserve as of 12/31/14	\$108,709,303	\$109,909,322
4. Mean Unearned Premium Reserve, $1/2 [(2) + (3)]$	\$108,502,653	\$103,760,760
5. Ratio, $(4) \div (1)$	0.4827	0.4812

Line A-3

Deduction for prepaid expenses:

Production costs and a large part of the other company expenses in connection with the writing and handling of dwelling policies, exclusive of claim adjustment expenses, are incurred when the policy is written and before the premium is paid. The deduction for these expenses is determined from data provided by the NCRB for the year ended 12/31/14.

Line B-2

Delayed remission of premium:

This deduction is necessary because of delay in remission and collection of premium to the companies, which amounts to approximately 50-75 days after the effective dates of the policies. Therefore, funds for the unearned premium reserve required during the initial days of all policies must be taken from the company's surplus.

1. Agents' balances for premiums due less than 90 days as a ratio to net		
written premium (based on data for all companies writing dwelling		
insurance in North Carolina)	0.1968	0.1839
2. Factor to include effect of agents' balances or uncollected premiums overdue		
for more than 90 days (based on data provided by A. M. Best)	1.021	1.021
3. Factor for agents' balances, (1) x (2)	0.201	0.188

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line C-2

The expected loss and loss adjustment expense ratio reflects the expense provisions for the year ended 12/31/14.

Line C-3

The mean loss reserve is determined by multiplying the incurred losses in line (2) by the North Carolina ratio of the mean loss reserves to the incurred losses in 2014 for dwelling insurance. This ratio is based on North Carolina companies' Statutory Page 14 annual statement data and has been adjusted to include loss adjustment expense reserves.

	Fire	EC
1. Incurred Losses for Calendar Year 2014	\$43,158,269	\$70,749,863
2. Loss Reserves as of 12/31/13	\$104,621,425	\$30,271,468
3. Loss Reserves as of 12/31/14	\$34,562,766	\$32,119,812
4. Mean Loss Reserve 2014, 1/2 [(2) + (3)]	\$69,592,096	\$31,195,640
5. Ratio, $(4) \div (1)$	1.612	0.441
6. Ratio of LAE Reserves to Loss Reserves (a)	0.272	0.272
7. Ratio of Incurred LAE to Incurred Losses (a)	0.166	0.166
8. Loss and LAE Reserve, [(5)x(1.0+(6))/(1.0+(7))]	1.759	0.481

(a) Based on 2014 All-Industry Insurance Expense Exhibit (source: A.M. Best)

Line E

The rate of return is the ratio of net investment income earned to mean cash and invested assets. Net investment income is computed for all companies writing dwelling insurance in North Carolina as follows:

	Net Investment	Mean Cash and	
Year	Income Earned	Invested Assets	Rate of Return
2014	\$55,183,053	\$1,544,247,308	3.57%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line H

The average rate of Federal income tax was determined by applying the average tax rate for net investment income and the current tax rate applicable to realized capital gains (or losses) to the rates of return as calculated above.

		Federal Income
	Rate of Return	Tax Rate
Net Investment Income Earned	3.57%	0.194

The average rate of Federal income tax was determined by applying current tax rates to the distribution of investment income earned for all companies. These data are for 2014 from Best's Aggregates and Averages, Underwriting and Investment Exhibit, Part 1, Column 8.

Bonds	Taxable	\$22,519,990	0.350
	Non-Taxable	\$11,525,764	-
	Sub-Total	\$34,045,754	0.232
Stocks	Taxable (a)	\$6,953,405	0.105
	Non-Taxable	\$8,144,461	-
	Sub-Total	\$15,097,866	0.048
Mortgage Loans		\$443,946	
Real Estate		\$1,666,885	
Collateral Loans		\$546	
Cash on Deposit		\$128,144	
Short Term Investments		(\$94,467)	
All Other		\$8,802,986	
Sub-Total		\$10,948,040	0.350
Total		\$60,091,660	0.207
Investment Deductions		\$4,905,839	0.350
Net Investment Income Earned		\$55,185,821	0.194

(a) Only 30% of dividend income on stock is subject to the full corporate income tax rate of 35%. The applicable tax rate is thus 10.5% (.35 x .3 = 10.5%)

DWELLING FIRE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/13	\$52,639,386
	2.	Mean Unearned Premium Reserve, (1) x 0.4631	\$24,377,300
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	11.16%
		Taxes, Licenses and Fees	2.38%
		1/2 General Expenses	2.89%
		1/2 Other Acquisition	3.72%
		Total	20.15%
	4.	(2) x (3)	\$4,912,026
	5.	Net Subject to Investment, (2) - (4)	\$19,465,274
B.	Del	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$52,639,386
	2.	Average Agents' Balances	0.192
	3.	Delayed Remission, (1) x (2)	\$10,106,762
C.	Los	s Reserve	
	1.	Direct Earned Premium (A-1)	\$52,639,386
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.5848	\$30,783,513
	3.	Expected Mean Loss Reserves, (2) x 0.585	\$18,008,355
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$27,366,867
E.	Ave	erage Rate of Return	3.36%
F.	Inve	estment Earnings on Net Subject to	
	Inve	estment, (D) x (E)	\$919,527
G.	Ave	erage Rate of Return as a Percent of Direct	
	Ear	ned Premium, (F) / (A-1)	1.75%
H.	Ave	erage Rate of Return as a Percent of Direct Earned	
	Prei	mium after Federal Income Taxes, (G) x (1 - 0.219)	1.37%

DWELLING EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

	1.	Direct Earned Premium for Accident Year	
		Ended 12/31/13	\$56,825,981
	2.	Mean Unearned Premium Reserve, (1) x 0.4607	\$26,179,729
	3.	Deduction for Prepaid Expenses	
		Commission and Brokerage	10.04%
		Taxes, Licenses and Fees	2.26%
		1/2 General Expenses	2.50%
		1/2 Other Acquisition	4.18%
		Total	18.98%
	4.	(2) x (3)	\$4,968,913
	5.	Net Subject to Investment, (2) - (4)	\$21,210,816
B.	Dela	ayed Remission of Premium (Agents' Balances)	
	1.	Direct Earned Premium (A-1)	\$56,825,981
	2.	Average Agents' Balances	0.172
	3.	Delayed Remission, (1) x (2)	\$9,774,069
C.	Loss	s Reserve	
	1.	Direct Earned Premium (A-1)	\$56,825,981
	2.	Expected Incurred Losses and	
		Loss Adjustment Expense, (1) x 0.2403	\$13,655,283
	3.	Expected Mean Loss Reserves, (2) x 0.678	\$9,258,282
D.	Net	Subject to Investment, $(A-5) - (B-3) + (C-3)$	\$20,695,029
E.	Ave	rage Rate of Return	3.36%
F.	Inve	estment Earnings on Net Subject to	
		estment, (D) x (E)	\$695,353
G.	Ave	rage Rate of Return as a Percent of Direct	
	Earr	ned Premium, (F) / (A-1)	1.22%
H.	Ave	rage Rate of Return as a Percent of Direct Earned	
	Pren	nium after Federal Income Taxes, (G) x (1 - 0.219)	0.95%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A-1

Direct earned premiums are the earned premiums for dwelling insurance in North Carolina from Statutory Page 14 of the Annual Statement.

Line A-2

The mean unearned premium reserve is determined by multiplying the direct earned premiums in line (1) by the ratio of the mean unearned premium reserve to the collected earned premium for calendar year ended 12/31/13 for all companies writing dwelling insurance in North Carolina. These data are from Statutory Page 14 of the Annual Statement.

	Fire	EC
1. Collected Earned Premium for Calendar Year ended 12/31/13	\$236,729,460	\$197,244,993
2. Unearned Premium Reserve as of 12/31/12	\$110,975,457	\$84,110,424
3. Unearned Premium Reserve as of 12/31/13	\$108,296,002	\$97,612,198
4. Mean Unearned Premium Reserve, $1/2 [(2) + (3)]$	\$109,635,730	\$90,861,311
5. Ratio, $(4) \div (1)$	0.4631	0.4607

Line A-3

Deduction for prepaid expenses:

Production costs and a large part of the other company expenses in connection with the writing and handling of dwelling policies, exclusive of claim adjustment expenses, are incurred when the policy is written and before the premium is paid. The deduction for these expenses is determined from data provided by the NCRB for the year ended 12/31/13.

Line B-2

Delayed remission of premium:

This deduction is necessary because of delay in remission and collection of premium to the companies, which amounts to approximately 50-75 days after the effective dates of the policies. Therefore, funds for the unearned premium reserve required during the initial days of all policies must be taken from the company's surplus.

1. Agents' balances for premiums due less than 90 days as a ratio to net		
written premium (based on data for all companies writing dwelling		
insurance in North Carolina)	0.1878	0.1686
2. Factor to include effect of agents' balances or uncollected premiums overdue		
for more than 90 days (based on data provided by A. M. Best)	1.021	1.021
3. Factor for agents' balances, (1) x (2)	0.192	0.172

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line C-2

The expected loss and loss adjustment expense ratio reflects the expense provisions for the year ended 12/31/13.

Line C-3

The mean loss reserve is determined by multiplying the incurred losses in line (2) by the North Carolina ratio of the mean loss reserves to the incurred losses in 2013 for dwelling insurance. This ratio is based on North Carolina companies' Statutory Page 14 annual statement data and has been adjusted to include loss adjustment expense reserves.

	Fire	<u>EC</u>
1. Incurred Losses for Calendar Year 2013	\$136,761,812	\$54,370,019
2. Loss Reserves as of 12/31/12	\$44,814,079	\$38,555,719
3. Loss Reserves as of 12/31/13	\$104,621,425	\$30,271,468
4. Mean Loss Reserve 2013, 1/2 [(2) + (3)]	\$74,717,752	\$34,413,594
5. Ratio, $(4) \div (1)$	0.546	0.633
6. Ratio of LAE Reserves to Loss Reserves (a)	0.262	0.262
7. Ratio of Incurred LAE to Incurred Losses (a)	0.178	0.178
8. Loss and LAE Reserve, [(5)x(1.0+(6))/(1.0+(7))]	0.585	0.678

(a) Based on 2013 All-Industry Insurance Expense Exhibit (source: A.M. Best)

Line E

The rate of return is the ratio of net investment income earned to mean cash and invested assets. Net investment income is computed for all companies writing dwelling insurance in North Carolina as follows:

	Net Investment	Mean Cash and	
Year	Income Earned	Invested Assets	Rate of Return
2013	\$49,505,066	\$1,473,714,329	3.36%

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line H

The average rate of Federal income tax was determined by applying the average tax rate for net investment income and the current tax rate applicable to realized capital gains (or losses) to the rates of return as calculated above.

		Federal Income
	Rate of Return	Tax Rate
Net Investment Income Earned	3.36%	0.219

The average rate of Federal income tax was determined by applying current tax rates to the distribution of investment income earned for all companies. These data are for 2013 from Best's Aggregates and Averages, Underwriting and Investment Exhibit, Part 1, Column 8.

Bonds	Taxable	\$23,173,274	0.350
	Non-Taxable	\$12,013,292	-
	Sub-Total	\$35,186,566	0.231
Stocks	Taxable (a)	\$5,966,410	0.105
Stoons	Non-Taxable	\$2,281,398	-
	Sub-Total	\$8,247,808	0.076
Mortgage Loans		\$361,347	
Real Estate		\$1,747,559	
Collateral Loans		\$1,277	
Cash on Deposit		\$150,173	
Short Term Investments		(\$46,327)	
All Other		\$8,675,240	
Sub-Total		\$10,889,269	0.350
Total		\$54,323,643	0.231
Investment Deductions		\$4,818,514	0.350
Net Investment Income Earned		\$49,505,129	0.219

(a) Only 30% of dividend income on stock is subject to the full corporate income tax rate of 35%. The applicable tax rate is thus 10.5% (.35 x .3 = 10.5%)

DWELLING PROPERTY INSURANCE

11. IDENTIFICATION OF APPLICABLE STATISTICAL PLANS AND PROGRAMS AND A CERTIFICATION OF COMPLIANCE WITH THEM

- (a) ISO Personal Lines Statistical Plan (Other Than Automobile) ISO Personal Lines Statistical Agent Plan (Other Than Automobile) ISO 2017 Call for Dwelling Fire and Extended Coverage Statistics ISO 2017 Call for Dwelling Fire and Extended Coverage Statistical Agent Plan Statistics ISS Personal Lines Statistical Plans - All Coverages ISS 2017 Dwelling Fire and Extended Coverage Call AAIS Personal Lines Statistical Plan AAIS 2017 Call for Dwelling Fire and Extended Coverage Statistics NISS Statistical Plan - All Coverages - Part IV, North Carolina NISS 2017 Quarterly Call NISS 2017 Calendar Year Annual Statement NISS 2017 Financial Reconciliation Call Annual Statement for Calendar Year 2017 Insurance Expense Exhibit for Calendar Year 2017 NCRB Calls North Carolina Expense Experience for 2013-2017
- (b) The North Carolina Rate Bureau certifies that there is no evidence known to it or, insofar as it is aware following reasonable inquiry, to the statistical agencies involved that the data which were collected under the statistical plans identified in response (11) (a) above and used in the filing are not materially true and accurate representations of the experience of the companies whose data underlie such experience. While the Rate Bureau is aware that the collected data sometimes require corrections or adjustments, the Rate Bureau's review of the data, the data collection process, and the ratemaking process indicates that the aggregate data are reasonable and reliable for ratemaking purposes. See also the prefiled testimony of P. Ericksen and M. Berry.
- (c) The attached Exhibit (11) (c) contains general descriptions of the editing procedures used to ensure data were collected in accordance with the applicable statistical plans.

DWELLING PROPERTY INSURANCE

ISO Editing Procedures

- 1. Upon receipt of the data from each reporting company, checks are made to ensure that each record (i.e., the data reported for each exposure) has valid and readable information. This includes a check that the appropriate alpha-numeric codes have been utilized.
- 2. The records are then checked to ensure that each of the fields has a valid code in it (e.g., company numbers must be entered as four-digit numerals).
- 3. Relationship edits which evaluate the interrelationship between codes are then performed. For example, if a record indicates North Carolina, Homeowners, Form 3, checks are made to ascertain that applicable interrelationships are maintained.
- 4. Distributional edits are performed to make sure that the reporting company has not erred in miscoding its data into a single class, territory, or other rating criteria due a systems problem or other error.
- 5. The resulting combined data from all the company records are reconciled with Statutory Page 14 Annual Statement data for that company.
- 6. After all of the ISO data are aggregated, a consolidated review of the data is conducted to determine overall reasonableness and accuracy. In this procedure the data are compared with previous statewide and territory figures. Areas of concern are identified and results are verified by checking back to the source data.

ISS Editing Procedures

The following narrative sets forth a general description of the editing procedures utilized by ISS to review North Carolina statistical data. All North Carolina experience submitted to the ISS by affiliated companies undergoes standard procedures to ensure that the data is reported in accordance with the ISS's approved statistical plans.

ISS's review of the data takes place on two levels: analysis of individual company data and analysis of the aggregate data of all the companies combined. These two separate functions will be treated in that order.

DWELLING PROPERTY INSURANCE

ISS Editing Procedures (continued)

Analysis of Company Data

Analysis of company data includes: completeness checks, editing for valid coding and checking the distribution of data among the various data elements.

1. <u>Completeness Checks (Balancing and Reconciliation):</u>

Balancing and reconciliation procedures are used to determine completeness of reporting. Completeness means that the ISS has received and processed all of the data due to be filed with the ISS. First, totals of each company's processed data are compared to separate transmittal totals supplied by the company. This step ensures that ISS has processed completely the experience included in the company's submission of data and that no errors occur during this processing. As a second check for completeness, the reported statistical data is reconciled to Statutory Page 14 totals from the company's Annual Statement. It is a useful procedure in determining completeness because the annual statement represents an independent source of information.

2. Editing of Codes:

Format and Readability

Statistical data reported by affiliated companies must be filed in accordance with ISS's approved statistical plans. This includes the requirement that the data must conform to the specific formats and technical specifications in order for ISS to properly read and process these submissions. The initial edit is a test of each company's submission to ensure it has been reported using the proper record format and that it meets certain technical requirements for the line of insurance being reported. Key fields are tested to ensure that only numeric information has been reported in fields defined as numeric, and that the fields have been reported in the proper position in the record.

Relational Edits

The data items of information filed with the insurance company's experience are reported by using codes defined under ISS's statistical plans. For example, the various types of Policy Forms written on Homeowners policies in North Carolina are defined in the Personal Lines Statistical Plan. Each definition for each data element has a unique code assigned to it which distinguishes it from other definitions. All data items applicable to North Carolina are defined in a similar manner in each of ISS's statistical plans and have codes assigned to properly identify each definition.

All records reported to ISS are subjected to validation of the reported codes. This validation, called editing, is performed to assure that companies are reporting properly defined ISS Statistical Plan codes for North Carolina experience.

The purpose of the edit is to validate the statistical codes reported in each record. This validation is called a Relation Edit. A relational edit verifies that a reported code is valid in combination with one or more related data items. Relational edit tests are accomplished primarily through the use of specific edit tables applicable to each line of insurance.

DWELLING PROPERTY INSURANCE

ISS Editing Procedures (continued)

In most cases, the experience data in the record is used in conjunction with the related codes and compared to an establishment or discontinued date for the code being validated. This ensures that specific codes are not being utilized beyond the range of time during which they are valid.

An example of a relational edit involves territory coding. Many territory code numbers are available under each statistical plan for various states, with various effective dates. However, only codes defined for North Carolina for the specific line being processed are valid <u>in combination</u> with North Carolina reported experience. Further, if a new code is erected, that code will be considered valid only if the date reported in the statistical record is equal or subsequent to the establishment date of the code.

3. <u>Distributional Analysis:</u>

The validation of the codes is not by itself sufficient to assure the credibility of company data. Having assured the reporting of valid codes, the statistical agent must verify that valid entries are indeed reliable. Therefore, the data is also reviewed for reasonable distributions. The primary focus of this review is to establish that the statistical data reported by the company is a credible reflection of the company's experience.

The distribution of company experience by specific data elements such as state, territory, policy form, and construction, for example, for the current reporting period is compared to company profiles of prior periods. In addition, ratios relevant to the line of insurance such as average premium, average loss, volume, loss ratio and loss frequency are compared to industry averages. This historical comparison can highlight changes in the pattern of reporting.

The distributional analysis serves as an additional verification that systematic errors are not introduced during the production of data files submitted to ISS by our affiliated companies. Disproportionate amounts of premiums and/or losses in a particular class or territory, for example, can be detected using this technique.

4. <u>Validation of Aggregate Data</u>

After the individual company has been reviewed, the data for all reporting companies is compiled to produce aggregate reports. The aggregate data represents the combined experience of many companies. This data is also subjected to similar review procedures. To ensure completeness, run to run control techniques are applied. This involves balancing the totals of the aggregate runs to previously verified control totals. In this manner the aggregate data is monitored to ensure the inclusion of the appropriate company data.

The aggregate data is also reviewed for credibility through distributional analysis similar to that performed on the individual company data. Earned exposures (where applicable) and premiums and incurred losses and claims are used to calculate pure premiums, claim frequencies and claim costs for comparison to past averages. The analysis of the aggregate data centers on determining consistency over time by comparing several years of experience, by coverage and class, or territory, for example. Through the application of these techniques, ISS is able to provide reliable insurance statistical data in North Carolina.

DWELLING PROPERTY INSURANCE

NISS Editing Procedures

- a. Every report received is checked for completeness. Every submission must include (1) an affidavit; (2) a letter of transmittal setting forth company control totals for the data being sent; (3) the data being reported on tape, cartridge, diskette or form to be keyed.
- b. Individual company submissions are balanced to the company letter of transmittal to ensure that all data have been received and processed. After all four quarters of data have been received, the company reports are reconciled to the Annual Statement Statutory Page 14 amounts. The NISS Financial Reconciliation identifies any amounts needed to reconcile any differences between the company reported data and Annual Statement amounts.
- c. Every company record submitted to NISS is verified through NISS edit software for its coding accuracy and conformance with NISS record layouts and instructions. NISS edits verify the accuracy of each code for each data element. Where possible, each data element is subjected to a relational edit whereby it will be checked for accuracy in conjunction with another field.
- d. Individual company submissions are also subjected to a series of reasonability tests to determine that the current submission is consistent with previous company submissions, known changes in this line of business and statewide trends. NISS compares current quarter data to the previous quarter. This comparison is performed and analyzed by grouping data.
- e. After all of the NISS data are combined, a review of this consolidated data is also performed. The aggregate data is compared on a year to year basis to again verify its reasonableness, similar to those checks employed on an individual company submission.

AAIS Editing Procedures

The American Association of Insurance Services functions as an official statistical agent in the State of North Carolina for a number of lines of insurance, including Homeowners. In this capacity, it provides for the administration of statistical programs in accordance with approved statistical plans on behalf of the Commissioner of Insurance. These plans, which were filed according to the requirements of the State of North Carolina, serve to insure a high quality of data reliability.

- 1. All statistical plans constitute permanent calls for data, which is due at AAIS within 60 days following the close of the period covered by the report.
- 2. The AAIS data collection procedure consists of several consecutive steps in order to further verify receipt of accurate and complete data from each company and ultimately aggregate the data into the final experience format.

DWELLING PROPERTY INSURANCE

AAIS Editing Procedures (continued)

- 3. The data collection procedure begins with the company uploading their data file into the AAIS secure online Statistical Data Management Application (SDMA). The SDMA verifies certain key fields, calculates transmittal totals for verification, and houses the edit program. The key fields are company number, line of insurance, transaction code and report period (quarter and year). All invalid key fields must be corrected before the data proceeds to the next step. Once all key fields have been validated, the data moves on to the edit program.
- 4. The edit program has several functions and reports. They are:
 - a. Data is balanced to transmittal totals and submitting companies are verifying this upon submission of their data using our Statistical Data Management Application (SDMA).
 - b. Each statistical field is edited to the valid codes in the statistical plan for the line being processed. Many fields are also cross edited. An example is deductible type and amount. All invalid codes are identified with an asterisk to the right of the code.
 - c. Edit reports consist of a listing of invalid records, error summary report, month report, state report and field error detail report.
 - d. Data distributions are monitored by the Statistical Reporting staff in conjunction with AAIS Actuaries. Material quality problems are logged by the Data Governance Steering Committee and the offending affiliate is notified of the error.
 - e. Along with the edit and distribution reports, there are additional review procedures in place to identify procedural reporting errors that may exist (e.g., cancellations and coverage changes). A great deal of time is spent on this item because of its importance to the validity of the reported data.
 - f. The Statistical Data Management Application (SDMA) performs analysis of a company's data and provides the company with a customized letter stating that their data was accepted by AAIS. Throughout the submission and editing process, the SDMA provides a status for the submission indicating the type of action required. Depending on the severity of errors, companies are requested to make corrections or resubmit data.
- 5. AAIS provides assistance to all of its affiliated companies to ensure a continued high level of data quality. Statistical coding seminars designed to instruct company coders and respond to questions are scheduled annually. In addition to the seminars, AAIS has developed Statistical Training Manuals for some lines and pre-edit programs for company in-house use. Technical Services staff is available to train company personnel in all aspects of data collection, coding, statistical reporting and data processing.

DWELLING PROPERTY INSURANCE

12. INVESTMENT EARNINGS ON CAPITAL AND SURPLUS

Not applicable to dwelling insurance.

DWELLING PROPERTY INSURANCE

13. LEVEL OF CAPITAL AND SURPLUS NEEDED TO SUPPORT PREMIUM WRITINGS WITHOUT ENDANGERING THE SOLVENCY OF MEMBER COMPANIES

(a) The aggregate premium to surplus ratios for the calendar years 2008-2017 for all company groups which have written North Carolina Dwelling Fire and Extended Coverage insurance, weighted by market share in North Carolina in those respective lines in each year, are as follows:

Year	Fire	EC
2017	0.86	0.85
2016	0.80	0.78
2015	0.78	0.78
2014	0.80	0.82
2013	0.86	0.85
2012	1.06	0.98
2011	1.14	1.04
2010	0.95	0.96
2009	0.93	1.01
2008	0.97	1.12

- (b) The Rate Bureau estimates the future premium to surplus ratios on the basis of the 10-year average of the past, specifically 0.92 for Fire and 0.92 for Extended Coverage. See the prefiled testimony of G. Zanjani.
- (c) The actual premium to surplus ratio for the property and casualty industry on a countrywide basis (based upon the latest A. M. Best data available at this time) is as follows:

	(000's omitted)
STATUTORY CAPITAL AND SURPLUS, 2017	\$786,896,032
STATUTORY CAPITAL AND SURPLUS, 2016	\$734,973,294
AVERAGE STATUTORY CAPITAL AND SURPLUS	\$760,934,633
NET PREMIUMS EARNED (2017)	\$550,118,322
DIRECT PREMIUMS EANRED (2017)	\$629,979,026
PREMIUM/SURPLUS RATIO (NET BASIS)	0.72
PREMIUM/SURPLUS RATIO (DIRECT BASIS)	0.83

The actual level of capital and surplus needed to support premium writings without endangering the solvency of a company is dependent upon (among other factors) the financial structure and investments unique to each company, the relationship of the company with affiliated companies as a group (and the experience of the affiliated companies), the mix of business of each company, and the conditions of the economy as they affect each company's individual circumstances. The Rate Bureau is advised that the National Association of Insurance Commissioners, as one of several criteria, generally considers that a premium to surplus ratio for an individual company of 3 to 1 warrants close regulatory attention and monitoring with respect to the company's solvency position.

(d) The Rate Bureau has determined the premium to surplus ratios for Dwelling Fire and Extended Coverage insurance in North Carolina based on the weighted average premium to surplus ratios for insurance groups writing Dwelling Fire and Extended Coverage insurance in North Carolina, where the weights are the actual premiums written in fire and extended coverage coverages, respectively. The premium to surplus ratios of the insurers actually writing this business in North Carolina is representative of the leverage relevant for this line and state. The Rate Bureau has not further allocated surplus within these insurers across lines and states in this or other filings in North Carolina.

DWELLING PROPERTY INSURANCE

14. OTHER INFORMATION REQUIRED BY THE COMMISSIONER

- (a) See the pre-filed testimony of P. Ericksen, P. Anderson, M. Berry, G. Zanjani, E. Henderson and S. Fiete.
- (b) Not applicable to dwelling insurance.
- (c) Not applicable to dwelling insurance.
- (d) See attached Exhibit 14(d).

DWELLING PROPERTY INSURANCE

The last dwelling insurance rate filing was made on February 7, 2018. A dwelling insurance rate filing was made on November 30, 2016, but was withdrawn.

The following changes in methodology from those used in the February 7, 2018 dwelling insurance rate filing have been incorporated into this filing:

- 1. In this filing, the net cost of reinsurance was determined by Aon using its loss-on-line method. In the previous filing, Aon determined the net cost of reinsurance using the blended results of its loss-on-line and technical pricing models.
- 2. In this filing, a separate loading for dividends was calculated for Fire and Extended Coverage. In the previous filing, a single loading for dividends was calculated based on combined Fire and Extended Coverage data.

See also the pre-filed testimony of P. Ericksen, P. Anderson, M. Berry, G. Zanjani, E. Henderson and S. Fiete.

DWELLING PROPERTY INSURANCE

SECTION F - NEW AND REVISED RATING FACTORS

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DWELLING PROPERTY INSURANCE

OVERVIEW

Introduction

This filing introduces revised Amount of Insurance rating factors for Fire Buildings and rebases the Amount of Insurance rating factors for Buildings coverage to \$100,000 and to \$15,000 for Contents coverage. These limits were selected to be more representative of the coverage limits currently being written in North Carolina. In addition to the changes to the Amount of Insurance rating factors, Age of Construction rating factors are being introduced for Buildings coverage. The proposed relativities are being introduced on a revenue-neutral basis through the application of territorial off-balance factors.

Data Used

Both the Amount of Insurance rating factor analysis and the Age of Construction rating factor analysis are based upon five accident years of North Carolina data ending 12/31/2017. Only data reported to Insurance Services Office (ISO) and Independent Statistical Services (ISS) was used in the analyses. Data reported to National Independent Statistical Services (NISS) was excluded because the loss records lacked sufficient detail. For the Amount of Insurance analysis, some ISO companies were removed from the analysis due to mismatches between the amounts of insurance reported on their premium and loss records. For the Age of Construction analysis, data reported under the "pre-1960" statistical plan code was removed.

Rebasing

For the 2017 calendar year, the average Coverage A amount written for Fire was \$121,000. For the same year, the average Coverage C amount written for Fire was \$15,000. To better reflect the average Amounts of Insurance being written in the market, the base Amount of Insurance for Buildings is being changed to \$100,000 and the base for Contents is being changed to \$15,000. These base amounts are also being applied to Extended Coverage.

DWELLING PROPERTY INSURANCE

KEY FACTOR ANALYSIS

Methodology

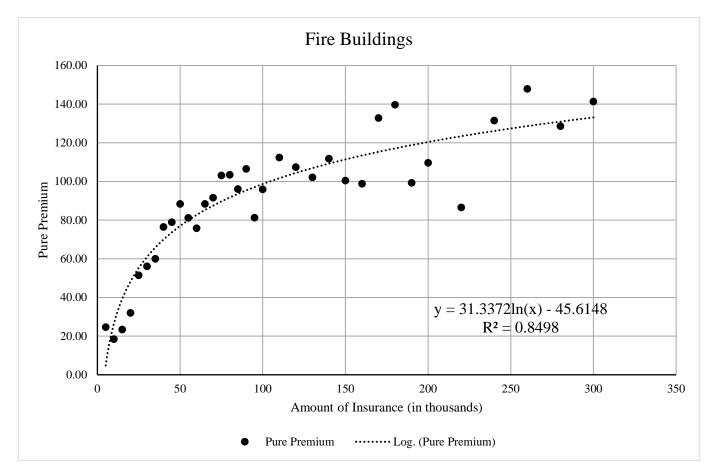
The indicated Amount of Insurance rating factors are the result of applying a one-way pure premium methodology to the five years of North Carolina experience ending 12/31/2017. The reported losses used were developed to ultimate and adjusted to the base value for all rating variables except Amount of Insurance. Average pure premiums were then calculated by dividing the adjusted losses by earned house years. In order to increase the stability of the pure premiums, the data was condensed into Amount of Insurance groupings. A curve was then fit to the pure premiums for the groupings.

Fire Buildings

For Fire Buildings, the Amount of Insurance groupings were selected using the following criteria:

increments of \$5,000, from \$0 to \$100,000, increments of \$10,000, from \$100,000 to \$200,000, and increments of \$20,000, from \$200,000 to \$300,000.

Data with Amounts of Insurance above \$300,000, which represented less than 5% of the data in the analysis, was not used in fitting the curve due to its volatility. Based on the shape of the pure premiums, a logarithmic curve was fit to the data:



DWELLING PROPERTY INSURANCE

KEY FACTOR ANALYSIS

The indicated Amount of Insurance curve represents a significant departure from the current curve, which is a straight line. In order to mitigate large swings in rates, the proposed rating factors are the weighted average of the indicated and current factors, with the current factors receiving two-thirds weight and the indicated factors receiving one-third weight:

Fire Buildings Proposed Key Factors					
Current Factor					
Amount of		(Rebased to			
Insurance	Current Factor	\$100,000)	Indicated Factor	Proposed Factor	
\$5,000	0.560	0.127	0.178	0.144	
10,000	0.780	0.177	0.288	0.214	
15,000	1.000	0.227	0.398	0.284	
20,000	1.200	0.273	0.489	0.345	
25,000	1.400	0.318	0.560	0.399	
30,000	1.600	0.364	0.618	0.449	
35,000	1.800	0.409	0.667	0.495	
40,000	2.000	0.455	0.709	0.540	
45,000	2.200	0.500	0.746	0.582	
50,000	2.400	0.545	0.780	0.623	
55,000	2.600	0.591	0.810	0.664	
60,000	2.800	0.636	0.838	0.703	
65,000	3.000	0.682	0.863	0.742	
70,000	3.200	0.727	0.887	0.780	
75,000	3.400	0.773	0.909	0.818	
80,000	3.600	0.818	0.929	0.855	
85,000	3.800	0.864	0.948	0.892	
90,000	4.000	0.909	0.967	0.928	
95,000	4.200	0.955	0.984	0.965	
100,000	4.400	1.000	1.000	1.000	
110,000	4.800	1.091	1.030	1.071	
120,000	5.200	1.182	1.058	1.141	
130,000	5.600	1.273	1.083	1.210	
140,000	6.000	1.364	1.107	1.278	
150,000	6.400	1.455	1.129	1.346	
160,000	6.800	1.545	1.149	1.413	
170,000	7.200	1.636	1.168	1.480	
180,000	7.600	1.727	1.187	1.547	
190,000	8.000	1.818	1.204	1.613	
200,000	8.400	1.909	1.220	1.679	
220,000	9.200	2.091	1.250	1.811	
240,000	10.000	2.273	1.278	1.941	
260,000	10.800	2.455	1.303	2.071	
280,000	11.600	2.636	1.327	2.200	
300,000	12.400	2.818	1.349	2.328	

DWELLING PROPERTY INSURANCE

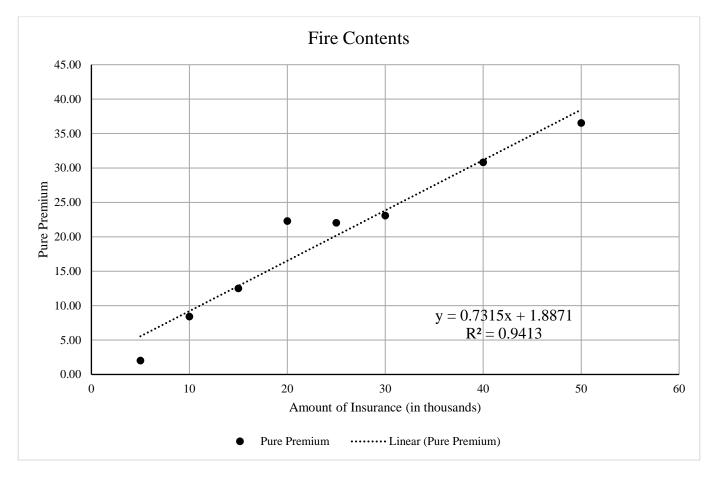
KEY FACTOR ANALYSIS

Fire Contents

For Fire Contents, the Amount of Insurance groupings were selected using the following criteria:

increments of \$5,000, from \$0 to \$30,000, and increments of \$10,000, from \$30,000 to \$50,000.

Data with Amounts of Insurance above \$50,000, which represented less than 5% of the data in the analysis, was not used in fitting the curve due to its volatility. Based on the shape of the pure premiums, a straight line was fit to the data:



Due to the similarity of the indicated key factors to the current factors, it was decided not to change the underlying curve at this time:

DWELLING PROPERTY INSURANCE

KEY FACTOR ANALYSIS

Fire Contents Proposed Key Factors						
		Current Factor				
Amount of		(Rebased to				
Insurance	Current Factor	\$15,000)	Indicated Factor	Proposed Factor		
\$5,000	0.870	0.401	0.431	0.401		
6,000	1.000	0.461	0.488	0.461		
10,000	1.520	0.700	0.716	0.700		
15,000	2.170	1.000	1.000	1.000		
20,000	2.820	1.300	1.284	1.300		
25,000	3.470	1.599	1.569	1.599		
30,000	4.120	1.899	1.853	1.899		
35,000	4.770	2.198	2.138	2.198		
40,000	5.420	2.498	2.422	2.498		
45,000	6.070	2.797	2.706	2.797		
50,000	6.720	3.097	2.991	3.097		

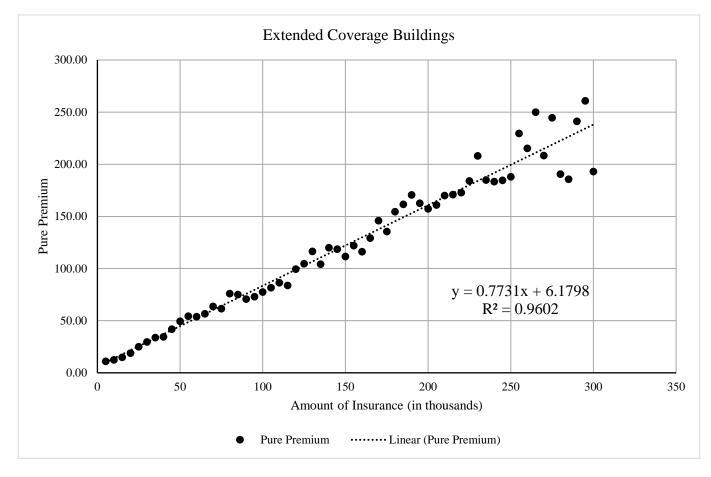
Extended Coverage Buildings

For Extended Coverage Buildings, the Amount of Insurance groupings were selected to be increments of \$5,000, from \$0 to \$300,000.

Data with Amounts of Insurance above \$300,000, which represented less than 5% of the data in the analysis, was not used in fitting the curve due to its volatility. Based on the shape of the pure premiums, a straight line was fit to the data:

DWELLING PROPERTY INSURANCE

KEY FACTOR ANALYSIS



The above curve represents the non-hurricane portion of the Extended Coverage losses. It is necessary to weigh together the curve above with the implied Amount of Insurance curve from the hurricane models in order to reflect the full Extended Coverage exposure. Modeled hurricane losses increase proportionately with the Amount of Insurance, so the hurricane curve is a straight line. The hurricane curve was given 58.9% weight based on the ratio of the Trended Modeled Hurricane Base Class Loss Cost to the Total Base Class Loss Cost shown on page C-4.

The current Amount of Insurance curve has been smoothed out by fitting a straight line to the current factors. This was to prevent any rounding differences in the current factors which were caused by rounding to two decimal places from being carried forward in the proposed factors. Due to the similarity of the indicated key factors to the smoothed current factors, it was decided to file the smoothed current factors:

DWELLING PROPERTY INSURANCE

KEY FACTOR ANALYSIS

Extended Coverage Buildings Proposed Key Factors					
	Current Factor				
		(Smoothed and	(Smoothed and		
Amount of		Rebased to			
Insurance	Current Factor	\$100,000)	Indicated Factor	Proposed Factor	
\$5,000	0.450	0.089	0.079	0.089	
10,000	0.720	0.137	0.128	0.137	
15,000	1.000	0.185	0.176	0.185	
20,000	1.270	0.232	0.224	0.232	
25,000	1.535	0.280	0.273	0.280	
30,000	1.790	0.328	0.321	0.328	
35,000	2.040	0.376	0.370	0.376	
40,000	2.290	0.424	0.418	0.424	
45,000	2.540	0.472	0.467	0.472	
50,000	2.790	0.520	0.515	0.520	
55,000	3.040	0.568	0.564	0.568	
60,000	3.290	0.616	0.612	0.616	
65,000	3.540	0.664	0.661	0.664	
70,000	3.790	0.712	0.709	0.712	
75,000	4.040	0.760	0.758	0.760	
80,000	4.290	0.808	0.806	0.808	
85,000	4.540	0.856	0.855	0.856	
90,000	4.790	0.904	0.903	0.904	
95,000	5.040	0.952	0.952	0.952	
100,000	5.290	1.000	1.000	1.000	
110,000	5.790	1.096	1.097	1.096	
120,000	6.290	1.192	1.194	1.192	
130,000	6.790	1.288	1.291	1.288	
140,000	7.290	1.384	1.388	1.384	
150,000	7.790	1.480	1.485	1.480	
160,000	8.290	1.576	1.582	1.576	
170,000	8.790	1.672	1.679	1.672	
180,000	9.290	1.768	1.776	1.768	
190,000	9.790	1.863	1.872	1.863	
200,000	10.290	1.959	1.970	1.959	
220,000	11.290	2.151	2.163	2.151	
240,000	12.290	2.343	2.357	2.343	
260,000	13.290	2.535	2.552	2.535	
280,000	14.290	2.727	2.745	2.727	
300,000	15.290	2.919	2.939	2.919	

DWELLING PROPERTY INSURANCE

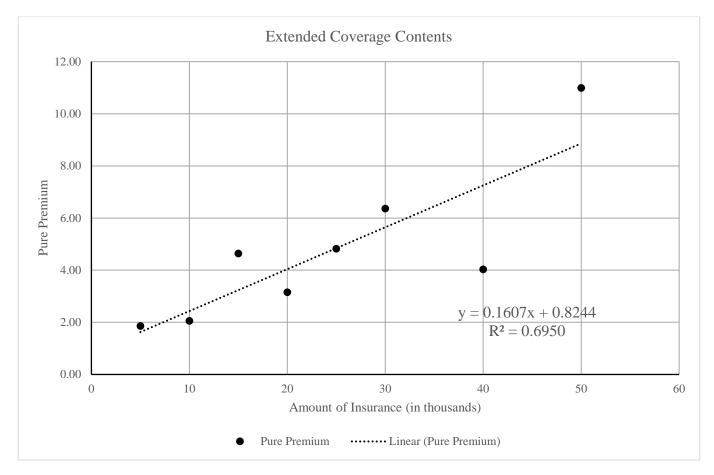
KEY FACTOR ANALYSIS

Extended Coverage Contents

For Extended Coverage Contents, the Amount of Insurance groupings were selected using the following criteria:

increments of \$5,000, from \$0 to \$30,000, and increments of \$10,000, from \$30,000 to \$50,000.

Data with Amounts of Insurance above \$50,000, which represented less than 5% of the data in the analysis, was not used in fitting the curve due to its volatility. Based on the shape of the pure premiums, a straight line was fit to the data:



The above curve represents the non-hurricane portion of the Extended Coverage losses. It is necessary to weigh together the curve above with the implied Amount of Insurance curve from the hurricane models in order to reflect the full Extended Coverage exposure. Modeled hurricane losses increase proportionately with the Amount of Insurance, so the hurricane curve is a straight line. The hurricane curve was given 58.9% weight based on the ratio of the Trended Modeled Hurricane Base Class Loss Cost to the Total Base Class Loss Cost shown on page C-4.

DWELLING PROPERTY INSURANCE

KEY FACTOR ANALYSIS

The current Amount of Insurance curve has been smoothed out by fitting a straight line to the current factors. This was to prevent any rounding differences present in the current factors which were caused by rounding to two decimal places from being carried forward in the proposed factors. Due to the similarity of the indicated key factors to the smoothed current factors, as well as the fluctuations observed in the pure premiums, it was decided to file the smoothed current factors:

Extended Coverage Contents Proposed Key Factors						
		Current Factor				
		(Smoothed and				
Amount of		Rebased to				
Insurance	Current Factor	\$15,000)	Indicated Factor	Proposed Factor		
\$5,000	0.830	0.331	0.403	0.331		
6,000	1.000	0.398	0.463	0.398		
10,000	1.670	0.666	0.702	0.666		
15,000	2.500	1.000	1.000	1.000		
20,000	3.340	1.334	1.298	1.334		
25,000	4.170	1.669	1.597	1.669		
30,000	5.020	2.003	1.895	2.003		
35,000	5.870	2.338	2.194	2.338		
40,000	6.720	2.672	2.492	2.672		
45,000	7.570	3.006	2.790	3.006		
50,000	8.420	3.341	3.089	3.341		

DWELLING PROPERTY INSURANCE

AGE OF CONSTRUCTION ANALYSIS

Methodology

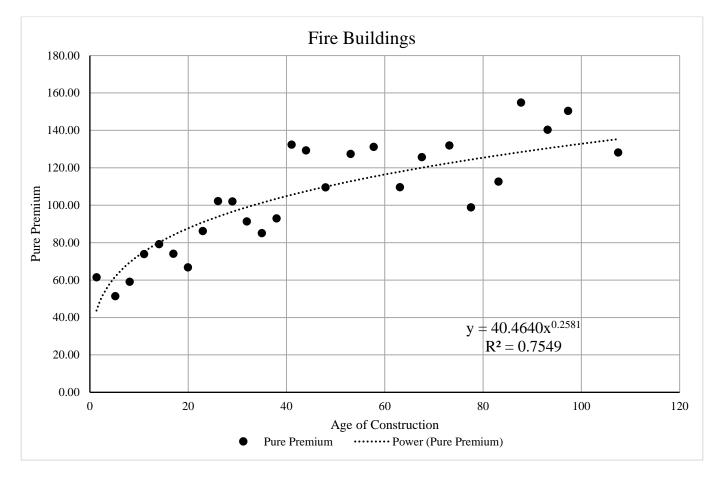
The indicated Age of Construction rating factors are the result of applying a one-way pure premium methodology to the five years of North Carolina experience ending 12/31/2017. The reported losses used were developed to ultimate and adjusted to the base value for all rating variables. Average pure premiums were then calculated by dividing the adjusted losses by earned house years. In order to increase the stability of the pure premiums, the data was condensed into Age of Construction groupings. A curve was then fit to the pure premiums for the groupings.

Fire Buildings

For Fire Buildings, the Age of Construction groupings were selected using the following criteria:

dwellings aged 3 years or newer, increments of 3 years, from ages 4 to 45, increments of 5 years, from ages 46 to 100, and dwellings aged 101 years or older.

Based on the shape of the pure premiums, a power curve was fit to the data:



DWELLING PROPERTY INSURANCE

AGE OF CONSTRUCTION ANALYSIS

The indicated Age of Construction curve shows significant credits for newer homes and significant surcharges for older homes. In order to temper the impact of this new rating variable, the proposed rating structure includes only credits for homes aged 24 years or newer. Additionally, the proposed factors were calculated by applying a constant discount factor of 1.5% for each year of decrement from the base age of 25 years:

Fire Buildings Proposed Age of Construction Rating Factors					
Age of					
Construction	Current Factor	Indicated Factor	Proposed Factor		
0	1.000	0.364	0.685		
1	1.000	0.436	0.696		
2	1.000	0.521	0.706		
3	1.000	0.578	0.717		
4	1.000	0.623	0.728		
5	1.000	0.660	0.739		
6	1.000	0.692	0.750		
7	1.000	0.720	0.762		
8	1.000	0.745	0.773		
9	1.000	0.768	0.785		
10	1.000	0.789	0.797		
11	1.000	0.809	0.809		
12	1.000	0.827	0.822		
13	1.000	0.845	0.834		
14	1.000	0.861	0.847		
15	1.000	0.876	0.860		
16	1.000	0.891	0.873		
17	1.000	0.905	0.886		
18	1.000	0.919	0.900		
19	1.000	0.932	0.913		
20	1.000	0.944	0.927		
21	1.000	0.956	0.941		
22	1.000	0.968	0.956		
23	1.000	0.979	0.970		
24	1.000	0.990	0.985		
25	1.000	1.000	1.000		
30	1.000	1.048	1.000		
35	1.000	1.091	1.000		
40	1.000	1.129	1.000		
45	1.000	1.164	1.000		
50	1.000	1.196	1.000		
60	1.000	1.254	1.000		
70	1.000	1.304	1.000		
80	1.000	1.350	1.000		
90	1.000	1.392	1.000		
100+	1.000	1.430	1.000		

DWELLING PROPERTY INSURANCE

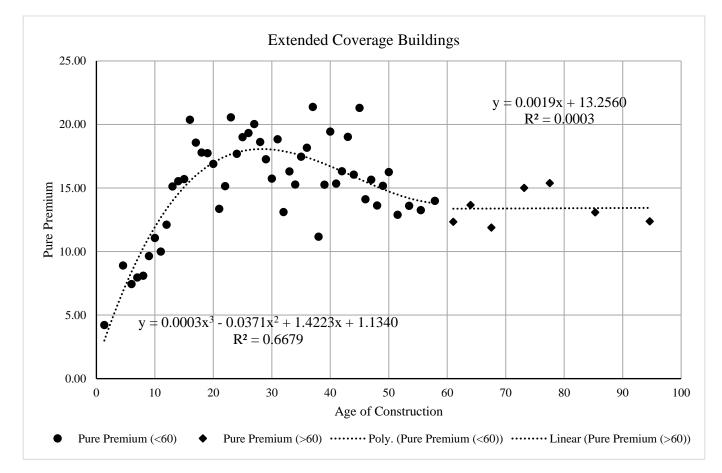
AGE OF CONSTRUCTION ANALYSIS

Extended Coverage Buildings

For Extended Coverage Buildings, the Age of Construction groupings were selected using the following criteria:

dwellings aged 3 years or newer, dwellings aged 4 or 5 years, increments of 1 year, from ages 6 to 50, increments of 2 years, from ages 51 to 56, increments of 3 years, from ages 57 to 65, increments of 5 years, from ages 66 to 80, and increments of 10 years from ages 81 to 100.

Data with Ages of Construction greater than 100 years, which represented less than 1% of the data in the analysis, was not used in fitting the curve due to its volatility. Based on the shape of the pure premiums, a polynomial curve was fit to the data up to age 60, and then a straight line was selected thereafter:



DWELLING PROPERTY INSURANCE

AGE OF CONSTRUCTION ANALYSIS

The above curve represents the non-hurricane portion of the Extended Coverage losses. Age of Construction is not contemplated in the hurricane model, so it is necessary to weigh the curve above with a factor of 1.000 for the hurricane peril in order to reflect the full Extended Coverage exposure. The hurricane factor was given 58.9% weight based on the ratio of the Trended Modeled Hurricane Base Class Loss Cost to the Total Base Class Loss Cost shown on page C-4.

The indicated Age of Construction curve shows significant credits for newer homes and a mix of credits and surcharges for older homes. In order to temper the impact of this new rating variable, the proposed rating structure includes only credits for homes aged 24 years or newer. Additionally, the proposed factors were calculated by applying a constant discount factor of 1.0% for each year of decrement from the base age of 25 years:

DWELLING PROPERTY INSURANCE

AGE OF CONSTRUCTION ANALYSIS

Extended Cover	Extended Coverage Buildings Proposed Age of Construction Rating Factors					
Age of						
Construction	Current Factor	Indicated Factor	Proposed Factor			
0	1.000	0.620	0.778			
1	1.000	0.651	0.786			
2	1.000	0.680	0.794			
3	1.000	0.708	0.802			
4	1.000	0.734	0.810			
5	1.000	0.759	0.818			
6	1.000	0.782	0.826			
7	1.000	0.804	0.835			
8	1.000	0.825	0.843			
9	1.000	0.844	0.851			
10	1.000	0.862	0.860			
11	1.000	0.879	0.869			
12	1.000	0.894	0.878			
13	1.000	0.908	0.886			
14	1.000	0.921	0.895			
15	1.000	0.933	0.904			
16	1.000	0.945	0.914			
17	1.000	0.954	0.923			
18	1.000	0.963	0.932			
19	1.000	0.971	0.941			
20	1.000	0.978	0.951			
21	1.000	0.984	0.961			
22	1.000	0.989	0.970			
23	1.000	0.994	0.980			
24	1.000	0.997	0.990			
25	1.000	1.000	1.000			
30	1.000	1.004	1.000			
35	1.000	0.993	1.000			
40	1.000	0.974	1.000			
45	1.000	0.950	1.000			
50	1.000	0.925	1.000			
60	1.000	0.891	1.000			
70	1.000	0.891	1.000			
80	1.000	0.891	1.000			
90	1.000	0.891	1.000			
100+	1.000	0.891	1.000			

DWELLING PROPERTY INSURANCE

OFF-BALANCE FACTORS

In order to introduce the revised and new rating factors on a statewide (and territory) revenue-neutral basis, it is necessary to incorporate an "off-balance" factor in the calculation of the revised base class rates by class and territory rating group.

The off-balance factor represents the rate level effect that would result if the revised and newly introduced factors were to be implemented without any adjustment to the current base class rates. Hence, by dividing out the off-balance factor in the calculation of the revised base class rates, the revised and newly introduced rating factors will have no effect on the average rate for all insureds. The off-balance factor by coverage and territory is calculated by re-rating the underlying policies using the revised and newly introduced factors and taking the ratio of the revised premium-at-present-rate to the original premium-at-present-rate.

The data used in the calculation of the off-balance factors is based upon the combined accident year ending 12/31/2017 data of companies writing dwelling insurance in North Carolina and reporting their data to Insurance Services Office (ISO), Independent Statistical Service, Inc. (ISS), or National Independent Statistical Service (NISS).

DWELLING PROPERTY INSURANCE

			Off-Balance Factors		
			Amount of	Age of	
<u>Coverage</u>	<u>Class</u>	Territory	Insurance	Construction	<u>Total</u>
Fire	Buildings	110	0.826	0.927	0.769
		120	0.845	0.925	0.784
		130	0.949	0.927	0.884
		140	0.937	0.909	0.856
		150	0.968	0.940	0.913
		160	0.954	0.913	0.874
		170	1.013	0.961	0.975
		180	0.984	0.948	0.935
		190	1.016	0.964	0.980
		200	1.043	0.966	1.008
		210	1.000	0.964	0.966
		220	0.924	0.941	0.872
		230	1.063	0.959	1.020
		240	0.989	0.953	0.945
		250	0.931	0.884	0.829
		260	1.012	0.967	0.979
		270	0.899	0.923	0.832
		280	0.911	0.949	0.866
		290	0.917	0.916	0.845
		300	1.039	0.976	1.014
		310	0.954	0.969	0.926
		320	0.951	0.963	0.917
		330	1.001	0.978	0.979
		340	0.918	0.943	0.869
		350	0.962	0.965	0.930
		360	0.937	0.959	0.901
		370	0.948	0.958	0.911
		380	0.933	0.947	0.886
		390	0.930	0.952	0.888
		Statewide	0.945	0.944	0.895

DWELLING PROPERTY INSURANCE

			(Off-Balance Factors	
			Amount of	Age of	
<u>Coverage</u>	<u>Class</u>	Territory	Insurance	Construction	<u>Total</u>
Fire	Contents	110	1.000	-	1.000
		120	1.000	-	1.000
		130	1.000	-	1.000
		140	1.000	-	1.000
		150	1.000	-	1.000
		160	1.000	-	1.000
		170	1.000	-	1.000
		180	1.000	-	1.000
		190	1.000	-	1.000
		200	1.000	-	1.000
		210	1.000	-	1.000
		220	1.000	-	1.000
		230	1.000	-	1.000
		240	1.000	-	1.000
		250	1.000	-	1.000
		260	1.000	-	1.000
		270	1.000	-	1.000
		280	1.000	-	1.000
		290	1.000	-	1.000
		300	1.000	-	1.000
		310	1.000	-	1.000
		320	1.000	-	1.000
		330	1.000	-	1.000
		340	1.000	-	1.000
		350	1.000	-	1.000
		360	1.000	-	1.000
		370	1.000	-	1.000
		380	1.000	-	1.000
		390	1.000	-	1.000
		Statewide	1.000	-	1.000

DWELLING PROPERTY INSURANCE

			Off-Balance Factors		
			Amount of	Age of	
Coverage	Class	Territory	Insurance	Construction	<u>Total</u>
Extended Coverage	Buildings	110	1.012	0.951	0.962
		120	1.010	0.948	0.957
		130	1.002	0.949	0.951
		140	1.003	0.938	0.940
		150	1.001	0.959	0.960
		160	1.002	0.940	0.942
		170	0.999	0.974	0.973
		180	1.001	0.963	0.964
		190	0.999	0.976	0.974
		200	0.996	0.976	0.973
		210	1.000	0.975	0.975
		220	1.005	0.959	0.964
		230	0.995	0.971	0.966
		240	1.001	0.967	0.967
		250	1.004	0.917	0.921
		260	0.999	0.978	0.977
		270	1.007	0.946	0.952
		280	1.006	0.965	0.970
		290	1.005	0.940	0.945
		300	0.997	0.984	0.980
		310	1.003	0.978	0.982
		320	1.003	0.974	0.977
		330	1.000	0.985	0.985
		340	1.006	0.961	0.966
		350	1.003	0.976	0.978
		360	1.004	0.972	0.977
		370	1.004	0.971	0.974
		380	1.005	0.965	0.969
		390	1.005	0.967	0.972
	•	Statewide	1.005	0.955	0.959

DWELLING PROPERTY INSURANCE

			Off-Balance Factors		
			Amount of	Age of	
<u>Coverage</u>	<u>Class</u>	Territory	Insurance	Construction	<u>Total</u>
Extended Coverage	Contents	110	0.993	-	0.993
		120	0.994	-	0.994
		130	0.995	-	0.995
		140	0.995	-	0.995
		150	0.995	-	0.995
		160	0.995	-	0.995
		170	0.995	-	0.995
		180	0.994	-	0.994
		190	0.995	-	0.995
		200	0.996	-	0.996
		210	0.995	-	0.995
		220	0.992	-	0.992
		230	0.996	-	0.996
		240	0.995	-	0.995
		250	0.994	-	0.994
		260	0.995	-	0.995
		270	0.992	-	0.992
		280	0.993	-	0.993
		290	0.993	-	0.993
		300	0.996	-	0.996
		310	0.993	-	0.993
		320	0.994	-	0.994
		330	0.995	-	0.995
		340	0.993	-	0.993
		350	0.994	-	0.994
		360	0.994	-	0.994
		370	0.994	-	0.994
		380	0.993	-	0.993
		390	0.994	-	0.994
		Statewide	0.994	-	0.994

DWELLING PROPERTY INSURANCE

ESTIMATED IMPACTS

The following charts display the estimated impacts to policyholders that would result from the filed rating factor changes. These impacts also reflect the effects of the updates to the base rates that result from the off-balance factors.

DWELLING PROPERTY INSURANCE

ESTIMATED IMPACTS

<u>Coverage</u>	<u>Class</u>	Estimated Impact Range	Earned House <u>Years</u>	Percentage
<u>coverage</u>	<u>C1055</u>	Estimated impact Range	<u>I cars</u>	<u>i cicentage</u>
Fire	Buildings	-52.5% to -47.5%	2	0.0%
	-	-47.5% to -42.5%	70	0.0%
		-42.5% to -37.5%	548	0.1%
		-37.5% to -32.5%	1,874	0.4%
		-32.5% to -27.5%	5,146	1.1%
		-27.5% to -22.5%	10,168	2.1%
		-22.5% to -17.5%	15,265	3.2%
		-17.5% to -12.5%	18,097	3.8%
		-12.5% to -7.5%	23,820	5.0%
		-7.5% to -2.5%	36,294	7.6%
		-2.5% to +2.5%	51,447	10.8%
		+2.5% to +7.5%	56,396	11.9%
		+7.5% to +12.5%	55,722	11.7%
		+12.5% to +17.5%	48,209	10.1%
		+17.5% to +22.5%	38,857	8.2%
		+22.5% to +27.5%	34,895	7.3%
		+27.5% to +32.5%	28,801	6.1%
		+32.5% to +37.5%	23,208	4.9%
		+37.5% to +42.5%	13,075	2.7%
		+42.5% to +47.5%	8,298	1.7%
		+47.5% to +52.5%	3,230	0.7%
		+52.5% to +57.5%	953	0.2%
		+57.5% to +62.5%	1,034	0.2%
		+62.5% to +67.5%	116	0.0%
		Total	475,525	100.0%
Fire	Contents	-2.5% to +2.5%	263,215	100.0%
		Total	263,215	100.0%

DWELLING PROPERTY INSURANCE

ESTIMATED IMPACTS

		Earned House			
Coverage	<u>Class</u>	Estimated Impact Range	<u>Years</u>	Percentage	
Extended Coverage	Buildings	-27.5% to -22.5%	29	0.0%	
		-22.5% to -17.5%	4,532	0.9%	
		-17.5% to -12.5%	13,201	2.6%	
		-12.5% to -7.5%	35,816	7.0%	
		-7.5% to -2.5%	54,291	10.6%	
		-2.5% to +2.5%	169,277	32.9%	
		+2.5% to +7.5%	210,563	40.9%	
		+7.5% to +12.5%	15,156	2.9%	
		+12.5% to +17.5%	11,354	2.2%	
		+17.5% to +22.5%	383	0.1%	
		Total	514,604	100.0%	
Extended Coverage	Contents	-7.5% to -2.5%	13,695	6.0%	
		-2.5% to +2.5%	215,988	94.0%	
		Total	229,683	100.0%	

E CONTICE TO MANUALHOLDERS

PERSONAL LINES DWELLING POLICY PROGRAM MANUAL – MULTISTATE RULES NOTICE DP-MU-2003-RU-001

CAUTION

Refer to state Notices for announcement of the use of this revision in individual jurisdictions.

INSTRUCTIONS TO MANUALHOLDERS

New manual pages are enclosed. If your company has adopted this revision, you should insert these pages into your manual.

EFFECTIVE OR DISTRIBUTION DATE

Refer to individual state Notices for effective or distribution date language.

BACKGROUND

This Notice announces the introduction of the General Rules for the 2002 Edition of the Dwelling Property Program (**DP 2002 Program**).

These new General Rules replace, in their entirety, the latest edition of the Dwelling 1989 Program (DP 89) general rules.

Important: You should **retain** your present manual pages for use in jurisdictions where the **DP 2002 Program** is not yet in effect so that you may service policies written subject to the present manual rules.

CHANGE(S)

NEW FORMAT AND UPDATE

We have revised the format of the DP 2002 Manual to provide greater flexibility to support the future development of electronic delivery mechanisms.

We have also:

- Deleted all statistical codes from the manual;
- Updated or introduced the following general rules to incorporate multistate rules that previously
 appeared in the manual as "exceptions" or "additions" to the DP 89 general rules:
 - General Rule **509.** Earthquake Coverage is updated to reflect the changes previously accommodated by exception; and
 - General Rules 305. Loss Settlement Options, 410. Building Code Effectiveness Grading and 517. Limited Fungi, Wet Or Dry Rot, Or Bacteria Coverage previously included in the Additional Rules, are introduced.

RULES CHANGES

Following is a brief summary of the principal changes to the general rules:

NOTICE DP-MU-2003-RU-001

- 502. Coverage D Fair Rental Value And Coverage E Additional Living Expense Revised to accommodate the increase in the basic limit of liability for Coverage D Fair Rental Value and Coverage E Additional Living Expense provided in Forms DP 00 01, DP 00 02, and DP 00 03.
- 505. Building Items Condo-Unit Owner DP 00 01 or DP 00 02 Revised to complement new Endorsement DP 17 71 Unit-Owners Modified Other Insurance And Service Agreement Condition. This endorsement provides the means to enable the unit-owner to recover for a covered loss, on an excess basis, if the association does not recover for a covered loss under it's policy.
- 513. Water Back Up And Sump Overflow Revised to reflect the changes made to Endorsement DP 04 95 which now covers damage from back up of water or water-borne material and overflow or discharge of water from sump pumps and related equipment.
- **514.** Assisted Living Care Coverage This new rule provides the means to insure most property exposures of a relative of an insured who regularly resides in an assisted living care facility. Endorsement **DP 04 59**, Assisted Living Care Coverage is introduced.
- **515.** Owned Motorized Golf Carts Physical Loss Coverage This new rule grants the means to provide first-party special coverage for a motorized golf cart owned by an insured. Endorsement **DP 05 28**, Owned Motorized Golf Cart Physical Loss Coverage is introduced.
- 516. Gravemarkers This new rule provides \$5,000 in coverage for gravemarkers, including mausoleums, located on the Described Location. Endorsement DP 04 58, Gravemarkers is introduced.

COMPANION REVISION

We are simultaneously introducing the forms and endorsements for the **DP 2002 Program.** Details are being distributed under a separate Notice to Policyholders.

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PAGE CHECKLIST

Included in this distribution is a page checklist displaying the latest page numbers and edition dates.

REFERENCE INFORMATION (FOR COMPANY USE ONLY)

Circular Reference(s):

- LI-DP-2002-122 (09/09/2002) Dwelling Property 2002 Loss Costs Announced
- LI-DP-2002-111 (08/16/2002) Dwelling Property 2002 Multistate Rules Filing Announced

Filing Reference(s):

- DP-2002-R02RU
- DP-2002-RLC1

MANUAL DISTRIBUTION NOTICE

We want to know:

- If this mailing was **not** properly addressed.
- If you have **not** received the correct quantity.
- If you wish to **change** the quantity you are now receiving.

Company Personnel:

• Contact your company manual coordinator at your home office.

Producers:

• Contact:

Customer Service Insurance Services Office, Inc. 545 Washington Boulevard Jersey City, New Jersey 07310-1686 800-888-4476 www.iso.com

DWELLING POLICY PROGRAM MANUAL PAGE CHECKLIST – MULTISTATE

THIS MANUAL PAGE CHECKLIST DISPLAYS THE LATEST PAGE INFORMATION AS OF 6-03. NOTE: ALWAYS USE THE EDITION NUMBER TO DETERMINE THE LATEST PAGE.

IF YOUR MANUAL PAGES DO NOT COINCIDE WITH THIS LISTING, CONTACT CUSTOMER SERVICE FOR THE NECESSARY MATERIAL TO UPDATE YOUR MANUAL.

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	And Television Equipment	DP-21
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	C. Endorsement	DP-21

PART I COVERAGE AND DEFINITION TYPE RULES

RULE 100. INTRODUCTION

A. About The Dwelling Manual

The Dwelling Policy Program provides property and related coverages using the forms and endorsements referred to in this Manual. The rates, rules, forms and endorsements of the company shall apply in all cases not provided for in this Manual. This program does not apply to Farm Property. Refer to the company for its method of insuring farm property.

B. Manual Structure

1. Contents

The Dwelling Policy Program Manual contains the rules, classifications and rating provisions for the issuance of the Dwelling Policy. The Manual is divided into two sections, multistate general rules and state rules and rates.

The multistate general rules section contains rules common to most states. Any departures, additions, etc. to these rules, unique to individual jurisdictions, are contained in the state rules and rates section.

The general rules do **not** contain premiums, rates, charges or credits expressed in dollars and cents. They do, however, contain rating factors that are applied to state premiums.

2. General Rules

These rules are grouped into the following categories:

- a. Part I Coverage And Definition Type Rules,
- b. Part II Servicing Type Rules,
- c. Part III Base Premium Computation Rules,
- Part IV Adjusted Base Premium Computation Rules, and
- e. Part V Additional Coverages And Increased Limits Rules.

3. State Rules And Rates/ISO Loss Costs

These rules are grouped into the following categories:

- a. Exceptions and Additional Rules,
- **b.** Special State Requirements,
- **c.** Territory Definitions,
- d. Key Premium/Key Factor Tables, and
- e. Premiums, Rates, Charges and Credits.

C. Company Rates/ISO Loss Costs

1. Definition

This Manual contains either ISO loss costs or individual company rates. A loss cost is that portion of the premium which covers only losses and the costs associated with settling losses.

2. Company Rates

All rules in this Manual are designed to be utilized with rates. All references in the rules and examples to rates and/or premiums (including base premiums) shall be interpreted to mean those established by the individual insurance company.

3. Loss Cost Conversion

Each insurance company must provide manualholders with either its own rates or with procedures to convert ISO loss costs to rates and/or premiums. If an insurer provides its own rates, use them in place of the ISO loss costs in this Manual. If an insurer does not provide its own rates, manualholders must convert ISO loss costs in this Manual to rates and/or premiums before applying any of the rules. Refer to the company for special instructions – including rounding procedures – on how to do this.

RULE 101.

FORMS, COVERAGES, MINIMUM LIMITS OF LIABILITY

A. Forms

The Dwelling Policy Program makes available the following policy forms:

- 1. Dwelling Property 1 Basic Form DP 00 01,
- 2. Dwelling Property 2 Broad Form DP 00 02, and
- 3. Dwelling Property 3 Special Form DP 00 03.

B. Coverages

- 1. Forms DP 00 02 and DP 00 03 provide the following coverages. These coverages are written as separate items in the policy or in separate policies:
 - a. Coverage A Dwelling
 - b. Coverage B Other Structures
 - c. Coverage C Personal Property
 - d. Coverage D Fair Rental Value
 - e. Coverage E Additional Living Expense
- 2. Form DP 00 01 provides Coverages A through D; Coverage E is available by endorsement.

RULE 101. FORMS, COVERAGES, MINIMUM LIMITS OF LIABILITY (Cont'd)

C. Minimum Limits Of Liability

The following coverages are subject to a minimum limit of liability:

Coverages	Minimum Limit	
Coverage A – Dwelling	\$12,000 (Form DP 00 02) \$15,000 (Form DP 00 03)	
Coverage C – Personal Property	\$4,000 without Coverage A (Forms DP 00 02 and DP 00 03)	
There are no minimum limits for Form DP 00 01		

Table 101.C. Minimum Limits Of Liability

RULE 102. PERILS INSURED AGAINST

The following is a general description of the coverages provided by the individual Dwelling Policy Forms. The policy should be consulted for exact contract conditions.

Perils Insured Against

Perils	DP 00 01 Basic Form	DP 00 02 Broad Form	DP 00 03 Special Form	
Fire or Lightning, Internal Explosion	Yes	Yes	Yes	
Extended Coverage meaning Windstorm or Hail, Explosion, Riot or Civil Commotion, Aircraft, Vehicles, Smoke, Volcanic Eruption	Optional*	Yes	Yes	
Vandalism or Malicious Mischief	Optional**	Yes	Yes	
Damage by Burglars, Falling objects, Weight of ice, snow or sleet, Acci- dental discharge of water or steam, Sudden cracking of a steam or hot water heating system, Freezing, Sudden damage from artificial electric currents	No	Yes	Yes	
Additional risks with certain exceptions (Special Coverage)	No	No	Yes Coverages A and B	
 * May only be written with the perils of Fire or Lightning, Internal Explosion ** May only be written with Extended Coverage 				

Table 102. Perils Insured Against

RULE 103. ELIGIBILITY

A Dwelling Policy may be issued to provide insurance under:

- A. Coverage A on a dwelling building:
 - Used solely for residential purposes except that certain incidental occupancies or up to 5 roomers or boarders are permitted;
 - 2. Containing not more than four apartments; and
 - Which may be in a townhouse or rowhouse structure; or
 - 4. In course of construction.
- **B.** Coverage **A** on a mobile or trailer home:
 - 1. Using Form DP 00 01 only;
 - Used solely for residential purposes except that certain incidental occupancies or up to 5 roomers or boarders are permitted;
 - 3. Containing not more than one apartment;
 - **4.** For a policy period of not longer than one year; and
 - At the permanent location described in the policy.
- C. Coverage B:
 - 1. At the same location as the dwelling eligible for insurance under Coverage A;
 - Not used for business purposes except a permitted incidental occupancy or when rented for use as a private garage;
 - **3.** At a separate location when used in connection with the insured location but not for business purposes.
- D. Coverage C in:
 - 1. A dwelling, mobile or trailer home eligible under Coverage A; or
 - A dwelling with rental apartments including furnishings, equipment and appliances in halls or utility rooms; or
 - **3.** Any apartment, cooperative or condominium unit used as private living quarters of the insured or rented to others.

- E. Coverage D for the loss of the fair rental value of:
 - 1. A building eligible for insurance under Coverage A or B; or
 - 2. Private living quarters eligible under Coverage C.
- F. Coverage E for the additional living expenses incurred to maintain the insured's household.

RULE 104.

PROTECTION CLASSIFICATION INFORMATION

The Protection Class listings in the Community Mitigation Classification Manual apply to risks insured under Dwelling Program Policies.

- **A.** The protection class indicated applies in a municipality or classified area where a single class of fire protection is available throughout (8, 7, 6, etc.).
- **B.** In a classified area where two or more classifications are shown (for example: 6/9), the classification is determined as follows:

Distance To Fire Station	Class	
1. 5 road miles or less with hydrant within 1,000 feet	*	
 5 road miles or less with hydrant be- yond 1,000 feet 	9	
3. Over 5 road miles	10	
First protection class (for example 6/9) use Class 6		

Table 104.B. Two Or More Classifications

C. All other properties are Class 10.

RULE 105. SEASONAL DWELLING DEFINITION

A seasonal dwelling is a dwelling with continuous unoccupancy of three or more consecutive months during any one year period.

RULE 106. CONSTRUCTION DEFINITIONS

A. Frame

Exterior wall of wood or other combustible construction, including wood iron-clad, stucco on wood or plaster on combustible supports or aluminum or plastic siding over frame.

B. Masonry Veneer

Exterior walls of combustible construction veneered with brick or stone.

C. Masonry

Exterior walls constructed of masonry materials such as adobe, brick, concrete, gypsum block, hollow concrete block, stone, tile or similar materials and floors and roof of combustible construction. (Disregarding floors resting directly on the ground).

D. Superior Construction

1. Non-Combustible

Exterior walls and floors and roof constructed of, and supported by metal, asbestos, gypsum, or other noncombustible materials.

2. Masonry Non-Combustible

Exterior walls constructed of masonry materials (as described in Paragraph C.) and floors and roof of metal or other non-combustible materials.

3. Fire Resistive

Exterior walls and floors and roof constructed of masonry or other fire resistive materials.

E. Mixed (Masonry/Frame)

A combination of both frame and masonry construction shall be classed and coded as frame when the exterior walls of frame construction (including gables) exceed 33 1/3% of the total exterior wall area; otherwise class as masonry.

RULE 107.

SINGLE AND SEPARATE BUILDINGS DEFINITION

A. Single Building

All buildings or sections of buildings which are accessible through unprotected openings shall be considered as a single building.

B. Separate Building

- 1. Buildings which are separated by space shall be considered separate buildings.
- 2. Buildings or sections of buildings which are separated by:
 - a. A 6 inch reinforced concrete or an 8 inch masonry party wall; or
 - A documented minimum two hour noncombustible wall which has been laboratory tested for independent structural integrity under fire conditions;

which pierces or rises to the underside of the roof and which pierces or extends to the innerside of the exterior wall shall be considered separate buildings. Accessibility between buildings with independent walls or through masonry party walls described above shall be protected by at least a Class A Fire Door installed in a masonry wall section.

RULE 108. – 200. RESERVED FOR FUTURE USE

PART II SERVICING TYPE RULES

RULE 201. POLICY PERIOD

The policy may be written for a period of:

- A. One year and may be extended for successive policy periods by extension certificate based upon the forms, premiums and endorsements then in effect for the company.
- **B.** Three years prepaid at three times the annual premium.
- C. Three years in annual installments. Each annual installment shall be the annual premium then in effect for the company. Use Deferred Premium Payment Endorsement DP 04 32.

For maintaining common anniversary dates, a policy may be written for a period less than one year or less than three years on a pro rata basis.

RULE 202. CHANGES OR CANCELLATIONS

If insurance is increased, cancelled or reduced, the additional or return premium shall be computed on a pro rata basis, subject to the minimum premium.

RULE 203. MANUAL PREMIUM REVISION

A manual premium revision shall be made in accordance with the following procedures:

- A. The effective date of such revision shall be as announced.
- **B.** The revision shall apply to any policy or endorsement in the manner outlined in the announcement of the revision.
- **C.** Unless otherwise provided at the time of the announcement of the premium revision, the revision shall not affect:
 - 1. In-force policy forms, endorsements or premiums, until the policy is renewed; or
 - **2.** In the case of a Deferred Premium Payment Plan, in-force policy premiums, until the anniversary following the effective date of the revision.

RULE 204. MULTIPLE LOCATIONS

A policy may be issued to provide insurance at more than one described location in the same state provided:

- A. The same form and deductible applies at each location;
- **B.** A separate policy declarations page is completed for each location; or
- C. The policy declarations page is completed by:
 - 1. Showing the total policy premium for all locations in the premium payments section.
 - 2. Showing the deductible by entry of the deductible amount and adding "at each location".
 - 3. Inserting the form number that applies.
 - Adding an appropriate reference to the Additional Dwelling Declarations or company equivalent.

RULE 205. MULTIPLE POLICIES

A. Application

Insurance may be provided on the same property under two or more Dwelling policies in one or more companies as follows:

- 1. The same form and endorsements must apply to all policies.
- 2. The same deductible amount must apply to all policies.
- B. Endorsement

Use Premium Sharing – Two Or More Policies Endorsement DP 04 30.

C. Premium

The premium for each policy is developed as follows:

- 1. Compute the premium for the total limits of liability from the manual of the company issuing each policy.
- Allocate the premium determined in Paragraph
 based on the ratio of each policy's limit of liability to the total limits of liability for all policies.

RULE 205. MULTIPLE POLICIES (Cont'd)

D. Example

The following example is a premium computation between two companies using a \$50,000 Coverage **A** Limit. The premiums shown are only for illustration.

Each Company's	Company A	Company B
Percentage share	70%	30%
Premium for \$50,000 Cov. A	\$240	\$200
Each Company's Policy Premium	\$168 (70% of \$240)	\$60 (30% of \$200)
Total Premium	(168 + 60) = \$228	

Table 205.D. Example

RULE 206. MINIMUM PREMIUM

- **A.** For prepaid policies a minimum **annual** premium shall be charged for each policy.
- **B.** When policies are written under a premium payment plan, no payment shall be less than the minimum premium for each annual period.
- **C.** The minimum premium may include all chargeable endorsements or coverages for Fire or Fire and Allied Lines if written at inception of the policy.
- **D.** The minimum annual premium shall **not** include charges for Theft or Earthquake Coverage, except when Earthquake is the only peril covered under the policy.
- E. Refer to company for minimum premium.

RULE 207. TRANSFER OR ASSIGNMENT

Subject to the consent of the company, all rules of this Manual and any necessary adjustments of premium, a policy may be endorsed to effect:

- A. Transfer to another location within the same state; or
- **B.** Assignment from one insured to another in the event of transfer of title of the dwelling.

RULE 208. WAIVER OF PREMIUM

- A. When a policy is endorsed after the inception date, an amount of additional or return premium may be waived.
- **B.** Refer to company for amount that may be waived.

RULE 209. WHOLE DOLLAR PREMIUM RULE

Each premium shown on the policy and endorsements shall be rounded to the nearest whole dollar. A premium of fifty cents (\$.50) or more shall be rounded to the next higher whole dollar.

In the event of cancellation by the company, the return premium may be carried to the next higher whole dollar.

RULE 210. REFER TO COMPANY

Whenever a risk is rated on a refer to company basis each company is responsible for complying with regulatory or statutory rate filing requirements.

RULE 211. – 300. RESERVED FOR FUTURE USE

PART III BASE PREMIUM COMPUTATION RULES

RULE 301. BASE PREMIUM COMPUTATION

To compute the Base Premium, use the Key Premiums and Key Factors that are displayed in Rule **301**. Refer to state company rates/ISO loss costs.

- A. Fire (All Forms), Extended Coverage (DP 00 01), Broad Form (DP 00 02), Or Special Form (DP 00 03) For Coverage A – Dwelling/Coverage C – Personal Property
 - 1. From the Key Premium Table in this Manual, select the Key Premium for the classifications or coverages that apply to the risk.
 - From the Key Factor Table in this Manual, determine the Key Factor for the desired limit of liability. If the desired limit of liability is not shown in the table, interpolate as illustrated in Paragraph B. of this rule.
 - **3.** Multiply the Key Premium by the Key Factor and round to the nearest whole dollar to develop the Base Premium (\$.50 or more rounded to the next higher whole dollar).

B. Interpolation Example

- When the desired limit of liability is less than the highest limit shown, interpolate the Key Factors using the nearest limit above and below the desired limit, for example:
 - **a.** \$25,500 desired limit; the nearest limits are \$25,000 and \$26,000.
 - b. For \$25,000 the Key Factor is 1.082; for \$26,000 the Key Factor is 1.098. Figure the difference between the two Key Factors and divide by 10. This provides a factor per \$100.

c. Multiply the factor per \$100 times five, and add 1.082: the Key Factor for \$25,000:

- **d.** The result, 1.090, is the Key Factor for this example.
- 2. The factors shown in the interpolation example are for illustration only and are not necessarily the factors shown in the Key Factor Table of this Manual.

RULE 302.

VANDALISM AND MALICIOUS MISCHIEF - DP 00 01

Develop the Base Premium by multiplying the same limit of liability selected for Extended Coverage by the Vandalism and Malicious Mischief rate. Refer to state company rates/ISO loss costs.

RULE 303.

ORDINANCE OR LAW COVERAGE – ALL FORMS

A. Applicability By Form

1. DP 00 01

Coverage is **not** automatically included in this form but may be added by endorsement. See Paragraph **B.** for rating instructions.

2. DP 00 02 And DP 00 03

A limited amount of coverage is automatically included at each Described Location to pay for the increased costs necessary to comply with the enforcement of an ordinance or law. This amount is equal to 10% of the limit of liability that applies to:

- a. Coverage A or Unit-Owner Building Items if the insured is an owner of a Described Location; or
- b. Coverage B if the insured is an owner of a Described Location which is not insured for Coverage A or Unit-Owner Building Items; or
- **c.** Improvements, Alterations and Additions if the insured is a tenant of a Described Location.

This amount may be increased by endorsement. See Paragraph **B.** for rating instructions.

B. New Or Increased Coverage

1. Ordinance Or Law Coverage

The policy may be endorsed to add (Form **DP 00 01**) or increase (Form **DP 00 02/DP 00 03**) basic Ordinance or Law Coverage to accommodate the increased costs known or estimated by the insured for material and labor to repair or replace the damaged property and to demolish the undamaged portion of damaged property and clear the site of resulting debris according to the ordinance or law.

2. Endorsement

For Form **DP 00 01**, use Ordinance Or Law Coverage Endorsement **DP 04 74**. For Form **DP 00 02** or **DP 00 03**, use Ordinance Or Law – Increased Amount Of Coverage Endorsement **DP 04 71**.

RULE 303. ORDINANCE OR LAW COVERAGE – ALL FORMS (Cont'd)

3. Premium Determination

- a. Described Location Including Coverage A
 - (1) Form DP 00 01

(a) Fire And Extended Coverage

The premium is computed by multiplying the Base Premium by the appropriate factor selected from the following table:

Percentage Of Coverage A			
Total Amount Factors			
10%	1.10		
25%	1.25		
50%	1.45		
75%	1.70		
100%	1.90		
For each add'l 25% increment, add:	.20		

Table 303.B.3.a.(1)(a) Factors

(b) Vandalism And Malicious Mischief

Multiply the rate per \$1,000 used to determine the Vandalism and Malicious Mischief Base Premium, by the dollar amount of coverage added.

(2) DP 00 02 Or DP 00 03 – Fire, Broad Or Special Forms

The premium is computed by multiplying the Base Premium by the appropriate factor selected from the following table:

Percentage Of Coverage A			
Increase In Amount Total Amount Factors			
15%	25%	1.15	
40%	50%	1.35	
65%	75%	1.60	
90%	100%	1.80	
For each add'l 25%	.20		

Table 303.B.3.a.(2) Factors

 b. Described Location Not Including Coverage A, But Including Coverage B – Specific Structures, Unit-Owner Building Items, And/Or Improvements, Alterations And Additions

See Rule 503. for rating instructions.

RULE 304.

PERMITTED INCIDENTAL OCCUPANCIES

A. Coverage Description

- One of the incidental occupancies described in Paragraph B. is permitted in a premises eligible for coverage under a Dwelling Policy, if:
 - a. The policy provides insurance under Coverage A, B or C;
 - **b.** The incidental occupancy is operated by the insured who is the owner or a resident of the premises; and
 - **c.** There are no more than two persons at work in the incidental occupancy.
- 2. Use Permitted Incidental Occupancies Endorsement DP 04 20.

B. Permitted Incidental Occupancies

- Offices, Schools or Studios meaning offices for business or professional purposes, and private schools or studios for music, dance, photography and other instructional purposes.
- Small Service Occupancies meaning occupancies primarily for service rather than sales. For example: barber or beauty shop, tailor or dressmaker, telephone exchanges or shoe repair shops using handwork only.
- **3.** Storage of merchandise if the value of the merchandise does not exceed \$10,000.

C. Amount Of Insurance

The amounts of insurance for the contents of the incidental occupancy and merchandise in storage shall be stated as separate contents items in the policy declarations.

D. Premium Computation

Determine the Coverage **C** Base Premium under Rule **301.**, using the single Key Factor for the total amount of insurance for:

- 1. Household personal property,
- 2. Contents of the incidental occupancy, and
- 3. Merchandise in storage.

RULE 305. LOSS SETTLEMENT OPTIONS

A. Functional Replacement Cost Loss Settlement – Forms DP 00 02 And DP 00 03 Only

1. Introduction

The policy provides building loss settlement on a replacement cost basis if, at the time of loss, the amount of insurance on the damaged building represents at least 80% of the full replacement cost of the building immediately before the loss.

2. Coverage Description

The policy may be endorsed to provide building loss settlement exclusively on a functional replacement cost basis if, at the time of loss, the amount of insurance on the damaged building is 80% or more of the functional replacement cost of the building immediately before the loss. Functional Replacement Cost means the amount which it would cost to repair or replace the damaged building with less costly common construction materials and methods which are functionally equivalent to obsolete, antique or custom construction materials and methods.

3. Premium Computation

Develop the Base Premium in accordance with Rule **301.** for the amount of insurance selected for this option.

4. Endorsement

Use Functional Replacement Cost Loss Settlement Endorsement DP 05 30.

B. Actual Cash Value Loss Settlement – Forms DP 00 02 And DP 00 03 Only

1. Introduction

The policy provides building loss settlement on a replacement cost basis if, at the time of loss, the amount of insurance on the damaged building represents at least 80% of the full replacement cost of the building immediately before the loss.

2. Coverage Description

The policy may be endorsed to provide building loss settlement exclusively on an actual cash value basis if, on the inception date of the policy, the Coverage **A** limit of liability selected by the insured is less than 80% of the full replacement cost of the dwelling.

3. Premium Computation

The premium is computed by multiplying the Base Premium by the appropriate factor from the following table:

Coverage A Limit Of Liability Equals Less Than% Of Replacement Value	Factor
80%, but not less than 50%	1.05
Less than 50%	1.10

Table 305.B.3. Factors

4. Endorsement

Use Actual Cash Value Loss Settlement Endorsement DP 04 76.

RULE 306. – 400. RESERVED FOR FUTURE USE

PART IV ADJUSTED BASE PREMIUM COMPUTATION RULES

RULE 401. SUPERIOR CONSTRUCTION

A. Introduction

Refer to the Construction Definition rule in this Manual for details.

B. Extended Coverage Rating Classification

For Extended Coverage rating purposes a dwelling classified as:

- 1. Fire Resistive is considered Wind Resistive.
- Masonry Non-Combustible is considered Semi-Wind Resistive.

C. Premium Computation

Multiply the Masonry Base Premium by the appropriate factor selected from the following table:

Classifications	Fire	E.C., Broad & Special Forms
Fire Resistive & Masonry	50	50
Non-Combustible	.50	.50
Non-Combustible	.50	1.00

Table 401.C. Superior Construction Factors

RULE 402.

COVERAGE C – PERSONAL PROPERTY IN BUILDINGS SUBJECT TO COMMERCIAL CLASS RATES OR SPECIFIC RATES

A. Fire

If the building is classified in Division Five of the Commercial Lines Manual – Fire And Allied Lines, Rule **85.**, Paragraph **B.1.**, **B.2.**, or **B.3.**, use the appropriate factor selected from the following table:

Types Of Construction	B.1. Or B.2.	B.3. Or Is Rated Spe- cifically
 Fire Resistive, Ma- sonry Non-Comb. & Non-Comb. 		
Multiply the Masonry Coverage C Base Pre- mium by:	.50	1.00
2. All Other Construction Multiply the Masonry Coverage C or Frame Base Premium by:	1.00	2.00

Table 402.A. Coverage C – Personal Property In Buildings

B. Extended Coverage, Vandalism And Malicious Mischief, Broad Or Special Form

Multiply the Coverage **C** Base Premium by 1.00.

RULE 403. DWELLING UNDER CONSTRUCTION

A. Coverage Description

Two methods are provided for insuring this exposure.

1. Named Insured Is The Intended Occupant

A builder (contractor) may be designated as an additional insured. The policy may be cancelled upon completion of the dwelling. Use Dwelling Under Construction Endorsement **DP 11 43**.

2. Named Insured Is Not The Intended Occupant

The policy shall specify building is in course of construction and permission is granted to complete.

For other coverage bases, refer to the Commercial Lines Manual.

B. Premium Computation

- 1. Multiply the Coverage A Owner Occupied Base Premium by .65.
- 2. Multiply the Coverage A Non-Owner Occupied Base Premium by 1.00.

RULE 404.

MOBILE OR TRAILER HOMES - DP 00 01 ONLY

Refer to the state company rates/ISO loss costs.

RULE 405. TOWNHOUSE OR ROWHOUSE

A. Individual Family Units

Determine the total number of individual family units within a Fire Division. For example, a two family dwelling attached to a one family dwelling is considered **three** individual family units within a Fire Division if both dwellings are not separated by a fire wall. Four attached two family dwellings are considered **eight** individual family units within a Fire Division if they are not separated by fire walls. A policy may be issued for:

- Coverage A when the dwelling contains one, two, three or four individual family units within a Fire Division.
- 2. Coverage C in a dwelling with one or more individual family units within a Fire Division.

RULE 405. TOWNHOUSE OR ROWHOUSE (Cont'd)

B. Premium Computation

Number Of Individual Family Units	Use Coverage A * Or C Base Premium		
1, 2, 3 or 4	1, 2, 3 or 4 families		
5 or more	5 or more families		
* Refer to Commercial Lines Manual for Building Cover- age when it contains five or more individual family units within a Fire Division			

Table 405.B. Townhouse Or Rowhouse

RULE 406. DEDUCTIBLES

All policies are subject to a deductible that applies to loss from all perils except Earthquake. A separate deductible type applies to Earthquake Coverage as described in Rule **509**.

For Theft Coverage, the deductible amount may differ from the deductible amount that applies to Fire and Allied Lines perils.

Refer to the Earthquake and Theft Coverage rules for the applicable deductible provision.

A. Base Deductible

\$250 Deductible.

B. Optional Deductibles

1. All Perils Deductibles

Multiply the Base Premium for the Base Deductible by the appropriate factors selected from the following table:

Deductible	Fire	E.C., V.&M.M., Broad & Special Forms	
\$ 100*	1.05	1.10	
500	.97	.91	
1,000	.95	.76	
2,500	2,500 .88 .50		
* Refer to company for the minimum annual additional			

premium charge that applies per policy for all \$100 All Perils Deductibles

Table 406.B.1. All Perils Deductibles

2. Windstorm Or Hail Deductibles

The following deductible options are used in conjunction with a deductible applicable to all other perils covered under Extended Coverage, Broad or Special Forms.

a. Percentage Deductibles

(1) Deductible Amounts

This option provides for higher Windstorm or Hail percentage deductibles of 1%, 2% or 5% of the limit of liability that applies to Coverage **A**, **B**, **D** or **E**, whichever is greatest, when the dollar amount of the percentage deductible selected exceeds the amount of the All Other Perils deductible. This option is not available for policies covering only personal property.

(2) Endorsement

Use Windstorm Or Hail Percentage Deductible Endorsement **DP 03 12**.

(3) Declarations Instructions

Enter, on the policy declarations, the percentage amount that applies to Windstorm or Hail and the dollar amount that applies to all other perils. For example:

Deductible – Windstorm or Hail 2% of the Coverage A limit and \$250 for all other perils.

(4) Deductible Application

In the event of a Windstorm or Hail loss to covered property, the dollar amount is deducted from the total of the loss for all coverages. For example:

			Amount Of Loss	
Cov.	Limit Of Liability	1% Ded.	Before Ded.	After Ded.
Α	\$ 100,000	\$ 1,000	\$ 7,500	-
В	-	_	3,000	-
С	35,000	-	-	-
D	18,500	-	660	-
E	-	_	-	_
			\$ 11,160	\$ 10,160

Table 406.B.2.a.(4) Example

(5) Use Of Factors

The factors displayed in Paragraph (6) incorporate the factors for the All Perils Deductibles shown in Paragraph B.1. above. Do **not** use the factors for the All Perils Deductibles when rating a policy with a higher Windstorm or Hail deductible.

RULE 406. DEDUCTIBLES (Cont'd)

(6) Deductible Factors

To compute the premium for this provision, multiply the Extended Coverage, Broad or Special Form Base Premium for the Base Deductible for each coverage insured under the policy by the appropriate factor selected from the following table for the deductible amounts desired:

Coverage A, B, D Or E And Coverage Options For Buildings And Non-Building Structures			
All Other Perils	<i>z</i>		
Ded. Amt.	1%	2%	5%
\$ 100	.99	.92	.82
250	.93	.86	.77
500	.88	.81	.71
1,000	.72	.72	.63
2,500	.49	.49	.48

Table 406.B.2.a.(6)#1 Factors

Coverage C And Other Personal Property Coverage Options*			
All Other Perils Ded. Amt.	Windstorm Or Hail 1%, 2% Or 5% Deductible		
\$ 100	1.07		
250	.99		
500	.90		
1,000	.72		
2,500	.49		
 Only use when policy also covers building or non- building structures 			

Table 406.B.2.a(6)#2 Factors

b. Higher Fixed-Dollar Deductibles

(1) Deductible Amounts

This option provides for higher fixed dollar deductible amounts of \$1,000, \$2,000 and \$5,000 when the dollar amount of the higher fixed-dollar deductible selected exceeds the amount of the All Other Perils deductible. This option is **not** available for policies covering only personal property.

(2) Declarations Instructions

Separately enter, on the policy declarations, the deductible amounts that apply to Windstorm or Hail and All Other Perils. For example:

Deductible – \$250 except \$1,000 for Windstorm or Hail.

(3) Coverage Options

The deductible factors for Coverage A, B, D or E and coverage options for buildings and non-building structures differ by the deductible amounts that apply to Windstorm or Hail and to other perils.

The deductible factors for Coverage **C** and other personal property coverage options differ by the deductible amount that applies to other perils. They do not differ by the amount of the Windstorm or Hail deductible.

(4) Use Of Factors

The factors displayed in Paragraph (5) incorporate the factors for the All Perils Deductibles shown in Paragraph **B.1**. Do **not** use the factors for the All Perils Deductibles when rating a policy with a higher Windstorm or Hail deductible.

(5) Deductible Factors

To compute the premium for this provision, multiply the Extended Coverage, Broad or Special Form Base Premium for the Base Deductible for each coverage insured under the policy by the appropriate factor selected from the following table for the deductible amounts desired:

Coverage A, B, D Or E And Coverage Options For Buildings And Non-Building Structures				
All Other Perils	Windstorm Or Hail Deductible Amounts			
Ded. Amt.	\$1000	\$2000	\$5000	
\$ 100	.95	.87	.83	
250	.89	.81	.77	
500	.84	.76	.72	
1,000	-	.68	.64	
2,500	-	-	.49	

Table 406.B.2.b.(5)#1 Factors

Coverage C And Other Personal Property Coverage Options*			
Windstorm Or HailAll Other Perils Ded. Amt.\$1000, \$2000 Or \$5000			
\$ 100	.97		
250	.90		
500	.82		
1,000	.68		
2,500	.49		
 Only use when policy also covers building or non- building structures 			

Table 406.B.2.b.(5)#2 Factors

RULE 407. AUTOMATIC INCREASE IN INSURANCE

A. Coverage Description

The policy may be endorsed to provide automatic annual increases in the Coverage A and B limits of liability.

B. Premium Computation

 The premium is computed by the Base Premium by the appropriate factors selected from the following table as follows:

Amount Of Annual Increase	Factor
4%	1.02
6%	1.03
8%	1.04
Each Add'l 4% over 8% add:	.02

Table 407.B.1. Factors

2. The premium for a 3 year policy is 3.2 times the annual policy premium.

C. Endorsement

Use Automatic Increase In Insurance Endorsement DP 04 11.

RULE 408. PROTECTIVE DEVICES

A. Protective Devices Factors

Approved and properly maintained installations of fire alarms and automatic sprinklers in the dwelling may be recognized for a reduced premium – computed by multiplying the Base Premium by the selected factors below:

Protective Devices Factors

Type Of Installation*	Dwelling Factor	Mobile Or Trailer Home Factor	
Central Station Report- ing Fire Alarm	.90 to 1.00	.92 to 1.00	
Fire Department Re- porting Fire Alarm	.93 to 1.00	.95 to 1.00	
Local Fire Alarm	.95	.97	
Automatic Sprinklers In All Areas Including Attics, Bathrooms, Closets, Attached Structures	.80 to .90	.90 to .95	
Automatic Sprinklers In All Areas Except Attic, Bathroom, Closet And Attached Structure Ar- eas That Are Protected By A Fire Detector	.90 to 1.00	.95 to 1.00	
* Refer to company for eligibility, types of systems and devices, installations, and available credits			

Table 408.A. Protective Devices Factors

B. Endorsement

Use Premises Alarm Or Fire Protection System Endorsement DP 04 70.

RULE 409. ACTUAL CASH VALUE LOSS SETTLEMENT WINDSTORM OR HAIL LOSSES TO ROOF SURFACING – DP 00 02, DP 00 03 AND DP 00 01 WITH DP 00 08

A. Introduction

The policy provides settlement for building losses on a repair or replacement cost basis, subject to certain conditions.

B. Coverage Description

The policy may be endorsed to provide loss settlement exclusively on an Actual Cash Value basis for roof surfacing when damage is caused by the peril of Windstorm or Hail.

C. Premium Determination

To develop a premium for this option, multiply the Base Premium by a factor of .98.

D. Endorsement

Use Actual Cash Value Loss Settlement Windstorm Or Hail Losses To Roof Surfacing Endorsement **DP 04 75**.

RULE 410.

BUILDING CODE EFFECTIVENESS GRADING

A. General Information

- The Building Code Effectiveness Grading Schedule develops a grade of 1 to 10 for a community based on the adequacy of its building code and the effectiveness of its enforcement of that code. Policies which cover the perils of Windstorm or Hail or Earthquake may be eligible for special rating treatment, subject to the criteria in the following paragraphs. The Building Code Effectiveness Grading factor applies, where applicable, in addition to the Public Protection Classification factors.
- 2. In some communities, two Building Code Effectiveness Grades may be assigned. One grade will apply to one and two family dwelling buildings and/or personal property contained in such buildings. The other grade will apply to all other buildings occupied for residential, commercial and/or manufacturing purposes including personal and business property contained therein. The Community Mitigation Classification Manual will indicate the application of each grade.
- **3.** The Building Code Effectiveness Grades for a community, and their effective dates, are provided in the Community Mitigation Classification Manual published by Insurance Services Office, Inc.

RULE 410. BUILDING CODE EFFECTIVENESS GRADING (Cont'd)

B. Community Grading

- The Building Code Effectiveness Grade applies to any building that has an original certificate of occupancy dated the year of the effective date of the community grading, or later. A rating factor has been developed for each community grade.
- If a community is regraded subsequent to its initial grading, the factor for the revised grade applies to buildings that have an original certificate of occupancy dated the year of the effective date of the revised grading, or later.
- **3.** Where certificates of occupancy are not issued, equivalent documentation acceptable to the company may be used.
- 4. If, due to an addition or alteration, the original building is changed to comply with the latest building code, the factor for the community grading applicable at the time the reconstruction is completed will apply to such building.
- 5. The Building Code Effectiveness Grade may apply to Windstorm/Hail or Earthquake, or to both. Specific information is provided in the Community Mitigation Classification Manual. If the grade in the manual does not apply to one of the perils, the factor should not be applied for that peril.

C. Individual Grading

Where buildings have been built in full conformance with the natural hazard mitigation elements of one of the nationally recognized building codes even though the community grade is greater than one, exception rating procedures may apply.

- Any building may be classified as Grade 1 for Windstorm/Hail upon certification by a registered or licensed design professional, based on an on-site inspection, that such building is in compliance with one of the three nationally recognized building codes with respect to mitigation of the windstorm or hail hazard. This classification is effective only from the date of the certification.
- 2. Any building may be classified as Grade 1 for Earthquake upon certification by a registered or licensed design professional, based on an onsite inspection, that such building is in compliance with the earthquake mitigation elements of one of the three nationally recognized building codes. This classification is effective only from the date of the certification.

D. Ungraded Risks

Buildings which do **not** meet the criteria in Paragraph **B**. or **C**. for Grade assignment are rated and coded as ungraded risks. Do **not** classify as Grade 10.

E. Premium Credit Computation

1. Community Grading

a. Windstorm Or Hail

- Compute the premium credit as follows:
- (1) For buildings which are eligible under Paragraph B. of this rule, and for personal property inside such buildings, multiply the Key Premium for Extended Coverage (DP 00 10) by the applicable factor in Paragraph E.1.c.(1); and
- (2) Multiply the result from Paragraph (1) by the Key Factor for the desired amount of insurance.
- b. Earthquake

When Earthquake Endorsement **DP 04 69** is attached to the policy, multiply the Earthquake Base Premium by the appropriate factor in Paragraph **E.1.c.(2)** located in the state exceptions.

c. Credit Factors

Refer to state exceptions for state specific factors.

2. Individual Grading

For any building classified as Grade 1 based upon certification as set forth in Paragraph **C.**, use the appropriate factor listed under Paragraph **E.1.c.** located in the state exceptions.

RULE 411. – 499. RESERVED FOR FUTURE USE

PART V ADDITIONAL COVERAGES AND INCREASED LIMITS RULES

RULE 500. MISCELLANEOUS LOSS COSTS

This rule is reserved to provide rates for various rating rules in this Manual. Refer to state company rates/ISO loss costs.

RULE 501. COVERAGE B – OTHER STRUCTURES

A. Coverage Description

Coverage for other structures described as covered under Coverage **B** is automatically provided on a blanket basis for up to 10% of the Coverage **A** limit.

- 1. Under Form DP 00 01, use of this option reduces the Coverage A limit for the same loss.
- 2. Under Form DP 00 02 or DP 00 03, this limit is additional insurance.

The blanket limit may not be increased.

B. Specific Structures Coverage

Coverage may be purchased for specific structures. See Paragraph $\ensuremath{\textbf{C}}.$

C. Premium Computation

1. Structure Rented To Others For Dwelling Purposes

Rate each structure separately as a Coverage A Dwelling, Non-Owner-Occupied under Rule **301**.

2. Structure Not Rented To Others For Dwelling Purposes

Enter the limit of liability and description of each structure in the Coverages Declarations of the policy at inception or by Change Endorsement **DP 12 10** after policy inception.

- a. Policy includes Coverage A or structure does not have permitted incidental occupancy or is at same described location as the dwelling:
 - (1) Fire, Extended Coverage, Broad And Special Forms

Refer to the state company rates/ISO loss costs Rule **500.** Miscellaneous Rates.

(2) Vandalism And Malicious Mischief (DP 00 01)

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

- b. Policy does not include Coverage A or structure has permitted incidental occupancy or is not at same described location as the dwelling:
 - (1) Fire, Extended Coverage, Broad And Special Forms

Rate each structure separately as a Coverage **A** item under Rule **301.** using the one Family Key Premium.

(2) Vandalism And Malicious Mischief (DP 00 01)

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

RULE 502. COVERAGE D – FAIR RENTAL VALUE COVERAGE E – ADDITIONAL LIVING EXPENSE

A. Introduction

Coverage is provided in the forms on a limited basis as follows:

- 1. Form DP 00 01
 - a. Coverage D

Up to 20% of the Coverage A limit is available. Use of this option reduces the Coverage A limit for the same loss.

b. Coverage E

Not automatically included in form. It may be added as noted in Paragraph **B**.

2. Form DP 00 02 Or DP 00 03

Coverage D and E combined – Up to 20% of the Coverage A limit is available for Coverage D and Coverage E combined as additional insurance.

B. Coverage Description

Coverage may be increased or added as follows for all forms:

- 1. Coverage D
 - a. The amount recoverable each month under this coverage shall be based on the lost rental income less any expenses that do not continue during untenability.

RULE 502. COVERAGE D – FAIR RENTAL VALUE COVERAGE E – ADDITIONAL LIVING EXPENSE (Cont'd)

- Enter amount of increase in policy declarations at inception or in Change Endorsement DP 12 10, after policy inception.
- c. For DP 00 01, the amount recoverable each month is limited to a fraction of the total rental value amount insured under the policy. This fraction is equal to one divided by the number of months dwelling is rented per year. Enter the fraction in the policy declarations or DP 12 10.

DP 00 01 Example

Factors		
\$6,000 = Rental Value Coverage in Form (10% of Coverage A limit of \$60,000)		
+2,000 = Additional Insurance (Shown under Coverage D in policy declarations)		
\$8,000 = Total Rental Value Amount Insured		
Scenario A		
If dwelling is rented for entire year, then fraction = $1/12$. \$8,000 X 1/12 = Up to \$666.66 available each month.		
Scenario B		
If dwelling is rented 8 months per year, then fraction = $1/8$. \$8,000 X 1/8 = Up to \$1,000 available each month		

Table 502.B.1.c. DP 00 01 Example

2. Coverage E

- a. Enter initial limit (DP 00 01) or amount of increase (DP 00 02 or DP 00 03) in policy declarations at inception or in Change Endorsement DP 12 10 after policy inception.
- **b.** Always show "up to 25% per month" in the policy or endorsement declarations.
- c. Use Additional Living Expense Endorsement DP 04 14.

C. Premium Computation

- 1. Policy Includes Coverage A Or Coverage C
 - a. Fire, Extended Coverage, Broad And Special Forms

Refer to the state company rates/ISO loss costs Rule **500.** Miscellaneous Rates.

b. Vandalism And Malicious Mischief (DP 00 01)

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

- 2. Policy Does Not Include Coverage A Or Coverage C
 - a. Fire, Extended Coverage, Broad And Special Forms
 - (1) One To Four Family Dwelling Multiply the Coverage A Key Premium by the Coverage A Key Factor, for:
 - (a) The Coverage D limit, times .53; or
 - (b) The Coverage E limit, times 1.00
 - (2) Five Or More Family Dwelling

Calculate the premium as instructed above using the four Family Key Premium.

b. Vandalism And Malicious Mischief (DP 00 01)

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

RULE 503.

ORDINANCE OR LAW COVERAGE FOR COVERAGE B – SPECIFIC STRUCTURES, BUILDING ITEMS AND IMPROVEMENTS, ALTERATIONS AND ADDITIONS

- A. Coverage Description
 - 1. DP 00 01

The policy may be endorsed to add an amount of Ordinance or Law Coverage equal to the amounts noted in Paragraphs 1. and 2.

2. DP 00 02 Or DP 00 03

The basic 10% of coverage may be initially increased to the amounts noted in Paragraphs A.2.a. and b.

- a. 50% of the total Coverage B or Unit-Owner Building Items limit; or
- **b.** 100% of the Improvements, Alterations and Additions limit.

B. Increased Limits

These amounts may be further increased in 25% increments.

C. Premium Determination

- The premium for this additional coverage is determined based on the dollar amount of coverage added for DP 00 01, or the dollar amount of increase, represented by the increased percentage selected above the basic limit for DP 00 02 or DP 00 03.
- 2. Refer to the state company rates/ISO loss costs Rule 500. Miscellaneous Rates.

RULE 504.

IMPROVEMENTS, ALTERATIONS AND ADDITIONS TENANT AND CO-OP UNIT-OWNER – DP 00 01 OR DP 00 02

A. Introduction

Named perils coverage is automatically provided in the forms for up to 10% of the Coverage ${f C}$ limit.

1. DP 00 01

Use of this option reduces the Coverage **C** limit for the same loss.

2. DP 00 02

This limit is additional insurance.

This limit may be increased for an additional premium.

B. Special Coverage

For Form **DP 00 02**, coverage may be extended to Special Coverage for an additional premium.

C. Stand Alone Coverage

Coverage may be written without Coverage A, B, C, D or E.

D. Premium Computation

- 1. Fire, Extended Coverage, Broad And Special Forms
 - a. If the policy includes Coverage A, B, C, D or E, refer to the state company rates/ISO loss costs Rule **500.** Miscellaneous Rates.
 - b. If the policy does not include Coverage A, B,
 C, D or E, multiply the Coverage A., Four Family, Owner-Occupied Key Premium (for the territory, protection and construction applying to the described location) by the Coverage A Key Factor for the amount of insurance desired.
- 2. Vandalism And Malicious Mischief (DP 00 01)

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

E. Endorsement

- 1. Use Improvements, Alterations And Additions Endorsement DP 04 31.
- 2. Use Improvements, Alterations And Additions Endorsement DP 04 31 and Special Coverage Endorsement DP 04 65 for Special Coverage.

RULE 505.

BUILDING ITEMS CONDO UNIT-OWNER – DP 00 01 OR DP 00 02

A. Unit-Owners Coverage Including Standard Other Insurance And Service Agreement

1. Coverage Description

Building items are not covered in the forms.

Named Perils or Special Coverage is available for an additional premium.

2. Stand Alone Coverage

Coverage may be written without Coverage A, B, C, D or E.

- 3. Premium Computation
 - a. Fire, Extended Coverage, Broad And Special Forms
 - If the policy includes Coverage A, B, C, D or E, refer to the state company rates/ISO loss costs Rule 500. Miscellaneous Rates.
 - (2) If the policy does not include Coverage A, B, C, D or E, multiply the Coverage A., Four Family, Owner-Occupied Key Premium (for the territory, protection and construction applying to the described location) by the Coverage A Key Factor for the amount of insurance desired.
 - b. Vandalism And Malicious Mischief (DP 00 01)

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

4. Endorsement

- a. Use Form DP 00 01 or DP 00 02 and Unit-Owners Coverage Endorsement DP 17 66.
- b. Use Form DP 00 02 and Unit-Owners Coverage Endorsement DP 17 66 and Special-Coverage Endorsement DP 04 65.

RULE 505. BUILDING ITEMS CONDO UNIT-OWNER – DP 00 01 OR DP 00 02 (Cont'd)

B. Unit-Owners Coverage Including Modified Other Insurance And Service Agreement Condition

1. Introduction

Unit-Owners Coverage Endorsement **DP 17 66** provides that if there is other insurance in the name of a corporation or association of property owners covering the same property, payment for a covered loss under Unit-Owners Coverage Endorsement **DP 17 66** will be excess over the amount recoverable under such insurance. If the Association does not recover under its policy, for any reason, there is no payment to the insured unit-owner under Unit-Owners Coverage Endorsement **DP 17 66**.

2. Coverage Description

The policy may be endorsed to modify the Other Insurance and Service Agreement Condition to provide for payment of a covered loss in excess of the amount due from the other insurance whether the corporation or association of property owners can collect on it or not.

3. Premium Computation

Multiply the premium(s) developed in accordance with Paragraph A.3. by 1.25.

4. Endorsement

Use Unit-Owners Coverage – Modified Other Insurance And Service Agreement Condition Endorsement **DP 17 71** instead of Unit-Owners Coverage Endorsement **DP 17 66** noted in Paragraph **A.4**.

RULE 506.

LOSS ASSESSMENT PROPERTY COVERAGE CO-OP OR CONDO UNIT-OWNER OR TENANT – DP 00 01 OR DP 00 02 DWELLING BUILDING OWNER – ALL FORMS

A. Coverage Description

- 1. Coverage for property loss assessment, for which the insured may be liable, is not included in the forms.
- **2.** Coverage is available for an additional premium for all insured perils.
- **3.** When coverage is desired for the peril of Earthquake, refer to Rule **509.C.** for policy writing and rating instructions.

B. Stand Alone Coverage

Coverage may be written without Coverage A, B, C, D or E.

C. Endorsement

Use Loss Assessment Property Coverage Endorsement DP 04 63.

D. Premium Computation

- 1. Fire, Extended Coverage, Broad And Special Forms
 - a. If the policy includes Coverage A, B, C, D or E, refer to the state company rates/ISO loss costs Rule **500.** Miscellaneous Rates.
 - b. If the policy does not include Coverage A, B,
 C, D, or E, multiply the Coverage A., Four Family, Owner-Occupied Key Premium (for the territory, protection and construction applying to the described location) by the Coverage A Key Factor for the amount of insurance desired.
- 2. Vandalism And Malicious Mischief (DP 00 01)

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

RULE 507. FIRE DEPARTMENT SERVICE CHARGE

The limit of \$500 may be increased subject to the rules and rates of the company.

RULE 508.

TREES, SHRUBS AND OTHER PLANTS

A. Form DP 00 01

1. Coverage Description

Coverage for trees, shrubs and other plants is not provided in this form. However, for an additional premium, coverage is available for specified perils on two bases, with and without the peril of windstorm or hail. Coverage is limited to a \$500 per item maximum.

Declare on the endorsement or elsewhere in the policy, as directed by the company, whether the peril of windstorm or hail applies.

2. Stand Alone Coverage

This coverage may be written without Coverage A, B, C, D or E.

3. Endorsement

Use Trees, Shrubs And Other Plants Endorsement DP 04 17.

B. Forms DP 00 02 Or DP 00 03

1. Coverage Description

Up to 5% of the Coverage **A** limit is available in the form (subject to a \$500 per item maximum) for specified perils as additional insurance.

2. Windstorm Or Hail Coverage

Coverage for Windstorm or Hail is available up to 5% of Coverage **A** limit (subject to a \$500 per item maximum) for an additional premium.

3. Endorsement

Use Windstorm Or Hail Endorsement DP 04 18.

RULE 508.

TREES, SHRUBS AND OTHER PLANTS (Cont'd)

- C. Premium Computation
 - 1. Fire, Extended Coverage, Broad And Special Forms

Refer to state company rates/ISO loss costs Rule **508**.

2. Vandalism And Malicious Mischief (DP 00 01) Refer to state company rates/ISO loss costs Rule 302. Vandalism And Malicious Mischief.

RULE 509. EARTHQUAKE COVERAGE

A. Coverage Description

The policy may be endorsed to provide coverage against a loss resulting from the peril of Earthquake. This peril shall apply to all Property Coverages for the same limits provided in the policy. When added to the Fire policy, this peril shall apply to the same coverages and for the same limits that apply to the peril of Fire. Use Earthquake Endorsement **DP 04 69**.

B. Earthquake Only Coverage

When a policy is written to cover only the peril of Earthquake:

- Use Form DP 00 01 for Actual Cash Value Loss Settlement or DP 00 02 for Replacement Cost;
- 2. Refer to company for Endorsements; and
- 3. Multiply the rates in this rule by a factor of 1.10.

C. Loss Assessment Coverage

When the policy is extended to cover loss assessment resulting from loss by this peril, the limit of liability shall be based on the insured's proportionate interest in total value of all collectively owned buildings and structures of the corporation or association of property owners. Refer to company for rates. Use Loss Assessment Coverage For Earthquake Endorsement **DP 04 68**.

D. Deductible

Deductible percentage amounts of 5%, 10%, 15%, 20% and 25% of the limit of liability for Coverage **A** and Coverage **C** are included in this rule.

In the event of an Earthquake loss to covered property, the dollar amount is deducted from the total of the loss for Coverages **A**, **B** and **C**.

Earthquake rates/loss costs are displayed for the 5% and 10% deductible in the state company rates/ISO loss costs Rule **509**. Credit factors for deductible percentage amounts of 15%, 20% and 25% are provided in Paragraph **F**. Premium For Higher Deductibles of this rule.

- E. Premium For Base Deductible
 - Develop the Base Premium as follows:
 - Determine whether Construction Table A, B, and/or C applies for the appropriate deductible. Refer to state company rates/ISO loss costs.
 - Determine the Earthquake territory according to the ZIP code of the residence premises from the State Territory Definitions section in this Manual.
 - **3.** Add the results of the following three steps:
 - a. Multiply the Coverage A limit by the state company rates/ISO loss costs found in Column A of the table;
 - Multiply the Coverage C limit by the state company rates/ISO loss costs found in Column B of the table; and
 - Multiply the sum of the Additional Coverage
 D and E limits by the state company rates/ISO loss costs found in Column C of the table.
 - 4. For Building or Non-Building Structure Items All Forms:

Multiply the state company rates/ISO loss costs in Column C of the Table by the appropriate limit of liability for Other Building Coverage options (for example, Bldg. Items Coverage; Improvements, Alterations and Additions – Increased Limits and Other Personal Property Coverage – Merchandise in Storage).

5. For Ordinance or Law – Basic and Increased Limit – All Forms:

Multiply the state company rates/ISO loss costs determined in **E.3.a.** by the Ordinance or Law total amount of insurance. This includes basic and, if applicable, increased amounts.

F. Premium For Higher Deductibles

Multiply the Base Premium determined in Paragraph **E.** by a factor from the following table:

Deductible Percentage	Frame	Masonry	Superior
15%	.80	.85	.75
20%	.65	.70	.60
25%	.50	.60	.45

Table 509.F. Higher Deductibles Factors

G. Building Code Effectiveness Grading

Refer to General Rule **410.** Building Code Effectiveness Grading for information which may affect Earthquake rating.

RULE 510. THEFT COVERAGE

A. Introduction

A Fire policy insuring Coverage **A** or **C** may be extended, for an additional premium, to provide On and Off-Premises Coverage for the perils of Theft and Vandalism and Malicious Mischief (V.&M.M.) resulting from theft.

1. Owner-Occupied Dwellings, Co-Op Or Condo Units; And Apartments Occupied By Tenant (Named Insured)

a. Coverage Description

The policy may be extended to provide On or Off-Premises Coverage.

b. Minimum Limit Of Liability

The minimum limit of liability is \$1,000 each for On and Off-Premises Coverage.

c. Off-Premises Coverage

Off-Premises Coverage is **only** available when On-Premises Coverage is purchased.

The limit of liability shall not be greater than that selected for On-Premises Coverage.

d. Endorsement

Use Broad Theft Coverage Endorsement **DP 04 72**.

2. Non-Owner-Occupied Dwellings, Co-op Or Condo Units; And Apartments Occupied By Tenant (Other Than Named Insured)

a. Coverage Description

The policy may be extended to provide On-Premises Coverage **only**.

b. Limit Of Liability

The minimum limit of liability is \$1,000.

c. Endorsement

Use Limited Theft Coverage Endorsement **DP 04 73**.

B. Premium Computation

Refer to state company rates/ISO loss costs for the Base Deductible.

Compute the premiums separately for each premises in the manner and sequence that follows:

1. Theft And Vandalism And Malicious Mischief

a. Owner-Occupied Dwellings

Compute the premiums for the desired limit of liability separately for On and Off-Premises Coverage. b. Non-Owner-Occupied Dwellings, (On-Premises Only)

Multiply the On-Premises premium computed above by a factor of 1.50.

2. Burglar Alarm Discount (On-Premises Only)

a. Approved and properly maintained installations of burglar alarms in the dwelling may be recognized for a reduced premium – developed by applying the selected factors to the premiums computed in Paragraph B.1.a. or B.1.b.

Type Of Installation*	Factor	
Central Station Reporting Burglar Alarm	.95 to 1.00	
Police Station Reporting Burglar Alarm	.97 to 1.00	
Local Burglar Alarm	.98	
* Refer to company for eligibility, types of systems and		

devices, installations and available credits.

Table 510.B.2.a. Factors

b. Use Premises Alarm Or Fire Protection System Endorsement DP 04 70.

C. Deductibles

1. Base Deductible

\$250 Deductible.

2. Optional Deductibles

To compute the premium for this provision, multiply the premium for the Base Deductible computed in Paragraph **B.1.** by the factor listed in the following table:

Deductible*	Factor	
\$ 100	1.20	
\$ 500	.95	
\$ 1,000	.80	
\$ 2,500	.65	
* Refer to the state company rates pages for the mini-		

 Refer to the state company rates pages for the minimum annual additional premium charge that applies per policy

Table 510.C.2 Factors

RULE 511. SINKHOLE COLLAPSE COVERAGE

A. Coverage Description

The policy may endorsed to provide Sinkhole Collapse Coverage.

B. Premium Computation

- Refer to state company rates/ISO loss costs and;
- 2. Multiply the rate per \$1,000 by:
 - a. Coverage A, B and/or C amounts of insurance;
 - Improvements, Alterations and Additions Increased Limits;
 - C. Other Building or Structure Options (for example Bldg. Items Coverage);
 - d. Other Personal Property Coverage Options (for example Merchandise in Storage);
 - e. Ordinance or Law Coverage, basic amount and, if applicable, increased amount of coverage.

C. Endorsement

Use Sinkhole Collapse Endorsement DP 04 99.

RULE 512.

WINDSTORM OR HAIL COVERAGE – AWNINGS, SIGNS AND OUTDOOR RADIO AND TELEVISION EQUIPMENT

A. Coverage Description

The peril of Windstorm or Hail does not cover:

- 1. Awnings, Signs and Outdoor Radio and Television Equipment in DP 00 01 or DP 00 02;
- 2. Outdoor Radio and Television Equipment in DP 00 03;

whether or not attached to a Dwelling Building or Other Structure.

B. Premium Computation

Coverage may be provided for an additional premium. Refer to the state company rates/ISO loss costs.

C. Endorsement

Use Windstorm Or Hail – Radio And Television Antennas, Awnings And Signs Endorsement **DP 04 19**.

RULE 513. WATER BACK UP AND SUMP OVERFLOW

A. Coverage Description

The policy forms exclude coverage for loss resulting from water or water-borne material which backs up through sewers or drains or which overflows or is discharged from a sump, sump pump or related equipment.

B. Coverage Option

The policy may be endorsed to provide such coverage for a limit of liability of \$5,000 subject to a \$250 deductible. No other deductible option is available.

C. Premium Computation

Refer to state company rates/ISO loss costs.

D. Endorsement

Use Water Back Up And Sump Discharge Or Overflow Endorsement DP 04 95.

RULE 514.

ASSISTED LIVING CARE COVERAGE

A. Introduction

The policy provides coverage to named insureds and resident relatives who are members of the insured's household.

B. Coverage Description

- The policy may be endorsed to provide personal property and additional living expense coverage to a person regularly residing in an Assisted Living Care facility, provided such person:
 - **a.** Is related to an insured by blood, marriage or adoption; and
 - b. Is not a member of that insured's household.
- An assisted living care facility is a facility that provides assisted living services such as dining, therapy, medical supervision, housekeeping and social activities. It is **not** a hospice, prison or rehabilitation facility.
- 3. The endorsement provides the following basic limits of coverage:
 - a. \$10,000 for Coverage C Personal Property with limitations ranging from \$100 to \$500 for certain items of property; and
 - **b.** \$6,000, at \$500 per month, for Additional Living Expenses.

C. Premium

Refer to state company rates/ISO loss costs.

D. Endorsement

Use Assisted Living Care Coverage Endorsement **DP 04 59**.

RULE 515. MOTORIZED GOLF CART – PHYSICAL LOSS COVERAGE

A. Coverage Description

The policy may be endorsed to provide coverage for physical loss to a motorized golf cart, including permanently installed accessories, equipment and parts, owned by an insured.

Also covered, for an amount equal to 10% of the limit of the highest scheduled cart, are accessories, equipment or parts designed or made solely for the cart that are **not** permanently installed provided such property is at an insured's residence or in or upon the cart off the insured's residence at the time of loss.

Coverage for loss caused by collision is optional and only applies if declared on the schedule of the endorsement.

B. Eligibility

To be eligible for coverage, the motorized golf cart shall be of the type designed to carry up to four people on a golf course for the purpose of playing golf and shall not have been built, or modified after manufacture, to exceed a speed of 25 m.p.h. on level ground.

Read the endorsement for all conditions of coverage.

C. Limit Of Liability

The limit of liability shall be selected by the insured. However, that limit should be representative of the actual cash value of the motorized golf cart including any permanently installed accessories, etc.

D. Deductible

A deductible amount of \$500 applies separately to each involved golf cart and, separately to Property Coverages if not in or upon a golf cart at the time of loss.

The \$500 deductible replaces any other deductible in the policy with respect to property covered under the endorsement.

E. Premium Computation

Rate each cart separately using the rate per \$500 of insurance. Refer to state company rates/ISO loss costs.

F. Endorsement

Use Owned Motorized Golf Cart – Physical Loss Coverage Endorsement **DP 05 28**.

RULE 516. GRAVEMARKERS

A. Coverage Description

Coverage for gravemarkers, including mausoleums, is not included in the forms. The policy may be endorsed to provide \$5,000 in coverage for gravemarkers, including mausoleums, on the Described Location.

B. Premium Computation

1. Fire, Extended Coverage, Broad And Special Forms

Refer to the state company rates/ISO loss costs Rule **500.** Miscellaneous Rates.

2. Vandalism And Malicious Mischief (DP 00 01) Refer to the state company rates/ISO loss costs

Refer to the state company rates/ISO loss costs Rule **302.** Vandalism And Malicious Mischief.

C. Endorsement

Use Gravemarkers Endorsement DP 04 58.

RULE 517.

LIMITED FUNGI, WET OR DRY ROT, OR BACTERIA COVERAGE

A. Coverage Description

When the optional Limited Fungi, Wet Or Dry Rot, Or Bacteria Coverage Endorsement is attached to the policy, limited amounts of insurance are automatically provided as follows:

\$10,000 to pay for loss to covered real or personal property, owned by an insured, that is damaged by fungi, wet or dry rot, or bacteria on the described location.

This Coverage applies only for the policy period in which the loss or costs occur.

If more than one location is insured under this policy, enter the address of such locations on this endorsement or the policy declarations.

B. Increased Limits

- 1. Limits may be increased to \$25,000 or \$50,000. The limit selected is entered on the coverage endorsement or the policy declarations.
- 2. Refer to Paragraph D. Rating Basis, for premium computation instructions.

RULE 517. LIMITED FUNGI, WET OR DRY ROT, OR BACTERIA COVERAGE (Cont'd)

C. Application Of Limits Of Liability

For Property Coverage, \$10,000 or the limit selected is the most coverage that will be provided during the policy period regardless of the number of locations insured for Limited Fungi, Wet Or Dry Rot, Or Bacteria Coverage or the number of claims made during the policy period.

D. Premium Computation

1. Basic Limits

There is no premium adjustment.

2. Increased Limits

Refer to state company rates/ISO loss costs for an additional charge.

E. Endorsement

- 1. Use Limited Fungi, Wet Or Dry Rot, Or Bacteria Endorsement **DP 04 22**.
- 2. The subject optional endorsement titled Limited Fungi, Wet Or Dry Rot, Or Bacteria Coverage provides complete details on coverages, limitations, definitions and additional policy conditions applicable to this coverage. Enter the applicable limit of liability that applies for the Other Coverage Limited Fungi, Wet Or Dry Rot, Or Bacteria. Also enter on this endorsement the address of all locations to be insured for Limited Fungi, Wet Or Dry Rot, Or Bacteria.

RULE 518. – RULE 600. RESERVED FOR FUTURE USE



PERSONAL LINES DWELLING POLICY PROGRAM MANUAL – NORTH CAROLINA RULES NOTICE DP-NC-2019-RU-001

CAUTION

Manualholders should determine from company instructions whether a company has adopted this revision.

INSTRUCTIONS TO MANUALHOLDERS

If your company has adopted this revision, you should update your manual accordingly.

EFFECTIVE DATE

The revision is subject to the following rule of application:

These changes are applicable to all new and renewal policies becoming effective on or after February 1, 2019.

CHANGE(S)

We are revising and introducing the following rules in order to clarify the rating of Extended Coverage for Mobile Homes:

- Rule 103. Eligibility is revised to clarify that both DP 00 01 and DP 00 02 with DP 04 76 may be used to write a Dwelling policy for a Mobile Home;
- Rule 404. Mobile Or Trailer Homes DP 00 01 Only Or DP 00 02 With DP 04 76 is introduced to reference both DP 00 01 and DP 00 02 with DP 04 76 in the title of the rule.

We are revising the following rules in the North Carolina Rate Pages:

- Rule **A3.** Windstorm Or Hail Exclusion Territories 110, 120, 130, 140, 150 And 160 Only to provide updated Building and Contents windstorm or hail exclusion credits;
- Rule **A9.** Windstorm Mitigation Program to provide updated windstorm loss mitigation credits for Coverage **A** Dwelling and Coverage **C** Personal Property;
- Rule 301. Base Premium Computation to provide updated Fire And Extended Coverage, Broad And Special Forms Coverage A Key Premiums and Coverage C Key Premiums for various territories. For Extended Coverage, Broad And Special Forms we also added mobile home rates that reflect the 1.25 rating factor for mobile home construction;
- Rule 404. Mobile Or Trailer Homes (DP 00 01 Only Or DP 00 02 With DP 04 76) to replace the 1.25 factor for Extended Coverage previously included in this rule with a 1.00 factor.

In addition, Territory Definitions have been revised and several rules throughout the State Exception and State Rate pages have been revised to reflect the new territory codes.

REVISED PAGE(S)

DP-E-1, DP-E-2, DP-E-5 thru DP-E-23 DP-R-1 thru DP-R-29

DP-T-1 thru DP-T-3

PAGE CHECKLIST

Included with this Notice is a page checklist displaying the latest page numbers and edition dates.

REFERENCE INFORMATION (FOR COMPANY USE ONLY)

Circular Reference(s):

- P-18-10 (08/01/2018) Dwelling Policy Program Mobile Home Rating Clarification
- P-18-7 (07/02/2018) Dwelling Policy Program Revised Dwelling Fire and Extended Coverage Rates

Filing Reference(s):

• NCRI-131370773

CONTACT INFORMATION

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DWELLING POLICY PROGRAM MANUAL PAGE CHECKLIST – NORTH CAROLINA

THIS MANUAL PAGE CHECKLIST DISPLAYS THE LATEST STATE PAGE INFORMATION AS OF 2-19. PLEASE REFER TO THE PAGE CHECKLIST IN MULTISTATE NOTICE TO MANUALHOLDERS DP-MU-2003-RU-001 FOR THE MULTISTATE PAGES IN EFFECT FOR YOUR JURISDICTION. NOTE: ALWAYS USE THE EDITION NUMBER TO DETERMINE THE LATEST PAGE.

	EDITION			EDITION	
PAGE NUMBER	NUMBER	DATE	PAGE NUMBER	NUMBER	DATE
DP-NC-2019-RU-001	_	2-19	DP-E-24 thru DP-E-27	1st	1-17
DP-E-1 DP-E-2 DP-E-3 DP-E-4 DP-E-5, DP-E-6	5th 4th 3rd 1st 4th	2-19 2-19 7-13 6-08 2-19	DP-R-1 DP-R-2 thru DP-R-14 DP-R-15 DP-R-16 DP-R-17	10th 6th 9th 10th 6th	2-19 2-19 2-19 2-19 2-19 2-19
DP-E-7, DP-E-8 DP-E-9 thru DP-E-11	6th 7th	2-19 2-19	DP-R-18 DP-R-19	4th 3rd	2-19 2-19
DP-E-12 DP-E-13 DP-E-14	8th 7th 5th	2-19 2-19 2-19	DP-R-20 thru DP-R-29 DP-T-1	1st 3rd	2-19 2-19
DP-E-15 DP-E-16 thru DP-E-23	4th 2nd	2-19 2-19	DP-T-2, DP-T-3	1st	2-19

ADDITIONAL RULE(S)

RULE A1. SPECIAL STATE REQUIREMENTS

- A. Special Provisions Endorsement DP 32 32 Use this endorsement with all Dwelling Policies.
- B. Windstorm Exterior Paint And Waterproofing Exclusion Endorsement DP 32 61

Use this endorsement with **all** Dwelling Policies covering Extended Coverage in Territories 110 and 120.

C. Company Rates/State Rates

References in the manual to "state company rates" means "state rates" in North Carolina.

D. Flood, Earthquake, Mudslide, Mudflow, Landslide, Or Windstorm Or Hail Insurance Notice

North Carolina law provides that an insurer selling property insurance that does not provide coverage for the perils of flood, earthquake, mudslide, mudflow, landslide, or windstorm or hail shall provide a specific notice (a "warning" set forth in the related statute) to the policyholder as to which of the listed perils are not covered under the policy.

The required notice must be:

- 1. Provided upon issuance and renewal of each policy;
- 2. In Times New Roman 16-point font or another equivalent font; and
- **3.** Must be included in the policy on a separate page immediately before the Declarations page.

The following warning, citing which peril is not covered, must be furnished with each new policy and upon each renewal:

"WARNING: THIS PROPERTY INSURANCE POLICY DOES NOT PROTECT YOU AGAINST LOSSES FROM [FLOODS], [EARTHQUAKES], [MUDSLIDES], [MUDFLOWS], [LANDSLIDES], [WINDSTORM OR HAIL]. YOU SHOULD CONTACT YOUR INSURANCE COMPANY OR AGENT TO DISCUSS YOUR OPTIONS FOR OBTAINING COVERAGE FOR THESE LOSSES. THIS IS NOT A COMPLETE LISTING OF ALL OF THE CAUSES OF LOSSES NOT COVERED UNDER YOUR POLICY. YOU SHOULD READ YOUR ENTIRE POLICY TO UNDERSTAND WHAT IS COVERED AND WHAT IS NOT COVERED."

E. North Carolina Endorsement DP 32 46

Use this endorsement with all Dwelling Policies.

RULE A2.

RESTRICTION OF INDIVIDUAL POLICIES

If a Dwelling Policy would not be issued because of unusual circumstances or exposures, the named insured may request a restriction of the policy provided no reduction in premium is allowed. Such request shall be referred to the company.

RULE A3.

WINDSTORM OR HAIL EXCLUSION – TERRITORIES 110, 120, 130, 140, 150 AND 160 ONLY

A. Introduction

The peril of Windstorm or Hail may be excluded if:

- 1. The property is located in an area eligible for such coverage from the North Carolina Insurance Underwriting Association; and
- **2.** A Windstorm or Hail Rejection Form is secured and maintained by the company.

B. Premium Computation

- 1. To compute the Extended Coverage Nonseasonal or Seasonal Base Premium or the Broad or Special Form Non-seasonal Base Premium:
 - (a) Determine the Extended Coverage, Broad or Special Form Key Premium as described in Rule **301**.
 - (b) Subtract the Windstorm Or Hail Exclusion Credit shown on the state rates from the Extended Coverage, Broad or Special Form Key Premium.
 - (c) Multiply the Extended Coverage, Broad or Special Form Key Premium excluding Windstorm or Hail Coverage developed in Paragraph B.1.(b) by the Key Factor for the desired limit of liability.
- 2. To compute the Seasonal Broad or Special Form Base Premium:
 - (a) Determine the **DP 00 01** Extended Coverage Key Premium as described in Rule **301**.
 - (b) Multiply the DP 00 01 Extended Coverage Key Premium by the appropriate Seasonal factor shown in Table 301.A.#42(R) or Table 301.A.#45(R) to determine the Seasonal Broad or Special Form Key Premium.
 - (c) Subtract the Windstorm Or Hail Exclusion Base Credit shown on the state rates from the Seasonal Broad or Special Form Key Premium determined in Paragraph B.2.(b).
 - (d) Multiply the Seasonal Broad or Special Form Key Premium excluding Windstorm Or Hail Coverage developed in Paragraph B.2.(c) by the Key Factor for the desired limit of liability.

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RULE A3.

WINDSTORM OR HAIL EXCLUSION – TERRITORIES 110, 120, 130, 140, 150 AND 160 ONLY (Cont'd)

C. Endorsement

Use Windstorm Or Hail Exclusion – North Carolina Endorsement **DP 32 87**.

When Windstorm Or Hail Exclusion – North Carolina Endorsement **DP 32 87** is attached to the policy, enter the following in Declarations:

"This policy does not provide coverage for the peril of Windstorm or Hail."

RULE A4. REPLACEMENT COST COVERAGE – DP 00 01 ONLY

- **A.** The policy may be endorsed to provide replacement cost coverage on buildings without deduction for depreciation.
- B. This rule is intended to have limited application. Use it only on those DP 00 01 policies that currently use it. Do not use it on any new policies.

Use Replacement Cost – North Carolina Endorsement **DP 32 62.**

RULE A5.

INSTALLMENT PAYMENT PLAN

When an annual policy is issued on an installment basis, the following rules apply:

- **A.** The first installment shall be due on the effective date of the policy and the due date of the last installment shall be no later than one month prior to the policy anniversary date.
- **B.** The premium calculated for the first installment payment, exclusive of installment charges, shall not be less than the pro rata charge for the period from the inception date of the policy to the due date of the next installment.
- **C.** Refer to the state rates for the additional charge that shall be made for each installment.

RULE A6. UNPROTECTED DWELLINGS – PROTECTION CLASS 9, 9E, 9S OR 10

A. Unprotected Dwellings

Unprotected dwellings are dwellings located in areas:

- 1. With no fire protection, in which case, Class 10 premiums apply; or
- **2.** Designated as protection Class 9, 9E, 9S or 10, in which case, the premiums shown for these classifications apply.

B. Seasonal Dwelling

- When the heating, plumbing and telephone facilities are suspended during the period of seasonal unoccupancy, attach Seasonal Dwelling – North Carolina Endorsement DP 32 47 to the policy.
- **2.** To determine the premium, multiply the premium developed in Paragraph **A.** by a factor of 1.10.

C. Vacancy Period Extension

The policy provides coverage for a vacant dwelling only if the period of vacancy does not exceed 60 consecutive days. This period may be extended by use of one of the two following options:

1. Vacancy And/Or Unoccupancy Permit Unprotected Dwellings – North Carolina Endorsement **DP 32 52**

The additional premium for this option shall be the lower of the following calculations:

- a. Multiply the limits of liability shown in the policy for Coverages A, B and C and for other coverages by the rate displayed on the state rates Table A6.C.1.a.(R).
- **b.** Multiply the policy premium for all perils and coverages by a factor of .10 for each additional 30 consecutive day period (or fraction thereof) of vacancy.
- Two Thirds Vacancy Clause Unprotected Dwellings – North Carolina Endorsement DP 32 53

There is no additional premium for this option, but, during the additional period of vacancy, policy limits are reduced by 33 1/3%.

D. Unoccupancy Period Extension

The policy provides coverage for an unoccupied dwelling only if the period of unoccupancy does not exceed 90 consecutive days. This period may be extended – at no additional charge – for successive periods of up to:

- 1. 90 consecutive days each, for non-seasonal dwellings, or
- 2. 10 months each, for seasonal dwellings.

Use Vacancy And/Or Unoccupancy Permit – Unprotected Dwellings – North Carolina Endorsement **DP 32 52**.

RULE A7. PRIMARY INSURANCE NOTICE

A. Endorsement

Coverage	DP 00 01	DP 00 02 And DP 00 03
Α	DP 32 80	DP 32 83
В	DP 32 81	DP 32 84
C	DP 32 82	DP 32 85

Table A7.A. Primary Insurance Notice

Use the appropriate Primary Insurance Endorsement(s), specified in Table **A7.A.**, only with a North Carolina Joint Underwriting Association (NCJUA) or North Carolina Insurance Underwriting Association (NCIUA) policy insuring a dwelling building covered under Coverage **A**, structures covered under Coverage **B** or personal property covered under Coverage **C**.

These endorsements replace the Other Insurance Condition in the policy form and make the NCJUA or NCIUA policy primary insurance for the insured property specified on the endorsement. Primary Insurance may be written for Coverages **A**, **B** and/or **C**. When a Primary Insurance Endorsement is not attached to the policy, the Other Insurance Condition in the policy form is unchanged.

B. Rating

1. Primary Insurance

- a. When the Coverage A, B or C Limit of Liability is less than 100% of actual cash value or replacement value, divide the selected limit by the ACV or replacement value, whichever applies. The result is the "Percent of Total Value".
- **b.** Go to the First Loss Table and select the factor that corresponds to the "Percent of Total Value" computed in Paragraph **1.a.**
- **c.** Multiply the total value of the dwelling (actual or replacement) by the factor selected in Paragraph **1.b.**
- **d.** Use the resulting product as the limit for computing the Coverage **A**, **B** or **C** premium.

2. Coverage A Example

Replacement Value of Dwelling: \$6,000,000 Primary Policy – Coverage **A** Limit: \$1,500,000

- **a.** Divide Coverage **A** Limit by Replacement Value limit (\$1,500,000/\$6,000,000 = 25% or 25.00 Percent of Total Value).
- **b.** Find Factor that corresponds to Percent of Total Value.
- **c.** Multiply Replacement Value by Factor from Column **2** (\$6,000,000)(.712) = \$4,272,000.
- d. Use resulting product to compute Coverage A premium. (Rate the policy as if \$4,272,000 is the Coverage A limit to be insured.)

Note

This procedure is used to determine the appropriate exposure basis for primary insurance. It does not increase the amount of coverage available.

DWELLING POLICY PROGRAM MANUAL EXCEPTION PAGES

RULE A7. PRIMARY INSURANCE NOTICE Cont'd)

% Of Total Value	Factor
1.00	.224
1.10	.229
1.20	.235
1.30	.241
1.40	.247
1.50	.252
1.60	.258
1.70	.264
1.80	.270
1.90	.275
2.00	.281
2.10	.284
2.20	.287
2.30	.290
2.40	.293
2.50	.296
2.60	.298
2.70	.301
2.80	.304
2.90	.307
3.00	.310
3.10	.316
3.20	.321
3.30	.327
3.40	.333
3.50	.339
3.60	.344
3.70	.350
3.80	.356
3.90	.362
4.00	.367
4.10	.373
4.20	.379
4.30	.385
4.40	.390
4.40	.396
4.60	.402
4.00	.402
4.70	.408
4.80	.413
4.90 5.00	.419
6.00	.425
	.448
7.00	
7.50	.482
8.00	.494
9.00	.517

FIR	ST	LOSS	TAB	I F
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(Used When Primary Coverage Provided)

% Of		
Total Value	Factor	
10.00	.540	
11.00	.551	
12.00	.563	
13.00	.574	
14.00	.586	
15.00	.597	
16.00	.609	
17.00	.620	
18.00	.632	
19.00	.643	
20.00	.655	
21.00	.660	
22.00	.678	
23.00	.689	
24.00	.701	
25.00	.712	
26.00	.720	
27.00	.721	
28.00	.734	
29.00	.741	
30.00	.748	
31.00	.756	
32.00	.763	
33.00	.770	
34.00	.773	
35.00	.776	
36.00	.780	
37.00	.784	
38.00	.788	
39.00	.792	
40.00	.795	
41.00	.799	
42.00	.802	
43.00	.804	
44.00	.808	
45.00	.811	
46.00	.815	
47.00	.818	
48.00	.821	
49.00	.824	
50.00	.827	
51.00	.830	
52.00	.832	
53.00	.834	
54.00	.837	
55.00	.839	

% Of Total Value	Factor
56.00	.841
57.00	.844
58.00	.846
59.00	.848
60.00	.850
61.00	.853
62.00	.855
63.00	.857
64.00	.860
65.00	.862
66.00	.864
67.00	.867
68.00	.869
69.00	.871
70.00	.873
71.00	.876
72.00	.878
73.00	.880
74.00	.883
75.00	.885
76.00	.890
77.00	.894
78.00	.899
79.00	.903
80.00	.908
81.00	.913
82.00	.917
83.00	.922
84.00	.926
85.00	.920
86.00	.936
87.00	.940
88.00	.945
89.00	.949
90.00	.954
91.00	.959
92.00	.963
93.00	.968
94.00	.972
95.00	.977
96.00	.982
97.00	.986
98.00	.991
99.00	.995
100.00	1.000

1st Edition 6-08 PLC

RULE A8.

OPTIONAL RATING CHARACTERISTICS

- Companies may use the following optional rating characteristics or any combination of such optional rating characteristics and Bureau filed characteristics to determine rates, as long as applicable legal requirements are satisfied. The resulting premium shall not exceed the premium that would have been determined using the rates, rating plans, classifications, schedules, rules and standards promulgated by the Bureau, except as provided by statute. The rating factor for any combination of the following optional risk characteristics cannot exceed 1.00, unless the resulting premium.
- A. Policy characteristics not otherwise recognized in this manual. Examples include: account or multipolicy credit; tiers; continuity of coverage; coverages purchased; intra-agency transfers; payment history; payment options; prior insurance; and new and renewal status.
- **B.** Policyholder/Insured personal characteristics not otherwise recognized in this manual. Examples include: smoker/non-smoker status; credit information; loss history; loss prevention training/education; age; work status; marital status; number of years owned; household composition; and good student/education.
- **C.** Dwelling characteristics not otherwise recognized in this manual. Examples include: gated community; retirement community; limited access community; revitalized/renovated home; security, safety or loss deterrent systems or devices; age of home; and construction type and quality.
- **D.** Affinity group or other group not otherwise recognized in this manual.
- **E.** Any other rating characteristics or combination of characteristics if filed by a company and approved by the Commissioner.

RULE A9. WINDSTORM MITIGATION PROGRAM

A. Introduction

With respect to risks located in Territories 110, 120, 130, 140, 150 and 160, premium credits shall be made available for insureds who build, rebuild or retrofit certain residential dwellings, in accordance with specified standards, to better resist hurricanes and other catastrophic windstorm events.

B. Eligibility

- **1.** A dwelling may be eligible for a premium credit if:
 - a. The dwelling has been designed and constructed in conformity with, and has been certified as meeting, the Hurricane, Tornado and Hail and High Wind requirements of the Hurricane Fortified for Safer Living® (Fortified) program promulgated by the Institute for Business and Home Safety® (IBHS);

- b. The dwelling has been certified as meeting, either the Bronze, Silver or Gold hurricane mitigation measures in the Hurricane Fortified for Existing Homes® program promulgated by the IBHS;
- **c.** The dwelling contains Opening Protection in accordance with the qualification requirements set forth in Paragraph **D.1.b.**; or
- d. The dwelling contains a Total Hip Roof.
- 2. The provisions of this rule do not apply:
 - a. To condominiums or tenant policies.
 - **b.** If the policy excludes the peril of Windstorm or Hail.
 - c. To dwellings under construction.
 - d. To Coverage C Personal Property unless the policy also provides Coverage A – Dwelling.
 - e. To mobile homes.
- **3.** To be eligible for a premium credit, mitigation features are not required for adjacent structures including, but not limited to, detached garages, storage sheds, barns, apartments, etc. located on the insured premises.

C. Proof of Compliance

The named insured must submit proof that the windstorm loss mitigation features and/or construction techniques have been implemented for each of the following:

1. IBHS Hurricane Fortified for Safer Living®

The named insured shall provide a copy of the proper designation certificate from the IBHS issued for the dwelling.

2. IBHS Hurricane Fortified for Existing Homes®

The named insured shall provide a copy of the proper designation certificate from the IBHS issued for the dwelling. The credit will apply for five years from the date of designation. In order to continue receiving the mitigation credit after five years, the dwelling must be re-inspected and re-designated by the IBHS. If the IBHS designation expires, the applicable mitigation credit will expire upon renewal.

3. Opening Protection

The existence of Opening Protection may be verified by proof of installation.

4. Total Hip Roof

The existence of a hip roof may be verified through photographs of the roof.

D. Description of Mitigation Credit Tables

With respect to dwellings to which this rule applies and subject to all other provisions of this Windstorm Mitigation Program, the following approved and properly maintained windstorm mitigation features shall be recognized for a premium credit.

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DWELLING POLICY PROGRAM MANUAL EXCEPTION PAGES

RULE A9. WINDSTORM MITIGATION PROGRAM (Cont'd)

- 1. Mitigation Features
 - a. IBHS Hurricane Fortified Homes
 - (1) A home designated by the IBHS as Hurricane Fortified for Safer Living®.
 - (2) A home designated by the IBHS as Hurricane Fortified for Existing Homes®, including:
 - (i) Hurricane Fortified for Existing Homes Bronze, Option 1
 - (ii) Hurricane Fortified for Existing Homes Bronze, Option 2
 - (iii) Hurricane Fortified for Existing Homes Silver, Option 1
 - (iv) Hurricane Fortified for Existing Homes Silver, Option 2
 - (v) Hurricane Fortified for Existing Homes Gold, Option 1
 - (vi) Hurricane Fortified for Existing Homes Gold, Option 2
 - b. Opening Protection
 - (1) Building opening protective features must have been tested and/or certified as having met standards of the American Society for Testing and Materials ASTM E 1886 (standard test method) and ASTM E 1996 (standard specification). Such opening protective features shall be considered qualified.
 - (2) Qualifying opening protection must be present at all exterior envelope openings (such as windows, garage doors, sliding doors, swinging doors, glass block, door sidelights, and skylights) on the dwelling structure. For the credit to apply, the following conditions must be met:
 - (i) In accordance with the qualification requirements set forth in Paragraph D.1.b.(1):
 - (a) All exterior building envelope openings with glazing (e.g. glass) shall have qualified impactresistant and wind pressureresistant opening protection;
 - (b) All exterior building envelope openings without glazing shall have qualified wind pressureresistant opening protection; and
 - (c) All garage doors (with and without glazing) shall meet or exceed a qualified minimum pressure resistance.
 - (ii) Opening protection must be installed by a qualified contractor, according to the manufacturer's specifications.

- (iii) Impact-resistant protective devices must not be made of wood structural panels, such as OSB or plywood, or be homemade.
- c. Total Hip Roof

A Total Hip Roof is a roof that slopes in four directions such that the end formed by the intersection of slopes is a triangle.

E. Premium Determination

- To compute the Extended Coverage Nonseasonal or Seasonal Base Premium or the Broad or Special Form Non-seasonal Base Premium:
 - a. Determine the Extended Coverage, Broad or Special Form Key Premium as described in Rule **301**.
 - b. Subtract the Coverage A Windstorm Loss Mitigation Credit shown on the state rates from the Coverage A Extended Coverage, Broad or Special Form Key Premium. If applicable, also subtract the Coverage C Windstorm Loss Mitigation Credit, shown on the state rates from the Coverage C Extended Coverage, Broad or Special Form Key Premium.
 - c. Multiply the Extended Coverage, Broad or Special Form Key Premium excluding Windstorm Loss Mitigation Coverage developed in Paragraph E.1.b. by the Key Factor for the desired limit of liability.
- 2. To compute the Seasonal Broad or Special Form Base Premium:
 - a. Determine the **DP 00 01** Extended Coverage Key Premium as described in Rule **301**.
 - b. Multiply the DP 00 01 Extended Coverage Key Premium by the appropriate Seasonal factor shown in Table 301.A.#42(R) or Table 301.A.#45(R) to determine the Seasonal Broad or Special Form Key Premium.
 - c. Subtract the Coverage A Windstorm Loss Mitigation Credit shown in the state rates from the Coverage A Seasonal Broad or Special Form Key Premium determined in Paragraph E.2.b. If applicable, also subtract the Coverage C Windstorm Loss Mitigation Credit, shown on the state rates from the Coverage C Seasonal Broad or Special Form Key Premium.
 - Multiply the Seasonal Broad or Special Form Key Premium excluding Windstorm Loss Mitigation Coverage developed in Paragraph
 E.2.c. by the Key Factor for the desired limit of liability.
- **3.** Mitigation Feature credits cannot be combined, except for Total Hip Roof and Opening Protection.
- **4.** If mitigation measures are installed midterm, premium adjustment is required on a pro rata basis.

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PART I COVERAGE AND DEFINITION TYPE RULES

RULE 100. INTRODUCTION

Paragraph C. does not apply.

RULE 103. ELIGIBILITY

Paragraphs **B.1** and **B.4**. are replaced by the following:

- 1. Using Form **DP 00 01** only or **DP 00 02** in conjunction with Actual Cash Value Loss Settlement Endorsement **DP 04 76**;
- **4.** For a policy period of not longer than three years; and

RULE 104. PROTECTION CLASSIFICATION INFORMATION

Rule 104. is replaced by the following:

Determine the ISO Public Protection classification; refer to ISO's Community Mitigation Classifications (CMC) Manual, applicable to the municipality or classified area where the insured property is located.

PART II SERVICING TYPE RULES

RULE 201. POLICY PERIOD

Paragraph C. is replaced by the following:

C. Three years in annual installments. Each annual installment shall be the annual premium then in effect for the company.

RULE 206. MINIMUM PREMIUM

Paragraphs **D.** and **E.** are replaced by the following:

D. Refer to state company rates for the minimum premium.

RULE 208. WAIVER OF PREMIUM

Paragraph B. is replaced by the following:

B. Refer to state company rates for amount that may be waived.

PART III BASE PREMIUM COMPUTATION RULES

RULE 302. VANDALISM AND MALICIOUS MISCHIEF – DP 00 01

The following is added to Rule 302.:

The 60 day limit of vacancy may be extended. The charge for the additional period of vacancy shall be based on the difference between the premiums for vacant and non-vacant buildings, and shall be figured pro rata for the period allowed in the endorsement.

Use Vandalism And Malicious Mischief Vacancy Endorsement **DP 04 40**.

RULE 305. LOSS SETTLEMENT OPTIONS

Paragraph A.4. is replaced by the following:

A. Functional Replacement Cost Loss Settlement – Forms DP 00 02 And DP 00 03 Only

4. Endorsement

Use Functional Replacement Cost Loss Settlement – North Carolina Endorsement **DP 32 63.**

Paragraph **B.** is replaced by the following:

B. Actual Cash Value Loss Settlement – Forms DP 00 02 And DP 00 03 Only

1. Introduction

The policy provides building loss settlement on a replacement cost basis if, at the time of loss, the amount of insurance on the damaged building represents at least 80% of the full replacement cost of the building immediately before the loss.

2. Coverage Description

The policy may be endorsed to provide building loss settlement exclusively on an actual cash value basis if, on the inception date of the policy, the Coverage **A** limit of liability selected by the insured is less than 80% of the full replacement cost of the dwelling.

3. Mobile Or Trailer Home

When written in conjunction with this endorsement, Form **DP 00 02** may be used to insure a mobile or trailer home.

To develop the Base Premium, multiply the premium developed in Rule **301.** by a factor of .98.

RULE 305. LOSS SETTLEMENT OPTIONS (Cont'd)

4. Dwelling Building Other Than Mobile Or Trailer Home

The premium is computed as follows:

a. Multiply the Coverage **A** limit of liability by the appropriate factor from the following table and round to the nearest \$1,000:

% Of Replacement Value*	Factor
20%	4.00
30%	2.67
40%	2.00
50%	1.60
60%	1.33
70%	1.14

Table 305.B.4.a. Factors

- b. Develop a Base Premium in accordance with Rule 301. for the amount of insurance computed in Paragraph B.4.a.
- c. Multiply the premium determined in Paragraph B.4.b. by the appropriate factor from the following table:

% Of Replacement Value*	Factor
20%	.73
30%	.74
40%	.75
50%	.76
60%	.77
70%	.78
80%	.80

Table 305.B.4.c. Factors

5. Endorsement

Use Actual Cash Value Loss Settlement Endorsement DP 04 76.

PART IV ADJUSTED BASE PREMIUM COMPUTATION RULES

RULE 401. SUPERIOR CONSTRUCTION

Table **401.C.** is replaced by the following:

Classifications	Fire	E.C., Broad & Special Forms
Fire Resistive & Masonry Non-combustible Non-combustible	.50 .50	.75 1.00

Table 401.C. Superior Construction Factors

RULE 404.

MOBILE OR TRAILER HOMES – DP 00 01 ONLY OR DP 00 02 WITH DP 04 76

The title of Rule **404.**, Mobile Or Trailer Homes – **DP 00 01**, is replaced by the preceding title.

RULE 406. DEDUCTIBLES

Rule 406. is replaced by the following:

All policies are subject to a deductible that applies to loss from all perils, except Earthquake. A separate deductible type applies to Earthquake Coverage as described in Rule **509**.

Refer to the Earthquake Coverage rule for the applicable deductible provision.

A. Base Deductible

\$500 Deductible

B. Optional Deductibles

1. All Perils Deductibles

To compute the premium for these options, multiply the Base Premium for the Base Deductible by the factors selected from the following tables:

	Fire				
Coverage A, B, D Or E And Coverage Options For Buildings And Non-building Structures					
		Coverages A, B, D And E Limit (Expressed In \$)			
		125,001 175,001 250,001 Up To To To And			
Deduct	tibles	125,000 175,000 250,000 Above			
\$ 10	0*	1.080	1.070	1.060	1.050
25	0*	1.040	1.035	1.030	1.025
1,00	0	0.981	0.987	0.988	0.992
2,50	0	0.933	0.953	0.959	0.973
5,00	0	0.865	0.906	0.919	0.945
7,50	0	0.809	0.866	0.884	0.922
10,00	0	0.759	0.829	0.854	0.901
 Refer to state rates for the minimum annual additional premium charge that applies per location for all \$100 and \$250 Fire Deductibles. 					

Table 406.B.1.#1 Fire Coverage A, B, D Or E Deductibles

Fire Coverage C And Other Personal Property Coverage Options		
Deductibles	Factors	
\$ 100*	1.070	
250*	1.035	
1,000 0.989		
2,500 0.961		
5,000 0.923		
7,500 0.891		
10,000 0.862		
* Refer to state rates for the minimum annual additional		

premium charge that applies per location for all \$100 and \$250 Fire Deductibles.

Table 406.B.1.#2 Fire Coverage C Deductibles

T	Territories 110, 120, 130, 140, 150 and 160 (Beach & Coastal)				
	E.C., V. (& M.M., Br	oad And Sp	pecial Form	ms
	Coverage A, B, D Or E And Coverage Options For Building And Non-building Structures				
		Cov	verage A, B	,	imit
			(Express	ed In \$)	
		125,001 175,001 250,001			
		Up To To And			
D	eductibles	125,000	175,000	250,000	Above
\$	100*	1.072	1.047	1.035	1.022
	250*	1.040	1.027	1.021	1.011
	1,000	0.935	0.957	0.967	0.980
	2,500	0.800	0.857	0.888	0.935
	5,000	0.665	0.741	0.791	0.874
	7,500	0.582	0.660	0.719	0.825
	10,000 0.530 0.599 0.662 0.784				
*	 Refer to state rates for the minimum annual additional premium charge that applies per location for all \$100 and \$250 E.C., V. & M.M., Broad And Special Forms Deductibles. 				

Table 406.B.1.#3 E.C., V. & M.M., Broad And Special Forms Coverage A, B, D Or E Deductibles

Territories 110, 120, 130, 140, 150 and 160 (Beach & Coastal)		
E.C., V. & M.M., Br	oad And Special Forms	
Coverage C And Other Personal Property Coverage Options		
Deductibles	Factors	
\$ 100*	1.030	
250*	1.016	
1,000 0.973		
2,500 0.910		
5,000 0.833		
7,500 0.775		
10,000 0.728		
 Refer to state rates for the minimum annual additional premium charge that applies per location for all \$100 and \$250 E.C., V. & M.M., Broad And Special Forms Deductibles. 		

Table 406.B.1.#4 E.C., V. & M.M., Broad And Special Forms Coverage C Deductibles

Territories 170-390 (Inland)								
E.C., V. & M.M., Broad And Special Forms								
Coverage A, B, D Or E And Coverage Options For Building And Non-building Structures								
	Cov	verage A, B	, D Or E Li	mit				
		(Express	ed In \$)					
		125,001	175,001	250,001				
	Uр То	То	То	And				
Deductibles	125,000	175,000	250,000	Above				
\$ 100*	1.108	1.083	1.073	1.056				
250*	1.060	1.047	1.044	1.034				
1,000	0.910	0.928	0.939	0.948				
2,500	0.727	0.773	0.802	0.838				
5,000	0.548	0.603	0.645	0.711				
7,500	0.451	0.500	0.541	0.621				
10,000	0.393	0.436	0.472	0.555				
 Refer to stat premium cha and \$250 E. Deductibles. 	arge that a	applies per	location fo	r all \$100				

Table 406.B.1.#5 E.C., V. & M.M., Broad And Special Forms Coverage A, B, D Or E Deductibles

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RULE 406. DEDUCTIBLES (Cont'd)

	Territories 170-390 (Inland)								
	E.C., V. & M.M., Broad And Special Forms								
Coverage C And Other Personal Property Coverage Options									
	Deductibles	Factors							
\$	100*	1.077							
	250*	1.045							
	1,000	0.936							
	2,500	0.800							
	5,000	0.651							
	7,500	0.555							
	10,000	0.489							
*	Refer to state rates for the n	ninimum annual additional							
	premium charge that applies per location for all \$100 and \$250 E.C., V. & M.M., Broad And Special Forms Deductibles.								

Table 406.B.1.#6 E.C., V. & M.M., Broad And Special Forms Coverage C Deductibles

2. Windstorm Or Hail Deductibles

When the policy covers the peril of Windstorm or Hail, the following deductible options may be used in conjunction with a deductible applicable to all other perils covered under Extended Coverage, Broad or Special Forms. They may not be used on a policy in conjunction with a Named Storm deductible as described in Paragraph **3**.

a. Percentage Deductibles

(1) Deductible Amounts

This option provides for higher Windstorm or Hail percentage deductibles of 1%, 2%, 5%, 7.5% and 10% of the limit of liability that applies to Coverage A, B, D or É, whichever is greatest, when the dollar amount of the percentage deductible selected exceeds the amount of the All Other Perils deductible. This option is not available for policies covering only personal property.

(2) Endorsement

Use Windstorm Or Hail Percentage Deductible Endorsement **DP 03 12.**

(3) Declarations Instructions

Enter, on the policy Declarations, the percentage amount that applies to Windstorm or Hail and the dollar amount that applies to All Other Perils. For example:

Deductible – Windstorm or Hail 2% of the Coverage \bf{A} limit and \$500 for All Other Perils.

(4) Deductible Application

In the event of a Windstorm or Hail loss to covered property, the dollar amount is deducted from the total of the loss for all coverages.

(5) Coverage Options

The deductible factors for Coverage **A**, **B**, **D** or **E** and Coverage Options For Buildings And Non-building Structures differ by the deductible percentage amounts that apply to Windstorm or Hail, deductible amounts that apply to other perils, and the Coverage **A**, **B**, **D** or **E** limit.

The deductible factors for Coverage **C** and Other Personal Property Coverage Options differ by the deductible percentage amounts that apply to Windstorm or Hail and the deductible amounts that apply to other perils.

(6) Use Of Factors

The factors for the Windstorm or Hail Deductibles incorporate the factors for the All Perils Deductibles. Do not use the factors for the All Perils Deductibles when rating a policy with a higher Windstorm or Hail deductible.

(7) Deductible Factors

When the property is located in an area serviced by the North Carolina Insurance Underwriting Association (NCIUA – Territories 110, 120, 130, 140, 150 and 160), additional calculations must be performed to ensure that the premium credit applied to the deductible is **not** greater than the premium credit that would be applied if the peril of Windstorm or Hail were excluded from the policy.

 (a) Property Not Located in Area Serviced by the NCIUA
 To compute the premium for this provision, multiply the Extended Coverage, Broad or Special Form

Base Premium for the Base Deductible for each coverage insured under the policy by the factor selected for the desired windstorm or hail deductible options from the following tables.

(b) Property Is Located in Area Serviced by the NCIUA

To determine if an "adjusted deductible credit" or the calculated deductible credit applies, complete each of the following steps:

- Step 1. Multiply the windstorm or hail exclusion credit shown in the state rates, under Additional Rule A3. Windstorm Or Hail Exclusion – Territories 110, 120, 130, 140, 150 And 160 Only, by the Key Factor for the same amount of insurance used to determine the Extended Coverage, Broad or Special Form Base Premium.
- Step 2. Multiply the result determined in Step 1. by .9 to determine the "adjusted deductible credit".

- Step **3.** Select the factor for the desired windstorm or hail deductible option from the following tables and subtract the factor from unity (1.00).
- Step 4. Multiply the factor determined in Step 3. by the Extended Coverage, Broad or Special Form Base Premium. The result is the windstorm or hail deductible credit.
- Step 5. Compare the results in Steps 2. and 4. If the result in:

Step 2. is less than the result in Step 4., to compute the premium, subtract the "adjusted deductible credit" from the Extended Coverage, Broad or Special Form Base Premium.

Step 2. is greater than or equal to Step 4., multiply the Extended Coverage, Broad or Special Form Base Premium by the factor for the desired windstorm or hail deductible option.

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RULE 406. DEDUCTIBLES (Cont'd)

	Territories	110, 120, 130, 140, 1	50 And 160 (Beach	& Coastal)					
Cove	rage A, B, D Or E Ar	nd Coverage Options							
Windstorm Or	All Other Perils	Cove	Coverages A, B, D And E Limit (Expressed In \$)						
Hail Deductible Percentage	Deductible Amounts	Up To 125,000	125,001 To 175,000	175,001 To 250,000	250,001 And Above				
	\$ 100	0.956	0.926	0.916	0.899				
	250	0.952	0.925	0.915	0.898				
	500	0.946	0.924	0.913	0.897				
1%	1,000	0.933	0.921	0.911	0.895				
1 70	2,500	-	-	-	0.879				
	5,000	-	-	-	0.878				
	7,500	-	-	-	0.872				
	10,000	-	-	-	0.855				
	100	0.868	0.841	0.832	0.818				
	250	0.866	0.840	0.832	0.817				
	500	0.863	0.838	0.830	0.816				
2%	1,000	0.856	0.836	0.828	0.815				
2 70	2,500	-	0.830	0.823	0.810				
	5,000	-	_	_	0.805				
	7,500	-	_	_	0.797				
	10,000	-	_	_	0.792				
	100	0.705	0.680	0.675	0.665				
	250	0.704	0.679	0.674	0.664				
	500	0.701	0.678	0.673	0.663				
=0/	1,000	0.697	0.675	0.670	0.661				
5%	2,500	0.686	0.669	0.665	0.657				
	5,000	0.671	0.663	0.659	0.652				
	7,500	_	0.657	0.655	0.648				
	10,000	_	_	0.651	0.646				
	100	0.622	0.599	0.594	0.585				
	250	0.620	0.598	0.593	0.585				
	500	0.618	0.596	0.592	0.584				
	1,000	0.615	0.594	0.590	0.582				
7.5%	2,500	0.606	0.588	0.585	0.577				
	5,000	0.594	0.581	0.578	0.572				
	7,500	0.585	0.578	0.574	0.569				
	10,000	-	0.574	0.572	0.566				
	100	0.557	0.535	0.531	0.522				
	250	0.555	0.534	0.530	0.522				
	500	0.553	0.533	0.529	0.521				
4.001	1,000	0.550	0.530	0.527	0.519				
10%	2,500	0.542	0.524	0.521	0.515				
	5,000	0.532	0.518	0.515	0.510				
	7,500	0.524	0.514	0.511	0.506				
	10,000	0.518	0.511	0.509	0.504				

Table 406.B.2.a.(7)#1 Coverage A, B, D Or E Windstorm Or Hail Percentage Deductibles

	Territories 110, 120, 130, 140, 150 And 160 (Beach & Coastal)									
Coverage C And Other Personal Property Coverage Options*										
Windstorm Or Hail All Other Perils Deductible Amounts (Expressed In \$)										
Deductible Percentage	100	250	500	1,000	2,500	5,000	7,500	10,000		
1%	0.909	0.908	0.906	0.902	0.890	0.876	0.870	0.853		
2%	0.827	0.826	0.825	0.822	0.815	0.804	0.795	0.791		
5%	0.671	0.670	0.669	0.667	0.662	0.655	0.650	0.645		
7.5%	0.591	0.590	0.589	0.587	0.582	0.575	0.571	0.568		
10%	0.528	0.527	0.526	0.523	0.518	0.513	0.508	0.505		
 Only use when policy also 	covers build	ing or non-b	uildina stru	ictures						

* Only use when policy also covers building or non-building structures.

Table 406.B.2.a.(7)#2 Coverage C And Other Personal Property Windstorm Or Hail Percentage Deductibles

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RULE 406. DEDUCTIBLES (Cont'd)

		Territories 170	-390 (Inland)					
Cove	rage A, B, D Or E Ar	nd Coverage Options	-	•				
Windstorm Or	All Other Perils	Coverages A, B, D And E Limit (Expressed In \$)						
Hail Deductible Percentage	Deductible Amounts	Up To 125,000	125,001 To 175,000	175,001 To 250,000	250,001 And Above			
	\$ 100	0.990	0.947	0.926	0.885			
	250	0.975	0.937	0.917	0.878			
	500	0.949	0.921	0.902	0.867			
1%	1,000	0.903	0.893	0.878	0.848			
170	2,500	_	-	_	0.802			
	5,000	_	-	_	0.711			
	7,500	_	-	_	0.654			
	10,000	-	-	-	0.608			
	100	0.916	0.866	0.843	0.802			
	250	0.902	0.855	0.833	0.795			
	500	0.879	0.840	0.819	0.784			
2%	1,000	0.841	0.812	0.794	0.765			
2 /0	2,500	-	0.748	0.737	0.718			
	5,000	-	-	-	0.664			
	7,500	-	-	_	0.605			
	10,000	-	-	-	0.567			
	100	0.785	0.730	0.711	0.688			
	250	0.771	0.720	0.701	0.681			
	500	0.749	0.705	0.687	0.669			
5%	1,000	0.715	0.676	0.663	0.650			
070	2,500	0.634	0.612	0.605	0.604			
	5,000	0.540	0.542	0.539	0.549			
	7,500	-	0.495	0.496	0.511			
	10,000	_	-	0.464	0.483			
	100	0.729	0.681	0.667	0.650			
	250	0.715	0.670	0.658	0.643			
	500	0.693	0.655	0.643	0.632			
7.5%	1,000	0.659	0.626	0.619	0.613			
1.070	2,500	0.582	0.563	0.561	0.566			
	5,000	0.498	0.492	0.495	0.512			
	7,500	0.444	0.449	0.453	0.474			
	10,000	_	0.421	0.423	0.446			
	100	0.692	0.650	0.640	0.626			
	250	0.678	0.639	0.630	0.619			
	500	0.656	0.624	0.616	0.608			
10%	1,000	0.623	0.596	0.591	0.589			
10 /0	2,500	0.548	0.532	0.534	0.542			
	5,000	0.466	0.461	0.468	0.487			
	7,500	0.417	0.419	0.425	0.449			
	10,000	0.384	0.391	0.396	0.422			

Table 406.B.2.a.(7)#3 Coverage A, B, D Or E Windstorm Or Hail Percentage Deductibles

Territories 170-390 (Inland)										
Coverage C And Other Personal Property Coverage Options*										
Windstorm Or Hail		All C	Other Peril	s Deductil	ble Amount	s (Expresse	d In \$)			
Deductible Percentage	100	250	500	1,000	2,500	5,000	7,500	10,000		
1%	0.927	0.917	0.901	0.873	0.789	0.693	0.634	0.587		
2%	0.845	0.836	0.821	0.796	0.733	0.646	0.585	0.548		
5%	0.719	0.709	0.695	0.671	0.616	0.550	0.504	0.469		
7.5%	0.674	0.665	0.650	0.626	0.573	0.510	0.467	0.436		
10%	0.646	0.636	0.621	0.598	0.545	0.483	0.441	0.412		

* Only use when policy also covers building or non-building structures.

Table 406.B.2.a.(7)#4 Coverage C And Other Personal Property Windstorm Or Hail Percentage Deductibles

b. Higher Fixed-Dollar Deductibles

(1) Deductible Amounts

This option provides for higher Windstorm or Hail fixed-dollar deductible amounts of \$1,000, \$2,000, \$5,000, \$7,500 and \$10,000 when the dollar amount of the higher fixed-dollar deductible selected exceeds the amount of the All Other Perils deductible. This option is not available for policies covering only personal property.

(2) Endorsement

An endorsement is not required.

(3) Declarations Instructions

Separately enter, on the policy Declarations, the deductible amounts that apply to Windstorm or Hail and All Other Perils. For example: \$1,000 for Windstorm or Hail and \$500 for All Other Perils.

(4) Deductible Application

In the event of a Windstorm or Hail loss to covered property, the dollar amount is deducted from the total of the loss for all coverages.

(5) Coverage Options

The deductible factors for Coverage **A**, **B**, **D** or **E** and Coverage Options For Buildings And Non-building Structures differ by the deductible amounts that apply to Windstorm or Hail and to other perils and the Coverage **A**, **B**, **D** or **E** limit. The deductible factors for Coverage **C** and Other Personal Property Coverage Options differ by the deductible amounts that apply to Windstorm or Hail and other perils.

(6) Use Of Factors

The factors for the Windstorm or Hail Deductibles incorporate the factors for the All Perils Deductibles. Do not use the factors for the All Perils Deductibles when rating a policy with a higher Windstorm or Hail deductible.

(7) Deductible Factors

When the property is located in an area serviced by the North Carolina Insurance Underwriting Association (NCIUA – Territories 110, 120, 130, 140, 150 and 160), additional calculations must be performed to ensure that the premium credit applied to the deductible is **not** greater than the premium credit that would be applied if the peril of Windstorm or Hail were excluded from the policy.

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RULE 406. DEDUCTIBLES (Cont'd)

(a) Property Not Located in Area Serviced by the NCIUA

Multiply the Extended Coverage, Broad or Special Form Base Premium for the Base Deductible for each coverage insured under the policy by the factor selected for the desired windstorm or hail deductible options from the following tables.

(b) Property Is Located in Area Serviced by the NCIUA

To determine if an "adjusted deductible credit" or the calculated deductible credit applies, complete each of the following steps:

- Step 1. Multiply the windstorm or hail exclusion credit shown in the state rates under Additional Rule A3. Windstorm Or Hail Exclusion – Territories 110, 120, 130, 140, 150 and 160 Only, by the Key Factor for the same amount of insurance used to determine the Extended Coverage, Broad or Special Form Base Premium.
- Step 2. Multiply the result determined in Step 1. by .9 to determine the "adjusted deductible credit".
- Step **3.** Select the factor for the desired windstorm or hail deductible option from the following tables and subtract the factor from unity (1.00).

- Step 4. Multiply the factor determined in Step 3. by the Extended Coverage, Broad or Special Form Base Premium. The result is the windstorm or hail deductible credit.
- Step 5. Compare the results in Steps 2. and 4. If the result in:

Step **2.** is **less than** the result in Step **4.**, to compute the premium, subtract the "adjusted deductible credit" from the Extended Coverage, Broad or Special Form Base Premium.

Step 2. is greater than or equal to Step 4., multiply the Extended Coverage, Broad or Special Form Base Premium by the factor for the desired windstorm or hail deductible option.

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		Territories	110, 120, 130, 140, ²	150 And 160 (Beach	& Coastal)				
	Cove	rage A, B, D Or E Ar	nd Coverage Option	s For Buildings And	Non-building Struc	tures			
W	indstorm Or	All Other Perils	Coverage A Or B Limit (Expressed In \$)						
На	il Deductible Amounts	Deductible Amounts	Up To 125,000	125,001 To 175,000	175,001 To 250,000	250,001 And Above			
		\$ 100	0.942	0.962	0.972	0.984			
\$	1,000	250	0.940	0.961	0.971	0.983			
		500	0.938	0.959	0.970	0.982			
		100	0.850	0.896	0.921	0.955			
	2,000	250	0.849	0.895	0.920	0.954			
	2,000	500	0.847	0.893	0.918	0.953			
		1,000	0.843	0.891	0.916	0.952			
		100	0.685	0.758	0.807	0.887			
	5,000	250	0.683	0.757	0.806	0.886			
		500	0.681	0.756	0.805	0.885			
		1,000	0.678	0.753	0.803	0.883			
		2,500	0.672	0.747	0.797	0.879			
		100	0.606	0.681	0.738	0.841			
		250	0.605	0.680	0.738	0.841			
	7 600	500	0.603	0.679	0.736	0.840			
	7,500	1,000	0.600	0.676	0.734	0.838			
		2,500	0.593	0.670	0.729	0.833			
		5,000	0.586	0.664	0.723	0.828			
		100	0.556	0.623	0.684	0.803			
		250	0.555	0.622	0.684	0.802			
		500	0.553	0.621	0.682	0.801			
	10,000	1,000	0.550	0.618	0.680	0.799			
		2,500	0.543	0.612	0.675	0.795			
		5,000	0.536	0.606	0.669	0.790			
		7,500	0.532	0.602	0.665	0.786			

Table 406.B.2.b.(7)#1 Coverage A, B, D Or E Windstorm Or Hail Fixed-dollar Deductibles

	Coverage C	And Other Po	ersonal Prope	erty Coverage	e Options∗			
Windstorm Or Hail All Other Perils Deductible Amounts (Expressed In \$)								
Deductible Amounts	100	250	500	1,000	2,500	5,000	7,500	
\$ 1,000	0.977	0.977	0.975	_	_	_	-	
2,000	0.937	0.936	0.935	0.933	_	_	-	
5,000	0.848	0.847	0.846	0.844	0.839	_	-	
7,500	0.793	0.792	0.791	0.789	0.784	0.778	-	
10,000	0.750	0.749	0.747	0.745	0.740	0.735	0.731	

Table 406.B.2.b.(7)#2 Coverage C And Other Personal Property Windstorm Or Hail Fixed-dollar Deductibles

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RULE 406. DEDUCTIBLES (Cont'd)

			Territories 170)-390 (Inland)						
	Cove	rage A, B, D Or E Ar	nd Coverage Options	s For Buildings And	Non-building Strue	ctures				
Wi	ndstorm Or	All Other Perils	All Other Perils Coverage A Or B Limit (Expressed In \$)							
Hai	I Deductible Amounts	Deductible Amounts	Up To 125,000	125,001 To 175,000	175,001 To 250,000	250,001 And Above				
		\$ 100	0.979	0.983	0.987	0.985				
\$	1,000	250	0.965	0.972	0.978	0.978				
		500	0.943	0.957	0.963	0.967				
		100	0.900	0.917	0.930	0.940				
	2 000	250	0.886	0.907	0.921	0.933				
	2,000	500	0.864	0.892	0.906	0.922				
		1,000	0.831	0.863	0.882	0.903				
		100	0.766	0.791	0.817	0.849				
	5,000	250	0.752	0.781	0.808	0.842				
		500	0.730	0.766	0.793	0.831				
		1,000	0.697	0.737	0.769	0.812				
		2,500	0.624	0.673	0.711	0.765				
		100	0.712	0.731	0.756	0.797				
		250	0.698	0.721	0.747	0.790				
	7 500	500	0.676	0.706	0.732	0.779				
	7,500	1,000	0.643	0.677	0.708	0.760				
		2,500	0.569	0.613	0.650	0.713				
		5,000	0.494	0.543	0.584	0.659				
		100	0.681	0.695	0.716	0.759				
		250	0.666	0.684	0.706	0.752				
		500	0.645	0.669	0.692	0.741				
	10,000	1,000	0.611	0.640	0.668	0.722				
	-	2,500	0.538	0.577	0.610	0.675				
		5,000	0.462	0.506	0.544	0.620				
		7,500	0.420	0.463	0.501	0.582				

Table 406.B.2.b.(7)#3 Coverage A, B, D Or E Windstorm Or Hail Fixed-dollar Deductibles

	Territories 170-390 (Inland)										
	Coverage C And Other Personal Property Coverage Options*										
Windstorm Or Hail All Other Perils Deductible Amounts (Expressed In \$)											
Deductible Amounts	100	250	500	1,000	2,500	5,000	7,500				
\$ 1,000	0.983	0.974	0.959	_	_	_	-				
2,000	0.924	0.915	0.900	0.877	-	_	-				
5,000	0.813	0.803	0.789	0.765	0.712	_	-				
7,500	0.756	0.747	0.732	0.708	0.655	0.595	-				
10,000	0.718	0.709	0.694	0.671	0.618	0.557	0.517				
 Only use when policy also 	covers buildin	g or non-build	ling structures								

Table 406.B.2.b.(7)#4 Coverage C And Other Personal Property Windstorm Or Hail Fixed-dollar Deductibles

3. Named Storm Deductibles – Territories 110, 120, 130, 140, 150 and 160

When the policy covers the peril of Windstorm or Hail, the following deductible options may be used in the listed territories in conjunction with the deductible applicable to all other Perils under Extended Coverage, Broad or Special Forms. They may not be used on a policy in conjunction with a Windstorm or Hail deductible as described in Paragraph **2**.

a. Percentage Deductibles – Territories 110, 120, 130, 140, 150 and 160 Only

(1) Deductible Amounts

This option provides for higher Named Storm percentage deductibles of 1%, 2%, 5%, 7.5% and 10% of the limit of liability that applies to Coverage **A**, **B**, **D** or **E**, whichever is greatest, when the dollar amount of the percentage deductible selected exceeds the amount of the All Other Perils deductible. This option is not available for policies covering only personal property.

(2) Endorsement

Use Named Storm Deductible – North Carolina Endorsement **DP 32 18**.

(3) Declarations Instructions

Enter, on the policy Declarations, the percentage amount that applies to Named Storm and the dollar amount that applies to All Other Section I Perils. For example:

Deductible – Named Storm 2% of Coverage **A** limit and \$500 for all other perils.

(4) Deductible Application

In the event of a Named Storm loss to covered property, the dollar amount is deducted from the total of the loss for all coverages.

(5) Coverage Options

The deductible factors for Coverage **A**, **B**, **D** or **E** and Coverage Options For Buildings and Non-building Structures differ by the deductible percentage amounts that apply to Named Storm, deductible amounts that apply to other perils and the Coverage **A**, **B**, **D** or **E** limit.

The deductible factors for Coverage **C** and Other Personal Property Coverage Options differ by the deductible percentage amounts that apply to Named Storm and the deductible amounts that apply to other perils.

(6) Use Of Factors

The factors displayed in Paragraph **B.3.a.(7)** incorporate the factors for the All Perils Deductibles. Do not use the factors for the All Perils Deductibles when rating a policy with a higher Named Storm deductible.

(7) Deductible Factors

When the property is located in an area serviced by the North Carolina Insurance Underwriting Association (NCIUA – Territories 110, 120, 130, 140, 150 and 160), additional calculations must be performed to ensure that the premium credit applied for the deductible is **not** greater than the premium credit that would be applied if the peril of Windstorm or Hail were excluded from the policy.

To determine if an "adjusted deductible credit" or the calculated deductible credit applies, complete each of the following steps:

- Step 1. Multiply the windstorm or hail exclusion credit shown in the state rate pages, under Additional Rule A3. Windstorm Or Hail Exclusion Territories 110, 120, 130, 140, 150 and 160 Only, by the Key Factor for the same amount of insurance used to determine the Extended Coverage, Broad or Special Form Base Premium.
- Step 2. Multiply the result determined in Step 1. by .9 to determine the "adjusted deductible credit".
- Step **3.** Select the factor for the desired named storm deductible option from the following table and subtract that factor from unity (1.00).
- Step 4. Multiply the factor determined in Step 3. by the Extended Coverage, Broad or Special Form Base Premium. The result is the named storm deductible credit.
- Step 5. Compare the results in Steps 2. and 4. If the result in:

Step **2.** is **less** than the result in Step **4.**, to compute the premium, subtract the "adjusted deductible credit" from the Extended Coverage, Broad or Special Form Base Premium.

Step 2. is greater than or equal to the result in Step 4., multiply the Extended Coverage, Broad or Special Form Base Premium by the factor for the desired named storm deductible option.

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RULE 406. DEDUCTIBLES (Cont'd)

		110, 120, 130, 140, 1		,	
Cove	erage A, B, D Or E Ar	nd Coverage Options			
	All Other Perils	Cov	/erage A, B, D Or E	Limit (Expressed In	า \$)
Named Storm Percentage	Deductible Amounts	Up To 125,000	125,001 To 175,000	175,001 To 250,000	250,001 And Above
	\$ 100	0.958	0.928	0.918	0.902
	250	0.954	0.927	0.917	0.901
	500	0.947	0.925	0.915	0.900
1%	1,000	0.933	0.922	0.912	0.897
1 70	2,500	-	-	-	0.886
	5,000	-	-	-	0.878
	7,500	-	-	-	0.872
	10,000	-	-	-	0.855
	100	0.872	0.845	0.837	0.824
	250	0.869	0.844	0.836	0.823
	500	0.865	0.842	0.834	0.821
2%	1,000	0.857	0.838	0.831	0.819
Z 70	2,500	-	0.831	0.824	0.813
	5,000	-	-	-	0.806
	7,500	-	_	_	0.798
	10,000	_	_	_	0.792
	100	0.711	0.688	0.683	0.673
	250	0.709	0.687	0.682	0.672
	500	0.707	0.685	0.680	0.671
E 0/	1,000	0.702	0.681	0.677	0.668
5%	2,500	0.689	0.674	0.670	0.663
	5,000	0.671	0.665	0.662	0.656
	7,500	-	0.657	0.656	0.651
	10,000	_	_	0.652	0.647
	100	0.629	0.608	0.603	0.594
	250	0.628	0.606	0.602	0.594
	500	0.625	0.605	0.600	0.592
	1,000	0.621	0.601	0.597	0.590
7.5%	2,500	0.609	0.593	0.590	0.584
	5,000	0.595	0.584	0.582	0.577
	7,500	0.585	0.579	0.577	0.572
	10,000	-	0.575	0.573	0.569
	100	0.565	0.545	0.541	0.532
	250	0.563	0.543	0.539	0.531
	500	0.561	0.541	0.538	0.530
4001	1,000	0.557	0.538	0.535	0.527
10%	2,500	0.546	0.530	0.528	0.521
	5,000	0.534	0.521	0.519	0.515
	7,500	0.525	0.516	0.514	0.510
	10,000	0.519	0.512	0.510	0.506

Table 406.B.3.a.(7)#1 Coverage A, B, D Or E Named Storm Percentage Deductibles

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	Territories 110, 120, 130, 140, 150 And 160 (Beach & Coastal)								
Coverage C And Other Personal Property Coverage Options*									
		All Other Perils Deductible Amounts (Expressed In \$)							
Named Storm Percentage	100	250	500	1,000	2,500	5,000	7,500	10,000	
1%	0.912	0.910	0.908	0.904	0.890	0.876	0.869	0.852	
2%	0.832	0.831	0.829	0.825	0.817	0.804	0.795	0.790	
5%	0.679	0.678	0.676	0.673	0.666	0.658	0.651	0.646	
7.5%	0.600	0.599	0.597	0.594	0.587	0.579	0.573	0.569	
10%	0.537	0.536	0.534	0.531	0.525	0.516	0.511	0.507	
* Only use when policy also	covers build	ing or non-b	uilding stru	ctures.					

Table 406.B.3.a.(7)#2 Coverage C And Other Personal Property Named Storm Percentage Deductibles

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RULE 406. DEDUCTIBLES (Cont'd)

- b. Higher Fixed-dollar Deductibles Territories 110, 120, 130, 140, 150 and 160 Only
 - (1) Deductible Amounts

This option provides for higher Named Storm Fixed-dollar deductible amounts of \$1,000, \$2,000, \$5,000, \$7,500 and \$10,000 when the dollar amount of the higher fixed-dollar deductible selected exceeds the amount of the All Other Perils deductible. This option is not available for policies covering only personal property.

(2) Endorsement

Use Named Storm Deductible – North Carolina Endorsement **DP 32 18**.

(3) Declarations Instructions

Enter, on the policy Declarations, the deductible amounts that apply to Named Storm and All Other Perils. For example: \$1,000 for Named Storm and \$500 for All Other Perils.

(4) Deductible Application

In the event of a Named Storm loss to covered property, the dollar amount is deducted from the total of the loss for all coverages.

(5) Coverage Options

The deductible factors for Coverage **A**, **B**, **D** or **E** and Coverage Options For Buildings And Non-building Structures differ by the deductible amounts that apply to Named Storm and to other perils and the Coverage **A**, **B**, **D** or **E** limit.

The deductible factors for Coverage C and Other Personal Property Coverage Options differ by the deductible amounts that apply to Named Storm and to other perils.

(6) Use Of Factors

The factors displayed in Paragraph **B.3.b.(7)** incorporate the factors for the All Perils Deductibles. Do not use the factors for the All Perils Deductibles when rating a policy with a higher Named Storm deductible.

(7) Deductible Factors

When the property is located in an area serviced by the North Carolina Insurance Underwriting Association (NCIUA – Territories 110, 120, 130, 140, 150 and 160), additional calculations must be performed to ensure that the premium credit applied for the deductible is not greater than the premium credit that would be applied if the peril of Windstorm or Hail were excluded from the policy.

To determine if an "adjusted deductible credit" or the calculated deductible credit applies, complete each of the following steps:

- Step 1. Multiply the windstorm or hail exclusion credit shown in the state rate pages, under Additional Rule A3. Windstorm Or Hail Exclusion - Territories 110, 120, 130, 140, 150 And 160 Only, by the Key Factor for the same amount of insurance used to determine the Extended Coverage, Broad or Special Form Base Premium.
- Step 2. Multiply the result determined in Step 1. by .9 to determine the "adjusted deductible credit".
- Step **3.** Select the factor for the desired named storm deductible option from the following table and subtract that factor from unity (1.00).
- Step 4. Multiply the factor determined in Step 3. by the Extended Coverage, Broad or Special Form Base Premium. The result is the named storm deductible credit.
- Step 5. Compare the results in Steps 2. and 4. If the result in:

Step **2.** is **less** than the result in Step **4.**, to compute the premium, subtract the "adjusted deductible credit" from the Extended Coverage, Broad or Special Form Base Premium.

Step 2. is greater than or equal to the result in Step 4., multiply the Extended Coverage, Broad or Special Form Base Premium by the factor for the desired named storm deductible option.

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Territories 110, 120, 130, 140, 150 And 160 (Beach & Coastal)								
Coverage A, B, D Or E And Coverage Options For Buildings And Non-building Structures								
Named Storm Deductible Fixed- dollar Amounts		All Other Perils	Coverage A Or B Limit (Expressed In \$)					
		Deductible Amounts	Up To 125,000	125,001 To 175,000	175,001 To 250,000	250,001 And Above		
		\$ 100	0.943	0.963	0.973	0.985		
\$ 1,000	250	0.942	0.962	0.972	0.984			
		500	0.939	0.960	0.970	0.983		
		100	0.853	0.899	0.923	0.957		
	2 000	250	0.852	0.897	0.922	0.956		
2,000	500	0.849	0.895	0.920	0.955			
	1,000	0.845	0.892	0.917	0.953			
		100	0.692	0.764	0.812	0.891		
5,000		250	0.690	0.763	0.811	0.890		
	5,000	500	0.687	0.761	0.810	0.889		
	1,000	0.683	0.757	0.807	0.887			
		2,500	0.674	0.750	0.800	0.881		
		100	0.614	0.689	0.745	0.847		
		250	0.613	0.687	0.744	0.846		
	7,500	500	0.610	0.686	0.743	0.845		
	7,500	1,000	0.606	0.682	0.740	0.842		
		2,500	0.597	0.674	0.733	0.837		
		5,000	0.587	0.665	0.724	0.830		
		100	0.565	0.631	0.692	0.809		
		250	0.563	0.630	0.691	0.809		
		500	0.561	0.628	0.690	0.807		
	10,000	1,000	0.557	0.625	0.687	0.805		
.0,000	2,500	0.548	0.617	0.680	0.799			
		5,000	0.538	0.608	0.671	0.792		
		7,500	0.533	0.602	0.666	0.787		

Table 406.B.3.b.(7)#1 Coverage A, B, D Or E Named Storm Higher Fixed-dollar Deductibles

Territories 110, 120, 130, 140, 150 And 160 (Beach & Coastal)							
Coverage C And Other Personal Property Coverage Options*							
Named Storm Deductible		All Oth	er Perils Ded	uctible Amou	nts (Express	ed In \$)	
Fixed-dollar Amounts	100	250	500	1,000	2,500	5,000	7,500
\$ 1,000	0.979	0.978	0.976	_	_	_	-
2,000	0.940	0.939	0.937	0.934	_	_	_
5,000	0.853	0.852	0.850	0.848	0.841	_	_
7,500	0.800	0.799	0.797	0.794	0.788	0.780	_
10,000	0.757	0.756	0.754	0.752	0.745	0.737	0.732
* Only use when policy also	covers buildin	g or non-build	ing structures				

Table 406.B.3.b.(7)#2 Coverage C And Other Personal Property Named Storm Higher Fixed-dollar Deductibles

RULE 407. AUTOMATIC INCREASE IN INSURANCE

Rule **407.** is replaced by the following:

- A. Automatic Increase In Insurance Endorsement DP 32 11
 - The policy may be endorsed to provide automatic annual increases in the Coverage A, B and C limits of liability. Apply a factor to the Base Premium as follows:

Amount Of Annual Increase	Factor
4%	1.02
6%	1.03
8%	1.04
Each Additional 4% over 8% add:	.02

Table 407.A.1. Factors

- **2.** The premium for a 3 year policy is 3.2 times the annual policy premium.
- 3. Use Automatic Increase In Insurance Endorsement DP 32 11.

B. Inflation Guard Endorsement – DP 32 70

- The policy may be extended to automatically adjust the limit of liability applicable to Coverage A under the Dwelling Policy. This limit will be adjusted at the same rate as the change in the Index shown on the Declarations, billing notice or named on the form.
- 2. There is no additional charge for this endorsement. Companies electing to use this endorsement must use it exclusively and are required to notify the North Carolina Rate Bureau of their election.
- **3.** The following Indexes have been approved by the Department of Insurance and may be used with the approved Inflation Guard Endorsement:
 - (a) Marshall & Swift Boeckh (MS/B<u>) Residential</u> <u>Cost Index</u> published by the American Appraisal Company, Inc.;
 - (b) <u>Composite Construction Cost Index</u> published by the U.S. Department of Commerce;
 - (c) <u>Consumer Price Index</u> published by the U.S. Department of Labor;
 - (d) Marshall & Swift Boeckh (MS/B) <u>Construction Cost Index</u> published Marshall & Swift Boeckh (MS/B);
 - (e) <u>RSMeans CostWorks Valuator</u> published by RSMeans.
 - (f) <u>Xactware Inflation Index</u> published by Xactware Solutions, Inc.
- 4. Use Inflation Guard Endorsement DP 32 70.

RULE 408.

ALARMS, SMOKE DETECTORS, FIRE EXTINGUISHERS AND AUTOMATIC SPRINKLERS

The title of Rule **408**. Protective Devices is replaced by the preceding title.

Rule **408.** is replaced by the following:

A. Approved and properly maintained installations of fire alarms, smoke detectors, automatic sprinklers and fire extinguishers in the dwelling may be recognized for a reduced premium – computed by multiplying the fire Base Premium by the selected factors as follows.

Type Of Installation*	Dwelling Factor	Mobile Or Trailer Home Factor			
Central Station Reporting Fire Alarm	.90	.92			
Fire Department Reporting Fire Alarm	.93	.95			
Local Fire Alarm Smoke Detectors	.95	.97			
Automatic Sprinklers in all areas including attics, bathrooms, closets, attached structures	.80	.90			
Automatic Sprinklers in all areas except attic, bathroom, closet and attached structure areas that are protected by a fire detector	.90	.95			
Fire Extinguishers	.95	.95			

Table 408.A. Protective Devices Factors

- **B.** A premium credit for Fire Extinguishers shall be allowed if the dwelling has, installed on each floor and basement in a readily accessible place, at least:
 - 1. One fire extinguisher classified and labeled as 2-A (classified as A-1 prior to July 1, 1956), or
 - **2.** Two fire extinguishers classified and labeled as 1-A (classified as A-2 prior to July, 1956).

The extinguishers must be maintained in good, working order.

C. Use Premises Alarm Or Fire Protection System Endorsement DP 32 50.

RULE 409.

ACTUAL CASH VALUE LOSS SETTLEMENT WINDSTORM OR HAIL LOSSES TO ROOF SURFACING – DP 00 02, DP 00 03 AND DP 00 01 WITH DP 00 08

Rule **409.** does not apply.

RULE 410.

BUILDING CODE EFFECTIVENESS GRADING

Rule **410.** does not apply.

PART V

ADDITIONAL COVERAGES AND INCREASED LIMITS RULES

RULE 502.

COVERAGE D – FAIR RENTAL VALUE COVERAGE E – ADDITIONAL LIVING EXPENSE

Paragraph A. is replaced by the following:

A. Introduction

Coverage is provided in the forms on a limited basis as follows:

1. Form DP 00 01

a. Coverage D

Up to 10% of the Coverage **A** limit is available. Use of this option reduces the Coverage **A** limit for the same loss.

b. Coverage E

Not automatically included in form. It may be added as noted in Paragraph **B**.

2. Form DP 00 02 Or DP 00 03

Coverage **D** and **E** combined – Up to 10% of the Coverage **A** limit is available for Coverage **D** and Coverage **E** combined as additional insurance.

RULE 507. FIRE DEPARTMENT SERVICE CHARGE

Rule **507.** is replaced by the following:

The limit of \$500 provided under the policy may be increased. Refer to the state rates.

RULE 509. EARTHQUAKE COVERAGE

Rule 509. is replaced by the following:

A. Coverage Description

When added to the Fire policy, this peril shall apply to the same coverages and for the same limits that apply to the peril of Fire.

Use Earthquake Coverage Endorsement **DP 04 69**.

B. Loss Assessment Coverage

When the policy is extended to cover loss assessment resulting from loss by this peril, the limit of liability shall be based on the insured's proportionate interest in total value of all collectively owned buildings and structures of the corporation or association of property owners. Refer to company for rates.

Use Loss Assessment Coverage For Earthquake Endorsement **DP 04 68**.

C. Deductible

The base deductible is 5% of the limit of liability for Coverage **A**, **B** or **C**, whichever is greatest and is subject to a \$250 minimum.

This deductible may be increased for a premium credit. In the event of an Earthquake loss to covered property, the dollar amount is deducted from the total of the loss for Coverages **A**, **B** and **C**.

D. Premium For Base Deductible

Develop the premium as follows:

- **1.** From the state rates:
 - **a.** Determine the Earthquake Zone;
 - b. Determine if Rate Table A, and/or B applies;
 - **c.** Select the rate according to construction from the Rate Table; and
- **2.** Multiply the rate determined in Paragraph **D.1.c.** by the amounts of insurance for:
 - a. Coverages A, B, C, D and E;
 - Improvements, Alterations and Additions Increased Limits;
 - **c.** Other Building Coverage options (i.e. Bldg. Items Coverage);
 - **d.** Other Personal Property Coverage (i.e. Merchandise in Storage);
 - e. Ordinance or Law total amount of insurance (includes basic, and if applicable, increased amounts).

E. Premium for Higher Deductibles

Multiply the Base Premium determined in Paragraph **E.** by a factor from the following table:

Deductible Percentage	Frame And Superior	Masonry
10%	.89	.95
15%	.78	.89
20%	.67	.84
25%	.56	.79

Table 509.E. Higher Deductibles Factors

RULE 510. THEFT COVERAGE

This rule is deleted.

Refer to the Theft Insurance program filed by or on behalf of the company insuring the risk.

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DWELLING POLICY PROGRAM MANUAL EXCEPTION PAGES

RULE 512.

WINDSTORM OR HAIL COVERAGE – MISCELLANEOUS PROPERTIES

The title of Rule **512.** Windstorm Or Hail Coverage - Awnings, Signs And Outdoor Radio And Television Equipment is replaced by the preceding title.

Rule 512. is replaced by the following:

A. Property Not Covered

The peril of Windstorm or Hail does **not** cover damage to the following properties whether attached to or separated from a dwelling or other structure on the Described Location:

- 1. Signs or cloth awnings, including their supports;
- 2. Radio or television antennas or aerials, including their lead-in wiring, masts or towers;
- **3.** Swimming pools;
- **4.** Screens, including their supports, around a swimming pool, patio or other areas;
- 5. Fences, property line and similar walls, including seawalls;
- 6. Bathhouses, cabanas, greenhouses, hothouses, pergolas, slathouses, trellises;
- 7. Outdoor equipment used to service the Described Location; or
- 8. Structures located over water, whether or not permanently attached to the ground, including the property in or on the structure.

B. Endorsement

Damage to these properties may be covered for an additional premium. Separately describe each property item and corresponding limit of liability on Windstorm Or Hail – Miscellaneous Properties Endorsement **DP 32 19** or the Declarations.

C. Greenhouses And/Or Hothouses

- 1. When the structure, greenhouse (hothouse) glass and any flowers and plants contained in the structure are insured as a single item:
 - **a.** Include, in the limit of liability for each structure, the value of all glass, as computed in Paragraph **1.c.**, and the value of any flowers and plants in that structure;
 - Add the "Glass Condition of Insurance", in Paragraph 3.a. of this rule, to Windstorm Or Hail – Miscellaneous Properties Endorsement DP 32 19 or the Declarations; and
 - **c.** Specify, in the "Glass Condition of Insurance", the dollar amount of all glass being insured. This amount is determined by multiplying the agreed value per square foot of glass by the number of square feet of all insured glass.

2. When the structure, greenhouse (hothouse) glass or the flowers and plants contained in the structure are **separately** insured, specify the limit of liability **separately** for each structure, all glass and the flowers and plants in that structure.

When glass is separately insured:

- a. Add the "Glass Condition of Insurance", in Paragraph 3.b. of this rule, to Windstorm Or Hail – Miscellaneous Properties Endorsement DP 32 19 or the Declarations; and
- **b.** Specify, in the "Glass Condition of Insurance", the agreed value per square foot of glass and the number of square feet of all glass. The limit of liability of all glass being insured is determined by multiplying these two amounts.
- 3. Glass Condition of Insurance
 - **a.** Use this Condition when glass is **not** separately insured:

"Windstorm or Hail Coverage for Greenhouse (Hothouse) Glass

It is understood by you and us that, in the event greenhouse (hothouse) glass is broken or destroyed by the peril of Windstorm or Hail, we will pay no more than the least of the following amounts:

- **A.** \$____. This dollar amount for greenhouse (hothouse) glass is determined by multiplying:
 - The agreed value per square foot of greenhouse (hothouse) glass, \$_____, by
 - The number of square feet of all insured greenhouse (hothouse) glass, ____;
- **B.** An amount computed by:
 - Dividing the number of square feet of all broken or destroyed greenhouse (hothouse) glass by the total number of square feet of insured greenhouse (hothouse) glass, and
 - 2. Multiplying the amount computed in **B.1.** above by the dollar amount for greenhouse (hothouse) glass stated in **A.** above; or
- **C.** The actual cost to repair or replace the broken or destroyed greenhouse (hothouse) glass.

Also, if greenhouse (hothouse) glass is covered by other insurance, we will pay no more than the proportion of a loss that the dollar amount for such greenhouse (hothouse) glass stated in **A**. above bears to the total amount of insurance covering that glass".

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RULE 512. WINDSTORM OR HAIL COVERAGE – MISCELLANEOUS PROPERTIES (Cont'd)

b. Use this Condition when glass **is** separately insured:

"Windstorm or Hail Coverage for Greenhouse (Hothouse) Glass

It is understood by you and us that, in the event greenhouse (hothouse) glass is broken or destroyed by the peril of Windstorm or Hail, we will pay no more than the least of the following amounts:

- **A.** The limit of liability declared above for greenhouse (hothouse) glass, which is determined by multiplying:
 - The agreed value per square foot of greenhouse (hothouse) glass, \$ _____, by
 - The number of square feet of all insured greenhouse (hothouse) glass, ____;
- **B.** An amount computed by:
 - 1. Dividing the number of square feet of all broken or destroyed greenhouse (hothouse) glass by the total number of square feet of insured greenhouse (hothouse) glass, and

- Multiplying the amount computed in B.1. above by the limit of liability for greenhouse (hothouse) glass declared above; or
- **C.** The actual cost to repair or replace the broken or destroyed greenhouse (hothouse) glass.

Also, if greenhouse (hothouse) glass is covered by other insurance, we will pay no more than the proportion of loss that our limit of liability for such greenhouse (hothouse) glass bears to the total amount of insurance covering that glass".

D. Premium

Refer to the state rates.

RULE 513. WATER BACK UP AND SUMP OVERFLOW

Rule 513. does not apply.

RULE 515. MOTORIZED GOLF CART – PHYSICAL LOSS COVERAGE

Rule **515.** does not apply.

RULE 517.

LIMITED FUNGI, WET OR DRY ROT, OR BACTERIA COVERAGE

Rule **517.** does not apply.

ADDITIONAL RULE(S)

RULE A3.

WINDSTORM OR HAIL EXCLUSION – TERRITORIES 110, 120, 130, 140, 150 AND 160 ONLY

		Building	Contents				
Territory	Const.*	Credit	Credit				
110	М	\$ 127	\$ 16				
	F	134	17				
	MH	167	22				
120	М	139	19				
	F	146	20				
	MH	182	26				
130	М	85	12				
	F	90	12				
	MH	112	15				
140	М	92	12				
	F	97	12				
	MH	121	15				
150	М	88	11				
	F	93	11				
	MH	116	14				
160	М	92	12				
	F	97	12				
	MH 121 15						
		ne. MH = Mobile					
		ed as masonry. /					
plastic s	iding over fram	e is rated as fra	me.				

Table A3.B.2.(R) Windstorm Or Hail Exclusion – Territories 110, 120, 130, 140, 150 and 160 Only

RULE A5. INSTALLMENT PAYMENT PLAN

C. The additional charge per installment is \$3.00.

RULE A6.

UNPROTECTED DWELLINGS – PROTECTION CLASS 9, 9E, 9S OR 10

Rates Per \$1,000	
Additional rate of insurance	\$ 1.50

Table A6.C.1.a.(R) Unprotected Dwellings – Protection Class 9, 9E, 9S Or 10

RULE A9. WINDSTORM MITIGATION PROGRAM

Mitigation Feature	Const.	Territory 110	Territory 120	Territory 130	Territory 140	Territory 150	Territory 160
Total Hip Roof	М	\$7	\$ 7	\$4	\$4	\$5	\$4
	F	7	7	4	4	5	4
Opening Protection	М	7	7	4	4	5	4
Opening Protection	F	7	7	4	4	5	4
Total Hip Roof and Opening Protection	М	14	14	9	9	9	9
Total hip foor and opening i fotection	F	14	14	9	9	9	9
IBHS Designation:							
Hurricane Fortified for Safer Living®	М	22	24	10	16	12	16
	F	24	26	10	16	12	16
Hurricane Fortified for Existing Homes®	М	5	5	3	3	4	3
Bronze Option 1	F	5	5	3	3	4	3
Hurricane Fortified for Existing Homes®	М	9	9	4	6	5	6
Bronze Option 2	F	9	9	4	6	5	6
Hurricane Fortified for Existing Homes® Silver	М	14	16	6	10	6	10
Option 1	F	14	16	6	10	6	10
Hurricane Fortified for Existing Homes® Silver	М	17	18	7	12	7	12
Option 2	F	17	19	7	12	7	12
Hurricane Fortified for Existing Homes® Gold	М	17	18	9	12	9	12
Option 1	F	18	19	9	12	9	12
Hurricane Fortified for Existing Homes® Gold	М	19	22	10	15	10	15
Option 2	F	20	23	10	15	10	15

Table A9.E.#1(R) – Windstorm Loss Mitigation Credit – Coverage A – Dwelling

Mitigation Feature	Const.	Territory 110		Territory 130	Territory 140	Territory 150	Territory 160
Total Hip Roof	М	\$1	\$ 1	\$ 1	\$1	\$ 1	\$1
Total Hip Rool	F	1	1	1	1	1	1
Opening Protection	М	1	1	1	1	1	1
Opening Trotection	F	1	1	1	1	1	1
Total Hip Roof and Opening Protection	М	1	2	1	1	1	1
	F	1	2	1	1	1	1
IBHS Designation:							
Hurricane Fortified for Safer Living®		4	4	2	3	2	3
	F	4	4	2	3	2	3
Hurricane Fortified for Existing Homes®		1	1	1	1	1	1
Bronze Option 1	F	1	1	1	1	1	1
Hurricane Fortified for Existing Homes®	М	1	2	1	1	1	1
Bronze Option 2	F	1	2	1	1	1	1
Hurricane Fortified for Existing Homes® Silver	М	2	2	1	2	1	2
Option 1	F	2	2	1	2	1	2
Hurricane Fortified for Existing Homes® Silver	М	2	3	1	2	1	2
Option 2	F	2	3	1	2	1	2
Hurricane Fortified for Existing Homes® Gold	М	3	3	1	2	1	2
Option 1	F	3	3	1	2	1	2
Hurricane Fortified for Existing Homes® Gold	М	3	3	2	2	2	2
Option 2	F	3	3	2	2	2	2

Table A9.E.#2(R) – Contents Windstorm Loss Mitigation Credit – Coverage C – Personal Property

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RULE 206. MINIMUM PREMIUM

D. Minimum Premium – \$50.

RULE 208. WAIVER OF PREMIUM

B. Amount that may be waived – \$3 or less.

RULE 301. BASE PREMIUM COMPUTATION

Owner-occupied And Non-owner-occupied Key Premiums – Territories 110, 120, 130					
Fire – Coverage A – All Forms – Non-seasonal And Seasonal					
		1	l – 5 Famili	es	
Protection Class	Const.*	Territory 110	Territory 120	Territory 130	
1	М	\$ 11	\$ 11	\$ 21	
	F	16	16	29	
2	M	12	12	21	
	F	16	16	29	
3	M	12	12	22	
	F	16	16	30	
4	М	12	12	22	
	F	17	17	30	
5	М	12	12	23	
	F	17	17	31	
6	М	13	13	24	
	F	18	18	33	
7	М	14	14	26	
	F	19	19	35	
8	М	16	16	30	
	F	22	22	40	
8B, 9, 9E, 9S	М	18	18	33	
	F	24	24	44	
10	М	22	22	40	
	F	30	30	54	
	Aluminum o		nry Veneer i ding over fra		

Table 301.A.#1(R) Fire – Coverage A – All Forms – Nonseasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal							
Key Factors							
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A				
\$ 1*	.38	\$ 27	1.48				
2	.42	28	1.52				
3	.47	29	1.56				
4	.51	30	1.60				
5	.56	31	1.64				
6	.60	32	1.68				
7	.65	33	1.72				
8	.69	34	1.76				
9	.74	35	1.80				
10	.78	36	1.84				
11	.82	37	1.88				
12	.87	38	1.92				
13	.92	39	1.96				
14	.96	40	2.00				
15	1.00	41	2.04				
16	1.04	42	2.08				
17	1.08	43	2.12				
18	1.12	44	2.16				
19	1.16	45	2.20				
20	1.20	46	2.24				
21	1.24	47	2.28				
22	1.28	48	2.32				
23	1.32	49	2.36				
24	1.36	50	2.40				
25	1.40	Each Addi-					
26	1.44	tional \$1,000	.04				
	nit of liability to o ss than \$1,000.		ns for policy				

Table 301.A.#2(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage A – All Forms – Non-seasonal And Seasonal							
		1 – 5 Families					
Protection	Const.*	Territory	Territory	Territory			
Class		140	150	160			
1	M	\$ 19	\$ 20	\$ 22			
	F	26	27	29			
2	M	19	20	22			
	F	26	27	30			
3	M	20	20	23			
	F	27	28	31			
4	M	20	21	23			
	F	27	28	31			
5	M	21	21	23			
	F	28	29	32			
6	M	22 30	23 31	25 34			
7	M	23 32	24 33	27 36			
8	M	27	28	31			
	F	36	38	42			
8B, 9, 9E, 9S	M	29	31	34			
	F	40	42	46			
10	M F	36 49	37 51	41 56			

Table 301.A.#3(R) Fire – Coverage A – All Forms – Nonseasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
Key Factors				
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A	
\$ 1*	.38	\$ 27	1.48	
2	.42	28	1.52	
3	.47	29	1.56	
4	.51	30	1.60	
5	.56	31	1.64	
6	.60	32	1.68	
7	.65	33	1.72	
8	.69	34	1.76	
9	.74	35	1.80	
10	.78	36	1.84	
11	.82	37	1.88	
12	.87	38	1.92	
13	.92	39	1.96	
14	.96	40	2.00	
15	1.00	41	2.04	
16	1.04	42	2.08	
17	1.08	43	2.12	
18	1.12	44	2.16	
19	1.16	45	2.20	
20	1.20	46	2.24	
21	1.24	47	2.28	
22	1.28	48	2.32	
23	1.32	49	2.36	
24	1.36	50	2.40	
25	1.40	Each Addi-		
26	1.44	tional \$1,000	.04	
 Use this limit of liability to develop premiums for policy amounts less than \$1,000. 				

Table 301.A.#4(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage A – All Forms – Non-seasonal And Seasonal				
		1 – 5 Families		
Protection	Const.*	Territory	Territory	Territory
Class		170	180	190
1	M	\$ 30	\$ 30	\$ 31
	F	40	41	42
2	M	30	31	32
	F	41	42	43
3	M	31	32	32
	F	42	43	44
4	M	32	32	33
	F	43	44	45
5	M	32 44	33 45	34 46
6	M	35 47	36 48	36 49
7	M	37	37	38
	F	50	51	52
8	M	42	43	44
	F	57	59	60
8B, 9, 9E, 9S	M	46	47	48
	F	63	64	66
10	M	57	58	59
	F	77	79	81

Table 301.A.#5(R) Fire – Coverage A – All Forms – Nonseasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal			
Key Factors			
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A
\$ 1*	.38	\$ 27	1.48
2	.42	28	1.52
3	.47	29	1.56
4	.51	30	1.60
5	.56	31	1.64
6	.60	32	1.68
7	.65	33	1.72
8	.69	34	1.76
9	.74	35	1.80
10	.78	36	1.84
11	.82	37	1.88
12	.87	38	1.92
13	.92	39	1.96
14	.96	40	2.00
15	1.00	41	2.04
16	1.04	42	2.08
17	1.08	43	2.12
18	1.12	44	2.16
19	1.16	45	2.20
20	1.20	46	2.24
21	1.24	47	2.28
22	1.28	48	2.32
23	1.32	49	2.36
24	1.36	50	2.40
25	1.40	Each Addi-	
26	1.44	tional \$1,000	.04
 Use this limit of liability to develop premiums for policy amounts less than \$1,000. 			

Table 301.A.#6(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Premiums – Territories 200, 210, 220 Fire – Coverage A – All Forms – Non-seasonal And Seasonal				
		1 – 5 Families		
Protection	Const.*	Territory	Territory	Territory
Class		200	210	220
1	M	\$ 42	\$28	\$28
	F	57	38	38
2	M	43	28	28
	F	58	39	39
3	M	44	29	29
	F	60	39	39
4	M	45	29	29
	F	61	40	40
5	M	46 62	30 41	30 41
6	M	49	32	32
	F	67	44	44
7	M	52	34	34
	F	70	47	47
8	M	59	39	39
	F	81	53	53
8B, 9, 9E, 9S	M	65	43	43
	F	89	59	59
10	M	80 109	53 72	53 72

Table 301.A.#7(R) Fire - Coverage A - All Forms - Nonseasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

rated as frame.

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
Key Factors				
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A	
\$ 1*	.38	\$ 27	1.48	
2	.42	28	1.52	
3	.47	29	1.56	
4	.51	30	1.60	
5	.56	31	1.64	
6	.60	32	1.68	
7	.65	33	1.72	
8	.69	34	1.76	
9	.74	35	1.80	
10	.78	36	1.84	
11	.82	37	1.88	
12	.87	38	1.92	
13	.92	39	1.96	
14	.96	40	2.00	
15	1.00	41	2.04	
16	1.04	42	2.08	
17	1.08	43	2.12	
18	1.12	44	2.16	
19	1.16	45	2.20	
20	1.20	46	2.24	
21	1.24	47	2.28	
22	1.28	48	2.32	
23	1.32	49	2.36	
24	1.36	50	2.40	
25	1.40	Each Addi-		
26	1.44	tional \$1,000	.04	
	nit of liability to o ss than \$1,000.		ms for policy	

Table 301.A.#8(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Owner-occupied And Non-owner-occupied Key Premiums – Territories 230, 240, 250				
Fire – Coverage A – All Forms – Non-seasonal And Seasonal				
		1 – 5 Families		
Protection Class	Const.*	Territory 230	Territory 240	Territory 250
1	M F	\$ 43 59	\$28 39	\$ 26 35
2	M F	44 60	29 39	26 36
3	M F	45 61	30 40	27 36
4	M	46 63	30 41	27 37
5	M	47 64	31 42	28 38
6	M	51 69	33 45	30 41
7	M F	53 73	35 48	32 43
8	M	61 83	40 55	36 49
8B, 9, 9E, 9S	M F	67 92	44 60	40 54
10	M F	82 112	54 74	49 67
 M = Masonry, F = Frame. Masonry Veneer is rated as masonry. Aluminum or plastic siding over frame is rated as frame. 				

Table 301.A.#9(R) Fire – Coverage A – All Forms – Nonseasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors			
\$ 1*	.38	\$ 27	1.48
2	.42	28	1.52
3	.47	29	1.56
4	.51	30	1.60
5	.56	31	1.64
6	.60	32	1.68
7	.65	33	1.72
8	.69	34	1.76
9	.74	35	1.80
10	.78	36	1.84
11	.82	37	1.88
12	.87	38	1.92
13	.92	39	1.96
14	.96	40	2.00
15	1.00	41	2.04
16	1.04	42	2.08
17	1.08	43	2.12
18	1.12	44	2.16
19	1.16	45	2.20
20	1.20	46	2.24
21	1.24	47	2.28
22	1.28	48	2.32
23	1.32	49	2.36
24	1.36	50	2.40
25	1.40	Each Addi-	
26	1.44	tional \$1,000	.04
Use this lin amounts le	nit of liability to o ess than \$1,000.	levelop premiur	ns for policy

Table 301.A.#10(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Co		– All Form d Seasona	s – Non-sea al	asonal	
		1 – 5 Families			
Protection	Const.*	Territory	Territory	Territory	
Class		260	270	280	
1	M	\$ 32	\$ 20	\$ 19	
	F	43	28	26	
2	M	32	21	19	
	F	44	28	26	
3	M	33	21	20	
	F	45	29	27	
4	M	34	22	20	
	F	46	29	27	
5	M	34	22	21	
	F	47	30	28	
6	M	37 51	24 32	22 30	
7	M	39 53	25 34	23 32	
8	M	45 61	29 39	27 36	
8B, 9, 9E, 9S	M	49	32	29	
	F	67	43	40	
10	M	60 82	39 53	36 49	

Table 301.A.#11(R) Fire – Coverage A – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

	Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
	Key F	actors			
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A		
\$ 1*	.38	\$ 27	1.48		
2	.42	28	1.52		
3	.47	29	1.56		
4	.51	30	1.60		
5	.56	31	1.64		
6	.60	32	1.68		
7	.65	33	1.72		
8	.69	34	1.76		
9	.74	35	1.80		
10	.78	36	1.84		
11	.82	37	1.88		
12	.87	38	1.92		
13	.92	39	1.96		
14	.96	40	2.00		
15	1.00	41	2.04		
16	1.04	42	2.08		
17	1.08	43	2.12		
18	1.12	44	2.16		
19	1.16	45	2.20		
20	1.20	46	2.24		
21	1.24	47	2.28		
22	1.28	48	2.32		
23	1.32	49	2.36		
24	1.36	50	2.40		
25	1.40	Each Addi-			
26	1.44	tional \$1,000	.04		
	hit of liability to o ss than \$1,000.	levelop premiur	ms for policy		

Table 301.A.#12(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage A – All Forms – Non-seasonal And Seasonal				
			1 – 5 Famili	es
Protection Class	Const.*	Territory 290	Territory 300	Territory 310
1	M F	\$ 24 32	\$ 32 43	\$ 24 32
2	M F	24 33	32 44	24 33
3	MF	25 34	33 45	25 34
4	M F	25 34	34 46	25 34
5	M F	26 35	34 47	26 35
6	M	28 38	37	28 38
7	F	29 40	39 53	29 40
8	M F	33 46	45 61	33 46
8B, 9, 9E, 9S	M F	37 50	49 67	37 50
10	M	45 61	60 82	45 61

Table 301.A.#13(R) Fire – Coverage A – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal					
Key Factors					
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A		
\$ 1*	.38	\$ 27	1.48		
2	.42	28	1.52		
3	.47	29	1.56		
4	.51	30	1.60		
5	.56	31	1.64		
6	.60	32	1.68		
7	.65	33	1.72		
8	.69	34	1.76		
9	.74	35	1.80		
10	.78	36	1.84		
11	.82	37	1.88		
12	.87	38	1.92		
13	.92	39	1.96		
14	.96	40	2.00		
15	1.00	41	2.04		
16	1.04	42	2.08		
17	1.08	43	2.12		
18	1.12	44	2.16		
19	1.16	45	2.20		
20	1.20	46	2.24		
21	1.24	47	2.28		
22	1.28	48	2.32		
23	1.32	49	2.36		
24	1.36	50	2.40		
25	1.40	Each Addi-			
26	1.44	tional \$1,000	.04		
* Use this lim	* Use this limit of liability to develop premiums for policy				

amounts less than \$1,000.

Table 301.A.#14(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Owner-occupied And Non-owner-occupied Key Premiums – Territories 320, 330, 340 Fire – Coverage A – All Forms – Non-seasonal And Seasonal							
		1 – 5 Families					
Protection Class	Const.*		ritory 20	Territe 330			ritory 40
1	M F	\$	23 31		24 33	\$	21 29
2	M F		23 32	1	25 34		21 29
3	M		24 33	4	25 35		22 30
4	M		24 33	4	26 35		22 30
5	M		25 34	1	26 36		23 31
6	M F		27 37	2	28 39		24 33
7	M		28 39		30 11		26 35
8	M		32 44	3	34 17		30 40
8B, 9, 9E, 9S	M F		36 49	3	38 52		33 44
10	M F		44 60	4	46 53		40 54

M = Masonry, F = Frame. Masonry Veneer is rated as masonry. Aluminum or plastic siding over frame is rated as frame.

Table 301.A.#15(R) Fire – Coverage A – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Ow	Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
Key Factors					
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A		
\$ 1*	.38	\$ 27	1.48		
2	.42	28	1.52		
3	.47	29	1.56		
4	.51	30	1.60		
5	.56	31	1.64		
6	.60	32	1.68		
7	.65	33	1.72		
8	.69	34	1.76		
9	.74	35	1.80		
10	.78	36	1.84		
11	.82	37	1.88		
12	.87	38	1.92		
13	.92	39	1.96		
14	.96	40	2.00		
15	1.00	41	2.04		
16	1.04	42	2.08		
17	1.08	43	2.12		
18	1.12	44	2.16		
19	1.16	45	2.20		
20	1.20	46	2.24		
21	1.24	47	2.28		
22	1.28	48	2.32		
23	1.32	49	2.36		
24	1.36	50	2.40		
25	1.40	Each Addi-			
26	1.44	tional \$1,000	.04		
	it of liability to c	levelop premiur	ms for policy		

amounts less than \$1,000.

Table 301.A.#16(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage A – All Forms – Non-seasonal And Seasonal				
		1	I – 5 Famili	es
Protection Class	Const.*	Territory 350	Territory 360	Territory 370
1	MF	\$ 24 32	\$ 20 27	\$ 22 29
2	M F	24 33	20 27	22 30
3	M F	25 34	20 28	23 31
4	M	25 34	21 28	23 31
5	M	26 35	21 29	23 32
6	M	28 38	23 31	25 34
7	M F	29 40	24 33	27 36
8	M	33 46	28 38	31 42
8B, 9, 9E, 9S	M	37 50	31 42	34 46
10	M	45 61	37 51	41 56

Table 301.A.#17(R) Fire – Coverage A – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
Key Factors				
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A	
\$ 1*	.38	\$ 27	1.48	
2	.42	28	1.52	
3	.47	29	1.56	
4	.51	30	1.60	
5	.56	31	1.64	
6	.60	32	1.68	
7	.65	33	1.72	
8	.69	34	1.76	
9	.74	35	1.80	
10	.78	36	1.84	
11	.82	37	1.88	
12	.87	38	1.92	
13	.92	39	1.96	
14	.96	40	2.00	
15	1.00	41	2.04	
16	1.04	42	2.08	
17	1.08	43	2.12	
18	1.12	44	2.16	
19	1.16	45	2.20	
20	1.20	46	2.24	
21	1.24	47	2.28	
22	1.28	48	2.32	
23	1.32	49	2.36	
24	1.36	50	2.40	
25	1.40	Each Addi-		
26	1.44	tional \$1,000	.04	
* Use this lim	it of liability to c	levelop premiur	ns for policy	

 Use this limit of liability to develop premiums for polic amounts less than \$1,000.

Table 301.A.#18(R) Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Owner-occupied And Non-owner-occupied Key Premiums – Territories 380, 390				
Fire – Coverag	e A – All Foi Seasc		asonal And	
		1 – 5 Families		
Protection	Const.*	Territory	Territory	
Class		380	390	
1	M	\$ 20	\$ 20	
	F	27	28	
2	M	20	21	
	F	27	28	
3	M	20	21	
	F	28	29	
4	M	21	22	
	F	28	29	
5	M	21	22	
	F	29	30	
6	M	23	24	
	F	31	32	
7	M	24	25	
	F	33	34	
8	M	28 38	29 39	
8B, 9, 9E, 9S	M	31 42	32 43	
10	M	37	39	
	F	51	53	

 M = Masonry, F = Frame. Masonry Veneer is rated as masonry. Aluminum or plastic siding over frame is rated as frame.

Table 301.A.#19(R) Fire – Coverage A – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage A – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
Key Factors				
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A	
\$ 1*	.38	\$ 27	1.48	
2	.42	28	1.52	
3	.47	29	1.56	
4	.51	30	1.60	
5	.56	31	1.64	
6	.60	32	1.68	
7	.65	33	1.72	
8	.69	34	1.76	
9	.74	35	1.80	
10	.78	36	1.84	
11	.82	37	1.88	
12	.87	38	1.92	
13	.92	39	1.96	
14	.96	40	2.00	
15	1.00	41	2.04	
16	1.04	42	2.08	
17	1.08	43	2.12	
18	1.12	44	2.16	
19	1.16	45	2.20	
20	1.20	46	2.24	
21	1.24	47	2.28	
22	1.28	48	2.32	
23	1.32	49	2.36	
24	1.36	50	2.40	
25	1.40	Each Addi-		
26	1.44	tional \$1,000	.04	
	it of liability to o	levelop premiur	ms for policy	

amounts less than \$1,000. Table 301.A.#20(R) Fire – Coverage A – All Forms

Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage C – All Forms – Non-seasonal And Seasonal							
		1	1 – 5 Families				
Protection Class	Const.*	Territory 110	Territory 120	Territory 130			
1	M F	\$3 4	\$ 3 4	\$6 8			
2	M F	3 4	3	6 8 6			
3	M F	3 4	3 4	9			
4	M F	3 4	3 4 3	6			
5	M	3 4 3 4	3 4	9 7 9			
6	M	3 4		9 7 10			
7	M	3 5	3 4 3 5	7 10			
8	M F	4 5	4 5	9 12			
8B, 9, 9E, 9S	M F	4 6	4 6	9 13			
10	M	5 7	5 7	12 16			

Table 301.A.#21(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Non-owner-occupied Key Premiums

Ov	Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
	Key Factors				
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C		
\$ 1*	.35	\$ 27	3.73		
2	.48	28	3.86		
3	.61	29	3.99		
4	.74	30	4.12		
5	.87	31	4.25		
6	1.00	32	4.38		
7	1.13	33	4.51		
8	1.26	34	4.64		
9	1.39	35	4.77		
10	1.52	36	4.90		
11	1.65	37	5.03		
12	1.78	38	5.16		
13	1.91	39	5.29		
14	2.04	40	5.42		
15	2.17	41	5.55		
16	2.30	42	5.68		
17	2.43	43	5.81		
18	2.56	44	5.94		
19	2.69	45	6.07		
20	2.82	46	6.20		
21	2.95	47	6.33		
22	3.08	48	6.46		
23	3.21	49	6.59		
24	3.34	50	6.72		
25	3.47	Each Addi-			
26	3.60	tional \$1,000	.13		
* Use this lin amounts le	nit of liability to o ss than \$1,000.	levelop premiur	ms for policy		

Table 301.A.#22(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Co	verage C	– All Form d Seasona	140, 150, 16 s – Non-se al	
Protection Class	Const.*	1 – 5 Families Territory Territory Territor 140 150 160		
1	M F	\$6 8	\$6 8	\$7 10
2	M F	6 8	6 8	8 10
3	M F	6 9	6 9	8 11
4	M F	6 9	6	8 11
5	MF	7 9	9 7 9	8 11
6	M	7 10	7 10	9 12
7	M	7	7 10	9 12
8	M F	9 12	9 12	10 14
8B, 9, 9E, 9S	M F	9 13	9 13	12 16
10	M	12 16	12 16	14 19

masonry. Aluminum or plastic siding over frame is rated as frame. Table 301.A.#23(R) Fire – Coverage C – All Forms –

Non-seasonal And Seasonal Owner-occupied And Non-owner-occupied Key Premiums

Ow	Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal			
	Key F	actors		
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.35	\$ 27	3.73	
2	.48	28	3.86	
3	.61	29	3.99	
4	.74	30	4.12	
5	.87	31	4.25	
6	1.00	32	4.38	
7	1.13	33	4.51	
8	1.26	34	4.64	
9	1.39	35	4.77	
10	1.52	36	4.90	
11	1.65	37	5.03	
12	1.78	38	5.16	
13	1.91	39	5.29	
14	2.04	40	5.42	
15	2.17	41	5.55	
16	2.30	42	5.68	
17	2.43	43	5.81	
18	2.56	44	5.94	
19	2.69	45	6.07	
20	2.82	46	6.20	
21	2.95	47	6.33	
22	3.08	48	6.46	
23	3.21	49	6.59	
24	3.34	50	6.72	
25	3.47	Each Addi-		
26	3.60	tional \$1,000	.13	
	it of liability to c s than \$1,000.	levelop premiur	ns for policy	

Table 301.A.#24(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

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RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Premiums – Territories 170, 180, 190 Fire – Coverage C – All Forms – Non-seasonal And Seasonal							
			1	– 5	Famili	es	
Protection Class	Const.*		itory 70		ritory 180		ritory 190
1	M F	\$	9 12	\$	9 13	\$	9 13
2	M F		9 12		10 13		10 13
3	M F		9 12		10 13		10 13
4	MF		9 13		10 14		10 14
5	M		10 13		10 14		10 14
6	M F		10 14		11 15		11 15
7	M		11 15		12 16		12 16
8	M		12 17		13 18		13 18
8B, 9, 9E, 9S	MF		14 19		15 20		15 20
10	M		17 23		18 25		18 25
 M = Masor masonry. A rated as fra 	Aluminum o		Maso		'eneer i		ed as

Table 301.A.#25(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

	Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal			
	Key F	actors	1	
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.35	\$ 27	3.73	
2	.48	28	3.86	
3	.61	29	3.99	
4	.74	30	4.12	
5	.87	31	4.25	
6	1.00	32	4.38	
7	1.13	33	4.51	
8	1.26	34	4.64	
9	1.39	35	4.77	
10	1.52	36	4.90	
11	1.65	37	5.03	
12	1.78	38	5.16	
13	1.91	39	5.29	
14	2.04	40	5.42	
15	2.17	41	5.55	
16	2.30	42	5.68	
17	2.43	43	5.81	
18	2.56	44	5.94	
19	2.69	45	6.07	
20	2.82	46	6.20	
21	2.95	47	6.33	
22	3.08	48	6.46	
23	3.21	49	6.59	
24	3.34	50	6.72	
25	3.47	Each Addi-		
26	3.60	tional \$1,000	.13	
* Use this lin amounts le	nit of liability to o ss than \$1,000.	levelop premiur	ms for policy	

Table 301.A.#26(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

	Owner-occupied And Non-owner-occupied Key Premiums – Territories 200, 210, 220				
Fire – Coverage C – All Forms – Non-seasonal And Seasonal					
		1	l – 5 Famili	es	
Protection	Const.*	Territory	Territory	Territory	
Class		200	210	220	
1	MF	\$ 11 15	\$9 12	\$8 11	
2	MF	11 15	9 12	8 11	
3	M	11	9	8	
	F	15	12	12	
4	M	12	9	9	
	F	16	13	12	
5	M	12	10	9	
	F	16	13	12	
6	M	13	10	9	
	F	17	14	13	
7	M	13	11	10	
	F	18	15	14	
8	M	15	12	11	
	F	21	17	16	
8B, 9, 9E, 9S	M	17	14	13	
	F	23	19	17	
10	M	21	17	15	
	F	28	23	21	
	Aluminum o		nry Veneer i ding over fra		

Table 301.A.#27(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

	Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal			
	Key F	actors		
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.35	\$ 27	3.73	
2	.48	28	3.86	
3	.61	29	3.99	
4	.74	30	4.12	
5	.87	31	4.25	
6	1.00	32	4.38	
7	1.13	33	4.51	
8	1.26	34	4.64	
9	1.39	35	4.77	
10	1.52	36	4.90	
11	1.65	37	5.03	
12	1.78	38	5.16	
13	1.91	39	5.29	
14	2.04	40	5.42	
15	2.17	41	5.55	
16	2.30	42	5.68	
17	2.43	43	5.81	
18	2.56	44	5.94	
19	2.69	45	6.07	
20	2.82	46	6.20	
21	2.95	47	6.33	
22	3.08	48	6.46	
23	3.21	49	6.59	
24	3.34	50	6.72	
25	3.47	Each Addi-		
26	3.60	tional \$1,000	.13	
	it of liability to o ss than \$1,000.	levelop premiur	ns for policy	

Table 301.A.#28(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage C – All Forms – Non-seasonal And Seasonal				
			1 – 5 Famili	es
Protection Class	Const.*	Territory 230	Territory 240	Territory 250
1	M F	\$ 11 16	\$9 12	\$8 11
2	M F	12 16	9 12	8 11
3	M F	12 16	9 12	8 12
4	M F	12 17	9 13	9 12
5	MF	12 17	10 13	9 12
6	MF	13 18	10 14	9 13
7	M	14 19	11 15	10 14
8	M	16 22	12 17	11 16
8B, 9, 9E, 9S	MF	18 24	14 19	13 17
10	M	22 30	17	15 21

Table 301.A.#29(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

	Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal			
	Key F	actors	1	
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.35	\$ 27	3.73	
2	.48	28	3.86	
3	.61	29	3.99	
4	.74	30	4.12	
5	.87	31	4.25	
6	1.00	32	4.38	
7	1.13	33	4.51	
8	1.26	34	4.64	
9	1.39	35	4.77	
10	1.52	36	4.90	
11	1.65	37	5.03	
12	1.78	38	5.16	
13	1.91	39	5.29	
14	2.04	40	5.42	
15	2.17	41	5.55	
16	2.30	42	5.68	
17	2.43	43	5.81	
18	2.56	44	5.94	
19	2.69	45	6.07	
20	2.82	46	6.20	
21	2.95	47	6.33	
22	3.08	48	6.46	
23	3.21	49	6.59	
24	3.34	50	6.72	
25	3.47	Each Addi-		
26	3.60	tional \$1,000	.13	
* Use this lin amounts le	nit of liability to o ss than \$1,000.	levelop premiur	ms for policy	

Table 301.A.#30(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage C – All Forms – Non-seasonal And Seasonal				
Protection Class	Const.*	1 Territory 260	– 5 Famili Territory 270	es Territory 280
1	M F	\$9 12	\$7 9	\$6 8
2	M F	9 12	7 9	6 8
3	M F	9 12	7 10	6 9
4	M	9 13	7 10	6
5	M	10 13	7 10	9 7 9
6	M	10 14	8	9 7 10
7	M F	11 15	8	7 10
8	M	12 17	10 13	9 12
8B, 9, 9E, 9S	M F	14 19	10 11 14	9
10	M F	17 23	13 18	12 16

Table 301.A.#31(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

	Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal			
	Key F	actors		
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.35	\$ 27	3.73	
2	.48	28	3.86	
3	.61	29	3.99	
4	.74	30	4.12	
5	.87	31	4.25	
6	1.00	32	4.38	
7	1.13	33	4.51	
8	1.26	34	4.64	
9	1.39	35	4.77	
10	1.52	36	4.90	
11	1.65	37	5.03	
12	1.78	38	5.16	
13	1.91	39	5.29	
14	2.04	40	5.42	
15	2.17	41	5.55	
16	2.30	42	5.68	
17	2.43	43	5.81	
18	2.56	44	5.94	
19	2.69	45	6.07	
20	2.82	46	6.20	
21	2.95	47	6.33	
22	3.08	48	6.46	
23	3.21	49	6.59	
24	3.34	50	6.72	
25	3.47	Each Addi-		
26	3.60	tional \$1,000	.13	
	hit of liability to o ss than \$1,000.	develop premiur	ns for policy	

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Table 301.A.#32(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

4th Edition 2-19 PLC

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Premiums – Territories 290, 300, 310 Fire – Coverage C – All Forms – Non-seasonal And Seasonal				
	1 – 5 Families			es
Protection Class	Const.*	Territory 290	Territory 300	Territory 310
1	M F	\$7 10	\$ 10 14	\$7 10
2	M F	8 10	10 14	8 10
3	M F	8 11	11 14	8 11
4	M	8 11	11 15	8 11
5	M	8 11	11 15	8 11
6	M	9 12	12 16	9 12
7	M F	9 12	10 12 17	9 12
8	M	10 14	14 20	10 14
8B, 9, 9E, 9S	M F	12 16	16 21	12 16
10	M	14 19	19 26	14 19
	Aluminum o	ame. Masoi	nry Veneer i ding over fra	s rated as

Table 301.A.#33(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal			
	Key F	actors	
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C
\$ 1*	.35	\$ 27	3.73
2	.48	28	3.86
3	.61	29	3.99
4	.74	30	4.12
5	.87	31	4.25
6	1.00	32	4.38
7	1.13	33	4.51
8	1.26	34	4.64
9	1.39	35	4.77
10	1.52	36	4.90
11	1.65	37	5.03
12	1.78	38	5.16
13	1.91	39	5.29
14	2.04	40	5.42
15	2.17	41	5.55
16	2.30	42	5.68
17	2.43	43	5.81
18	2.56	44	5.94
19	2.69	45	6.07
20	2.82	46	6.20
21	2.95	47	6.33
22	3.08	48	6.46
23	3.21	49	6.59
24	3.34	50	6.72
25	3.47	Each Addi-	
26	3.60	tional \$1,000	.13
	nit of liability to c ss than \$1,000.		ns for policy

Table 301.A.#34(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Fire – Coverage C – All Forms – Non-seasonal And Seasonal					
			I – 5 Famili	es	
Protection Class	Const.*	Territory 320	Territory 330	Territory 340	
1	MF	\$7 10	\$8 11	\$6 8	
2	ΜF	8 10	8 11	6 8	
3	M F	8 11	8 12	6 9	
4	M F	8 11	9 12	6 9	
5	M F	8 11	9 12	9 7 9	
6	M	9 12	9 13	9 7 10	
7	M	9 12	10 14	7 10	
8	M	10 14	11 16	9 12	
8B, 9, 9E, 9S	M	12 16	13 17	9 13	
10	M	14 19	15 21	12 16	

Table 301.A.#35(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

	Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
	Key F	actors			
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C		
\$ 1*	.35	\$ 27	3.73		
2	.48	28	3.86		
3	.61	29	3.99		
4	.74	30	4.12		
5	.87	31	4.25		
6	1.00	32	4.38		
7	1.13	33	4.51		
8	1.26	34	4.64		
9	1.39	35	4.77		
10	1.52	36	4.90		
11	1.65	37	5.03		
12	1.78	38	5.16		
13	1.91	39	5.29		
14	2.04	40	5.42		
15	2.17	41	5.55		
16	2.30	42	5.68		
17	2.43	43	5.81		
18	2.56	44	5.94		
19	2.69	45	6.07		
20	2.82	46	6.20		
21	2.95	47	6.33		
22	3.08	48	6.46		
23	3.21	49	6.59		
24	3.34	50	6.72		
25	3.47	Each Addi-			
26	3.60	tional \$1,000	.13		
	hit of liability to o ss than \$1,000.	levelop premiur	ns for policy		

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Table 301.A.#36(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied - Non-seasonal And **Seasonal Key Factors**

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RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Owner-occupied And Non-owner-occupied Key Premiums – Territories 350, 360, 370					
Fire – Coverage C – All Forms – Non-seasonal And Seasonal					
			l – 5 Famili	es	
Protection Class	Const.*	Territory 350	Territory 360	Territory 370	
1	MF	\$7 10	\$6 8	\$7 9	
2	M F	8 10	6 8	7 9 7	
3	M F	8 11	6 9	7 10	
4	M F	8 11	6	7 10	
5	M F	8 11	9 7 9	7 10	
6	M F	9 12	7 10	8 11	
7	M	9 12	7 10	8 11	
8	M F	10 14	9 12	10 13	
8B, 9, 9E, 9S	M F	12 16	9 13	11 14	
10	M F	14 19	12 16	13 18	
	Aluminum o		nry Veneer i ding over fra		

Table 301.A.#37(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal				
	Key F	actors		
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C	
\$ 1*	.35	\$ 27	3.73	
2	.48	28	3.86	
3	.61	29	3.99	
4	.74	30	4.12	
5	.87	31	4.25	
6	1.00	32	4.38	
7	1.13	33	4.51	
8	1.26	34	4.64	
9	1.39	35	4.77	
10	1.52	36	4.90	
11	1.65	37	5.03	
12	1.78	38	5.16	
13	1.91	39	5.29	
14	2.04	40	5.42	
15	2.17	41	5.55	
16	2.30	42	5.68	
17	2.43	43	5.81	
18	2.56	44	5.94	
19	2.69	45	6.07	
20	2.82	46	6.20	
21	2.95	47	6.33	
22	3.08	48	6.46	
23	3.21	49	6.59	
24	3.34	50	6.72	
25	3.47	Each Addi-		
26	3.60	tional \$1,000	.13	
* Use this lin amounts le	nit of liability to o ss than \$1,000.	levelop premiur	ms for policy	

Table 301.A.#38(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal Key Factors

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Owner-occup Prem	pied And N iums – Ter			
Fire – Coverag		orms - sonal	– Non-se	asonal And
			1 – 5 Fa	amilies
Protection Class	Const.*		rritory 380	Territory 390
1	M F	\$	6 8	7 9 7
2	M F		6 8	7 9 7
3	M F		6 9	7 10
4	M F		6 9 7	7 10
5	M F		9	7 10
6	M F		7 10	8 11
7	M F		7 10	8 11
8	M F		9 12	10 13
8B, 9, 9E, 9S	M F		9 13	11 14
10	M F		12 16	13 18
 M = Masonry as masonry. rated as fram 	Aluminum o			

Table 301.A.#39(R) Fire – Coverage C – All Forms – Non-seasonal And Seasonal Owner-occupied And Nonowner-occupied Key Premiums

Fire – Coverage C – All Forms Owner And Non-owner-occupied – Non-seasonal And Seasonal						
	Key Factors					
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C			
\$ 1*	.35	\$ 27	3.73			
2	.48	28	3.86			
3	.61	29	3.99			
4	.74	30	4.12			
5	.87	31	4.25			
6	1.00	32	4.38			
7	1.13	33	4.51			
8	1.26	34	4.64			
9	1.39	35	4.77			
10	1.52	36	4.90			
11	1.65	37	5.03			
12	1.78	38	5.16			
13	1.91	39	5.29			
14	2.04	40	5.42			
15	2.17	41	5.55			
16	2.30	42	5.68			
17	2.43	43	5.81			
18	2.56	44	5.94			
19	2.69	45	6.07			
20	2.82	46	6.20			
21	2.95	47	6.33			
22	3.08	48	6.46			
23	3.21	49	6.59			
24	3.34	50	6.72			
25	3.47	Each Addi-				
26	3.60	tional \$1,000	.13			
	it of liability to c s than \$1,000.	levelop premiur	ms for policy			

Table 301.A.#40(R) Fire – Coverage C – All Forms Owner And Non-owner-occupied - Non-seasonal And **Seasonal Key Factors**

RULE 301. BASE PREMIUM COMPUTATION (Cont'd)

Extende	Extended Coverage, Broad And Special Forms – Coverage A Key Premiums*			
			Forms	
Territory	Const.*	DP 00 01	DP 00 02	DP 00 03
	М	148	157	163
110	F	156	165	172
	MH	195	207	n/a
	М	165	175	182
120	F	174	184	191
	MH	218	231	n/a
	М	122	129	134
130	F	128	136	141
	MH	160	170	n/a
	М	127	135	140
140	F	134	142	147
	MH	168	178	n/a
	М	120	127	132
150	F	126	134	139
	MH	158	167	n/a
	М	124	131	136
160	F	130	138	143
	MH	163	173	n/a
	М	59	80	89
170	F	62	84	93
	MH	78	105	n/a
	М	59	80	89
180	F	62	84	93
	MH	78	105	n/a
	M	59	80	89
190	F	62	84	93
	MH	78	105	n/a
	M	73	99	110
200	F	77	104	116
	MH	96	130	n/a
	M	49	66	74
210	F	52	70	78
	MH	65	88	n/a
	М	44	59	66
220	F	46	62	69
	MH	58	78	n/a
	М	69	93	104
230	F	73	99	110
	MH	91	123	n/a
	М	48	65	72
240	F	51	69	77
	MH	64	86	n/a

Extend	ed Covera Covera	ge, Broad A ige A Key P	And Special remiums∗	Forms –	
Forms					
Territory	Const.*	DP 00 01	DP 00 02	DP 00 03	
	М	49	66	74	
250	F	52	70	78	
	MH	65	88	n/a	
	М	48	65	72	
260	F	50	68	75	
	MH	63	85	n/a	
	М	35	47	53	
270	F	37	50	56	
	MH	46	62	n/a	
	М	35	47	53	
280	F	37	50	56	
	МН	46	62	n/a	
	М	44	59	66	
290	F	46	62	69	
200	MH	58	78	n/a	
	М	37	50	56	
300	F	39	53	59	
500	MH	49	66	n/a	
	М	29	39	44	
310	F	31	42	47	
010	MH	39	53	n/a	
	М	32	43	48	
320	F	34	46	51	
	MH	43	58	n/a	
	М	35	47	53	
330	F	37	50	56	
	MH	46	62	n/a	
	М	28	38	42	
340	F	29	39	44	
	MH	36	49	n/a	
	М	29	39	44	
350	F	30	41	45	
	MH	38	51	n/a	
	М	28	38	42	
360	F	29	39	44	
	MH	36	49	n/a	
	М	29	39	44	
370	F	31	42	47	
	MH	39	53	n/a	
	М	26	35	39	
380	F	27	36	41	
	MH	34	46	n/a	

RULE 301. PREMIUM COMPUTATION (Cont'd)

Extended Coverage, Broad And Special Forms – Coverage A Key Premiums*					
			Forms		
Territory	Const.*	DP 00 01	DP 00 02	DP 00 03	
	М	26	35	39	
390	F	27	36	41	
	MH	34	46	n/a	
MH 34 46 n/a * DP 00 01 Key Premiums are Non-seasonal and Seasonal. DP 00 02 and DP 00 03 Key Premiums are Non-seasonal only and include the charge for Extended Coverage and Vandalism and Malicious Mischief perils. M = Masonry, F = Frame, MH = Mobile Home. Masonry Veneer is rated as masonry. Aluminum or plastic siding over frame is rated as frame. DP 00 02 Key Premiums for MH should be used in conjunction with Actual Cash Value Loss Settlement Endorsement DP 04 76 Only; see Rule 305.					

Table 301.A.#41(R) Extended Coverage, Broad And Special Forms – Coverage A Key Premiums

To develop the Seasonal Base Premiums, multiply the following factors by the **DP 00 01** Extended Coverage Base Premiums:

Territory	DP 00 02	DP 00 03
110-160	1.10	1.20
170-390	1.50	1.55

Table 301.A.#42(R) Extended Coverage, Broad And Special Forms – Coverage A Seasonal Key Premiums Forms DP 00 02 And DP 00 03

Extended	Extended Coverage, Broad And Special Forms – Coverage A				
	Key Fa	actors			
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A		
\$ 1*	.24	\$ 27	1.64		
2	.29	28	1.69		
3	.34	29	1.74		
4	.40	30	1.79		
5	.45	31	1.84		
6	.51	32	1.89		
7	.56	33	1.94		
8	.62	34	1.99		
9	.67	35	2.04		
10	.72	36	2.09		
11	.78	37	2.14		
12	.83	38	2.19		
13	.89	39	2.24		
14	.94	40	2.29		

Extended Coverage, Broad And Special Forms – Coverage A					
	Key F	actors			
Limit Of Liability (000's)	Coverage A	Limit Of Liability (000's)	Coverage A		
15	1.00	41	2.34		
16	1.05	42	2.39		
17	1.10	43	2.44		
18	1.16	44	2.49		
19	1.21	45	2.54		
20	1.27	46	2.59		
21	1.32	47	2.64		
22	1.37	48	2.69		
23	1.43	49	2.74		
24	1.48	50	2.79		
25	1.54	Each Addi-			
26	1.59	tional \$1,000	.05		
* Use this lim	nit of liability to c	levelop premiur	ns for policy		

amounts less than \$1,000.

Table 301.A.#43(R) Extended Coverage, Broad And Special Forms – Coverage A Key Factors

Extended Coverage, Broad And Special Forms – Coverage C Key Premiums*						
			Forms			
Territory	Const.*	DP 00 01	DP 00 02	DP 00 03		
	М	21	22	23		
110	F	22	23	24		
	MH	28	30	n/a		
	М	25	27	28		
120	F	26	28	29		
	MH	33	35	n/a		
	М	18	19	20		
130	F	19	20	21		
	MH	24	25	n/a		
	М	18	19	20		
140	F	19	20	21		
	MH	24	25	n/a		
	М	11	12	12		
150	F	12	13	13		
	MH	15	16	n/a		
	М	13	14	14		
160	F	14	15	15		
	MH	18	19	n/a		
	М	5	7	8		
170	F	5	7	8		
	MH	6	8	n/a		

RULE 301. PREMIUM COMPUTATION (Cont'd)

Extended Coverage, Broad And Special Forms – Coverage C Key Premiums*							
	Forms						
Territory	Const.*	DP 00 01	DP 00 02	DP 00 03			
	М	6	8	9			
180	F	6	8	9			
	MH	8	11	n/a			
	М	7	9	11			
190	F	7	9	11			
	MH	9	12	n/a			
	М	10	14	15			
200	F	10	14	15			
	MH	13	18	n/a			
	М	4	5	6			
210	F	4	5	6			
	MH	5	7	n/a			
	М	3	4	5			
220	F	3	4	5			
	MH	4	5	n/a			
	М	9	12	14			
230	F	9	12	14			
	MH	11	15	n/a			
	М	3	4	5			
240	F	3	4	5			
	MH	4	5	n/a			
	М	3	4	5			
250	F	3	4	5			
	MH	4	5	n/a			
	М	2	3	3			
260	F	2	3	3			
	MH	3	4	n/a			
	М	2	3	3			
270	F	2	3	3			
	MH	3	4	n/a			
	М	2	3	3			
280	F	2	3	3			
	MH	3	4	n/a			
	М	2	3	3			
290	F	2	3	3			
	MH	3	4	n/a			
	М	4	5	6			
300	F	4	5	6			
	MH	5	7	n/a			

			Forms				
Territory	Const.*	DP 00 01	DP 00 02	DP 00 03			
	М	1	1	2			
310	F	1	1	2			
	MH	1	1	n/a			
	М	1	1	2			
320	F	1	1	2			
	MH	1	1	n/a			
	М	1	1	2			
330	F	1	1	2			
	MH	1	1	n/a			
	М	1	1	2			
340	F	1	1	2			
	MH	1	1	n/a			
	М	1	1	2			
350	F	1	1	2			
	MH	1	1	n/a			
	М	2	3	3			
360	F	2	3	3			
	MH	3	4	n/a			
	М	2	3	3			
370	F	2	3	3			
	MH	3	4	n/a			
	М	1	1	2			
380	F	1	1	2			
	MH	1	1	n/a			
	М	1	1	2			
390	F	1	1	2			
	MH	1	1	n/a			

Seasonal. **DP 00 02** and **DP 00 03** Key Premiums are Non-seasonal only and include the charge for Extended Coverage and Vandalism and Malicious Mischief perils. M = Masonry, F = Frame, MH = Mobile Home. Masonry Veneer is rated as masonry. Aluminum or plastic siding over frame is rated as frame. **DP 00 02** Key Premiums for MH should be used in conjunction with Actual Cash Value Loss Settlement Endorsement **DP 04 76** Only; see Rule **305**.

Table 301.A.#44(R) Extended Coverage, Broad And Special Forms – Coverage C Key Premiums

RULE 301. PREMIUM COMPUTATION (Cont'd)

To develop the Seasonal Base Premiums, multiply the following factors by the **DP 00 01** Extended Coverage Base Premiums:

Territory	DP 00 02	DP 00 03
110-160	1.10	1.20
170-390	1.50	1.55

Table 301.A.#45(R) Extended Coverage, Broad And Special Forms – Coverage C Seasonal Key Premiums Forms DP 00 02 And DP 00 03

Extended Coverage, Broad And Special Forms – Coverage C						
	Key Factors					
Limit Of Liability (000's)	Coverage C	Limit Of Liability (000's)	Coverage C			
\$ 1*	.17	\$ 27	4.51			
2	.33	28	4.68			
3	.50	29	4.85			
4	.67	30	5.02			
5	.83	31	5.19			
6	1.00	32	5.36			
7	1.17	33	5.53			
8	1.34	34	5.70			
9	1.50	35	5.87			
10	1.67	36	6.04			
11	1.84	37	6.21			
12	2.00	38	6.38			
13	2.17	39	6.55			
14	2.33	40	6.72			
15	2.50	41	6.89			
16	2.67	42	7.06			
17	2.84	43	7.23			
18	3.00	44	7.40			
19	3.17	45	7.57			
20	3.34	46	7.74			
21	3.51	47	7.91			
22	3.67	48	8.08			
23	3.84	49	8.25			
24	4.00	50	8.42			
25	4.17	Each Addi-				
26	4.34	tional \$1,000	.17			
 Use this limit of liability to develop premiums for policy amounts less than \$1,000. 						

Table 301.A.#46(R) Extended Coverage, Broad And Special Forms – Coverage C Key Factors

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RULE 302.

VANDALISM AND MALICIOUS MISCHIEF - (DP 00 01)

Rates Per \$1,000			
Not Seasonal or Vacant	\$.17		
Seasonal and Not Vacant	1.40		
Vacant	9.30		
In Course of Construction	.19		

Table 302.(R) Vandalism And Malicious Mischief (DP 00 01)

RULE 404.

MOBILE OR TRAILER HOMES – (DP 00 01 ONLY OR DP 00 02 WITH DP 04 76)

Multiply the Frame Construction, Coverage **A** or **C** Base Premium by .9 for Fire and multiply the Mobile Home Construction, Coverage **A** or **C** Base Premium by 1.00 for Extended Coverage.

RULE 406. DEDUCTIBLES

B. Optional Deductibles

The Minimum Additional Charge is \$25.00.

RULE 500. MISCELLANEOUS LOSS COSTS

Rates Per \$1,000*					
Exposure	Rates				
A. Fire: Protection Class 1 – 8	\$ 2.50				
Fire: Protection Class 8B, 9, 9E, 9S & 10	4.50				
B. Extended Coverage (DP 00 01)	1.00				
C. Broad Form (DP 00 02)	1.50				
D. Special Form (DP 00 03)	2.00				
E. Broad Form (DP 00 02) with Endorsement DP 04 65	2.00				
 These rates apply to all occupancies, territories, construction and protection classifications, unless otherwise specified. Rates for A. are cumulative with either B., C., D., or E. 					

Table 500.(R) Miscellaneous Rates

RULE 507.

FIRE DEPARTMENT SERVICE CHARGE

The Additional Rate per \$1,000 of insurance is \$15.00.

RULE 508.

TREES, SHRUBS AND OTHER PLANTS

C. Premium Computation

1. Fire, Extended Coverage, Broad And Special Forms

The rates in the following table apply to all occupancies, territories, construction and protection classifications, unless otherwise specified:

Fire (DP 00 01)				
Protection Class		Rates Per \$1,000		
1 – 8		Ś	\$ 2.50	
8B, 9, 9E, 9S	& 10		4.50	
Extended Cover	age (DP 0	0 01) – All	Specified Perils	
		Rates Pe	er \$1,000	
Territory	Including Wind Or Hail		Excluding Wind Or Hail	
110-120	\$ 57.	00	\$ 1.00	
130-160	29.	00	1.00	
170-290	15.	00	1.00	
300-390	13.	10	1.00	
Windstorm (Or Hail (D	P 00 02 Ai	nd DP 00 03)	
Territory	Territory		es Per \$1,000	
110-120		\$ 56.00		
130-160		28.00		
170-290		14.00		
300-390			12.10	

Table 508.C.1.(R) Premium Computation

RULE 509. EARTHQUAKE COVERAGE

D. Premium For Base Deductible

		-		1	
	Zone	Frame*	Masonry*	Superior	
Table A					
Coverages A, B, D					
Or E	3	\$.36	\$ 1.72	\$.68	
Improvements, etc.	4	.23	1.05	.39	
& Other Building	5	.18	.57	.27	
Options					
Table B					
Coverage C &					
Other	3	\$.36	\$ 1.43	\$.36	
Personal Property	4	.23	.82	.23	
Options	5	.18	.57	.18	
* If exterior Masonr	y Vene	er is cove	red, rate as	Masonry;	
if not covered – ra	ate as F	rame.		-	
	Zone I	Definition	IS		
Zone 3					
Anson	Davie		Richmor		
Brunswick	Gaston		Robesor	า	
_	Iredell		Rowan		
•	Lincoln		Scotland		
	Meckle		Stanly		
Columbus	Montgo	omery	Union	Union	
Zone 4					
	Forsyth		Pender		
	Grahar		Polk		
Ashe	Haywo		Randolp		
Avery	Hender	rson	Rutherfo	ord	
Bladen	Hoke		Surry		
	Jackso	n	Swain		
	Macon			ania	
Caldwell		Madison		a	
Cherokee		McDowell			
Clay	Mitchel		Yadkin		
Cumberland	Moore		Yancey		
Davidson	Davidson New Hanover				
Zone 5					
Balance of State					

Table 509.D.1.(R) Premium For Base Deductible 5% Deductible

RULE 511. SINKHOLE COLLAPSE COVERAGE

Rates Per \$1,000	
Cov. A or B and Other Bldg. Options	\$.30
Cov. C or Personal Property Options	.10

Table 511.B.1.(R) Premium Computation

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RULE 512. WINDSTORM OR HAIL COVERAGE – MISCELLANEOUS PROPERTIES

	Rates Per \$1,000					
			Terri	tories		
		110-120	130-160	170-290	300-390	
1.	Signs					
	All Metal	\$ 33.60	\$ 16.80	\$ 12.10	\$ 11.20	
	Other Construction	112.00	56.00	44.30	38.70	
2.	Cloth Awnings	56.00	28.00	14.00	12.10	
3.	Radio Or Television Equipment	112.00	56.00	44.30	32.70	
4.	Swimming Pools – Construction Of Pool And Related Structures*					
	Masonry, Uncovered	.94	.47	.37	.28	
	Masonry, With Combustible Superstructures (Including Roof) And/Or Fencing – Pool Only	.94	.47	.37	.28	
	Masonry, With Combustible Superstructures (Including Roof) And/Or Fencing –					
	Superstructure And/Or Fencing	32.60	16.30	11.20	8.40	
	Other Construction With Or Without Roof	32.60	16.30	11.20	8.40	
	Inflated Enclosure Or Covering Of Plastic Material	168.00	84.00	65.30	56.00	
5.	Screens (Including Supports)	32.60	16.30	11.20	8.40	
6.	Fences And Walls					
	Masonry, Iron Or Reinforced Concrete	2.80	1.40	1.12	1.03	
	Other Construction	56.00	28.00	14.00	12.10	
7.	Bathhouses, Cabanas, Pergolas, Slathouses, Trellises; Structures Over Water					
	Masonry	4.67	2.33	1.49	1.31	
	Other Construction – Fully Enclosed	6.53	3.27	1.96	1.68	
	Other Construction – Not Fully Enclosed	17.72	8.86	7.00	6.53	
8.	Outdoor Equipment	4.80	2.40	2.12	2.03	
9.	Greenhouses Or Hothouses					
	Structures Including Glass, Flowers And Plants	130.60	65.30	61.10	60.60	
lf	insured separately: Structure	11.56	5.78	4.67	4.48	
	Glass	66.20	33.10	31.30	30.80	
I	Flowers And Plants	87.80	43.90	40.60	40.10	

* If any part of a pool's enclosure or roof is made of plastic film or cloth, supported on wood framing, the entire posubject to the rates displayed for Inflated Enclosure or Covering of Plastic Material.

Table 512.D.(R) Premium Windstorm Or Hail Coverage – Miscellaneous Properties

RULE 514. ASSISTED LIVING CARE

C. Premium

For Basic Limits, the rate per unit is \$55.38. For increased Coverage **C** Limit, the rate per \$1,000 is \$6.38.

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DWELLING POLICY PROGRAM MANUAL TERRITORY PAGES

1. TERRITORY ASSIGNMENTS

If a territory shown is defined in terms of United States Postal Service (USPS) ZIP code:

- **A.** Determine the applicable rating territory based on the location of the dwelling.
- **B.** An insured's rates shall not be changed solely because the USPS changed his or her ZIP code and the physical boundaries of a rating territory shall be determined by the ZIP code boundaries in effect at the time of the latest rate filing defining the territory.

Territory boundaries in North Carolina are concurrent with USPS ZIP code boundaries in effect as of **July 1, 2013**. If the USPS introduces a new ZIP code or realigns a ZIP code boundary after **July 1, 2013**, the new ZIP code may not yet be listed in Rule **2.C.** If this is the case, assign the rating territory based on the ZIP code boundary that formerly applied to the dwelling before the USPS changed the ZIP code.

2. TERRITORY DEFINITIONS – (For all Coverages and Perils Other than Earthquake).

Assign the applicable territory using the following order of priority:

A. Counties

County of	Code
Alamance	310
Alexander	340
Alleghany	360
Anson	300
Ashe	360
Avery	370
Beaufort	150
Bertie	180
Bladen	230
Buncombe	360
Burke	360
Cabarrus	320
Caldwell	360
Camden	150
Caswell	310
Catawba	360
Chatham	280
Cherokee	390
Chowan	150
Clay	390
Cleveland	350
Columbus	200
Craven	150
Cumberland	220

County of	Code
Currituck (other than Beach Areas)	130
Dare (other than Beach Areas)	130
Davidson	320
Davie	310
Duplin	190
Durham	270
Edgecombe	210
Forsyth	310
Franklin	240
Gaston	350
Gates	170
Graham	390
Granville	260
Greene	180
Guilford	310
Halifax	240
Harnett	250
Haywood	380
Henderson	360
Hertford	170
Hoke	250
Hyde (other than Beach Areas)	130
Iredell	340
Jackson	390
Johnston	240
Jones	150
Lee	290
Lenoir	190
Lincoln	350
Macon	390
Madison	380
Martin	180
McDowell	360
Mecklenburg	340
Mitchell	370
Montgomery	300
Moore	290

DWELLING POLICY PROGRAM MANUAL TERRITORY PAGES

County of	Code
Nash	240
Northampton	240
Orange	280
Pamlico	130
Pasquotank	150
Perquimans	150
Person	260
Pitt	180
Polk	360
Randolph	320
Richmond	300
Robeson	230
Rockingham	310
Rowan	320
Rutherford	350
Sampson	220
Scotland	250
Stanly	340
Stokes	310
Surry	310
Swain	380
Transylvania	380
Tyrrell	150
Union	340
Vance	260
Wake	270
Warren	260
Washington	150
Watauga	360
Wayne	180
Wilkes	340
Wilson	210
Yadkin	330
Yancey	360

B. Beach Areas

Beach Area – Localities south and east of the Inland Waterway from the South Carolina Line to Fort Macon (Beaufort Inlet), thence south and east of Core, Pamlico, Roanoke and Currituck Sounds to the Virginia Line, being those portions of land generally knows as the "Outer Banks".

Beach Areas in Currituck, Dare and Hyde Counties: 110

Beach Areas in Brunswick, Carteret, New Hanover, Onslow and Pender Counties: 120

C. Other Than Beach Areas of Brunswick, Carteret, New Hanover, Onslow and Pender Counties

For areas of Brunswick, Carteret, New Hanover, Onslow and Pender Counties, other than the Beach Areas, refer to the following ZIP codes. If portions of these ZIP codes fall in Counties other than Brunswick, Carteret, New Hanover, Onslow and Pender Counties use the territory code for those counties.

1. Eastern Coastal Territory

ZIP Code	USPS ZIP Code Name	Code
28403	Wilmington	140
28404	Wilmington	140
28405	Wilmington	140
28406	Wilmington	140
28407	Wilmington	140
28408	Wilmington	140
28409	Wilmington	140
28410	Wilmington	140
28411	Wilmington	140
28412	Wilmington	140
28422	Bolivia	140
28428	Carolina Beach	140
28443	Hampstead	140
28445	Holly Ridge	140
28459	Shallotte	140
28460	Sneads Ferry	140
28461	Southport	140
28462	Supply	140
28467	Calabash	140
28468	Sunset Beach	140
28469	Ocean Isle Beach	140
28470	Shallotte	140
28480	Wrightsville Beach	140
28511	Atlantic	140
28516	Beaufort	140
28520	Cedar Island	140
28524	Davis	140
28528	Gloucester	140
28531	Harkers Island	140
28532	Havelock	140
28533	Cherry Point	140
28539	Hubert	140
28553	Marshallberg	140
28557	Morehead City	140
28570	Newport	140
28577	Sealevel	140
28579	Smyrna	140
28581	Stacy	140
28584	Swansboro	140
28589	Williston	140

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2. Western Coastal Territory

28401 Wilmington 160 28402 Wilmington 160 28420 Ash 160 28421 Atkinson 160 28425 Burgaw 160 28425 Burgaw 160 28425 Burgaw 160 28429 Castle Hayne 160 28435 Currie 160 28436 Delco 160 28447 Ivanhoe 160 28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28458 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28545	ZIP Code	USPS ZIP Code Name	Code
28420 Ash 160 28421 Atkinson 160 28425 Burgaw 160 28425 Burgaw 160 28429 Castle Hayne 160 28435 Currie 160 28436 Delco 160 28436 Delco 160 28447 Ivanhoe 160 28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545	28401	Wilmington	160
28421 Atkinson 160 28425 Burgaw 160 28429 Castle Hayne 160 28435 Currie 160 28436 Delco 160 28436 Delco 160 28436 Delco 160 28436 Delco 160 28447 Ivanhoe 160 28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545	28402	Wilmington	160
28425 Burgaw 160 28429 Castle Hayne 160 28435 Currie 160 28435 Currie 160 28436 Delco 160 28436 Delco 160 28436 Delco 160 28447 Ivanhoe 160 28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28455 Riegelwood 160 28456 Riegelwood 160 28457 Rocky Point 160 28458 Willard 160 28478 Willard 160 28518 Beulaville 160 28518 Beulaville 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160<	28420	Ash	160
28429 Castle Hayne 160 28435 Currie 160 28435 Currie 160 28436 Delco 160 28436 Delco 160 28436 Delco 160 28447 Ivanhoe 160 28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28455 Riegelwood 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28518 Beulaville 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace	28421	Atkinson	160
28435 Currie 160 28436 Delco 160 28447 Ivanhoe 160 28448 Kelly 160 28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28510 Jacksonville 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28545 McSaville <td>28425</td> <td>Burgaw</td> <td>160</td>	28425	Burgaw	160
28436 Delco 160 28447 Ivanhoe 160 28447 Ivanhoe 160 28448 Kelly 160 28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28545 McSville	28429	Castle Hayne	160
28447 Ivanhoe 160 28448 Kelly 160 28451 Leland 160 28451 Leland 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28547 Camp	28435	Currie	160
28448 Kelly 160 28451 Leland 160 28452 Longwood 160 28452 Longwood 160 28452 Longwood 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 M	28436	Delco	160
28451 Leland 160 28452 Longwood 160 28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28456 Riegelwood 160 28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574	28447	Ivanhoe	160
28452 Longwood 160 28454 Maple Hill 160 28456 Riegelwood 160 28456 Riegelwood 160 28456 Riegelwood 160 28457 Rocky Point 160 28457 Rocky Point 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 <td>28448</td> <td>Kelly</td> <td>160</td>	28448	Kelly	160
28454 Maple Hill 160 28456 Riegelwood 160 28457 Rocky Point 160 28457 Rocky Point 160 28457 Rocky Point 160 28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28451	Leland	160
28456 Riegelwood 160 28457 Rocky Point 160 28466 Wallace 160 28466 Wallace 160 28478 Willard 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28452	Longwood	160
28457 Rocky Point 160 28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28547 Richlands 160	28454		160
28466 Wallace 160 28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28518 Beulaville 160 28518 Beulaville 160 28510 Jacksonville 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28554 Richlands 160	28456		160
28478 Willard 160 28479 Winnabow 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28547 Camp Lejeune 160 28547 Richlands 160	28457	Rocky Point	160
28479 Winnabow 160 28518 Beulaville 160 28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28466	Wallace	160
28518 Beulaville 160 28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28478	Willard	160
28521 Chinquapin 160 28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28479	Winnabow	160
28540 Jacksonville 160 28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28518	Beulaville	160
28541 Jacksonville 160 28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28521	Chinquapin	160
28542 Camp Lejeune 160 28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28540	Jacksonville	160
28543 Tarawa Terrace 160 28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28541	Jacksonville	160
28544 Midway Park 160 28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28542	Camp Lejeune	160
28545 McCutcheon Field 160 28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28543	Tarawa Terrace	160
28546 Jacksonville 160 28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28544	Midway Park	160
28547 Camp Lejeune 160 28555 Maysville 160 28574 Richlands 160	28545	McCutcheon Field	160
28555 Maysville 160 28574 Richlands 160	28546	Jacksonville	160
28574Richlands160	28547	Camp Lejeune	160
	28555	Maysville	160
28582 Stella 160	28574	Richlands	160
	28582	Stella	160

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PREFILED TESTIMONY OF PAUL ERICKSEN

2019 DWELLING INSURANCE RATE FILING BY THE NORTH CAROLINA RATE BUREAU

- Q: Please state your name and business address.
- A: My name is Paul Ericksen. My business address is Insurance Services Office, 545 Washington Boulevard, Jersey City, New Jersey.
- Q: Please describe your educational background and your background in actuarial science.
- A: I graduated from Princeton University in 1992 with a B.A. in mathematics.

I became a Fellow of the Casualty Actuarial Society (CAS) in 1995 and am a member of the American Academy of Actuaries (AAA). I have met the professional continuing education requirements of the AAA and I am in good standing with those organizations.

I served as a member of the CAS Examination Committee from 1996 through 2009.

I have given multiple presentations at CAS meetings, including a presentation titled "The Actuary as an Expert Witness" at the following venues:

- CAS Ratemaking and Project Management Seminar in March of 2013
- Casualty Actuaries of New England Meeting in September of 2011
- CAS Ratemaking and Project Management Seminar in March of 2011
- Q: By whom are you employed?
- A: I am employed by Insurance Services Office (ISO) and started employment at ISO in 1992.
- Q: What are your current responsibilities at ISO?
- A: I lead the actuarial consulting practice at Proscendian. Proscendian is a division of ISO that specializes in providing a wide array of consulting services to individual companies. I have been responsible for managing, overseeing, and developing customized actuarial analyses including ratemaking, reserving and other

miscellaneous studies. I have provided services to insurers, captives, managing general agents, law firms and insurance departments.

- Q: What is your employment background?
- A: I started my career in 1992 as an actuarial assistant in the increased limits division of ISO. In 1993, I left ISO and spent a year as a consulting actuary in the New York office of Milliman, working primarily on medical malpractice projects. I returned to ISO in 1994 as an actuarial associate in the Financial Analysis division. In 1999, I transferred to ISO's Actuarial Consulting unit and assisted clients as a consulting actuary. In 2007, I was promoted to Principal of the Actuarial Consulting unit. In 2019, I became the Principal and leader of the actuarial consulting practice within Proscendian (a new division of ISO that specializes in consulting services).

During the past 20 plus years that I have provided actuarial consulting services, I have worked on a wide range of projects involving several different lines of insurance within the property/casualty insurance industry. I have prepared rate analyses for Homeowners, Dwelling and other lines of insurance. I have also conducted reserve analyses as the Appointed Actuary for several insurers.

A large part of my consulting experience has dealt with property insurance in areas of the country that have exposure to hurricane losses. For example, I have been the Appointed Actuary for Citizens Property Insurance Corporation of Florida ("Citizens") for four years (2004, 2005, 2007 and 2009), and was also responsible for preparing rate analyses for Citizens' Homeowners, Mobile Home, Dwelling and Commercial Property programs. Citizens is the insurer of last resort in Florida, and has been one of the largest property insurers in the state. In addition to work performed on behalf of Citizens, I have also conducted ratemaking and reserving projects for several voluntary insurers that write Homeowners and Dwelling business in Florida. I have developed indicated rates for both multi-peril policies and wind-only policies. I have extensive experience working with multiple hurricane models (including both AIR and RMS) and developing provisions for the cost of reinsurance.

In North Carolina, I have provided actuarial consulting services to both the North Carolina Insurance Underwriting Association ("NCIUA") and the North Carolina Joint Underwriting Association ("NCJUA"). Those organizations rely upon the rates set in filings by the North Carolina Rate Bureau ("Bureau").

- Q: Are you familiar with dwelling insurance ratemaking in North Carolina and other states?
- A: Yes. ISO has provided actuarial consulting to the Bureau on North Carolina dwelling rate filings since the Bureau was created. I have longstanding knowledge of the methodologies employed by ISO and the Bureau in this filing as well as in past Bureau dwelling filings. As part of a consulting assignment that I performed for the NCIUA and NCJUA, I have also reviewed prior filings by the Bureau on which ISO

provided actuarial consulting and filing preparation assistance. I have prepared many dwelling rate analyses in several different states. In addition, I have testified as an expert witness in support of my clients' dwelling rate filings in various hearings that were held in Florida and Massachusetts. In Florida, I have testified in support of rate filings submitted by Citizens.

While the initial stages of the preparation of this filing by ISO were under the direction of Yanjun Yao, FCAS, MAAA, when she resigned from ISO effective May 31, 2019, I was chosen to testify in support of this filing because of my background and knowledge of ISO's loss cost methodologies for dwelling rate filings and my knowledge and experience reviewing and preparing actuarial rate analyses for insurers in hurricane prone states. Beginning in June 2019, I have been involved in the review of the dwelling rate analysis prepared by ISO.

- Q: What work has ISO performed with respect to the Bureau's 2019 dwelling rate filing in North Carolina?
- A: First, ISO, as a licensed statistical agent in North Carolina, collects dwelling insurance data from a significant number of the companies which write that line in North Carolina, as well as from the NCIUA (commonly called the "Beach Plan") and the NCJUA (commonly called the "Fair Plan") which are residual market mechanisms.

Second, ISO collects, reviews and compiles data from three other statistical organizations licensed in North Carolina that collect dwelling data from Bureau member companies. All companies writing dwelling insurance in North Carolina must report to one of these four organizations. The other three organizations are: the Independent Statistical Service (ISS), the American Association of Insurance Services (AAIS) and the National Independent Statistical Service (NISS).

Third, ISO provides consulting actuarial services directly to the Bureau. As in the past, ISO staff compiled the ratemaking data to be reviewed by the Bureau's Property Rating Subcommittee, Property Committee and Governing Committee in preparation of rate reviews and filings.

Fourth, ISO staff put together the vast majority of the data, information and calculations contained in Exhibit RB-1. This lengthy process was performed under the direction of the Bureau committees. ISO staff attended meetings of those Bureau committees.

Finally, I have reviewed the filed rates to determine if they are calculated in accordance with the CAS guidance, including the Statement of Principles Regarding Property and Casualty Insurance Ratemaking and the Actuarial Standards of Practice. In accordance with Actuarial Standard of Practice No. 17 Expert Testimony by Actuaries, I conducted my review in terms of reasonableness rather than solely in terms of whether there is precise agreement on each issue. In addition, I applied the

applicable rate standards set forth in Article 36 of Chapter 58 of the North Carolina General Statutes, including but not limited to 58-36-10, i.e., that rates must not be excessive, inadequate or unfairly discriminatory and that certain statutory rating factors must be considered.

- Q: What is the source of the data utilized in Exhibit RB-1?
- A: The Bureau has the responsibility of filing forms and making rates for all dwelling insurance policies written in North Carolina (with the exception of such policies that may be written by county farm mutuals pursuant to N.C.G.S. 58-36-50). ISO, on behalf of the Bureau, combines the data as to those policies in its filings as if there were a single company with the aggregate loss experience of all those policies. Rates are then analyzed in rate filings as if those rates were being made for this hypothetical one company. The ratemaking data reflected in Exhibit RB-1 is, in general, based on the aggregate dwelling experience of the approximately 46 individual insurance companies that write dwelling policies in North Carolina, together with the experience written on dwelling insurance policies in the residual market as described below. Those entities submit their data to one of the four statistical agents described above. The four statistical agents subject each entity's data to a series of verification edits and then consolidate the data. The statistical agents then transmit their consolidated data to ISO for final review and consolidation with the ISO data. After consolidating the data, ISO produces exhibits of the combined data in a format and detail necessary for review by the Bureau committees and ultimately for use in rate filings.

The statistical agents are licensed by the Commissioner of Insurance in North Carolina. They have collected, reviewed, compiled and submitted the data underlying this filing in the regular course of their business responsibilities.

- Q. Please describe what are commonly called the "Beach Plan" and the "FAIR Plan" and the role of their loss data in this filing?
- A. They are both residual market organizations that write policies for those policyholders who can't obtain insurance in the voluntary market.

The term "Beach Plan" is a commonly used name for the North Carolina Insurance Underwriting Association. It is a residual market organization created by the North Carolina legislature in Article 45 of the insurance statutes. It writes dwelling, homeowners, and other types of insurance for policyholders in the 18 coastal counties. It uses forms, rules and rates filed by the Bureau. Although voluntary insurers have chosen not to accept the risk of writing policies that have been written by the Beach Plan, North Carolina law requires voluntary insurers to be responsible for the losses that may occur on those Beach Plan policies, up to an aggregate statutory cap of \$1 billion annually. The significance of such non-recoupable assessments on the companies is discussed elsewhere in my testimony. The Beach Plan uses the same dwelling forms that are used by voluntary companies. Those forms have been prepared and filed by the Bureau on behalf of all member companies. The Beach Plan writes policies in its own name. The Beach Plan receives and retains premiums, adjusts losses, reports statistics and operates in a manner similar to voluntary insurance companies in many respects. It uses dwelling forms and rates filed by the Bureau, except that it applies a 5% statutory surcharge on the wind and hail rate where it writes only the wind and hail coverage on dwelling policies. When the Beach Plan reports its statistical data to ISO, ISO reviews those statistical data in the same manner that it does for voluntary companies.

The second residual market mechanism in North Carolina is the called the North Carolina Joint Underwriting Association or Fair Access to Insurance Requirements organization (commonly called the "FAIR Plan.") It writes in all areas of the state except the beach. It writes dwelling fire and extended coverage policies but does not write homeowners policies. No surcharge is applied to FAIR Plan policies.

Statutes distinguish between the "beach" and "coastal" areas under the Beach Plan's jurisdiction. Based on data underlying Exhibit RB-4, approximately 95% of dwelling premium in the "beach" territories (territories 110 and 120) was written by the Beach Plan in 2017. In the "coastal" territories (territories 130, 140, 150 and 160), approximately 74% of the dwelling premium was written in either the Beach Plan or the FAIR Plan. On a statewide basis, approximately 51% of dwelling premium was written in either the Beach Plan or FAIR Plan.

Over the years, the Beach and FAIR Plan's large growth reflects the fact that voluntary companies are unwilling to write in coastal areas where the manual rate level is inadequate. This growth has occurred despite the fact that the legislature only intended the Beach Plan to be the "market of last resort" in those areas.

Loss and exposure data from these two residual market organizations have always been included in Bureau property filings for the line of insurance (the homeowners line of insurance or the dwelling fire and extended coverage line of insurance) under review, in the same manner as loss and exposure data from voluntary insurance companies that write that line of insurance. It is actuarially appropriate and necessary to include the residual market data with the voluntary data to ensure that the rates developed are representative of the entire market, since every policy has the potential to be written in the voluntary market.

- Q: What statistical data supporting the filing are contained in Exhibit RB-1?
- A: In general, the supporting data for the rate level changes are contained in Section C. The most recent five years of experience are displayed in Section C.

The loss experience used in the filing is what we call "accident year" experience for the years ended December 31, 2013 through December 31, 2017. This is the most recent five years of data available. I can explain what is meant by accident year

experience by providing an example. The losses for the accident year ended December 31, 2017 consist of all losses caused by accidents which occurred during the one-year period ended December 31, 2017. If an accident occurred on December 29, 2017 and resulted in either a loss being paid or a reserve being established after January 1, 2018, that loss would be a part of the accident year losses for the period ended December 31, 2017. The test for breaking losses down into accident years is the date the accident occurred. The term "accident year" is an insurance accounting term that includes the various incidents that give rise to a dwelling insurance claim, including fires, hurricanes, tornados, etc. during a 12-month period.

- Q: What is the reason for using five years of data to determine the indicated rate level change?
- A: Ratemaking is prospective. The objective is to set rates at the level sufficient to pay expected losses, expected expenses and to allow insurance companies to earn a reasonable margin for profit. This is the fundamental equation in insurance ratemaking to set the adequate rate level; i.e., a rate level that is not "excessive, inadequate or unfairly discriminatory" as required by law.

Rates are set for the period when they will be in effect, which is often the year after the effective date of the filing. Historical loss data are generally used for the purpose of projecting expected losses. The North Carolina statutes allow the Bureau to review five years of experience in its rate level filings in addition to other factors that are to be considered. For non-catastrophic types of loss, five years of data balance the stability of the rates with responsiveness to more recent conditions. For catastrophic hurricane losses, the average of modeled losses from two hurricane models is used.

Traditional ratemaking for the fire coverage of a dwelling policy has relied on five years of experience with weights of 0.10, 0.15, 0.20, 0.25 and 0.30 being given to each year respectively. Those weights are used in this filing as in past Bureau dwelling filings. The weights used by the Bureau are identical to those used by ISO in all other states for dwelling fire insurance. These weights are generally accepted in all jurisdictions in which ISO makes dwelling filings. For the extended coverage portion of the dwelling policy, which by nature is more likely to be unstable because of weather events, equal weights are given to each year to help promote stability. This treatment is a common and accepted ratemaking practice used by ISO countrywide.

- Q: Please turn to page C-2 of Exhibit RB-1. Would you explain what that page shows?
- A: Page C-2 is what is called a statewide rate level calculation for the fire portion on a dwelling policy in North Carolina. Page C-2 determines the actuarially indicated rate level change for dwelling fire. The data shown are for all business written in the voluntary market and data written by the North Carolina Beach and FAIR Plans.

The overall dwelling program to which this filing applies consists of both a fire and an extended coverage ("EC") component. Page C-2 shows the calculation of the indicated rate change for the fire component, and Page C-4 shows the corresponding indicated rate change for the EC component. I will first focus on describing Page C-2. However, later parts of my testimony will refer to the EC calculations on Page C-4.

- Q: Referring to column 1 on page C-2, what are "Adjusted Incurred Losses"?
- A: The incurred losses in column 1 are the losses from all causes from insured events that occurred during each of the five respective accident years. The figure includes losses which have already been paid, losses which are not yet paid and are represented by outstanding claim reserves, and losses which have been incurred but for which no individual reserve yet exists because they have not yet been reported.
- Q: Have the losses as shown in column (1) been adjusted in any way?
- A: Yes, as explained below, there are two adjustments. First, these losses have been adjusted to a common \$500 deductible level. Second, these losses have been developed to ultimate by applying the loss development factors.
- Q: Please explain what is done to adjust losses to a common deductible level.
- A: In order to properly analyze losses for ratemaking, it is necessary to adjust losses from all policies to some common deductible level. The common deductible level that is assumed for dwelling is the base deductible of \$500. Loss elimination ratios (LERs) are applied to the reported losses in order to account for the difference between the reported deductible and the assumed common deductible.
- Q: What is the purpose of adjusting the reported losses by applying loss development factors?
- A: The losses in column 1 of page C-2 include losses from events which have happened but which have not yet been reported. Such events are included by what is known as an adjustment for IBNR (incurred but not reported) losses.

In addition, adjustments must be made to reflect the fact that loss payments occur over time. The losses, as they are reported to statistical agents, cover all accidents which occur during the respective accident years ended December 31. When they are reported to the statistical agent, they are evaluated as of March 31 of the next year. As of March 31, some of the losses have already been paid and some have not. Those that have not are represented by loss reserves. Loss reserves are estimates of what will ultimately be paid on these outstanding claims.

Since we want the losses used in the filing to be as accurate as possible, we look at history to see how losses have changed, or "developed," from the time they were initially reported to the time they were ultimately paid. For example, if we want to evaluate how losses reported in 2017 will eventually turn out, we look back and see what has happened in the past. If historically there has been a 1% increase in the dollar amount of losses from the time they were initially reported as reserves until the time they were ultimately paid, we would logically assume that the same development will hold true for losses incurred during the accident year ended December 31, 2017. Accordingly, we would make an adjustment by increasing the losses as they are initially reported to us by 1%.

- Q: What causes losses to change or develop as you have described?
- A: Changes to the reserve portion of the losses typically result from the fact that the ultimate loss payments turn out to be more or less than estimated at the time of the initial report that led to the reserve. Another factor that could lead to changes in losses is the late reporting of claims. For example, if a loss event occurred in late December of any given year and for some reason was not timely reported to the company by the end of the year, it might very well be that the losses as initially reported would not include any provision for that particular claim. By the next year's evaluation, however, the claim would have worked its way into the system and the loss would include either the paid amount or the reserved amount for that particular claim. This would cause an upward development in the losses as initially reported.
- Q: Please refer to page D-12 of RB-1 and explain how the loss development factors used in the filing were calculated.
- A: Page D-12 shows the calculation of loss development factors for the fire portion of a dwelling policy. The top section of that page shows the incurred losses evaluated as of 15, 27, 39, 51, 63, 75 and 87 months for the accident years for which available data are shown. In calculating loss development factors, we have used the data of companies reporting to ISO. The entry in the first column for the accident year ended December 31, 2013 is \$9,609,120. This is in the column that is labeled "15 Months." This is the first evaluation of the losses caused by claims that occurred during the year that ended December 31, 2013. The evaluation was made as of March 31, 2014 -- 15 months after the beginning of the accident year. Twelve months later (March 31, 2015) the losses caused by claims that occurred during the year ended December 31, 2013 had decreased to \$9,287,968. This is the evaluation as of 27 months after the beginning of the accident year. This decrease represents a decrease in losses, or negative development, of -3.3% (0.967) as shown in the column on that page labeled "27:15." As shown on page D-12, we have looked at the development from 15 months to 27 months for eleven different years. The average development for those years was 0.974, or -2.6%.
- Q: Does page D-12 also show development figures for periods longer than 27 months?

- A: Yes. Studies have shown that for dwelling fire virtually all losses have been paid by the time of the evaluation at 87 months after the beginning of an accident year. We calculate loss development factors for the periods from 27 months to 39 months, 39 months to 51 months, 51 months to 63 months, 63 months to 75 months and 75 months to 87 months. For example, by the time of the 39-month evaluation the losses for the accident year ended December 31, 2013 had become \$9,335,943. This represents an increase of 1.005, or 0.5%, over the losses for the same accident year evaluated as of 27 months. The average development over the period 27 months to 39 months for the ten most recent years for which the data are available was 0.997, or -0.3%.
- Q: Please explain how the loss development factor used to determine the ultimate payment value of the accident year ended December 31, 2017 losses was determined.
- A: For dwelling fire, the loss development factors for each of the applicable periods, as shown on page D-12, are:

Development Period	<u>Factor</u>
15 to 27	0.974
27 to 39	0.997
39 to 51	0.999
51 to 63	1.000
63 to 75	1.000
75 to 87	1.000

If you multiply all of these factors together, you will get a factor of 0.970 to apply to the year ended December 31, 2017 losses.

- Q: Please explain trending of the losses.
- A: The losses need to be adjusted by trend to reflect the cost levels anticipated to prevail during the period that the proposed rates are expected to be in effect. For this filing, the assumed effective date is July 1, 2020. This date is relevant for trending purposes. If the filing were to become effective on a date later than the July 1, 2020 assumed effective date, then the rate indications would be slightly higher.
- Q: Please describe how the loss trend is developed and applied.
- A: The loss trend is developed in a two step process. The first step is the development of a current cost factor that brings the losses up to the cost level of the external Current Cost Index that is used as the basis of the loss trend. The second step is the development of a loss projection factor based upon an exponential fit of the last twelve quarters of the Current Cost Index and the actual dwelling pure premium trend. The loss projection factor projects the losses from November 15, 2018 (the

midpoint of the latest quarter of the external index) to July 1, 2021, the average date of loss for one year policies which are assumed to be written at the proposed rates (i.e. one year beyond the trend effective date of July 1, 2020).

- Q: What are the components of the Current Cost Index used for dwelling fire?
- A: The Current Cost Index is a weighted average of the Modified Consumer Price Index (MCPI) and the CoreLogic Residential Index (CRI), with the MCPI receiving 5% weight and the CLRI receiving 95% weight. The intent of the weights is to reflect the split between contents type losses and buildings type losses.
- Q: What is the CoreLogic Residential index?
- A: The CoreLogic Residential Index is an index of construction costs. The particular index used in this filing is based on information compiled specifically for construction costs in North Carolina.
- Q: What is the Modified Consumer Price Index?
- A: The Modified Consumer Price Index is based on selected components of the Consumer Price Index that correspond to the items that dwelling policies cover. The components used and the weights given to them are House Furnishings (70%), Apparel Commodities (20%) and Entertainment Commodities (10%).
- Q. How are the weights of 95% to the CoreLogic Residential Index and 5% to the Modified Consumer Price Index determined?
- A. The weights are based on the relative split of fire losses between buildings and contents. For example, for the five-year period from 2013 to 2017, buildings contributed 94.6% of total fire losses in North Carolina.
- Q: Please illustrate what factors would be applied to trend the losses for the year ended December 31, 2017.
- A: The losses from the accident year ended December 31, 2017 are first adjusted by the Current Cost Factor for 2017 of 1.058 which is found on page D-14. The Current Cost Factor is the ratio of the Current Cost Index from the quarter ending December 31, 2018 to the Current Cost Index value for the full year 2017. The Current Cost Factor brings the losses from the cost levels corresponding to an average date of loss of June 30, 2017 to the cost levels corresponding to the midpoint of the latest quarter (November 15, 2018) of the Current Cost Index. Since the average date of loss for policies that will be written at the proposed rates is July 1, 2021 (one year past the trend effective date), it is necessary to project the losses from the November 15, 2018 cost level to that date. This is accomplished by projecting the losses at the annual rate of change of 2.8% for 31.5 months. This loss projection factor of 1.075 is calculated on page D-15.

- Q: You mentioned that the pure premium trend was considered in the selection of trend factors. How was that data considered?
- A: A pure premium is the ratio of the losses to the number of insured house years. The pure premium experience was examined by ISO and the Bureau Property Rating Subcommittee. These data were fit to an exponential curve, and an annual rate of change was calculated. This rate of change was compared with the annual rate of change of the Current Cost Index. In reviewing the loss trends, the annual rates of change in dwelling pure premium during the 2013-2017 experience period are lower than the observed annual changes in the external indices for dwelling fire. Upon consideration of this fact, the Property Rating Subcommittee selected a negative 1% annual loss trend adjustment to project losses to a July 1, 2021 level for dwelling fire. This results in the 1.8% annual rate of change used to trend the prospective losses for dwelling fire.
- Q: Please describe the development of the Current Amount Factor.
- A: The Current Amount Factor is calculated, separately for buildings and contents, by taking the ratio of the average policy size relativity for each year to the projected average policy size relativity as of November 15, 2018, the same projection date as is used for the losses in the development of the current cost factor. The average policy size relativity is calculated by taking a weighted average of the policy size relativity curve for each amount of insurance using the exposures for each amount of insurance as weights. By taking the ratio of these relativities for each year to the November 15, 2018 value, we are in effect measuring the percentage growth in the premiums at present rates from year to year caused by changes in amount of insurance. Selections of an annual growth rate of 1.0% for buildings and 2.6% for contents were made by the Property Rating Subcommittee for dwelling fire. Since the average relativity differs for buildings and contents are weighed on a premium distribution to produce a combined current amount factor.
- Q: Where on page C-2 are these factors applied?
- A: The Current Cost Factor for each year is applied as part of the Current Cost/Amount factor in column 3. For example, for the year ended December 31, 2017, the Current Cost/Amount Factor of 1.036 is shown on page D-18. The Loss Projection Factor is combined with the Premium Projection Factor and the Trend from First Dollar to produce the Composite Projection Factor. This Composite Projection Factor is applied on page C-2 in column 5 in the development of the Trended Loss Cost.
- Q: You mentioned the trend from first dollar. Please describe what that is and how it is developed and applied.

A: The external indices used in the trend analysis are all first dollar indices. This means that they are measuring changes from the first dollar of an item's value. Since a deductible is applied when insurance claims are settled, an adjustment must be made to the trends from the external indices so that they are appropriate for use with a deductible. All of the losses have been adjusted to a common \$500 deductible level. As such, increases in cost as measured by the current cost index would affect losses below the deductible and cause an additional increase as losses below the deductible increase above it.

For example, a loss of \$1,000 subject to a \$500 deductible results in a payment of \$500 to the insured. If there is 10% inflation, the \$1,000 loss grows to \$1,100. This results in a payment to the insured of \$600, which is a resulting effective inflation of 20.0% - an incremental trend of 9.1%. The procedure used in the filing is a standard one that accounts for this effect. The procedure essentially converts all the losses to a first dollar basis before the trend factor is applied. To obtain the resulting trended losses, the deductible portion of the trended losses is subtracted out. The trend from first dollar factor as shown on page D-19 is the incremental difference in the trend factor resulting from the application of our procedure. Using our example from before, the formula for trend from first dollar on page D-19 results in trend of 1 + (((.1)(500))/((1.1)(500))) = 1.091, which matches what was calculated earlier.

- Q: Please refer to column 2 of page C-2. With reference to the column headed "Adjusted Incurred Losses Including LAE," please tell us what the figure 49,899,245 represents.
- A: These are the losses and loss adjustment expenses associated with claims that occurred in the accident year ended December 31, 2017. The losses are equal to the adjusted incurred losses found in Column 1, multiplied by a trended loss adjustment expense factor of 1.089.
- Q: How is the trended loss adjustment expense factor of 1.089 developed?
- A: Each year the Bureau sends a call to its member companies for expense-related data. These calls showed that loss adjustment expenses for the calendar years December 31, 2013, December 31, 2014, December 31, 2015, December 31, 2016 and December 31, 2017, after dropping the high and low values, averaged 8.9% for the period, as shown on page D-26.

This factor of 8.9% must be adjusted for the change in cost levels of the items that go into loss adjustment expenses. These expenses include items such as adjuster's salaries, rents and overhead items related to claims settlement. In essence, these items will vary as general economic trends vary. We adjust the loss adjustment expense factor by taking a ratio of the expense trend to the loss trend on page D-29. This adjustment results in a trended loss adjustment factor of 1.089.

- Q: Please explain how the expense trend used to adjust the loss adjustment expense factor is developed.
- A: The expense trend used to adjust the loss adjustment expense factor is based on an analysis of the Current Expense Index, which is an index based on a 50% weighting to the Compensation Cost Index, a 25% weight to the all items CPI (less energy) and a 25% weight to the all items CPI (including energy). The latest available information for marine, fire and casualty insurance was used. The data for this index are shown on pages D-23-24. Based on an analysis of these data, an annual rate of change of 2.0% was selected by the Property Rating Subcommittee of the Bureau.
- Q: Please explain the development and application of the expense projection factor in adjusting the loss adjustment expense factor.
- A: The five year (excluding the high and low values) average loss adjustment expense factor of 8.9% reflects an averaging of the five years 2013, 2014, 2015, 2016 and 2017. As such, the factor is representative of the time period corresponding to July 1, 2015.

The expense projection factor uses the 2.0% annual rate of change based on an exponential curve of the Current Expense Index. Since the Loss Adjustment Expense ratio is at the cost level corresponding to July 1, 2015, it is necessary to project this cost to the average date of accident for the period during which our rates are assumed to be effective, July 1, 2021 (one year beyond our assumed effective date of July 1, 2020). This calculation is displayed on page D-29.

- Q: What other adjustments must be made to the Loss Adjustment Expense factor in order to use it?
- A: The Loss Adjustment Expense Factor is determined as the ratio of loss adjustment expenses to losses. Having adjusted the expense portion of the factor in the numerator, we need to adjust the losses in the denominator by the Loss Trend to reflect both the Current Cost Factor and the Loss Projection Factor.
- Q: Please describe what is done in Column 3 on page C-2.
- A: In Column 3 the Current Cost Factors and Current Amount of Insurance Factors are combined into the Current Cost/Amount Factors. This is done by taking the ratio of the Current Cost Factor to the Current Amount Factor. For example, the Current Cost/Current Amount Factor of 1.036 for 2017 is the ratio of the 2017 Current Cost Factor of 1.058 to the 2017 Current Amount Factor of 1.021. In combining these steps, the losses and average rating factor have been brought to the cost level of November 15, 2018.
- Q: Please describe what is done in Column 5 of page C-2.

A: Column 5 combines the elements in columns 1 through 4. In column 5, the losses and loss adjustment expenses are trended to the cost level expected to prevail during the period in which the policies written at the proposed rates will be providing coverage (average date of accident of July 1, 2021). The house years in column 4 are also projected via the current cost/amount factor in column (5) to reflect the anticipated amounts of insurance for business written between July 1, 2020 and June 30, 2021. As an example, the calculation of Column 5 for 2017 is:

(1)	Adjusted Incurred Losses Including LAE (C-2, Col 2)	49,899,245
(2)	Current Cost/Amount Factor (C-2, Col.3 from p. D-18)	1.036
(3)	Earned House Years (C-2, Col. 4)	738,742
(4)	Composite Projection Factor (D-19, line 8)	1.029
(5)	Trended Loss Cost (C-2, Col. 5) (1)*(2)*(4)/(3)	72.01

- Q: Please describe the development of the Premium Projection Factor.
- A: For each year we compute an average policy size relativity, which is calculated as a weighted average of each amount of insurance relativity. The Premium Projection Factor is calculated by fitting an exponential curve to the average policy size relativities. This curve is used to develop an annual rate of change for the policy size relativities. In the case of dwelling fire buildings, the average annual rate of change is 1.0% as shown on page D-17. Since the Current Amount Factor has been calculated as the value up to November 15, 2018, the premium projection factor will be calculated as the expected growth from November 15, 2018 to January 1, 2021 (six months beyond the assumed effective date of July 1, 2020). This date of January 1, 2021 represents the midpoint of the year in which policies are assumed to be written using the proposed rates. This results in a Premium Projection Factor of 1.023, which is shown on Page D-19 in row 5.
- Q: Could you please explain column 6 on page C-2?
- A: Column 6 is the average rating factor for the policies purchased in each year. The average rating factor is the ratio of the average rate at manual level to the average current base rate. For example, let's assume that the current territory base rate for frame construction with \$75,000 buildings coverage is \$100, that the rating factor for masonry is 0.9 and that the rating factor to purchase an additional \$25,000 of coverage A is 1.2. Then the average rating factor for a \$100,000 masonry policy is calculated as:

(100 * 1.2 * 0.9) / 100 = 1.08

This factor is needed to adjust the average trended loss costs in column (5) to a base class level. Since most policyholders do not purchase exactly the base amount of coverage, the average trended loss cost is divided by the average rating factor to convert this average trended loss cost into a trended base class loss cost which is shown in column 7.

- Q: Please explain line 9 on page C-2.
- A: Line 9 is the resulting Weighted Trended Base Class Loss Cost obtained by applying the accident year weights shown in Column 8 to the Trended Base Class Loss Cost for each year shown in Column 7. This Weighted Trended Base Class Loss Cost is the forecasted Base Class Loss Cost for policies written during the one-year period after the assumed effective date of July 1, 2020.
- Q: Please explain line 10 on page C-2.
- A: Line 10 is the credibility of the experience based on the number of house years during the 5-year period. The full credibility standard is based on a procedure that considers the frequency of claims and the variability of the size of those claims. The procedure is explained in a CAS Proceedings Paper "Credibility of the Pure Premium" by Mayerson, Jones and Bowers. The full credibility standard is based on a normal distribution with a 90% probability of the pure premium being within 10% of the expected value. The full credibility standard for Fire is 500,000 house years and 330,000 house years for Extended Coverage.
- Q: Please explain what line 11 entitled "fixed expense per policy" on page C-2 refers to and what it represents.
- A: Line 11 "fixed expense per policy" refers to the amount of the prospective premium dollar needed to cover general expenses on policies written in the prospective period. General expenses along with other acquisition expenses constitute the so-called fixed expenses. They are fixed in that they do not vary as a direct function of the premium dollar. For example, the cost of office equipment, rent and other overhead-type expenses are fixed expenses. Expenses such as commissions and premium taxes, on the other hand, are examples of expenses that rise or fall directly with premium.

The number shown on line 11, \$3.94, represents the dollars of general and other acquisition expenses trended to the levels anticipated to prevail during the prospective period. This is appropriate because general and other acquisition expenses are normally incurred at the time a policy is written.

- Q: Please explain how the figure \$3.94 on line 11 of page C-2 was derived.
- A: The derivation of the \$3.94 is shown on page D-29. The untrended general expense ratio of 0.059 and the other acquisition expense ratio of 0.088 are obtained from the

expense data collected by the Bureau and based on an average of the 2015, 2016 and 2017 ratios. These are shown on page D-25. This average represents the average fixed expense ratio corresponding to calendar year 2016. In order to trend these to the cost levels anticipated to prevail, we project these forward to the prospective period. The average selected expense trend of 2.0% is applied over the time period from July 1, 2016 (the average date of the experience on which the general expense ratio is based) to January 1, 2021 (the average date of writing under the proposed rates). Since this ratio is relative to premium, we must also project the amount of insurance from 2016 levels to the level anticipated to be in effect on business written between July 1, 2020 and June 30, 2021. This is done by using the Current Amount Factor for 2016 of 1.033 and the premium projection factor of 1.023 which I have previously discussed. The resulting calculation is:

 $\frac{(0.059 + 0.088) \times 1.093}{1.033 \times 1.023} = 0.152$

This trended fixed expense ratio is then multiplied by the latest year current base rate of \$25.90. The result is a statewide dwelling fire fixed expense loading of \$3.94.

- Q: What does Line 12 show on page C-2?
- A: Line 12 is a combination of the Trended Base Class Loss Cost and the Trended General Expense and Other Acquisition expenses. The figure \$21.78 is the dollar amount that is required to cover the portion of the base rate that covers losses, loss adjustment expenses, general expenses and other acquisition expenses.
- Q: What does line 13 on page C-2 show?
- A: This line takes into account the variable expenses, profit, contingencies and dividends. Based on information from page D-25 of the filing, the commission and brokerage provision rounds to 10.9%, and the taxes, licenses and fees provision rounds to 2.8%. The selected provision for dividends is 0.4%. The provision for underwriting profit is 8.5%. The contingency provision is 1.0%.

As in past dwelling filings, Bureau committees reviewed the latest available policyholder dividends payment data as well as the multi-year history of companies consistently paying dividends to policyholders. The Bureau's subcommittee concluded that a factor for expected dividends is appropriate to include in this filing. The data contained on page D-25 show that the dividends, though constituting a small percentage of premium, have been paid consistently and in material amounts over the years. Based on these facts, the Bureau has included a provision of 0.4% of premium to reflect anticipated dividends during the experience period. Given the consistency of the historical data as to the payment of dividends, this is a reasonable assumption. Reflecting dividends in a filing by a rating bureau is an actuarially sound

methodology. If dividends were not reflected, the profit level in the filing would not be achieved because of dividends paid.

The 8.5% underwriting profit provision was selected by the Bureau's committees based on reviewing the analyses by Dr. Vander Weide and Dr. Zanjani. This filing also contains a 1% margin for contingencies. The profit and contingency factors are applied equally across the state.

The items known as variable expenses are reflected in line 13. They vary in direct proportion with the premium dollar.

Combining variable expenses, profit, contingencies, and dividends results in 23.6 cents of every premium dollar being paid for these expenses. The remaining 76.4 cents pays for losses, loss adjustment expenses, general expenses and other acquisition expenses.

- Q: What is the source of the percentages on page D-25 with respect to commissions and brokerage and taxes, licenses, and fees?
- A: They were calculated from the 2015, 2016 and 2017 North Carolina expense call for data undertaken by the Bureau.
- Q: What is the source of the percentage on page D-25 for contingencies?
- A: The Bureau committees selected that factor, and I agree with it. A 1% factor has been consistently employed in past Bureau property insurance rate filings. A 1% contingency factor is a standard factor that has been used for many years across the country in property insurance ratemaking. The factor was selected by the Bureau committees based upon recognition of the systematic bias that causes actual underwriting results, analyzed over time, to be worse than the provision assumed in the rates. There are numerous reasons for this bias.

One reason is that property insurance involves many risks, but not all of them are observable in the experience or are adequately recognized in normal ratemaking.

In addition, the writing of property insurance in North Carolina is subject to law changes, court interpretations, jury determinations and judicial decisions that expand losses beyond what was contemplated when the policies were written.

An additional and significant factor contributing to the justification for a contingency factor is the delay, uncertainty and difficulty in obtaining needed rate increases in North Carolina. In North Carolina, insurance companies writing dwelling insurance are required to go through rating bureaus in order to achieve needed rate increases. This regulatory system can cause significant delay in obtaining needed rate level increases. North Carolina differs from states that rely more on competition to set rates. The system in this state requires that data be collected from about 46

companies writing dwelling insurance and then be aggregated and analyzed prior to making a filing for needed higher rates on behalf of all companies. As the physical size of this 2019 filing demonstrates, the amount of information required to be submitted is massive, and it takes significant time to compile that information.

- Q: Would you explain line 14 on page C-2 entitled "Base Class Rate Excluding Comp. for Assess. Risk & Dev."?
- A: The net base rate per policy is calculated by dividing the Loss and Fixed Expenses in line 12 by the expected loss and expense ratio in line 13. This is the net base rate before incorporating the factors for deviations and the compensation for assessment risk per policy.
- Q: Would you explain line 15 on page C-2 entitled "Compensation for Assessment Risk per Policy"?
- Compensation for assessment risk is a provision that is calculated by Mr. Anderson A: of Milliman (see his prefiled testimony and exhibits) to reflect the cost to voluntary market insurers of maintaining sufficient capital to pay the assessments for residual market losses, to the extent required by law. If the two residual market mechanisms (the Beach Plan and the FAIR Plan) do not have sufficient capital, reinsurance and reserves to pay losses for a catastrophic hurricane event or series of events, then companies writing homeowners, dwelling and other lines of property insurance in the voluntary market will be assessed for such losses even if they do not write in the coastal or beach areas where the losses originated. In effect, the voluntary market companies are being required to provide free reinsurance to the residual market and its policyholders who can only find coverage in the residual market. The voluntary market companies must therefore maintain capital sufficient to cover such losses, in addition to their own losses, even though those companies have elected not to write the policies that give rise to those losses. The compensation for assessment risk factor is the provision that must be reflected in the rates for voluntary market insurers bearing this risk of assessments from the Beach/FAIR Plans, i.e., it is the cost of the capital required to support the exposure to potential residual market assessments.

The Bureau started incorporating a factor for this exposure in its property insurance rate filings a number of years ago. As a result of legislative action in 2009, some of the exposure of the voluntary market companies to residual market assessments has been capped at one billion dollars per year. Milliman's analysis of the necessary compensation for the risk of residual market assessments incorporates this cap.

It should be noted that the \$1 billion cap only applies to assessments by the Beach Plan (i.e., for losses in the beach and coastal areas) and does not apply to assessments to pay for losses in the FAIR Plan. In recent years, the FAIR Plan has rapidly increased its writings statewide. As the number of policies and amount of uncapped exposure in the FAIR Plan has grown in the last few years, that growth is reflected in the factor for the compensation for assessment risk.

The compensation for assessment risk amount of 1.03 per policy is calculated by first multiplying the 3.4% provision by the current average statewide base rate of 26.14, resulting in a value of 0.89. To be incorporated in the rates, however, this provision must be adjusted to account for the commissions and taxes, licenses and fees that the companies will need to pay on this additional premium. That is done by dividing the 0.89 by 1 minus the sum of commission and brokerage expense and taxes, licenses and fees expense as shown below.

$$\frac{0.89}{1-0.109-0.028} = 1.03$$

- Q: What is the source of the percentages used on line 17 for anticipated deviations?
- A: As in past dwelling filings, the Bureau committees reviewed deviations. The Bureau reviewed them in conjunction with consent to rate data and surcharges on dwelling policies written in the Beach Plan. The Bureau and ISO believe that it is actuarially appropriate for filings made by rating bureaus to contain a factor to reflect expected deviations and other variations from the manual rate that would result in the filed profit level not being achieved. The Bureau also recognizes that the reflection of expected deviations has been a contentious issue in previous rate filings. Based on its review in this filing, the Bureau elected to include a provision of zero for deviations.
- Q: Would you explain line 19 on page C-2 entitled "Required Base Class Rate per Policy"?
- A: Line 19 is the required base rate that is needed to ensure that sufficient revenue is collected to cover the losses and expenses that are expected to result from the policies written during the year following the effective date of this filing.
- Q: Would you explain line 20 on page C-2 entitled "Current Average Base Class Rate"?
- A: Line 20 is the current average base class rate for fire for all dwelling policies included in the review. This rate assumes that each policyholder is buying only the base coverage.
- Q: Would you explain line 21 on page C-2 entitled "Indicated Rate Level Change"?
- A: Line 21 is the percentage change in the current rates that will be necessary to make the rates adequate for the cost levels that are expected to prevail in the one-year period following the effective date of the filing. The percentage change is determined by taking the required base rate per policy on line 19 and dividing it by the current

base rate from line 20. This results in an indicated rate level change of 13.0% for the fire portion of dwelling policies.

- Q. How are these changes distributed by class?
- A. On page C-7 the calculations of the indicated change for fire buildings and contents classes are shown. Column 1 displays the Trended Adjusted Incurred Losses for each of the two classes buildings and contents. The losses shown are for the latest five years. Column 2 gives the Five-Year House Years total, which is the sum of the exposures by class for the five-year period. Column 3 provides the Trended Average Rating Factor. Each year's costs have been trended using each class's own current cost factors and a loss projection factor. Column 4 gives the Base Class Loss Cost for each class and total. This loss cost is obtained by dividing the five-year total trended adjusted incurred losses by the five-year total house years times the trended average rating factor. Column 5 is the credibility assigned to each class's experience, based on the full credibility standard of 500,000 house years for fire. Column 6 is the Credibility Weighted Loss Cost for each class. The complement of credibility for use in this calculation is the Total Base Class Loss Cost multiplied by the ratio of the class's current base rate to the total current base rate.

The statewide credibility weighted loss cost is obtained by weighting the class credibility weighted loss cost by the individual class house years. Column 7 provides the Indicated Base Loss Cost by class.

This is the statewide base loss cost adjusted by the class relativity indicated by the credibility weighted loss cost. Column 8 shows the Current Base Rate by class. Column 9 displays the Expected Loss and Fixed Expense Ratio. The Indicated Base Rate is shown in column 10. The indicated base rate is the sum of the loss cost and fixed expenses divided by the expected loss and fixed expense ratio. Column 11 is the Compensation for Assessment Risk Per Policy. Column 12 is the Base Rate Excluding Deviations. Column 14 is the deviation amount per policy that is needed to be reflected in the required base rate. Column 15 is the sum of the indicated base rate before deviations in column 12 and the deviation amount in column 14. Column 17 shows the Indicated Base Rate Change by class. Column 18 shows the Indicated Rate Change Balanced to Statewide Level. This rate change includes the impact of the indicated statewide change of 13.0%.

- Q: Does the filing contain a revision to the present territory rate levels?
- A: Yes. In connection with the statewide rate level change we have been discussing, new territory rate changes are displayed on page A-3.

The development of the indicated relative change by territory is completed in such a way that the overall effect is to balance to the indicated statewide change. The allocation of the statewide rate change to individual territories is done on pages C-9 and C-10 for the fire portion of dwelling.

- Q: How has the Bureau treated general and other acquisition expense by territory?
- A: The Bureau has treated general expense and other acquisition expense as not varying by territory.
- Q: Please turn to page C-4 of Exhibit RB-1. Would you explain what that page shows?
- A: Page C-4 shows the statewide rate level calculation for the extended coverage portion on a dwelling policy in North Carolina. As page C-2 did for fire, Page C-4 determines the actuarially indicated rate level change for dwelling extended coverage.
- Q. Is the indicated statewide rate change for extended coverage calculated in the same general manner as for fire?
- A. Although the statewide methodology for extended coverage is similar to that used for fire, there are three main areas where the methodology differs for these two components. First, actual hurricane losses for extended coverage, while reviewed and considered, have been excluded from the losses shown in column 1 and replaced by the "Trended Modeled Hurricane Base Class Loss Cost", which is displayed in line 12 of page C-4. Second, the actual excess non-modeled losses in column 2 have been replaced by an excess factor loading included in column 3 of page C-4. The excess loss factor is shown on page D-33. Third, a provision for the net cost of reinsurance is included in line 19 of page C-4.
- Q. Other than on page C-4, have actual hurricane losses been excluded anywhere else in the filing?
- A. Yes, they have been excluded in the development of the indications by class and by territory, and in the calculation of the non-hurricane excess factor.
- Q. How have these hurricane losses been identified in order to be excluded?
- A. The method to remove the hurricane losses from the derivation of the excess factor depends on the detail of the available data during different periods of time. For 1950-1965, only statewide wind data is available. Consequently, for a year in which a hurricane occurred, the year is excluded from the calculation of the statewide non-hurricane excess factor. This is shown on page D-32. For example, in 1954 Hurricane Hazel was a Category 4 storm that caused major losses in North Carolina, so that year was removed from the exhibit.

Since territory data is available (in varying detail) for 1966-2017, the calculation of the non-hurricane losses is performed at the territory level for this period. After it has been determined that a particular hurricane is accounted for by hurricane models, the territories affected are determined by use of recorded wind speeds and central pressures at 6 hour intervals, storm tracks, and wind to non-wind ratios.

The non-hurricane wind losses for a territory are calculated by replacing the hurricane year wind to non-wind ratio by the average wind to non-wind ratio of the non-hurricane years. Given the revised wind to non-wind ratio for the hurricane year, the reported non-hurricane total losses and the reported non-hurricane wind losses are then "backed into." For the years in which the territory codes 01-04 were in effect (1966-1982), the average wind to non-wind ratios are based on the non-hurricane years from 1966-1982. For the years in which the territory codes 04 and 30-41 were in effect (1983-1999), the average wind to non-wind ratios are based on the non-hurricane years from 1983 to 1999.

For 1986-1995, territory losses by month are available for ISO data only. The territory non-hurricane losses for this period are calculated as follows: first the average losses for the month in which the hurricane occurred are calculated based on the non-hurricane years. The average monthly losses are then added to the eleven remaining months of the hurricane year and divided by the hurricane year annual losses resulting in a non-hurricane adjustment factor. This factor is then applied appropriately to either reported losses or adjusted losses by territory for all statistical agents to obtain non-hurricane losses. For severe hurricanes, wind type losses are sometimes reported as water losses or all other property damage losses. To accurately estimate the non-hurricane losses, the above non-hurricane factors are calculated for water and all other property damage and then applied to the water losses and the all other property damage losses.

For 1996-2002, based on information from NOAA and other sources, the specific dates on which a given hurricane was active in North Carolina are determined. The loss experience for ISO is then examined by date and cause-of-loss. Wind losses and losses for other weather-related perils which occurred on these dates are assumed to be hurricane losses. For ISO data, the percentage of hurricane losses to total losses is calculated. To estimate the hurricane losses for statistical agents other than ISO, the percentage of hurricane losses in the ISO data (relative to the ISO yearly total) is applied to the total loss amounts for the other statistical agents.

For 2003-2017, a procedure similar to that of 1996-2002 is used. The difference is that ISO and ISS data is available and examined rather than just the ISO data. For the ISO and ISS data, the percentage of hurricane losses to total losses is calculated. To estimate the hurricane losses for statistical agents other than ISO and ISS, the percentage of hurricane losses in the ISO and ISS data (relative to the ISO and ISS yearly total) is applied to the total loss amounts for the other statistical agents.

This procedure is similar to the procedure ISO uses in other states.

Actual hurricane losses of \$3,250,532 were removed from 2014; \$3,874,157 were removed from 2015; \$65,758,824 were removed from 2016; and \$259,435 were removed from 2017. This information is shown in a footnote on page C-4.

- Q. Do you have an opinion as to whether the incurred losses excluding hurricanes shown in column 1 on page C-4 of RB-1 accurately represent the anticipated value of dwelling extended coverage incurred losses, excluding actual hurricane losses, which resulted from claims which took place during each of the years ended December 31 in North Carolina?
- A. Yes, I do.
- Q. What is that opinion?
- A. I believe that the losses excluding actual hurricane losses shown in column 1 do accurately represent the expected ultimate value of those losses.
- Q: Please explain the figure contained on Line 12 of page C-4 labeled "Trended Modeled Hurricane Base Class Loss Cost".
- A: That figure is the expected hurricane losses for a base risk written in the prospective period. Aon provided the average modeled hurricane losses from running two hurricane simulation models developed by AIR Worldwide (AIR) and Risk Management Solutions (RMS). The average modeled hurricane losses were then trended and loaded with catastrophe loss adjustment expenses (LAE). To obtain an average loss cost value, the modeled loss amounts are divided by 2017 house years. To convert the average trended modeled hurricane losses with LAE to base class level, it is divided by the latest year trended average rating factor. The trended average rating factor is calculated as the product of 2017 average rating factor, 2017 Current Amount Factor and Premium Projection Factor. The derivation of the modeled hurricane base class loss cost is shown on page D-37.
- Q. Why were models used to develop the projected hurricane losses instead of using actual hurricane losses?
- A. The catastrophic nature of the hurricane peril makes it a very volatile peril in terms of loss severity, frequency and location of occurrence. Catastrophe losses in general tend to be high severity, low frequency events. Since we use five years of loss experience data in dwelling ratemaking calculations, it is likely that there will be scenarios such as either no hurricane losses or extremely severe hurricane losses during the experience period. Also, if a hurricane were to hit a particular area of the state, the losses might be reflected only in that area of the state, with little or no reflection in other areas of the state. Therefore, if we analyze hurricane losses without any adjustment, the indicated rate level need will be subject to large yearly fluctuations resulting in rates beyond the actuarially sound level.

Devastating hurricanes are relatively uncommon events in comparison with other causes of loss. The occurrence or non-occurrence of actual hurricane events is not properly predictive of the range of hurricane events that can occur or the probability of occurrence of those events. In addition, there is not enough experience with hurricanes since accurate insurance loss records began to be maintained for actuaries to employ actual losses as opposed to models. For older years, much of the past insurance data is quite outdated for the purpose of examining hurricane exposure and is of limited utility in projecting future hurricane losses. It includes losses from hurricanes that occurred when housing patterns were different, population density was lower, houses were built differently, building codes were different, construction prices were different, houses had fewer and less expensive contents and labor costs and practices were different, etc.

The hurricane models are based on publicly available scientific data, mathematical and empirical models, and the experience of engineering, geological, meteorological, economic and insurance experts. Actual hurricane loss experience is also used to calibrate the models. The models are run for a large number of simulated events (e.g. 100K years) to estimate what would be the expected long-term average hurricane losses for a given risk profile. The modeled hurricane losses are accurate, stable, and represent the best and most unbiased projections of the long-term average annual hurricane losses. The benefits of using models to project hurricane losses over using actual hurricane losses are several. First, the models improve the accuracy of hurricane loss projection in a long-term average view as described above. Second, replacing the volatile actual hurricane losses with modeled hurricane losses will smooth out the periodic spikes in the indications following hurricanes. Hurricane modeling is the widely accepted and most accurate way of considering the hurricane exposure. Modeling has become the standard practice in the insurance industry for insurers to estimate long term expected hurricane losses for ratemaking purposes and has been widely accepted by the regulatory bodies in the United States. Modeling is also uniformly employed in the reinsurance industry, financial world and meteorological world to determine expected prospective hurricane losses. Scientists who work on the models update those models frequently to reflect the latest understanding of meteorological science.

An example of the need and value of models in producing stable loss costs can be seen from the hurricane season of 2017 and its effects in other states. In 2017, there were multiple significant hurricane events that hit Florida, Puerto Rico and the Gulf coast. If rates for the next year in those jurisdictions were based on those hurricanes rather than on models, rates would spike up. Conversely, if rates for 2017 had been made the year before based on there being no major hurricane strikes during the preceding five-year period in those jurisdictions, it would not be actuarially appropriate to assume that the absence of hurricane losses would be the expectation for 2017 or for a future prospective rating period.

My actuarial opinion is that it is actuarially unsound for regulators to justify suppressing rates by claiming that there have been no recent significant hurricane

losses and promising to raise rates after a future significant hurricane. Further, from a practical standpoint, raising rates significantly following a devastating and often tragic hurricane is the worst time for the policyholder. The use of simulation models produces a stable and actuarially sound projection of the true loss potential both in terms of statewide exposure values and in terms of territorial distribution of that exposure. Modeling is far preferable to any analysis based on the happenstance of historical hurricane loss data.

The Property Rating Subcommittee and ISO Staff have examined actual hurricane losses in North Carolina and have excluded those losses from the incurred losses in filings for a number of years. As done for the 2018 dwelling filing, we have replaced the actual hurricane losses with the average modeled hurricane losses from two hurricane models for the rate review underlying this filing, which I deem to be the actuarially sound practice for the hurricane peril.

- Q. Who performed the hurricane modeling for the Bureau?
- A. Aon.
- Q. What did ISO furnish to Aon to enable it to perform its analysis?
- A. ISO furnished to Aon the North Carolina extended coverage insurance exposure data on the total number of earned house years and earned insurance years by territory for the most recent year in the experience period. These data included ISO, FAIR Plan/Beach Plan, NISS and ISS data that were compiled by ISO. These data are correct to the best of my knowledge, information and belief.
- Q. How were modeled hurricane losses derived?
- A. Aon ran two hurricane models, one from RMS and one from AIR. These two models are the most widely used and relied upon hurricane models. The use of multiple models is required by statute starting with filings made on or after October 1, 2017.

The hurricane models simulate many years of hurricanes and resulting losses for the portfolio of North Carolina exposures. The results of the two models were averaged by Aon. Aon also trended the losses for use in the filing. The Property Rating Subcommittee reviewed the blended model results provided by Aon and found them to be actuarially sound. By averaging the two models, the Bureau has appropriately given them equal weight. Given the legislature's mandate to use more than one model, it would be inappropriate to employ the results of just a single model. Using an average of the two models also produces an unbiased estimate for future hurricane losses. The development of the statewide trended modeled hurricane base class loss cost is shown on page D-37. Page D-38 shows the development of the territory modeled base class loss cost (BCLC).

Aon also accounted for loss adjustment expenses (LAE). Aon's database shows that LAE, as a percentage of hurricane losses, is lower than the LAE percentage for nonhurricane losses. Therefore, upon review of Aon's database, the Property Rating Subcommittee selected a 6% provision to be applied to the modeled hurricane losses.

- Q. How is the amount of insurance in effect determined?
- A. For the purpose of developing the hurricane loss cost, the amount of insurance that is in effect is determined as the sum of the various internal limits found in the extended coverage portion of a dwelling policy. There are four coverages involved: Coverage A (building), Coverage B (other structures), Coverage C (contents) and Coverage D (loss of use). The total amount of coverage can vary by policy form. For form 1, the total limit for buildings is the Coverage A amount, and neither Coverage B nor Coverage D provides additional limits because any Coverage B or D losses are applied against the Coverage A limit. The coverage C limit is as reported on the individual policy record.

For policy forms 2 and 3, the total limit for buildings is the sum of Coverage A, Coverage B, and Coverage D limits. The Coverage B limit is 10% of Coverage A, and the Coverage D limit is also 10% of Coverage A. The coverage C limit is as reported on the individual policy record. These differences in total amounts were reflected by Aon in running the models.

- Q: You referred earlier to a separate procedure for dealing with non-hurricane excess losses. Please describe that procedure.
- A: An excess loss analysis and procedure was employed to deal with non-hurricane excess losses. An adjustment was made to the non-hurricane losses in the years in which there were very severe storms such as tornadoes, thunderstorms and other damaging wind storms. The adjustment caps average losses by territory in years where abnormally high losses coincide with severe non-hurricane storm activity. The adjustment relies on a factor developed by using a statewide average consisting of years without losses influenced by severe non-hurricane storms. A long-term excess factor of 1.055 was loaded into the losses. This calculation is shown on pages D-32 and D-33. This procedure has been employed in past filings and is customarily employed to smooth out and properly reflect prospective non-hurricane wind losses.
- Q: Was it necessary to exclude hurricane losses in calculating the excess loss factor?
- A: Yes. Those losses have been excluded in the calculation of the Excess Factor derived on pages D-32 through D-33.
- Q: What is the source of the \$25.48 for net cost of reinsurance in line 19 of page C-4?

A: The source of the \$25.48 for net cost of reinsurance is an analysis performed for the Bureau by Aon. In that analysis, Aon determined the expected net cost of reinsurance for the composite one company writing dwelling insurance in North Carolina. The need for reinsurance results from the fact that companies need to buy catastrophe reinsurance due to North Carolina's significant hurricane exposure. The net cost of that reinsurance is the expense and profit component of the reinsurance premium paid by insurers (the loss component is in the direct losses used in the overall rate determination). More details of the analysis are included in the testimony of other witnesses.

The Bureau relies upon the data that Aon has accumulated as to the actual cost of purchasing reinsurance in the current reinsurance market. Aon is the world's largest reinsurance broker and maintains a database of reinsurance transactions in the actual reinsurance market.

To calculate the net cost of reinsurance per policy, the amount of total dollars of reinsurance is divided by the number of house years for 2017 times the 2017 average rating factor, current amount factor and premium projection factor. This quantity is then divided by the expected loss and fixed expense ratio. For extended coverage, the actual calculation is:

<u>111,806,215</u> = 25.48 744,286 * 7.370 * 1.015 * 1.017 * 0.775

- Q. Are the remaining portions of the rate level calculation for extended coverage similar to that for fire insurance?
- A. Yes, they are.
- Q: Have the indicated rate changes been voluntarily capped by the Bureau?
- A: Yes. To minimize the impact on policyholders, the Governing Committee decided to cap the territorial rate changes. For fire, territorial rate increases have been capped at 5%. For extended coverage, territorial rate increases have been capped at 30%. Although the indicated overall statewide rate increase is equal to 48.3%, the proposed statewide average rate change (after capping) is equal to 19.2%.

Page A-3 shows both the indicated (uncapped) and filed (capped) rate changes for each territory.

- Q. What other changes does the filing make for dwelling insurance?
- A. In addition to revising the base rates, the filing makes changes to three other items. The filing revises the key factors, introduces Age of Construction factors, and revises the credits for Windstorm or Hail Exclusion and for Wind Mitigation.

- Q. Why are key factors used?
- A. Key factors are used in the rating of a dwelling policy to calibrate the premium that is charged to reflect the selected amount of insurance. Key factors are sometimes referred to as amount of insurance relativities. There are four sets of dwelling key factors: fire buildings, fire contents, extended coverage buildings, and extended coverage contents.
- Q. How are the key factors being changed?
- A. There are two types of changes being made to the key factors.

The first change is that the key factors are being rebased to reflect base amounts of insurance of \$100,000 for buildings coverage and \$15,000 for contents coverage. The current base amounts of insurance (\$15,000 for buildings coverage and \$6,000 for contents coverage) are viewed as being too low for typical coverages that are currently being purchased. Within rounding, rebasing the key factors should not have any impact on the premium that is charged to policyholders. The reason for this is that an off-balance factor is applied to the territorial base rates so as keep the total premium being charged the same.

The second change being made to the key factors only impacts fire buildings coverage. The current key factors for fire buildings are generally linear (for amounts of insurance greater than \$15,000). However, based on an analysis prepared by ISO, it was found that the marginal increase in fire buildings losses gets smaller as higher and higher amounts of insurance are purchased. To improve the accuracy of the rating of dwelling policies, the Bureau decided to revise the key factors for fire buildings. In order to mitigate large swings in premiums, the Governing Committee decided to set the proposed key factors equal to a weighted average of the indicated and current key factors, with the current factors receiving two-thirds weight and the indicated factors receiving one-third weight. The proposed key factors are being introduced on a revenue-neutral basis through the application of territorial off-balance factors.

Pages F-3 to F-10 show the key factor analysis prepared by ISO and filed by the Bureau.

- Q. How will the Age of Construction factors be used?
- A. Age of Construction factors are used to reflect the impact that the age of a building has on expected losses.

Although the Bureau's homeowners program already includes Age of Construction factors as part of its rating structure, the Bureau's dwelling program is not currently using these factors. As part of this filing, the Bureau is proposing to implement Age of Construction factors for its dwelling program.

- Q. How will the Age of Construction factors impact the premiums that are charged?
- A. All else equal, a newer building generally incurs less losses than an older building. To reflect this relationship, the proposed Age of Construction factors will result in a newer building being charged a lower premium, while an older building will be charged a higher premium. Adjusting the premiums in this manner promotes the actuarial fairness of the dwelling rating structure.

Based on the analysis prepared by ISO, the indicated Age of Construction relativities imply large credits for newer buildings and significant surcharges for older buildings. In order to mitigate large swings in premiums, the Governing Committee decided to only apply Age of Construction credits for buildings that are less than 25 years old. Furthermore, to limit the impact of the off-balance factor on older homes, the Governing Committee selected more modest credits for newer homes than what was indicated. The proposed Age of Construction factors are being introduced on a revenue-neutral basis through the application of territorial off-balance factors.

Age of Construction factors are only being introduced for fire buildings and extended coverage buildings. Corresponding factors will not be applied to the contents portion of a dwelling policy.

Pages F-11 to F-15 show the key factor analysis prepared by ISO and adopted by the Bureau.

- Q. You made reference to off-balance factors when discussing changes to key factors and the introduction of Age of Construction factors. What are off-balance factors, and why are they used?
- A. Off-balance factors represent the rate level effect that would result if the revised and newly introduced factors were implemented without any adjustments to the base rates. Off-balance factors are used in the calculation of revised base rates to remove the rate impact associated with the revised or new rating factors. In other words, use of off-balance factors will ensure that the revised and new rating factors will be implemented on a revenue-neutral basis.

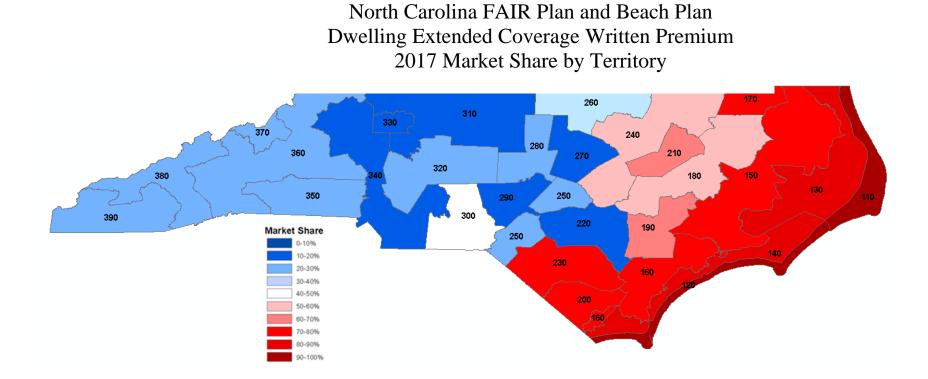
Note that separate off-balance factors are applied for each territory. As such, the revised and new rating factors will be revenue-neutral for each territory. However, individual policyholders may see either a premium reduction or increase as a result of the change in rating factors. Pages F-22 and F-23 show the estimated impact to policyholders as a result of the filed rating factor changes.

Q. Does the filing revise the credits for the Windstorm or Hail Exclusion and for Wind Mitigation?

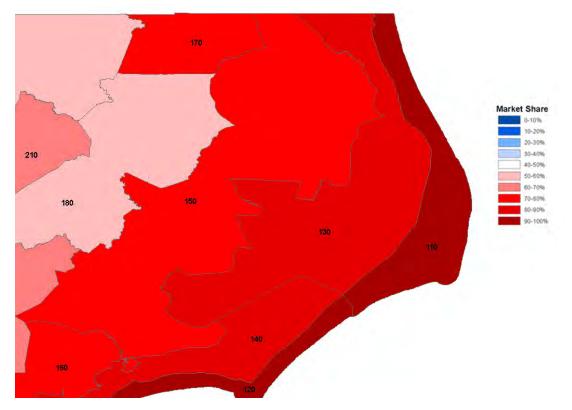
- A. Yes. The filing revises the credits for the Windstorm or Hail Exclusion and for Wind Mitigation that is available in Territories 110, 120, 130, 140, 150 and 160. The derivation of these credits is shown on pages C-16 to C-20.
- Q: Please turn to page A-2 of Exhibit RB-1 and explain what is shown on that page.
- A: Page A-2 of Exhibit RB-1 shows the indicated and filed statewide rate level changes. The differences between these percentages are due to the capping imposed by the Bureau as described earlier in my testimony.
- Q: What is shown on Page A-3 of Exhibit RB-1?
- A: Page A-3 shows the indicated and filed rate level change for each territory. Separate rate changes are shown for fire buildings, fire contents, extended coverage buildings, and extended coverage contents.
- Q: Do you have an opinion as to whether the data utilized and the methods of calculating the indicated rate level changes and other changes contained in the filing are actuarially sound and reliable and if so, what is that opinion?
- A: Yes, I have an opinion. In my opinion, the data utilized and the ratemaking methodologies used by the Bureau are based on and consistent with generally accepted actuarial principles and procedures, and the indicated rates are actuarially sound and reliable. In my opinion the ratemaking methodology is actuarially sound and produces indicated rates that meet the statutory standard of being not excessive, inadequate or unfairly discriminatory. The filed rates differ from the actuarially indicated rates because of territory caps of +5% for fire and +30% for extended coverage as described previously. The filed rates are a reasonable step toward an adequate level.
- Q: Do you have an opinion as to whether the indicated rate level changes contained in Exhibit RB-1 are fully justified and, if so, what is that opinion?
- A: In my opinion, the indicated rate level changes are fully justified and are not excessive or unfairly discriminatory in any respect.
- Q: Are there any qualifications you wish to attach to your opinion?
- A: Yes. In reaching my opinion, I have relied on the accuracy of the data supplied by the Bureau, by ISS, AAIS, NISS, by the individual companies that reported their data to ISO and the other statistical agents and by the Beach Plan and FAIR Plan. I have relied on Dr. Vander Weide and Dr. Zanjani for the determination of the appropriate profit. I have relied on Mr. Anderson as to the compensation for assessment risk component of the rates. I have relied on Mr. Fiete and Aon for the net cost of reinsurance component of the rates. Additionally, I have relied upon Ms. Henderson and Aon for the blended output of the AIR and RMS models. I

have also relied upon and concur with the decisions and the actuarial judgments of the persons on the Bureau's committees, who in many cases are actuaries. I have also reviewed, approved and relied on the work conducted by Yanjun Yao, FCAS and MAAA, and other staff at ISO with regards to the preparation of the ISO portions of the rate filing. I have applied appropriate actuarial standards when reviewing these various data sources.

- Q: Does that conclude your testimony?
- A: Yes, it does.



North Carolina–Northeast Coast FAIR Plan and Beach Plan Dwelling Extended Coverage 2017 Market Share by Territory



North Carolina–Southeast Coast FAIR Plan and Beach Plan Dwelling Extended Coverage 2017 Market Share by Territory

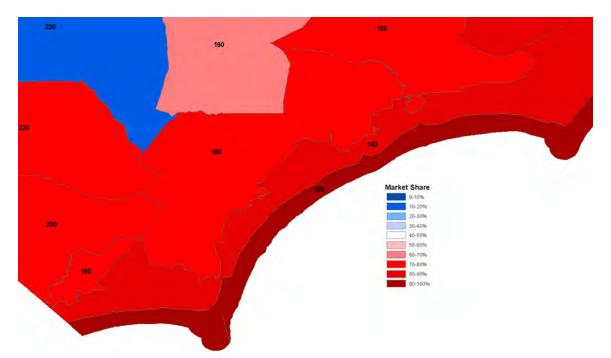


Exhibit RB-5

PREFILED TESTIMONY OF MATTHEW BERRY 2019 DWELLING INSURANCE RATE FILING BY THE NORTH CAROLINA RATE BUREAU

Q: Please state your name and your employer.

A: My name is Matthew Berry. I work at Allstate Insurance Company at 2775 Sanders Road, Northbrook, IL 60062.

Q: What is your educational background?

 A: I received my Bachelor of Science in 2013 from Purdue University – West Lafayette with a double major in Actuarial Science (with Honors) and Applied Statistics.

Q: Do you have any additional certifications or qualifications?

A: Yes. I have been a Fellow of the Casualty Actuarial Society (FCAS) since 2016 after passing each exam on my first attempt. I am a current member of the Casualty Actuarial Society Examination Committee where I volunteer for writing as well as grading actuarial exams. I also hold the Certified Specialist in Predictive Analytics (CSPA) credential awarded by the CAS Institute. I am a member of the American Academy of Actuaries (MAAA) and meet all of its continuing education requirements. I am in good standing with the CAS and the AAA.

Q: What is your employment background?

A: I have worked as an actuary for Allstate Insurance Company's auto and owners lines of business for my entire career since August 2013. I started on Allstate's Actuarial Training Unit before becoming an Actuarial Analyst in 2014 for the West Central region, which encompasses Colorado, North Dakota, South Dakota, Montana, Wyoming, Kansas, Nebraska, Iowa and Missouri. In 2016 I became an Actuarial Analyst for the state of California. Finally, in 2017 I was promoted to my current role as Actuarial Manager for the state of North Carolina.

Q: What is your background in property insurance ratemaking?

A: I have extensive experience in residential property insurance ratemaking in my career at Allstate. In prior roles on the Training Unit and West Central regions, I ran owners rate-level indications where I analyzed factors that drove owners loss and premium trends and evaluated the adequacy of segmented rates. While working on California, I led a research project on incorporating catastrophe exposure into rate-level indications for owners, condo and tenants that complied with the unique regulatory environment. That California catastrophe exposure methodology remains in place today and has been incorporated into multiple filings approved by the California Department of Insurance.

In my current role as Actuarial Manager for the state of North Carolina, I have led multiple initiatives to modernize Allstate's owners product through ratemaking improvements. I have also facilitated multiple data calls and have collaborated with our actuarial department on various projects. I work on residential property insurance ratemaking through my work on behalf of the North Carolina Rate Bureau ("Bureau.")

Q: What is your role with respect to property insurance ratemaking in North Carolina?

A: As Allstate's representative, I chair the Property Rating Subcommittee of the Bureau. That Subcommittee has jurisdiction over rates for residential real property insurance, which includes Dwelling, Homeowners and Mobile Home insurance rates. I am also on the Property Committee of the Bureau. That Committee has jurisdiction over forms and rates for the Dwelling and Homeowners lines and the Mobile Home subline of insurance.

Q: Can you explain the role of the Bureau with respect to Dwelling rates?

A: The Bureau was created by statute in 1977. According to the statutes and the Bureau's Constitution, its jurisdiction and role generally include the establishment of policy forms and rates for residential real property insurance policies written in North Carolina. This jurisdiction includes all policies of Dwelling insurance as well as Homeowners and Mobile Home insurance. Companies writing Dwelling policies must be members of the Bureau (with the limited exception of town or county farm mutual writers pursuant to N.C. G. S. 58-36-50). Approximately 46 companies that are members of the Bureau write Dwelling policies in the voluntary market.

Dwelling policies are also written by the North Carolina Insurance Underwriting Association (commonly called the "Beach Plan") and the North Carolina Joint Underwriting Association (commonly called the "FAIR Plan"). The Beach Plan writes Dwelling policies in the 18 coastal counties, and the FAIR plan writes Dwelling policies throughout the rest of the state. When those two organizations, which are known as "residual market organizations," write Dwelling policies, they use the Bureau's forms and rates are based on Bureau manual rates. Policyholders may end up purchasing Dwelling policies either from a company in the voluntary market or from the Beach and FAIR Plans.

The rates for all Dwelling policies are filed by the Bureau and are subject to approval by the Commissioner of Insurance in filings such as this one. Total premium for Dwelling insurance earned (at the current rate level) in the voluntary

and residual markets is over \$325 million a year (see RB-1, Section A). Approved Bureau rates are sometimes called "manual rates" or "bureau rates."

Individual companies can charge more or less than the approved Bureau rates through consent to rate and deviations, respectively. Such actions by individual companies are outside of the Bureau's jurisdiction. In recent years, there has been a significant growth in the use of consent to rate, by which companies may charge higher premiums on individual policies upon compliance with the consent to rate procedures. Full Dwelling policies written by the Beach Plan and FAIR Plan are written at the Bureau rate. There is a 5% surcharge on the premium for wind only Dwelling policies written in the Beach Plan.

In the 18 beach and coastal counties, the residual market is overwhelmingly the largest writer of Dwelling policies. Dwelling policies have increasingly been written by the FAIR Plan in the rest of the state. These facts, together with the fact that there has been an increase in the use of consent to rate by individual companies, point to the fact that the current Dwelling rates are too low.

Q: Can you explain the responsibilities of the Property Rating Subcommittee of the Bureau?

A: The Property Rating Subcommittee is involved in the development of rates, rating plans and territories for property insurance for the Bureau, including the Dwelling rates. Companies on the Subcommittee include American Bankers Insurance Company of Florida, American Modern Home Insurance Company, Farmers Insurance Exchange, Foremost Insurance Company, Horace Mann Insurance Company, Nationwide Mutual Insurance Company, N.C. Farm Bureau Mutual Insurance Company, State Farm Mutual Automobile Insurance Company, Allstate Insurance Company, Company, USAA and Allstate Insurance Company. Allstate Insurance Company chairs the Subcommittee. All representatives on the Subcommittee are actuaries and/or have extensive experience in ratemaking.

Q: Please describe how the Property Rating Subcommittee was involved in this particular Filing.

A: The Subcommittee analyzed the data and methodologies that were presented to the Subcommittee by the Bureau's consultants who are experts in their fields. This includes premium and loss data, expense data, modeled hurricane results, reinsurance analyses and economic analyses. The Subcommittee made selections based on the data and the expertise of Paul Ericksen and others of Insurance Services Office (ISO), Dr. George Zanjani, Paul Anderson of Milliman, Dr. Jim Vander Weide, Elizabeth Henderson of Aon, and Steve Fiete of Aon.

Ultimately, the Subcommittee developed recommendations to the Property Committee and the Governing Committee of the Bureau as to rate levels that meet the statutory requirement that rates not be "excessive, inadequate or unfairly discriminatory." Those Committees adopted the recommendations of the Subcommittee. The Governing Committee capped the actuarially sound rates as will be discussed below.

The Subcommittee has always been involved in developing and recommending to the Bureau the methodology used in its property filings. The approach in this Filing is generally consistent with the prior Dwelling filing.

Q: Please describe the overall ratemaking methodology in the Filing.

A. The approach in this Filing is consistent with prior property filings of the Bureau. Premiums should equal expected losses, plus expected expenses, plus a margin for a fair and reasonable profit. This is the fundamental insurance ratemaking equation to comply with the statutory ratemaking standard. In this Filing, the required base rate per policy is developed by adding the appropriate profit and contingencies to the estimated costs associated with the policy. The required base rate is then compared to the current base rate to determine the "indicated" rate change. For Dwelling filings, this is done separately for the two portions of the policy, the Fire portion and the Extended Coverage portion.

The indicated rate change is the actuarially sound percentage change necessary to make the rates comply with the statutory standard that they not be excessive, inadequate or unfairly discriminatory. The indicated rate level change differs from the "filed" rate level change because of capping, which I will discuss later in my testimony. The Bureau's Governing Committee elected to cap to mitigate the impact of this Filing on policyholders. The Bureau's goal is to have rates eventually reach the indicated rate level, but the Bureau has in the past engaged in a process of gradualism to reach the actuarially sound rate level.

The Governing Committee opted to cap, by territory, the Fire indications at 5%, and applied a separate cap of 30%, by territory, to the Extended Coverage indications. Combined, these caps result in an overall filed rate increase of +19.2% for the Dwelling program. Since the indicated Extended Coverage changes generally were the largest in the beach and coastal territories, the impact of capping is greatest in those areas.

Q: How does the methodology account for the loss experience of all of the insurance companies and entities that write Dwelling insurance in North Carolina?

A: For purposes of Bureau rate filings for Dwelling, all Dwelling loss and exposure data in the state is consolidated to essentially assume a single insurance entity (often called the "hypothetical one company"). This data contains the aggregate loss experience of all Dwelling policies in the state as well as the rating characteristics of every Dwelling policy. Since the Beach Plan writes many of these policies, its losses and exposure data are included. ISO aggregates the data that it receives directly from various insurers as well as the data compiled by other licensed statistical organizations. The latest year of available data used in

the Filing is 2017. In 2017, the total earned premium (at current rate level) for the Fire portion of Dwelling policies was approximately \$84 million. In 2017, the total earned premium (at current rate level) for the Extended Coverage portion of Dwelling policies was approximately \$241 million. These dollar amounts include both residual market mechanisms that write Dwelling policies.

Q: How are the expected losses determined?

A: This Filing uses the loss experience of five accident years from January 1, 2013 through December 31, 2017. Using five years is consistent with prior filings, North Carolina statutes, and generally accepted ratemaking practices. The losses, excluding hurricane and excess losses, are adjusted to the base class level (\$500 deductible level) and loss development factors are applied. The loss development factors account for the fact that the ultimate losses are oftentimes different from those estimated early on. Reasons for loss development include but are not limited to claims that were incurred in the policy period but have not been reported yet, as well as reported claims for which their current estimate will ultimately be inaccurate.

As I explain in more detail below, hurricane losses were determined by modeling. As to non-hurricane losses, a smoothing factor for excess losses of 5.5% for Extended Coverage was determined based on historical experience and applied to each accident year. The use of an excess loss factor is consistent with the general actuarial approach of using either a greater number of years or a modelbased approach to estimate exposures that tend to be significantly lower in frequency and higher in severity and therefore might not be properly reflected in the five years of experience data. The excess loss factor was determined based on the longstanding excess loss procedure employed by ISO in prior Dwelling filings. Under that procedure, hurricane losses are first excluded. Then, the longterm excess factor is the ratio of the long-term average of the excess loss ratios

to the average of the long-term normal loss ratios. Historical non-hurricane wind experience back to 1950 is considered.

Losses are also trended to reflect the change in costs. The current cost index reflects this trend and is based on a Modified Consumer Price Index and the CoreLogic Residential Index. In determining the current amount factor, the Subcommittee determined that a loss trend adjustment factor of -1% should be used for Fire and that no additional loss trend adjustment would be applied for Extended Coverage. The trended losses and loss adjustment expenses are divided by the house years to determine the average trended loss cost. That cost is then converted to the trended base-class loss cost by dividing the average rating factor for each accident year.

Each of the five accident years is applied a weight. For the Fire portion of the policy, accident year 2017, the most recent year for which data is available, receives a weight of 30%. Accident year 2016 receives a weight of 25%. Accident year 2015 receives a weight of 20%. Accident year 2014 receives a weight of 15%. Accident year 2013 receives a weight of 10%. These weights are consistent with past filings. The use of differing weights is a longstanding procedure in the Fire analysis that is intended to reflect responsiveness to changes while incorporating multiple years of data. For the Extended Coverage analysis, all five accident years are applied an equal weight of 20%. This is consistent with past filings and is based on the concept that Extended Coverage perils are weather related and thus more random. In connection with modeled hurricane losses, trending was performed by Aon based on the selections made by the Subcommittee and the resulting modeled hurricane losses including trend and loss adjustment expense were provided to ISO.

Q: How is hurricane exposure reflected?

A: The Subcommittee considered actual historical experience of hurricanes in North Carolina. However, hurricane losses are so extreme and volatile that for many years the accepted and uniform actuarial procedure for determining prospective hurricane losses has been through the use of hurricane models rather than actual hurricane losses. The Bureau began doing so in 1993 using the AIR model, and that model was used uniformly and exclusively by the Bureau in all property filings until 2015 when the Bureau resolved to use two models. The Bureau first filed using two models in its 2016 Dwelling filing. In considering whether to use two models in that filing, the Subcommittee reviewed the positions and statements of the North Carolina Commissioner of Insurance, the North Carolina Department of Insurance, legislation that had been proposed in the North Carolina legislature and the practices of many companies that use two models despite the significant expense and technical difficulty compared to only using one model. The Bureau decided that an actuarially appropriate methodology for a Bureau filing is to use two models and to weight their results equally. The legislature subsequently enacted a requirement that the Bureau use more than one hurricane model in Bureau property rate filings made after October 1, 2017, which is satisfied in this filing through the use of two models.

Prior to selecting the two modelers, the Subcommittee reviewed which modelers are most commonly relied upon by insurers, reinsurers and parties to related financial transactions. The Subcommittee found that AIR and RMS are the two most widely used hurricane modelers. Therefore, the Subcommittee selected RMS to be the second modeler and decided to continue using AIR as the Bureau has done since 1993.

In determining prospective hurricane losses in the Filing, the Subcommittee made certain to use modelers whose models have been approved by the rigorous review process of the Florida Commission on Hurricane Loss Projection Methodology. That Commission has examined hurricane models in great detail over many years and authorizes their use in Florida rate filings. It retains experts

in relevant fields who review the meteorological, wind engineering, damageability, claims, statistical, computer programming, economic and other aspects of modeling in great detail. Over the years, it has reviewed advancements in various scientific disciplines related to hurricane modeling and has required modelers to reflect such advancements. It approves only those models that meet its rigorous standards.

The Subcommittee noted that it is natural and expected that model results will differ and will change over time. Different models project different loss costs in different areas. Prior to the Bureau having a second model run for the first time, the Subcommittee concluded that the actuarially sound and fair approach to the use of two models is to blend those models by averaging the loss costs of the two models. The Subcommittee determined that Aon, the world's largest reinsurance broker with extensive experience with modeling, is able to supply the modelers' results and to average the results from the two modelers. The blended results from the AIR standard catalogue and the RMS long term historical model are employed to determine the prospective hurricane losses on page C-1 of the Filing. As will be discussed further below, the AIR warm sea surface temperature catalogue and the RMS medium term rate model are employed in the analysis by Aon of the net cost of reinsurance factor in the filing.

Q. Was hurricane modeling designed to produce high rate levels?

A. Absolutely not. One of the great values of models is that they help stabilize rate levels. Without modeling, rate levels would fluctuate wildly following the occurrence or non-occurrence of significant hurricanes. Modeling is relied upon on all sides of insurance, reinsurance, catastrophe bond and other financial transactions to give the best and most unbiased projection of future hurricane losses. Different parties to those transactions often have opposing economic interests but nevertheless rely on models in their negotiations with each other.

Further, the Subcommittee made decisions that led to a lower estimate of hurricane loss costs than could otherwise have resulted. For example, the Subcommittee chose not to utilize the storm surge component of the models. The storm surge component is intended to reflect the fact that losses from storm surge flooding, that are not intended to be covered under a Dwelling policy, are sometimes paid as wind losses after a hurricane. Additionally, for catastrophe loss expenses in this Filing, the Bureau elected to employ the loss adjustment expense factor based on AON's data as to catastrophes, a factor that is lower than the factor based on data in non-catastrophe situations.

The model versions used were RMS RiskLink v 18 and AIR Touchstone v 6. As is the customary and accepted practice in the insurance, reinsurance, and catastrophe bond industries, the models were run with aggregate demand surge (AIR) and loss amplification (RMS) included. The aforementioned Florida Commission on Hurricane Loss Projection Methodology has approved the use of aggregate demand surge and loss amplification for the RMS and AIR models respectively. These aspects of the models account for the expected additional cost of supplies and labor if a very large hurricane event or series of events occurs. Experience demonstrates that when such catastrophic events have occurred, there is significant increase in demand for the limited supply of plywood, shingles, labor, hotel rooms and other necessities that in aggregate result in larger than normal claims payments. Additionally, there are delays in repairing properties, there are longer stays in hotels and there are other increased costs beyond those when smaller hurricanes occur. Loss amplification also factors in claims inflation. Claims adjusters may not investigate every claim if it is under a certain threshold, given the volume of claims they have to settle post-event in a limited amount of time.

Q: How is the expense data compiled and reviewed?

A: The Bureau conducts special expense data calls annually. Companies complete the special expense call, which includes reporting expense dollars as well as premiums at collected level and adjusted to manual level. The Bureau checks and compiles this information for all companies and sends it to ISO to include in the Filing.

The percentages for commissions and brokerage, taxes, licenses, and fees are a function of written premium. The determination of whether to select expenses as a percentage of written premium or as a percentage of earned premium considers which premium best matches the time at which the expenses are incurred. The ratios for these expenses from the North Carolina special calls for 2015, 2016 and 2017 were considered. The three-year average was selected. For commissions & brokerage, the selection was 10.9% for Fire and 9.5% for Extended Coverage. For taxes, licenses and fees, the selection was 2.8% for Fire and 2.7% for Extended Coverage. General and other acquisition expenses are determined based on a ratio to earned premium at manual level. The selected general expense was 5.9% for Fire and 3.6% for Extended Coverage. The selected other acquisition expense was 8.8% for Fire and 6.0% for Extended Coverage. These selections are then adjusted by ISO to reflect trend.

The loss adjustment expenses, both allocated and unallocated, are included with the losses in calculating the indication. Similar to the other expenses, the Subcommittee reviewed the loss adjustment expense data from the Bureau's data calls. Experience from calendar years 2013 through 2017 were reviewed. The ratio of loss adjustment expenses to incurred losses was analyzed. Consistent with past filings, the highest and lowest years were removed to allow for more stability due to the variable nature of incurred losses. The selected loss adjustment expense was 8.9% for Fire and 11.7% for Extended Coverage. A lower loss adjustment expense provision for modeled hurricane losses of 6.0% was selected, based upon data from Aon.

The Subcommittee reviewed expense index trends, including the All items CPI Index (both with and without Energy) and the Total Compensation Cost Index – Insurance Carriers, Agent Brokers and Service from the Bureau of Labor Statistics. Based on the review, the Subcommittee selected a 2.0% expense trend. This factor was then used to trend expense dollars from the midpoint of the expense experience period to the midpoint of the prospective loss period.

Q: Did the Subcommittee consider the profit provision?

A: Yes. Like past filings, the Subcommittee picked a conservative underwriting profit provision. Dr. Vander Weide provided a range for the current cost of capital, which was relied on by the Subcommittee. The range varied from 8.9% on net worth using a risk premium analysis to 12.9% using a discounted cash flow methodology for the property/casualty insurance industry.

The Subcommittee selected an underwriting profit provision of 8.5% of premium. Based on Dr. Zanjani's analysis, this would generate a statutory return of 7.9% on net worth for Fire and 6.6% for Extended Coverage. This is significantly below Dr. Vander Weide's lower bound of 8.9%.

It is the statutory return that should be considered when determining the underwriting profit in North Carolina because it does not take into account investment income on surplus. Clearly, the Subcommittee is being very conservative with its selection. Even if the 8.5% underwriting profit were to consider investment income on surplus in addition to investment income from insurance operations, the estimated return on net worth would be 11.0% for Fire and 10.1% for Extended Coverage. These are within Dr. Vander Weide's range and thus the selected underwriting profit provision remains a selection that is not excessive.

Furthermore, the Bureau has capped the filed rate changes below the indicated rates such that the fire rate change does not exceed 5% and the extended

coverage rate change does not exceed 30% in any territory. Assuming all other assumptions in the Filing are realized, that would result in even lower profit margins being realized.

Q: Did the Subcommittee consider a contingency provision?

A: Yes, the Subcommittee selected a 1% contingency provision. This is consistent with past filings and is a common industrywide practice across the country. The contingency provision reflects the total systematic bias from multiple sources that causes the indicated rate level without this adjustment to be inadequate. These biases can cause actual losses to be higher than reflected in the rates as well as cause actual premiums to be lower, each of which would cause the indicated rate level to be understated.

Sources of this systematic bias in property insurance include, but are not limited to, judicial decisions that extend policy coverage beyond what was anticipated in the rates, legislative changes, regulatory delay in achieving the indicated rate change or regulatory reduction of the rate change.

Courts rarely restrict coverage to less than intended in the policy forms and frequently expand coverage beyond what was intended. In addition, major unexpected losses can and do come from large and infrequent events of a type and magnitude that are not reflected in the experience period.

One historical example is the sudden surge of mold claims around the early 2000's that far exceeded the amounts seen in experience periods. In addition to unforeseen claims, rate filings are generally not approved prior to their intended effective date or for more than requested while some much-needed rate filings are denied altogether.

Because of these factors, estimated premium that does not reflect a provision for these contingencies will fall short of adequate premium very frequently. When these premiums are inadequate and underwriting losses are observed, an insurer must borrow from surplus to properly indemnify its policyholders or claimants. According to the Actuarial Standard of Practice #30, "the actuary should include a contingency provision if the assumptions used in the ratemaking process produce cost estimates that are not expected to equal average actual costs, and if this difference cannot be eliminated by changes in other components of the ratemaking process." The Subcommittee believes that a contingency provision is appropriate and necessary, and has selected a 1% factor in this Filing, the same as with all recent property insurance filings. The Subcommittee also believes this is a conservative estimate given the multitude of factors impacting this provision.

Q: Has the risk of a residual market assessment been considered in the Filing?

A: Yes. The residual market for property insurance in North Carolina is very large. In all 100 counties, Dwelling policies can be written by a residual market mechanism. For non-coastal areas, that mechanism is known as the FAIR Plan. In the 18 coastal counties, Dwelling policies can be written by the Beach Plan. The companies that voluntarily write property insurance in North Carolina are vulnerable to situations where large hurricanes cause losses that exceed the surplus and reinsurance of the residual market mechanisms. In such cases, there will be a non-recoupable assessment on the voluntary insurers writing property insurance in the state of Beach Plan losses up to \$1 billion. There is no cap as to FAIR Plan losses that are assessed to the companies. These potential residual market assessments are a legislatively imposed cost of doing business in the state and are a condition for writing Dwelling insurance. The voluntary companies need to have and retain capital to contemplate potential assessments. The Subcommittee reviewed and adopted an analysis done by Mr. Anderson on the necessary compensation for this assessment risk. This

analysis is explained in the testimony of Mr. Anderson. Based on this analysis the Subcommittee determined that a 3.4% factor is appropriate to reflect in the Filing. It is important to note that the assessment potential changes with the surplus level of the Beach Plan and with the size of the FAIR Plan. The assessment percentage would be much higher if the exposure for the voluntary market companies for Beach Plan losses were potentially greater than \$1 billion.

Q: Was the cost of reinsurance considered in the Filing?

A: Yes. There are numerous scenarios where the potential losses due to a single hurricane are far greater than the entire premium collected by all the companies for the entire state of North Carolina. To remain viable long-term and protect against insolvency, the industry must purchase reinsurance to account for these scenarios. The costs associated with such reinsurance are costs of doing business in the state.

Q: What is reinsurance?

A: Simply, reinsurance is insurance for insurers. When insurers are aware of situations in which the potential losses are greater than the company is willing or able to tolerate, they will frequently purchase reinsurance to mitigate those situations. Additionally, insurers may issue catastrophe bonds to mitigate those situations. Essentially the insurers will use a portion of the premium to purchase reinsurance. This is common across the industry, including at Allstate.

Q: How are the reinsurance costs reflected in the Filing?

A: The costs of reinsurance are incorporated through the work of Aon, the largest reinsurance broker in the world. Based on Aon's extensive data and experience related to reinsurance transactions, Aon advised the Subcommittee as to the parameters of the reinsurance program that the hypothetical one company for

which rates are being made in the Filing would reasonably select. Aon then applied these selected parameters to calculate the net cost of reinsurance. As the world's largest reinsurance broker, Aon maintains extensive and up to date data on reinsurance transactions and has vast experience as to those transactions. The parameters that were recommended by Aon and selected by the Subcommittee include the attachment and exhaustion points, the placement percentage, the perils that are commonly included in reinsurance treaties for a hurricane prone state such as North Carolina, and the inclusion of one reinstatement. The parameters reflect the amount of reinsurance that the hypothetical one company should purchase to optimally protect its solvency. Based on Aon's extensive experience and advice, the Subcommittee recommended the use of AIR's warm sea surface temperature event set and RMS' medium term rate model as the bases for determining the provision for reinsurance costs. Reinsurers, primary insurers and other parties customarily use such models to determine reinsurance rates. The results from those two models were used in the calculation of the net cost of reinsurance displayed on page C-2 of the Filing.

Q: Can reinsurance costs of each company writing in North Carolina be allocated and aggregated for use in this Filing?

A: No. It is not possible to measure reinsurance costs of the various insurance companies applicable to Dwelling insurance written in North Carolina. The first reason is that companies often do not enter reinsurance treaties exclusive to only one line of insurance. The approximately 46 individual insurance companies have hundreds of different treaties that cover many different lines of insurance (automobile, commercial property, other residential property, etc.) as well as Dwelling. Second, reinsurance treaties often are not exclusive to just North Carolina or for only one peril. Companies negotiate reinsurance treaties in many different geographical areas (portion of a state, single state, multiple states, Atlantic Basin areas, countrywide, international, etc.), and covering many

different perils (such as automobile flooding, hurricanes, direct earthquake losses, tornados, wildfires, etc.). Finally, reinsurance for a given set of risk exposure (such as North Carolina Dwelling) is often not limited to one treaty. An individual company will purchase reinsurance from different reinsurers for different layers of loss under different types of treaties or also use catastrophe bonds for different layers of loss. For these reasons, it is not feasible to measure reinsurance costs specific to North Carolina and specific to the line of Dwelling insurance in each individual treaty or bond or for each individual company.

It is important to note that the calculation of the net cost of reinsurance in this Filing relates exclusively to the loss costs in North Carolina. It would not be appropriate for North Carolina insureds to assume the reinsurance costs of exposures in other states and vice-versa. Aon's database is based on actual reinsurance transactions and on conditions in the current reinsurance market and is updated regularly to reflect changes in actual market conditions. Aon's database and expertise are a great source of information as to actual reinsurance practices and costs for the hypothetical one company writing Dwelling insurance in North Carolina.

Q. From the standpoint of individual companies, how does ratemaking in North Carolina differ from other states?

 A. In other states each company files its own Dwelling rates independently. However, in North Carolina, the Bureau has the responsibility to file rates on behalf of the entire industry. The process in North Carolina establishes a system of bureau rates for use on all Dwelling policies written in the state.

In essence, the Bureau makes rates for a hypothetical one company that is composed of the aggregate policyholder attributes and loss experience of all the Dwelling policies written in the state. Those policies include attributes such as the dollar amount of insurance written on the home, the geographic location of the home, the protection class of the area in which the house is located, the type of construction, the deductible amount, etc.

Once the Bureau rate has been set through the filing and approval process, Bureau companies must charge that rate unless they file their own deviations with the Department or engage in the consent to rate process. If the proposed premium exceeds the Bureau rate, the company must comply with the consent to rate process.

- Q. You stated earlier that premiums are established at a level equal to expected losses plus expected expenses and a margin for a fair and reasonable profit. Does this mean that ratemaking is a simple matter of adding up past losses, past expenses and past profit and then putting them into a simple equation to equal premium?
- A. That is not at all the case, for numerous reasons. The first reason is that ratemaking is prospective in nature. The ratemaking process requires the determination of the expected future losses and the expected future expenses of the composite company that will be incurred in the projection period. While it is important to consider past losses and expenses in determining expected future losses and expenses, the process is much more complex than that. There may be many reasons why past losses and expenses are not a perfectly accurate reflection of future loss and expense levels. Loss and expense cost trends can be driven by a wide range of factors such as inflation, cost of building materials, frequency of weather events, etc. Therefore, trends need to be projected into the future to determine accurate projected losses and expenses.

Further, it is particularly difficult to estimate prospective losses for property lines of business such as Dwelling insurance because losses in those lines are so volatile and the types of perils insured are so varied. For numerous reasons, it is more difficult in property lines than in other personal lines to determine prospective losses because policies cover so many different situations and events. For instance, Dwelling policies must pay for losses to buildings and contents for fires, for numerous types of weather events including hurricanes and tornados and for other perils. Even putting aside the potential impact of hurricanes, property lines are highly dependent upon weather events, including tornado outbreaks, winter storms, hailstorms, freezing temperatures, etc.

Such volatility is greatly compounded in hurricane prone states such as North Carolina. In North Carolina and other hurricane prone states, a significant percentage of the prospective long-term average annual losses in certain territories of the state are caused by intense hurricanes which are relatively infrequent but are devastating when they do occur. It would be actuarially unsound to rely on a few years of actual hurricane losses to estimate prospective hurricane losses because of the volatility of these losses driven by low frequency and high severity.

The volatility of property insurance in a hurricane prone state can be explained in part by a statistical concept of "independence" that is useful to consider in distinguishing between different lines of property casualty insurance. If one home is damaged by a hurricane, it is very likely that many other homes in the same geographic region will be damaged at the same time. The risk of damage for each individual home is not independent of the risk of damage. As a contrast, in auto liability insurance, when there is one auto collision there generally is not a greater likelihood of there being numerous other auto collisions in the same geographic region at the same time. While the amount paid under bodily injury or property damage coverage because of that single auto collision may far exceed the premium collected for the individual policy involved, that fact is not replicated to numerous other policies because auto collisions are generally random and independent events. However, when intense hurricanes occur,

there are likely to be payments far greater than the total premium collected on a large number of policies due to the geographic concentration of the event.

Q: Please describe the nature and the operations of the Beach Plan and FAIR Plan as they relate to Dwelling insurance in North Carolina.

A. The Beach Plan and the FAIR Plan are both residual market mechanisms set up by the North Carolina legislature to write property insurance in situations where policyholders cannot obtain insurance through the competitive, voluntary market.

The Beach Plan and FAIR Plan write Dwelling insurance on the same policy forms as those that have been approved for use by the voluntary insurance companies. Data from all these policies is in the Filing. Companies that voluntarily write Dwelling insurance anywhere in North Carolina are subject to Beach Plan assessments, even if they do not write in the 18 coastal counties. However, voluntary companies are statutorily prohibited from receiving a distribution from the Beach Plan's surplus or from profiting on business written by the Beach Plan. Thus, the voluntary companies have no opportunity to make a profit on policyholders that are written in the Beach Plan, but are subject to assessments for losses on those policyholders.

When a prospective policyholder seeks Dwelling insurance, it is not predetermined whether the policyholder will be written by the Beach Plan or FAIR Plan, or instead by a voluntary company. Policyholders often switch back and forth between the residual market and a voluntary company depending on which option works best for them and depending on whether a voluntary company will write them. In computing the exposures and the loss experience of the hypothetical one company in North Carolina for which rates are being made in this Filing, the exposures and loss experience of the Beach Plan and the FAIR Plan must be combined with the rest of the data as if the Beach Plan and FAIR Plan were private insurance companies. It is noteworthy that a very large percentage of Dwelling premium in the coastal counties goes to the residual market, rather than the voluntary companies. While the Beach Plan was statutorily set up to be the market of "last resort," it appears to be the market of first resort in many instances. This is predominantly because the currently approved Bureau rates in the coastal counties are highly inadequate for the risk. Otherwise, with numerous companies competing in the state, normal competitive market forces would come into play and companies would write voluntarily.

The fact that rates at the beach and coast are significantly inadequate creates a dilemma for the Beach Plan. On the one hand, the inadequate rates diminish the Beach Plan's ability to build up sufficient surplus in the "good" years when there are no hurricanes in order to provide a cushion to pay losses in the "bad" years when severe hurricanes occur. Even in the good years, the Beach Plan has to pay claims for higher frequency insured events such as fires, etc.

The Beach Plan's approach has been to purchase both reinsurance and catastrophe bonds. Whatever amounts the Beach Plan spends in the reinsurance and catastrophe bond markets is at the expense of building up its surplus in those years when hurricanes do not affect North Carolina.

Q. Please explain assessments on companies and policyholders that will occur when a catastrophic hurricane hits the coastal area and exceeds the ability of the Beach Plan to pay losses.

A. When the next truly catastrophic hurricane next occurs, the inadequacy of rates at the beach and coast will increase the likelihood of one and possibly two types of assessments: "non-recoupable assessments" on the companies that voluntarily write insurance throughout the state and "catastrophe recovery charges" on all property insurance policyholders throughout the state. These assessments are set forth by statute and will arise after exhaustion of the Beach Plan's ability to pay, including any reinsurance that it has purchased. The assessments on the companies will occur first, and any assessments on policyholders will occur following exhaustion of that assessment on companies.

As discussed previously, companies that write any Dwelling insurance in North Carolina are subject to a non-recoupable assessment for Beach Plan losses in a given year up to a total of \$1 billion. This assessment will be imposed in accordance with a formula reflecting each company's property insurance writings across the entire state and in the 18 coastal counties. Each company makes an individual decision whether it will write Dwelling insurance at all in North Carolina and if so the extent that it writes in the vulnerable coastal counties. The risk of an assessment drives each company's decision whether to write at all in the state, and if so, how much to write and where.

The potential assessment on statewide policyholders is called the catastrophe recovery charge. Statutes require the assessment of all policyholders who have purchased Dwelling and other property policies throughout the entire state after their insurance companies have paid the \$1 billion non-recoupable assessment discussed above. The catastrophe recovery charge on policyholders could be up to 10% of their premium per year. The voluntary companies will be required to impose and administer this assessment on policyholders. The 10% charge would continue annually as long as necessary to collect the amounts that were paid out for Beach Plan losses in excess of the \$1 billion assessment on companies.

The ultimate effect of the regulatory system in North Carolina is that rates for policyholders insured through the Beach Plan are being subsidized, both explicitly and implicitly. The explicit subsidy arises from the fact that insurance companies must pay the first \$1 billion of losses over and above the Beach Plan's existing surplus and reinsurance, and the Filing passes along this cost in

the form of the 3.4% provision for the compensation for assessment risk to policyholders throughout the state. In addition, there is an implicit subsidy in that policyholders across the state face the possibility of imposition of the 10% catastrophe recovery charge. Another way of looking at the situation is that the insurance industry and policyholders across the state are providing free reinsurance to the Beach Plan.

It is important to note that the companies' exposure to losses of the FAIR Plan are not subject to the \$1 Billion cap that is applicable to Beach Plan losses. The FAIR Plan writes Dwelling policies statewide. Policies written throughout the state are also vulnerable to losses from catastrophic hurricanes to different degrees. The companies are subject to unlimited assessments as to those losses. The FAIR Plan has experienced significant growth in the years before and during the experience period of this Filing.

Q. Is the reason that the Beach Plan purchases reinsurance similar to the reason that private companies purchase reinsurance?

A. Yes. The Beach Plan and companies must purchase reinsurance for essentially the same reasons. Likewise, for ratemaking purposes, the hypothetical "one company" for which the Bureau files rates must purchase reinsurance. That hypothetical one company is faced with numerous realistic hurricane loss scenarios that far exceed its ability to pay.

The hypothetical one company (voluntary companies plus the Beach Plan) receives about \$325 million in Dwelling earned current level premium annually in North Carolina. There are many scenarios in which hurricane losses are projected to be many multiples of that amount. If an individual company experienced a loss many multiples of its collected premium, it would first look to its surplus and reinsurance. If the surplus and reinsurance were not sufficient, then that company would become insolvent. Individual companies do not have a

backstop like the Beach Plan which can call upon the companies and policyholders across the state to pay its claims. There has been a history of company insolvencies following major hurricanes in the United States. Following Hurricane Hugo that hit Charleston, South Carolina and Hurricane Andrew that hit Florida, there were multiple insolvencies.

It would be irresponsible and imprudent for the hypothetical one company not to purchase reinsurance. The net cost of reinsurance analysis prepared by Aon reflects the need of that hypothetical one company to purchase and maintain reinsurance. Aon has access to the world's largest database of reinsurance transactions and uses that database to calculate the net cost of reinsurance provision used in the Filing. The Rating Subcommittee reviewed and approved Aon's analysis.

Q. Does the Filing in any manner require policyholders in North Carolina to pay the losses or subsidize the rates of policyholders in other states, particularly hurricane prone states such the Gulf Coast states?

A: No, it would be actuarially inappropriate to do so. Each state is evaluated separately, and rates in North Carolina are based only on North Carolina's loss potential. Imposing such a subsidy would not be fair to North Carolina policyholders and would not be permitted by North Carolina regulators. There is a greater risk of hurricane losses in Florida and some other Gulf states than in North Carolina, and it would not be fair or actuarially sound for North Carolina policyholders to be asked pay for their losses or subsidize the insurance costs for persons in those areas. For the same reason, it would not be fair or actuarially sound for the Bureau to attempt to spread the hurricane exposure of the hypothetical one company in North Carolina to persons in other states such as in the Midwest where there is little hurricane exposure. Policyholders and regulators in lowa, for example, would not be willing to do that. To summarize,

using other states losses to determine North Carolina rates is unfair and unequitable, and the Bureau does not do this for these reasons.

Q: Have dividends to policyholders been considered in the Filing?

A: Yes. According to the Statement of Principles Regarding Property and Casualty Insurance Company Ratemaking, the rates should contemplate the cost of policyholder dividends. Policyholder dividends are returns of premium to a company's policyholders and are not the same as dividends that publicly traded stock companies (owned by shareholders) pay to their shareholders. The Subcommittee reviewed policyholder dividends over the years 2013 through 2017. It noted that payments have consistently been made and in material amounts. Therefore, the Filing has incorporated a provision of 0.4% of premium for fire and 0.8% for extended coverage to reflect anticipated dividends during the prospective period for which rates are being made in this Filing. Reflecting anticipated dividends is an actuarially sound methodology in a rating bureau context such as that in North Carolina where rates are made for all companies.

Q: Have deviations been considered in the Filing?

A: Yes. Deviations are a cost of doing business in North Carolina for the insurers that have them approved by the Department. They are a cost of risk transfer and therefore need to be contemplated in the rates according to the Statement of Principles Regarding Property and Casualty Insurance Ratemaking. They constitute "savings" that must be considered pursuant to statute. Companies are required to report their approved deviations. If rates were set without contemplating them, the industry would not achieve the profit provision included in the rates. The Subcommittee reviewed the net variances from manual premium from deviations, consent to rate and Beach Plan surcharges and elected to include a factor of zero for deviations in this filing.

Q: Are the data in the Filing reliable and accurate for ratemaking purposes?

A. Yes. The data underlying the Filing are reliable, accurate and appropriate for ratemaking. There are three levels of quality checks performed by individual companies, statistical agents and ISO. Individual insurance companies employ extensive procedures to assure the quality and reliability of ratemaking data used in the Filing. When individual companies submit their data to their statistical agents, the statistical agents review the data for possible errors and compliance with approved statistical plans. If an error is suspected, the statistical agents ask the company to review the data and to correct the data if necessary.

When ISO aggregates premium, loss and expense data from the statistical agents, it reviews the accuracy of the data and similarly requests that the data be reviewed and corrected if errors are suspected.

These data include data for business written at or below the Bureau manual rates, business written under consent to rate procedures and therefore above the Bureau manual rate and business written in residual markets (the Beach Plan and FAIR Plan). When the Bureau assembles expense data and furnishes it to ISO, they also perform checks to determine the data's accuracy. Sometimes it is not feasible for a company to correct its data, and in these cases that company's data is excluded from the filing and that fact is noted in the filing.

An additional check is that the Bureau requested that the statistical agents produce exhibits for the 10 largest writers of the Fire and Extended Coverage portions of the policy displaying exposure distributions for key factors (such as territory, amount of insurance and protection class) for the experience years in the Filing. Each company was asked to review and evaluate the accuracy of its data as reported to its statistical agent. Companies have confirmed that they have performed these reviews and that to the best of their knowledge their data are correct in all material respects.

Q. Did the Subcommittee review rate level adequacy by territory?

A. Yes, the committee asked ISO to calculate the indicated rate level changes by territory. The indicated change for a particular territory, as you would calculate indicated change for any given rating group, was calculated by dividing the required base class rate by the existing base class rate and subtracting 1.

First, ISO calculated the indicated base class loss cost by territory. This resulted from calculating the total loss cost by territory and applying the resulting territorial relativity to the indicated statewide base loss cost. The territorial indicated base class loss cost was converted to the required base class rate by performing expense, profit, and deviation adjustments at the territorial level, in the same manner that adjustments were performed at the statewide level for these ratemaking elements. The indicated changes by territory show rate levels by territory that are needed to equitably spread the overall rate level.

Q. Are the filed territorial rates the indicated rates?

A. No. In consideration of customer impacts, the Governing Committee directed that the filed changes be capped by territory at 5% for Fire and at 30% by territory for Extended Coverage. These caps, when combined, result in an overall filed rate increase of 19.2%. It should be noted that the indicated rate level is the actuarially sound and correct rate level. The indicated rate level is the rate level necessary to cover prospective losses and expenses and leave a fair and reasonable profit. The indicated rate level is the one that complies with the statutory standard that the rates be neither excessive, nor inadequate, nor unfairly discriminatory.

Q. Are you aware of changes in this filing other than to the rates?

A. Yes. The filing proposes several rating plan changes. The Committee reviewed the amount of insurance rating variable and elected to modernize the base levels to \$100,000 for buildings and \$15,000 for contents, to be more in line with the current average amounts. In addition, the amount of insurance curve for Fire (buildings only) suggested that a flatter curve would be more appropriate. As a result, the Property Rating Subcommittee decided to move towards the curve indicated by the data, and new relativities are included in the filing.

The Committee opted to introduce a new age of construction rating variable into the Dwelling program. This rating variable is designed to reflect that newly built homes typically have better loss experience than older homes. This newly introduced rating variable provides discounts to homes that are less than 25 years old.

All of these changes achieve meaningful movement towards the actuarially indicated factors by segment. These changes are set forth in the filing and are described further in the testimony of Mr. Ericksen of ISO.

These rating plan changes are being filed on a revenue neutral basis by way of off balance factors and therefore do not create additional overall rate increases or decreases on top of the filed amount.

Q. Can you identify Exhibit RB-1?

A. Yes. This is a large portion of the Filing submitted by the Bureau with respect to revised Dwelling insurance rates in North Carolina. Exhibit RB-1 includes numerous exhibits and voluminous statutory and regulation responses and explanations pertaining to the indicated and filed rate level changes. The Filing also includes the current manual as Exhibit RB-2. The manual contains the rules, rates and classifications used to write Dwelling insurance in North Carolina. These have been approved by the Department and are on file with the

Department. The Filing also contains the prefiled testimony and exhibits of witnesses in addition to mine (Exhibits RB-3 through RB-26).

- Q. Do you have an opinion as to whether the indicated rate level changes in the Filing are excessive, inadequate or unfairly discriminatory?
- A. Yes.

Q. What is that opinion?

A. It is my opinion that the indicated rates in the Filing are actuarially sound and meet the statutory standard of producing rates that are not excessive, inadequate or unfairly discriminatory. In that regard, I note that I have relied upon the accuracy of the data and analyses supplied by the statistical agents, the Bureau, Aon and Milliman as reviewed and checked, and I have also relied on the reinsurance and profit analyses performed by Dr. Zanjani and Dr. Vander Weide. I qualify my opinion by noting that the filed rates have been developed by applying territory caps to the indicated rates. The filed rates are not excessive and the 19.2% filed rate increase is a reasonable step toward the adequate level.

Q. Does this conclude your prefiled testimony?

A. Yes.

1		
2 3	2019 DWELLING INSURANCE RATE FILING	
4 5	by the NORTH CAROLINA RATE BUREAU	
6	NORTH CAROLINA RATE BORLAU	
7		
8	Q. Please state your full name and business address for the record.	
9		
10	A. My name is Elizabeth Ann Henderson. My business address is Aon, 200 East	
11	Randolph Street, 11 th Floor, Chicago, Illinois 60601.	
12		
13	Q. What is your involvement in this matter?	
14		
15	A. My employer, Aon, has been retained by North Carolina Rate Bureau (NCRB)	
16	to provide expertise and analysis with respect to the expected hurricane losses	
17	utilized in the NCRB 2019 Dwelling Insurance rate filing. I am part of the team at	
18	Aon that performed these services.	
19		
20	Q. What are your primary duties for Aon?	
21		
22	A. Aon's Reinsurance Solutions division is the world's largest reinsurance	
23	brokerage firm, and I am a Senior Managing Director of the Catastrophe Risk	
24	Analytics group. I lead a catastrophe risk management team, consisting of 25+	
25	catastrophe modeling professionals, engineers, and meteorologists. I am	
26	responsible for providing catastrophe modeling support for reinsurance	

Exhibit RB-6

placements and expected hurricane losses and am charged with positioning my team as a key differentiator in client solutions including support for multi-model analyses, benchmark pricing, data quality peer comparisons, model evaluation, real-time event response, portfolio optimization, catastrophe cost allocations, and rating agency questionnaire support. In effect, we assist our clients in all aspects of managing their exposure to catastrophe risk.

7

8 **Q. Describe your professional and educational background.**

9

10 A. I have been with Aon for 15 years since graduating from Northwestern 11 University with Bachelor of Arts degrees in Mathematics and Philosophy. In my 12 role at Aon, I have participated in and led the modeling efforts for reinsurance 13 treaty placements on behalf of Aon's clients. My specializations include 14 providing risk management consulting and catastrophe modeling services to 15 United States property and casualty insurance companies, particularly in 16 personal lines property, small commercial property, and worker's compensation. 17 I have worked directly with companies to help them analyze the amount of risk 18 due to catastrophes against which they are exposing their capital and compare 19 that risk to their risk tolerances. In assessing their catastrophe risk, we utilize 20 two independent modeling firms: Risk Management Solutions (RMS) and Applied 21 Insurance Risk (AIR). We provide detailed analyses of the model results to 22 enable companies to make business decisions around catastrophe risk 23 management, including setting underwriting guidelines, developing rate

indications, determining the appropriate amount of reinsurance to purchase and
 deploying growth capacity.

3

4 **Q. Describe your early career at Aon.**

5

6 A. I began working at Aon 15 years ago as a Catastrophe Risk Analyst. During 7 my tenure at Aon, I have worked within the Catastrophe Risk Analytics Group 8 and have been promoted through six positions (Analyst, Senior Analyst, 9 Associate Director, Director, Managing Director, and now Senior Managing 10 Director). My responsibilities grew with each new job as I expanded my 11 capabilities. When I began my career as an Analyst, I was responsible for the 12 day-to-day modeling for a variety of client accounts. This included processing 13 and profiling raw client data into model-specific import files, importing client data 14 into the models of AIR and RMS, setting up and executing model runs in AIR and 15 RMS, and pulling out results and building exhibits. I was responsible for ensuring 16 the accuracy of my work, and reporting back to my clients about their results and 17 how those results impacted their reinsurance treaties. In my early career, I spent 18 most of my time working within the models' frameworks and learning how 19 different types of insurance terms are handled in each model, how to properly 20 code client data to ensure accurate results, and how to interpret how portfolio 21 changes and model changes impact results.

22

Exhibit RB-6

1	I was working in this role in 2004 and 2005 during the very active hurricane
2	seasons that produced Hurricanes Katrina, Wilma, and others. These events
3	were among the first major tests of the hurricane models after Hurricane Andrew
4	in 1992. These events greatly impacted the utilization of modeling and
5	understanding of how the models worked, and the new knowledge resulting from
6	those events led to changes that had a far-reaching impact on the insurance
7	industry. It was at this time that both RMS and AIR developed their Medium-
8	Term and Warm Sea-Surface Temperature hurricane event sets.
9	
10	Q. How has your career progressed and changed over time?
11	
12	A. In my current role at Aon, I am responsible for the work output of a team of
13	over 25 catastrophe analysts covering many clients. My job has three distinct
14	areas of responsibility. First, I am responsible to my clients. I work directly with
15	clients on specific projects such as reviewing how their internal coding process
16	impacts model results and making recommendations on refining their data to
17	produce more accurate loss estimates. I help clients identify their profitable
18	business opportunities and build out a plan with regular monitoring to achieve the
19	clients' growth plans. In addition to working directly on client projects, I meet
20	regularly with my team to discuss and review other active client projects to
21	ensure that we are delivering best in class analytics to all our clients.
22	My second responsibility is to my team. I am a mentor and a coach to all
23	members of my team and I take steps every day to align individual performance

Exhibit RB-6

1	goals with business and client needs. The number of clients and amount of	
2	support we provide to our clients has increased significantly. As clients become	
3	more dependent on using model input across their business, there has been a	
4	large demand for support and evaluation of model results. We have increased	
5	the number of engagements pertaining to model evaluation and validation.	
6	My third responsibility is to the business unit. I help to set the strategic priorities	
7	of the Catastrophe Analytics team within the context of the overall goals of Aon.	
8	In that role, I am responsible for delivering innovative analytics solutions for Aon	
9	clients. Two years ago, I lead a team that developed and launched a new,	
10	interactive, data and analytics platform: Analytics Dashboards. Analytics	
11	Dashboards advance the way that business-critical data is visualized,	
	interpreted, and delivered.	
12	interpreted, and delivered.	
12 13	interpreted, and delivered.	
	interpreted, and delivered. Q. Describe the role of Aon Reinsurance Solutions Analytics.	
13		
13 14		
13 14 15	Q. Describe the role of Aon Reinsurance Solutions Analytics.	
13 14 15 16	 Q. Describe the role of Aon Reinsurance Solutions Analytics. A. Aon Reinsurance Solutions Analytics provides consultative services to clients 	
13 14 15 16 17	 Q. Describe the role of Aon Reinsurance Solutions Analytics. A. Aon Reinsurance Solutions Analytics provides consultative services to clients of Aon who sell primary insurance coverage and assists those insurers in the 	
 13 14 15 16 17 18 	 Q. Describe the role of Aon Reinsurance Solutions Analytics. A. Aon Reinsurance Solutions Analytics provides consultative services to clients of Aon who sell primary insurance coverage and assists those insurers in the assessment of the risk of catastrophe loss to their portfolio and in the placement 	
 13 14 15 16 17 18 19 	Q. Describe the role of Aon Reinsurance Solutions Analytics. A. Aon Reinsurance Solutions Analytics provides consultative services to clients of Aon who sell primary insurance coverage and assists those insurers in the assessment of the risk of catastrophe loss to their portfolio and in the placement of reinsurance treaties to address that risk of catastrophe loss. The main areas of	

1	rating agency modeling and analysis; insurance and reinsurance accounting; and	
2	tax and finance related modeling and assistance.	
3		
4	Q. Describe the role of the Catastrophe Risk Analytics group.	
5		
6	A. The Catastrophe Risk Analytics group is a part of Aon Reinsurance Solutions	
7	Analytics. The role of this group is to provide clients of Aon with analytics	
8	involving the management of catastrophe risk and how it relates to their	
9	reinsurance purchasing decisions. We provide clients with analyses of their	
10	catastrophe risk and develop their understanding around different model views	
11	for their portfolio. We help our clients develop a management view of their	
12	catastrophe risk against which they can evaluate reinsurance purchasing	
13	decisions.	
14		
15		
16	Q. Describe your experience with catastrophe models.	
17		
18	A. Beginning 15 years ago in my role as a catastrophe analyst, I have used	
19	multiple models to evaluate catastrophe risk for my clients. My daily work	
20	requires me to interpret and transform client data into appropriate "model-ready"	
21	files. I determine how to best incorporate the client data into the different	
22	models. I have prepared data and run analyses in the models RMS RiskLink,	
23	AIR Touchstone, Impact Forecasting Elements, and CoreLogic RQE, and have	

Exhibit RB-6

1	pulled and analyzed loss output from those models. I have observed and
2	reviewed changes in these models during my tenure at Aon. I use the output of
3	the models (such as PMLs, AALs, Layer Expected Losses, Historical Loss
4	projections) to help clients determine the exposures at risk to a catastrophe at
5	various confidence intervals. Clients compare those loss projections to their
6	internal risk thresholds to determine how much reinsurance they need to protect
7	their earnings and capital. The models are used by reinsurers to evaluate
8	portfolios and determine an appropriate price for risk transfer.
9	
10	Q. Describe your experience with catastrophe reinsurance.
11	
12	A. I work for Aon Reinsurance Solutions, the world's largest reinsurance
12 13	A. I work for Aon Reinsurance Solutions, the world's largest reinsurance brokerage. My role as a catastrophe analyst means that I am directly involved
13	brokerage. My role as a catastrophe analyst means that I am directly involved
13 14	brokerage. My role as a catastrophe analyst means that I am directly involved with our clients who are seeking to purchase catastrophe reinsurance. Output
13 14 15	brokerage. My role as a catastrophe analyst means that I am directly involved with our clients who are seeking to purchase catastrophe reinsurance. Output from our modeling is used by our brokers, clients, and capital markets to
13 14 15 16	brokerage. My role as a catastrophe analyst means that I am directly involved with our clients who are seeking to purchase catastrophe reinsurance. Output from our modeling is used by our brokers, clients, and capital markets to determine AAL's and the appropriate amount of reinsurance to purchase and
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13 14 15 16 17 18	brokerage. My role as a catastrophe analyst means that I am directly involved with our clients who are seeking to purchase catastrophe reinsurance. Output from our modeling is used by our brokers, clients, and capital markets to determine AAL's and the appropriate amount of reinsurance to purchase and what the appropriate fair market price for that reinsurance should be.
 13 14 15 16 17 18 19 	brokerage. My role as a catastrophe analyst means that I am directly involved with our clients who are seeking to purchase catastrophe reinsurance. Output from our modeling is used by our brokers, clients, and capital markets to determine AAL's and the appropriate amount of reinsurance to purchase and what the appropriate fair market price for that reinsurance should be.

is routinely attended by primary insurers, reinsurers, regulatory agencies, andmodeling firms.

3

Q. What was Aon's role in this filing with respect to expected hurricane
losses?

6

A. We provided advice to NCRB regarding how to input the exposure data it
provided, how to run the AIR and RMS models consistently based on that
exposure data, how to assure that the model output is correct and how to blend
the results of the two models in the manner utilized in the marketplace by Aon's
clients.

12

13 Q. Did the NCRB asked Aon to run the AIR and RMS models?

14

15 A. Yes. We ran the models of AIR Touchstone and RMS RiskLink. These are 16 the most commonly relied upon hurricane catastrophe models in the industry and 17 we run these two models on all of our clients' data, regardless of whether either 18 model is used by the client to set rates. Our view is that it is important to 19 understand the two primary views of risk that exist in the industry. These two 20 models are routinely relied upon by reinsurers in pricing catastrophe risk and by 21 primary insurers in determining anticipated hurricane losses. More than half of 22 our clients use two models when evaluating their catastrophe risk and blend 23 those results, as opposed to relying only on one model for management

Exhibit RB-6

1 decisions. Of those that utilize two models, the vast majority blend the results 2 evenly, taking a straight average. We have used the same approach here for the NCRB to determine the appropriate modeled hurricane losses to use in the rate 3 4 filing. Our recommendation is to use a straight average when calculating a blend 5 of the results. This means that we run the individual models and determine the 6 appropriate allocation of reinsurance and loss costs independently for each 7 model. Then we average the two results to determine the blend. The majority of 8 our clients who blend multiple models use this method. One reason is due to the 9 ease of understanding and auditing of results. Models change frequently in 10 different ways, and it is important for people making business decisions based on 11 those models to be able to track those changes at every point. By first 12 determining the losses from RMS and AIR independently, you can gain insight 13 into how each model interprets the risk differently. It is an approach that 14 balances an insurer's access to detailed information from both models and then 15 uses a blended metric to make purchasing decisions and allocate costs. 16 17 Q. Is it customary to run multiple models to determine catastrophe risk for your clients? 18 19

A. Yes. At Aon Reinsurance Solutions, we believe it is important to understand
the various views of catastrophe risk that exist about any particular client's
portfolio. In a reinsurance transaction, multiple parties must agree upon a fair
estimate of the cost to transfer the risk. Our clients need to understand how the

- market will be interpreting their catastrophe risk; therefore it is important for them
 to understand how various models interpret their portfolios.
- 3

Q. Is it common that modeled losses will differ between the various model
vendors?

6

7 A. Yes. There exists a degree of uncertainty in predicting losses from 8 catastrophes. That is a natural consequence of the substantial volatility 9 associated with the occurrence of relatively infrequent and rare events. While all 10 modeling firms start with relatively similar meteorological and insurance data 11 inputs, such as information on past storm characteristics and claims data from 12 insurance companies, there are differences between modelers in their 13 approaches to interpreting and supplementing this data to build a robust model. 14 The process of developing the models brings with it a degree of uncertainty in the 15 results, although there is no inherent upward or downward bias in this degree of 16 uncertainty. Modelers must take the known meteorological data from actual 17 storms and employ standard statistical techniques to distribute that limited data 18 to create a distribution of storms that may happen in the future. This is how 19 models can take similar input and arrive at different results. The spread between 20 two views of the same risk helps companies understand the uncertainty inherent 21 in these models. Through blending of the results of multiple models, clients can 22 better manage their catastrophe risks despite variation between model results. 23 Given the number of variables involved in the development of a catastrophe

Exhibit RB-6

1	model and the degree of uncertainty associated with each variable, it would be
2	unexpected and atypical if two independently derived models resulted in the
3	same output or conclusions on a given set of data.
4	
5	Q. How do the models change over time?
6	
7	A. Over time modelers utilize advanced research and loss analyses to enhance
8	their methodology, applying the most recent and relevant scientific understanding
9	to their models. New research into past events, updates to building practices
10	and building codes, insight from engineering experiments, and findings from
11	recent events are among the many different types of information that are used to
12	inform how the modelers make updates to their models. Each modeling firm
13	takes a different approach to how frequently it updates its models and how it
14	prioritizes the schedule by which perils and regions will be updated.
15	
16	Q. Do modeled losses change as updated data is entered into the models?
17	
18	A. Yes. As noted above, the models are reliant on many sources of data. Data
19	on past storms and updated building code data, for example, will be used by
20	modeling firms as inputs into developing their models. For the insurer, changes
21	in coverage and the underlying policies-in-force will change the model output.
22	Also, changes in an insurer's portfolio composition (i.e., where they write new

- policies and the geographic concentration of their exposures) over time will
 change the results of the models.
- 3

Q. How do clients typically account for variation in the model losses between different models?

6

7 A. It has become increasingly common for companies to use two models. As I 8 said, more than half of our clients use two models when evaluating their 9 catastrophe risk, blending those results. Of those that utilize two models, the vast 10 majority blend the results evenly, taking a straight average, as has been done for 11 the NCRB in this filing. The percentage of clients that blend models to build a 12 management view of risk has grown substantially in recent years. In my opinion, 13 this has been driven by large loss experience, most specifically from hurricanes, 14 that demonstrates the degree of uncertainty around any single selection, as well 15 as what I will call model change volatility. The blending of two models produces 16 less volatile and more reliable results over the long term than the use of a single 17 model.

18

19 Clients are also exposed to volatility related to model change. When the models 20 make changes to their underlying assumptions around frequency, hazard, and 21 vulnerability, clients will see their catastrophe loss estimates change. The fact that 22 modeling firms make updates on different schedules, and often interpret and apply 23 new research in different ways, results in a changing risk management

environment. Using a blended view will smooth out some of that model change
 volatility over time.

3

Q. Let's talk further about the work Aon Reinsurance Solutions performed
for the NCRB for this Dwelling rate filing. Can you describe the client data
that was employed as input for the model runs?

7

8 A. The data we employed was provided to us by the NCRB. My understanding is 9 that the data had been compiled on behalf of the NCRB by Insurance Services 10 Office (ISO). The NCRB advised us that the data consisted of the aggregate 11 exposure information for all residential dwelling risks in North Carolina, including 12 those written by the companies and those written by the residual market (which in 13 North Carolina is the NCIUA, or Beach Plan, and the NCJUA, or FAIR Plan). In 14 effect, the NCRB asked us to run the models using the aggregate data as if there 15 were a single company writing all of the residential dwelling insurance in North Carolina. 16

17

Q. Please describe what Aon Reinsurance Solutions then did with the data
 provided by NCRB.

20

A. As is customary in our work, we reviewed the data received from the NCRB for completeness and reasonableness before we input it into the AIR and RMS models. Since the two models have different formats for inputting data, we worked

with the NCRB to assure that the exposure data was properly and consistently entered in the required format for each model. We are accustomed to this procedure because we have to do the same thing for the many individual companies that we represent.

5

6 The next step was to input the data and run the models. We ran the AIR Standard 7 model and the RMS Historical model for the purpose of determining the modeled hurricane losses. We ran the AIR WSST model and the RMS Medium Term Rate 8 9 model for the purpose of analyzing the cost of reinsurance against our extensive 10 reinsurance market data, which is what we always do in assisting our clients with 11 their reinsurance placements. In my experience, it is standard practice throughout 12 the industry to rely upon the models we used to determine modeled hurricane 13 losses and in reinsurance placements.

14

15 After we ran the models, we reviewed each model's output individually to be sure 16 that the output resulted from a consistent entry of the same exposure data. We 17 again followed the same procedure for assuring data guality that we follow for all 18 our clients. Then we blended the results of the two models, taking a straight 19 average of the results as I described earlier. We again reviewed the blended 20 results to assure that the blending procedures were correctly performed and that 21 the blended results were correct. Once we were satisfied that the results were 22 correct, we provided the blended modeled hurricane losses to the NCRB for use 23 in its dwelling rate review. At the NCRB's request, we also provided the results to

Exhibit RB-6

Milliman for its use in the work it was doing as part of the NCRB's dwelling rate review. Exhibit RB-7 sets forth the blended modeled hurricane losses resulting from the work I have described. Based on my knowledge and experience and the input data provided by the NCRB, these modeled hurricane losses are reasonable and appropriate projections of expected hurricane losses for use by the NCRB in its dwelling rate review and rate filing.

7

Also, we employed the modeled hurricane losses as part of our work determining and allocating the cost of reinsurance. My colleague, Steve Fiete, led our analysis of the net cost of reinsurance, and his testimony is also included in this filing. I assisted with that work and, from my perspective, the procedures that we followed were consistent with our standard business practices in assisting our clients with their reinsurance placements and produced results that are reasonable, sound and reliable.

15

16 **Q. Does that conclude your testimony?**

- 17
- 18 A. Yes.
- 19
- 20
- 21
- 22
- 23

North Carolina Rate Bureau 2019 Dwelling Insurance Rate Filing Gross Modeled Hurricane Expected Losses including Cat LAE and Trend

Total	99,073,353
Territory	All Policy Forms
110	21,109,959
120	26,134,190
130	2,205,768
140	19,167,791
150	4,343,926
160	5,246,288
170	173,767
180	2,721,686
190	1,361,979
200	889,799
210	620,784
220	3,025,056
230	1,488,434
240	1,550,494
250	1,104,016
260	373,518
270	1,865,861
280	289,066
290	456,966
300	291,884
310	1,315,461
320	728,808
330	38,400
340	1,490,422
350	421,417
360	528,314
370	23,152
380	56,016
390	50,134

Modeled hurricane expected losses for North Carolina Rate Bureau, net of limits and deductibles. Results include demand surge and exclude storm surge. Losses represent 50/50 blend of AIRv6 100k Standard event set and RMSv18 Historical event set. Results also include provisions for LAE and loss trend.

EXHIBIT RB-8

PRE-FILED DIRECT TESTIMONY OF STEPHEN C. FIETE

2019 DWELLING INSURANCE RATE FILING by the NORTH CAROLINA RATE BUREAU

Q. Please state your full name and business address for the record.

A. My name is Stephen Fiete. My business address is 200 East Randolph Street, 11th Floor, Chicago, Illinois 60601.

Q. What is your involvement in this matter?

A. I am currently an employee of the Aon Corporation working in the Catastrophe Management area of Aon Reinsurance Services. Aon has been retained by the North Carolina Rate Bureau (NCRB) to provide expertise and analysis with respect to the expected catastrophe losses and net cost of reinsurance utilized in the NCRB's 2019 Dwelling Insurance rate filing. I manage an analytics group within the Catastrophe Management area which focuses on analysis of catastrophe cost as it relates to ratemaking and underwriting.

Q. You indicated that you are employed by Aon. Who is Aon and what are your primary duties for that employer?

A. Aon is a leading global professional services firm that provides advice and solutions to clients focused on risk, retirement, and health. I work in the Reinsurance Services area which represents insurance carriers in the reinsurance market. My position is Managing Director in the Catastrophe Modeling group. My primary responsibility is to assist insurance company clients of Aon in the areas of managing catastrophe risk. I work with carriers that purchase catastrophe reinsurance and perform analyses to provide insight into how segments of their portfolio contribute to their total catastrophe cost.

Q. Describe the role of the Catastrophe Management area within Aon Reinsurance Services.

A. The Cat Management group provides consultative services to Aon's reinsurance clients. The main areas of services include: catastrophe modeling; catastrophe ratemaking assistance; catastrophe cost allocation; actuarial services; rating agency modeling and analysis; insurance and reinsurance accounting; and tax and finance related modeling and assistance.

Q. Describe the role of the analytics group that you manage.

A. This group performs analysis and provides tools to help Aon's reinsurance clients manage their total cost of catastrophe risk. The total cost of catastrophe risk consists of the following: expected average annual loss from modeled catastrophic perils, net cost of reinsurance, and cost of capital required to support the volatility of retained loss. The group draws on Aon's experience placing catastrophe reinsurance to develop an understanding of the factors that drive reinsurance cost, which is used to develop a method to allocate portfolio level reinsurance cost to any subset of the portfolio. This method reflects the relationship between modeled loss distributions and market reinsurance prices. The analyses and tools are used in ratemaking, including rate filings, underwriting, and exposure management by carriers.

Q. What is catastrophe reinsurance, who buys it, and why do they buy it?

A. Catastrophe reinsurance is bought by insurance carriers to protect their solvency by transferring risk to other entities. It has some similarities to an individual who buys insurance. For such an individual, there is typically a deductible which means that person would have to pay the cost of a portion of a loss when he or she files a claim, and the insurance company would also pay a portion of the loss up to a specified limit. The deductible is thus analogous to the attachment point in a reinsurance agreement. The key differences between an individual buying insurance and a carrier buying catastrophe reinsurance are:

- 1. The risk subject to reinsurance is typically a group of locations, where an individual insures loss to just a single property.
- 2. There is much more complexity and variation in reinsurance agreements.
- 3. The insurance purchased by an individual is typically provided by a single carrier. Reinsurance coverage is typically provided by a group of reinsurers. The reason for this is that loss from a single reinsurance buyer can be very large. To ensure adequate funding is available, a reinsurance broker finds multiple reinsurers to participate in providing coverage for a single reinsurance buyer.

- Instead of a deductible for a single property, the reinsurance agreement contains a "retention" for aggregate loss to a portfolio.
- Reinsurance agreements have annual aggregate limits of loss; most individual property insurance policies do not.

Carriers buy reinsurance so that they will not have their solvency impaired if they experience a year with a large loss or multiple large losses. They also buy reinsurance to reduce income volatility.

Q. Describe your professional and educational background.

A. I have been employed as an actuary since 1992 and have focused on ratemaking for my entire career. From 1992 to 1999, I worked for CNA Insurance and worked in both commercial lines and personal lines pricing. From 2000 to early 2006, I worked in a pricing area of Allstate Insurance. I have performed state rate level indications, workers compensation program pricing, underwriting scorecard development and rating plan development.

I was hired by Aon in 2006 to lead, design, develop, and market underwriting tools based on Aon's catastrophe cost allocation methodologies.

I received a BA in Math from West Virginia University in 1988 and an MS in Math from the University of Illinois at Urbana Champaign in 1991. I am an associate of the Casualty Actuarial Society. I have satisfied the continuing education requirements of and am in good standing with the CAS.

Q. Describe your experience with catastrophe models.

A. I have been using output from catastrophe models since joining Aon in 2006. My initial work was to develop an underwriting tool for carriers which would provide total catastrophe cost allocated to an individual location at the point of sale. I am still responsible for maintaining and enhancing the capabilities of that tool today. I have also designed tools for measuring incremental catastrophe volatility and reinsurance cost impact from changes to a portfolio that are larger than a single policy.

Q. Describe your experience with catastrophe reinsurance.

A. Since joining Aon in 2006, I have been working on projects which involve allocation of average annual loss, ceded average annual loss, allocation of reinsurance premium, and allocation of capital cost for Aon's reinsurance clients. Allocation has been done by geographic area and business division, and all the way to a location level. I have also developed tools for clients to calculate the effect on probable maximum loss (PML), and other volatility metrics, from possible changes to the client portfolio.

I have also collaborated with colleagues at Aon to adjust Aon's reinsurance and capital cost allocation methodology to reflect observed changes in market pricing.

Q. What was your role in this filing with respect to expected catastrophe losses?

A. In collaboration with my colleagues in the Cat Management Group, I provided advice to the NCRB regarding best practices for estimating expected catastrophe losses for ratemaking based on my experience advising primary company clients.

Q. Are catastrophe simulation models commonly used by insurers for ratemaking in catastrophe-exposed lines and jurisdictions?

A. Yes, catastrophe models have become the standard method of estimating catastrophe risk in rate filings. I have personally provided data and analysis for Aon clients to use in their rate filings in multiple states.

Q. What is demand surge?

A. Demand surge is simply a function of the economic law of supply and demand. It represents the increase in the cost of labor, materials and services (lodging, for example) needed to repair damaged property following a significant natural catastrophe event or series of events. This increase has been observed following such very large events and it is a natural result of the increased demand for labor, materials and services in those situations. As a result, the models incorporate it into their loss estimates.

Q. Which applications of catastrophe model output typically reflect demand surge?

A. All applications of catastrophe model output should reflect demand surge. There is no reason to underestimate the impact of large events by ignoring the increase in demand for labor and materials as a result of those events. In our experience, all companies run the models with demand surge. In fact, the only times we have ever run a model without demand surge at Aon are to measure the impact of demand surge for testing purposes and where specifically requested. Here, the Rate Bureau requested that we also run the models without demand surge so that it could provide certain statutory information in the filing.

Q. Does any state prohibit the inclusion of demand surge in modeled losses for rate filings?

A. No. I am not aware of any prohibitions against the use of demand surge in rate filings in any jurisdiction. South Carolina asks for the impact of demand surge in rate filings (SC DOI Bulletin 2014-03), but does not prohibit its inclusion in expected losses. In fact, the Florida Commission on Hurricane Loss Projection Methodology standards actually require that accepted models incorporate demand surge based on relevant data and actuarially sound methods and assumptions.

Q. North Carolina has laws prohibiting "price gouging" following a hurricane. Does that eliminate demand surge?

A. No. Florida has a similar law (Title XXXIII 501.160). Demand surge can and does occur due to supply and demand economics in situations that would not be considered price gouging and/or that would not be prevented by statutes prohibiting price gouging.

Q. Does it make sense for North Carolina hurricane losses to include demand surge for very large events impacting other states even if those events were less significant in North Carolina?

A. The intent of the model is to reflect economic conditions that will influence construction prices and other aspects of insured loss (such as, for example, the increased period of time a carrier must pay for hotel rooms for insureds while their damaged homes are repaired) after a hurricane occurs. The model assumes the economic conditions that would drive up costs in a nearby state due to demand for labor and materials would also affect North Carolina in certain situations. This makes sense because materials and labor can be quickly transferred between states.

Q. How was the reinsurance program structure for this rate filing designed?

A. The Aon Reinsurance Cat Management Team reviewed the actual catastrophe reinsurance programs issued in 2018 for two cohorts of its client companies. One cohort consists of carriers writing property insurance predominantly in the Southeast, including North Carolina. Companies whose peak exposure is in Florida are not included, as those costs would be higher than reasonably expected in the other Southeastern states. The other cohort is labeled "nationwide" which consists of carriers which write in multiple regions. The two cohorts are mutually exclusive. Catastrophe reinsurance programs were analyzed using stochastic catastrophe models published by AIR and RMS. These models are commonly used for the placement of reinsurance.

For each cat model and each cohort of carriers, the median return periods of attachment and exhaustion points were calculated. The results of this process are 4 indications of attachment return periods and 4 indications of exhaustion return periods. Selected attachment and exhaustion return periods are the mean of the 4 indications. The dollar attachment and limit is determined from PML (probable maximum loss) curves of the Dwelling portfolio.

The reinsurance layers between the attachment and exhaustion points were chosen by analyzing the change in standard deviation relative to the limit. The ratio of standard deviation to limit tends to drop as the layer level increases. Breakpoints were selected based on the rate at which that ratio drops as the layer increases. Consideration was also given to the return periods of the breakpoints used in the prior dwelling insurance rate filing. This reinsurance structure, as recommended by Aon and approved by the Rate Bureau, is shown in Exhibit RB-9 accompanying this testimony.

Q. Do you believe the reinsurance structure selected by the Rate Bureau is reasonable?

A. Yes. The structure is consistent with how carriers have recently been purchasing catastrophe reinsurance.

Q. How was the reinsurance premium estimated?

Pre-Filed Testimony of Stephen Fiete

A. Aon's approach relies on a proprietary trend line analysis which fits rate-on-line based on the relationship between loss-on-line and rate-on-line for treaties effective in 2018 for the cohorts referenced above. There are separate trend line analyses for AIR and RMS.

For each layer in the program structure, and for the AIR and RMS models, an indicated price was calculated using the trend line analysis. The selected price for each layer is the mean of the indicated prices from each of the two catastrophe model trend line analyses.

In the prior filing, the loss-on-line method discussed above was blended with Aon's technical pricing model, which reflected ceded margin differences across the reinsurance marketplace due to peak industry ceded loss. As Aon's reinsurance pricing model has been updated over time, Aon determined that the trend line model generated an equally good or better statistical fit as the technical pricing model, and the trend line model is now used exclusively.

Exhibit RB-10 shows a summary of the reinsurance structure and the rates-on-line that result from our loss-on-line analysis, along with a summary of the resulting components of the reinsurance program.

Q. You have indicated that the program structure and pricing were determined separately using output from AIR and RMS models and then averaged to get a

blended result. If two different results were produced, is it appropriate to select the average for indicated costs?

A. Yes. The practice of calculating prospective indicated costs often utilizes different methods which reflect different model assumptions. Examples include loss trend and loss development. The real-world process which leads to trend and development is complex, as it involves decisions made by many individuals. Actuaries rely on calculation methods applied to aggregated data to model provisions for loss reserves or inflationary effects on loss costs. Since any one method simplifies the real-world process, it is common to look at the results of more than one method. Multiple methods typically provide a range of results. Unless there is a good reason to do otherwise, I have always made selections in the middle of the range of results. In the case of provisions for catastrophe costs, the two models used here provide two sets of results and using the average of those results is reasonable and appropriate. In fact, blending two catastrophe model results to inform catastrophe reinsurance decisions has become common for Aon clients.

Q. How was the reinsurance premium allocated?

A. For each territory, the average annual loss & loss adjustment expense (LAE) contributed to the portfolio ceded loss & LAE is calculated for each layer of the reinsurance program. The portfolio premium for each layer is allocated in proportion to the average annual ceded loss & LAE for each territory. Allocation is done separately for each model and the results are averaged to obtain the final allocation. Exhibit RB-12 shows the proportion of hurricane peril reinsurance premium, ceded average annual

loss, and reinsurance margin (a.k.a. "net cost of reinsurance") allocated to each territory for each layer. Exhibit RB-13 shows the dollar amount of reinsurance margin allocated by territory.

Last year, we also used our technical pricing model in allocating the reinsurance premium. However, as with estimating the reinsurance premium, we did not use our technical pricing model this year when allocating the reinsurance premium.

Q. Why was the technical pricing model not utilized this year?

A. Technical pricing is designed to measure differences in reinsurance market prices based on capacity constraints of the reinsurance industry. Several years ago, Aon observed that the ratio of reinsurance premium to expected ceded loss was higher in the Gulf and South Atlantic regions than it was further north or in the Midwest. To capture the driving cause of this difference, technical pricing was developed which incorporated contribution to industry volatility. At that time, technical pricing was an improvement over allocation based solely on ceded loss and the method became standard practice at Aon for allocation work. Over the past 3 to 5 years, reinsurance rates on line have dropped, and the increased accuracy of using the more complicated technical pricing model with the ceded loss method dwindled. Aon has now made it standard practice to rely solely on the ceded loss method because the market has changed and the technical pricing model no longer provides improved accuracy.

Q. How was the net cost of reinsurance calculated?

A. The net cost of reinsurance can be thought of simply as the reinsurance premium paid by the insurance company less expected ceded losses recoverable by the insurance company from the reinsurer. However, there are two adjustments that need to be made.

The first adjustment stems from the standard practice of charging a "reinstatement premium" in the event of a ceded loss in a reinsurance treaty. If there is a big enough loss to trigger a payment from reinsurers, then the cedant must pay a "reinstatement premium" proportional to the size of the ceded loss in order for the full coverage of the reinsurance treaty to continue for the remainder of the reinsurance term. The reinstatement premium contributes to the net cost of reinsurance.

Second, reinsurance treaties typically cover loss adjustment expenses (LAE) that can be allocated to a catastrophe event. Assuming a 6% ratio of "catastrophe LAE" to catastrophe loss, we adjust all modeled loss events by a factor of 1.06. The factor of 1.06 was selected based on a review of LAE factors applied to catastrophe losses in AM Best SRQ submissions of Aon clients as shown in Exhibit RB-11.

For each of the cat models (which simulate thousands of years of events), Aon uses monte-carlo simulation to estimate the average annual ceded loss and reinstatement premium for each layer of the reinsurance program. The net cost of reinsurance is deposit premium plus expected reinstatement premium less expected ceded losses and catastrophe LAE recoverable.

For the NCRB Dwelling filing, the analysis shows that expected premiums are \$174,028,336, expected recoverables are \$62,222,121, and the net cost of reinsurance is \$111,806,215, as shown on Exhibit RB-13 and the summary on Exhibit RB-10. Allocation by territory is done using the method described above.

Q. Given your experience in catastrophe reinsurance, do you find this approach to be reasonable?

A. Yes. Our approach is based on detailed information on current reinsurance market rates and underlying model output.

Q. Do you know whether the Rate Bureau has used in its 2019 Dwelling filing the Aon net cost of reinsurance results you provided?

A. Yes, I am advised that the Rate Bureau has used in the filing both our statewide net cost of reinsurance results and those results allocated to the territory level.

Q. Are you aware of the provisions in the North Carolina statutes, in N.C.G.S. 58-36-10(7), that state:

Property insurance rates established under this Article may include a provision to reflect the cost of reinsurance to protect against catastrophic exposure within this State. Amounts to be paid to reinsurers, ceding commissions paid or to be paid to insurers by reinsurers, expected reinsurance recoveries, North Carolina exposure to catastrophic events relative to other states' exposure, and any other relevant information may be considered when determining the provision to reflect the cost of reinsurance.

A. Yes, I am.

Q. Do you have an opinion whether the analysis you and Aon have performed on behalf of the Rate Bureau on the net cost of reinsurance for this filing has taken into consideration the provisions of that statute?

A. Yes. Based on my experience with hurricane models and using modeled hurricane losses and my experience with catastrophe reinsurance and determining catastrophe reinsurance costs for rate filings, it is my opinion that the analysis we have performed on the net cost of reinsurance for this filing properly considers all of the items set out in that statute. Further, it is my opinion based on my experience in the actual marketplace that a reasonable and appropriate provision for the net cost of reinsurance must be incorporated into Dwelling insurance rates in North Carolina in order for those rates to properly reflect and protect against the catastrophe exposure in this state.

Q. Do you have an opinion regarding the appropriateness of the net cost of reinsurance provision incorporated into this Dwelling filing?

A. Yes. Based on my experience with hurricane models and using modeled hurricane losses and my experience with catastrophe reinsurance and determining catastrophe reinsurance costs for rate filings, it is my opinion that the provision for the net cost of reinsurance in the filing, at the statewide and territory levels, is reasonable and appropriate.

Q. Does that conclude your testimony?

A. Yes.

North Carolina Rate Bureau 2019 Dwelling Insurance Rate Filing Support for Selected Reinsurance Structure

Attachment	All Perils D	welling					
Points	50/50 E	Blend					
	1,000	4,891					
	500	3,861	Over the Ten				
	250	2,925	Over the Top		CY1	7 Dwellir	າg
180	200	2,624		2.50B	ROL	LOL	MSD
118	100	1,816	\$500M xs \$2,000M	2.00B	3.0%	0.8%	27.1%
56	50	1,211	\$700M xs \$1,300M	1.30B	4.3%	1.3%	28.4%
28	25	728	\$500M xs \$800M	0.80B	6.6%	2.6%	28.1%
	20	600	\$340M xs \$460M				
15	15	455		0.46B	10.1%	4.9%	27.5%
6	10	288	\$320M xs \$140M	0.14B	17.2%	10.7%	27.4%
	5	99					
	Avg Annual	152	Retention				
	Std Dev	431					
	in \$Millions						

The table above shows the trended PML curve with Catastrophe LAE for the North Carolina Rate Bureau portfolio, along with the selected reinsurance program.

North Carolina Rate Bureau
2019 Dwelling Insurance Rate Filing
Reinsurance Program Summary

			Expected			
	Rate-	Deposit	Reinstatement	Expected Total	Expected	Net Cost of
Reinsurance Layer	On-Line	Premium	Premium	Premium	Ceded Loss	Reinsurance
\$500M xs \$2,000M	2.97%	14,850,000	87,673	14,937,673	2,979,877	11,957,796
\$700M xs \$1,300M	4.28%	29,960,000	308,772	30,268,772	7,294,314	22,974,458
\$500M xs \$800M	6.62%	33,100,000	665,386	33,765,386	10,237,937	23,527,449
\$340M xs \$460M	10.06%	34,204,000	1,299,129	35,503,129	13,309,871	22,193,257
<u>\$320M xs \$140M</u>	17.17%	54,944,000	4,609,376	59,553,376	28,400,121	31,153,255
Total		167,058,000	6,970,336	174,028,336	62,222,121	111,806,215
Amounts are in dollars						

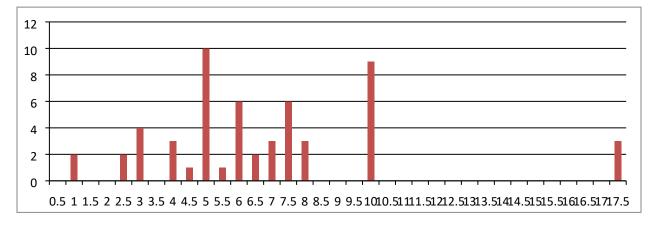
The table above shows indicated rates-on-line for the filing's reinsurance structure along with analysis of modeled catastrophe losses. Rate-on-Line values have been selected using the current Loss-On-Line approach, which is a benchmarking analysis done using reinsurance treaties placed by Aon.

Deposit Premium is Rate-On-Line * Layer Limit

Expected Ceded Loss and Expected Reinstatement premium are the average annual amounts of each based on a simulation of catastrophe losses subject to the reinsurance program.

Expected Total Premium = Deposit Premium + Expected Reinstatement Premium

Net Cost of Reinsurance = Expected Total Premium – Expected Ceded Loss



North Carolina Rate Bureau 2019 Dwelling Insurance Rate Filing Support for Selected Catastrophe LAE Factor

This chart shows Catastrophe LAE factors applied to modeled catastrophe event losses in AM Best SRQ Submissions by Aon clients in 2016.

- Factors were rounded to the nearest 0.5
- A weighted average was used where factors varied by peril
- Multiple factors were counted where factors varied by company within a group
- Reflects all clients that included a provision for LAE

The mean factor is 6.8, the median is 6.0, and the mode is 5.0.

			Layer 1 320M xs 140I	м
		100.0%	100.0%	100.0%
		Premium	Ceded AAL	Reins Margin
Peril	Territory	[1]	[2]	[3]
FF		0.0%	0.0%	0.0%
HU	110	21.5%	21.3%	21.6%
HU	120	24.8%	24.7%	24.9%
HU	130	2.3%	2.3%	2.4%
HU	140	18.3%	18.4%	18.2%
HU	150	4.6%	4.5%	4.7%
HU	160	5.1%	5.0%	5.2%
HU	170	0.2%	0.2%	0.2%
HU	180	2.9%	2.8%	3.0%
HU	190	1.4%	1.3%	1.4%
HU	200	0.9%	0.9%	0.9%
HU	210	0.7%	0.6%	0.7%
HU	220	2.9%	2.8%	3.0%
HU	230	1.4%	1.4%	1.5%
HU	240	1.6%	1.5%	1.6%
HU	250	1.1%	1.0%	1.1%
HU	260	0.4%	0.4%	0.4%
HU	270	1.9%	1.8%	1.9%
HU	280	0.3%	0.3%	0.3%
HU	290	0.4%	0.4%	0.5%
HU	300	0.3%	0.3%	0.3%
HU	310	1.3%	1.2%	1.3%
HU	320	0.7%	0.7%	0.7%
HU	330	0.0%	0.0%	0.0%
HU	340	1.4%	1.4%	1.5%
HU	350	0.4%	0.4%	0.4%
HU	360	0.4%	0.4%	0.5%
HU	370	0.0%	0.0%	0.0%
HU	380	0.0%	0.0%	0.0%
HU	390	0.0%	0.0%	0.0%
OW		2.2%	3.2%	1.2%
WT		0.6%	0.6%	0.6%

			Layer 2 340M xs 4601	м
		100.0%	100.0%	100.0%
		Premium	Ceded AAL	Reins Margin
Peril	Territory	[1]	[2]	[3]
FF		0.0%	0.0%	0.0%
HU	110	18.6%	18.3%	18.7%
HU	120	26.6%	27.0%	26.4%
HU	130	2.1%	2.1%	2.2%
HU	140	19.5%	20.0%	19.1%
HU	150	4.6%	4.5%	4.6%
HU	160	5.7%	5.7%	5.8%
HU	170	0.2%	0.2%	0.2%
HU	180	3.1%	3.0%	3.1%
HU	190	1.5%	1.5%	1.6%
HU	200	1.0%	0.9%	1.0%
HU	210	0.7%	0.7%	0.7%
HU	220	3.4%	3.2%	3.5%
HU	230	1.6%	1.6%	1.6%
HU	240	1.7%	1.7%	1.8%
HU	250	1.2%	1.2%	1.2%
HU	260	0.4%	0.4%	0.4%
HU	270	2.1%	2.0%	2.2%
HU	280	0.3%	0.3%	0.3%
HU	290	0.5%	0.5%	0.5%
HU	300	0.3%	0.3%	0.3%
HU	310	1.4%	1.4%	1.4%
HU	320	0.7%	0.7%	0.7%
HU	330	0.0%	0.0%	0.0%
HU	340	1.3%	1.3%	1.4%
HU	350	0.3%	0.3%	0.3%
HU	360	0.4%	0.4%	0.4%
HU	370	0.0%	0.0%	0.0%
HU	380	0.0%	0.0%	0.0%
HU	390	0.0%	0.0%	0.0%
OW		0.4%	0.7%	0.2%
WT		0.2%	0.1%	0.2%

			Layer 3 500M xs 800I	м
		100.0%	100.0%	100.0%
		Premium	Ceded AAL	Reins Margin
Peril	Territory	[1]	[2]	[3]
FF		0.0%	0.0%	0.0%
HU	110	16.3%	15.4%	16.7%
HU	120	28.1%	28.9%	27.7%
HU	130	1.9%	1.8%	2.0%
HU	140	20.2%	21.1%	19.8%
HU	150	4.3%	4.3%	4.4%
HU	160	6.1%	6.1%	6.1%
HU	170	0.2%	0.2%	0.2%
HU	180	3.1%	3.0%	3.1%
HU	190	1.6%	1.6%	1.6%
HU	200	1.0%	1.0%	1.0%
HU	210	0.7%	0.7%	0.7%
HU	220	3.6%	3.4%	3.7%
HU	230	1.7%	1.7%	1.7%
HU	240	1.8%	1.7%	1.8%
HU	250	1.3%	1.2%	1.3%
HU	260	0.4%	0.4%	0.4%
HU	270	2.2%	2.1%	2.2%
HU	280	0.3%	0.3%	0.3%
HU	290	0.5%	0.5%	0.5%
HU	300	0.3%	0.3%	0.3%
HU	310	1.4%	1.4%	1.5%
HU	320	0.7%	0.7%	0.7%
HU	330	0.0%	0.0%	0.0%
HU	340	1.3%	1.2%	1.3%
HU	350	0.3%	0.3%	0.3%
HU	360	0.3%	0.3%	0.3%
HU	370	0.0%	0.0%	0.0%
HU	380	0.0%	0.0%	0.0%
HU	390	0.0%	0.0%	0.0%
OW		0.1%	0.2%	0.1%
WT		0.1%	0.1%	0.1%

			Layer 4 700M xs 1.38	
		100.0%	100.0%	100.0%
		Premium	Ceded AAL	Reins Margin
Peril	Territory	[1]	[2]	[3]
FF		0.0%	0.0%	0.0%
HU	110	14.2%	12.4%	14.8%
HU	120	29.4%	30.5%	29.0%
HU	130	1.7%	1.6%	1.8%
HU	140	20.9%	22.0%	20.6%
HU	150	4.1%	4.0%	4.2%
HU	160	6.5%	6.5%	6.5%
HU	170	0.2%	0.1%	0.2%
HU	180	3.0%	3.0%	3.0%
HU	190	1.7%	1.6%	1.7%
HU	200	1.0%	1.1%	1.0%
HU	210	0.7%	0.7%	0.7%
HU	220	3.8%	3.7%	3.8%
HU	230	1.7%	1.8%	1.7%
HU	240	1.8%	1.8%	1.8%
HU	250	1.3%	1.3%	1.3%
HU	260	0.4%	0.4%	0.4%
HU	270	2.3%	2.3%	2.3%
HU	280	0.3%	0.4%	0.3%
HU	290	0.5%	0.5%	0.5%
HU	300	0.3%	0.3%	0.3%
HU	310	1.5%	1.5%	1.5%
HU	320	0.7%	0.7%	0.7%
HU	330	0.0%	0.0%	0.0%
HU	340	1.2%	1.2%	1.2%
HU	350	0.3%	0.3%	0.3%
HU	360	0.3%	0.3%	0.3%
HU	370	0.0%	0.0%	0.0%
HU	380	0.0%	0.0%	0.0%
HU	390	0.0%	0.0%	0.0%
OW		0.0%	0.0%	0.0%
WT		0.0%	0.0%	0.0%

			Layer 5 500M xs 2B	
		100.0%	100.0%	100.0%
		Premium	Ceded AAL	Reins Margin
Peril	Territory	[1]	[2]	[3]
FF		0.0%	0.0%	0.0%
HU	110	13.3%	10.2%	14.1%
HU	120	30.0%	31.4%	29.6%
HU	130	1.7%	1.4%	1.8%
HU	140	21.4%	22.7%	21.1%
HU	150	3.9%	3.7%	4.0%
HU	160	6.7%	6.8%	6.6%
HU	170	0.1%	0.1%	0.1%
HU	180	2.9%	2.9%	2.9%
HU	190	1.7%	1.7%	1.7%
HU	200	1.0%	1.1%	1.0%
HU	210	0.7%	0.7%	0.7%
HU	220	3.8%	4.0%	3.8%
HU	230	1.7%	1.8%	1.7%
HU	240	1.7%	1.8%	1.7%
HU	250	1.3%	1.4%	1.3%
HU	260	0.4%	0.4%	0.4%
HU	270	2.3%	2.4%	2.3%
HU	280	0.4%	0.4%	0.3%
HU	290	0.6%	0.6%	0.5%
HU	300	0.3%	0.3%	0.3%
HU	310	1.5%	1.6%	1.5%
HU	320	0.8%	0.8%	0.7%
HU	330	0.0%	0.0%	0.0%
HU	340	1.2%	1.2%	1.2%
HU	350	0.2%	0.3%	0.2%
HU	360	0.3%	0.3%	0.3%
HU	370	0.0%	0.0%	0.0%
HU	380	0.0%	0.0%	0.0%
HU	390	0.0%	0.0%	0.0%
OW		0.0%	0.0%	0.0%
WT		0.0%	0.0%	0.0%

Reinsurance Margin

Total	111,806,215
Territory	All Policy Forms
110	19,948,528
120	30,362,249
130	2,310,103
140	21,819,792
150	4,971,478
160	6,657,229
170	189,160
180	3,407,574
190	1,758,863
200	1,104,969
210	782,445
220	3,970,242
230	1,816,508
240	1,939,525
250	1,405,268
260	455,374
270	2,447,481
280	371,044
290	582,778
300	335,769
310	1,675,113
320	865,269
330	44,924
340	1,623,243
350	405,382
360	484,004
370	20,441
380	31,617
390	19,842

PREFILED TESTIMONY OF PAUL D. ANDERSON

DWELLING INSURANCE 2019 RATE FILING BY THE NORTH CAROLINA RATE BUREAU

Q. Please state your name and business address.

A. My name is Paul D. Anderson. My business address is 15800 West Bluemound Road, Brookfield, WI 53005.

Q. By whom are you employed?

A. I am employed by Milliman, Inc. (Milliman) and have been employed by Milliman since February 1, 2007.

Q. What is your educational background?

A. I received a Bachelor of Science in Actuarial Science from Drake University in Des Moines, Iowa in 1993.

Q. Do you have any additional certifications or qualifications?

A. Yes. I have been a Fellow of the Casualty Actuarial Society (CAS) since 2002 and a Certified Specialist in Predictive Analytics of the CAS Institute (iCAS) since 2018. Since 2002, I have participated on several committees of the organization. I was on the Examination Committee of the Casualty Actuarial Society between 2004 and 2006. I served on the Volunteer Support Task Force from February 2012 until April 2013 and as a member of the Vehicle Technology and Impact on Loss Trends Planning Committee from October 2017 through July 2018. I have been a member of the Volunteer Resources Committee since April 2013. I have also been a member of the American Academy of Actuaries since 2002, and meet all of the continuing education requirements of that organization as well as those of the Casualty Actuarial Society.

Q. What is your employment background?

A. I was employed by Allstate Insurance Company from June 1993 until January 2007. While at Allstate, I held various actuarial roles. I began my career as an Auto Pricing Analyst and over time, I assumed increasing responsibility in various departments that included Property Pricing, Auto Pricing, Property Research, and Auto Research. On the pricing teams, I assisted in developing rates for property and auto insurance products in most states across the country. On the research teams, I assisted in developing new property and auto risk classification plans to be implemented by Allstate's pricing teams. From 2006 until January 2007, I served as a Senior Manager for Allstate's Eastern region, which included assisting in the oversight of the pricing strategies for approximately half the country, including North Carolina.

In February 2007 I began my career at Milliman. Since 2007 I have completed, managed, or overseen numerous property and auto pricing analyses for a variety of clients. My clients have included small single-state insurance companies, industry-leading national insurance companies, start-up InsurTech insurance companies, government entities, the North Carolina Rate Bureau, and other entities with similar coastal property exposure in states such as Florida, Hawaii, and Texas. These client assignments have included such projects as pricing analyses to evaluate overall rate adequacy, predictive modeling assignments to develop new risk classification plans, and analyses of catastrophe losses to evaluate the adequacy and allocation of property premiums corresponding to catastrophe risk.

Q. What is Milliman?

A. Milliman is among the world's largest independent actuarial and consulting firms. Milliman was founded in Seattle in 1947 as Milliman & Robertson and today has offices in principal cities worldwide, covering markets in North America, Latin America, Europe, Asia and the Pacific, the Middle East, and Africa. Milliman employs more than 3,400 people, including actuaries and specialists ranging from clinicians to economists. The firm has consulting practices in employee benefits, financial services, healthcare, life insurance, and property and casualty insurance. Milliman serves the full spectrum of business, education, financial, governmental, union, and nonprofit organizations.

Q. What are your current responsibilities at Milliman?

A. I am responsible for managing and overseeing the personal lines and insurancerelated predictive analytics portion of Milliman's Milwaukee Casualty practice. The personal lines and predictive analytics team conducts a variety of property and auto pricing, product development, and predictive modeling assignments, primarily for insurance companies. Over the last five years, we have completed property analyses for nearly every state in the country, including North Carolina.

Q. Were you engaged to provide actuarial services to the North Carolina Rate Bureau (the Rate Bureau) in relation to its 2019 dwelling rate filing?

- A. Yes, I was.
- Q. What was the scope of that engagement?

- A. Milliman was engaged for several aspects of the 2019 dwelling rate filing. My role was to review the compensation for assessment risk provision and the contingency provision in this filing. I was also engaged to conduct an independent review and provide feedback on the actuarial analyses underlying the filing. In this role, I participated in many of the discussions in which ISO presented preliminary data and analyses to the Rate Bureau. In addition, my role also included participating in the Rate Bureau's Property Rating Subcommittee meetings in which the 2019 dwelling filing was discussed. During these discussions, I offered feedback and insights to assist in the subcommittee's selections and decisions related to this filing.
- Q. Is your firm being compensated for this engagement?
- A. Yes, it is.
- Q. Is that compensation in any way contingent on the provision of favorable testimony in support of the proposed filing?
- A. No, it is not.
- Q. Have you completed your review of the 2019 dwelling rate filing?
- A. Yes, I have.

Q. Were there any constraints placed on your review, such as limited or delayed access to data or limited time that may have hindered your complete review?

- A. No, I was provided all the data and information that were necessary, and I had adequate time for a complete review. My review was not limited in any way.
- Q. What is the overall indicated change in dwelling rates in this filing?
- A. This filing shows the need for an overall 48.3% statewide average rate increase. This includes a 13.0% change to fire rates and a 60.6% change to extended coverage rates.

Q. Please describe the overall ratemaking methodology that underlies the filing.

A. The approach in this filing is generally consistent with prior dwelling filings submitted by the Rate Bureau. Consistent with the *Statement of Principles Regarding Property and Casualty Insurance Ratemaking* as published by the Casualty Actuarial Society, the indicated rates reflect the expected costs associated with insuring residential real property on dwelling policies. These expected costs include claims, claim settlement expenses, operational and administrative expenses, and the cost of capital.

The statewide rate-level indications for dwelling insurance are developed based on a loss cost methodology (instead of a loss ratio methodology). The indicated rate-level change is calculated for each segment by comparing the required base rate per policy to the current base rate. The required base rate per policy is calculated by first projecting the losses and loss adjustment expenses for the policy period for which the filed rates are expected to be in effect. For extended coverage, losses are projected excluding historical hurricane losses. In addition to the exclusion of hurricane losses, the projected losses for extended coverage are adjusted to remove excess wind losses, and an excess factor is applied based on an average of the excess wind losses over more than 55 years of historical experience. Base class loss costs are calculated by dividing the adjusted incurred losses and loss adjustment expenses for each historical accident year by the corresponding earned house years and average rating factors. The base class loss costs by year are weighted together to develop a weighted trended base class loss cost. For the extended coverage portion of the filing, a modeled base class loss cost is also developed and added to the weighted trended base class loss cost to determine the total base class loss cost.

Following the development of the base class loss cost, a per-policy fixed expense provision and other expected underwriting expenses associated with issuing dwelling insurance policies are incorporated to determine the required base rate per policy. These expected underwriting expenses include provisions for underwriting profit, contingencies, policyholder dividends, compensation for assessment risk, the net cost of reinsurance, and deviations. As mentioned above, the required base rate per policy is compared to the current average base rate to develop the overall statewide indicated rate-level change. This comparison of the required and current base rates is consistent with the *Statement of Principles* referenced above, is commonly used throughout the industry, and as such, is an actuarially sound method of developing an indicated rate-level change.

Q. Are there any changes in the ratemaking methodology compared to prior filings?

A. This filing is very similar to the 2018 dwelling filing, and the ratemaking methodology used in this filing is consistent with the methodology used in the previous dwelling filing. However, there are two minor changes in ratemaking methodology included in this filing, neither of which had a significant impact on the overall indicated rate change. The first change in methodology is that the net cost of reinsurance was determined by Aon using its loss-on-line method. In the previous filing, Aon determined the net cost of reinsurance using the blended results of its loss-on-line and technical pricing models. The second change in ratemaking methodology is that provisions for policyholder dividends were determined separately for dwelling fire and dwelling extended coverage. In the previous filing, a provision for policyholder dividends was determined on a combined basis.

Q. How are the expected losses determined?

Α. This filing uses the latest available five years of historical loss experience, which is accident years ending December 31, 2013 through December 31, 2017, to determine expected losses other than hurricane losses. Using five years of experience is consistent with North Carolina statutes and prior dwelling fire and extended coverage rate filings. It is also consistent with generally accepted ratemaking practices because the use of five years of historical experience balances stability of the overall rate level with responsiveness to the most recent conditions. Because severe weather-related events can cause volatility in the loss experience, hurricane losses and excess wind losses (for extended coverage only) have been removed from the base loss experience. Each of the five years of losses have been developed to ultimate amounts and have been adjusted to a common \$500 deductible level. Losses are developed to ultimate because the final incurred losses for an accident year are often different than initial loss estimates due to late-reporting claims or as yet unknown settlement amounts on known claims.

After these initial adjustments, a provision for excess wind losses is applied to each accident year for extended coverage, and a provision for loss adjustment expenses is applied to each accident year for all dwelling forms. The excess loss factor of 1.055 for the extended coverage section of the filing is determined using ISO's standard excess wind procedure. This procedure evaluates historical non-hurricane wind experience back to 1950 to develop a ratio of the long-term average excess loss ratio to the long-term average normal loss ratio.

Following these additional adjustments, in order to reflect the expected change in costs, the losses are trended from the midpoint of each experience period to the midpoint of the trend period. Similar to prior dwelling filings, external trend information is considered to select the loss trends. In reviewing external trends, the Corelogic Residential Index and the Modified Consumer Price Index are averaged together using an appropriate weight on each to develop the current cost index. The current cost index for each year is compared to the current cost index for the trend period to determine current cost factors for each accident year.

In addition to reflecting a loss trend, a premium trend is also determined by calculating current amount factors for each accident year. The current amount factors are developed by comparing the average policy size relativity for each year to the comparable relativity for the trend period. The ratio of the current cost factor and the current amount factor is calculated for each year in order to apply a net trend (i.e., the net difference between the loss trend and premium trend) to each year's adjusted incurred losses.

In my opinion, all of the selections referenced above, including the excess loss factor, the loss adjustment expense factors, the loss trend factors, and the premium trend factors, are reasonable and actuarially sound.

After adjusting the losses for each of the items mentioned above, each year's trended losses and loss adjustment expenses are divided by the earned house years to determine the average trended loss cost. The average trended loss costs are multiplied by a composite projection factor, which reflects the combined impact of a loss projection factor and premium projection factor. This composite projection factor adjusts the loss costs to the policy period for which the filed rates are expected to be in effect. Those loss costs are converted to trended base class loss costs by dividing by the average rating factor applicable to each accident year. Finally, these base loss costs are weighted together to develop a weighted trended base loss cost. The weights applied to each accident year differ between fire and extended coverage because there tends to be more variation in the extended coverage loss costs as compared to the fire loss costs. As a result, to avoid giving too much weight to an unusually high or low loss cost, an even distribution of weights is applied to the historical experience for extended coverage. In contrast to this, a distribution that assigns more weight to the more recent years is used for fire, since that segment typically has more stable base loss costs.

In my opinion, the methodology used to develop average loss costs and the weights assigned to each of the dwelling policy forms are reasonable and are consistent with widely-used actuarial ratemaking practices.

Q. In the previous response, you mentioned a loss adjustment expense provision. How are the dwelling provisions for loss adjustment expense determined?

A. The allocated and unallocated loss adjustment expenses are included with nonhurricane losses by applying a trended loss adjustment expense factor. Using information received from the Rate Bureau's data call for expense experience, loss adjustment expenses are summarized for calendar years 2013 through 2017. Consistent with the prior dwelling filing, a three-year average is calculated after removing the highest and lowest ratio of expenses to losses. By excluding the highest and lowest ratios observed in the historical experience period, this methodology reduces the volatility in the average loss adjustment expense ratio that may result from variation in the underlying incurred losses from year to year. After the average loss adjustment expense ratio is calculated, it is adjusted to reflect the difference in the loss adjustment expense trend and the loss trend.

A separate provision for hurricane-related loss adjustment expenses is included in the modeled hurricane losses based on data and a recommendation provided by Aon.

Q. In your opinion, are the provisions for loss adjustment expenses reasonable?

A. Yes, the loss adjustment expense provisions are reasonable. It is common practice in the industry to use an average of historical experience to determine a loss adjustment expense provision, and it is reasonable to adjust that provision for expected differences in the loss adjustment expense trend and the loss trend.

Q. Is credibility considered in the rate-level indication?

A. Yes, credibility is considered. At the statewide level, based on the volume of data supporting the statewide rate-level indications, both fire and extended coverage are considered fully credible. The full credibility standards are 500,000 house years for fire and 330,000 house years for extended coverage. When the territorial rate-level indications are calculated, partial credibility is determined using the square root rule, which is a long-standing actuarial methodology used throughout the industry.

Q. How is hurricane exposure reflected in each policy form's rate-level indication?

Α. Similar to the Rate Bureau's prior dwelling filings, this filing reflects hurricane exposure in the extended coverage section of the rate-level indication by using modeled hurricane losses rather than actual hurricane loss experience. Although there are actual hurricane losses in the experience period, the hurricane and excess wind losses have been removed from the base loss experience, as noted in my comments above. Actual hurricane losses have a significant amount of variability even when evaluating twenty or more years of historical loss experience in a state. As such, it is widely accepted by the property and casualty insurance industry that hurricane models provide the most reliable basis of determining anticipated average annual hurricane losses over an extended time period. Hurricane models can be used to simulate 100,000 or more years of events, which provides a broader perspective on potential insured losses as compared to only evaluating the last several decades of losses. This broader perspective provides a more reliable estimate of the average frequency of insured hurricane losses. Similarly, it provides a more reliable estimate of the frequency (and severity) of very rare, but very severe events that may not have occurred within the last 100 years of recorded history, but have the potential to occur during a 100,000 year window of time.

Q. How is the provision for expected hurricane losses different from that in dwelling rate filings prior to 2016?

A. The provision for average annual hurricane losses in this filing is consistent with the prior dwelling filing in that expected hurricane losses are developed through the use of hurricane models of two independent catastrophe modelers. It is my understanding that, prior to the 2016 dwelling filing (which was withdrawn), all prior Rate Bureau dwelling filings containing a provision for modeled hurricane losses included estimated hurricane losses that were developed by AIR Worldwide (or its

predecessor). With this filing (and previously in the 2018 dwelling filing), in addition to relying on AIR's hurricane model, the Rate Bureau also relied upon hurricane losses derived from the RMS (Risk Management Solutions) hurricane model. To facilitate the use of two hurricane models, the Rate Bureau retained Aon to run both models and to develop modeled hurricane losses using the blended results of these two models. I reviewed the exposure data provided as input to each model, and it is my opinion that the data was reasonable and consistent with other sections of this filing. I am also familiar with the assumptions selected as inputs to each model, and it is my opinion that the assumptions were applied consistently in both the AIR and RMS models such that the resulting output of both models are comparable. However, because Aon ran both models, I am relying on the work and opinions of Aon as it relates to specific details about the modeling process. The reliance on Aon to run both models and to develop models is consistent with the prior dwelling filing.

The Rate Bureau requested that Aon combine the results of the two hurricane models by averaging the results from each model. This approach of giving equal weight to each model is intuitive, easy to understand, and the most reasonable method of blending two hurricane models. This blending approach (i.e., averaging) is also a common practice among insurance companies that consider multiple hurricane models. Based on my review of the blended model results, it is my opinion that the resulting hurricane losses reflected in this filing are reasonable and can be relied upon for the various purposes for which modeled hurricane losses are used in this filing. Additionally, since both models are equally credible, it is also my opinion that assigning equal weight to each model is the most reliable blending method and the most actuarially sound manner to consider two hurricane models.

Q. What model versions and modeling assumptions were used to develop estimated hurricane losses?

A. The current AIR model is Touchstone v6.0 and the current RMS model is Risklink v18.0. To develop the expected hurricane losses, Aon relied on AIR's Standard event set and on RMS' Historical event set. These event sets were used instead of AIR's Warm Sea Surface Temperature (WSST) event set and RMS' Medium Term Rate event set. Although many primary insurance companies consider the WSST and Medium Term Rate events sets when developing indicated rates in states other than North Carolina, the event sets selected for this filing are reasonable and actuarially sound.

Both the AIR and RMS models were run with aggregate demand surge included, which was identified as loss amplification in the RMS model. This standard procedure accounts for the expected additional cost for labor and materials after a very large hurricane occurs or a series of hurricanes occur. Historical experience shows that, when major catastrophic events occur, the increased demand for

building materials, labor, temporary housing, and other basic necessities can exceed the supply of these same items, which consequently increases their cost. Running models with demand surge is consistent with the Rate Bureau's prior dwelling filings, and is a common practice by insurance companies that develop rates based on modeled hurricane losses. Although the demand surge component of each model was used in this filing, the storm surge component of each model was not used to develop hurricane losses.

Q. Were any other calculations applied to the hurricane losses derived from the models?

A. Yes. Before providing the blended hurricane losses, Aon trended the modeled hurricane losses and applied a hurricane-specific provision for loss adjustment expense. After Aon provided the trended modeled hurricane losses (including LAE), ISO calculated a modeled base class loss cost for the extended coverage segment. The modeled base class loss cost has been adjusted for LAE and trended in a consistent manner as the weighted trended base class loss costs.

Q. How are the provisions for commission and brokerage determined?

A. The provisions for commission and brokerage are determined based on the threeyear average of the ratio of each segment's commission and brokerage expense relative to each segment's written premium including deviations. Deviations are included in the premium amounts underlying this calculation to be consistent with the actual calculation of commission and brokerage amounts paid by individual companies within the industry.

Q. In your opinion, are the provisions for commission and brokerage reasonable?

A. Yes, the commission and brokerage provisions are reasonable. It is common practice in the industry to use a three-year average to determine a commission and brokerage provision.

Q. How are the provisions for taxes, licenses, and fees determined?

A. The provisions for taxes, licenses, and fees are determined based on the threeyear average of the ratio of each segment's taxes, licenses, and fees expense relative to each segment's written premium including deviations. Deviations are included in the premium amounts underlying this calculation to be consistent with the actual calculation of taxes, licenses, and fees paid by individual companies within the industry.

Q. In your opinion, are the provisions for taxes, licenses, and fees reasonable?

A. Yes, the taxes, licenses, and fees provisions are reasonable. It is common practice in the industry to use a three-year average to determine a taxes, licenses, and fees provision.

Q. How are the provisions for other acquisition expense determined?

A. The provisions for other acquisition expense are determined based on the threeyear average of the ratio of each segment's other acquisition expense relative to each segment's earned premium excluding deviations.

The three-year average provisions are then trended from the midpoint of the experience period to the midpoint of the trend period based on an expense trend derived from cost indices. Following this, the trended other acquisition expense provisions are added to the trended general expense provisions and applied to the statewide average current base rates (adjusted for premium trend) to develop an average fixed expense per policy for fire and for extended coverage.

Q. In your opinion, are the provisions for other acquisition expense reasonable?

A. Yes, the other acquisition expense provisions are reasonable. It is common practice in the industry to use a three-year average to determine an other acquisition expense provision, and to trend fixed expense provisions to account for inflation.

Q. How are the provisions for general expense determined?

A. The provisions for general expense are determined based on the three-year average of the ratio of each segment's general expense relative to each segment's earned premium.

The three-year average provisions are then trended from the midpoint of the experience period to the midpoint of the trend period based on an expense trend derived from cost indices. As noted above, the trended general expense provisions are added to the trended other acquisition expense provisions and applied to the statewide average current base rates (adjusted for premium trend) to develop an average fixed expense per policy for fire and for extended coverage.

Q. In your opinion, are the provisions for general expense reasonable?

A. Yes, the general expense provisions are reasonable. It is common practice in the industry to use a three-year average to determine a general expense provision, and to trend fixed expense provisions to account for inflation.

Q. Is a provision for policyholder dividends included in the filing?

A. Yes, the Rate Bureau reviewed historical data and developed a provision for expected policyholder dividends. The Rate Bureau evaluated five years of historical experience and selected a provision for policyholder dividends to be 0.40% based on a five-year average ratio of the total policyholder dividends issued by dwelling insurers in North Carolina to the total direct written premium of those same companies.

The Actuarial Standard of Practice (ASOP) No. 29 regarding *Expense Provisions in Property/Casualty Insurance Ratemaking* states the following:

The Statement of Principles Regarding Property and Casualty Insurance Ratemaking of the Casualty Actuarial Society (CAS) classifies policyholder dividends as an expense to operations. When the actuary determines that policyholder dividends are a reasonably expected expense and are associated with the risk transfer, the actuary may include a provision in the rate for the expected amount of policyholder dividends. In making this determination, the actuary should consider the following: the company's dividend payment history, its current dividend policy or practice, whether dividends are related to loss experience, the capitalization of the company, and other considerations affecting the payment of dividends.

As stated in ASOP NO. 29, policyholder dividends are classified as an operating expense. In addition to the above excerpt from the *Statement of Principles Regarding Property and Casualty Insurance Ratemaking*, the Statement also articulates that indicated rates should reflect the expected costs associated with issuing dwelling policies, including all operating expenses. As such, since policyholder dividends are classified as an operating expenses, it is consistent with the *Statement of Principles Regarding Property and Casualty Insurance Ratemaking* and ASOP No. 29 to include a provision for policyholder dividends in the proposed rates reflected in this filing.

Q. In your opinion, is the provision for policyholder dividends reasonable?

A. Yes, the policyholder dividends provision is reasonable. It is reasonable and actuarially sound to calculate a five-year average ratio to determine a provision for policyholder dividends, and to treat this provision in a similar manner as a variable underwriting expense.

By reviewing five years of historical experience to determine a provision for policyholder dividends, the Rate Bureau is complying with the *Statement of Principles Regarding Property and Casualty Insurance Ratemaking* by considering the dividend payment history and ensuring that the selected provision is a reasonably expected expense.

Q. Is a contingency provision included in the filing?

A. Yes, the Rate Bureau is including a 1% contingency provision in this filing. This is consistent with the prior dwelling rate filings submitted by the Rate Bureau.

In addition to being consistent with the prior Rate Bureau filings, the use of a contingency provision is common within the property and casualty insurance industry. According the Actuarial Standard of Practice No. 30: Treatment of Profit and Contingency Provisions and the Cost of Capital in Property/Casualty Insurance Ratemaking, "the actuary should include a contingency provision if the assumptions used in the ratemaking process produce cost estimates that are not expected to equal average actual costs, and if this difference cannot be eliminated by changes in other components of the ratemaking process." There are several reasons why expected cost estimates may not be equal to actual costs. Some of these reasons include adverse court decisions, extension of coverage for unforeseen or unintended exposures, regulatory delay or reduction in filed rate changes, and unexpected large losses not sufficiently recognized in the normal ratemaking process. Based on reasons such as those listed above, the Rate Bureau believes a contingency provision is appropriate and necessary. It is my opinion that a 1% contingency provision is reasonable, consistent with common actuarial practice, and appropriate based on fundamental actuarial principles.

Included with this filing as Exhibit RB-16 is an exhibit I prepared that summarizes the estimated impact of delays in the filing process within the State of North Carolina. The delay in filed rate changes, whether caused by the regulatory review process or other delays inherent in the filing process, is one of several items listed above that supports the use of a contingency provision in a rate-level indication. Exhibit RB-16 lists the ten property rate filings submitted by the North Carolina Rate Bureau between 2008 and 2018. For each filing, I compare the effective date assumed in the rate filing to the actual effective date. This difference, which reflects the delay due to the filing process, ranges from 1 month in the 2012 homeowners filing, to 22 months in the 2011 dwelling filing. After determining the length of delay for each filing, I apply the net trend (i.e., the loss trend offset by the premium trend) in that filing for the number of months of delay to determine the estimated impact of the delay in the filing process on the overall rate level. The estimated impact of delay varies across the ten filings, ranging from -1.2% in the 2018 dwelling filing to +5.9% in the 2008 MH(C) mobile homeowners filing, with an average impact of +1.2%.

Based on prior filings submitted by the North Carolina Rate Bureau, my experience with property filings submitted by insurance companies in other states, and the 1.2% estimated impact of delays in the North Carolina filing process, it is my opinion that a 1% contingency provision is reasonable, consistent with common actuarial practice, and appropriate based on fundamental actuarial principles.

Q. Are you providing expert testimony concerning the underwriting profit provision?

A. No, I am relying on the work and opinions of Dr. Vander Weide and Dr. Zanjani as to the underwriting profit provision. The scope of my analysis and testimony relates to other aspects of the proposed rate filing.

Q. Earlier you said that one of your roles related to this filing was to review the compensation for assessment risk provision. Can you please explain this issue?

A. Yes. There is considerable risk to primary insurers that is attributable to the exposures written in the North Carolina Insurance Underwriting Association (i.e., the Coastal Property Insurance Pool, or "Beach Plan") and the North Carolina Joint Underwriting Association (i.e., the FAIR Plan). Together, the Beach Plan and FAIR Plan serve as the "residual market" for residential property insurance in North Carolina. These two entities provide property insurance when policyholders are unable to purchase insurance coverage from companies in the voluntary market. In states with significant exposure to catastrophic events, property insurance residual markets may grow to represent a sizable portion of the total insured risk in the exposed regions of the state. In North Carolina, the Beach Plan has become the predominant writer of homeowners insurance in the 18 coastal counties that it covers.

Similar to voluntary insurance companies, the Beach and FAIR Plans use the premiums collected from policies they issue to fund the losses and expenses attributable to the coverages they insure. When premiums are greater than losses and expenses during a fiscal year, the Beach and FAIR Plans accumulate surplus. That surplus is available to pay losses in the event that future losses and expenses exceed collected premiums plus investment income. However, if the surplus of either the Beach Plan or FAIR Plan is exhausted, then additional losses are passed through to property insurers in North Carolina in the form of an assessment. The potential overall industry assessment from the Beach Plan is limited to \$1 billion, but the potential assessment from the FAIR Plan is unlimited. If losses in the Beach Plan exceed the retained surplus, the \$1 billion industry assessment, and any other resources of the Beach Plan (such as reinsurance), any additional losses are passed through directly to residential property insurance policyholders in North Carolina.

This risk of potential assessment by the Beach Plan or FAIR Plan on property insurers in North Carolina requires that insurance companies be compensated for the additional risk to their capital. To quantify this risk, I have applied a procedure developed by Milliman to incorporate a provision in the dwelling rates that compensates insurers for that risk.

Q. Can you please explain the procedure you applied?

A. Yes. The methodology developed by Milliman to quantify the compensation for assessment risk involves two steps. The first step is to calculate the magnitude of the exposure itself, and the second step is to determine the fair compensation to be paid to insurers for being required to bear that risk.

To quantify the magnitude of the exposure, it was necessary to estimate the expected value of the assessments on insurers arising from catastrophic losses incurred by the Beach Plan or FAIR Plan. Because an assessment on insurers results only after either the Beach or FAIR Plan has exhausted other resources available to pay losses, I needed to determine the likelihood of that occurring as well as the amount by which the losses exceed those other resources. As such, I obtained information from the Beach and FAIR Plans regarding the reinsurance programs in place for the 2019 storm season, along with assumptions of each plan's accumulated surplus available for the season. The accumulated surplus and available reinsurance represent the "other resources" that are available to pay for hurricane losses during the 2019 storm season. I then obtained the AIR and RMS hurricane model runs used by the Beach and FAIR Plans, and evaluated the estimated losses corresponding to each event simulated by the models. For each modeled loss, I determined the amount of loss that would be covered by reinsurance and the remaining losses that would be funded either from the plans' accumulated surplus, through assessments on property insurers in the state, or ultimately through assessments on North Carolina property insurance policyholders. I subtracted the accumulated surplus of the Beach and FAIR Plans from the losses remaining after reinsurance, limited the assessable losses due to Beach Plan exposures to \$1 billion, and calculated the average assessment on property insurers across all events simulated by the models. This average assessment on property insurers is equal to the expected value of the losses that would be funded through assessments on North Carolina property insurers.

As noted above, this calculation produces a measure of the magnitude of the exposure. That is, it represents the risk to insurers' capital that is associated with the exposure to Beach or FAIR Plans assessments. The second step in Milliman's analysis is to develop a method of measuring the fair compensation to insurers for bearing this risk.

Q. Can you please explain how you measured the compensation for bearing this risk?

A. Yes. To measure the fair compensation for bearing this risk, I relied on publiclyavailable data that quantifies the market price of catastrophe risk, taken from recently-issued insurance linked securities. Insurance linked securities (ILS) are securities such as bonds, which have conditional payoffs that are very similar to reinsurance. Investors purchase these securities at significant yield premiums compared to risk-free bonds because the investors are exposed to loss of principal and interest if certain "insured events" occur.

Q. What kind of data is available and how is this information used to determine the compensation for assessment risk?

A. Lane Financial, LLC is a firm that specializes in the analysis of insurance linked securities. In March of each year, Lane publishes a table of data that summarizes a variety of information that can be used to evaluate the fair compensation for bearing catastrophe risk. For each ILS in the table, Lane publishes the following data: the yield on the security; the excess return over the risk-free rate; the probability that the security will suffer a loss; and the expected value of loss anticipated on the security. These data elements provide the foundation for my analysis of the proper compensation for bearing the risk of Beach or FAIR Plan assessments.

Before describing the mechanics of the analysis, I will first define several terms that will prove useful in this discussion.

- The "*yield spread*" is simply the difference between the yield on a particular ILS and the risk-free rate. If a \$100 million bond is issued with a yield spread of 10%, this implies that the insurer issuing the bond would pay \$10 million in interest in excess of the risk-free rate to encourage investors to purchase such a security.
- Now assume that the distribution of hurricane losses is such that, based on the probability and amount of potential hurricane losses, an investor would anticipate having an average loss of \$2 million per year. This amount is identified as the "*expected loss*."
- Since the investor in this example receives compensation of \$10 million in excess of the risk-free rate for bearing the risk of loss, the "*expected profit*" to the investor is \$8 million (i.e., \$10 million in interest in excess of the risk-free rate minus \$2 million of expected losses).
- Finally, I define a term known as the "*profit multiple*," which is the ratio of expected profit to expected loss. In the above example, the profit multiple would be \$8 million of expected profit divided by \$2 million of expected loss, or a profit multiple of 4.0.

The profit multiples derived from insurance linked securities provide an estimate of the compensation that investors require to bear catastrophe risk, in that they tell us what investment returns are required in order to take on the risk of loss from a catastrophic event. One particularly important feature of this metric is that it is a measure of compensation per dollar of expected loss. As a result, because the first step of my analysis determines the expected value of losses that would be funded through assessments, the profit multiple can be applied to those expected values to develop an estimate of the fair compensation for bearing such risk. This is the measure of risk I rely upon in evaluating the fair compensation for property insurers whose capital is exposed to Beach or FAIR Plan assessments.

Q. Generally speaking, which insurance linked securities have larger risk premiums and higher profit multiples?

A. For exposures such as catastrophic events, securities that have a lower probability of incurring a loss have greater volatility and as a result, have larger risk premiums. Securities with larger risk premiums have a larger ratio of expected profit to expected loss and as such, have higher profit multiples.

Q. Have you developed any exhibits that summarize the calculations used to develop the fair compensation to insurers for bearing the risk of Beach Plan or FAIR Plan assessments?

- A. Yes. Exhibit RB-15 contains ten pages of information required to develop the fair compensation for bearing Beach Plan and FAIR Plan assessment risk.
 - Page 1 of Exhibit RB-15 shows the curve I fit to the ILS profit multiples based on all catastrophe-related securities issued in the last ten years. This exhibit also includes the equation of the fitted curve, which can be used to determine the average profit multiple for any layer to which insurer capital is exposed.
 - Page 2 shows a summary of the Beach Plan's reinsurance program, and Page 6 shows a similar summary of the FAIR Plan's reinsurance program. These summaries include the various layers of reinsurance purchased and the coverage levels within those layers.
 - Pages 3 and 7 display the profit multiples calculated for each layer of the Beach Plan's and FAIR Plan's loss distributions, based on the equation shown on Page 1. In order to determine the fair compensation to voluntary insurers for bearing the risk of assessments, I need to determine which layers contain losses that will be funded by assessments, as well as the corresponding expected losses within those layers. The profit multiples can then be applied to the expected losses to determine the appropriate compensation per dollar of expected loss in each layer.
 - Pages 4 and 8 illustrate how potential losses for the Beach Plan Residential Account and FAIR Plan are funded. (The Beach Plan determines losses and assesses voluntary insurers separately for each account, while the FAIR Plan has only one account.) Because of the \$1 billion limit on Beach Plan assessments, any amounts needed to pay claims in excess of the assessable amounts are to be collected through surcharges on property insurance policyholders statewide.

For each event simulated by the hurricane models, losses are separated by account (Beach Plan Residential, Beach Plan Commercial, FAIR Plan Residential, and FAIR Plan Commercial). Then, the losses for each account are divided into layers based on the source of funding for those losses – Beach

Plan or FAIR Plan surplus, assessments on voluntary insurers, private reinsurance, and ultimately any additional amounts in the Beach Plan to be covered by policyholder surcharges. Finally, the losses associated with each event are accumulated in each of the loss layers to determine expected values.

- Although Pages 4 and 8 illustrate the funding of potential losses within each layer, the purpose of my analysis is to determine the fair compensation for the risk of assessments on private insurers. As such, the analysis must take into account the probability of losses occurring within each layer and the expected value of losses that will be borne by private insurers. Pages 5 and 9 of Exhibit RB-15 provide that analysis. They show the expected value of the losses that would be covered by the Beach Plan Residential and FAIR Plan Residential accounts, and the average annual amount of those losses that would be assessed to private insurers. Pages 5 and 9 also display the average profit multiples associated with each layer of the loss distribution, and the product of the indicated profit multiples times the expected losses within each layer. The sum of those values is the indicated compensation for assessment risk for each account.
- The final step in my calculation is to determine the appropriate provision to be included in the dwelling rates to compensate insurers for the risk of Beach Plan or FAIR Plan assessments. This provision, expressed as a percent of premium, is developed on Page 10 of Exhibit RB-15. Since assessments for Beach or FAIR Plan losses are applied to all property insurance lines in the state, the bottom table on Exhibit RB-15, Page 10 shows the development of a charge that will produce an amount of revenue equal to the total required compensation of \$108.24 million. As shown on this exhibit, that charge amounts to 3.4% of total property insurance premium in the state.

Q. In your opinion, is it appropriate to include a 3.4% provision for the compensation for assessment risk in dwelling rates in North Carolina?

- A. Yes. Insurance companies writing dwelling policies in North Carolina are exposed to the risk of Beach Plan or Fair Plan assessments as a result of writing voluntary market property insurance in the state. As such, those insurance companies are entitled to receive fair compensation for bearing that risk, and it is appropriate to include that compensation in the dwelling rates. The model Milliman has developed relies on a widely-accepted measure of compensation to determine a provision that will fairly reward insurers for bearing this additional risk to their capital.
- Q. Earlier, when describing the overall ratemaking methodology that underlies this filing, you said that the expected underwriting expenses include a provision for the net reinsurance cost per policy. Can you please explain this issue?

A. Yes. Dwelling insurance is one of several types of coverages that has exposure to potential catastrophic events. In such coverages (dwelling, homeowners, and other property coverages), individual catastrophic events can result in significant losses that exceed the amount of liability the typical insurer can reasonably assume for solvency and financial stability considerations and that can jeopardize the insurer's ability to pay claims. As a result, in these lines of business, insurers routinely purchase reinsurance to mitigate their exposure to extreme events. In order to accurately reflect the expected costs associated with insuring property policies, as discussed in the *Statement of Principles Regarding Property and Casualty Insurance Ratemaking*, it is appropriate to include the cost of this reinsurance in the ratemaking process for these lines of insurance.

Q. In your opinion, is it appropriate to include a provision for the net cost of reinsurance in dwelling rates in North Carolina?

A. Yes. Insurance companies writing dwelling policies in North Carolina incur a significant cost for bearing the risk of properties exposed to catastrophic events. Regardless of whether the risk of catastrophic losses is retained by the primary insurer or transferred to a reinsurer, the market cost of bearing that risk must be included in the rates. This is a foundational actuarial principle included in the *Statement of Principles Regarding Property and Casualty Insurance Ratemaking* and is a legitimate cost of the risk transfer inherent in the purchase of property insurance. As such, the net cost of reinsurance should be included in the North Carolina dwelling rates.

Q. How does this filing reflect the net cost of reinsurance?

A. For many years, the Rate Bureau has included a provision for the net cost of reinsurance. To support this filing, the Rate Bureau has engaged Aon, the world's largest reinsurance broker, to develop the provision for the net cost of reinsurance. It is my understanding that Aon was retained by the Rate Bureau based on their ability to access relevant data and experience from the reinsurance market, their expertise with reinsurance and catastrophe-related issues, and their prominence with respect to the reinsurance industry. This is consistent with the previous dwelling rate filing submitted by the Rate Bureau.

Q. In your opinion, is it appropriate to allocate reinsurance costs within North Carolina in a way that is proportional to risk?

A. Yes. The risk associated with insuring properties exposed to catastrophic events varies geographically within North Carolina. As such, the cost of bearing that risk should be allocated proportional to the measurement of risk. In its analysis of reinsurance costs for this filing, Aon provides the statewide provision for the net cost of reinsurance and also allocates the reinsurance costs to each policy form and each territory. This allocation is appropriate and consistent with the objective

of producing rates that are fair, reasonable, and not unfairly discriminatory across policyholders.

Q. Are you providing expert testimony concerning the development of the net cost of reinsurance provision?

A. No, I am relying on the work and opinion of Aon as to the development of the net cost of reinsurance provision.

Q. Is a provision for deviations included in the filing?

A. No, the Rate Bureau reviewed historical data and considered whether to apply a provision for deviations, but elected not to include one in this filing.

Q. Does the filing review the rate-level adequacy by class?

A. Yes. With this filing, the Rate Bureau developed indicated rate-level changes by class (i.e., Buildings or Contents) using a similar methodology as the statewide indication. A base loss cost is calculated for each class using the historical loss experience. In addition, a credibility value is assigned to each class based on the number of house years underlying each loss cost. As mentioned above, the full credibility standards are 500,000 house years for the fire section and 330,000 house years for the extended coverage section. Using the credibility for each class, a credibility-weighted base loss cost is determined by class. Additional calculations are applied to each class to reflect expenses, dividends, and reinsurance in a similar manner as applied at a statewide level. The result of these calculations is an indicated rate change by class.

In my opinion, the methodology used to develop the indicated rate-level change by class is reasonable and is consistent with widely-used actuarial ratemaking practices.

Q. Does the filing review the rate-level adequacy by territory?

A. Yes. With this filing, the Rate Bureau developed indicated rate-level changes by territory using a similar methodology as the statewide indication. A base loss cost is calculated for each territory using the historical loss experience. In addition, a credibility value is assigned to each territory based on the number of house years underlying each loss cost. As mentioned above, the full credibility standards are 500,000 house years for the fire section and 330,000 house years for the extended coverage section. Using the credibility for each territory, a credibility-weighted base loss cost is determined by territory. Additional calculations are applied to each territory to reflect expenses, dividends, and reinsurance in a similar manner as applied at a statewide level. The result of these calculations is an indicated rate-level change by territory.

In my opinion, the methodology used to develop the indicated rate-level change by territory is reasonable and is consistent with widely-used actuarial ratemaking practices.

Q. Does the filing review the wind exclusion credits and wind mitigation credits?

A. Yes. Based on the indicated rates by territory (for Territories 110 to 160) and by class that are being proposed with this filing, the wind exclusion credits and wind mitigation credits are being updated in a corresponding manner. Using the underlying formula for the statewide rate-level indication, an adjustment is made to the appropriate components of the indication formula to reflect the non-wind losses as a percent of the total losses. The indicated non-wind rate is subtracted from the indicated overall rate to determine the indicated wind exclusion credit for each territory. For those territories where the proposed rate is less than the indicated rate, the wind exclusion credit is similarly reduced such that the resulting non-wind rate remains consistent with the indicated non-wind rate. The wind mitigation credits for Territories 110 to 160 are being revised in a manner proportional to the wind exclusion credits.

In my opinion, the methodology used to develop the revised wind exclusion credits and wind mitigation credits is reasonable and is consistent with widely-used actuarial ratemaking practices.

Q. What is the difference between the <u>indicated</u> rate level and the <u>filed</u> rate level?

A. The indicated rate level is the actuarially sound and correct rate level for each territory, each segment, and each class. The indicated rate change is the amount needed to sufficiently cover the expected losses and expenses while still providing a fair and reasonable profit. The indicated rate level is also the rate level that complies with the statutory requirement that insurance rates not be excessive, inadequate, or unfairly discriminatory.

For extended coverage, the statewide indicated rate-level change is 60.6%. Due to differences by territory in historical loss experience, modeled hurricane losses, and other expenses, the indicated change by territory varies throughout the state. For many of the western territories, the indicated change is less than 60.6%, but for several of the territories closer to the coast, the indicated change is greater than 60.6%. The indicated rate-level change by territory is further divided into an indicated Buildings rate-level change and an indicated Contents rate-level change based on the indicated rate change by class (discussed above) relative to the total indicated rate change. For extended coverage, the statewide indicated Buildings rate-level change by class (discussed above) relative to the total indicated rate change. For extended coverage, the statewide indicated Buildings rate-level change is significantly lower than the statewide indicated Buildings rate-level change. As such, the indicated Contents rate-level change for each territory

is also significantly lower than the corresponding indicated Buildings rate-level change.

In contrast to extended coverage, the statewide indicated rate-level change for fire is 13.0%. Similar to the extended coverage segment, the indicated change by territory varies across the state, but the variation is less significant. Also similar to the extended coverage segment, the indicated rate-level change by territory is further divided by class such that the indicated Contents rate-level changes are lower than the indicated Buildings rate-level changes in each territory. When the indicated rate changes for fire and extended coverage are combined, the total statewide indicated dwelling rate-level change is 48.3% and several territories have a combined rate-level change in excess of 50%.

In order to mitigate the impact of these indicated rate changes on policyholders, the Rate Bureau has filed rates that reflect caps on the dwelling fire and dwelling extended coverage rate changes by territory within each class. The filing caps the rate changes by territory and by class for fire such that the dwelling fire rate change for each territory within each class does not exceed 5%. In addition, the filing caps the rate changes by territory and by class for extended coverage such that the dwelling extended coverage rate change for each territory within each class does not exceed 5%. In addition, the filing caps the rate changes by territory and by class for each territory within each class does not exceed 30%. This capping results in an overall statewide rate-level change of 19.2% instead of the indicated rate-level change of 48.3%.

In my opinion, the Rate Bureau's selected caps of 5% per territory for fire and 30% per territory for extended coverage are reasonable and are an effective strategy to mitigate the impact of this filing on those territories with the highest indicated rate changes. However, for those territories that are impacted by the cap (i.e., their indicated fire and extended coverage rate changes are greater than 5% or 30%, respectively), it should be noted that the filed rates in those territories will continue to be inadequate.

- Q. I understand that you are not providing an opinion concerning the underwriting profit (profit) provision or the net cost of reinsurance (NCOR) provision. If I ask you to assume that the provisions for profit and NCOR are reasonable and actuarially sound, then in your opinion is the overall rate-level indication shown in the dwelling filing by the North Carolina Rate Bureau reasonable?
- A. Yes, if I assume that the provisions for profit and NCOR are reasonable, then in my opinion, the overall dwelling rate-level indication shown by the Rate Bureau, and the rate-level indications for each segment and each class, are reasonable and actuarially sound.
- Q. Again, assuming that the provisions for profit and NCOR are reasonable, do you have an opinion whether the proposed rates, as capped in the filing,

reasonably provide for the expected costs for dwelling insurance in North Carolina?

A. If I assume that the provisions for profit and NCOR are reasonable, then in my opinion, the proposed rates in this filing reasonably reflect the expected costs for dwelling insurance. However, in those territories where the Rate Bureau has capped the rates in this filing to mitigate the impact on affected policyholders, the proposed rates do not reflect <u>all</u> expected costs. The expected costs that can be quantified by the difference between a territory's indicated rate change and its capped rate change are not being reflected in the proposed rates.

Q. Assuming that the provisions for profit and NCOR are reasonable, in your opinion, are the proposed dwelling rates not excessive, inadequate, or unfairly discriminatory?

A. If I assume that the provisions for profit and NCOR are reasonable, then in my opinion, the proposed dwelling rates in this filing are not excessive or unfairly discriminatory. Similarly, the rates in those territories unaffected by the caps applied by the Rate Bureau are not inadequate; however, in those territories where the Rate Bureau has capped the effect of this filing, the proposed rates continue to be inadequate by the difference between the indicated rate change and the capped rate change.

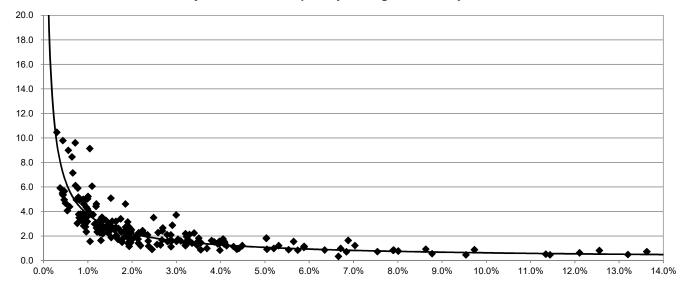
Q. Does this conclude your testimony?

A. Yes, it does.

North Carolina Insurance Underwriting Association (NCIUA) -- Beach Plan North Carolina Joint Underwriting Association (NCJUA) -- FAIR Plan

Catastrophe Bond Profit Multiples

Adjusted Profit Multiples by Average Probability of Loss



Source: Lane Financial LLC, Annual Securitization Reviews (http://lanefinancialllc.com).

Notes: Based on near-term cat bonds issued from January 2010 to March 2019.

Includes all U.S. bonds with a probability of first loss between 0.05% and 20.0%; excludes bonds with no stated profit multiples. Profit multiples were adjusted based on the year each bond was issued in order to normalize for different market conditions by year.

Equation of the fitted curve: $y = 0.10314 \text{ x}^{-0.77999}$ Equation to determine average Profit Multiple over specific interval:Avg PM = $_a\delta$ 0.10314 x $^{-0.77999}$ dx / (b-a)

North Carolina Insurance Underwriting Association (NCIUA) -- Beach Plan

Risk Finance Structure ⁽¹⁾	Attachment Point (\$ Millions)	Exhaustion Point (\$ Millions)	Coverage
Reinsurance Layer 1	\$1,300.0	\$1,600.0	100.0%
Reinsurance Layer 2	1,600.0	1,750.0	100.0%
Reinsurance Layer 3	1,750.0	2,250.0	100.0%
Reinsurance Layer 4	2,250.0	2,300.0	100.0%
Reinsurance Layer 5	2,300.0	2,870.0	100.0%

Summary of 2019 Reinsurance Structure

Source: https://www.ncjua-nciua.org/html/mbr_co.htm

Note: The above reinsurance covers aggregate losses for all Beach Plan accounts combined (Residential & Commercial).

(1) Each layer of reinsurance provides Annual Aggregate coverage, which implies that a reinstatement provision is not applicable.

North Carolina Insurance Underwriting Association (NCIUA) -- Beach Plan

Determination of Average Profit Multiple by Layer of Loss (\$ in Millions)

		Total Be	ach Plan		Indicated	
Annual Aggregate Layer	Source of Funding	Layer <u>Attachment</u>	Layer <u>Exhaustion</u> ⁽¹⁾	Attachment <u>Probability</u>	Exhaustion <u>Probability</u>	Profit <u>Multiple</u>
\$0 to 300	Surplus	\$0.0	\$300.0	46.35%	13.57%	0.29
\$300 to 1,300	Company Assessments	300.0	1,300.0	13.57%	4.29%	0.73
\$1,300 to 1,600	Reinsurance Layer 1	1,300.0	1,600.0	4.29%	3.41%	1.31
\$1,600 to 1,750	Reinsurance Layer 2	1,600.0	1,750.0	3.41%	3.09%	1.49
\$1,750 to 2,250	Reinsurance Layer 3	1,750.0	2,250.0	3.09%	2.26%	1.75
\$2,250 to 2,300	Reinsurance Layer 4	2,250.0	2,300.0	2.26%	2.21%	2.00
\$2,300 to 2,870	Reinsurance Layer 5	2,300.0	2,870.0	2.21%	1.66%	2.25
\$2,870 & Higher	Policyholder Surcharges	2,870.0	50,065.2	1.66%	0.0005%	9.56

(1) The Layer Exhaustion for the highest layer was selected to be equal to the largest amount of modeled annual hurricane losses after blending 100,000 years of AIR and RMS modeled losses.

North Carolina Insurance Underwriting Association (NCIUA) -- Beach Plan Residential Accounts Only

Illustration of How Hurricane Losses are Funded

Voluntary Market Assessments Limited to \$1 Billion on All Beach Plan Accounts Combined (\$ in Millions)

					Hurricane Losses Funded by:			
		Total Beach Plai	า	Beach Plan:	Assessments			
	Layer	Layer	Total Losses	Residential	Beach Plan	Private	on Member	Policyholder
Annual Aggregate Layer	Attachment	Exhaustion	<u>in Layer</u>	Share of Layer	<u>Surplus</u>	<u>Reinsurance</u>	Companies ⁽¹⁾	<u>Surcharges</u>
\$0 to 300	\$0.0	\$300.0	\$300.0	\$262.2	\$262.2	-	-	-
\$300 to 1,300	300.0	1,300.0	1,000.0	863.7	-	-	\$863.7	-
\$1,300 to 1,600	1,300.0	1,600.0	300.0	258.6	-	\$258.6	-	-
\$1,600 to 1,750	1,600.0	1,750.0	150.0	129.4	-	129.4	-	-
\$1,750 to 2,250	1,750.0	2,250.0	500.0	431.8	-	431.8	-	-
\$2,250 to 2,300	2,250.0	2,300.0	50.0	43.2	-	43.2	-	-
\$2,300 to 2,870	2,300.0	2,870.0	570.0	493.3	-	493.3	-	-
\$2,870 & Higher	2,870.0	50,065.2	47,195.2	41,434.6	-	-	-	\$41,434.6
Total					\$262.2	\$1,356.4	\$863.7	\$41,434.6

(1) Total losses paid by Member Companies (\$863.7 M) reflects the Residential portion of the \$1 Billion Beach Plan assessment on the total Voluntary Market.

North Carolina Insurance Underwriting Association (NCIUA) -- Beach Plan Residential Accounts Only

Determination of the Cost of Reinsurance Provided to the NCIUA by the Voluntary Market

Voluntary Market Assessments Limited to \$1 Billion on All Beach Plan Accounts Combined (\$ in Millions)

Annual Aggregate Layer	Beach Plan: Residential Share of Layer	Potential Assessments Paid by Member Companies ⁽¹⁾	Expected Total	Losses ⁽²⁾	Indicated Profit <u>Multiple</u> ⁽⁴⁾	Cost of Providing Reinsurance ⁽⁵⁾
\$0 to 300	\$262.2		\$52.21		0.29	
\$300 to 1,300	863.7	\$863.7	65.16	\$65.16	0.73	\$47.56
\$1,300 to 1,600	258.6	-	9.95	-	1.31	-
\$1,600 to 1,750	129.4	-	4.23	-	1.49	-
\$1,750 to 2,250	431.8	-	11.54	-	1.75	-
\$2,250 to 2,300	43.2	-	0.97	-	2.00	-
\$2,300 to 2,870	493.3	-	9.48	-	2.25	-
\$2,870 & Higher	41,434.6	-	41.68	-	9.56	-
Total		\$863.7	\$195.21	\$65.16		\$47.56

(1) See Exhibit RB-15, Page 4.

(2) From AIR & RMS hurricane models.

(3) Expected loss subject to Beach Plan assessments of Voluntary Market.

(4) See Exhibit RB-15, Page 3.

(5) = Exposed Expected Losses x Profit Multiple (based on Cat Bond data).

North Carolina Joint Underwriting Association (NCJUA) -- FAIR Plan

Summary of 2019 Reinsurance Structure

Risk Finance	Attachment Point	Exhaustion Point	Coverage
Structure ⁽¹⁾	(\$ Millions)	(\$ Millions)	
Reinsurance Layer 1	\$115.0	\$261.0	100.0%

Source: https://www.ncjua-nciua.org/html/mbr_co.htm

Notes: The above reinsurance covers aggregate losses for all FAIR Plan accounts combined (Residential & Commercial).

(1) Each layer of reinsurance provides Annual Aggregate coverage, which implies that a reinstatement provision is not applicable.

North Carolina Joint Underwriting Association (NCJUA) -- FAIR Plan

Determination of Average Profit Multiple by Layer of Loss (\$ in Millions)

		Total FA	AIR Plan			Indicated
Annual Aggregate Layer	Source of Funding	Layer <u>Attachment</u>	Layer <u>Exhaustion</u> ⁽¹⁾	Attachment <u>Probability</u>	Exhaustion <u>Probability</u>	Profit <u>Multiple</u>
\$0 to 15	Surplus	\$0.0	\$15.0	45.80%	19.72%	0.26
\$15 to 115	Company Assessments	15.0	115.0	19.72%	6.73%	0.53
\$115 to 261	Reinsurance	115.0	261.0	6.73%	2.93%	1.14
\$261 & Higher	Company Assessments	261.0	6,096.4	2.93%	0.0005%	6.27

(1) The Layer Exhaustion for the highest layer was selected to be equal to the largest amount of modeled annual hurricane losses after blending 100,000 years of AIR and RMS modeled losses.

North Carolina Joint Underwriting Association (NCJUA) -- FAIR Plan Residential Accounts Only

Illustration of How Hurricane Losses are Funded Reflecting Unlimited Industry Exposure to FAIR Plan Assessments (\$ in Millions)

					Hurricane Losses Funded by:			
		Total FAIR Plan	1	FAIR Plan:			Assessments	
	Layer	Layer	Total Losses	Residential	FAIR Plan	Private	on Member	
Annual Aggregate Layer	<u>Attachment</u>	Exhaustion	<u>in Layer</u>	Share of Layer	<u>Surplus</u>	<u>Reinsurance</u>	<u>Companies</u>	
\$0 to 15	\$0.0	\$15.0	\$15.0	\$14.5	\$14.5	-	-	
\$15 to 115	15.0	115.0	100.0	96.5	-	-	\$96.5	
\$115 to 261	115.0	261.0	146.0	140.3	-	\$140.3	-	
\$261 & Higher	261.0	6,096.4	5,835.4	5,585.5	-	-	5,585.5	
Total					\$14.5	\$140.3	\$5,682.0	

North Carolina Joint Underwriting Association (NCJUA) -- FAIR Plan Residential Accounts Only

Determination of the Cost of Reinsurance Provided to the NCJUA by the Voluntary Market Reflecting Unlimited Industry Exposure to FAIR Plan Assessments (\$ in Millions)

	FAIR Plan: Residential	Potential Assessments Paid by Member	Expected	Losses (2)	Indicated Profit	Cost of Providing
Annual Aggregate Layer	Share of Layer	Companies ⁽¹⁾	<u>Total</u>	Exposed ⁽³⁾	Multiple ⁽⁴⁾	Reinsurance ⁽⁵⁾
\$0 to 15	\$14.5	-	\$3.61	-	0.26	-
\$15 to 115	96.5	\$96.5	10.63	\$10.63	0.53	\$5.64
\$115 to 261	140.3	-	6.22	-	1.14	-
\$261 & Higher	5,585.5	5,585.5	8.78	8.78	6.27	55.04
Total		\$5,682.0	\$29.24	\$19.41		\$60.68

(1) See Exhibit RB-15, Page 8.

(2) From AIR & RMS hurricane models.

(3) Expected loss subject to FAIR Plan assessments of Voluntary Market.

(4) See Exhibit RB-15, Page 7.

(5) = Exposed Expected Losses x Profit Multiple (based on Cat Bond data).

North Carolina Insurance Underwriting Association (NCIUA) -- Beach Plan North Carolina Joint Underwriting Association (NCJUA) -- FAIR Plan Residential Accounts Only

Determination of the Compensation for Bearing the Risk of Beach Plan & FAIR Plan Assessments (\$ in Millions)

(1) Cost of Reinsurance Provided by the Voluntary Market to the Residential Accounts in the NCIUA (Beach Plan):	\$47.56
(2) Cost of Reinsurance Provided by the Voluntary Market to the Residential Accounts in the NCJUA (FAIR Plan):	\$60.68

(3) Total Cost of Reinsurance Provided by the Voluntary Market to the Residential Accounts in the NCIUA & NCJUA: \$108.24

	(4)	(5) = (4) / Total (4)	(6) = (3) x (5)	(7) = (6) / (4)
Policy Form	Estimated 2019 Industry Written Premium @ Manual Rates	% of Total Industry Premium	Allocated Compensation for Risk of Assessment	Compensation for Assessment Risk as % of 2019 Manual Premium
Homeowners	\$2,716.9	85.4%	\$92.45	3.4%
Dwelling Fire & EC	333.3	10.5%	11.34	3.4%
MobileHome	130.7	4.1%	4.45	3.4%
Total	\$3,180.9	100.0%	\$108.24	3.4%

(1) From Exhibit RB-15, Page 5.

(2) From Exhibit RB-15, Page 9.

(3) = (1) + (2)

(4) 2019 Industry Written Premium includes NCIUA and NCJUA.

NORTH CAROLINA DWELLING PROPERTY INSURANCE

Development of the Estimated Impact of Delay in Rate Filing Process

			(1)	(2)	(3)	(4)	(5)
							Estimated
NCRB	Policy Type /	Premium	Assumed	Actual	Selected	Selected	Impact of Delay
Rate Filing	Coverage	Weight	Effective Date	Effective Date	Loss Trend	Premium Trend	in Filing Process
2018 Dwelling	Fire	\$102,088,428	6/1/18	2/1/19	0.2%	2.3%	-1.3%
	EC	187,663,877	6/1/18	2/1/19	0.4%	2.1%	-1.1%
	Total	\$289,752,305					-1.2%
2017 HO	Owners	\$2,010,516,565	6/1/18	10/1/18	3.1%	1.1%	0.7%
2011110	Tenants	62,551,401	6/1/18	10/1/18	-3.1%	-1.0%	-0.7%
	Condos	24,591,783	6/1/18	10/1/18	1.9%	0.5%	0.5%
	Total	\$2,097,659,749	0,1,10	10/1/10	1.070	0.070	0.6%
2014 110	Oursers	¢0.057.070.590	7/1/14	6/1/16	F 20/	2.29/	2.7%
2014 HO	Owners	\$2,257,970,589	7/1/14	6/1/15	5.3%	2.3%	
	Tenants	45,065,871	7/1/14	6/1/15	2.9%	-1.0%	3.6%
	Condos	22,629,842	7/1/14	6/1/15	5.4%	0.0%	5.0%
	Total	\$2,325,666,302					2.7%
2014 MH(C)	Property	\$77,349,418	6/1/15	10/1/15	3.0%	2.8%	0.1%
	Liability	1,546,804	6/1/15	10/1/15	2.8%	n/a	0.9%
	Total	\$78,896,222					0.1%
2014 MH(F)	Owners	\$44,750,216	6/1/15	10/1/15	4.6%	2.2%	0.8%
	Tenants	100,658	6/1/15	10/1/15	2.5%	-0.2%	0.9%
	Total	\$44,850,874					0.8%
2012 HO	Owners	\$2,168,814,729	6/1/13	7/1/13	5.4%	3.0%	0.2%
2012110	Tenants	32,405,190	6/1/13	7/1/13	4.0%	0.0%	0.3%
	Condos	18,252,996	6/1/13	7/1/13	4.0%	2.0%	0.2%
	Total	\$2,219,472,915	0,1,10	11110	1.070	2.070	0.2%
2011 Dwelling	Fire	\$84,664,174	6/1/11	4/1/13	3.6%	2.9%	1.3%
2011 Dwelling	EC	150,823,062	6/1/11	4/1/13	4.1%	2.8%	2.3%
	Total	\$235,487,236	0,1,11	4/1/10	4.170	2.070	2.0%
0000 110	0	A 4 400 700 005	4 (4 (0.0	5/4/00	4.40/	0.00/	0.0%
2008 HO	Owners	\$1,498,766,325	1/1/09	5/1/09	4.4%	3.9%	0.2%
	Tenants	24,074,875	1/1/09	5/1/09	0.2%	2.7%	-0.8%
	Condos	13,213,524	1/1/09	5/1/09	0.2%	2.9%	-0.9%
	Total	\$1,536,054,724					0.1%
2008 MH(C)	Property	\$76,284,985	10/1/07	12/1/08	7.5%	2.4%	5.9%
	Liability	1,161,840	10/1/07	12/1/08	4.0%	n/a	4.7%
	Total	\$77,446,825					5.9%
2008 MH(F)	Owners	\$43,659,180	10/1/07	12/1/08	6.6%	5.8%	0.9%
	Tenants	158,638	10/1/07	12/1/08	0.4%	-4.1%	5.5%
	Total	\$43,817,818					0.9%

Average Impact of Delay in Filing Process:

1.2%

(1), (3), (4) From historical NCRB rate filings

(2) From historical NCRB settlement agreements or circulars

 $(5) = \{[1 + (3)] / [1 + (4)]\} ^{[(2) - (1)]/365\} - 1$

PREFILED TESTIMONY OF JAMES H. VANDER WEIDE

2019 DWELLING FIRE AND EXTENDED COVERAGE INSURANCE RATE FILING BY THE NORTH CAROLINA RATE BUREAU

- Q. WHAT IS YOUR NAME, OCCUPATION, AND BUSINESS ADDRESS?
- A. My name is James H. Vander Weide. I am President of Financial Strategy Associates, a firm that provides strategic and financial consulting services to corporate clients. My business address is 3606 Stoneybrook Drive, Durham, North Carolina 27705.

Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND PRIOR ACADEMIC EXPERIENCE.

A. I graduated from Cornell University with a Bachelor's Degree in Economics and then attended Northwestern University where I earned a Ph.D. in Finance. I joined the faculty of the School of Business at Duke University where I was subsequently named Assistant Professor, Associate Professor, Professor, and Research Professor. I have published research in the areas of finance and economics and taught courses in these fields at Duke for more than thirty-five years. I am now retired from my teaching duties at Duke.

I have taught courses in corporate finance, investment management, and management of financial institutions. I also taught a graduate seminar on the theory of public utility pricing and lectured in executive development seminars on the cost of capital, financial analysis, capital budgeting, mergers and acquisitions, cash management, short-run financial planning, and competitive strategy.

I have served as Program Director and taught in numerous executive education programs at Duke, including the Duke Advanced Management Program, the Duke Management Challenge, the Duke Executive Program in Telecommunications, Competitive Strategies in Telecommunications, and the Duke Program for Manager Development for managers from the former Soviet Union. I have also taught in tailored programs developed for corporations such as ABB, Accenture, Allstate, AT&T, Progress Energy, GlaxoSmithKline, Lafarge, MidAmerican Energy, Norfolk Southern, The Rank Group, Siemens, TRW, and Wolseley PLC.

In addition to my teaching and executive education activities, I have written research papers on such topics as portfolio management, the cost of capital, capital budgeting, the effect of regulation on the performance of public utilities, and cash management. My articles have been published in *American Economic Review, Financial Management, International Journal of Industrial Organization, Journal of Finance, Journal of Financial and Quantitative Analysis, Journal of Bank Research, Journal of Accounting Research, Journal of Cash Management, Management Science, The Journal of Portfolio Management, Atlantic Economic Journal, Journal of Economics and Business,* and *Computers and Operations Research.* I have written a book titled *Managing Corporate Liquidity: an Introduction to Working Capital Management,* a chapter for *The Handbook of* Modern Finance, "Financial Management in the Short Run," and a chapter for the book, *The Handbook of Portfolio Construction: Contemporary Applications of Markowitz Techniques,* "Principles for Lifetime Portfolio Selection: Lessons from Portfolio Theory."

Q. HAVE YOU PREVIOUSLY PRESENTED EVIDENCE ON THE COST OF CAPITAL AND OTHER REGULATORY ISSUES?

Α. Yes. As an expert on financial and economic theory and practice, I have participated in more than five hundred regulatory and legal proceedings before the public service commissions of forty-five states and four Canadian provinces, the Federal Energy Regulatory Commission, the National Energy Board (Canada), the Federal Communications Commission, the Canadian Radio-Television and Telecommunications Commission, the United States Congress, the National Telecommunications and Information Administration, the insurance commissions of five states, the Iowa State Board of Tax Review, the National Association of Securities Dealers, and the North Carolina Property Tax Commission. In addition, I have prepared expert testimony in proceedings before the United States District Court for the District of Nebraska; the United States District Court for the District of New Hampshire; the United States District Court for the District of Northern Illinois; the United States District Court for the Eastern District of North Carolina; the Montana Second Judicial District Court, Silver Bow County: the United States District Court for the Northern District of California: the Superior Court, North Carolina; the United States Bankruptcy Court for the

Southern District of West Virginia; the United States District Court for the Eastern District of Michigan; and the Supreme Court of the State of New York.

Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A. I have been asked by the North Carolina Rate Bureau to make an independent appraisal of the aggregate cost of equity capital for the companies writing Dwelling Fire and Extended Coverage insurance in North Carolina and to recommend a rate of return on equity that is fair, that allows those companies in the aggregate to attract and retain capital on reasonable terms, that is commensurate with returns on investments of comparable risk, and that maintains the financial integrity of those companies in the aggregate.

Q. WHAT DO YOU MEAN BY THE PHRASE "COST OF EQUITY CAPITAL?"

A. A firm's cost of equity capital is the rate of return expectation that is required in the marketplace on equity investments of comparable risk. If an investor does not expect to earn a return on an equity investment in a firm that is at least as large as the return the investor could expect to earn on other investments of comparable risk, then the investor will not invest in that firm's shares. Thus, a firm's cost of equity capital is also the rate of return expectation that is required in the marketplace in order to induce equity investors to purchase shares in that firm.

Q. IS THE COST OF EQUITY CAPITAL THE SAME AS THE RETURN ON EQUITY?

- A. No. The cost of equity capital is a market-based concept that reflects investors' future expectations, while the return on equity is an accounting concept that measures results of past performance. The return on equity is equal to income available for common equity divided by the book value of common equity.
- Q. HAVE YOU FORMED AN OPINION REGARDING THE COST OF EQUITY CAPITAL FOR THE AVERAGE COMPANY WRITING DWELLING FIRE AND EXTENDED COVERAGE INSURANCE IN NORTH CAROLINA?
- A. Yes.
- Q. WHAT IS YOUR OPINION IN THAT REGARD?
- A. The cost of equity capital for such a company is in the range 8.9 percent to
 12.9 percent.
- Q. WHAT ECONOMIC PRINCIPLES DID YOU CONSIDER IN ARRIVING AT THAT OPINION?
- A. There are two primary economic principles relevant to my appraisal of the cost of equity capital. The first, relating to the demand for capital, states that a firm should continue to invest in its business only so long as the return on its investment is greater than or equal to its cost of capital. In the context of a regulated firm, this principle suggests that the regulatory agency should establish revenue levels which will offer the firm an opportunity to earn a return on its investment that is at least equal to its cost of capital.

The second principle, relating to the supply of capital, states that rational investors are maximizing their total return on capital only if the returns they expect to receive on investments of comparable risk are equal. If these returns are not equal, rational investors will reduce or completely eliminate investments in those activities yielding lower expected returns for a given level of risk and will increase investments in those activities yielding higher expected returns. The second principle implies that regulated firms will be unable to obtain the capital required to expand service on reasonable terms unless they are able to provide investors returns equal to those expected on investments of comparable risk.

Q. DO THESE ECONOMIC PRINCIPLES APPLY TO THE SETTING OF INSURANCE RATES?

- Yes. These are general economic principles that apply to investing in any business activity, including insurance.
- Q. HOW DID YOU GO ABOUT DETERMINING THE COST OF EQUITY CAPITAL FOR THE AVERAGE COMPANY WRITING DWELLING FIRE AND EXTENDED COVERAGE INSURANCE IN NORTH CAROLINA?
- A. I used two generally accepted methods to estimate the cost of equity: (1) the Discounted Cash Flow (DCF) Model, and (2) the Risk Premium Approach.
- Q. PLEASE DESCRIBE THE DCF MODEL.
- A. The DCF Model suggests that investors value an asset on the basis of the future cash flows they expect to receive from owning the asset. Thus, investors value

an investment in a bond because they expect to receive a sequence of semiannual coupon payments over the life of the bond and a terminal payment equal to the bond's face value at the time the bond matures. Likewise, investors value an investment in a firm's stock because they expect to receive a sequence of dividend payments and, perhaps, expect to sell the stock at a higher price sometime in the future.

A second fundamental principle of the DCF approach is that investors value a dollar received in the future less than a dollar received today. This is because, if they had the dollar today, they could invest it in an interest earning account and increase their wealth. This principle is called the time value of money.

Applying the two fundamental DCF principles noted above to an investment in a bond suggests that investors should value their investment in the bond on the basis of the present value of the bond's future cash flows. Thus, the price of the bond should be equal to:

Equation 1

 $P_B = \frac{C}{(1 + i)} + \frac{C}{(1 + i)^2} + \dots + \frac{C + F}{(1 + i)^n}$

where:

P _B	=	Bond price;
C	=	Cash value of the coupon payment (assumed for notational convenience to occur annually rather than semi-annually);
F	=	Face value of the bond;
i	=	The rate of interest the investor could earn by investing his money in an alternative bond of equal risk; and
n	=	The number of periods before the bond matures.

Applying these same principles to an investment in a firm's stock suggests that the price of the stock should be equal to:

Equation 2

$$P_s = \frac{D_1}{(1+k)} + \frac{D_2}{(1+k)^2} + \dots + \frac{D_n + P_n}{(1+k)^n}$$

where:

Ps	=	Current price of the firm's stock;
D ₁ , D ₂ D _n	=	Expected annual dividend per share on the firm's stock;
Pn	=	Price per share of stock at the time the investor expects to sell the stock; and
k	=	Return the investor expects to earn on alternative investments of the same risk, i.e., the investor's required rate of return.

Equation (2) is frequently called the Annual Discounted Cash Flow (DCF) Model of stock valuation.

Q. HOW DO YOU USE THE DCF MODEL TO DETERMINE THE COST OF EQUITY CAPITAL?

- A. The "k" in the equation is the cost of equity capital. We make certain simplifying assumptions regarding the other factors in the equation and then mathematically solve for "k."
- Q. WHAT ARE THE ASSUMPTIONS YOU MAKE?
- A. Most analysts make three simplifying assumptions. First, they assume that
 dividends are expected to grow at the constant rate ("g") into the indefinite future.

Second, they assume that the stock price at time "n" is simply the present value of all dividends expected in periods subsequent to "n." Third, they assume that the investors' required rate of return, "k," exceeds the expected dividend growth rate, "g."

Q. DOES THE ANNUAL DCF MODEL OF STOCK VALUATION PRODUCE APPROPRIATE ESTIMATES OF A FIRM'S COST OF EQUITY CAPITAL?

A. No. The Annual DCF Model of stock valuation produces appropriate estimates of a firm's cost of equity capital only if the firm pays dividends just once a year. Since most firms pay dividends quarterly, the Annual DCF Model produces downwardly biased estimates of the cost of equity. Investors can expect to earn a higher annual effective return on an investment in a firm that pays quarterly dividends than in one which pays the same amount of dollar dividends once at the end of each year. A complete analysis of the implications of the quarterly payment of dividends on the DCF Model is provided in Exhibit RB-20. For the reasons cited there, I employed the Quarterly DCF Model throughout my calculations.

Q. PLEASE DESCRIBE THE QUARTERLY DCF MODEL YOU USED.

A. The Quarterly DCF Model I use is described by Equation 10 on page 10 in Exhibit RB-20. This equation shows that the cost of equity is: the sum of the dividend yield and the growth rate, where the dividend in the dividend yield is the equivalent dividend at the end of the year, and the growth rate is the expected growth in dividends or earnings per share.

- Q. HOW DO YOU APPLY THE DCF APPROACH TO OBTAIN THE COST OF EQUITY CAPITAL FOR THE COMPANIES WRITING DWELLING FIRE AND EXTENDED COVERAGE INSURANCE IN NORTH CAROLINA?
- A. I apply the DCF approach to two groups of companies: Value Line's group of property/casualty insurance companies and the S&P 500.
- Q. WHY DO YOU APPLY THE DCF APPROACH TO THE S&P 500 AS WELL AS TO VALUE LINE'S PROPERTY/CASUALTY INSURANCE COMPANIES?
- A. As I noted previously, the cost of equity is defined as the rate of return investors expect to earn on investments in other companies of comparable risk. I apply the DCF approach to the S&P 500 because they are a large group of companies that, on average, are typically viewed as being comparable in risk to the property/casualty insurance industry. The use of a larger set of comparable risk companies should provide an accurate estimate of the cost of equity for the companies writing Dwelling Fire and Extended Coverage insurance in North Carolina.
- Q. DO YOU INCLUDE ALL THE VALUE LINE PROPERTY/CASUALTY INSURANCE COMPANIES?
- A. No. Among the Value Line property/casualty insurance companies, I only include companies which pay a quarterly dividend, have not lowered their dividends, and have a positive five-year earnings growth forecast available from I/B/E/S (formerly known as the Institutional Brokers Estimate System, now part of

Refinitiv). The Value Line property/casualty companies I use are shown in Exhibit RB-18.

Q. WHAT CRITERIA DO YOU USE TO SELECT COMPANIES IN THE S&P 500?

A. I include those firms which pay dividends and which have at least three five-year earnings forecasts available from I/B/E/S. I exclude the insurance companies in the S&P 500, as identified by I/B/E/S Refinitiv, because I have already calculated DCF results for the Value Line property/casualty insurance companies. The S&P 500 companies I use are shown in Exhibit RB-19.

Q. WHY DO YOU ELIMINATE ANY COMPANY WHICH HAD RECENTLY LOWERED ITS DIVIDEND OR WHICH FAILS TO PAY DIVIDENDS?

A. I eliminate those companies because it is difficult to make a reliable estimate of the future dividend growth rate for companies that have recently lowered their dividends or do not pay dividends. If a company has recently lowered its dividend, investors do not know whether the company will again lower its dividend in the future, or whether the company will attempt to increase its dividend back toward its previous level. If a company does not pay a dividend, one cannot mathematically apply the DCF approach.

Q. HOW DO YOU ESTIMATE THE GROWTH COMPONENT OF THE QUARTERLY DCF MODEL?

A. I use the average of analysts' estimates of future earnings per share (EPS)
 growth reported by I/B/E/S. As part of their research, financial analysts working at

Wall Street firms periodically estimate EPS growth for each firm they follow. The EPS forecasts for each firm are then published. The forecasts are used by investors who are contemplating purchasing or selling shares in individual companies.

- Q. WHAT IS I/B/E/S?
- A. I/B/E/S is a collection of analysts' forecasts for a broad group of companies expressed in terms of a mean forecast and a standard deviation of forecast for each firm. The mean forecast is used by investors as an estimate of future firm performance.

Q. WHY DO YOU USE THE I/B/E/S GROWTH ESTIMATES?

A. The I/B/E/S growth rates (1) are widely circulated in the financial community, (2) include the projections of reputable financial analysts who develop estimates of future growth, (3) are reported on a timely basis to investors, and (4) are widely used by institutional and other investors. For these reasons, I believe these estimates represent unbiased estimates of investors' expectations of each firm's long-term growth prospects and, accordingly, are incorporated by investors into their return requirements. Consequently, in my opinion, they provide the best available estimate of investors' long-term growth expectations.

Q. WHY DO YOU RELY EXCLUSIVELY ON ANALYSTS' PROJECTIONS OF FUTURE EPS GROWTH IN ESTIMATING THE INVESTORS' EXPECTED

GROWTH RATE RATHER THAN LOOKING AT PAST HISTORICAL GROWTH RATES?

A. There is considerable empirical evidence that analysts' forecasts are more highly correlated with stock prices than are firms' historical growth rates, and, thus, that investors actually use these forecasts.

Q. HAVE YOU PERFORMED ANY STUDIES CONCERNING THE USE OF ANALYSTS' FORECASTS AS THE BEST ESTIMATE OF INVESTORS' EXPECTED GROWTH RATE, G?

A. Yes, I prepared a study with Willard T. Carleton, Professor of Finance Emeritus at the University of Arizona, on why analysts' forecasts provide the best estimate of investors' expectations of future long-term growth. This study is described in a paper entitled "Investor Growth Expectations: Analysts vs. History," published in *The Journal of Portfolio Management*.

Q. PLEASE SUMMARIZE THE RESULTS OF YOUR STUDY.

A. First, we performed a correlation analysis to identify the historically-oriented growth rates which best described a firm's stock price. Then we did a regression study comparing the historical growth rates with the consensus analysts' forecasts. In every case, the regression equations containing the average of analysts' forecasts statistically outperformed the regression equations containing the historical growth estimates. These results are consistent with those found by Cragg and Malkiel, the early major research in this area. These results are also consistent with the hypothesis that investors use analysts' forecasts, rather than historically-oriented growth calculations, in making buy and sell decisions. They provide overwhelming evidence that the analysts' forecasts of future growth are superior to historically-oriented growth measures in predicting a firm's stock price.

Q. WHAT PRICE DO YOU USE IN YOUR DCF MODEL?

A. I use a simple average of the monthly high and low stock prices for each firm for the three-month period, February, March, and April 2019. These high and low stock prices are obtained from Refinitiv.

Q. WHY DO YOU USE THE THREE-MONTH AVERAGE STOCK PRICE, P_0 , IN APPLYING THE DCF METHOD?

A. I use a three-month average stock price in applying the DCF method because stock prices fluctuate daily, while financial analysts' forecasts for a given company are generally changed less frequently, often on a quarterly basis. Thus, to match the stock price with an earnings forecast, it is appropriate to average stock prices over a three-month period.

Q. PLEASE EXPLAIN YOUR INCLUSION OF FLOTATION COSTS.

A. All firms that have sold securities in the capital markets have incurred some level of flotation costs, including underwriters' commissions, legal fees, printing expense, etc. These costs are paid from the proceeds of the stock sale and must be recovered over the life of the equity issue. Costs vary depending upon the size of the issue, the type of registration method used and other factors, but in general these costs range between four percent and five percent of the proceeds from the issue. In addition to these costs, the underwriter's offer price is set below the most recent closing price before the public offering in order to reduce the risk that the underwriters will be unable to sell the entire offering at the offer price. The difference between the offer price and the recent closing price is generally in the range two percent to three percent. Thus, the total flotation cost, including both issuance expense and underwriter discount, could range anywhere from five percent to eight percent of the proceeds of an equity issue. These cost ranges have been developed and confirmed in a number of generally accepted studies. I believe a combined five percent allowance for flotation costs is a conservative estimate that should be used in applying the DCF model in this proceeding.

- Q. PLEASE SUMMARIZE THE RESULTS OF YOUR APPLICATION OF THE DCF METHOD TO THE PROPERTY/CASUALTY INSURANCE COMPANIES AND THE S&P 500.
- A. As shown in Exhibits RB-18 and RB-19, the average DCF cost of equity capital for my group of Value Line property/casualty companies is 12.9 percent; and for the S&P 500 companies, 12.2 percent.
- Q. WHAT CONCLUSION DO YOU REACH FROM YOUR DCF ANALYSIS ABOUT THE COST OF EQUITY CAPITAL FOR COMPANIES WRITING DWELLING FIRE AND EXTENDED COVERAGE INSURANCE IN NORTH CAROLINA?

- A. On the basis of my DCF analysis, I would conclude that for companies writing Dwelling Fire and Extended Coverage insurance in North Carolina the cost of equity is in the range 12.2 percent to 12.9 percent.
- Q. YOU NOTE THAT THE SECOND METHOD YOU USE TO ESTIMATE THE COST OF EQUITY CAPITAL FOR COMPANIES WRITING DWELLING FIRE AND EXTENDED COVERAGE INSURANCE IN NORTH CAROLINA IS A RISK PREMIUM APPROACH. PLEASE DESCRIBE THAT APPROACH.
- A. I perform a study of the comparable returns received by bond and stock investors over the last ninety-three years. I estimate the returns on stock and bond portfolios, using stock price and dividend yield data on the S&P 500 stock portfolio and bond yield data on Moody's A–rated utility bonds.

My study consists of analyzing the historically achieved returns on broadly based stock and bond portfolios going back to 1926. For stocks, I use the S&P 500 stock portfolio; and for bonds, I use Moody's A-rated utility bonds. The resulting annual returns on the stock and bond portfolios purchased in each year from 1926 through 2018 are shown on Exhibit RB-21. The difference between the stock return and the bond return over that period of time on an arithmetic average basis is 4.7 percentage points.

Q. WHAT CONCLUSIONS DO YOU DRAW FROM YOUR RISK PREMIUM ANALYSES?

A. My own studies, combined with my analysis of other studies, provide strong
 evidence for the belief that investors today require an equity return of at least

4.7 percentage points above the expected yield on A-rated long-term debt issues.

The average yield on Moody's seasoned A-rated utility bonds for the three months February through April was 4.2 percent. On the basis of this information and my knowledge of bond market conditions, I conclude that the long-term yield on A-rated utility bonds is approximately 4.2 percent. Adding a 4.7 percentage point risk premium to the 4.2 percent expected yield on A-rated utility bonds, I obtain an expected return on equity of 8.9 percent.

Q. ARE THERE REASONS TO BELIEVE THAT THE RESULT OF YOUR EX POST RISK PREMIUM ANALYSIS MAY UNDERESTIMATE THE COST OF EQUITY AT THIS TIME?

A. Yes. The ex post risk premium model may produce an unrealistically low result because the model result is highly sensitive to the estimate of the bond yield. At this time, bond yields are unusually low, reflecting policy decisions of the United States government and the Federal Reserve Bank to keep interest rates low in order to stimulate the economy. The ex post risk premium cost of equity result is the sum of the risk premium and the bond yield; and, as a result, the use of an unusually low bond yield in the model may cause the ex post risk premium model result to underestimate the cost of equity.

Q. BASED ON YOUR ANALYSES, WHAT IS YOUR OPINION AS TO THE COST OF CAPITAL FOR THE AVERAGE INSURANCE COMPANY WRITING

DWELLING FIRE AND EXTENDED COVERAGE INSURANCE IN NORTH CAROLINA?

A. Based on my review and studies, I believe that a conservative estimate of the cost of common equity capital for the average insurance company writing
 Dwelling Fire and Extended Coverage insurance in North Carolina is in the range 8.9 percent to 12.9 percent.

SUMMARY OF DISCOUNTED CASH FLOW ANALYSIS FOR PROPERTY/CASUALTY INSURANCE COMPANIES

	COMPANY	MOST RECENT QUARTERLY DIVIDEND (d₀)	STOCK PRICE (P ₀)	FORECAST OF FUTURE EARNINGS GROWTH	DCF MODEL RESULT
1	Allstate Corp.	0.500	94.084	13.3%	15.8%
2	Amer. Financial Group	0.400	97.916	6.1%	7.9%
3	Berkley (W.R.)	0.150	55.985	11.6%	12.9%
4	Chubb Ltd.	0.730	136.237	12.1%	14.6%
5	Cincinnati Financial	0.560	86.250	4.9%	7.7%
6	CNA Fin'l	0.350	44.221	6.7%	10.3%
7	Erie Indemnity	0.900	175.144	10.0%	12.4%
8	First American Financial Corp	0.420	52.380	12.5%	16.4%
9	Old Republic	0.200	21.003	10.0%	14.5%
10	RLI Corp.	0.220	71.695	9.8%	11.3%
11	Selective Ins. Group	0.200	65.252	12.3%	13.7%
12	Travelers Cos.	0.770	134.103	14.8%	17.8%
13	Average				12.9%

Note:

d _o	= Latest quarterly dividend.	what a d have
$d_1, d_2, d_3, d_4,$	 Expected next four quarterly dividends, calc multiplying the last four quarterly dividends by the factor (1 + g). 	
P ₀	 Average of the monthly high and low stock the three months ending April 2019 per Ref 	•
FC	= Flotation costs.	
g	= I/B/E/S forecast of future earnings growth A	pril 2019.
g k	 Cost of equity using the quarterly version of Model and a five percent allowance for flota shown by the formula below: 	
	$J (1 + h^{25})^{75} + J (1 + h^{25})^{50} + J (1 + h^{25})^{25} + J$	

$$k = \frac{d_1(1+k)^{2^5} + d_2(1+k)^{5^0} + d_3(1+k)^{2^5} + d_4}{P_0(1-FC)} + g$$

FORECAST OF STOCK FUTURE MODEL COMPANY PRICE D_0 EARNINGS RESULT (P_0) GROWTH 203.78 5.76 9.8% 1 3M 6.59% 2 1.28 ABBOTT LABORATORIES 76.50 11.60% 13.6% 3 ABBVIE 79.97 4.28 9.59% 15.9% 4 ACCENTURE CLASS A 168.59 2.92 8.88% 10.9% 5 ACTIVISION BLIZZARD 45.10 7.30% 8.2% 0.37 6 ADV.AUTO PARTS 167.45 0.24 17.52% 17.7% 7 AGILENT TECHS. 78.38 0.66 10.65% 11.6% 8 ALBEMARLE 84.06 1.47 13.29% 15.4% 9 ALLEGION 91.44 1.08 10.0% 8.67% 10 ALTRIA GROUP 53.13 3.20 7.03% 14.0% 11 AMER.ELEC.PWR. 2.68 5.96% 9.6% 82.43 12 AMERISOURCEBERGEN 79.64 8.62% 10.9% 1.60 APPLE 13 184.31 3.08 13.00% 15.0% 14 AT&T 30.70 2.04 2.85% 10.2% 15 109.20 2.32 14.5% AVERY DENNISON 11.97% 16 BANK OF NEW YORK MELLON 51.63 1.12 9.43% 12.0% 17 BAXTER INTL. 76.13 0.76 10.90% 12.1% 18 **BECTON DICKINSON** 243.74 3.08 11.67% 13.2% 19 BEST BUY 69.20 2.00 8.67% 12.0% 20 BLACKROCK 438.57 13.20 6.51% 9.9% 21 **BRISTOL MYERS SQUIBB** 49.15 7.58% 11.4% 1.64 22 **BROWN-FORMAN 'B'** 50.47 0.66 9.44% 11.0% 23 CARDINAL HEALTH 50.15 1.91 4.92% 9.2% 24 CBS 'B' 49.46 0.72 15.33% 17.1% 25 CENTERPOINT EN. 30.41 5.78% 10.1% 1.15 26 CH ROBINSON WWD. 87.80 2.00 8.19% 10.8% 27 CHUBB 136.24 2.92 10.77% 13.3% 28 CHURCH & DWIGHT CO. 68.12 8.62% 10.2% 0.91 29 170.73 14.51% 14.5% CIGNA 0.04 30 CINTAS 202.71 2.05 14.60% 15.8% 31 **CISCO SYSTEMS** 52.49 1.40 9.91% 13.0% 32 CITRIX SYS. 103.11 1.40 9.13% 10.7% 33 CMS ENERGY 54.11 1.53 7.09% 10.3% 34 COCA COLA 46.85 1.60 9.2% 5.35% 35 COGNIZANT TECH.SLTN.'A' 72.10 0.80 8.81% 10.1% 36 COMCAST A 39.56 0.84 13.78% 16.3% 37 **CONAGRA BRANDS** 25.72 0.85 6.14% 9.9% CONSTELLATION BRANDS 'A' 178.29 38 3.00 6.44% 8.3% 39 COSTCO WHOLESALE 228.78 2.60 10.68% 12.0% COTY CL.A 40 10.47 0.50 7.55% 13.1% 41 CSX 73.21 0.96 11.64% 13.2%

157.67

4.56

8.50%

11.8%

42

CUMMINS

SUMMARY OF DISCOUNTED CASH FLOW ANALYSIS FOR S&P 500 COMPANIES

Exhibit RB-19 Page 2

	COMPANY	STOCK PRICE (P ₀)	D ₀	FORECAST OF FUTURE EARNINGS GROWTH	MODEL RESULT
43	CVS HEALTH	57.54	2.00	8.25%	12.3%
44	DANAHER	125.00	0.68	8.21%	8.8%
45	DELTA AIR LINES	52.09	1.40	12.52%	15.7%
46	DENTSPLY SIRONA	46.85	0.35	8.81%	9.7%
47	DOLLAR GENERAL	117.90	1.28	11.43%	12.7%
48	DOMINION ENERGY	74.76	3.67	4.68%	10.2%
49	DXC TECHNOLOGY	65.65	0.76	9.95%	11.3%
50	E TRADE FINANCIAL	48.41	0.56	10.31%	11.7%
51	EATON	80.81	2.84	7.43%	11.5%
52	EBAY	36.76	0.56	11.24%	13.0%
53	ECOLAB	173.38	1.84	13.37%	14.6%
54	EDISON INTL.	61.74	2.45	4.79%	9.2%
55	EMERSON ELECTRIC	68.70	1.96	9.05%	12.4%
56	ESTEE LAUDER COS.'A'	158.20	1.72	10.86%	12.1%
57	EVERSOURCE ENERGY	70.03	2.14	5.72%	9.2%
58	EXPEDIA GROUP	125.06	1.28	12.77%	14.0%
59	FEDEX	182.55	2.60	8.80%	10.4%
60	FIDELITY NAT.INFO.SVS.	110.09	1.40	11.70%	13.2%
61	FOOT LOCKER	60.36	1.52	9.75%	12.7%
62	FORTIVE	81.71	0.28	12.55%	13.0%
63	FORTUNE BNS.HM.& SCTY.	47.92	0.88	8.49%	10.6%
64	GENERAL MILLS	48.41	1.96	5.36%	9.9%
65	GOLDMAN SACHS GP.	197.71	3.40	6.10%	8.0%
66	HARTFORD FINL.SVS.GP.	49.05	1.20	14.84%	17.8%
67	HCA HEALTHCARE	132.08	1.60	11.93%	13.4%
68	HERSHEY	113.13	2.89	7.85%	10.8%
69	HOME DEPOT	191.45	5.44	10.68%	14.0%
70	HONEYWELL INTL.	157.04	3.28	6.38%	8.7%
71	HUMANA	274.90	2.20	14.13%	15.1%
72	HUNT JB TRANSPORT SVS.	104.34	1.04	12.40%	13.6%
73	INGERSOLL-RAND	108.53	2.12	10.48%	12.8%
74	INTEL	52.96	1.26	7.85%	10.6%
75	INTERCONTINENTAL EX.	77.11	1.10	7.45%	9.1%
76	INTUIT	246.05	1.88	15.23%	16.2%
77	INVESCO	19.63	1.24	2.95%	10.0%
78	JOHNSON & JOHNSON	136.80	3.80	6.24%	9.4%
79	JUNIPER NETWORKS	26.90	0.76	13.23%	16.6%
80	KROGER	26.73	0.56	6.06%	8.4%
81	MARTIN MRTA.MATS.	198.66	1.92	14.64%	15.8%
82	MASCO	38.09	0.48	11.90%	13.4%
83	MAXIM INTEGRATED PRDS.	55.30	1.84	13.36%	17.4%
84	MEDTRONIC	89.96	2.00	7.77%	10.3%
85	MERCK & COMPANY	79.28	2.20	9.94%	13.2%
86	METLIFE	44.14	1.76	9.94%	14.6%
87	MICROSOFT	115.78	1.84	14.53%	16.5%
88	MONDELEZ INTERNATIONAL CL.A	48.41	1.04	5.83%	8.2%

Exhibit RB-19 Page 3

	COMPANY	STOCK PRICE (P ₀)	D ₀	FORECAST OF FUTURE EARNINGS GROWTH	MODEL RESULT
89	MORGAN STANLEY	43.28	1.20	11.18%	14.5%
90	MOTOROLA SOLUTIONS	138.19	2.28	14.16%	16.2%
91	NEXTERA ENERGY	188.29	5.00	7.45%	10.5%
92	NIELSEN	25.64	1.40	4.71%	10.9%
93	NIKE 'B'	85.11	0.88	14.03%	15.3%
94	NORFOLK SOUTHERN	185.69	3.44	13.60%	15.8%
95	NORTHERN TRUST	92.67	2.40	13.63%	16.8%
96	NVIDIA	167.41	0.64	10.58%	11.0%
97	ORACLE	52.85	0.96	10.40%	12.5%
98	PARKER-HANNIFIN	173.98	3.04	9.12%	11.1%
99	PEPSICO	119.22	3.82	4.92%	8.5%
100	PERKINELMER	94.58	0.28	12.59%	12.9%
101	PFIZER	41.80	1.44	5.50%	9.4%
102	PINNACLE WEST CAP.	93.20	2.95	4.56%	8.1%
103	PNC FINL.SVS.GP.	126.54	3.80	8.46%	11.9%
104	PPG INDUSTRIES	111.75	1.92	9.29%	11.3%
105	PRINCIPAL FINL.GP.	51.79	2.16	6.20%	10.9%
106	PROCTER & GAMBLE	101.28	2.98	6.24%	9.6%
107	PVH	120.38	0.15	11.82%	12.0%
108	QUEST DIAGNOSTICS	88.10	2.12	5.61%	8.3%
109	RALPH LAUREN CL.A	125.39	2.50	11.92%	14.3%
110	REPUBLIC SVS.'A'	78.54	1.50	11.93%	14.2%
111	ROCKWELL AUTOMATION	177.52	3.88	8.61%	11.1%
112	ROSS STORES	94.16	1.02	9.93%	11.2%
113	SEALED AIR	44.39	0.64	15.28%	17.0%
114	SHERWIN-WILLIAMS	433.62	4.52	14.01%	15.3%
115	SKYWORKS SOLUTIONS	83.84	1.52	11.18%	13.3%
116	SOUTHWEST AIRLINES	53.90	0.64	12.04%	13.4%
117	STANLEY BLACK & DECKER	136.93	2.64	8.31%	10.5%
118	STATE STREET	69.23	1.88	5.95%	9.0%
119	STRYKER	187.23	2.08	10.48%	11.8%
120	SYMANTEC	23.10	0.30	10.57%	12.1%
121	SYSCO	67.04	1.56	9.79%	12.5%
122	TEXAS INSTRUMENTS	108.72	3.08	8.04%	11.3%
123	THERMO FISHER SCIENTIFIC	259.59	0.76	10.82%	11.2%
124	TIFFANY & CO	98.93	2.20	8.96%	11.5%
125	TJX	52.16	0.92	9.42%	11.5%
126	TOTAL SYSTEM SERVICES	95.00	0.52	12.70%	13.4%
127	TRACTOR SUPPLY	95.77	1.24	11.41%	12.9%
128	UNION PACIFIC	167.47	3.52	12.78%	15.3%
129	UNITED PARCEL SER.'B'	108.91	3.84	9.07%	13.2%
130	UNITEDHEALTH GROUP	243.94	3.60	14.51%	16.3%
131	UNIVERSAL HEALTH SVS.'B'	132.89	0.40	11.51%	11.9%
132	VF	87.52	2.04	13.39%	16.2%
133	VERISK ANALYTICS CL.A	129.47	1.00	9.94%	10.8%
134	VERIZON COMMUNICATIONS	57.07	2.41	4.19%	8.9%

Exhibit RB-19 Page 4

	COMPANY	STOCK PRICE (P ₀)	D ₀	FORECAST OF FUTURE EARNINGS GROWTH	MODEL RESULT
135	VIACOM 'B'	28.85	0.80	4.98%	8.1%
136	WALGREENS BOOTS ALLIANCE	65.22	1.76	5.12%	8.1%
137	WASTE MANAGEMENT	100.57	2.05	10.50%	12.9%
138	WEC ENERGY GROUP	76.44	2.36	4.62%	8.1%
139	WHIRLPOOL	137.95	4.80	8.60%	12.6%
140	WILLIS TOWERS WATSON	174.28	2.60	10.94%	12.7%
141	ZOETIS	95.56	0.66	14.63%	15.5%
142	Average				12.2%

Note: In applying the DCF Model to the S&P 500, I include in the DCF analysis only those companies in the S&P 500 group which pay a dividend, have a positive growth rate, and have at least three analysts' long-term growth estimates. In addition, I exclude all companies in the I/B/E/S group of insurance companies. I also eliminate those companies with DCF results that vary from the mean by one standard deviation or more.

 D_0 = Latest dividend per Refinitiv.

- d_0 = Latest quarterly dividend.
- Average of monthly high and low stock prices February, March, and April 2019 per Refinitiv. =
- P₀ FC = Selling and flotation costs.
- = I/B/E/S forecast of future earnings growth April 2019.
- g k Cost of equity using the quarterly version of the DCF Model and a five percent allowance for = flotation costs as shown by the formula below:

$$k = \left[\frac{d_0(l+g)^{\frac{1}{4}}}{P_0(l-FC)} + (l+g)^{\frac{1}{4}}\right]^4 - 1$$

THE QUARTERLY DCF MODEL

The simple DCF Model assumes that a firm pays dividends only at the end of each year. Since firms in fact pay dividends quarterly and investors appreciate the time value of money, the annual version of the DCF Model generally underestimates the value investors are willing to place on the firm's expected future dividend stream. In this appendix, we review two alternative formulations of the DCF Model that allow for the quarterly payment of dividends.

When dividends are assumed to be paid annually, the DCF Model suggests that the current price of the firm's stock is given by the expression:

$$P_0 = \frac{D_1}{(1+k)} + \frac{D_2}{(1+k)^2} + \dots + \frac{D_n + P_n}{(1+k)^n}$$
(1)

where

P ₀	 current price per share of the firm's stock,
D ₁ , D ₂ ,,D _n	= expected annual dividends per share on the firm's stock,
P _n	= price per share of stock at the time investors expect to sell the stock, and
k	= return investors expect to earn on alternative investments of the same risk, i.e., the investors' required

rate of return.

Unfortunately, expression (1) is rather difficult to analyze, especially for the purpose of estimating k. Thus, most analysts make a number of simplifying assumptions. First, they assume that dividends are expected to grow at the constant rate g into the indefinite future. Second, they assume that the stock price at time n is simply the present value of all dividends expected in periods subsequent to n. Third, they assume that the investors' required rate of return, k, exceeds the expected dividend growth rate g. Under the above simplifying assumptions, a firm's stock price may be written as the following sum:

$$P_0 = \frac{D_0(1+g)}{(1+k)} + \frac{D_0(1+g)^2}{(1+k)^2} + \frac{D_0(1+g)^3}{(1+k)^3} + \dots,$$
 (2)

where the three dots indicate that the sum continues indefinitely.

As we shall demonstrate shortly, this sum may be simplified to:

$$P_0 = \frac{D_0(l+g)}{(k-g)}$$

First, however, we need to review the very useful concept of a geometric progression.

Geometric Progression

Consider the sequence of numbers 3, 6, 12, 24,..., where each number after the first is obtained by multiplying the preceding number by the factor 2. Obviously, this sequence of numbers may also be expressed as the sequence 3, 3×2 , 3×2^2 , 3×2^3 , ... This sequence is an example of a geometric progression.

<u>Definition</u>: A geometric progression is a sequence in which each term after the first is obtained by multiplying some fixed number, called the common ratio, by the preceding term. A general notation for geometric progressions is: a, the first term, r, the common ratio, and n, the number of terms. Using this notation, any geometric progression may be represented by the sequence:

a, ar, ar², ar³,..., arⁿ⁻¹.

In studying the DCF Model, we will find it useful to have an expression for the sum of n terms of a geometric progression. Call this sum S_n . Then

$$S_n = a + ar + ... + ar^{n-1}$$
. (3)

However, this expression can be simplified by multiplying both sides of equation (3) by r and then subtracting the new equation from the old. Thus,

 $rS_n = ar + ar^2 + ar^3 + ... + ar^n$

and

$$S_n - rS_n = a - ar^n$$

or

$$(1 - r) S_n = a (1 - r^n)$$
.

Solving for S_n, we obtain:

$$S_n = \frac{a(1 - r^n)}{(1 - r)}$$
(4)

as a simple expression for the sum of n terms of a geometric progression. Furthermore, if |r| < 1, then S_n is finite, and as n approaches infinity, S_n approaches a ÷ (1 - r). Thus, for a geometric progression with an infinite number of terms and |r| < 1, equation (4) becomes:

Exhibit RB-20 Page 4 The Quarterly DCF Model

$$S = \frac{a}{1 - r}$$
(5)

Application to DCF Model

Comparing equation (2) with equation (3), we see that the firm's stock price (under the DCF assumption) is the sum of an infinite geometric progression with the first term

$$a = \frac{D_0(l+g)}{(l+k)}$$

and common factor

$$r = \frac{(1+g)}{(1+k)}$$

Applying equation (5) for the sum of such a geometric progression, we obtain

$$S = a \bullet \frac{1}{(1-r)} = \frac{D_0(1+g)}{(1+k)} \bullet \frac{1}{1-\frac{1+g}{1+k}} = \frac{D_0(1+g)}{(1+k)} \bullet \frac{1+k}{k-g} = \frac{D_0(1+g)}{k-g}$$

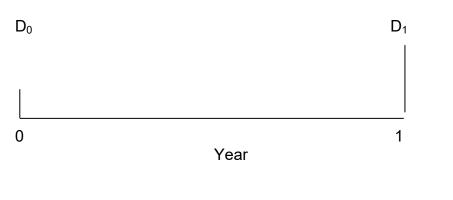
as we suggested earlier.

Quarterly DCF Model

The Annual DCF Model assumes that dividends grow at an annual rate of g% per year (see Figure 1).

Figure 1

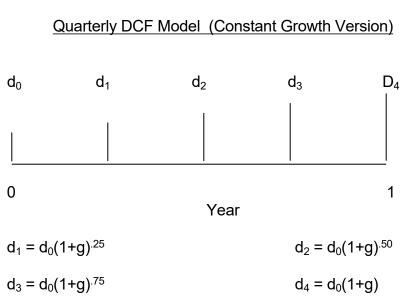
Annual DCF Model



 $D_0 = 4d_0$

 $D_1 = D_0(1 + g)$





In the Quarterly DCF Model, it is natural to assume that quarterly dividend payments differ from the preceding quarterly dividend by the factor $(1 + g)^{.25}$, where g is expressed in terms of percent per year and the decimal .25 indicates that the growth has only occurred for one quarter of the year. (See Figure 2.) Using this assumption, along with the assumption of constant growth and k > g, we obtain a new expression for the firm's stock price, which takes account of the quarterly payment of dividends. This expression is:

$$P_0 = \frac{d_0(1+g)^{\frac{1}{4}}}{(1+k)^{\frac{1}{4}}} + \frac{d_0(1+g)^{\frac{2}{4}}}{(1+k)^{\frac{2}{4}}} + \frac{d_0(1+g)^{\frac{3}{4}}}{(1+k)^{\frac{3}{4}}} + \dots$$
(6)

where d_0 is the last quarterly dividend payment, rather than the last annual dividend payment. (We use a lower case d to remind the reader that this is not the annual dividend.)

Although equation (6) looks formidable at first glance, it too can be greatly simplified using the formula [equation (4)] for the sum of an infinite geometric progression. As the reader can easily verify, equation (6) can be simplified to:

$$P_0 = \frac{d_0(1+g)^{\frac{1}{4}}}{(1+k)^{\frac{1}{4}} - (1+g)^{\frac{1}{4}}}$$
(7)

Solving equation (7) for \mathbf{k} , we obtain a DCF formula for estimating the cost of equity under the quarterly dividend assumption:

Exhibit RB-20 Page 7 The Quarterly DCF Model

$$k = \left[\frac{d_0(1+g)^{\frac{1}{4}}}{P_0} + (1+g)^{\frac{1}{4}} \right]^4 - 1$$
 (8)

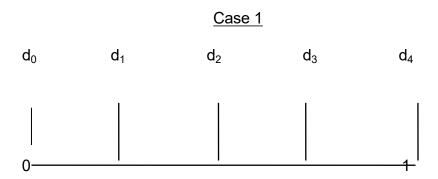
An Alternative Quarterly DCF Model

Although the constant growth Quarterly DCF Model [equation (8)] allows for the quarterly timing of dividend payments, it does require the assumption that the firm increases its dividend payments each quarter. Since this assumption is difficult for some analysts to accept, we now discuss a second Quarterly DCF Model that allows for constant quarterly dividend payments within each dividend year.

Assume then that the firm pays dividends quarterly and that each dividend payment is constant for four consecutive quarters. There are four cases to consider, with each case distinguished by varying assumptions about where we are evaluating the firm in relation to the time of its next dividend increase. (See Figure 3.)

Figure 3

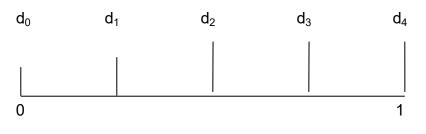
Quarterly DCF Model (Constant Dividend Version)





 $d_1 = d_2 = d_3 = d_4 = d_0(1+g)$

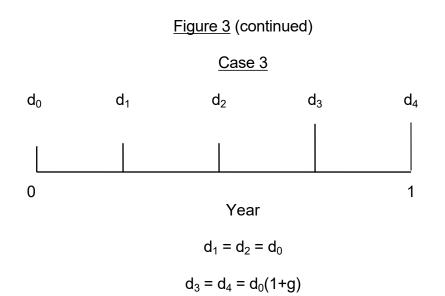




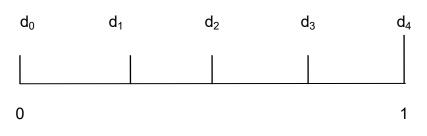
Year

 $d_1 = d_0$

$$d_2 = d_3 = d_4 = d_0(1+g)$$







Year

$$d_1 = d_2 = d_3 = d_0$$

 $d_4 = d_0(1+g)$

If we assume that the investor invests the quarterly dividend in an alternative investment of the same risk, then the amount accumulated by the end of the year will in all cases be given by

$$D_1^* = d_1 (1+k)^{3/4} + d_2 (1+k)^{1/2} + d_3 (1+k)^{1/4} + d_4$$

where d_1 , d_2 , d_3 and d_4 are the four quarterly dividends. Under these new assumptions, the firm's stock price may be expressed by an Annual DCF Model of the form (2), with the exception that

$$D_1^* = d_1 (1 + k)^{3/4} + d_2 (1 + k)^{1/2} + d_3 (1 + k)^{1/4} + d_4$$
 (9)

is used in place of $D_0(1+g)$. But, we already know that the Annual DCF Model may be reduced to

$$P_0 = \frac{D_0(l+g)}{k-g}$$

Thus, under the assumptions of the second Quarterly DCF Model, the firm's cost of equity is given by

$$k = \frac{D_1^*}{P_0} + g$$
 (10)

with D_1^* given by (9).

Although equation (10) looks like the Annual DCF Model, there are at least two very

important practical differences. First, since D_1^* is always greater than $D_0(1+g)$, the estimates of the cost of equity are always larger (and more accurate) in the Quarterly Model (10) than in the Annual Model. Second, since D_1^* depends on k through equation (9), the unknown "k" appears on both sides of (10), and an iterative procedure is required to solve for k.

COMPARATIVE RETURNS ON S&P 500 STOCKS AND MOODY'S A-RATED UTILITY BONDS 1926-2018

YEAR	S&P 500 STOCK PRICE	STOCK DIVIDEND YIELD	STOCK RETURN	A-RATED BOND PRICE	BOND RATE OF RETURN	RISK PREMIUM
2018	2,789.80	0.0198	-4.56%	\$102.46	-2.59%	-1.97%
2017	2,275.12	0.0209	24.71%	\$96.13	10.75%	13.97%
2016	1,918.60	0.0222	20.80%	\$95.48	4.87%	15.93%
2015	2,028.18	0.0208	-3.32%	\$107.65	-7.59%	4.26%
2014	1,822.36	0.0210	13.39%	\$89.89	24.20%	-10.81%
2013	1,481.11	0.0220	25.24%	\$97.45	-3.65%	28.89%
2012	1,300.58	0.0214	16.02%	\$94.36	7.52%	8.50%
2011	1,282.62	0.0185	3.25%	\$77.36	27.14%	-23.89%
2010	1,123.58	0.0203	16.18%	\$75.02	8.44%	7.74%
2009	865.58	0.0310	32.91%	\$68.43	15.48%	17.43%
2008	1,378.76	0.0206	-35.16%	\$72.25	0.24%	-35.40%
2007	1,424.16	0.0181	-1.38%	\$72.91	4.59%	-5.97%
2006	1,278.72	0.0183	13.20%	\$75.25	2.20%	11.01%
2005	1,181.41	0.0177	10.01%	\$74.91	5.80%	4.21%
2004	1,132.52	0.0162	5.94%	\$70.87	11.34%	-5.40%
2003	895.84	0.0180	28.22%	\$62.26	20.27%	7.95%
2002	1,140.21	0.0138	-20.05%	\$57.44	15.35%	-35.40%
2001	1,335.63	0.0116	-13.47%	\$56.40	8.93%	-22.40%
2000	1,425.59	0.0118	-5.13%	\$52.60	14.82%	-19.95%
1999	1,248.77	0.0130	15.46%	\$63.03	-10.20%	25.66%
1998	963.36	0.0162	31.25%	\$62.43	7.38%	23.87%
1997	766.22	0.0195	27.68%	\$56.62	17.32%	10.36%
1996	614.42	0.0231	27.02%	\$60.91	-0.48%	27.49%
1995	465.25	0.0287	34.93%	\$50.22	29.26%	5.68%
1994	472.99	0.0269	1.05%	\$60.01	-9.65%	10.71%
1993	435.23	0.0288	11.56%	\$53.13	20.48%	-8.93%
1992	416.08	0.0290	7.50%	\$49.56	15.27%	-7.77%
1991	325.49	0.0382	31.65%	\$44.84	19.44%	12.21%
1990	339.97	0.0341	-0.85%	\$45.60	7.11%	-7.96%
1989	285.41	0.0364	22.76%	\$43.06	15.18%	7.58%
1988	250.48	0.0366	17.61%	\$40.10	17.36%	0.25%
1987	264.51	0.0317	-2.13%	\$48.92	-9.84%	7.71%
1986	208.19	0.0390	30.95%	\$39.98	32.36%	-1.41%
1985	171.61	0.0451	25.83%	\$32.57	35.05%	-9.22%
1984	166.39	0.0427	7.41%	\$31.49	16.12%	-8.72%
1983	144.27	0.0479	20.12%	\$29.41	20.65%	-0.53%
1982	117.28	0.0595	28.96%	\$24.48	36.48%	-7.51%
1981	132.97	0.0480	-7.00%	\$29.37	-3.01%	-3.99%
1980	110.87	0.0541	25.34%	\$34.69	-3.81%	29.16%
1979	99.71	0.0533	16.52%	\$43.91	-11.89%	28.41%
1978	90.25	0.0532	15.80%	\$49.09	-2.40%	18.20%
1977	103.80	0.0399	-9.06%	\$50.95	4.20%	-13.27%

Exhibit RB-21 Page 2

COMPARATIVE RETURNS ON S&P 500 STOCKS AND MOODY'S A-RATED UTILITY BONDS 1926-2018

YEAR	S&P 500 STOCK	STOCK DIVIDEND	STOCK RETURN	A-RATED BOND	BOND RATE OF RETURN	RISK PREMIUM
1976	PRICE 96.86	YIELD 0.0380	10.96%	PRICE \$43.91	25.13%	-14.17%
1975		0.0380	38.56%	\$43.91	14.75%	
1975	72.56			•		23.81%
	96.11	0.0364	-20.86%	\$52.54	-12.91%	-7.96%
1973 1972	118.40	0.0269	-16.14%	\$58.51	-3.37%	-12.77%
	103.30	0.0296	17.58%	\$56.47 \$53.93	10.69% 12.13%	6.89%
1971	93.49		13.81%			1.69%
1970	90.31	0.0356	7.08%	\$50.46	14.81%	-7.73%
1969	102.00	0.0306	-8.40%	\$62.43	-12.76%	4.36%
1968	95.04	0.0313	10.45%	\$66.97	-0.81%	11.26%
1967	84.45	0.0351	16.05%	\$78.69	-9.81%	25.86%
1966	93.32	0.0302	-6.48%	\$86.57	-4.48%	-2.00%
1965	86.12	0.0299	11.35%	\$91.40	-0.91%	12.26%
1964	76.45	0.0305	15.70%	\$92.01	3.68%	12.02%
1963	65.06	0.0331	20.82%	\$93.56	2.61%	18.20%
1962	69.07	0.0297	-2.84%	\$89.60	8.89%	-11.73%
1961	59.72	0.0328	18.94%	\$89.74	4.29%	14.64%
1960	58.03	0.0327	6.18%	\$84.36	11.13%	-4.95%
1959	55.62	0.0324	7.57%	\$91.55	-3.49%	11.06%
1958	41.12	0.0448	39.74%	\$101.22	-5.60%	45.35%
1957	45.43	0.0431	-5.18%	\$100.70	4.49%	-9.67%
1956	44.15	0.0424	7.14%	\$113.00	-7.35%	14.49%
1955	35.60	0.0438	28.40%	\$116.77	0.20%	28.20%
1954	25.46	0.0569	45.52%	\$112.79	7.07%	38.45%
1953	26.18	0.0545	2.70%	\$114.24	2.24%	0.46%
1952	24.19	0.0582	14.05%	\$113.41	4.26%	9.79%
1951	21.21	0.0634	20.39%	\$123.44	-4.89%	25.28%
1950	16.88	0.0665	32.30%	\$125.08	1.89%	30.41%
1949	15.36	0.0620	16.10%	\$119.82	7.72%	8.37%
1948	14.83	0.0571	9.28%	\$118.50	4.49%	4.79%
1947	15.21	0.0449	1.99%	\$126.02	-2.79%	4.79%
1946	18.02	0.0356	-12.03%	\$126.74	2.59%	-14.63%
1945	13.49	0.0460	38.18%	\$119.82	9.11%	29.07%
1944	11.85	0.0495	18.79%	\$119.82	3.34%	15.45%
1943	10.09	0.0554	22.98%	\$118.50	4.49%	18.49%
1942	8.93	0.0788	20.87%	\$117.63	4.14%	16.73%
1941	10.55	0.0638	-8.98%	\$116.34	4.55%	-13.52%
1940	12.30	0.0458	-9.65%	\$112.39	7.08%	-16.73%
1939	12.50	0.0349	1.89%	\$105.75	10.05%	-8.16%
1938	11.31	0.0784	18.36%	\$99.83	9.94%	8.42%
1937	17.59	0.0434	-31.36%	\$103.18	0.63%	-31.99%
1936	13.76	0.0327	31.10%	\$96.46	11.12%	19.99%
1935	9.26	0.0424	52.84%	\$82.23	22.17%	30.66%
1934	10.54	0.0336	-8.78%	\$66.78	29.13%	-37.91%
1933	7.09	0.0542	54.08%	\$79.55	-11.03%	65.11%

Exhibit RB-21 Page 3

COMPARATIVE RETURNS ON S&P 500 STOCKS AND MOODY'S A-RATED UTILITY BONDS 1926-2018

YEAR	S&P 500 STOCK PRICE	STOCK DIVIDEND YIELD	STOCK RETURN	A-RATED BOND PRICE	BOND RATE OF RETURN	RISK PREMIUM
1932	8.30	0.0822	-6.36%	\$70.67	18.23%	-24.59%
1931	15.98	0.0550	-42.56%	\$84.49	-11.63%	-30.93%
1930	21.71	0.0438	-22.01%	\$81.19	8.99%	-31.00%
1929	24.86	0.0336	-9.31%	\$83.95	1.48%	-10.79%
1928	17.53	0.0431	46.12%	\$86.71	1.43%	44.69%
1927	13.40	0.0502	35.84%	\$83.28	8.92%	26.92%
1926	12.65	0.0446	10.39%	\$80.81	8.01%	2.38%
Average 1926 - 2018			11.57%		6.82%	4.69%

Note: See Page 4 for an explanation of how stock and bond returns are derived and the source of the data presented.

COMPARATIVE RETURNS ON S&P 500 STOCKS AND MOODY'S A-RATED UTILITY BONDS 1926-2018

RISK PREMIUM APPROACH

SOURCE OF DATA

Stock price and yield information is obtained from Standard & Poor's Security Price publication. Standard & Poor's derives the stock dividend yield by dividing the aggregate cash dividends (based on the latest known annual rate) by the aggregate market value of the stocks in the group. The bond price information is obtained by calculating the present value of a bond due in thirty years with a \$4.00 coupon and a yield to maturity of a particular year's indicated Moody's A-rated Utility bond yield. The values shown on the ex post risk premium schedule are the January values of the respective indices.

Calculation of Stock and Bond Returns

Sample calculation of "Stock Return" column:

 $StockReturn(2018) = \left[\frac{StockPrice(2019) - StockPrice(2018) + Dividend(2018)}{StockPrice(2018)}\right]$

where Dividend (2018) = Stock Price (2018) x Stock Div. Yield (2018)

Sample calculation of "Bond Return" column:

$$Bond Return(2018) = \left[\frac{Bond Price(2019) - Bond Price(2018) + Interest (2018)}{Bond Price(2018)}\right]$$

where Interest = \$4.00.

PREFILED TESTIMONY OF GEORGE ZANJANI

DWELLING INSURANCE RATE FILING NORTH CAROLINA RATE BUREAU AUGUST, 2019

I. Qualifications and Summary

- Q: What is your name, occupation, and business address?
- A: My name is George Zanjani. I am Professor of Finance and the holder of the Frank Park Samford Chair of Insurance at the University of Alabama. My business address is 1074 Alderwood Lane NE, Marietta, Georgia 30068.
- Q: Please describe your educational and employment background.
- A: A complete curriculum vitae is attached as Exhibit RB-26 with this testimony. To summarize, my undergraduate studies were at Stanford University from 1987-1990, where I earned an A.B./B.S in Economics and Biology. I joined the commercial lines actuarial department of Fireman's Fund Insurance Companies in 1990 as an Assistant Actuarial Analyst. Upon leaving in 1994, I was a Senior Actuarial Analyst, an Associate of the Casualty Actuarial Society, and the head of the company's Workers Compensation actuarial unit. I did my graduate studies in Economics at the University of Chicago, earning a Ph.D. in 2000. I joined the Research Department of the Federal Reserve Bank of New York in the Capital Markets Function as a Research Economist in 2000, leaving as a Senior Economist in 2008. I joined the Robinson College of Business of Georgia State University in 2008 as an Associate Professor of Risk Management and Insurance and was honored as the inaugural holder of the AAMGA Distinguished Chair in Risk Management and Insurance in 2011. I started my current position in 2017.
- Q: Please elaborate on some of your professional activities.
- A: My professional career has been focused on insurance. After four years of actuarial work in commercial lines insurance, my dissertation addressed the economics of insurance pricing. I specialized on insurance issues while at the Federal Reserve Bank of New York. In particular, I served for the Bank on the Presidential Working Group on Financial Markets during its review of the renewal of the Terrorism Risk Insurance Act in 2006 and on the Committee on the Global Financial System Task Force on Institutional Investors, Global Savings, and Asset Allocation.

My academic service activities include 1) service as referee for various academic journals, 2) service as an associate editor of the *Journal of Insurance Issues*, and 3) (current) service as a senior editor for the *Journal of Risk and Insurance*. In addition, I have served on the Board of the American Risk and Insurance Association and served as President of that association. I have also served as President of the Risk Theory Society. I currently serve on the International Research Advisory Board of National Chengchi University.

As an academic, I continue to write on insurance pricing, participate in academic conferences on insurance, and engage in various sponsored research and consulting activities related to insurance. The latter activities include two research projects on capital allocation sponsored by the Casualty Actuarial Society during the last decade and a project on the financial crisis and the insurance industry sponsored by the Society of Actuaries in 2009. In addition, I have taught various courses at the undergraduate and graduate levels over the past decade, including classes on financial risk management, risk modeling, and property-casualty insurance.

- Q: Have you published any papers or books?
- A: Yes. I have published various articles, book chapters, reviews, and white papers on insurance pricing and other aspects of insurance markets. Published or forthcoming work includes articles on insurance topics in the American Economic Review, Insurance: Mathematics and Economics, the Journal of Financial Economics, the Journal of Public Economics, the Journal of Risk and Insurance, Management Science, and the North American Actuarial Journal. My co-authors and I have two chapters in the 2013 edition of the <u>Handbook of Insurance</u>, one on capital allocation for insurance companies, and the other on the financial pricing of insurance. Two papers have won awards for their contributions to the field of actuarial science: I received the 2010 ARIA award from the Casualty Actuarial Society and shared the 2015 Charles A. Hachemeister Prize (also from the Casualty Actuarial Society) with a co-author.
- Q: Are you a member of any professional organizations?
- A: I am a member of the American Economic Association, the American Finance Association, the American Risk and Insurance Association, and the Risk Theory Society. I am also an Associate of the Casualty Actuarial Society. I served on the Board of Directors of the American Risk and Insurance Association from 2007 to 2014 and served as President in 2012-2013. I served as President of the Risk Theory Society in 2012.
- Q: Have you ever testified in insurance rate regulatory proceedings?
- A: Yes. I have offered testimony in workers compensation insurance rate filings in Florida (2015 and 2017) and Virginia (2016). In addition, I have supplied testimony for the 2019 Private Passenger Auto and Mobile Homeowners rate filings in North Carolina.
- Q: What was the nature of your testimony in those previous cases?
- A: In the Florida and Virginia cases, I offered testimony on the underwriting profit factors used in the rates. Specifically, I evaluated the suitability of the methods and assumptions used to develop those factors, as well as whether the rate of return on capital implied by those factors was reasonable. For the North Carolina filings, I estimated the rate of return on capital implied by the selected underwriting profit factors and assessed whether that rate of return was reasonable.
- Q: What is the purpose of your testimony?
- A: I was asked by the North Carolina Rate Bureau, as a financial economist with expertise in insurance, 1) to assist the Bureau committee with the underwriting profit factor selection, 2) to determine the expected return on insurance net worth implicit in the filing, and 3) to assess

whether the expected return on net worth constitutes a reasonable rate of return and thus whether the selected underwriting profit factor selection satisfies North Carolina's statutory requirements.

- Q: Please summarize the main findings of your testimony.
- A: Using a pro forma return model, I analyzed how the selected underwriting profit provisions used in the filing translate into expected returns on net worth. Consistent with previous filings, and with North Carolina law stipulating that the investment income earned on capital and surplus is not to be considered in determining the appropriate rate of return for the insurance industry, I refer to the expected return on net worth without including investment income on capital and surplus as the *statutory return*. When calculating the expected return on net worth including investment income earned on capital and surplus, I refer to the figure as the *total return*. My calculations are detailed in Exhibits RB-23 and RB-24 and are summarized below:

Return Definition	Fire	Extended Coverage
Statutory Return	7.88%	6.55%
Total Return	10.99%	10.12%

I then reviewed Dr. Vander Weide's testimony on the cost of insurance capital and considered other third-party estimates of the cost of insurance capital. I also considered adjustments to those cost of capital estimates that I deemed necessary for the North Carolina Dwelling insurance market. In particular, since non-public companies underwrite a significant portion of the market, I considered the effects of non-public ownership on the cost of equity. Ultimately, I found the expected returns implied by the underwriting profit provisions used in the filing to be reasonable and not excessive. Specifically, the expected returns fall toward the lower end of the range of cost of equity estimates produced by Dr. Vander Weide and others. Moreover, my conclusion is unchanged after adjusting the cost of capital to reflect both 1) the presence of debt financing at insurance holding companies and 2) a market value-to-book value premium at insurance holding companies.

II. Expected Return on Net Worth

- Q: In general terms, how did you determine the expected return on net worth implied by the underwriting profit provision used in the filing?
- A: I used a *pro forma* return model similar to that used in previous filings in North Carolina. The model accounts for underwriting income, installment payment income, investment income on unearned premium and loss/loss adjustment expense (LAE) reserves, and taxes as a percentage of premium. Total after-tax income from these sources (as a percentage of premium) is then related to net worth (as a percentage of premium) to obtain an expected return on net worth.
- Q: What do you mean by pro forma?

A: The model is *pro forma* in the sense that it assumes 1) that the indicated rate change will be implemented and 2) that all loss, expense, and investment return realizations will coincide with their projected expected values.

The results of the model and supporting information are presented in Exhibits RB-23 and RB-24.

- Q: Could you state what you mean by "net worth"?
- A: Net worth is the book value of equity of a company under Generally Accepted Accounting Principles (GAAP) rather than Statutory Accounting Principles (SAP).
- Q: Did you account for investment income on capital and surplus in calculating the expected return?
- A: It is my understanding that North Carolina law provides that insurance rates are to be set such that those rates are expected to provide a return to insurers that is equal to the returns of industries of comparable risk and that, in calculating that expected return, the investment income on capital and surplus is to be excluded from consideration. Therefore, I present the expected return projected to result from the selected underwriting profit provision excluding investment income on capital and surplus. However, for informational purposes, I also present the expected return projected to result from the selected underwriting profit provision including investment income on capital and surplus.
- Q: Would you please elaborate on the elements of the return and how they are calculated?
- A: The return is composed of underwriting profit (Line 2 of Exhibits RB-23/RB-24, Pages 1 and 1A), installment fee income (Line 3 of Exhibits RB-23/RB-24, Pages 1 and 1A) and investment gain on insurance transaction (Line 7 of Exhibits RB-23/RB-24, Pages 1 and 1A). In the calculation that includes investment income on surplus for informational purposes, I additionally include investment gain on surplus (Line 8 of Exhibits RB-23/RB-24, Page 1A). (Please note that, in my exhibits and sometimes in my testimony, I refer to investment income on surplus as a shorthand reference to investment income on capital and surplus.) All of the foregoing income components are adjusted for taxes. The components are discussed in greater detail below:

Underwriting profit and installment fee income - As a matter of arithmetic and definition, the underwriting profit as a percentage of premium matches the underwriting profit provision selected by the NCRB. It is the percentage of premium left over after accounting for the loss and expense provisions, with the projected loss and LAE ratio and fixed expense (Other Acquisition and General) ratios being adjusted to reflect the indicated rate change. Installment fee income is based on the average installment charges as a percentage of premium over the past five years (Exhibits RB-23/RB-24, Page 3). The underwriting profit income and installment fee income are both assumed to be taxed at the current corporate rate of 21% (Line 4 of Exhibits RB-23/RB-24, Pages 1 and 1A), as revised in the Tax Cut and Jobs Act of 2017. I also account for additional tax liabilities relating to IRS rules regarding the treatment of unearned premium reserves and of loss reserves (Line 5 of Exhibits RB-23/RB-24, Pages 1 and 1A). Details of the calculation of these additional tax liabilities are found on Pages 4 to 6 of Exhibits RB-23/RB-24.

Net Investment Gain on Insurance Transaction – This portion of the return reflects investment income on investible funds generated by the insurance transaction. Specifically, this quantity is estimated as the product of an investment yield and the average loss/LAE and unearned premium reserves. An adjustment is made for investment income on agents balances (specifically, to account for the fact that agents balances, which are premiums held by agents and not yet remitted to the company, are not available for investment by the insurance company). The details of the estimation of investible reserves and the investment income generated from those reserves are found on Pages 7 to 9 of Exhibits RB-23/RB-24. The tax liability is based on a weighted average of estimated tax rates on the different sources of investment income, with the weights based on the composition of the overall property-casualty industry portfolio.

Investment Gain on Surplus – This portion of the return reflects investment income generated from surplus. The investment yield is applied to investible surplus, the amount of which is based on the ten-year average premium-to-surplus ratio for groups writing Dwelling insurance in North Carolina from Page 14 of Exhibits RB-23/RB-24. The tax liability is again based on a weighted average of estimated tax rates on the different sources of investment income, with the weights based on the composition of the overall property-casualty industry portfolio.

These components of after-tax return, which are all denominated as a percent of premium, are then summed and related to net worth. This is accomplished by multiplying the returns as percent of premium by the product of the premium-to-surplus ratio from Page 14 of Exhibits RB-23/RB-24 and the inverse of the industry-wide net worth-to-surplus ratio from Page 15 of Exhibits RB-23/RB-24.

- Q: Please explain how the investment yield is calculated.
- A: My understanding is that the conventional approach in North Carolina, based on a decision by the Commissioner in the 1990's, is to estimate the investment yield as an average of the "embedded yield" based on the industry statutory annual statement reports and a "current yield" based on current market rates. I have followed this convention in my analysis. For the current yield, I start with the overall industry invested asset portfolio and use various sources to estimate the current market yields for those assets. Sources for current market rates, and a summary of the overall calculation, are provided on Page 11 of Exhibits RB-23/RB-24. For each of the bond subcategories, I obtain a maturity distribution for the industry portfolio in that subcategory from the Schedule D summary exhibits and match each maturity level from the exhibits to a corresponding bond yield of similar maturity, so that the average yield shown on Page 11 is a weighted average across maturities according to the industry portfolio. The overall pre-tax current yield on the industry portfolio as thus determined is 4.32%. The embedded yield calculations, based on the actual investment income reported by the industry, are shown on Pages 12 and 13 of Exhibits RB-23/RB-24; the pre-tax embedded yield is 3.42%. For the pro forma calculations, I average these two figures to obtain 3.87% (shown on Page 10 of Exhibits RB-23/RB-24).

The tax liability for investment income is determined for each asset class, reflecting tax advantages as appropriate on municipal bond interest, preferred and common stock dividends, and capital gains on stock. The expected return on equity is split into a capital gain and dividend

component, for tax purposes, based on the experience of the S&P 500 over the 1998-2018 period.

- Q: What is the expected return on net worth?
- A: To calculate the implied return on insurance company equity, components of after-tax return are summed and related to net worth, which, as a percentage of premium, is calculated based on the product of the premium-to-surplus ratio from Page 14 of Exhibits RB-23/RB-24 and the inverse of the industry-wide net worth-to-surplus ratio from Page 15 of Exhibits RB-23/RB-24. This approach indicates that the selected underwriting profit factor for Fire of 8.5%, if achieved, would yield an expected statutory return on net worth of 7.88% (without including investment income on surplus) and a total return on net worth of 10.99% (when including investment income on surplus). For the 8.5% underwriting profit selected for Extended Coverage, the corresponding return figures are 6.55% and 10.12%.
- Q: How were the underwriting profit factors determined?
- A: The Bureau selected the 8.5% provision for Fire and the 8.5% provision for Extended Coverage. I participated in the Bureau's Property Rating Subcommittee meeting for the discussion of the profit portion of the rate review. I described for the committee my pro forma profit analysis and provided an array of underwriting profit provisions and their associated returns on net worth, both without including investment income on surplus and including investment income on surplus. The returns shown in that array spanned the range for the cost of equity that had been provided by Dr. Vander Weide. Following my presentation and the committee discussion, the committee selected the underwriting profit factors.

III. Rate of Return on Capital

- Q: What steps did you take in the course of assessing whether the returns described above would produce a reasonable rate of return on equity?
- A: I first reviewed Dr. Vander Weide's testimony. I then compared his results to other independent estimates based on various methodologies. I then made adjustments to both sets of estimates to account for the particular ownership structures that prevail in the North Carolina market.
 Finally, I compared the estimated statutory and total return on net worth determined in Section II above to these adjusted cost of equity estimates.
- Q: What was the nature of Dr. Vander Weide's analysis?
- A: The cost of equity for an industry is a difficult figure to pin down, and Dr. Vander Weide uses two approaches to estimate it. The first is a discounted cash flow (DCF) model, which estimates the cost of equity under the assumption that the current equity price is a discounted present value of future dividend cash flows. The critical input to this calculation is the dividend growth rate estimate, which he bases on analyst forecasts. His final estimates under this approach are 12.9%, which he obtains when restricting his attention to property-casualty firms specifically, and 12.2% when using the S&P 500, which he views as having generally similar risk characteristics as the property-casualty industry. The second approach is a risk premium approach, which estimates the current cost of equity as a current bond yield plus a spread, or

risk premium. This analysis, which again uses the S&P 500 for purposes of estimating the risk premium, produces an estimate of 8.9%.

- Q: How do Dr. Vander Weide's estimates compare with other estimates of the cost of equity for the industry?
- A: The two methods employed by Dr. Vander Weide---the DCF and the risk premium method---are perhaps the two most widely accepted and widely deployed methods for estimating the cost of equity. However, there is substantial variation in implementation of these methods, which can have significant effects on the estimates. For example, the DCF/dividend growth model is sometimes estimated with different time period stages, with time-varying growth rates. There is also substantial methodological variation in implementation of the risk premium method---differences in averaging techniques, differences in the sample period used to estimate the risk premium, differences in the choice of the reference bond yield, differences in the methods used to estimate the relative risk of the industry of interest, and so forth. To get a sense of the import of these differences, I reviewed some additional third-party estimates of the cost of equity for the property-casualty industry, particularly those from Damodaran Online (an openaccess website maintained by Aswath Damodaran, a valuation expert affiliated with New York University) and Duff & Phelps (a consultancy that took over the pioneering lbbotson Cost of Capital franchise). The most recent estimates from Damodaran Online (January 2019) and Duff & Phelps (March 31, 2019 edition of Valuation Handbook – U.S. Industry Cost of Capital, for the SIC Code Composite) are listed along with Dr. Vander Weide's estimates in the table below.

Source	Method	Estimate
James Vander Weide	Risk Premium	8.9%
Duff & Phelps	Risk Premium (CAPM)	8.1%
Damodaran Online	Risk Premium (CAPM)	7.1%
James Vander Weide	DCF	12.2% to 12.9%
Duff & Phelps	DCF (1-stage)	17.1%
Duff & Phelps	DCF (3-stage)	16.2%
Duff & Phelps	CAPM + Size Premium	8.5%
Duff & Phelps	Fama-French	10.4%

Property-Casualty Industry Cost of Equity Estimates

As can be seen from the table, Dr. Vander Weide's estimates are comparable to other estimates for the industry produced using various methods.

- Q: In the table, you also listed additional cost of equity estimates from Duff & Phelps. Can you explain these methods and their relevance to this filing?
- A: Yes. While the CAPM and DCF methods are the basic models and are widely used, various extensions have gained acceptance over the years because of the need to draw finer distinctions among industries and firms when calculating the cost of equity. In particular, the "CAPM + size premium" recognizes the higher cost of capital endured by smaller firms and thus corrects for the average size of firms within an industry. The Fama-French-5-factor model extends the single risk factor framework of the CAPM to a five factor risk framework, thus pricing an industry's

equity on the basis of its sensitivity to four additional factors in addition to overall market returns. These methods produce higher estimates for the cost of equity in the property-casualty industry than the single factor risk premium model approaches. They provide additional perspective on the cost of equity.

- Q: Do you believe any adjustments are necessary to the estimated cost of equity in the context of this filing?
- A: Yes. All of the foregoing estimates are based on the data of publicly traded companies, which have the easiest access to financing and thus the lowest costs of capital. However, I found that operating companies affiliated with publicly traded holding companies wrote only 23% of the 2017 direct premiums written for North Carolina Dwelling insurance. The remaining 77% was underwritten by companies associated with private, often mutual, ownership---a segment well-known to have more difficulty in accessing the capital markets. The industry average cost of equity needs to be adjusted upward to account for this non-public ownership.
- Q: How much higher is the cost of equity for non-public firms?
- A: Research dating back at least as far as the 1960's has demonstrated that private equity trades at a substantial discount to public equity. The discount is thought to derive from a variety of factors, including the illiquid nature of private equity stakes (also known as a "lack of marketability") as well as information, monitoring, and control issues. The discount translates into a higher cost of equity. For example, if a public firm's cost of equity is estimated at 10% and the equity of a comparable private firm is selling at a 20% discount to that of the public firm, the private firm's cost of equity would be estimated as:

12.5% = 10% / (1 - 20%)

The discount is difficult to estimate. Exhibit RB-25 summarizes some of the academic research on the private firm discount. Studies have taken a variety of approaches to measurement. "IPO" studies compare the prices of pre-IPO share transactions in a private company with post-IPO share prices after the company is public. "Acquisition" studies compare the valuations of acquired private companies versus the valuations of acquired public companies. "Restricted stock" and "private placement" studies compare the prices of restricted stock issued by public companies with the prices of their traded shares.

All the approaches have their flaws. IPO studies, for example, are thought to have a bias toward overstating the discount because of the differences in timing of transactions. Restricted stock and private placement studies tend to understate the discount: Since they confine their attention to public companies, they do not account for factors other than the discount for lack of marketability (DLOM), and, moreover, the actual restrictions on marketability for private placements have been loosened significantly over the years by the Securities and Exchange Commission.

On balance, however, the studies point to a substantial discount. For purposes of this testimony, I use a discount of 25%, which is slightly below the average of the averages of the

three groups in Exhibit RB-25 (when taking the midpoint of the ranges for the studies with ranges of estimates).

- Q: How would this affect the estimated cost of equity for the industry?
- A: Assuming a 25% private company discount and a 77% market share for non-public companies, I calculate adjusted estimates of the private cost of equity and the public cost of equity:

$$77\% * \left(\frac{COE}{(1-0.25)}\right) + (23\%) * (COE),$$

where COE is the estimated cost of equity for public companies. The adjusted estimates are as follows :

Source	Method	Adjusted Estimate
James Vander Weide	Risk Premium	11.1%
Duff & Phelps	Risk Premium (CAPM)	10.2%
Damodaran Online	Risk Premium (CAPM)	8.9%
James Vander Weide	DCF	15.3% to 16.2%
Duff & Phelps	DCF (1-stage)	21.5%
Duff & Phelps	DCF (3-stage)	20.4%
Duff & Phelps	CAPM + Size Premium	10.7%
Duff & Phelps	Fama-French	13.1%

Cost of Equity Estimates, Adjusted for Non-Public Ownership

- Q: How do these figures speak to the issue of whether or not the pro forma expected return on net worth is reasonable?
- A: There are at least two schools of thought on this issue.

The first is that the "net worth" in the pro forma return exhibit should be interpreted as an equity investment akin to the equity analyzed by Dr. Vander Weide and others. Thus, it should be entitled to a similar rate of return. Under this school of thought, the return on net worth calculated in the previous section should be compared directly with the figures in the table above. If one does this, the projected returns are, in my opinion, clearly not excessive, even when including investment income on surplus in the calculation of the return. The projected returns of 10.99% (for Fire) and 10.12% (for Extended Coverage) fall toward the lower end of the span of estimates above, which range from 8.9% to 21.5%. If one instead focuses on the statutory return by excluding investment income on surplus, the projected returns for both coverages are below the lowest available estimate for the cost of equity.

A second school of thought is that, although the capital of the operating subsidiaries may be fully financed by equity, one should "look through" the operating subsidiaries to the level of the holding companies to determine a cost of capital, which is important because the holding companies---unlike the insurance subsidiaries---typically hold some debt in the capital structure. Holding companies that are typically classified as property-casualty companies have, in recent history and on average, had in the neighborhood of 20% debt. Thus, the cost of capital for the holding company is, under this school of thought, calculated as a weighted average of the cost of equity and the cost of debt, with the weights based on each component's share of the capital structure. The result is a weighted average cost of capital (WACC), which is typically lower than the cost of equity as a reflection of the lower cost of debt. On the other hand, another consideration is that the market value of the capital of the holding company will be different than the book value of the capital invested in the insurance subsidiaries. Thus, a particular return on net worth at the level of the operating subsidiary will translate into a lower (higher) return on holding company capital if the market value of the holding company capital exceeds (is less than) the net worth of the insurance subsidiaries.

The following table shows the most current WACC estimates for the property-casualty industry from Damodaran Online and Duff & Phelps, after adjusting the cost of equity for non-public ownership as described above. It also shows the required return on operating company net worth under different assumptions about the ratio of holding company equity market capitalization to holding company net worth and under the assumption of 20% debt (trading at par) in the capital structure. For example, the required return on operating company net worth for a WACC estimate of 10.0% and a Market-to-Net Worth Ratio of 1.2, would be:

Note that the WACC estimates vary, due not only to the previously described differences in estimating the cost of equity, but also due to different estimates for the cost of debt and for the share of debt in the capital structure.

Source	Method	WACC Estimate	Required Return on Net Worth, Assuming Market-to-Net Worth Ratio of:		
			1	1.2	1.4
Duff & Phelps	Risk Premium (CAPM)	9.2%	9.2%	10.6%	12.1%
Damodaran Online	Risk Premium (CAPM)	7.7%	7.7%	8.9%	10.1%
Duff & Phelps	DCF (1-stage)	18.7%	18.7%	21.7%	24.7%
Duff & Phelps	DCF (3-stage)	17.8%	17.8%	20.7%	23.5%
Duff & Phelps	CAPM + Size Premium	9.7%	9.7%	11.2%	12.7%
Duff & Phelps	Fama-French	11.6%	11.6%	13.4%	15.3%

Property-Casualty WACC Estimates, Adjusted for Non-Public Ownership

At current stock market valuations, the market-to-net worth ratio of the public companies underwriting Dwelling insurance in North Carolina, using July 23, 2019 market capitalization data and the most recent available accounting data from Yahoo Finance (3/31/19, in most cases), is typically well above 1. However, even if one sets this ratio to 1, the table above demonstrates that a return on capital in the 10% to 11% range (counting investment income on

surplus) is reasonable and not excessive. The same characterization applies to a return on capital in the 6% to 8% range (not counting investment income on surplus).

In summary, the expected return on net worth calculated in Section II is, in my opinion, consistent with a reasonable and not excessive return on invested capital.

IV. Conclusion

- Q: Based on your knowledge and experience and on the studies and analyses you have performed, have you come to any conclusions regarding the underwriting profit factor selected by the Bureau and used in its indicated rate level calculations in this filing?
- A: Yes. For Dwelling Fire, based on my pro forma return analysis, I found that the expected statutory return on net worth implied by the selected 8.5% underwriting profit factor was 7.88% (not including investment income on surplus): The expected total return on net worth was 10.99% (including investment income on surplus). For Dwelling Extended Coverage, based on my pro forma return analysis, I found that the expected statutory return on net worth implied by the selected 8.5% underwriting profit factor was 6.55% (not including investment income on surplus): The expected total return on net worth was 10.12% (including investment income on surplus): The expected total return on net worth was 10.12% (including investment income on surplus). After reviewing and analyzing the cost of capital estimates for the industry produced by Dr. Vander Weide and others, I found the expected returns on net worth resulting from the selected underwriting profit factors to be consistent with a reasonable and not excessive return on invested capital. Thus, I believe that the selected underwriting profit factors are reasonable and not excessive.

An important caveat to this analysis, however, is that all conclusions are predicated on the assumption that the underlying rate level reflects adequate loss and expense costs. In this filing, the Bureau elected to cap the requested rate level changes in certain territories. Therefore, if the original indications reflect the best actuarial estimates of the underlying costs and thus the required rate levels, capping reduces the expected underwriting profit below 8.5% and the returns on net worth to levels well below the lower bound of Dr. Vander Weide's range for the cost of equity. Thus, explicitly accounting for the capping would obviously reinforce the conclusion that the implied expected underwriting profit embedded in the rate is not excessive.

NCRB - Pro Forma Statutory Rate of Return							
Dwelling Fire							
		Тах					
	Pre-Tax	Liability	Post-Tax				
1 Premiums	100.00%						
Loss & LAE	61.40%						
Commissions	10.90%						
Other Acquisition & General	13.34%						
Taxes, Licenses, & Fees	2.80%						
Policyholder Dividends	0.40%						
Compensation for Assessment Risk	2.66%						
2 Pro Forma Underwriting Profit	8.50%						
3 Installment Fee Income	0.63%						
4 Regular Tax		1.92%					
5 Additional Tax Due to IRS Treatment of Reserves		-0.07%					
6 Total Return from Underwriting Post-Tax			7.28%				
7 Investment Gain on Insurance Transaction	3.78%						
Less Investment Income on Agents Balances	0.78%						
Net Investment Gain on Insurance Transaction	3.00%	0.50%	2.50%				
8 Total Return as a Percent of Premium (post-tax)			9.78%				
9 Premium-to-Net Worth Ratio			0.81				
10 Total Return as a Percent of Net Worth (post-tax)							
Lines (1) to (8) are expressed as a percentage of premiun	n						

Assumptions and Parameters

(a) Underwriting Income Tax Rate	21.00%
(b) Investment Income Tax Rate	16.52%
(c) Pre-tax Investment Yield	3.87%
(d) Premium-to-Surplus Ratio	0.92
(e) Net Worth-to-Surplus Ratio	1.14
(f) Installment Fee Income	0.63%
(g) Additional Tax Due to IRS Treatment of Loss Reserves and UEPR	-0.07%
(h) Compensation for Assessment Risk	2.66%

Notes to Exhibit RB-23 Page 1

- 1 The expense provisions are those used in the filing, adjusted for the indicated rate change.
- 2 Selected by North Carolina Rate Bureau
- 3 See Exhibit RB-23, Page 3
- 4 [(2) + (3)] x (a)
- 5 See Exhibit RB-23, Pages 4-6
- 6 (2) + (3) (4) (5)
- 7 Investment income on agents balances is calculated as 0.198 x 1.021 x (c) , where 0.198 is the factor for agents balances held for less than 90 days and 1.021 is a factor to correct for overdue balances. The figures are sourced from North Carolina Rate Bureau and ISO.
- 8 (6) + (7)

9 (d) / (e)

10 (8) x (9)

Assumptions

- (a) Current corporate tax rate, based on the Tax Cut and Jobs Act of 2017.
- (b) See Exhibit RB-23, Pages 11-13. Calculated as 1- average post-tax yield/average pre-tax yield.
- (c) See Exhibit RB-23, Page 10
- (d) See Exhibit RB-23, Page 14
- (e) See Exhibit RB-23, Page 15
- (f) See Exhibit RB-23, Page 3
- (g) See Exhibit RB-23, Pages 4-6
- (h) Compensation for Assessment Risk based on the analysis of Milliman incorporated in the filing, adjusted for the indicated rate change.

2.66%

NCRB - Pro Forma Statutory Rate of Return (Including Investment Income on Surplus)				
Dwelling Fire				
		Тах		
	Pre-Tax	Liability	Post-Tax	
1 Premiums	100.00%			
Loss & LAE	61.40%			
Commissions	10.90%			
Other Acquisition & General	13.34%			
Taxes, Licenses, & Fees	2.80%			
Policyholder Dividends	0.40%			
Compensation for Assessment Risk	2.66%			
2 Pro Forma Underwriting Profit	8.50%			
3 Installment Fee Income	0.63%			
4 Regular Tax		1.92%		
5 Additional Tax Due to IRS Treatment of Reserves-0.07%				
6 Total Return from Underwriting Post-Tax				
7 Investment Gain on Insurance Transaction 3.78%				
Less Investment Income on Agents Balances 0.78%				
Net Investment Gain on Insurance Transaction3.00%0.50%				
8 Investment Gain on Surplus 4.62% 0.76%				
9 Total Return as a Percent of Premium (post-tax) 13				
10 Premium-to-Net Worth Ratio			0.81	
11 Total Return as a Percent of Net Worth (post-tax)			10.99%	
Lines (1) to (8) are expressed as a percentage of premiu	ım.			
Assumptions and Parameters				
(a) Underwriting Income Tax Rate 21.0				
(b) Investment Income Tax Rate				
(c) Pre-tax Investment Yield 3.87				
(d) Premium-to-Surplus Ratio 0.92				
(e) Net Worth-to-Surplus Ratio			1.14	
(f) Installment Fee Income			0.63%	
(g) Additional Tax Due to IRS Treatment of Loss Reserve	s and UEPR		-0.07%	

(h) Compensation for Assessment Risk

Notes to Exhibit RB-23 Page 1A

- 1 The expense provisions are those used in the filing, adjusted for the indicated rate change.
- 2 Selected by North Carolina Rate Bureau
- 3 See Exhibit RB-23, Page 3
- 4 [(2) + (3)] x (a)
- 5 See Exhibit RB-23, Pages 4-6
- 6 (2) + (3) (4) (5)
- 7 Investment income on agents balances is calculated as .198 x 1.021 x (c) , where .198 is the factor for agents balances held for less than 90 days and 1.021 is a factor to correct for overdue balances. The figures are sourced from North Carolina Rate Bureau and ISO.
- 8 (c) x [1/(d) + 0.199 x 0.5347], where 0.199 is the prepaid expense ratio from Page 7 and 0.5347 is the UEPR ratio from Page 7.
- 9 (6) + (7) + (8)
- 10 (d)/(e)
- 11 (9) x (10)

Assumptions

- (a) Current corporate tax rate, based on the Tax Cut and Jobs Act of 2017.
- (b) See Exhibit RB-23, Pages 11-13. Calculated as 1- average post-tax yield/average pre-tax yield.
- (c) See Exhibit RB-23, Page 10
- (d) See Exhibit RB-23, Page 14
- (e) See Exhibit RB-23, Page 15
- (f) See Exhibit RB-23, Page 3
- (g) See Exhibit RB-23, Pages 4-6
- (h) Compensation for Assessment Risk based on the analysis of Milliman incorporated in the filing, adjusted for the indicated rate change.

Exhibit RB-23 Page 3

NORTH CAROLINA Dwelling Fire INSTALLMENT CHARGES AS A PERCENT OF PREMIUM

 Year
 Percentage

 2017
 0.64%

 2016
 0.59%

 2015
 0.56%

 2014
 0.60%

 2013
 0.78%

 Average
 0.63%

Source: NCRB

North Carolina Dwelling Fire Calculation of Additional Tax Liability

1. Collected Earned Premium for Current Year	100.00%
2. Unearned Premium Reserve 12/31/Current	52.64%
3. Unearned Premium Reserve 12/31/Prior	54.13%
4. Increase: (2) - (3)	-1.49%
5. 20% of Increase = Taxable Income	-0.30%
6. Additional Tax Liability due to Unearned Premium Reserve	-0.06%
7. Unpaid Loss Current Year	37.45%
8. Discounted Unpaid Loss Prior Year	36.47%
9. Unpaid Loss Prior Year	38.51%
10. Discounted Unpaid Loss Prior Year	37.50%
11. Additional Income	-0.03%
12. Additional Tax Liability due to Loss Reserve Discounting	-0.01%
13. Total Additional Tax Liabilities (6) + (12)	-0.07%

NORTH CAROLINA Dwelling Fire Calculation of Taxable Income

Calculatior	Calculation of Unpaid Loss for Current Accident Year (AY)			Calculation of Discounted Unpaid Loss for Current AY				f Discounte for Prior A			
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
AY Avg Acc Date	AY Pay Pattern	Percent Unpaid	Total Losses	Unpaid Losses	AY at 12/31 yr t	Discount Factor	Discounted Unpaid Loss	AY at 12/31/yr t-1	Unpaid Losses	Discount Factor	Discounted Unpaid Loss
0.5	55.61%	44.39%	61.397	27.25	2018	0.973657	26.5336				
1.5	89.33%	10.67%	63.131	6.73	2017	0.969631	6.5298	2017	28.021	0.973657	27.2829
2.5	94.67%	5.33%	64.914	3.46	2016	0.98464	3.4091	2016	6.925	0.969631	6.7142
3.5	100.00%	0.00%	66.747	0.00	2015	0.98464	0.0000	2015	3.560	0.98464	3.5053
4.5	100.00%	0.00%	68.632	0.00	2014	0	0.0000	2014	0.000	0.98464	0.0000
5.5	100.00%	0.00%	70.570	0.00	2013	0	0.0000	2013	0.000	0	0.0000
6.5	100.00%	0.00%	72.563	0.00	2012	0	0.0000	2012	0.000	0	0.0000
7.5	100.00%	0.00%	74.612	0.00	2011	0	0.0000	2011	0.000	0	0.0000
								2010	0.000	0	0.0000
Totals				37.45			36.47		38.51		37.50

Notes to Pages 4 and 5

Page 4

- 2 Page 8, line (2) divided by Page 8, line (1)
- 3 (2) divided by 1 plus the 7 year average growth rate of Dwelling Fire premiums in North Carolina.
- 4 (2) (3)
- 5 (4) x 20%
- 6 (5) x current corporate tax rate
- 7 Unpaid current-year losses at year-end as a percent of current year premium.
 Sum of Page 5, Column (5)
- Discounted unpaid current-year losses at year-end as a percent of current year premium.
 Sum of Page 5, Column (8)
- 9 Unpaid prior-year losses at year-end as a percent of current year premium. Sum of Page 5, Column (10)
- 10 Discounted unpaid prior-year losses at year-end as a percent of current year premium. Sum of Page 5, Column (12)
- 11 Change in loss reserve discount: [(7) (8)] [(9) (10)]
- 12 (11) x current corporate tax rate
- 13 (6) + (12)

Page 5

- 1 Midpoint of number of years since end of accident period
- 2 Special Property payout pattern from IRS Rev. Proc 2016-58
- 3 1 (2)
- 4 Latest period losses are based on projected loss ratio from Page 1. For previous years, losses are detrended at the 7 year average premium growth rate for Dwelling Fire in North Carolina.
- 5 (3) x (4)
- 6 Accident Year at current year end
- 7 IRS discount factors for Special Property from Rev. Proc 2019-06
- 8 (5) x (7)
- 9 Accident Year at prior year end
- 10 Column (3), previous period x Column (4), current period
- 11 IRS discount factors for Special Property from Rev. Proc 2019-06
- 12 (10) x (11)

NCRB Investment Income Calculation				
Dwelling Fire				
Projected Investment Earnings on Loss, Loss	Projected Investment Earnings on Loss, Loss			
Adjustment Expense and Unearned Premium Reserv	es			
A. UNEARNED PREMIUM RESERVES				
1. Direct Earned Premiums		1,000,000		
2. Mean Unearned Premium Reserve	53.47%	534,700		
3. Deductions for Prepaid Expenses				
Commissions & Brokerage	10.90%			
Taxes, Licenses, & Fees (5/6)	2.33%			
Other Acquisition & General (1/2)	6.67%			
Total	19.90%			
4. Deduction for Prepaid Expense: (2) x (3)		106,405		
5. Net Unearned Premium Reserve Subject to Investment (2) - (4)	5. Net Unearned Premium Reserve Subject to Investment (2) - (4) 428,29			
B. Loss and Loss Expense Reserves				
1. Direct Earned Premiums		1,000,000		
2. Expected Incurred Loss & LAE-to-Premium Ratio	61.40%	613,974		
3. Expected Mean Loss and LAE Reserve-to-Incurred Ratio	89.35%	548,575		
C. Net Policyholder Funds Subject to Investment (A5 + B3) 976,87				
D. Average Rate of Return	D. Average Rate of Return 3.8			
E. Investment Earnings from Net Reserves: (C) x (D) 37,803				
F. Average Rate of Return as a Percent of Direct Earned Premiums: (E)/(A1) 3.78%				

NORTH CAROLINA Dwelling Fire

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A-1

Calculations displayed are per million of direct earned premiums.

Line A-2

The mean unearned premium reserve (UEPR) is determined by multiplying the direct earned premiums in line A-1 by the ratio of the mean unearned premium reserve to the direct earned premium for the current calendar year ended 12/31. The data are for North Carolina Fire insurance (from statutory Page 14 of the Annual Statement) for all companies which wrote Dwelling Fire in the most recent calendar year.

22
62
01
82
7%

Line A-3

Deduction for prepaid expenses

Certain production expenses, such as commissions and reinsurance, are assumed to be incurred when the policy is written and before the premiuim is paid. In addition, half of Other Acquisition and General expenses and 5/6 of Taxes, Licenses and Fees are assumed to be prepaid.

NORTH CAROLINA Dwelling Fire

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line B-2

The expected loss and loss adjustment expense ratio is consistent with the expense provisions used in the filing.

Line B-3

The mean loss reserve is calculated by multiplying the incurred losses in line B-2 by the ratio for mean loss reserves to incurred losses. The latter figures are based on total statutory Page 14 figures for North Carolina Fire direct losses incurred and direct losses unpaid for all companies writing Dwelling Fire in North Carolina in 2017. The adjustment for loss expense reserves is based on nationwide industry aggregates for the Homeowners line.

6 Direct Losses Incurred	2013	136,761,812
7 Direct Losses Incurred	2014	43,158,269
8 Direct Losses Incurred	2015	104,490,797
9 Direct Losses Incurred	2016	70,550,363
10 Direct Losses Incurred	2017	123,225,922
11 Direct Losses Unpaid	2012	44,814,079
12 Direct Losses Unpaid	2013	104,621,425
13 Direct Losses Unpaid	2014	34,562,766
14 Direct Losses Unpaid	2015	78,177,895
15 Direct Losses Unpaid	2016	55,733,024
16 Direct Losses Unpaid	2017	66,350,617
17 Mean Loss Reserve	2013	74,717,752
18 Mean Loss Reserve	2014	69,592,096
19 Mean Loss Reserve	2015	56,370,331
20 Mean Loss Reserve	2016	66,955,460
21 Mean Loss Reserve	2017	61,041,821
22 Ratio	2013	0.546
23 Ratio	2014	1.612
24 Ratio	2015	0.539
25 Ratio	2016	0.949
26 Ratio	2017	0.495
27 Average Loss Reserve		0.829
28 Ratio of LAE Reserves to L	0.252	
29 Ratio of Incurred LAE to Ir	0.161	
30 Loss & LAE Reserve [(27)	x (1+(28))/(1+(29))]	0.893

NORTH CAROLINA Dwelling Fire

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

<u>Line E</u>

The average rate of return is the average of the pretax current yield calculated on Page 11 and the pretax embedded yield. The embedded yield (see Page 12) is the sum of the ratio of investment income to invested assets for the most recent year plus the ten year average ratio of capital gains to invested assets (see Page 13). The current yield is the estimated currently available rate of return (including both income and capital gains) on the industry investment portfolio (see Page 11).

Embedded Yield	3.42%
Current Yield	4.32%
Average	3.87%

Portfolio Yie	ld and Tax Rate	- Current Yield	1	
		Estimated Prospective		Estimated Prospective
Investable Asset	Percent of	Pre-Tax	Tay Data	Post-Tax
	Assets	Return	Tax Rate	Return
Bonds				
US Gov't	9.80%	2.30%	21.00%	1.82%
Municipal	25.81%	1.85%	5.25%	1.76%
Industrial	28.53%	3.19%	21.00%	2.52%
Preferred Stock	0.34%	5.91%	13.13%	5.13%
Common Stock	26.13%	10.33%	19.20%	8.35%
Mortgage Loans	1.10%	4.10%	21.00%	3.24%
Real Estate	0.82%	7.80%	21.00%	6.16%
Cash & Short-term Investments	7.46%	2.40%	21.00%	1.90%
Rate of Return Before Expenses	100.00%	4.62%	18.29%	3.78%
Investment Expenses		0.30%	21.00%	0.24%
Portfolio Rate of Return		4.32%	18.10%	3.54%

Sources

Preferred Stock	Current yield on iShares Preferred Stock Index ETF, 5/9/2019
Real Estate	REIT Sector Cost of Equity, using 3 month average T-Bill for risk free rate, 7.93% ERP, 0.68 Beta
	(source: Damodaran Online)
Cash	3 month Treasury rate, averaged over 3 months (source: US Treasury)
Municipal	Maturity weighted avg of 3 month avg MBIS Investment Grade yield curve; linearly interpolated
Industrial	Three month average of HQM par yields (source: FRED); linearly interpolated
Treasury	Three month average of Treasury yields; linearly interpolated (source: US Treasury)
Common Stock	7.93% ERP (source: Damodaran Online) plus 3 month average T-Bill Rate
Investment Expenses	Investment Expenses from statutory Page 12 of the Annual Statement (Exhibit of Net Investment
	Income) divided by Cash and Invested Assets from statutory Page 2 of the Annual Statement
	(Assets), as compiled in the 2018 edition of A.M. Best's Aggregates and Averages.

Portfolio Yield and Tax Rate Embedded Yield			
	Income	Tax Rate	
Bonds			
Taxable	23,362,682	21.00%	
Non-Taxable	9,714,339	5.25%	
Stocks			
Taxable	7,610,774	13.13%	
Non-Taxable	1,785,853	5.25%	
Mortgage Loans	755,495	21.00%	
Real Estate	1,839,346	21.00%	
Contract Loans	622	21.00%	
Cash & Short Term Inv	980,167	21.00%	
All Other	10,228,290	21.00%	
Total	56,277,568	16.72%	
Inv. Expenses	5,185,109	21.00%	
Net Inv. Income	51,092,459	16.29%	
Mean Invested Assets	1,676,831,258		
Inv. Inc. Yield Rate	3.05%	16.29%	
Capital Gains (10 yr. avg.) (% of Inv. Assets)	0.37%	0.00%	
Invest. Yield Rate (pre-tax)	3.42%	14.53%	
Invest. Yield Rate (post-tax)	2.92%		

Source: A.M. Best's Aggregates and Averages, 2018 Edition, statutory Page 12 of the Annual Statement - Exhibit of Net Investment Income (Column 2 - Earned During Year). For capital gains, see Exhibit RB-23, Page 13.

Realized Capital Gains or Losses As a Percentage of Mean Invested Assets (Amounts in Thousands of Dollars)

	Realized		
		Capital Gains	
Calendar Year	Mean Invested Assets	Amount	Percent
2008	1,288,393,875	(21,018,623)	-1.63%
2009	1,274,678,809	(8,079,575)	-0.63%
2010	1,330,998,082	8,100,143	0.61%
2011	1,366,568,026	7,563,305	0.55%
2012	1,400,656,619	9,035,405	0.65%
2013	1,473,600,834	12,163,890	0.83%
2014	1,543,882,375	12,093,078	0.78%
2015	1,567,611,077	9,887,732	0.63%
2016	1,596,937,470	8,086,268	0.51%
2017	1,676,831,258	15,725,303	0.94%
Total	14,520,158,422	53,556,926	0.37%

"Mean Invested Assets" is the average of current and prior year values for Cash & Invested Assets from statutory Page 2 of the Annual Statement (Assets). Source for data is 2008-2018 editions of A.M. Best's Aggregates and Averages.

North Carolina

Dwelling Fire

Premium-to-Surplus Ratios

Year	Ratio
2017	0.86
2016	0.80
2015	0.78
2014	0.80
2013	0.86
2012	1.06
2011	1.14
2010	0.95
2009	0.93
2008	0.97
Average	0.92

Data from NAIC Statutory Filings for all groups writing Dwelling Fire insurance in North Carolina. Weighted average is calculated using North Carolina Dwelling Fire insurance premiums.

North Carolina Dwelling Fire Calculation of Ratio of GAAP Net Worth to Statutory Surplus

	2012	2013	2014	2015	2016
Policyholder Surplus	587,061,063,988	653,380,281,255	675,233,591,461	674,150,481,028	700,833,588,840
+ Deferred Acquisition Costs	28,717,782,350	30,010,149,317	31,242,614,928	32,401,590,297	33,046,102,666
+ Non-Admitted DTA Provision	12,829,214,564	11,638,345,594	11,237,499,832	12,112,807,244	11,544,280,333
+ Non-admitted Assets (non-tax part)	36,238,971,886	33,348,888,924	33,563,586,431	40,260,421,135	43,722,898,341
+ Provision for Reinsurance	2,595,871,371	2,471,928,096	2,392,301,235	2,251,585,712	2,185,395,913
+ Provision for FASB 115(after-tax)	42,220,449,087	14,722,750,582	25,814,318,855	16,081,984,811	10,015,172,605
- Surplus Notes	(12,279,333,642)	(12,190,299,603)	(11,673,768,635)	(12,446,044,946)	(12,027,889,160)
GAAP-adjusted Net Worth	697,384,019,604	733,382,044,165	767,810,144,106	764,812,825,281	789,319,549,538
Ratio of Net Worth to Surplus	1.19	1.12	1.14	1.13	1.13
Five Year Average	1.14				

Source: ISO

NCRB - Pro Forma Statutory Rate of Return					
Dwelling Insurance - Extended Coverage					
		Тах			
	Pre-Tax	Liability	Post-Tax		
1 Premiums	100.00%				
Loss & LAE	42.89%				
Commissions	9.50%				
Other Acquisition & General	6.27%				
Taxes, Licenses, & Fees	2.70%				
Policyholder Dividends	0.40%				
Net Cost of Reinsurance	27.85%				
Compensation for Assessment Risk	1.89%				
2 Pro Forma Underwriting Profit	8.50%				
3 Installment Fee Income	0.63%				
4 Regular Tax		1.92%			
5 Additional Tax Due to IRS Treatment of Reserves		-0.01%			
6 Total Return from Underwriting Post-Tax			7.22%		
7 Investment Gain on Insurance Transaction	1.79%				
Less Investment Income on Agents Balances	0.71%				
Net Investment Gain on Insurance Transaction	1.08%	0.18%	0.90%		
8 Total Return as a Percent of Premium (post-tax)			8.12%		
9 Premium-to-Net Worth Ratio			0.81		
10 Total Return as a Percent of Net Worth (post-tax)			6.55%		
Lines (1) to (8) are expressed as a percentage of premium					

Assumptions and Parameters

(a)	Underwriting Income Tax Rate	21.00%
(b)	Investment Income Tax Rate	16.52%
(c)	Pre-tax Investment Yield	3.87%
(d)	Premium-to-Surplus Ratio	0.92
(e)	Net Worth-to-Surplus Ratio	1.14
(f)	Installment Fee Income	0.63%
(g)	Additional Tax Due to IRS Treatment of Loss Reserves and UEPR	-0.01%
(h)	Net Cost of Reinsurance	27.85%
(i)	Compensation for Assessment Risk	1.89%

Notes to Exhibit RB-24 Page 1

- 1 The expense provisions are those used in the filing, adjusted for the indicated rate change.
- 2 Selected by North Carolina Rate Bureau
- 3 See Exhibit RB-24, Page 3
- 4 [(2) + (3)] x (a)
- 5 See Exhibit RB-24, Pages 4-6
- 6 (2) + (3) (4) (5)
- 7 Investment income on agents balances is calculated as 0.18 x 1.021 x (c) , where 0.18 is the factor for agents balances held for less than 90 days and 1.021 is a factor to correct for overdue balances. The figures are sourced from North Carolina Rate Bureau and ISO.
- 8 (6) + (7)

9 (d) / (e)

10 (8) x (9)

Assumptions

- (a) Current corporate tax rate, based on the Tax Cut and Jobs Act of 2017.
- (b) See Exhibit RB-24, Pages 11-13. Calculated as 1- average post-tax yield/average pre-tax yield.
- (c) See Exhibit RB-24, Page 10
- (d) See Exhibit RB-24, Page 14
- (e) See Exhibit RB-24, Page 15
- (f) See Exhibit RB-24, Page 3
- (g) See Exhibit RB-24, Pages 4-6
- (h) Net Cost of Reinsurance based on the analysis of AON and incorporated in the filing, adjusted for the indicated rate change.
- (i) Compensation for Assessment Risk based on the analysis of Milliman incorporated in the filing, adjusted for the indicated rate change.

NCRB - Pro Forma Statutory Rate of Return						
(Including Investment Incom	e on Surplus)					
Dwelling Insurance - Extended Coverage						
		Тах				
	Pre-Tax	Liability	Post-Tax			
1 Premiums	100.00%					
Loss & LAE	42.89%					
Commissions	9.50%					
Other Acquisition & General	6.27%					
Taxes, Licenses, & Fees	2.70%					
Policyholder Dividends	0.40%					
Net Cost of Reinsurance	27.85%					
Compensation for Assessment Risk	1.89%					
2 Pro Forma Underwriting Profit	8.50%					
3 Installment Fee Income	0.63%					
4 Regular Tax		1.92%				
5 Additional Tax Due to IRS Treatment of Reserves		-0.01%				
6 Total Return from Underwriting Post-Tax			7.22%			
7 Investment Gain on Insurance Transaction	1.79%					
Less Investment Income on Agents Balances	0.71%					
Net Investment Gain on Insurance Transaction	1.08%	0.18%	0.90%			
8 Investment Gain on Surplus	5.31%	0.88%	4.44%			
9 Total Return as a Percent of Premium (post-tax)			12.56%			
10 Premium-to-Net Worth Ratio			0.81			
11 Total Return as a Percent of Net Worth (post-tax)			10.12%			
Lines (1) to (8) are expressed as a percentage of premium.						
Assumptions and Parameters						
(a) Underwriting Income Tax Rate 21.00						
(b) Investment Income Tax Rate 16.5						
(c) Pre-tax Investment Yield 3.879						
(d) Premium-to-Surplus Ratio 0.92						
(e) Net Worth-to-Surplus Ratio 1.14						
(f) Installment Fee Income			0.63%			
(-) Additional Tax Due to IDC Tarature at a file or Decomposition of UEDD						

(f) Installment Fee Income	0.63%
(g) Additional Tax Due to IRS Treatment of Loss Reserves and UEPR	-0.01%
(h) Net Cost of Reinsurance	27.85%
(i) Compensation for Assessment Risk	1.89%

Notes to Exhibit RB-24 Page 1A

- 1 The expense provisions are those used in filing, adjusted for the indicated rate change.
- 2 Selected by North Carolina Rate Bureau
- 3 See Exhibit RB-24, Page 3
- 4 [(2) + (3)] x (a)
- 5 See Exhibit RB-24, Pages 4-6
- 6 (2) + (3) (4) (5)
- 7 Investment income on agents balances is calculated as 0.18 x 1.021 x (c) , where 0.18 is the factor for agents balances held for less than 90 days and 1.021 is a factor to correct for overdue balances. The figures are sourced from North Carolina Rate Bureau and ISO.
- 8 (c) x [1/ (d) + 0.5823 x 0.4914], where 0.5823 is the prepaid expense ratio from Page 7 and 0.4914 is the UEPR ratio from Page 7.
- 9 (6) + (7) + (8)
- 10 (d) / (e)
- 11 (9) x (10)

Assumptions

- (a) Current corporate tax rate, based on the Tax Cut and Jobs Act of 2017.
- (b) See Exhibit RB-24, Pages 11-13. Calculated as 1- average post-tax yield/average pre-tax yield.
- (c) See Exhibit RB-24, Page 10
- (d) See Exhibit RB-24, Page 14
- (e) See Exhibit RB-24, Page 15
- (f) See Exhibit RB-24, Page 3
- (g) See Exhibit RB-24, Pages 4-6
- (h) Net Cost of Reinsurance based on the analysis of AON and incorporated in the filing, adjusted for the indicated rate change.
- (i) Compensation for Assessment Risk based on the analysis of Milliman incorporated in the filing, adjusted for the indicated rate change.

Exhibit RB-24 Page 3

NORTH CAROLINA Dwelling Insurance - Extended Coverage INSTALLMENT CHARGES AS A PERCENT OF PREMIUM

Year	Percentage
2017	0.64%
2016	0.59%
2015	0.56%
2014	0.60%
2013	0.78%
Selected Value	0.63%

Source: NCRB

North Carolina Dwelling Insurance - Extended Coverage Calculation of Additional Tax Liability

 Collected Earned Premium for Current Year Unearned Premium Reserve 12/31/Current Unearned Premium Reserve 12/31/Prior Increase: (2) - (3) 20% of Increase = Taxable Income 	100.00% 48.37% 48.51% -0.15% -0.03%
6. Additional Tax Liability due to Unearned Premium Reserve	-0.01%
7. Unpaid Loss Current Year	25.93%
8. Discounted Unpaid Loss Prior Year	25.25%
9. Unpaid Loss Prior Year	26.01%
10. Discounted Unpaid Loss Prior Year	25.33%
11. Additional Income	0.00%
12. Additional Tax Liability due to Loss Reserve Discounting	0.00%
13. Total Additional Tax Liabilities (6) + (12)	-0.01%

NORTH CAROLINA Dwelling Insurance - Extended Coverage Calculation of Taxable Income

Calculatior	n of Unpaid L	oss for Current	: Accident \	/ear (AY)		ilation of Di id Loss for C				f Discounte for Prior A	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
AY Avg Acc Date	AY Pay Pattern	Percent Unpaid	Total Losses	Unpaid Losses	AY at 12/31 yr t	Discount Factor	Discounted Unpaid Loss	AY at 12/31/yr t-1	Unpaid Losses	Discount Factor	Discounted Unpaid Loss
0.5	55.61%	44.39%	42.893	19.04	2018	0.973657	18.5366				
1.5	89.33%	10.67%	43.025	4.59	2017	0.969631	4.4502	2017	19.097	0.973657	18.5938
2.5	94.67%	5.33%	43.158	2.30	2016	0.98464	2.2665	2016	4.604	0.969631	4.4639
3.5	100.00%	0.00%	43.291	0.00	2015	0.98464	0.0000	2015	2.309	0.98464	2.2735
4.5	100.00%	0.00%	43.424	0.00	2014	0	0.0000	2014	0.000	0.98464	0.0000
5.5	100.00%	0.00%	43.558	0.00	2013	0	0.0000	2013	0.000	0	0.0000
6.5	100.00%	0.00%	43.693	0.00	2012	0	0.0000	2012	0.000	0	0.0000
7.5	100.00%	0.00%	43.827	0.00	2011	0	0.0000	2011	0.000	0	0.0000
								2010	0.000	0	0.0000
Totals				25.93			25.25		26.01		25.33

Exhibit RB-24 Page 6

Notes to Pages 4 and 5

Page 4

- 2 Page 8, line (2) divided by Page 8, line (1)
- 3 (2) divided by 1 plus the 7 year average growth rate of Dwelling Insurance Extended Coverage premiums in North Carolina.
- 4 (2) (3)
- 5 (4) x 20%
- 6 (5) x current corporate tax rate
- 7 Unpaid current-year losses at year-end as a percent of current year premium. Sum of Page 5, Column (5)
- 8 Discounted unpaid current-year losses at year-end as a percent of current year premium. Sum of Page 5, Column (8)
- 9 Unpaid prior-year losses at year-end as a percent of current year premium. Sum of Page 5, Column (10)
- 10 Discounted unpaid prior-year losses at year-end as a percent of current year premium. Sum of Page 5, Column (12)
- 11 Change in loss reserve discount: [(7) (8)] [(9) (10)]
- 12 (11) x current corporate tax rate
- 13 (6) + (12)

Page 5

- 1 Midpoint of number of years since end of accident period
- 2 Special Property payout pattern from IRS Rev. Proc 2016-58
- 3 1-(2)
- Latest period losses are based on projected loss ratio from Page 1. For previous years,
 losses are detrended at the 7 year average premium growth rate for Dwelling Insurance Extended Coverage in North Carolina.
- 5 (3) x (4)
- 6 Accident Year at current year end
- 7 IRS discount factors for Special Property from Rev. Proc 2019-06
- 8 (5) x (7)
- 9 Accident Year at prior year end
- 10 Column (3), previous period x Column (4), current period
- 11 IRS discount factors for Special Property from Rev. Proc 2019-06
- 12 (10) x (11)

NCRB Investment Income Calculation		
Dwelling Insurance - Extended Coverage		
Projected Investment Earnings on Loss, Loss		
Adjustment Expense and Unearned Premium Res	erves	
A. UNEARNED PREMIUM RESERVES		
1. Direct Earned Premiums		1,000,000
2. Mean Unearned Premium Reserve	49.14%	491,400
3. Deductions for Prepaid Expenses		
Commissions & Brokerage	9.50%	
Taxes, Licenses, & Fees (5/6)	2.25%	
Other Acquisition & General (1/2)	3.14%	
Cost of Reinsurance	43.34%	
Total	58.23%	
4. Deduction for Prepaid Expense: (2) x (3)		286,142
5. Net Unearned Premium Reserve Subject to Investment (2) - (4)		205,258
B. Loss and Loss Expense Reserves		
1. Direct Earned Premiums		1,000,000
2. Expected Incurred Loss & LAE-to-Premium Ratio	42.89%	428,927
3. Expected Mean Loss and LAE Reserve-to-Incurred Ratio	60.18%	258,111
C. Net Policyholder Funds Subject to Investment (A5 + B3)		463,369
D. Average Rate of Return		3.87%
E. Investment Earnings from Net Reserves: (C) x (D)		17,932
F. Average Rate of Return as a Percent of Direct Earned Premiums: (E)/(A1)	1.79%

Exhibit RB-24 Page 8

NORTH CAROLINA

Dwelling Insurance - Extended Coverage

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line A-1

Calculations displayed are per million of direct earned premiums.

Line A-2

The mean unearned premium reserve (UEPR) is determined by multiplying the direct earned premiums in line A-1 by the ratio of the mean unearned premium reserve to the direct earned premium for the current calendar year ended 12/31. The data are for North Carolina Allied Lines insurance (from statutory Page 14 of the Annual Statement) for all companies which wrote Dwelling Insurance - Extended Coverage in the most recent calendar year.

249,790,305
120,812,171
124,686,420
122,749,296
49.14%

Line A-3

Deduction for prepaid expenses

Certain production expenses, such as commissions and reinsurance, are assumed to be incurred when the policy is written and before the premiuim is paid. In addition, half of Other Acquisition and General expenses and 5/6 of Taxes, Licenses and Fees are assumed to be prepaid.

NORTH CAROLINA Dwelling Insurance - Extended Coverage

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

Line B-2

The expected loss and loss adjustment expense ratio is consistent with the expense provisions used in the filing.

Line B-3

The mean loss reserve is calculated by multiplying the incurred losses in line B-2 by the ratio for mean loss reserves to incurred losses. The latter figures are based on total statutory Page 14 figures for NC Allied Lines direct losses incurred and direct losses unpaid for all companies writing Dwelling Insurance - Extended Coverage in North Carolina in 2017. The adjustment for loss expense reserves is based on nationwide industry aggregates for the Homeowners line.

6 Direct Losses Incurred	2013	54,370,019
7 Direct Losses Incurred	2014	70,749,863
8 Direct Losses Incurred	2015	70,202,684
9 Direct Losses Incurred	2016	126,737,675
10 Direct Losses Incurred	2017	74,001,415
11 Direct Losses Unpaid	2012	38,555,719
12 Direct Losses Unpaid	2013	30,271,468
13 Direct Losses Unpaid	2014	32,119,812
14 Direct Losses Unpaid	2015	33,833,302
15 Direct Losses Unpaid	2016	68,978,452
16 Direct Losses Unpaid	2017	55,475,077
17 Mean Loss Reserve	2013	34,413,594
18 Mean Loss Reserve	2014	31,195,640
19 Mean Loss Reserve	2015	32,976,557
20 Mean Loss Reserve	2016	51,405,877
21 Mean Loss Reserve	2017	62,226,765
22 Ratio	2013	0.633
23 Ratio	2014	0.441
24 Ratio	2015	0.470
25 Ratio	2016	0.406
26 Ratio	2017	0.841
27 Average Loss Reserve		0.558
28 Ratio of LAE Reserves to Lo	oss Reserves	0.252
29 Ratio of Incurred LAE to In	curred Loss	0.161
30 Loss & LAE Reserve [(27) >	< (1+(28))/(1+(29))]	0.602

NORTH CAROLINA Dwelling Insurance - Extended Coverage

ESTIMATED INVESTMENT EARNINGS ON UNEARNED PREMIUM RESERVES AND ON LOSS RESERVES

EXPLANATORY NOTES

<u>Line E</u>

The average rate of return is the average of the pretax current yield calculated on Page 11 and the pretax embedded yield. The embedded yield (see Page 12) is the sum of the ratio of investment income to invested assets for the most recent year plus the ten year average ratio of capital gains to invested assets (see Page 13). The current yield is the estimated currently available rate of return (including both income and capital gains) on the industry investment portfolio (see Page 11).

Embedded Yield	3.42%
Current Yield	4.32%
Average	3.87%

Portfolio Yield and Tax Rate - Current Yield				
	Estimated Prospective Percent of Pre-Tax			Estimated Prospective Post-Tax
Investable Asset	Assets	Return	Tax Rate	Return
Bonds				
US Gov't	9.80%	2.30%	21.00%	1.82%
Municipal	25.81%	1.85%	5.25%	1.76%
Industrial	28.53%	3.19%	21.00%	2.52%
Preferred Stock	0.34%	5.91%	13.13%	5.13%
Common Stock	26.13%	10.33%	19.20%	8.35%
Mortgage Loans	1.10%	4.10%	21.00%	3.24%
Real Estate	0.82%	7.80%	21.00%	6.16%
Cash & Short-term Investments	7.46%	2.40%	21.00%	1.90%
Rate of Return Before Expenses	100.00%	4.62%	18.29%	3.78%
Investment Expenses		0.30%	21.00%	0.24%
Portfolio Rate of Return		4.32%	18.10%	3.54%

Sources

Preferred Stock	Current yield on iShares Preferred Stock Index ETF, 5/9/2019
Real Estate	REIT Sector Cost of Equity, using 3 month average T-Bill for risk free rate, 7.93% ERP, 0.68 Beta (source: Damodaran Online)
Cash	3 month Treasury rate, averaged over 3 months (source: US Treasury)
Municipal	Maturity weighted avg of 3 month avg MBIS Investment Grade yield curve; linearly interpolated
Industrial	Three month average of HQM par yields (source: FRED); linearly interpolated
Treasury	Three month average of Treasury yields; linearly interpolated (source: US Treasury)
Common Stock	7.93% ERP (source: Damodaran Online) plus 3 month average T-Bill Rate
Investment Expenses	Investment Expenses from statutory Page 12 of the Annual Statement (Exhibit of Net Investment Income) divided by Cash and Invested Assets from statutory Page 2 of the Annual Statement (Assets), as compiled in the 2018 edition of A.M. Best's Aggregates and Averages.

Portfolio Yield and Tax Rate Embedded Yield				
	Income	Tax Rate		
Bonds				
Taxable	23,362,682	21.00%		
Non-Taxable	9,714,339	5.25%		
Stocks				
Taxable	7,610,774	13.13%		
Non-Taxable	1,785,853	5.25%		
Mortgage Loans	755,495	21.00%		
Real Estate	1,839,346	21.00%		
Contract Loans	622	21.00%		
Cash & Short Term Inv	980,167	21.00%		
All Other	10,228,290	21.00%		
Total	56,277,568	16.72%		
Inv. Expenses	5,185,109	21.00%		
Net Inv. Income	51,092,459	16.29%		
Mean Invested Assets	1,676,831,258			
Inv. Inc. Yield Rate	3.05%	16.29%		
Capital Gains (10 yr. avg.) (% of Inv. Assets)	0.37%	0.00%		
Invest. Yield Rate (pre-tax)	3.42%	14.53%		
Invest. Yield Rate (post-tax)	2.92%			

Source: A.M. Best's Aggregates and Averages, 2018 Edition, statutory Page 12 of the Annual Statement - Exhibit of Net Investment Income (Column 2 - Earned During Year). For capital gains, see Exhibit RB-24, Page 13.

Realized Capital Gains or Losses As a Percentage of Mean Invested Assets (Amounts in Thousands of Dollars)

		Realized	
		Capital Gains	
Calendar Year	Mean Invested Assets	Amount	Percent
2008	1,288,393,875	(21,018,623)	-1.63%
2009	1,274,678,809	(8,079,575)	-0.63%
2010	1,330,998,082	8,100,143	0.61%
2011	1,366,568,026	7,563,305	0.55%
2012	1,400,656,619	9,035,405	0.65%
2013	1,473,600,834	12,163,890	0.83%
2014	1,543,882,375	12,093,078	0.78%
2015	1,567,611,077	9,887,732	0.63%
2016	1,596,937,470	8,086,268	0.51%
2017	1,676,831,258	15,725,303	0.94%
Total	14,520,158,422	53,556,926	0.37%

"Mean Invested Assets" is the average of current and prior year values for Cash & Invested Assets from statutory Page 2 of the Annual Statement (Assets). Source for data is 2008-2018 editions of A.M. Best's Aggregates and Averages.

North Carolina

Dwelling Insurance - Extended Coverage

Premium-to-Surplus Ratios

Year	Ratio
2017	0.85
2016	0.78
2015	0.78
2014	0.82
2013	0.85
2012	0.98
2011	1.04
2010	0.96
2009	1.01
2008	1.12
Average	0.92

Data from NAIC Statutory Filings for all groups writing Dwelling Insurance - Extended Coverage insurance in North Carolina. Weighted average is calculated using North Carolina Dwelling Insurance - Extended Coverage insurance premiums.

North Carolina Dwelling Insurance - Extended Coverage Calculation of Ratio of GAAP Net Worth to Statutory Surplus

	2012	2013	2014	2015	2016
Policyholder Surplus	587,061,063,988	653,380,281,255	675,233,591,461	674,150,481,028	700,833,588,840
+ Deferred Acquisition Costs	28,717,782,350	30,010,149,317	31,242,614,928	32,401,590,297	33,046,102,666
+ Non-Admitted DTA Provision	12,829,214,564	11,638,345,594	11,237,499,832	12,112,807,244	11,544,280,333
+ Non-admitted Assets (non-tax part)	36,238,971,886	33,348,888,924	33,563,586,431	40,260,421,135	43,722,898,341
+ Provision for Reinsurance	2,595,871,371	2,471,928,096	2,392,301,235	2,251,585,712	2,185,395,913
+ Provision for FASB 115(after-tax)	42,220,449,087	14,722,750,582	25,814,318,855	16,081,984,811	10,015,172,605
- Surplus Notes	(12,279,333,642)	(12,190,299,603)	(11,673,768,635)	(12,446,044,946)	(12,027,889,160)
GAAP-adjusted Net Worth	697,384,019,604	733,382,044,165	767,810,144,106	764,812,825,281	789,319,549,538
Ratio of Net Worth to Surplus	1.19	1.12	1.14	1.13	1.13
Five Year Average	1.14				

Source: ISO

Study	Years	Discount	Туре
Emory (1994)	1992-1993	45%	IPO
Willamette Management Associates (various)	1975-1997	29% to 60%	IPO
Garland and Reilly (2004)	1998-2002	35%	IPO
Larcker et al. (2018)	2017	39% to 47%	IPO
Koeplin et al. (2000)	1984-1998	20% to 30%	Acquisitions
Block (2007)	1999-2006	20% to 25%	Acquisitions
Officer (2007)	1979-2003	15% to 30%	Acquisitions
Paglia and Harjoto (2010)	1993-2008	65% to 70%	Acquisitions
Jaffe et al. (2018)	1985-2014	0%	Acquisitions
Silber (1991)	1981-1988	34%	Restricted Stock
Johnson (1999)	1991-1995	20%	Restricted Stock
Bajaj et al. (2001)	1990-1995	7%	Private placements
Comment (2012)	2004-2010	5% to 6%	Private placements
Finnerty (2013)	1991-1997	21%	Private placements
Finnerty (2013)	1997-2007	15%	Private placements
Chen et al. (2015)	1999-2012	10%	Private placements

Sample of Findings on the Private Company Discount

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John D. Finnerty (2013), "The Impact of Stock Transfer Restrictions on the Private Placement Discount," Financial Management 42, 575-609.

Chen, Linda H., Edward A. Dyl, George J. Jiang, and Januj A. Juneja (2015), "Risk, Illiquidity, or Marketability: What Matters for the Discounts on Private Placements?" Journal of Banking and Finance 57, 41-50.

Jeffrey F. Jaffe, Jan Jindra, David J. Pedersen, and Torben Voetmann (2018), "Do Unlisted Targets Sell at Discounts?" Journal of Financial and Quantitative Analysis, forthcoming.

David F. Larcker, Brian Tayan, and Edward Watts (2018), "Cashing it In: Private Company Exchanges and Employee Sales Prior to IPO," Stanford Closer Look Series, CGRP-73

* The Willamette research studies were unpublished but reported in <u>Business Valuation Discounts and Premiums</u>, Chapter 5, by Shannon Pratt (New York: John Wiley & Sons, Inc., p. 85).

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George Zanjani

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Education

Ph.D., Economics, University of Chicago, 2000
ACAS, Casualty Actuarial Society, 1994
A.B./B.S., Economics and Biology, Stanford University, 1990

Work Experience

University of Alabama (Tuscaloosa, Alabama) Professor of Finance and Frank Park Samford Chair of Insurance, 2017-

> Georgia State University (Atlanta, Georgia) AAMGA Distinguished Chair in Risk Management & Insurance, 2011-2017 Associate Professor, 2008-2017

Nanyang Technological University (Singapore) Visiting Senior Research Fellow, 2011-12, 2013-2014

Federal Reserve Bank of New York (New York, New York) Senior Economist, 2006-2008 Economist, 2000-2006

Fireman's Fund Insurance Companies (Novato, California) Senior Actuarial Analyst, 1993-94 Actuarial Analyst, 1991-1993 Assistant Actuarial Analyst, 1990-1991

Publications: Refereed Scholarly

"Dynamic Capital Allocation with Irreversible Investments," (with Daniel Bauer, Shinichi Kamiya, and Xiaohu Ping), *Insurance: Mathematics and Economics* 85: 138-52, (2019)

- "What Drives Tort Reform Legislation? Economics and Politics of the State Decisions to Restrict Liability Torts," (with Yiling Deng), *Journal of Risk & Insurance* 85: 959-991, (2018)
- "Egalitarian Equivalent Capital Allocation," (with Shinichi Kamiya), North American Actuarial Journal 21: 382-96, (2017).
- "The Marginal Cost of Risk, Risk Measures, and Capital Allocation," (with Daniel Bauer), *Management Science* 62: 1431-1457 (2016)
- "Economic Analysis of Risk and Uncertainty Induced by Health Shocks: A Review and Extension," (with Tomas J. Philipson), in *Handbook of the Economics of Risk and Uncertainty*, Volume 1, Mark J. Machina and W. Kip Viscusi (eds.), North Holland: Elsevier (2014)
- "Capital Allocation and Its Discontents," (with Daniel Bauer), in *Handbook of Insurance* (2nd edition), Georges Dionne (ed.), New York: Springer (2013)
- "Financial Pricing of Insurance," (with Daniel Bauer and Richard D. Phillips), in *Handbook of Insurance* (2nd edition), Georges Dionne (ed.), New York: Springer (2013)
- "Insurance Risk, Risk Measures, and Capital Allocation: Navigating a Copernican Shift," (with Michael R. Powers), *Annual Review of Financial Economics* 5: 201-223 (2013)
- "Catastrophe Bonds, Reinsurance, and the Optimal Collateralization of Risk Transfer," (with Darius Lakdawalla), *Journal of Risk & Insurance* 79, pp. 449-76 (2012)
- "An Economic Approach to Capital Allocation," *Journal of Risk and Insurance* 77, pp. 523-549 (2010) [Winner of Casualty Actuarial Society ARIA Award, 2010]
- "Federal Financial Exposure to Catastrophic Risk," (with J. David Cummins and Michael Suher), in *Measuring and Managing Federal Financial Risk*, Deborah Lucas (ed.), Chicago: University of Chicago Press (2010)
- "Public versus Private Underwriting of Catastrophe Risk: Lessons from the California Earthquake Authority," in *Risking House and Home: Disasters, Cities, Public Policy,* John M. Quigley and Larry A. Rosenthal (eds.), Berkeley: Berkeley Public Policy Press (2008)
- "Regulation, Capital, and the Evolution of Organizational Form in U.S. Life Insurance," *American Economic Review* 97, pp. 973-983 (2007)
- "Insurance, Self Protection, and the Economics of Terrorism," (with Darius Lakdawalla), *Journal of Public Economics* 89, pp. 1891-1905 (2005)

- "Terrorism Insurance Policy and the Public Good," (with Darius Lakdawalla), *St. John's Journal of Legal Commentary* 18, pp. 463-469 (2004)
- "The Production and Regulation of Health Insurance: Limiting Opportunism in Proprietary and Non-Proprietary Organizations," (with Tomas Philipson) in *Individual Decisions for Health*, Bjorn Lindgren (ed.), pp. 194-206, Routledge International Studies in Health Economics, Routledge: London (2003)
- "Pricing and Capital Allocation in Catastrophe Insurance," *Journal of Financial Economics* 65, pp. 283-305 (2002) [reprinted in *Insurance and Risk Management Volume I: Economics of Insurance Markets*, Gregory Niehaus (ed.), Northampton: Edward Elgar Publishing, (2008)]

Publications: Professional/Practitioner

- Book review of "Moral Hazard in Health Insurance," *Journal of Economic Literature* 53, pp. 682-3 (2015).
- "Microinsurance Lessons from History," (with Rick Koven), *Microinsurance Learning and Knowledge (MILK)* (2013).
- "Institutional Investors and Asset Allocations: Accounting and Regulation of Private Defined Benefit Pension Plans and Other Institutional Investors in the United States, Mexico, and Australia," (with John Broadbent, Michael Palumbo, and Julio Santaella), *CGFS Publication No. 27, Working Group on Institutional Investors, Global Savings, and Asset Allocation* (2006)
- "An Overview of Political Risk Insurance" (with Kausar Hamdani and Elise Liebers), CGFS Publication No. 22, Working Group on Foreign Direct Investment in the Financial Sector of Emerging Market Economies (2005)

Work in Progress

- "Market Discipline and Guaranty Funds in Life Insurance," (with Martin Grace, Shinichi Kamiya, and Robert W. Klein), working paper, 2019.
- "The Effect of Government Guarantees on Market Discipline in the Property-Casualty Insurance Industry," (with Yiling Deng and Ty Leverty), working paper, 2019
- "The Marginal Cost of Risk in a Multi-Period Model," (with Daniel Bauer), working paper, 2019. [Winner of Casualty Actuarial Society Hachemeister Prize, 2015]

- "An Integrated Approach to Measuring Asset and Liability Risks in Financial Institutions," (with Daniel Bauer), working paper, 2019
- "Optimal Insurance Contracts with Insurer Background Risk," (with Xiaohu Ping), working paper, 2015
- "The Effect of Banking Crises: Evidence from Non-Life Insurance Consumption," (with Shinichi Kamiya and Jackie Li), working paper, 2015
- "Bankruptcy in the Core and Periphery of Financial Groups: The Case of the Property-Casualty Insurance Industry" working paper, 2010
- "The Rise and Fall of the Fraternal Life Insurer: Law and Organizational Form in U.S. Life Insurance, 1870-1920," working paper, (*revise and resubmit, Journal of Law & Economics*), 2007
- "Organizational Form and the Underwriting Cycle: Theory with Evidence from the Pennsylvania Fire Insurance Market, 1873-1909," working paper, 2004
- "Consumption versus Production of Insurance," (with Tomas Philipson), *NBER Working Paper* #6225, 1997

External Research Projects and Consulting

- 2017 Expert Witness, Florida Workers' Compensation Rate Hearing
- 2016 Expert Witness, Virginia Assigned Risk Workers' Compensation Rate Hearing
- 2015 Expert Witness, Florida Workers' Compensation Rate Hearing
- 2015 NCCI Revision of Underwriting Profit and Contingency Internal Rate of Return Model
- 2015 An Extension of the Project on the Costs of Holding Capital, sponsored by the CAS
- 2013 Microinsurance Centre Lessons from History Project
- 2012 Allocation of the Costs of Holding Capital, sponsored by the CAS,
- 2011 CRO Risk Index Project, co-sponsored by SOA and Bloomberg, co-founder
- 2009 "The Financial Crisis and Lessons for Insurers," \$50,000 SOA grant, role: report co-author

Papers Presented at Professional Meetings

- 2019 "An Integrated Approach to Measuring Asset and Liability Risks in Financial Institutions," ARIA Annual Meeting, San Francisco, CA
- 2019 "An Integrated Approach to Measuring Asset and Liability Risks in Financial Institutions," RTS Annual Seminar, Tuscaloosa, AL
- 2017 "The Effect of Government Guarantees on Market Discipline in the Property-Casualty Insurance Industry," NBER Insurance Project Workshop, Boston, MA
- 2015 "The Marginal Cost of Risk in a Multi-Period Model," NBER Insurance Project Workshop, Stanford, CA
- 2015 "The Marginal Cost of Risk in a Multi-Period Model," CAS Annual Meeting, Philadelphia, PA
- 2015 "Dynamic Capital Allocation," IME Annual Conference, Liverpool UK

- 2015 "What Drives Tort Reform Legislation? Economics and Politics of the State Decisions to Restrict Liability Torts," ASSA Annual Meeting, Boston, MA
- 2014 "The Marginal Cost of Risk in a Multi-Period Model," CAS Centennial, New York, NY
- 2014 "Market Discipline and Guaranty Funds in Life Insurance," EGRIE Annual Seminar, St. Gallen, CH
- 2014 "Dynamic Capital Allocation with Irreversible Investments," EGRIE Annual Seminar, St. Gallen, CH
- 2014 "What Drives Tort Reform Legislation? Economics and Politics of the State Decisions to Restrict Liability Torts," ARIA Annual Meeting, Seattle, WA
- 2014 "The Marginal Cost of Risk in a Multi-Period Model," ARIA Annual Meeting, Seattle, WA
- 2014 "Market Discipline and Guaranty Funds in Life Insurance," ARIA Annual Meeting, Seattle, WA
- 2014 "The Marginal Cost of Risk in a Multi-Period Model," IME Conference, Shanghai, CN
- 2014 "The Effect of Banking Crises: Evidence from Non-Life Insurance Consumption," Risk Theory Seminar, Munich, Germany
- 2013 "The Effect of Banking Crises: Evidence from Non-Life Insurance Consumption," ASSA Annual Meeting, Philadelphia, PA
- 2013 "Optimal Insurance Contracts with Insurer Background Risk," EGRIE Annual Meeting, Paris, FR
- 2013 "The Effect of Banking Crises: Evidence from Non-Life Insurance Consumption," ARIA Annual Meeting, Washington D.C.
- 2013 "The Marginal Cost of Risk, Risk Measures, and Capital Allocation," IRFRC Catastrophe Risk Conference, Singapore
- 2013 "Optimal Insurance Contracts with Insurer Background Risk," ARIA Annual Meeting, Washington D.C.
- 2013 "The Marginal Cost of Risk, Risk Measures, and Capital Allocation," CEAR/ETH Indices of Risk and New Risk Measures Conference, Zurich, CH
- 2012 "The Marginal Cost of Risk, Risk Measures, and Capital Allocation," CAS Spring Meeting, Phoenix, AZ
- 2012 "The Marginal Cost of Risk, Risk Measures, and Capital Allocation," Symposium: Risk and Catastrophic Events, State College, PA
- 2012 "The Marginal Cost of Risk, Risk Measures, and Capital Allocation," ASSA Annual Meeting, Chicago, IL
- 2011 "The Marginal Cost of Risk, Risk Measures, and Capital Allocation," NBER Insurance Project Workshop, Cambridge, MA
- 2010 "Bankruptcy in the Core and Periphery of Financial Groups: The Case of the Property-Casualty Insurance Industry," ASSA Annual Meeting, Atlanta, GA
- 2009 "Bankruptcy in the Core and Periphery of Financial Groups: The Case of the Property-Casualty Insurance Industry," Risk Management and Corporate Governance Conference, Loyola University of Chicago
- 2009 "Bankruptcy in the Core and Periphery of Financial Groups: The Case of the Property-Casualty Insurance Industry," ARIA Annual Meeting, Providence, RI
- 2008 "An Economic Approach to Capital Allocation," Risk Theory Society, Annual Meeting, Fort Collins, CO
- 2007 "Federal Financial Exposure to Catastrophic Risk," ARIA Annual Meeting, Quebec City, CA
- 2007 "Catastrophe Bonds, Reinsurance, and the Optimal Collateralization of Risk Transfer," EFMA Annual Meeting, Vienna, AT
- 2007 "Catastrophe Bonds, Reinsurance, and the Optimal Collateralization of Risk Transfer," 5th Infiniti Conference on International Financial Integration, Dublin, IE
- 2007 "Federal Financial Exposure to Catastrophic Risk," NBER Conference on Measuring and Managing Federal Financial Risk, Evanston, IL
- 2006 Insuring Catastrophic Losses: The Status of TRIA and Proposed Natural Disaster Backstops, Wash., D.C.
- 2006 "Catastrophe Bonds, Reinsurance, and the Optimal Collateralization of Risk Transfer," Risk Theory Society, Annual Meeting, Richmond, VA
- 2006 "Public versus Private Underwriting of Catastrophe Risk: Lessons from the California Earthquake Authority," Berkeley Symposium on Real Estate, Catastrophic Risk, and Public Policy
- 2006 "Catastrophe Bonds, Reinsurance, and the Optimal Collateralization of Risk Transfer," NBER Insurance Project Workshop, Cambridge, MA
- 2005 "Regulation, Capital, and the Evolution of Organizational Form in U.S. Life Insurance," NBER Insurance Project Workshop, Cambridge, MA

- 2004 "The Rise and Fall of the Fraternal Life Insurer: Law and Organizational Form in U.S. Life Insurance," NBER Insurance Project Workshop, Cambridge, MA
- 2004 "Regulation, Capital, and the Evolution of Organizational Form in U.S. Life Insurance," American Finance Association, Annual Meeting, San Diego, CA
- 2003 "Insurance, Self-Protection, and the Economics of Terrorism," Risk Theory Society, Annual Meeting, Atlanta, GA
- 2003 "Terrorism Insurance Policy and the Public Good," St. John's Journal of Legal Commentary 10th Annual Legal Symposium: Terrorism and its Impact on Insurance: Legislative Responses and Coverage Issues, Queens, NY
- 2003 "Insurance, Self-Protection, and the Economics of Terrorism," NBER Insurance Project Workshop, Cambridge, MA
- 2002 "Pricing and Capital Allocation in Catastrophe Insurance," CAS Risk and Capital Management Seminar, Toronto, CA
- 2002 "Market Discipline and Government Guarantees in U.S. Life Insurance," Risk Theory Society, Annual Meeting, Urbana-Champaign, IL
- 2001 "Pricing and Capital Allocation in Catastrophe Insurance," Risk Theory Society, Annual Meeting, Montreal

Other Conferences Talks and Panel Participation

- 2017 International Conference on Business Sciences, Cairo University, Egypt
- 2016 IIF Insurance Colloquium, Basel, Switzerland
- 2016 Surplus Lines Association of California, California (keynote)
- 2014 Surplus Lines Automation Conference, Florida
- 2011 PRMIA Annual Risk Leadership Conference, Atlanta, GA
- 2011 7th International Microinsurance Conference, Rio de Janeiro, Brazil
- 2010 Property Loss Research Bureau Eastern Adjusters Conference, Atlanta, GA (keynote)
- 2008 NCOIL Annual Meeting, Duck Key, FL
- 2007 Capital Markets Symposium on Securitizing Insurance Risk, New York, NY
- 2006 Insuring Catastrophic Losses: The Status of TRIA and Proposed Natural Disaster Backstops, Wash., D.C.
- 2006 Catastrophe Bonds and Insurance Linked Securities Summit, New York, NY
- 2005 12th Annual International Conference Promoting Business Ethics, New York, NY

Service Activities in Academic and Professional Organizations

American Risk & Insurance Association President (2012-13)

Risk Theory Society President (2011-2012)

American Risk & Insurance Association Board Member (2007-2014)

International Research Advisory Board, Risk and Insurance Research Center, NCCU, Taiwan

Editorial Board, Journal of Insurance Issues (2012-2014)

Huebner Colloquium Panelist (2016-2019)

External Committees

American Risk & Insurance Association Program Committee, 2006, 2011, 2012; ARIA Nominations Committee, 2015, 2016; Kulp-Wright Book Award Committee, 2005

Discussant: ARIA Annual Meeting, San Francisco, 2019; ARIA Annual Meeting, Chicago, 2018; ARIA Annual Meeting, Boston, 2016; SIFR Insurance Conference, Stockholm, 2015; EGRIE Annual Seminar, St. Gallen, 2014; ARIA Annual Meeting, Seattle, 2014; ARIA Annual Meeting, San Diego, 2011; CEAR Workshop on Insurance for the Poor, Atlanta, 2010; CEAR Workshop on Risk Perception and Subjective Beliefs, Atlanta, 2010; Midwest Finance Association Annual Meeting, Chicago, 2009; 5th Infiniti Conference, Dublin, 2007; EFMA Annual Meeting, Vienna, 2007; AEA Annual Meeting, San Diego, 2004

- Session Chair: ARIA Annual Meeting, Chicago, 2018, ARC, Atlanta, 2017; IME, Atlanta, 2017; ARIA Annual Meeting, San Diego, 2011; Midwest Finance Association Annual Meeting, Chicago, 2009; ARIA Annual Meeting, Quebec City, 2007; EFMA Annual Meeting, Vienna, 2007;
- Referee for Asia-Pacific Journal of Risk and Insurance, Astin Bulletin, Australian Social Monitor, Contemporary Economic Policy, Current Issues in Economics and Finance, Defense and Peace Economics, European Economic Review, Financial Review, Geneva Papers: Issues and Practice, Geneva Risk and Insurance Review, Health Affairs, Insurance: Mathematics and Economics, Journal of Banking and Finance, Journal of Business, Journal of Finance, Journal of Financial Intermediation, Journal of Financial Services Research, Journal of Law and Economics, Journal of Money, Credit, and Banking, Journal of Political Economy, Journal of Risk and Insurance, Management Science, North American Actuarial Journal, Proceedings of the National Academy of Sciences, Review of Financial Studies, Risk Management and Insurance Review, Scandinavian Actuarial Journal, and Science.

Working Group Participation

Committee on the Global Financial System, Working Group on Institutional Investors, Global Savings, and Asset Allocation (2006); Presidential Working Group on Financial Markets, Working Group on Terrorism Insurance (2006)

Continuing Education Activities

- 2004-2007 Central Banking Seminar, Federal Reserve Bank of New York, Topics: Introduction to U.S. Financial Markets; Introduction to Non-bank Financial Institutions
- 2009 Texas Farm Bureau Program, Georgia State University, Topic: Securitization, the Insurance Industry, and the Panic of 2007
- 2009-2012 Horst K. Jannott Visiting Fellows Program, Georgia State University, Topics: Securitization, the Insurance Industry, and the Panic of 2007; Introduction to Statistics;